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THE STATE OF NEW HAMPSHIRE



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PUBLIC UTILITIES COMMISSION 21 S. Fruit Street, Suite 10 Concord, N.H. 03301-2429

February 5, 2016

Re: DG 14-180, Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities Intent to File Rate Schedules

To the Parties:

On December 4, 2015, Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities (EnergyNorth) filed a motion for protective order and confidential treatment. The motion requested that the Commission grant confidential treatment to a document entitled *Internal Audit Report – Meter-to-Cash* (MTC Report). The MTC Report details the results of a meter to cash audit conducted by EnergyNorth's parent company, Liberty Utilities. The report provides an internal evaluation of processes such as account creation and management, collection and processing of meter data, billing, payments and collections, corporate services and support, and third party vendor services. No objection was filed. The Commission granted confidential treatment of the MTC Report in conformity with RSA 91-A:5, IV and the Commission's decision in *Public Service Co. of N.H.*, Order No. 23,516 at 12 (June 23, 2000). This determination does not prevent dissemination of the MTC Report to Commission Staff, Staff's consultants, or the Office of the Consumer Advocate.

For administrative efficiency, the Commission has elected to issue this Secretarial Letter as its order on EnergyNorth's motion.

Sincerely,

10, A. Woulast

Debra A. Howland Executive Director

cc: Service List (Electronically)

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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Docket #: 14-180-1 Printed: February 05, 2016

FILING INSTRUCTIONS:

a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with: DEBRA A HOWLAND EXEC DIRECTOR

NHPUC 21 S. FRUIT ST, SUITE 10 CONCORD NH 03301-2429

- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.