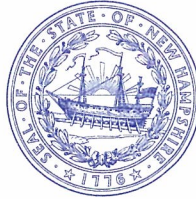


THE STATE OF NEW HAMPSHIRE

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Debra A. Howland



PUBLIC UTILITIES COMMISSION
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March 7, 2016

Jeremy Reed, Regulatory Analyst
Clearview Electric, Inc.
1201 Elm St., Suite 3200
Dallas, TX 75270-2124

NHPUC 7MAR16AM9:57

Re: DM 15-514, Clearview Electric, Inc. d/b/a Clearview Energy
Competitive Electric Power Supplier Application
Deficiency Letter #2 – Request for Additional Information

Dear Mr. Reed:

On December 21, 2015, Clearview Electric, Inc. d/b/a Clearview Energy (Clearview) submitted an application to the Commission for registration as a competitive electric power supplier (CEPS). Commission Staff has reviewed the application and has the following request for additional information to supplement the application:

1) Additional information regarding number and type of customer complaints for the most recent calendar year in states where applicant has sold electricity at retail.

Puc 2006.01 Form for Initial and Renewal Registration of CEPS (13) A listing disclosing the number and type of customer complaints concerning the applicant or its principals, if any, filed with a state licensing/registration agency, attorney general's office or other governmental consumer protection agency for the most recent calendar year in every state in which the applicant has conducted business relating to the sale of electricity.

- (a) With respect to the customer complaint listing provided in response to Question 13 in Clearview's application for CEPS registration, describe in greater detail the specific types of complaints included in each listed category (for example, "Clearview Rate Issue," "Early Termination Fee Dispute," "Misrepresentation," "Service Cancellation," "Enrollment Dispute," etc.).
- (b) With respect to each individual complaint included in the listing for a state under the following categories, provide a summary description of the complaint and how the complaint was resolved:

Clearview Rate Issue
Early Termination Fee Dispute
Misrepresentation
Service Cancellation
Enrollment Dispute
Unprofessional Agent and Unprofessional Agent Behavior
Unsolicited Contact

- (c) With respect to each complaint summarized in response to question 1(b) above, if the resolution of the complaint included a formal or informal finding by the state commission or agency that the conduct giving rise to the complaint violated a state law, regulation, rule, or order, please describe in detail the finding and the specific factual and legal basis for such finding.
- (d) With respect to each complaint described in question 1(c) above, describe in detail any actions taken or changes implemented in order to ensure future compliance with the relevant state law, regulation, rule, or order.

2) Pending investigations or complaints involving state or federal consumer protection law or regulation.

Puc 2006.01 Form for Initial and Renewal Registration of CEPS

*(15) A statement as to whether the applicant or any of the applicant's principals:
c. Is currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation;*

(16) If an affirmative answer is given to any item in (14) or (15) above, an explanation of the event.

With respect to Question 15 in Clearview's application for CEPS registration, please confirm that Clearview is not, as of the date of its response, the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation. If Clearview is the subject of any such current investigation or complaint, please provide a detailed explanation of the factual and legal basis for the investigation or complaint and the current status of the investigation or complaint.

3) Regarding consultants, agents, brokers, and aggregators representing Clearview.

- (a) Please list, by state, all consultants, agents, brokers, and aggregators that represent Clearview within each state during the previous two calendar years.
- (b) For each such consultant, agent, broker, and aggregator listed in 3(a) above, indicate whether or not it was, during the previous two years, or is currently, the subject of any pending civil, criminal or regulatory investigation or

complaint involving any state or federal consumer protection law or regulation, based on or related to its representation of Clearview in such state.

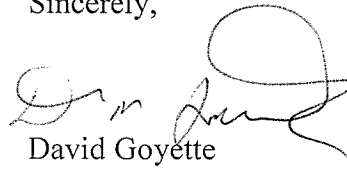
- (c) If an affirmative answer is given to any item in 3(b) above, provide a detailed description of the factual and legal basis for the investigation or complaint and the current status of such investigation or complaint.

In order to supplement your application as requested above, you should respond accordingly to the items listed above. When responding, please address your letter to Debra A. Howland, Executive Director, and reference the docket number listed on the subject line of this letter.

Pursuant to Puc 2003.04 (h), please provide all information requested within 60 days of the date of this letter, on or before **May 5, 2016**. Puc 2003.04 (h) is copied below.

Puc 2003.04(h) If the commission has requested information or clarification to complete an application for registration, and such information or clarification is not provided within 60 days of the request, the commission shall suspend the application. If, after 120 days of the date of the request, the applicant has not provided the requested information or clarification, the commission shall reject the application. If an application is rejected, the application fee shall be forfeited and the applicant shall be required to submit a new application and fee prior to acting as a CEPS in New Hampshire.

Sincerely,



David Goyette
Utility Analyst III

cc: Service List
Docket File

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

Executive.Director@puc.nh.gov
amanda.noonan@puc.nh.gov
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ocalitigation@oca.nh.gov
tom.frantz@puc.nh.gov

Docket #: 15-514-1 Printed: March 07, 2016

FILING INSTRUCTIONS:

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with: DEBRA A HOWLAND
EXEC DIRECTOR
NHPUC
21 S. FRUIT ST, SUITE 10
CONCORD NH 03301-2429
- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.