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STATE OF NEW HAMPSHIRE



PUBLIC UTILITIES COMMISSION 21 S. Fruit St., Suite 10 Concord, N.H. 03301-2429

January 8, 2018

NHPLIC BJAN 18am 11:47

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Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 South Fruit St., Suite 10 Concord, NH 03301

## Via Hand Delivery

Re: DG 17-048; Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities; Request for Change in Rates; Motion for Confidential Treatment and Protection from Public Disclosure of Attachment 8 to the Testimony of Stephen P. Frink

Dear Ms. Howland:

On November 30, 2017, Staff filed the testimony of Stephen P. Frink, which contained (as Attachment 8) a report from The Liberty Consulting Group entitled "Recommendations Verifications of Liberty Utilities." At Bates p. 87 of that Attachment, two data points concerning Liberty Utilities' Customer Care employee engagement scores were redacted at the request of Liberty Utilities and thus were protected from public disclosure.

Subsequent to the November 30<sup>th</sup> filing, Liberty Utilities noted that two additional data points should also have been redacted. Accordingly, Staff hereby files a Motion for Confidential Treatment and Protection from Public Disclosure concerning these four data points in Attachment 8.

With the Motion, Staff files a redacted version of Attachment 8 (with the four data points blacked out) for use in the public record. Staff also files seven copies of a revised version of Attachment 8, which indicates the confidential information contained on Bates p. 87. No other changes are made to Attachment 8.

Thank you for your attention to this matter.

Sincerely,

Paul B. Dexter Staff Attorney

and B. Deff

cc: Service List Enclosures

## SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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Docket #: 17-048-1

Printed: January 08, 2018

## **FILING INSTRUCTIONS:**

a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an DEBRA A HOWLAND electronic copy, of all documents including cover letter with:

> EXECUTIVE DIRECTOR **NHPUC** 21 S. FRUIT ST, SUITE 10 CONCORD NH 03301-2429

- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.