Liberty Utilities

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Via Hand-Delivery and Electronic Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

Re: **DG 16-814; Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities**
Winter 2016/2017 Cost of Gas

Dear Ms. Howland:

On behalf of Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities, I write regarding the fourteenth ordering clause of Order No. 25,958 (Oct. 26, 2016) (the "ordering clause"), which states:

> Liberty shall file its proposed notice of rate change to customers with the Director of the Consumer Services and External Affairs Division which office shall approve the notice to be submitted by Liberty prior to delivery to its customers.

After a conversation with the Director of the Consumer Services and External Affairs Division (the Director), the Company and the Director interpret the ordering clause as applying to the November 1, 2016, rate changes addressed in Order No. 25,958, as opposed to future rate changes.

However, the Company sent to the outside printing company its notice of proposed rate changes on October 13, 2016, which notice will be mailed with bills beginning November 1, which is the customary lead time for printing such notices. (The Company also provided an advance copy of the customer notice to the Director, which is again in the normal course.) It is thus impossible for the Company to satisfy the ordering clause, as interpreted by the Company and the Director.

Under the above circumstances, the Director and the Company agree that the manner in which the Company provided customer notice described above constitutes compliance with the ordering clause. The Company respectfully asks the Commission to concur.

Thank you for your assistance with this matter. Please do not hesitate to contact me should you have any questions.

Sincerely,

Michael J. Sheehan

cc: Service List