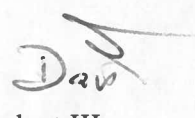
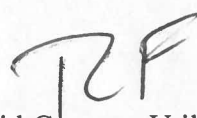


# STATE OF NEW HAMPSHIRE

## Inter-Department Communication

**DATE:** November 2, 2018

**AT (OFFICE):** NHPUC

  
**FROM:** David Goyette, Utility Analyst III

**SUBJECT:** DM 16-792, Customer Acquisition Specialists of America, Inc. d/b/a  
CASA-North American Energy Advisory  
Withdrawal of Registration as an Electric Load Aggregator

**TO:** Debra Howland, Executive Director

On November 2, 2018, Customer Acquisition Specialists of America, Inc. d/b/a CASA-North American Energy Advisory (Customer Acquisition) filed a request to withdraw its registration as an electric load aggregator in New Hampshire. Customer Acquisition confirmed that it has no electric aggregation customers in New Hampshire and has not served any such customers during the past 30 days. Customer Acquisition therefore had no customers to whom a notice of service discontinuation should be sent at least 30 days prior to its request for withdrawal. Staff has also confirmed that Customer Acquisition has no pending customer complaints against it.

Staff has reviewed the request and determined that it meets the requirements for the withdrawal of Customer Acquisition's electric load aggregator registration, pursuant to Puc 2003.08(b) and (c). Staff therefore recommends approval of Customer Acquisition's request to withdraw its electric load aggregator registration, effective as of the date of the letter confirming such approval.

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SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

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**Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.**

Executive.Director@puc.nh.gov  
amanda.noonan@puc.nh.gov  
david.goyette@puc.nh.gov  
david.wiesner@puc.nh.gov  
Jeannie@NAEA.Today  
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Docket #: 16-792-1      Printed: November 02, 2018

**FILING INSTRUCTIONS:**

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:**

DEBRA A HOWLAND  
EXECUTIVE DIRECTOR  
NHPUC  
21 S. FRUIT ST, SUITE 10  
CONCORD NH 03301-2429

- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.**
- c) Serve a written copy on each person on the service list not able to receive electronic mail.**