



Concord Steam
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Steam and Power Generation

NHPUC 20JAN16PM3:12

January 20, 2016

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
Walker Building
21 South Fruit Street, Suite 10
Concord, NH 03301

Re: DG 14 - 233 Supplement to Concord Steam Status Report

Dear Ms. Howland:

Enclosed for filing is an original and 6 copies of the supplement to Concord Steam Corporation's Status Report. This supplement is submitted in response to a request for more detailed information on our contingency plans by Staff in an email dated 1/15/16. Included is a description of employee positions and casualty protocol, and quotes for rental boiler and emergency generator.

We have included the company flow chart, our call-in protocol and staffing job descriptions for your review. CSC has a person employed in each of the job categories or is using contracted or temporary personnel to augment those positions where the positions are not filled by full time staff. CSC currently has four operators to provide around the clock coverage for operation of the boiler plant as well as a fully staffed maintenance and distribution departments. In addition, it has two additional personnel who are in supervisory positions (Plant Manager and the Lead Operator) that can provide coverage when there is a shortage of coverage by the plant operators for any reason.

CSC also augments it's staffing by using outside contractors. We use mechanical services and electrical services companies (i.e NE Mechanical Overlay, RTH, Helfrich Bros, Fino Pump, Doherty Electric, Barrett Electric, 3C Electric etc.) to provide for staffing shortfalls whenever they occur. In addition, these services companies all have personnel available on a standby basis in cases of emergencies to assist plant and distribution personnel complete repairs in a timely and cost effective manner. In all cases our contractors provide 24 hour, 7 day a week, 365 days a year services.

An electronic copy has been sent to the Commission.

Yours Truly,

A handwritten signature in black ink that reads "Peter Bloomfield". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Peter Bloomfield, PE, President