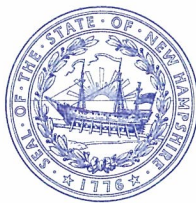


THE STATE OF NEW HAMPSHIRE

CHAIRMAN  
Martin P. Honigberg

COMMISSIONERS  
Robert R. Scott  
Kathryn M. Bailey

EXECUTIVE DIRECTOR  
Debra A. Howland



**PUBLIC UTILITIES COMMISSION**  
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December 28, 2015

Otibo Arthur, Compliance Analyst  
Direct Energy  
12 Greenway Plaza, Suite No. 250  
Houston, TX 77046

NHPUC 28DEC'15AM11:50

Re: DM 15-513, Direct Energy Services, LLC  
Competitive Electric Power Supplier Application  
Deficiency Letter – Request for Additional Information

Dear Mr. Arthur:

On December 17, 2015, Direct Energy Services, LLC (Direct Energy Services) submitted an application to the Commission for registration as a competitive electric power supplier (CEPS). Commission Staff has reviewed the application and determined it is incomplete and therefore does not comply with the requirements of N.H. Code Admin. Rules Puc 2003. In particular, Staff identified the following requirements that have not been met and the related items which are missing from the application:

- 1) Proof of completion of EDI testing with Eversource Energy (Eversource).

*Puc 2003.01(d)(1) Demonstration of technical ability to provide for the efficient and reliable transfer of data and electronic information between utilities and the CEPS in the form of:*

*(a) A statement from each utility with which the CEPS intends to do business indicating that the applicant has complied with the training and testing requirements for electronic data interchange.*

*(c) A statement from each utility with which the CEPS does or intends to do business indicating that the applicant has successfully demonstrated electronic transaction capability.*

- 2) Proof that Direct Energy Business is able to obtain supply in the New England energy market.

*Puc 2003.01(d)(2) Evidence that the CEPS is able to obtain supply in the New*

*England energy market. Such evidence may include, but is not limited to, proof of membership in the New England Power Pool (NEPOOL) or any successor organization, or documentation of a contractual relationship with a NEPOOL member.*

Regarding item #1, your application included a certificate that shows you have completed EDI training with Eversource. However, the application did not include evidence that EDI connectivity testing with that electric distribution company (EDC) has been completed. Pursuant to Puc 2003.01(d)(1), you must demonstrate that you have completed EDI testing with that EDC prior to providing service in that EDC's franchise area.

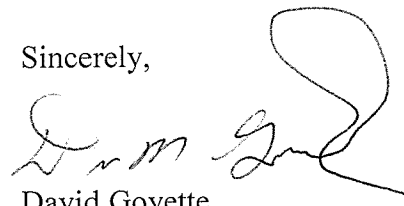
Regarding item #2, the Master Services Agreement (MSA) attached to your application references the "Services Addendum to the Master Services Agreement Number 1" (Addendum 1). In order for the filing of the MSA to be complete, a copy of Addendum 1 is required. In addition, evidence that Energy America, LLC, as the "provider," is a NEPOOL member and a market participant with ISO New England is also required.

In order to complete your application, you should respond accordingly to the items listed above. When responding, please address your letter to Debra A. Howland, Executive Director, and reference the docket number listed on the subject line of this letter.

Pursuant to Puc 2003.04 (h), please provide all information requested within 60 days of the date of this letter, on or before **February 26, 2016**. Puc 2003.04 (h) is copied below.

*Puc 2003.04(h) If the commission has requested information or clarification to complete an application for registration, and such information or clarification is not provided within 60 days of the request, the commission shall suspend the application. If, after 120 days of the date of the request, the applicant has not provided the requested information or clarification, the commission shall reject the application. If an application is rejected, the application fee shall be forfeited and the applicant shall be required to submit a new application and fee prior to acting as a CEPS in New Hampshire.*

Sincerely,



David Goyette  
Utility Analyst III

cc: Service List  
Docket  
t File

**SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED**

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**Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.**

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tom.frantz@puc.nh.gov

Docket #: 15-513-1      Printed: December 28, 2015

**FILING INSTRUCTIONS:**

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:

DEBRA A HOWLAND  
EXECUTIVE DIRECTOR  
NHPUC  
21 S. FRUIT ST, SUITE 10  
CONCORD NH 03301-2429

- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.