

**Public Service Company of New Hampshire d/b/a Eversource Energy**  
**Docket No. DE 19-057**

**Date Request Received: January 14, 2022**  
**Data Request No. RR-001**

**Date of Response: January 19, 2022**  
**Page 1 of 1**

**Request from: Public Utilities Commission**

**Witness: Theresa Washington**

---

**Request:**

Please provide the number of customers eligible for the New Start Program with arrears that exceed the \$12,000 annual forgiveness cap. Also provide the average arrears balance for these customers.

**Response:**

There are currently 40 customers that are eligible for the New Start Program that have an arrears balance that exceeds the \$12,000 annual forgiveness cap. The average arrears balance for these 40 customers is \$19,015.