



**UPDATE TO COMPETITIVE ELECTRIC POWER SUPPLIER REGISTRATION  
ENGIE Retail, LLC d/b/a Think Energy– Docket No.: DM 15-490**

**EXHIBIT 1**

**Officers & Directors**



**UPDATE TO COMPETITIVE ELECTRIC POWER SUPPLIER REGISTRATION  
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**[Pursuant to NH Code Admin R. Ann. PUC 2006.01]**

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**Exhibit 1**

**OFFICERS & DIRECTORS OF  
ENGIE RETAIL, LLC d/b/a THINK ENERGY**

***ENGIE Retail, LLC d/b/a Think Energy is a wholly-owned subsidiary of ENGIE Resources LLC:***

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**ATTACHMENT 1**

**List of Formal Complaints**



**STATE OF NEW HAMPSHIRE  
PUBLIC UTILITIES COMMISSION**

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**ATTACHMENT 1**

**LISTING OF FORMAL COMPLAINTS**

<b>Customer</b>	<b>Jurisdiction</b>	<b>Nature of Complaint</b>
<i>Eric Alamo</i>	<i>PA PUC</i>	<i>Slamming allegation from a SOP Customer intended to file against utility, but erroneously filed against Applicant.</i>
<i>William R. Cook d/b/a Dairy Queen</i>	<i>PA PUC</i>	<i>Applicant enrolled the customer for July 2015 instead of July 2016 due to a system error. The customer notified Applicant. Applicant immediately requested copies of the ETF bills in order to issue a refund and make the customer whole. Applicant processed the refund request for both ETFs totaling \$2,000.00. The customer received the check via FedEx as of 9/16/2015. A Certificate of Satisfaction was filed on 09/17/2015 resolving the case.</i>
<i>Ahtesham Ahmed d/b/a Postal Express</i>	<i>PUCT</i>	<i>Customer concerned about rising TDU delivery charges and higher bill than previous months. Discovered customer's demand increased which caused an increased charge from Centerpoint.</i>