



Environmental Law ■ Utility Law

**CONFIDENTIAL
MATERIAL
IN COMM FILE**

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March 25, 2019

Debra A. Howland, Executive Director
N.H. Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

Re: DW 18-090 Pennichuck East Utility, Inc.
Small-Diameter Fire Protection Tariff Rates
Updated Customer Credit Calculation

Dear Director Howland:

In Order No. 26,213, the Commission ordered Pennichuck East Utility, Inc. ("PEU") to file "updated schedules showing the revised amounts of customer credits...accrued from October 2018". The Commission also granted PEU's motion for protective treatment concerning the confidential portions of the customer credit schedule. Further, the Commission approved PEU's revisions to tariff Page 38 to change the eligibility date for the grandfathered rate. Therefore, in compliance with the Commission's order and tariff revisions, PEU submits the attached updated calculation of customer credits for customers in Peterson Village.

PEU also wishes to note that the method of providing the credit was calculated on a per-customer basis in light of the varied dates that customers began service and when the first bill was issued to each customer. For instance, homes have changed owners and the former owner is no longer a customer. The old customer will not receive a credit while the new customer will receive a credit based on when they began to take service. Some customers may wish an immediate refund, others may wish to have the credit applied to bills over the course of months. Also, PEU included the three January customers in the grandfathered rate in its March billing as opposed to the April billing. The result of changing the billing rate on the three January customers one month early was that they were billed at the grandfathered rate one month early resulting in one month less credit on their bills for the difference between the old tariffed rate and the newly approved grandfathered rate. This resulted in one customer not accruing a credit as they were never billed at other than the approved grandfathered rate.

Seven confidential copies and one redacted public copy are being provided pursuant to N.H. Admin. R. Puc 203.02 and 203.08. Confidential electronic copies are also being provided to the Commission and the Office of the Consumer Advocate. There are no intervenors that would otherwise warrant a separate email with the electronic redacted version. Thank you in advance for your assistance with this filing.

Very Truly Yours,



Marcia A. Brown

cc: Docket Related Service List (w/ enclosure)