

## Electric Assistance Program System Benefits Charge Reconciliation Report November-16

### Liberty Utilities (Granite State Electric)

Retail Delivery KWHs	64,796,060
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$97,194.09
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$27.38
<b>SBC Low Income EAP Funding</b>	<b>\$97,221.47</b>

### EAP Costs

Discounts Applied to Customers <sup>(1)</sup> Bills	\$ 32,375.45
Payments to Community Action Agencies	9,705.21
Incremental Program Expenditures <sup>(2)</sup>	72.60
Pre-program Arrears Recovery	<u>-</u>

<b>Total EAP Costs</b>	<u>42,153.26</u>
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<b>SBC Low Income EAP Balance</b>	<b>\$ 55,068.21</b>
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<b>Total amount due to State of New Hampshire Treasury</b>	<b>\$ 55,068.21</b>
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Program to Date Reserve Balance	\$37,923.49
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Interest on reserve at 0.0085789

(1) Interest rate / 366 (x) # of days in month (x) Reserve

(1) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(2) Graphics Brokerage Invoice for EAP Brochures

**Liberty Utilities (Granite State Electric)****Electric Assistance Program****Number of Active EAP Participants by Discount Tier Levels and Amounts****November-16**

	<b>Number of Active Participants</b>	<b>Discount Tier*</b>	<b>% per Tier Participants To Total Participants</b>	<b>Discount Amount</b>	<b>% per Tier Discount To Total Discounts</b>
	0	1	0.0%	\$ -	0.0%
	335	2	25.5%	1,738.74	5.4%
	254	3	19.4%	3,740.85	11.6%
	239	4	18.2%	5,351.05	16.5%
	246	5	18.8%	8,357.33	25.8%
	<u>238</u>	6	<u>18.1%</u>	<u>13,187.48</u>	<u>40.7%</u>
<b>TOTAL*</b>	1,312		100.0%	\$ 32,375.45	100.0%

**\*Discount Levels for Liberty Utilities (Granite State Electric):**

		<b>% of Federal Poverty</b>
<b><u>Tier</u></b>	<b><u>Discount</u></b>	<b><u>Guidelines</u></b>
2	9%	151% to 200%
3	23%	126% to 150%
4	37%	101% to 125%
5	53%	76% to 100%
6	77%	Up to 75%

\*The total may not sum because some customers moved tiers during the month.

**Liberty Utilities (Granite State Electric) Corp.**  
**Electric Assistance Program (EAP)**  
**Aging Report**  
**November-16**

**Non-EAP Customers**

	<u>Percentage of Customers</u>		<u>Balance</u>
Current Balance	91.2%	\$	2,789,102.42
1st Arrears	3.3%	\$	209,587.66
2nd Arrears	1.6%	\$	127,628.14
3rd Arrears	1.1%	\$	99,186.46
4th Arrears	<u>2.9%</u>	\$	<u>972,785.36</u>
Total Arrears	100.0%	\$	4,198,290.04
Customer Count			30,129

**EAP Customers**

Current Balance	68.7%	\$	134,866.02
1st Arrears	7.7%	\$	32,208.33
2nd Arrears	4.0%	\$	31,680.56
3rd Arrears	3.5%	\$	26,648.67
4th Arrears	<u>16.1%</u>	\$	<u>503,858.68</u>
Total Arrears	100.0%	\$	729,262.26
Customer Count			1,655

[1] Arrears data is as of November 30, 2016

[2] EAP Customer data includes customers formerly on EAP with  
balances and customers currently on EAP