

From: Amy Hooper [mailto:amythooper@gmail.com]
Sent: Tuesday, November 12, 2013 8:42 PM
To: Hadley, Eileen
Subject: Email to commissioner concerning docket #13-236

NHPUC 13NOV13PM12:11

Hi Eileen - I was unable to figure out how to send this email directly to the PUC so I thought it best to send it to you so I can hopefully have you verify you received this. I hope all below is worded well and clearly outlines our concerns.

Thank you again for your time and guidance with this.

Amy Hooper

Dear Public Utilities Commissioner;

his email is in regard to DW 13-236, White Rock Water Company, Inc. Sale of Utility Assets of White Rock Water Company, Inc. and Lakeland Management Company to Abenaki Water Company, Inc.

The community for which the water utility serves has an active Association (Village Shores Estates Association, VSEA) and as the Board's President along with other Board members wanted to bring to you attention the following concerns;

1. Monies owed: The VSEA association has on file the deed of easement with the Merrimack County Registry of Deeds, dated July 1987. This deed is still on file and contains an agreement, which states the White Rock Water Company shall pay 155% of the annual property taxes on land owned by the association. Our VSEA records show White Rock Water Company paid the taxes up to 2001. VSEA is unable to show payment, as some records were not transferred to new Board members, through the years 2002 to 2008. The VSEA checkbook register goes back to 2009 and does not indicate any deposits from White Rock Water Company. The deed of easement describing the property taxes that will be paid to VSEA has been included in the material already provided to the PUC.

<http://www.puc.nh.gov/Regulatory/Docketbk/2013/13-236.html>

Click on Attachments, Vaughn (link below)

<http://www.puc.nh.gov/Regulatory/Docketbk/2013/13-236/INITIAL%20FILING%20-%20PETITION/13-236%202013-08-09%20WRWC-LMC%20ATT-DIRECT%20TESTIMONY%20D%20VAUGHAN.PDF>

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a. Our request is that White Rock Water Company, Inc. pay the association for the years 2009, 2010, 2011 and 2012 as we are unable to supply records from the years 2002 through 2008.

2. Aging System: The Asset Purchase Agreement describes (page 182) what changes will be made to the water system in 2013 and 2014. This includes a \$20K standby generator for the water system in 2014 and \$10K, for aged and antiquated services and mains.

a. We are questioning if the \$10,000 will be adequate for valve replacement work

3. A lack of water storage during times of drought: During times of drought/reduced rainfall, the VSEA experiences water outages due to the lack of water available. This in part is due to limited storage capacity.

a. Are there any plans to increase water storage capabilities? Is this even feasible?

4. Expense of water: White Rock Water Company, Inc. has the second highest rates in NH.

a. How will our water rates be affected by this purchase? How will our water rates be affected with the expense of the improvements?

The VSEA Board appreciates the opportunity and your consideration of our above stated concerns.

Respectfully submitted by:

Amy Hooper, VSEA President