# NHPUC NO. 9 - ELECTRICITY DELIVERY PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE DBA EVERSOURCE ENERGY

1st Revised Page 95 Superseding Original Page 95 Rate LP

### **ENERGY EFFICIENCY LOAN PROGRAM**

### **AVAILABILITY**

Subject to the Terms and Conditions of the Tariff of which it is a part, this program shall allow Customers installing energy-efficiency measures under an energy efficiency program offered by the Company and approved by the Commission ("Participating Customers") to borrow all or a portion of the Customer's share of the installed cost of the energy-efficiency measures ("Customer Loan Amount") through an additional charge on their monthly electric service bill issued by the Company.

It is available to Residential Participating Customers with existing agreements as well as Residential Participating Customers who meet the following qualifications:

- 1. The Customer must own the residential property where the energy-efficiency measures are installed; and
- 2. The Customer must have an active Delivery Service account with the Company for the property where the energy-efficiency measures are installed and receive Delivery Service under Residential Delivery Service Rate R or Residential Time-of-Day Delivery Service Rate R-OTOD; and
- 3. The Customer must have a Fair Isaac and Company ("FICO") credit score of 680 or higher; and
- 4. The Customer must have good credit with the Company, which is defined as a Customer that has not received a disconnect notice from the Company during the twelve months preceding the Customer's request for service under this program; and
- 5. The Customer Loan Amount must be greater than or equal to \$500 and less than or equal to \$2,000 and must not exceed the Customer's share of the installed cost of the energy-efficiency measures installed under the Company's approved energy-efficiency program.

It is available to Non-Residential Participating Customers with existing agreements as well as Non-Residential Participating Customers who are not eligible under the Smart Start Energy Efficiency Program Rate SSP and who meet the following qualifications:

- 1. The Customer must own or lease the property where the energy-efficiency measures are installed; and
- 2. The Customer must have an active Delivery Service account with the Company for twelve consecutive months at the property where the energy efficiency measures are installed and receive Delivery Service under General Delivery Service Rate G, General Time-of-Day Delivery Service Rate G-OTOD, or Primary General Delivery Service Rate GV; and
- 3. The Customer must have good credit with the Company, which is defined as a Customer that has not received a disconnect notice from the Company during the twelve months preceding the Customer's request for service under this program and has no outstanding bill amounts owed to the Company; and

Issued:	April 8, 2019	Issued by: _	/s/ William J. Quinlan
	•		William J. Quinlan

Effective: September 1, 2019 Title: <u>President and Chief Operating Officer</u>

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1<sup>st</sup> Revised Page 96 Superseding Original Page 96 Page 96

4. The Customer Loan Amount must be greater than or equal to \$1,500 and less than or equal to \$20,000 and must not exceed the Customer's share of the installed cost of the energy-efficiency measures installed under the Company's approved energy-efficiency programs.

At its sole discretion, the Company shall determine eligibility for service under this program subject to the availability of program funds.

Any Customer taking service under this program must remain a Delivery Service Customer of the Company at the property where the energy-efficiency measures are installed. In the event the Customer does not remain a Delivery Service Customer of the Company at the property where the energy-efficiency measures are installed, any remaining charges under this program shall immediately become due and payable.

### **CUSTOMER LOAN AGREEMENT**

Participating Customers shall be required to execute a separate Customer Loan Agreement which will specify the fixed monthly charge and the terms of the payment period. A Customer can choose to pay the remaining balance owed to the Company at any time. A late payment charge as described in the Terms and Conditions for Delivery Service section of the Company's Tariff is applicable to the monthly charges rendered under this program. Participating Customers are not subject to disconnection of electric service for nonpayment of the charges under this program.

The Customer Loan Amount shall be paid to the Company by the Participating Customer through a fixed monthly charge applied over a term of months as established in the Customer Loan Agreement. Residential Participating Customers may specify the repayment term of the Customer Loan Amount subject to the maximum repayment term limit of 24 months. Non-Residential Participating Customers can choose to accelerate the payment period term specified in the Customer Loan Agreement by paying a higher monthly charge and can revert at any time to the minimum monthly charge available to the Customer as specified in the Customer Loan Agreement. The term of a Non-Residential Customer Loan Agreement may be extended by the Company to recover its costs for missed payments.

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William J. Quinlan

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## **RESIDENTIAL** ENERGY EFFICIENCY LOAN PROGRAM

### **AVAILABILITY**

Subject to the Terms and Conditions of the Tariff of which it is a part, this program shall allow Customers installing energy-efficiency measures under an energy efficiency program offered by the Company and approved by the Commission ("Participating Customers") to borrow all or a portion of the Customer's share of the installed cost of the energy-efficiency measures ("Customer Loan Amount") through an additional charge on their monthly electric service bill issued by the Company.

It is available to <u>Residential</u> Participating Customers with existing agreements as well as <u>Residential</u> Participating Customers who meet the following qualifications:

- 1. The Customer must own the residential property where the energy-efficiency measures are installed; and
- 2. The Customer must have an active Delivery Service account with the Company for the property where the energy-efficiency measures are installed and receive Delivery Service under Residential Delivery Service Rate R or Residential Time-of-Day Delivery Service Rate R-OTOD; and
- 3. The Customer must have a Fair Isaac and Company ("FICO") credit score of 680 or higher; and
- 4. The Customer must have good credit with the Company, which is defined as a Customer that has not received a disconnect notice from the Company during the twelve months preceding the Customer's request for service under this program; and
- 5. The Customer Loan Amount must be greater than or equal to \$500 and less than or equal to \$2,000 and must not exceed the Customer's share of the installed cost of the energy-efficiency measures installed under the Company's approved energy-efficiency program.

It is available to Non-Residential Participating Customers with existing agreements as well as Non-Residential Participating Customers who are not eligible under the Smart Start Energy Efficiency Program Rate SSP and who meet the following qualifications:

- 1. The Customer must own or lease the property where the energy-efficiency measures are installed; and
- 2. The Customer must have an active Delivery Service account with the Company for twelve consecutive months at the property where the energy efficiency measures are installed and receive Delivery Service under General Delivery Service Rate G, General Time-of-Day Delivery Service Rate G-OTOD, or Primary General Delivery Service Rate GV; and
- The Customer must have good credit with the Company, which is defined as a Customer that has not received a disconnect notice from the Company during the twelve months preceding the Customer's request for service under this program and has no outstanding bill amounts owed to the Company; and

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NHPUC NO. 9 - ELECTRICITY DELIVERY
PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE
DBA EVERSOURCE ENERGY

1st RevisedOriginal Page 96
Superseding Original Page 96
Page 96

4. The Customer Loan Amount must be greater than or equal to \$1,500 and less than or equal to \$20,000 and must not exceed the Customer's share of the installed cost of the energy-efficiency measures installed under the Company's approved energy-efficiency programs.

At its sole discretion, the Company shall determine eligibility for service under this program subject to the availability of program funds.

Any Customer taking service under this program must remain a Delivery Service Customer of the Company at the residential property where the energy-efficiency measures are installed. In the event the Customer does not remain a Delivery Service Customer of the Company at the residential property where the energy-efficiency measures are installed, any remaining charges under this program shall immediately become due and payable.

### **CUSTOMER LOAN AGREEMENT**

Participating Customers shall be required to execute a separate Customer Loan Agreement which will specify the fixed monthly charge and the terms of the payment period. A Customer can choose to pay the remaining balance owed to the Company at any time. A late payment charge as described in the Terms and Conditions for Delivery Service section of the Company's Tariff is applicable to the monthly charges rendered under this program. Participating Customers are not subject to disconnection of electric service for nonpayment of the charges under this program.

The Customer Loan Amount shall be paid to the Company by the Participating Customer through a fixed monthly charge applied over a term of months as established in the Customer Loan Agreement. Residential Participating Customers may specify the repayment term of the Customer Loan Amount subject to the maximum repayment term limit of 24 months. Non-Residential Participating Customers can choose to accelerate the payment period term specified in the Customer Loan Agreement by paying a higher monthly charge and can revert at any time to the minimum monthly charge available to the Customer as specified in the Customer Loan Agreement. The term of a Non-Residential Customer Loan Agreement may be extended by the Company to recover its costs for missed payments.

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