



PO BOX 330  
Manchester , NH 03105-0330

March 10, 2020

Debra A. Howland  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

Re: Low Income Electric Assistance Program  
Reporting Requirements  
Docket No De 19-132

Dear Secretary Howard,

On the Eversource EAP monthly report for February 2020, the number of Active EAP Participates by Discount Tier Levels and Amounts as the wrong information in the Discount Amount column. This was due to a IT issue, that has been fixed. I have attached a whole new report for the month of February and filed it Electronically.

Sincerely,

A handwritten signature in blue ink that reads "Janice Johnson". The signature is fluid and cursive, with the first name "Janice" and last name "Johnson" clearly visible.

Janice Johnson  
Customer Service Consultant  
Credit and Collections

March 9, 2020

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for February 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On March 4, 2020, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of February 2020, Eversource expenses were \$118,071.62 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$12,912,20.19.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Margarita Campbell  
Manager, Credit and Collections

# Electric Assistance Program System Benefits Charge Reconciliation Report FEBRUARY 2020

	Eversource
Retail Delivery KWHs	653,597,834
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 980,396.75
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$ 514.39
<b>SBC Low Income EAP Funding</b>	<b>\$ 980,911.14</b>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 966,555.07
Payments to Community Action Agencies- January	\$ 132,427.69
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
<b>Total EAP Costs</b>	<b>\$ 1,098,982.76</b>
<b>SBC Low Income EAP Balance</b>	<b>\$ (118,071.62)</b>
<b>Total Amount Due to Eversource</b>	<b>\$ 118,071.62</b>
Program to Date Reserve Balance	\$ 372,886.38
<sup>(1)</sup> Interest on reserve at 1.74100%	
$\$372,886.38 * 1.74100\% * 29/366 = \$514.39$	

**Eversource**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of February 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,631	2	26.5%	55,801.50	5.8%
	4,056	3	16.2%	92,177.85	9.5%
	4,505	4	18.0%	164,693.76	17.0%
	5,208	5	20.8%	264,303.30	27.3%
	<u>4,621</u>	6	<u>18.5%</u>	<u>389,578.66</u>	<u>40.3%</u>
<b>TOTAL</b>	25,021		100.0%	\$ 966,555.07	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of February 2020**

	<u><b>EAP</b></u>		<u><b>Non-EAP</b></u>	
Average Bill (current month)	\$	91.69	\$	127.23
Average Past Due Amount	\$	306.35	\$	268.19
Total Included Accounts Receivable <sup>(1)</sup>	\$	7,679,072.08	\$	47,431,094.97
Number of Accounts <sup>(1)</sup>		25,105		413,613
Percent Past Due:	35.02%	8,792	12.42%	51,371
% Past due 30 days	34.53%	3,036	49.54%	25,449
% Past due 60 days	21.60%	1,899	22.66%	11,641
% Past due 90 days	43.87%	3,857	27.80%	14,281

<sup>(1)</sup> Includes all accounts.