

UNITIL ENERGY SYSTEMS, INC. DE 16-384

STATEMENT TO CUSTOMERS PURSUANT TO PUC 1203.02(C)

This filing will be subject to comprehensive review by the Commission in a proceeding that may last up to a year.

You may contact us at 1-800-852-3339 (Capital-area electric) or 1-800-582-7276 (Seacoast-area electric) if you have any questions. You may also call the Commission's Consumer Services Division at 1-800-852-3793 for more information about the rate change process.

DOMESTIC (RESIDENTIAL) DELIVERY SERVICE CUSTOMERS (SCHEDULE D)

On April 29, 2016, Unitil Energy filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. The projected average increase for domestic (residential) customers on Default Service is 4.6% of the total bill, with varying increases for other rate classes.

DOMESTIC (RESIDENTIAL) DISTRIBUTED ENERGY RESOURCES (SCHEDULE DDER)

On April 29, 2016, Unitil Energy filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. For domestic (residential) customers who install distributed generation after the company has reached its net metering capacity cap, Unitil Energy has proposed a rate design that includes a demand charge of \$5.32 per kW, while continuing to allow net metering of energy purchases.

GENERAL DELIVERY SERVICE CUSTOMERS (SCHEDULE G – G2; G2 KWH METER; AND UNCONTROLLED WATER HEATING/SPACE HEATING)

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distribution investments and operations. The projected average increase for regular general customers on Default Service is 2.4% of the total bill, with varying increases for other rate classes.

GENERAL DELIVERY SERVICE CUSTOMERS (SCHEDULE G - G1 LARGE)

On April 29, 2016, Unitil Energy filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. The projected average increase for large general customers on Default Service is 2.2% of the total bill, with varying increases for other rate classes.

OUTDOOR LIGHTING SERVICE CUSTOMERS (SCHEDULE OL)

On April 29, 2016, Unitil Energy filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. The projected average increase for outdoor lighting customers on Default Service is 9.5% of the total bill, with varying increases for other rate classes.

LIGHT EMITTING DIODE OUTDOOR LIGHTING SERVICE (SCHEDULE LED)

On April 29, 2016, Unitil Energy filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. Unitil Energy has proposed a rate schedule available to governmental bodies and private customers for unmetered light emitting diode ("LED") outdoor lighting service supplied from the Company's existing overhead conductors with lighting fixtures mounted on existing poles. Any customer wishing to convert to LED lighting will be responsible for paying the cost of the new LED equipment, the cost of installation and the cost of the depreciated book value of the current lighting equipment being removed.

