



11208 Statesville Road
Suite 200
Huntersville, NC 28078
(704) 274-1450 office
(704) 274-1430 fax
www.xoomenergy.com

August 28, 2018

VIA FEDEX

NHPUC 29AUG'18am9:41

Debra A. Howland - Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

RE: ¹⁸⁻¹⁰² ~~DM 13-185~~
XOOM Energy New Hampshire, LLC
2018 Competitive Electric Power Supplier License Renewal

Dear Ms. Howland,

Pursuant to regulations found under PUC 2006.01, enclosed please find supplemental materials in relation to XOOM Energy New Hampshire, LLC's ("XOOM Energy's") 2018 Competitive Electric Power Supplier Renewal Application Form. These supplemental materials detail confirmed unauthorized enrollment complaints, as requested by New Hampshire Public Utilities Commission Staff.

XOOM Energy hereby provides an original and two copies of this supplemental information.

Additionally, XOOM Energy wishes to provide context for the attached supplemental materials:

- XOOM Energy Illinois, LLC previously reported twenty-eight (28) enrollment complaints from January 2016 through December 2017. Four (4) of those complaints are confirmed unauthorized enrollments that have been remedied.
- XOOM Energy Maryland, LLC previously reported twenty-one (21) enrollment complaints from January 2016 through December 2017. Two (2) of those complaints are confirmed unauthorized enrollments that have been remedied.
- XOOM Energy Massachusetts, LLC previously reported seven (7) enrollment complaints from January 2016 through December 2017. Three (3) of those complaints are confirmed unauthorized enrollments that have been remedied.
- XOOM Energy New Hampshire, LLC previously reported eight (8) enrollment complaints from January 2016 through December 2017. Five (5) of those complaints are confirmed unauthorized enrollments that have been remedied.
- XOOM Energy New York, LLC previously reported forty-two (42) enrollment complaints from January 2016 through December 2017. Eight (8) of those complaints are confirmed unauthorized enrollments that have been remedied.



11208 Statesville Road
Suite 200
Huntersville, NC 28078
(704) 274-1450 office
(704) 274-1430 fax
www.xoomenergy.com

- XOOM Energy Ohio, LLC previously reported thirty-one (31) enrollment complaints from January 2016 through December 2017. Three (3) of those complaints are confirmed unauthorized enrollments that have been remedied.
- XOOM Energy Pennsylvania, LLC previously reported twenty-nine (29) enrollment complaints from January 2016 through December 2017. Seven (7) of those complaints are confirmed unauthorized enrollments that have been remedied.

If you have any questions, please feel free to contact me at parker.tinsley@xoomenergy.com or at 704-274-1450.

Respectfully,

A handwritten signature in blue ink, appearing to read "Parker Tinsley", with a long horizontal flourish extending to the right.

Parker Tinsley
Regulatory Specialist
XOOM Energy, LLC, single member manager
of XOOM Energy New Hampshire, LLC