

April 15, 2021

Debra Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

RE: Docket No. DE 19-057, Public Service Company of New Hampshire d/b/a Eversource Energy  
Notice of Intent to File Rate Schedules  
**Report and Recommendation on New Start Program Design**

Dear Director Howland:

On December 15, 2020 the Commission issued Order No. 26,433 approving an October 9, 2020 Settlement Agreement (“Settlement”) in the above-captioned proceeding relating to the rate case filing of Public Service Company of New Hampshire d/b/a Eversource Energy (“Eversource,” or the “Company”). Relevant to this filing, Section 13 of the Settlement specified that Eversource would implement the New Start arrears management program in New Hampshire following the general framework set out in Appendix 7 of the Settlement. While the Settlement stated that Eversource would implement the program consistent with certain high-level descriptions, it also provided that the Company would convene a stakeholder group to develop a comprehensive program design for the New Start program.

The stakeholder group was to file a report with the Commission within 120 days of the final order in the proceeding to recommend a comprehensive program design. Enclosed with this letter is the report and recommendation of the stakeholder group on the comprehensive program design for the New Start program in New Hampshire.

The stakeholders consider the included recommendations along with those set out in the Settlement, to establish an appropriate means of implementing the New Start program for New Hampshire customers. Eversource requests that to the degree necessary, the Commission accept and approve this report and recommendation, which will allow Eversource to complete the programming changes necessary to implement the New Start program in early 2022 as contemplated in the Settlement.

If you have any questions, please do not hesitate to contact me. Thank you for your assistance with this matter.

Very truly yours,



Matthew J. Fossum  
Senior Regulatory Counsel

CC: Service List