

# STATE OF NEW HAMPSHIRE

## Inter-Department Communication

**DATE:** January 19, 2017  
**AT (OFFICE):** NHPUC

**FROM:** Amanda O. Noonan 

**SUBJECT:** DE 15-361 Complaint of Vincent Paul Migliore against Eversource Energy

**TO:** Debra Howland

NHPUC 19JAN'17AM11:41

On August 31, 2015, a complaint was filed by Vincent Paul Migliore against Eversource Energy. In his complaint, Mr. Migliore alleged that the public funds used to support and administer the Home Performance with Energy Star program (HPwES) were improperly managed by Eversource. Further, Mr. Migliore stated that he did not receive the full scope of services specified for his home and that Eversource failed to properly supervise the subcontractors engaged to conduct the work and to inspect the work once completed. Mr. Migliore requested that the remaining balance of the HPwES loan funds be reimbursed to him as compensation.

On September 10, 2015, Eversource responded to Mr. Migliore's complaint. On October 15, 2015, Mr. Migliore provided a rebuttal to Eversource's response and reiterated his request for a hearing. On November 24, 2015, the Commission issued a secretarial letter scheduling a hearing for January 19, 2016. On December 22, 2015 the procedural schedule was suspended at the request of Mr. Migliore.

Staff has had recent communication with Mr. Migliore during which Mr. Migliore has stated his desire to resume payment on the remaining HPwES loan balance and withdraw his request for a hearing. Accordingly, Staff recommends the Commission close this docket.

**SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED**

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**Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.**

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