

**STATE OF NEW HAMPSHIRE
BEFORE THE
PUBLIC UTILITIES COMMISSION**

Docket No. DG 17-048

Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Distribution Service Rate Case

REBUTTAL TESTIMONY

OF

WILLIAM J. CLARK

AND

STEPHEN R. HALL

January 25, 2018

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1 **I. INTRODUCTION**

2 **Q. Please state your names, positions, and business addresses.**

3 A. My name is William J. Clark and my title is Director, Business Development. My
4 business address is 116 North Main Street, Concord, New Hampshire.

5 My name is Stephen R. Hall and my title is Director, Rates and Regulatory Affairs. My
6 business address is 15 Buttrick Road, Londonderry, New Hampshire.

7 **Q. By whom are you employed?**

8 A. We are employed by Liberty Utilities Service Corp. (“Liberty”), which provides services
9 to Liberty Utilities (EnergyNorth Natural Gas) Corp. (“EnergyNorth” or the “Company”).

10 **Q. On whose behalf are you testifying today?**

11 A. We are testifying on behalf of EnergyNorth.

12 **Q. Mr. Clark, please state your educational background and professional experience.**

13 A. I graduated from St. Anselm College in Goffstown, New Hampshire, with a Bachelor of
14 Science degree in Financial Economics in 1991. I began my career in 1992 at Boston
15 Gas Company where I was a member of the Steel Workers of America, Local 12007 and
16 held various positions in gas distribution and customer service, as well as being a union
17 official. In 1998 I was employed by National Grid to start an unregulated energy service
18 subsidiary where I worked as a Sales Account Manager until 2010. When National Grid
19 sold this business in 2010, I was employed by National Grid as a Commercial Gas Sales
20 Representative, working in EnergyNorth’s service territory. I joined Liberty in 2012 and

1 progressed into my current position where I am responsible for organic growth
2 opportunities and commercial development for both EnergyNorth and Granite State
3 Electric.

4 **Q. Have you previously testified before the Commission?**

5 A. Yes, I have testified before the Commission regarding EnergyNorth's business expansion
6 plans, including franchise applications, and I have submitted testimony in the docket on
7 Managed Expansion Plan rates.

8 **Q. Mr. Hall, please state your educational background and professional experience.**

9 A. I received a Bachelor of Science degree in Mathematics Education from the University of
10 New Hampshire in 1977 and a Master's Degree in Business Administration from the
11 University of New Hampshire in 1979. From 1979 through August 2013, I was
12 employed by Public Service Company of New Hampshire ("PSNH") in positions of
13 progressive responsibility in the rates and regulatory area of the company. My
14 responsibilities included all aspects of cost recovery and ratemaking, rate design, tariff
15 administration, as well as regulatory relations and supervisory responsibility for revenue
16 requirements. I joined Liberty Utilities in September 2013 and assumed my current
17 responsibilities for rates and regulatory affairs at that time.

18 **Q. Have you previously testified before the Commission?**

19 A. Yes, I have testified extensively before the Commission during my 34-year career at
20 PSNH and more recently on behalf of Liberty. My testimony has covered a wide range

1 of regulatory, ratemaking, and pricing issues, as well as testimony in support of numerous
2 special contracts.

3 **II. PURPOSE OF TESTIMONY**

4 **Q. What is the purpose of your rebuttal testimony?**

5 A. Our testimony provides comments on portions of Staff witness Stephen Frink's testimony
6 regarding Staff's position on the Keene rate consolidation proposal, and on Staff's
7 position regarding the iNATGAS project and cost recovery. We also provide comments
8 on the portion of James Brennan's testimony dealing with the Office of the Consumer
9 Advocate's ("OCA") position on the Keene rate consolidation proposal.

10 **III. KEENE RATE CONSOLIDATION**

11 **Q. Please summarize EnergyNorth's proposal on the Keene Division rate consolidation.**

12 A. In its April 28, 2017, filing in this docket, the Company proposed that the Keene Division
13 be consolidated into EnergyNorth from a ratemaking and accounting perspective, and that
14 customers in the Keene Division be charged the same distribution rates as EnergyNorth's
15 other customers. EnergyNorth made this proposal in view of the fact that the Keene
16 Division is not currently profitable,¹ which would necessitate the filing of a separate rate
17 case for the Keene Division, if the Company's proposal to consolidate rates is rejected.
18 The Company noted the relatively high cost of filing a rate case for the Keene Division,
19 the significant administrative burden associated with continuing to treat the Keene

¹ The unprofitable position of the Keene Division is not a new phenomenon as the predecessor entity, New Hampshire Gas Corporation, had been unprofitable in the years leading up to its acquisition by EnergyNorth at the beginning of 2015.

1 Division as a separate entity, and the significant increase in bills that would result if the
2 revenue deficiency were recovered exclusively from Keene customers. In addition, the
3 consolidation of the Keene Division into EnergyNorth would facilitate the ability to
4 expand the Keene system, thereby providing benefits to all customers.

5 **Q. Please summarize the positions taken by Staff on the Keene rate consolidation**
6 **proposal.**

7 A. Staff stated that consolidating rates would produce cost-shifting and result in financial
8 harm to EnergyNorth's existing customers. Staff alleged that the administrative cost of a
9 separate rate case filing for Keene could be minimized. Staff also claimed that dramatic
10 rate increases could be avoided by limiting investments, holding down costs, and phasing
11 in rate increases. Staff further offered that EnergyNorth could do one of the following to
12 address the issue: (1) file a petition requesting a rate increase for Keene; (2) propose a
13 rate plan leading to rate consolidation based on a comprehensive business plan
14 demonstrating a quantifiable benefit for all customers (or at least no harm to customers);
15 or (3) discontinue service to Keene customers, if customers can conveniently be
16 converted to an alternate fuel source.

17 **Q. Please summarize the OCA's position on the Keene rate consolidation proposal.**

18 A. Similar to Staff's position, OCA's position is that the revenue requirement for Keene
19 should be removed and rates should not be consolidated because the acquisition was
20 premised on the "no net harm" standard, and that EnergyNorth has not developed a
21 financial analysis that would indicate a reversal of operating losses in Keene.

1 **Q. Do you have comments on Staff's and OCA's positions regarding the allegations in**
2 **their testimony?**

3 A. Yes, we believe that both Staff and OCA are incorrect and that their criticisms of the
4 Company's position are incorrect and are based on a lack of understanding and on
5 unreasonable expectations.

6 **Q. Please first address Staff's assertion that cost-shifting associated with the rate**
7 **consolidation proposal will result in financial harm to EnergyNorth's customers.**

8 A. Staff is incorrect that financial harm to EnergyNorth's customers will result from the
9 Company's proposal. The alleged "financial harm" can be quantified with some
10 straightforward calculations. The proposed annual revenue deficiency for the Keene
11 Division is \$883,697, as shown on Attachment WJC/SRH-1. This amount is the updated
12 revenue requirement contained in the Company's response to Staff Tech 1-1 -
13 Supplemental. Dividing this amount by EnergyNorth's annual normalized therm sales of
14 159,761,663 (on Bates 227 of the April 29, 2017, filing) yields an average per therm
15 amount of \$0.0055 per therm. An average residential customer uses slightly less than
16 800 therms per year, so if we multiply the \$0.0055 per therm by 800 therms, the result is
17 an average increase of \$4.40 *per year*, or 37 cents per month for a residential customer.
18 This calculation assumes that there would be no load growth in the Keene Division as a
19 result of the rate consolidation. Clearly, a bill impact of 37 cents per month with respect

1 to distribution rates² can hardly be considered as causing financial harm to EnergyNorth's
2 customers, or an unreasonable shifting of costs, especially since that impact can be
3 substantially mitigated through load growth, which will be achievable once rates for
4 Keene Division customers are reduced. We will address the impact of load growth later
5 in this testimony.

6 **Q. Has the Commission approved rate consolidation plans in prior dockets that**
7 **resulted in increased bills for existing customers?**

8 A. Yes, it has done so on several occasions. In Order No. 23,171 (Mar. 23, 1999) in Docket
9 No. DE 98-186, the Commission approved the transfer of the Souhegan Woods Water
10 System from Pennichuck East Utility, Inc. to Pennichuck Water Works, Inc. At the time,
11 Pennichuck East rates were \$4.289 per 100 cubic feet, while rates for Pennichuck Water
12 Works were \$1.33 per 100 cubic feet. The Commission noted,

13 Staff did not object to the transfer of the system, but noted
14 that it did not appear the new rate would cover the cost of
15 service to the system on a stand-alone basis. Thus the
16 Nashua core [Pennichuck Water Works' existing customers]
17 would be forced to subsidize the rates of these customers.

² It should also be noted that upon consolidation the Keene customers would also begin paying EnergyNorth's Local Delivery Adjustment Charge ("LDAC") which would lessen the burden of recovering the various LDAC costs now being recovered only from current EnergyNorth customers.

1 Applying the “no net harm” standard,³ the Commission nonetheless determined that it
2 “could not conclude that the proposed transfer of the system would harm” Pennichuck
3 Water Works’ existing customers.

4 In Order No. 23,146 (Feb. 11, 1999) in Docket Nos. DR 97-188 and DR 98-112, the
5 Commission approved a rate consolidation plan, concluding,

6 the benefits of rate consolidation in this case outweigh the
7 negative impacts. An overriding consideration that favors
8 rate consolidation is the wide disparity in rates among
9 customers of the individual systems that would result from
10 denying Lakes Region’s request.... We are particularly
11 concerned about the rate levels that would result from a
12 denial of Lakes Region’s request for the customers of the
13 Deer Run, Brake Hill and Tamworth systems. For example,
14 customers of Brake Hill would be facing a 200% rate
15 increase absent consolidation. As in Pennichuck, we find
16 that such rates are outside the zone of ‘just and reasonable.’
17 In addition to the foregoing considerations, we also believe
18 that rate consolidation will have the salutary effect of
19 encouraging financially sound utilities to acquire
20 community systems that are not otherwise attractive
21 acquisitions in the short term. Rate consolidation is
22 therefore a policy that promotes the expansion of public
23 water systems, which we believe is in the overall public
24 good.

³ “Under the public interest or public good standard to be applied by the Commission when one utility seeks to acquire a jurisdictional utility, the Commission must determine that the proposed transaction will not harm ratepayers.”

1 **Q. Staff states that the Company made no effort to demonstrate how customers might**
2 **benefit from the proposed rate consolidation plan. Has the Commission ever**
3 **required such a demonstration when it approved previous rate consolidation plans?**

4 **A.** The Company is unaware of any such requirement, and Staff is also unaware of such a
5 requirement. In its response to data request LU-24 (Attachment WJC/SRH-2), Staff
6 stated that they are unaware of any Commission orders on rate consolidation that require
7 a demonstration of potential current and future benefits to be realized through rate
8 consolidation. Staff is therefore suggesting that, in this particular case, the Commission
9 depart from previous practice and precedent, and require a demonstration of benefits to
10 all other customers. As in the previous cases, the evidence in this case shows that the
11 public good is served through a rate consolidation plan.

12 **Q. Absent a rate consolidation, what increase would be proposed for the Keene**
13 **Division's distribution rates?**

14 **A.** Distribution rates for Keene Division customers would need to increase by approximately
15 66% (34% for total rate level), as shown on Attachment WJC/SRH-1. We believe that
16 the Commission could conclude that this level of increase is outside the zone of "just and
17 reasonable," especially since the Keene Division's distribution rates are already at a
18 higher level than EnergyNorth's distribution rates. High distribution rates for a small
19 system such as Keene, just like some of the acquired water utilities mentioned above, are
20 a function of a small group of customers being required to bear the burden of significant
21 capital investments.

1 **Q. Has the Commission approved rate consolidation plans for utilities other than water**
2 **utilities?**

3 A. Yes, it has. In Order No. 24,176 (Mar. 23, 2003) in Docket No.DE 03-030, the
4 Commission approved a settlement providing for the acquisition by PSNH of the assets
5 of Connecticut Valley Electric Company (“CVEC”). As part of that settlement, PSNH
6 paid CVEC for its stranded costs associated with a power purchase agreement, with
7 recovery of those costs from all of PSNH’s customers. The Commission found that,

8 the alternative, which we find to be inconsistent with the
9 public interest, is to leave the Claremont area with the
10 economic burden of being the only area in the state saddled
11 with unreasonably high electric rates and without the
12 benefits of electric industry restructuring. (Emphasis added.)

13 **Q. Are there areas in EnergyNorth’s service territory that have different cost**
14 **structures and therefore result in cost shifting?**

15 A. Yes, there are. EnergyNorth serves customers in Berlin and in Amherst that are
16 physically separate from the rest of EnergyNorth’s distribution system. Berlin customers
17 are served from the PNGTS pipeline, while customers in Amherst are provided propane
18 service from a small propane storage facility that EnergyNorth owns in Amherst.
19 Customers in both locations are billed the same distribution rates and the same cost of gas
20 rates as EnergyNorth’s other customers, yet the cost associated with providing service
21 from the PNGTS pipeline and from the propane storage facility differ significantly from
22 the cost of providing service to all other customers. Cost differences are due to different
23 distribution costs, as well as different costs for the commodity.

1 The Commission has recognized that, although these small segments of EnergyNorth's
2 system can have significantly different costs of service than other areas, it is in the public
3 good to bill all customers under the same rates, rather than have separate rates for
4 different areas of the service territory. The Company's proposed consolidation of the
5 Keene Division is not a departure from past precedent and is consistent with prior
6 Commission orders.

7 **Q. Please respond to Staff's and OCA's contention that the "no net harm" standard**
8 **will be violated if there is a rate consolidation.**

9 A. Staff and OCA appear to conclude that the "no net harm" standard is an absolute that
10 applies in perpetuity -- that rates can never be consolidated unless there will be benefits
11 for all customers. In view of the regulatory history of rate consolidations described
12 above, this view is in conflict with the Commission's previous decisions, based upon the
13 cost shifting that has been approved in other dockets. In fact, in Docket No. DG 14-155,
14 which addressed EnergyNorth's acquisition of what became the Keene Division, the
15 Settlement Agreement approved by the Commission clearly contemplated that
16 EnergyNorth would propose a rate consolidation plan in a future proceeding. The parties
17 also agreed that EnergyNorth would bill the Keene Division \$200,000 annually for
18 corporate expenses, based on the amount that New Hampshire Gas was previously
19 charged for such services by Iberdrola. There was no cost study performed to determine
20 this amount. Therefore, a cost shifting has already resulted from the approval of the
21 settlement, although, unless two sets of books had been maintained since the acquisition--
22 -one with the \$200,000 annual charge and second with tracking of costs that were not

1 allowed to be charged to the Keene Division (see below)—it is not possible to determine
2 which group of customers received a subsidy and which group incurred the subsidy, nor
3 is it possible to determine the amount of the subsidy. Even with this undefined cross
4 subsidy, the Commission found that, at the time of the acquisition, the settlement met the
5 “no net harm” standard. Thus, there is room in the “no net harm” standard for a modest,
6 reasonable, cross subsidy that provides a needed benefit to customers.

7 **Q. Please comment on Staff’s allegation that EnergyNorth failed to calculate the cost of**
8 **corporate services to serve the Keene Division.**

9 A. Staff is misinterpreting what was required under the Settlement Agreement in Docket No.
10 DG 14-155. That agreement provided for a fixed amount (\$200,000 annually) to be
11 charged to the Keene Division by EnergyNorth for corporate services. There is nothing
12 in the agreement that requires a separate accounting for the cost of the specific services
13 provided by EnergyNorth. Staff concedes this point in its response to data request LU-25
14 (Attachment WJC/SRH-3), where Staff was given the opportunity to show that
15 EnergyNorth was required to separately account for the cost of corporate service
16 provided by EnergyNorth, yet failed to find anything supporting the need for that
17 requirement. In that response, Staff suggested that the order approving the settlement
18 “indirectly provides” for a separate calculation of corporate costs. Staff’s assertion that
19 the Company should be held to undefined, “indirect” requirements of a Commission
20 approved settlement is unreasonable. To the contrary, the provision in the settlement to
21 charge the Keene Division a fixed annual amount for corporate costs obviated the need
22 for separately tracking the cost of corporate services to the Keene Division. If such a

1 requirement existed, EnergyNorth would have accounted for such services. Since there
2 was no such provision in the settlement, there was no separate accounting performed and
3 it would have been unreasonable, and arguably imprudent, to incur the administrative
4 cost associated with separate accounting in a situation where it was unnecessary to do so.
5 Now, over three years later, Staff chastised the Company for failing to do something that
6 it was not required to do under the settlement that Staff signed and the Commission
7 approved. Staff's contention that EnergyNorth somehow failed to calculate the costs for
8 corporate services is puzzling, because if Staff wanted such a calculation to be
9 performed, it could have negotiated that specific provision in the settlement.

10 **Q. Please comment on Staff's assertion that EnergyNorth was "put on notice" that cost**
11 **shifting for the Keene Division would be a concern.**

12 A. Staff cites its own testimony from that docket in which Staff expressed concern that
13 consolidating rates would lead to cost shifting. While Staff may have taken that position
14 initially, that testimony was essentially superseded when Staff entered into a settlement.
15 Recall that EnergyNorth's testimony proposed a rate consolidation phased in over a
16 period of two years. Both Staff and OCA disagreed with EnergyNorth's position in their
17 testimony, and the parties entered into negotiations that resulted in settlement. Staff
18 cannot now rely on its initial testimony in that docket as precedent any more than
19 EnergyNorth can rely on its testimony recommending rate consolidation as precedent.
20 The parties, through the give and take of negotiations, reached agreement resolving the
21 acquisition of New Hampshire Gas Corporation. That agreement, which is contained in

1 the settlement that the Commission approved, not in the pre-settlement testimony,
2 provides precedent on this matter.

3 **Q. Please discuss Staff's claim that a detailed business plan including a DCF analysis is**
4 **required in order for EnergyNorth to proceed with its rate consolidation plan.**

5 A. Staff states that since EnergyNorth is moving forward with its plans to convert the Keene
6 Division to compressed natural gas ("CNG") and/or liquefied natural gas ("LNG"), one
7 could reasonably assume that the Company has undertaken a financial analysis that
8 shows a positive return on investment. In fact, EnergyNorth has performed an analysis
9 showing the growth potential in the Keene Division, as we will describe below. Staff
10 appears to be conflating the current efforts to convert a small portion of the system to
11 CNG with EnergyNorth's growth plans for the area, and EnergyNorth's proposal to
12 consolidate rates. The conversion to CNG that is currently being undertaken is being
13 done for safety and reliability reasons. This isolated conversion will avoid the need to
14 have 24-hour coverage at the propane-air plant during the winter months. It is not being
15 done for rate consolidation purposes, nor is it being done for growth, although the
16 conversion may result in additional load.

17 **Q. Please discuss the analysis EnergyNorth has performed regarding growth potential**
18 **in the Keene Division and the impact such growth will have on overall rate level.**

19 A. In response to a discovery request from Staff for a comprehensive business plan that
20 includes a Discounted Cash Flow ("DCF") analysis, EnergyNorth provided an analysis to
21 Staff in response to Request No. Staff 2-41 on June 30, 2017, and provided an updated

1 response on October 31, 2017. The updated response is contained in Confidential
2 Attachment WJC/SRH-4. The attachment shows growth estimates for each of the five
3 phases, the time frame for construction of each of the phases, maps and construction cost
4 estimates for each of the phases, a DCF analysis for each of the five phases, as well as a
5 combined DCF analysis. The DCF analysis was premised on EnergyNorth's temporary
6 rate level in effect as of July 1, 2017, and it shows that all five phases have a positive net
7 present value ("NPV") and a positive contribution in each year. While that annual
8 contribution may not exceed the revenue shortfall associated with the Keene Division, it
9 will significantly reduce the impact on all other customers.

10 For example, by the fifth year, the additional revenue associated with expansion will
11 offset all but approximately \$200,000 of any revenue shift that may occur. Moreover, we
12 believe that the analysis is conservative and that the additional revenue could exceed
13 what is estimated.

14 **Q. At what point will EnergyNorth complete a detailed business plan?**

15 A. As stated in Confidential Attachment WJC/SRH-4, EnergyNorth will complete a final
16 business plan once the Commission approves EnergyNorth's request to consolidate rates.
17 That detailed plan will include a marketing plan, a description of operations, and
18 utilization of EnergyNorth's sales force to obtain additional load, among other items.

1 **Q. Please explain why EnergyNorth has not completed a detailed business plan thus**
2 **far.**

3 **A.** EnergyNorth's growth projections for the Keene Division are highly dependent on the
4 rate level for customers in that area. Unless and until a rate consolidation plan is
5 approved, it would not be productive to perform a detailed analysis and develop a
6 business plan, since there is a direct linkage between price and the willingness of
7 customers to take gas service. The detailed business plan will incorporate better
8 estimates of load growth based on discussions with potential customers, and would be
9 more robust than the analysis contained in Confidential Attachment WJC/SRH-4. If the
10 Commission does not approve the rate consolidation plan, thus leaving the Keene
11 Division with much higher rates, it would limit EnergyNorth's ability to offer a
12 competitively priced alternative for potential customers, which would limit growth in
13 Keene.

14 Additionally, prior to completing the business plan, EnergyNorth will need to perform a
15 detailed engineering design for the distribution system and supply facility that will be
16 used to plan the construction and expansion of the system. EnergyNorth will rely on an
17 external engineering firm to perform that design. Without approval of a rate
18 consolidation plan, it is imprudent to incur the significant cost associated with system
19 design, given the Keene Division's current rate level.

1 **Q. What leads you to that conclusion?**

2 A. An examination of the recent history of net customer growth in Keene demonstrates the
3 challenges the Company faces in growing the Keene Division at existing rates. The table
4 below shows the net change in services over the last four years:

<u>Year</u>	<u>Services Added</u>	<u>Services Lost</u>	<u>Net Change</u>
2014	4	5	(1)
2015	6	4	2
2016	8	3	5
2017	1	0	1
Total	19	11	7

5
6 **Q. What prevents EnergyNorth from commencing discussions with potential customers
7 prior to approval of the rate consolidation?**

8 A. Customers want certainty if they are going to make a major commitment regarding their
9 fuel source. They will want to know not only the price but also the timing of the
10 availability of service to allow them to plan for the transition to gas service, especially
11 business customers. Businesses are unlikely to respond to a proposal that involves an
12 uncertain price level or unknown time frame for service. Neither Staff nor OCA
13 acknowledge the reality of the business decisions that customers must make when they
14 insist that EnergyNorth develop a detailed business plan prior to knowing whether the
15 rate consolidation plan will be approved.

1 **Q. You mentioned the timing of the availability of service as an uncertainty. Why is**
2 **this an issue?**

3 A. At this point, EnergyNorth does not yet know when it will be able to provide natural gas
4 service to the Keene Division. On April 21, 2017, EnergyNorth filed a Petition for
5 Declaratory Ruling with the Commission requesting a finding that EnergyNorth did not
6 need to file for franchise rights to serve the Keene Division with natural gas (Docket No.
7 DG 17-068). This filing arose out of a discussion with Staff in late March 2017
8 regarding EnergyNorth's efforts to construct a temporary CNG facility to serve a portion
9 of the Keene Division with natural gas during the 2017-2018 winter, during which Staff
10 expressed the opinion that EnergyNorth needed to obtain franchise rights to provide
11 natural gas service to Keene. EnergyNorth did not agree with Staff's opinion, thus
12 prompting the Petition.

13 Six months later, on October 20, 2017, the Commission issued an Order on Declaratory
14 Ruling concluding that EnergyNorth has the authority to supply CNG and LNG service to
15 Keene. The Commission further ordered that EnergyNorth,

16 provide all final plans for engineering, construction,
17 installation, testing, operations, public awareness,
18 maintenance, emergency response, procedures, and
19 schematics, including qualifications and training of
20 personnel, in sufficient detail as requested by the
21 Commission's Safety Division. Further, before gas flows
22 through these installations, we must receive a report from the
23 Safety Division assessing the adequacy of the Company's
24 plans and the satisfactory completion of a physical
25 inspection of all installations.

1 EnergyNorth worked with the Safety Division and provided all the required information,
2 but as of the date of this testimony, the Safety Division has not yet provided the
3 Commission with a report on its assessment. As a result, EnergyNorth will be unable to
4 convert customers to CNG service this winter, even if the report is issued in the near
5 future, as interrupting service to customers during cold weather is not in their best
6 interests.

7 We note the above not to criticize the process, but to demonstrate that there is significant
8 uncertainty over the date when EnergyNorth will be able to provide natural gas service to
9 this small number of customers in the Keene Division. In view of this uncertainty of the
10 timing of service as well as to the rate level, it is unrealistic to ask customers to commit
11 to take service at an unspecified future date and at unknown prices.

12 **Q. Are there other concerns regarding EnergyNorth's ability to expand in Keene?**

13 A. Yes. Staff's testimony gives rise to other concerns. Staff testified that an option is for
14 the Company to discontinue service in Keene, and that the revenue deficiency, if
15 recovered solely from Keene customers, could lead to a death spiral. These comments
16 from Staff could significantly impair EnergyNorth's ability to acquire new customers
17 until these issues are resolved.

18 **Q. Why is that the case?**

19 A. If a potential customer reads Staff's testimony, they could assume that it is likely that
20 rates for Keene customers will increase dramatically, and that EnergyNorth may
21 ultimately abandon the service territory. Customers do not have the depth and breadth of

1 understanding of the issues as Staff, and they may understandably rely on Staff's
2 expertise. Customers may ultimately conclude from Staff's characterization that there is
3 no reasonable solution. If potential customers reach this conclusion, it is unlikely that
4 they would be willing to commit to an investment to change their fuel source in order to
5 take service from EnergyNorth. The Company may face this skepticism even if the
6 Commission ultimately approves the Company's proposal in light of Staff's testimony.

7 **Q. Do you have any comments on OCA's testimony regarding Keene Division rate**
8 **consolidation?**

9 A. Yes, we do. Mr. Brennan's testimony recommends removal of the revenue shortfall for
10 the Keene Division from EnergyNorth's proposed increase. Mr. Brennan cites the "no
11 net harm" standard for utility acquisitions as a basis for his recommendation, but does not
12 offer any further support. We have already addressed the "no net harm" issue previously
13 in this testimony, so we will not elaborate further here.

14 **Q. What action should the Commission take regarding the Company's proposal to**
15 **consolidate rates for the Keene Division?**

16 A. The Commission should approve EnergyNorth's proposal and allow the Company to set
17 distribution rates for the Keene Division at the same level as rates for EnergyNorth's
18 other customers. The Commission should also make clear that growth of the Company's
19 system is good for all customers and it supports efforts to expand the Company's
20 customer base, in order to avoid any potential reluctance by customers to convert their
21 fuel source.

1 **IV. iNATGAS COST RECOVERY**

2 **Q. Please summarize the Special Contract with iNATGAS approved in Docket No. DG**
3 **14-091.**

4 A. In Docket No. DG 14-091, EnergyNorth received approval for a Special Contract and
5 Lease Agreement with Innovative Natural Gas (iNATGAS) for construction of a CNG
6 fueling facility to supply both bulk transportation and vehicle refueling. The agreements
7 provide for EnergyNorth to own the land, permanent site structures, and certain
8 equipment, and for iNATGAS to own certain other equipment and to be responsible for
9 all utilities and maintenance of all equipment regardless of ownership. Rent for the land
10 is a fixed monthly amount. iNATGAS is also responsible for monthly meter charges and
11 a minimum amount of distribution revenues. The contract term is 15 years with an option
12 to extend the term for 5 years. The distribution charge is a fixed charge per dekatherm,
13 with annual take-or-pay minimums for the full term of the contract. In addition, there is
14 an Escrow Agreement, Maintenance Agreement, and Guaranty Agreement as security for
15 recovery of the take-or-pay minimum amount of revenue. The estimated direct cost of
16 the facility, as designed at that time, was \$2,245,000.

17 **Q. Have you read Staff witness Frink's testimony and his recommendation regarding**
18 **the iNATGAS project?**

19 A. Yes, we have. Staff recommended that the Commission disallow recovery of \$2.5
20 million in costs incurred to complete the iNATGAS project.

1 **Q. Do you believe there are inaccuracies contained in Staff's testimony which led to**
2 **errors in Staff's description of the arrangement?**

3 **A. Yes. First, Staff's testimony states, beginning on Bates 000015, Line 13:**

4 Under the terms of the special contract Liberty constructed,
5 owns and operates a CNG station that provides CNG to
6 iNATGAS at a fixed per therm charge for 15 years and in
7 each of the first 5 years iNATGAS pays for a minimum
8 number of therms whether or not those volumes are actually
9 taken, referred to as a 'take-or-pay' or 'must take'
10 requirement.

11 Staff asserts here that the take-or-pay requirement is only in effect for the first five years
12 of the contract. That is not the case. The Special Contract's take-or-pay requirement is
13 in effect for the entire 15-year term of the contract, as stated in Section 1.5 of the Special
14 Contract:

15 Minimum Annual Transportation Quantity: The Customer's
16 Minimum Annual Transportation Quantity ("MinTQ") will
17 be broken into three intervals. The Customer may roll over a
18 shortfall of its MinTQ requirement into the following year
19 once during the term of the Special Contract. In such case,
20 the Customer will pay the applicable charges in the shortfall
21 year for the dekatherms actually delivered. The Customer's
22 MinTQ obligations apply irrespective of whether the
23 Customer takes Supplier Service, i.e., a third party sells gas
24 to the Customer, or takes Sales Service, i.e., the Company
25 sells gas to the Customer.

26 Interval I is the time period beginning on the Service
27 Commencement Date, as defined herein, and ends twenty-
28 four (24) calendar months following the Service
29 Commencement Date. But in any event the end of Interval I
30 shall not extend beyond December 31, 2016. During this

1 interval, the Customer's MinTQ will be 300,000 dekatherms
2 per year. ^[4]

3 Interval 2 begins with the end of Interval 1 and continues for
4 twenty-four (24) calendar months. During this interval, the
5 Customer's MinTQ will be 500,000 dekatherms per year.

6 Interval 3 begins with the end of Interval 2 and extends for
7 the remaining term of this Special Contract, which is
8 described in Section 4.0. During this interval, the Customer's
9 MinTQ shall be 1,300,000 dekatherms per year.

10 Section 4.1 of the Special Contract states: "This Special Contract shall become effective
11 on the date first written above and remain in full force and effect for a period of fifteen (15)
12 years from the Service Commencement Date"

13 **Q. Is the 15-year "take-or-pay" requirement a material term of the Special Contract?**

14 **A.** Yes. iNATGAS is bound by these annual take-or-pay requirements for the full 15-year
15 term. Even with the increased capital cost associated with the completion of the facility,
16 the NPV is positive with these take-or-pay amounts over the contract term. EnergyNorth
17 negotiated the take-or-pay minimum to ensure that it would recover sufficient revenue to
18 meet the revenue requirement associated with its investment. Staff may be confusing the
19 term of the Escrow Agreement, which is five years, with the term of the take-or-pay
20 minimum, resulting in inaccurate conclusions of the financial impact of EnergyNorth's
21 investment in this project. If iNATGAS fails to pay, or is in default after the retirement

⁴ The Commission granted the parties' request to extend the Service Commencement Date to December 1, 2016.
Order No. 26,002 (Apr. 6, 2017).

of the Escrow Agreement, EnergyNorth would seek recovery of the minimum amount through any, and all, enforcement options contained within the contract.

Q. Are there other inaccuracies contained in Staff's testimony you would like to address?

A. Yes. Staff mischaracterized the cost overruns regarding this project. Beginning on Bates 000019, Line 27, Staff asserted that the project was "over budget" by \$2,570,594:

Liberty's projected cost to serve iNATGAS was \$2,245,000 compared to an actual capital cost of \$4,815,594. Actual costs exceed projected costs by \$2,570,594 as seen in the table below:

Liberty Capital Investment to Serve iNATGAS			
	Project	Actual	Over
Compressors	\$1,000,000	\$1,100,000	\$100,000
Piping, meter set, survey, etc	\$865,000	\$3,080,084	\$2,215,084
Land (pro-rated)	\$200,000	\$200,000	\$0
Contingency	\$180,000		(\$180,000)
AFUDC		\$435,510	\$435,510
Total	\$2,245,000	\$4,815,594	\$2,570,594

Q. How is this statement and table a mischaracterization?

A. Staff overstated by \$435,510 the amount that the project exceeded the initial projected cost. The project estimate of \$2,245,000, as with all projects, only included the estimated "direct" costs, but excluded AFUDC, Overheads, and Burdens. The \$4,815,594 is the "fully loaded" cost of the project, which includes the direct costs plus AFUDC, Overheads, and Burdens. Staff was made aware of this during a Technical Session held on November 1, 2017. The comparison should have been between the projected direct

1 costs of \$2,245,000, and the actual direct costs of the iNATGAS project, which was
2 \$4,380,084. This represents a difference of \$435,510 from Staff's characterization, and
3 should change Staff's "Total" in the "Over" column above to \$2,135,084.

4 **Q. Please explain the major drivers which accounted for the \$2,135,084 cost increase of**
5 **the iNATGAS project?**

6 A. The first major driver was the decision by EnergyNorth to construct a "full capacity"
7 facility. The original \$2,245,000 estimate was for the first phase of construction, which
8 would not accommodate the accelerated growth model beginning in years 4 and 5. In
9 order to meet that higher throughput demand in later years, EnergyNorth would have had
10 to invest more capital into the expansion of the facility at that time. This expansion
11 would require additional paving, concrete work, a larger canopy and building, a larger or
12 additional gas dryer, and compressors. The need for additional construction to
13 accommodate the higher growth was communicated to Staff several years ago in the
14 Company's response to Request No. Staff 2-8 in Docket No. DG 14-091 (Attachment
15 WJC/SRH-5). As shown in that response, EnergyNorth's portion of the expansion was
16 estimated at approximately \$600,000 to \$700,000 in direct costs. Adding \$700,000 to the
17 original estimate of direct cost would bring the total estimated direct cost up to
18 \$2,945,000.⁵

⁵ The Company notes that it provided an interim update of the status of construction and the costs incurred to that point during the October 23, 2015, hearing in the 2015-2016 Winter Cost of Gas proceeding, Docket No. DG 13-353. See the transcript of that hearing at page 15, et seq.: <http://www.puc.nh.gov/Regulatory/Docketbk/2015/15-353/TRANSCRIPTS-OFFICIAL%20EXHIBITS-CLERKS%20REPORT/15-353%202015-10-26%20TRANSCRIPT%20OF%20HEARING%20HELD%20ON%2010-23-15.PDF>

1 **Q. Has this work been completed?**

2 A. Yes, EnergyNorth has completed this work which includes all asphalt and concrete work,
3 a larger canopy and compressor building, as well as gas conditioning equipment.
4 iNATGAS will still need to install components, at its expense, to make the facility
5 operate at full capacity. Staff performed a walk-through of the completed facility in the
6 fall of 2017, during which the Company discussed this incremental investment.

7 **Q. Why did EnergyNorth decide to construct to the accelerated model at that time?**

8 A. The timing of the decision was shortly after the Polar Vortex winter of 2014 – 2015,
9 when spot prices of natural gas had soared and oil and propane prices were extremely
10 high. The iNATGAS facility would have been the only CNG facility in the Northeast
11 with firm capacity on an interstate pipeline that could have provided customers with a
12 cost effective option to the high prices of oil and propane, without the need to purchase
13 spot gas. In addition, large CNG providers like XNG and NG Advantage were
14 announcing new customers quite frequently. The Company believed the cost savings
15 associated with completing all the work for the full capacity facility from the onset was a
16 prudent business decision, based on what was known at the time of the decision.

17 **Q. Was there another factor which contributed to the increased project cost?**

18 A. Yes. At the time of the iNATGAS project, EnergyNorth was also in the process of
19 constructing the Training Center on Broken Bridge Road. EnergyNorth had been
20 discussing both projects with the City of Concord. *After* the Order approving the Special
21 Contract and Lease with iNATGAS was issued, the City imposed new conditions on the

1 project. The City required EnergyNorth to install a new water line from the top of
2 Broken Bridge Road to the driveway of EnergyNorth's LNG facility (approximately
3 2,500 feet), and required reconstruction and repaving the entire length of Broken Bridge
4 Road to the end of the public road, along with construction of a public turnaround point
5 (a slightly longer distance). EnergyNorth was not told of these requirements until
6 construction contracts for the iNATGAS facility were executed. The cost for this
7 incremental work, which was allocated to the iNATGAS project, was approximately
8 \$600,000. Although the Company does business in Concord, these costs were not
9 anticipated since Broken Bridge Road is a dead end road, and the Company will be
10 responsible for any future road improvements necessitated by the facility. Adding this
11 cost brings the project's total direct cost to approximately \$3,545,000.

12 **Q. Please explain the remaining difference in direct costs which account for the project**
13 **being in excess of the original budget.**

14 A. The remaining balance of \$835,084, is approximately 20%, of the final direct cost of the
15 project. After discussions with the Company's engineering consultant, EnergyNorth
16 moved forward with design changes that the Company determined would better protect
17 its investment and optimize facility run time, which could enhance distribution revenues.
18 These changes included housing the compressors and control systems within a full, 3-
19 sided building, rather than beneath a canopy, and the construction of roof protections
20 over the meters and regulators and additional equipment behind the compressor building.
21 EnergyNorth owns the existing four compressors along with the meters and regulators,
22 which cost in excess of \$1.3 million. If this equipment were damaged or destroyed due to

1 acts of nature, the Company would be responsible for repair and/or replacement. The
2 building and roof protections should also result in more available run time for the facility
3 due to the increased reliability and service associated with protection from the elements.
4 These change orders accounted for approximately \$200,000. The remaining balance of
5 costs in excess of the original estimate (\$635,084) was primarily due to higher costs for
6 asphalt and concrete work, as well as other minor design changes.

7 **Q. What is the current utilization status of the facility and iNATGAS contract**
8 **projections?**

9 A. iNATGAS executed a contract with a large customer who began utilizing the facility in
10 early December 2017. The monthly consumption for December, including several days
11 of testing, was close to 20,000 Mcf (which would equate to 80% of the minimum take or
12 pay). The Company has been informed by iNATGAS that they are in negotiations with
13 this customer to expand the usage of the facility significantly through a multi-year
14 contract. Capital investments required to accommodate this expansion would be
15 iNATGAS's responsibility.

16 **Q. Are there other benefits associated with this project for EnergyNorth's customers**
17 **other than distribution revenues and rent?**

18 A. Yes. EnergyNorth's customers will see a benefit in the form of capacity cost savings
19 associated with iNATGAS's peak day. To date, iNATGAS has a peak day of 1,826 Mcf,
20 which would meet their capacity assignment even if they didn't increase load any further.
21 Capacity benefits were discussed during the proceedings, but were not included in the

1 financial analysis. In the response to Request No. Staff 3-10 in Docket No. DG 14-091
2 (Attachment WJC/SRH-6), Mr. DaFonte calculated an Annual Capacity Credit for all
3 EnergyNorth customers based upon varying Peak Day metrics. If the current Peak Day
4 of 1,826 Mcf were utilized for this calculation, it would result in an Annual Capacity
5 Credit for all customers of over \$300,000, which has not been taken into account in the
6 analysis of the economics of the project.

7 **Q. Do you believe the iNATGAS facility to be a prudent investment and allowed in**
8 **EnergyNorth's rate base for full recovery?**

9 A. Yes, for reasons stated above we believe full recovery of the \$4,815,594 should be
10 allowed. Not only did the Company make prudent decisions related to the cost of
11 constructing the facility as that process evolved, but current information is now proving
12 that the project is clearly economic using a traditional DCF analysis, even at a cost in
13 excess of the original estimate, and will result in benefits to customers.

14 **Q. Does this complete your testimony?**

15 A. Yes, it does.