

BRIAN E. CALABRESE

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Also admitted in West Virginia

NHPUC 12NOV19PM12:58

Via Federal Express and Electronic Mail

November 11, 2019

Debra A. Howland, Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, N.H. 03301-2429

**RE: Docket No. DM 18-172, Agera Energy, LLC
Notice of Assignment of Agera Energy, LLC Electric Supply Agreements to
Constellation NewEnergy, Inc.**

Dear Executive Director Howland:

Pursuant to Puc 2004.13(c) enclosed please find a copy of the notice that Agera Energy, LLC is sending to affected customers pursuant to Puc 2004.13(a) in connection with the proposed transfer of affected customer contracts to Constellation NewEnergy, Inc., Docket No. DM 17-024.

If you have any questions, please do not hesitate to contact me.

Sincerely,



Brian E. Calabrese

Enclosure

Copy to Service List



November 11, 2019

Re: Notice of Assignment of Electric Service Agreement with Agera Energy, LLC

Dear Valued Customer:

You previously received a Notice of Assignment and Assumption from Agera and energy.me midwest llc d/b/a energy.me (collectively, "Agera") dated October 22, 2019 informing you that in connection with Agera's chapter 11 bankruptcy proceeding, the service contract(s) you have with Agera in New Hampshire that are listed on the attached "Transferred Contract List" would be transferred from Agera to another energy supply company (the "Service Contract(s)"). In particular, Agera has entered into an agreement to sell certain parts of Agera's business, including the electric Service Contract(s), to Constellation NewEnergy, Inc. ("Constellation"), for continued electricity service by Constellation.

We are writing to inform you that on or after your December 2019 meter read, your electric service agreement with Agera is expected to be assigned to Constellation. Transfer of the Service Contract(s) may occur sooner or later depending on a number of factors including the action of your local utility company. **The rates, and terms and conditions of your current service agreement with Agera will not change and will remain in effect through the term of the agreement.** Although you may receive a notification from your local utility confirming the change, **there is no action required on your part and there will be no interruption to your service.** You will not be charged for the change. Constellation will assume and perform the same supplier obligations previously performed by Agera. If you are billed by the utility, this will continue unchanged except that Constellation's information will replace Agera's on your monthly billing statements. If you were billed by Agera, you will begin receiving a bill from Constellation. Important Note: You may receive invoices from Agera after the date of this notice and after your service has been transitioned to Constellation for periods of service prior to that transition. The invoices will contain instructions detailing how you are to pay Agera.

If you have any questions or concerns about this assignment, please contact Agera at 877-273-7276 between 8:30 a.m. and 5:30 p.m. EST or by email at customercare@ageraenergy.com.

Upon assignment to Constellation, customer inquiries should be directed to Constellation using the contact information provided below. To learn more about Constellation, please visit www.constellation.com.

Residential Customers:
home@constellation.com
844-940-1633

Commercial Customers:
customercare@constellation.com
844-636-3749

Constellation
P.O. Box 4911
Houston, TX 77210

Agera sincerely appreciates your past business and is confident that you will enjoy being a Constellation customer.

Very truly yours,

Agera and Constellation Customer Care Teams

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing has, on this 11th day of November 2019,
been sent by email to the service list in DM 18-172.

Brian E. Calabrese

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