

**THE STATE OF NEW HAMPSHIRE
PUBLIC UTILITIES COMMISSION**

IR 15-517

**LIBERTY UTILITIES (ENERGYNORTH NATURAL GAS) CORP.,
d/b/a LIBERTY UTILITIES – KEENE DIVISION**

Investigation into December 19, 2015 Operational Incident

ORDER OF NOTICE

By this Order of Notice, the New Hampshire Public Utilities Commission hereby opens an investigation, pursuant to RSA 374:1, 374:3, 374:4, 374:7, and 374:37-:40, regarding an operational event on the propane-air gas system of Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a/ Liberty Utilities – Keene Division (“Liberty-Keene”), which provides service as a gas public utility to approximately 1,220 customers in Keene. On the basis of emergency notifications made under Commission rules, press reports, other public information; and preliminary on-site observations and communications by and with Commission Staff, it would appear that on December 19, 2015, there was an equipment failure in Liberty-Keene’s propane-air mixing plant that led to the supply of pure propane gas with limited amounts of air to Liberty-Keene’s gas customers, which, in turn, resulted in the incomplete combustion and generation of excess carbon monoxide at customers’ gas burner equipment. The Commission directs its Safety Division Staff and Commission Staff generally to examine this operational event carefully, to review compliance with applicable state and federal regulations, and to recommend steps to prevent such incidents in the future.

Liberty-Keene shall be a mandatory party to this proceeding.

Subsequent filings, other than information for which confidential treatment is requested of or granted by the Commission, will be posted to the Commission’s website at www.puc.nh.gov.

Based upon the foregoing, it is hereby

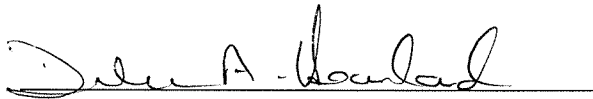
ORDERED, that a Status Conference be held before the Commission located at 21 S. Fruit St., Suite 10, Concord, New Hampshire on January 19, 2016 at 9:00 a.m., at which Safety Division Staff and Liberty-Keene personnel will provide a preliminary assessment and factual information with regard to the investigation, as available; and it is

FURTHER ORDERED, that Liberty-Keene and its affiliates shall give its full cooperation to Safety Division Staff, and Commission Staff generally, regarding this investigation, including full and complete responses to data requests and full inspectional access to Liberty-Keene records and facilities; and it is

FURTHER ORDERED, that Safety Division Staff file a Report on the findings of this investigation no later than March 31, 2016, and that Liberty-Keene and other interested parties be granted leave to file comments regarding this report no later than April 29, 2016; and it is

FURTHER ORDERED, that pursuant to N.H. Code Admin. Rules Puc 203.12, the Executive Director shall notify all persons of this investigation by publishing a copy of this Order of Notice no later than December 22, 2015, by causing it to be posted on the Commission's website.

By order of the Public Utilities Commission of New Hampshire this twenty-first day of December, 2015.



Debra A. Howland
Executive Director

Individuals needing assistance or auxiliary communication aids due to sensory impairment or other disability should contact the Americans with Disabilities Act Coordinator, NHPUC, 21 S. Fruit St., Suite 10, Concord, New Hampshire 03301-2429; 603-271-2431; TDD Access: Relay N.H. 1-800-735-2964. Notification of the need for assistance should be made one week prior to the scheduled event.

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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