

Concord Steam P.O. Box 2520

Concord, NH 03302-2520

Fax: 603. 224. 7816 Tel: 603. 224. 1461

Steam and Power Generation

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November 25, 2016

Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission Walker Building 21 South Fruit Street, Suite 10 Concord, NH 03301

Re: DG 16-769 Concord Steam Monthly Report

Dear Ms. Howland:

Enclosed for filing with the Commission please find the monthly report as required by Commission order #25-966. We have projected the expected steam sales for December through May, and the spreadsheet detailing this is attached. Encosed is a new tariff page 11, 69th revision, redlined and clean versions.

The surcharge for rate case expenses has been added, as per Order 25,966.

There is an increase in the Usage rates as per Order 25,966. That order set rates at \$35.37/34.21/30.72 and allowed for these rates to change based on projected and actual steam sales in order to maintain the required revenue. We are increasing the Usage rates to \$41.13/39.97/36.48 due to a larger loss of customers than first projected.

The tariff page also shows a change in the COE, which was explained in the COE report of November 25.

This spreadsheet provides usage rate revenue and steam sales, both actual and projected, and number of meters billed.

The cash flow analysis and income statement requested in the order will be submitted after the billings for November are calculated.

The oil tank closure has been completed and we are expecting the final report next week. Soil sampling was done and some soil contamination was discovered. The on-site portion of the Phase I and II environmental inspection has been done by Nobis Engineering. We have not been told when the report is expected. Roof



repair is scheduled for December. The plant is fully operational and ready for winter service.

The accounts receivable report is attached. The collection efforts on 90 days past due are as follows:

shut off and collection action will be taken to court.

is on a payment plan.

paying over time.

payments are being negotiated.

are on a payment plan.

shut off and collection action will be taken to court.

shut off and is under negotiation.

There are 14 full time employees at this time.

Yours Truly,

Peter Bloomfield, PE

President