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March 30, 2018

NHPUC 2APR'18PM1:06

**VIA E-MAIL AND FEDEX**

Debra A. Howland - Executive Director  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

**RE: DM 13-185  
XOOM Energy New Hampshire, LLC**

Dear Ms. Howland,

Pursuant to PUC 2006.01(t), XOOM Energy New Hampshire, LLC ("XOOM Energy") is writing to resubmit revised confidential and redacted copies of its March 27, 2018 filing informing the New Hampshire Public Utilities Commission ("Commission") that it will begin a door-to-door campaign in New Hampshire on Thursday, March 29, 2018. Please note that XOOM Energy has marked this filing as "Confidential" as it contains confidential business information. Accordingly, XOOM Energy is providing three copies of the confidential version and one copy of the public redacted version of this filing.

Enclosed please find the following materials:

- Door-to-door compliance and quality assurance plan ([Attachment 1](#))
- Training program for door-to-door representatives ([Attachment 2](#))
- Identification of the third-party vendor that XOOM Energy will use for its door-to-door campaign ([Attachment 3](#))
- Performance standards and code of conduct for door-to-door representatives ([Attachment 4](#))
- Field audit standards for door-to-door representatives ([Attachment 5](#))

If you have any questions, please feel free to contact me at [kdetombeur@xoomenergy.com](mailto:kdetombeur@xoomenergy.com) or at 704-274-3375.

Respectfully,

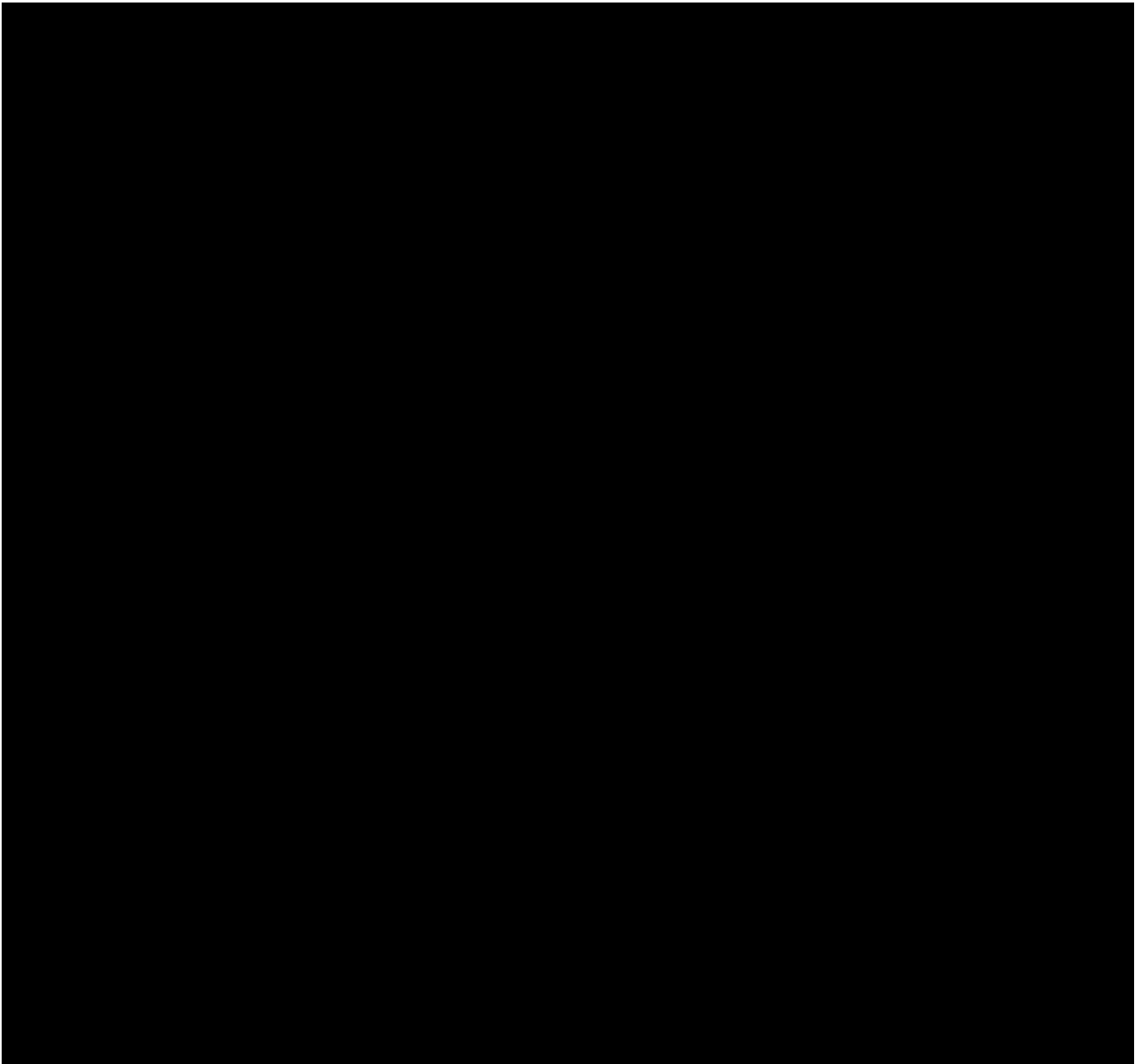
A handwritten signature in blue ink, appearing to read "Kyle De Tombeur".

Kyle De Tombeur  
Regulatory Specialist  
XOOM Energy, LLC, single member manager  
of XOOM Energy New Hampshire, LLC

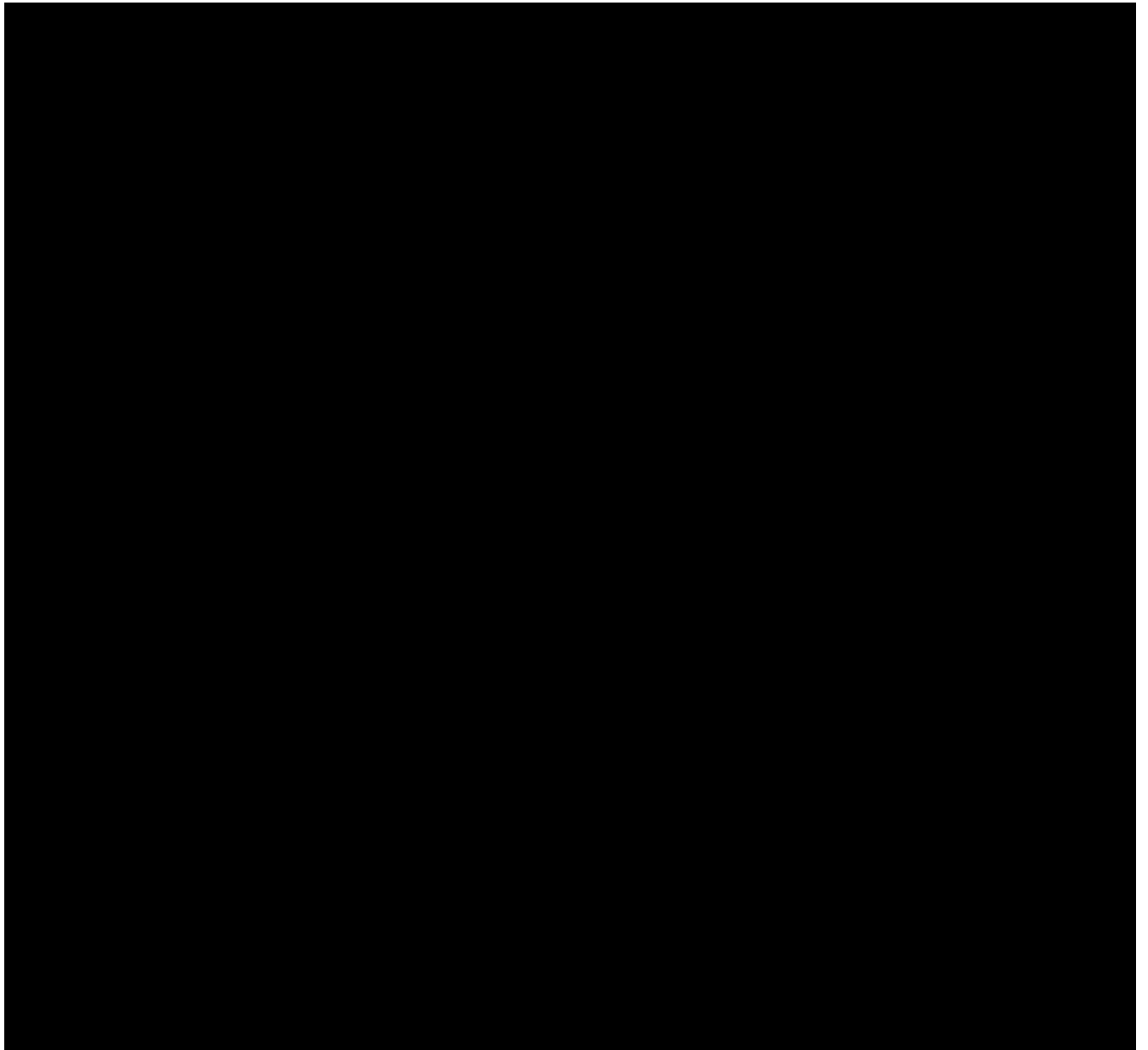
**ATTACHMENT 1**

**Door-to-Door Compliance and Quality Assurance Plan**

D2D/TPV PROCESSES OVERVIEW



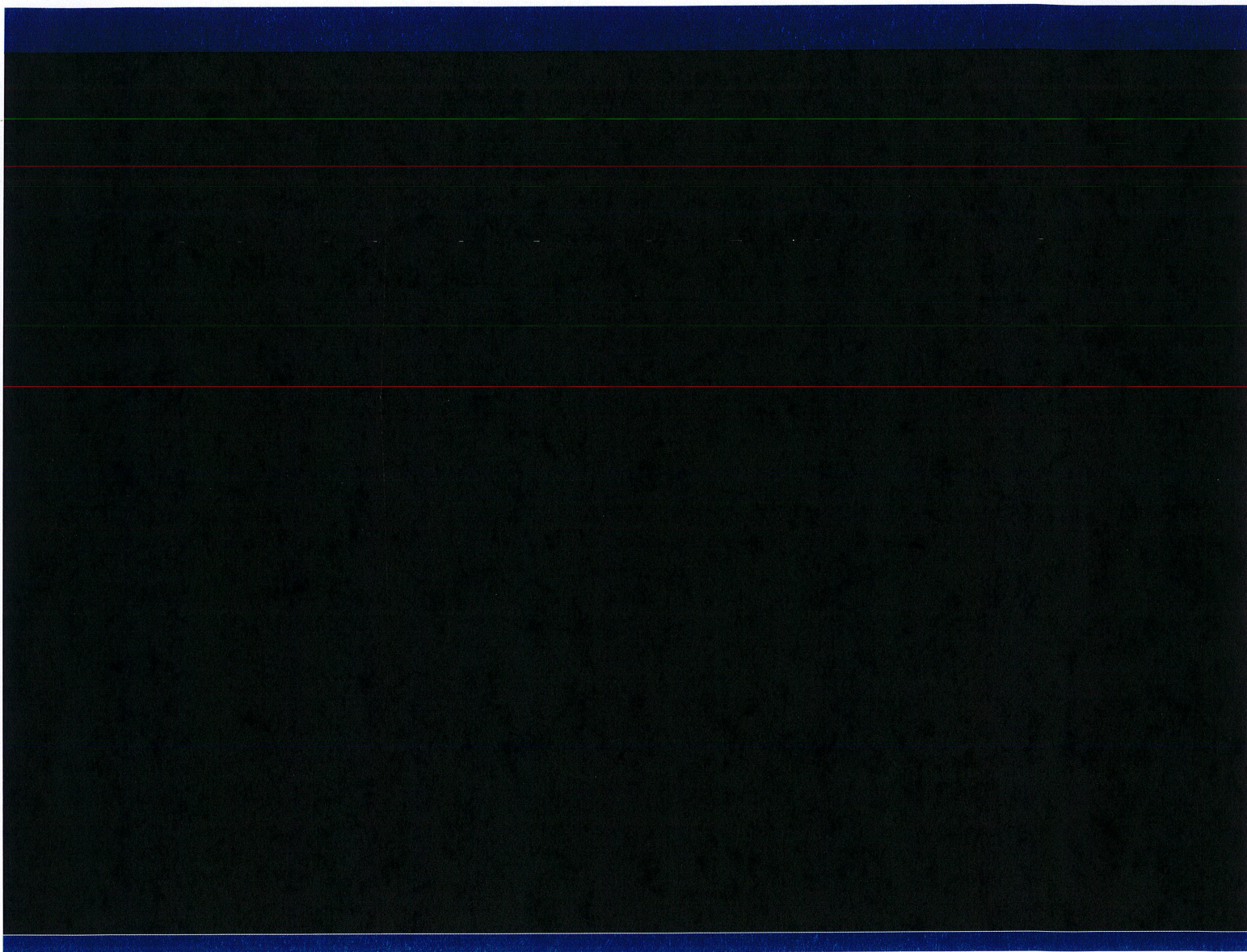
Daily Alerts



**ATTACHMENT 2**

**Door-to-Door Training Program**

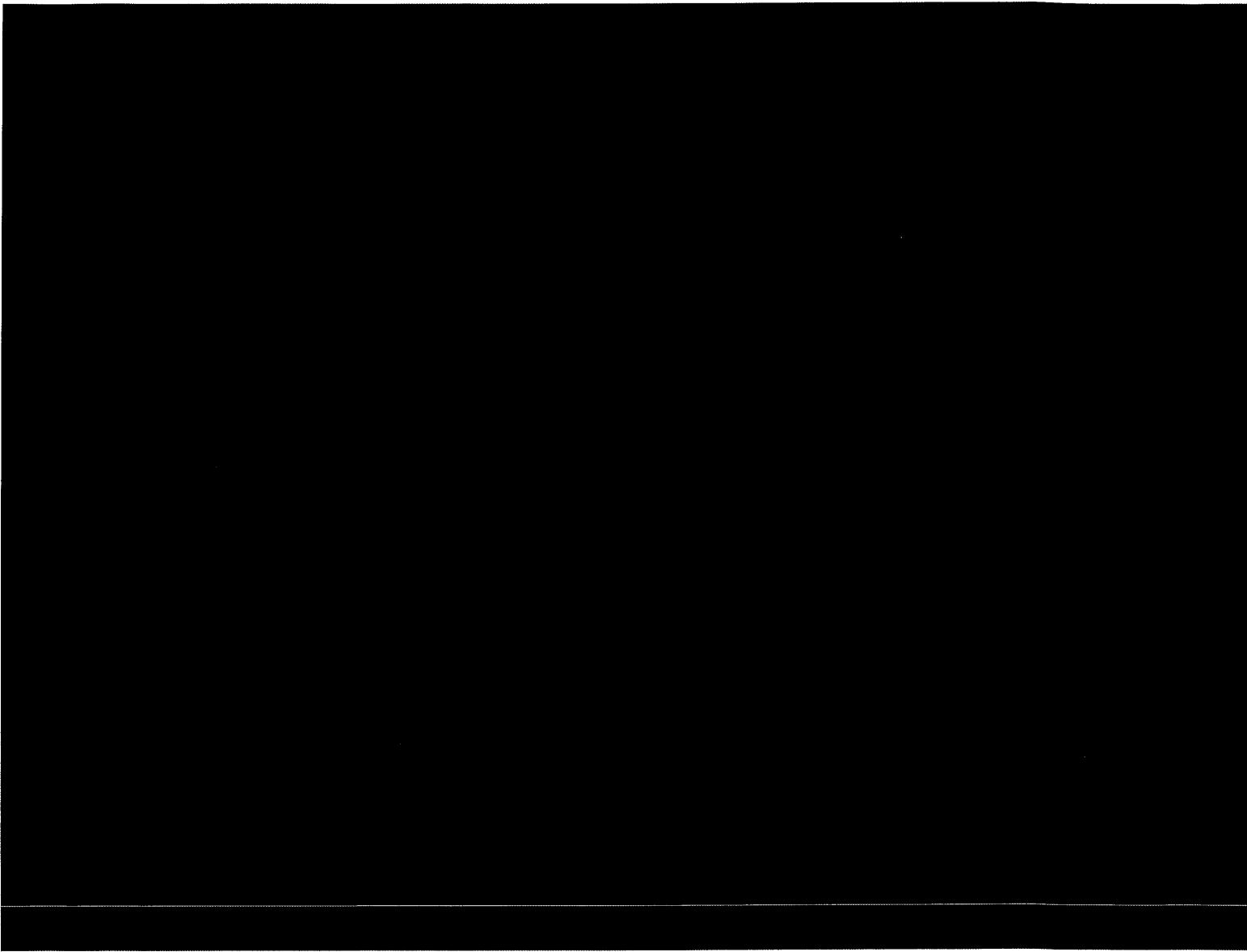
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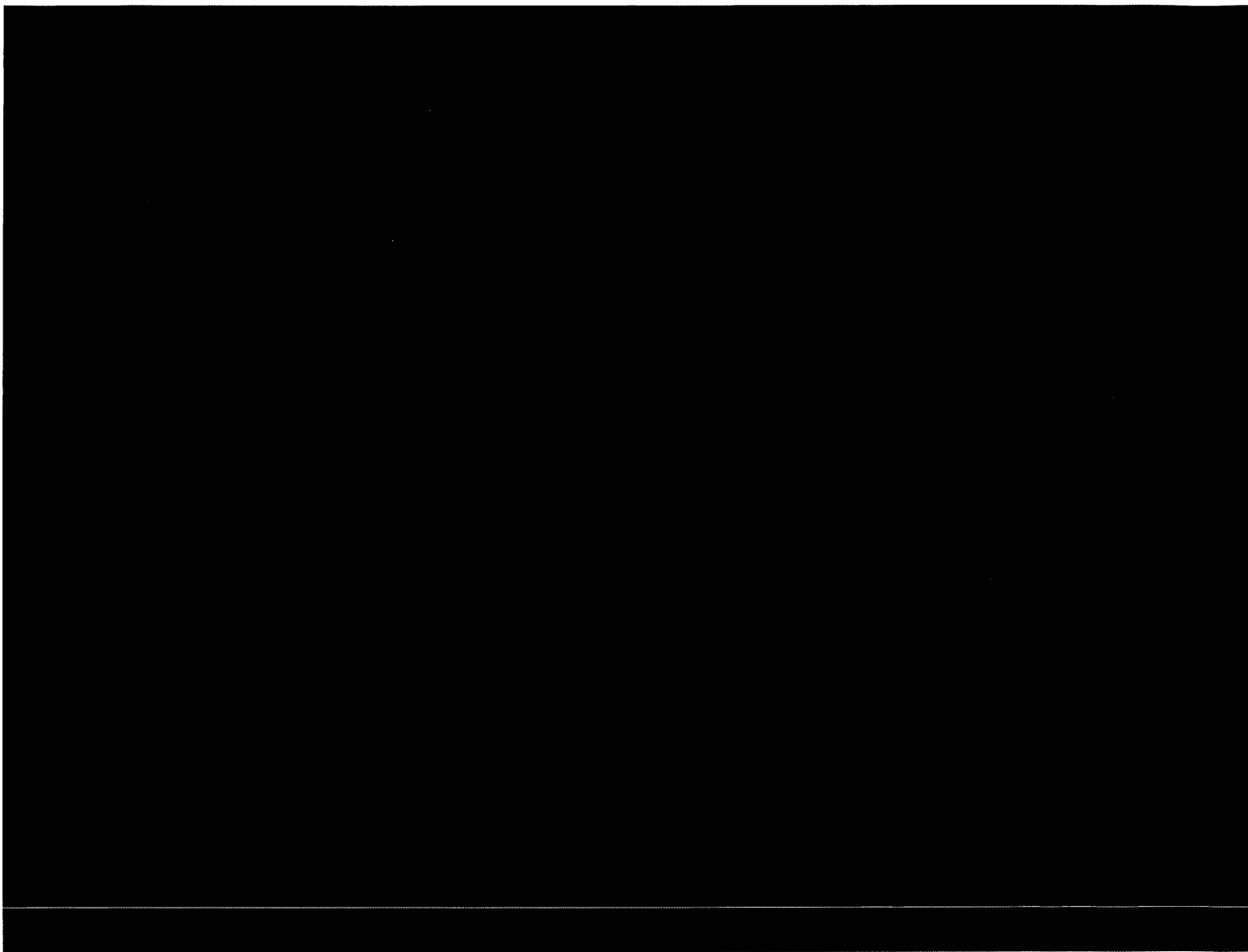


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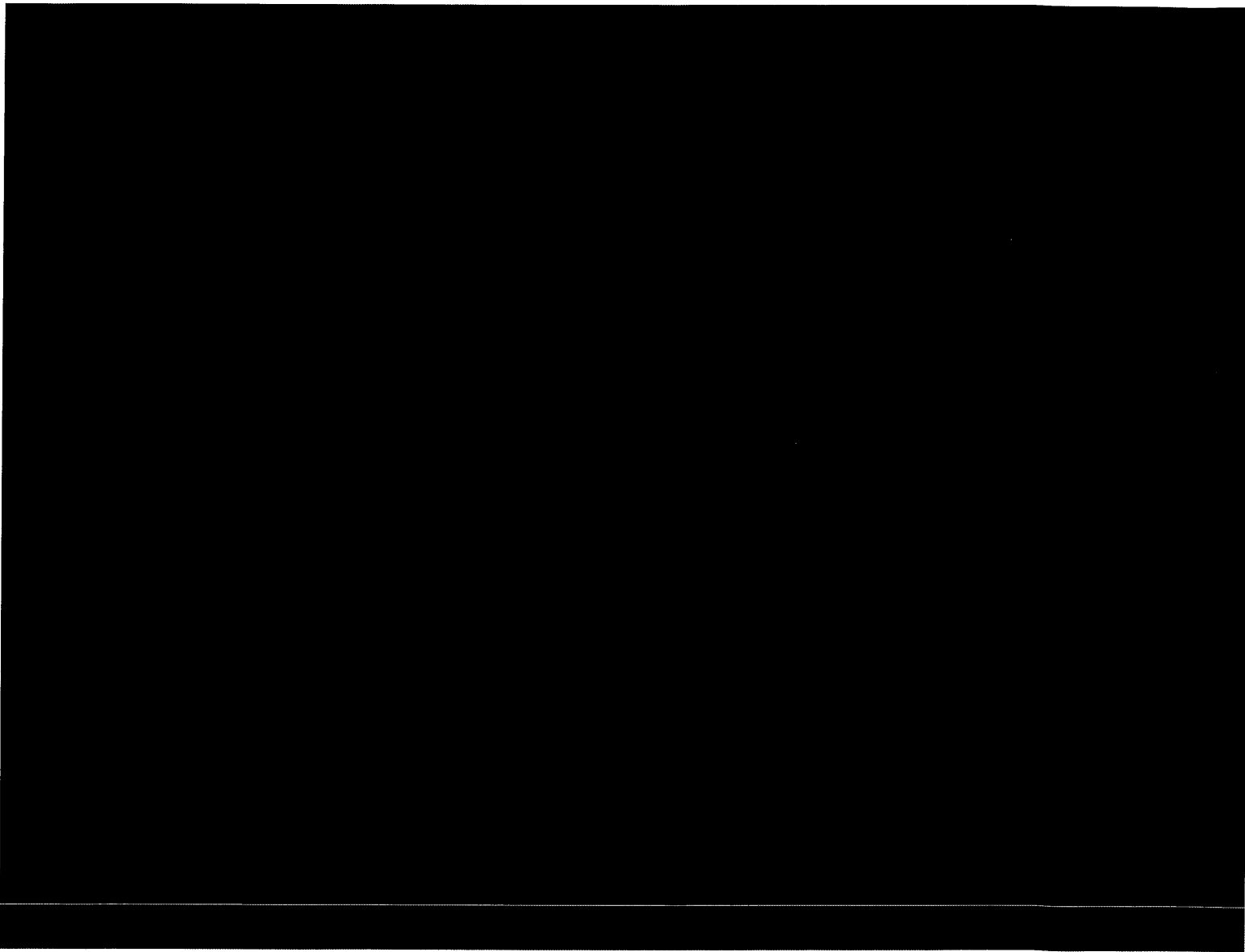




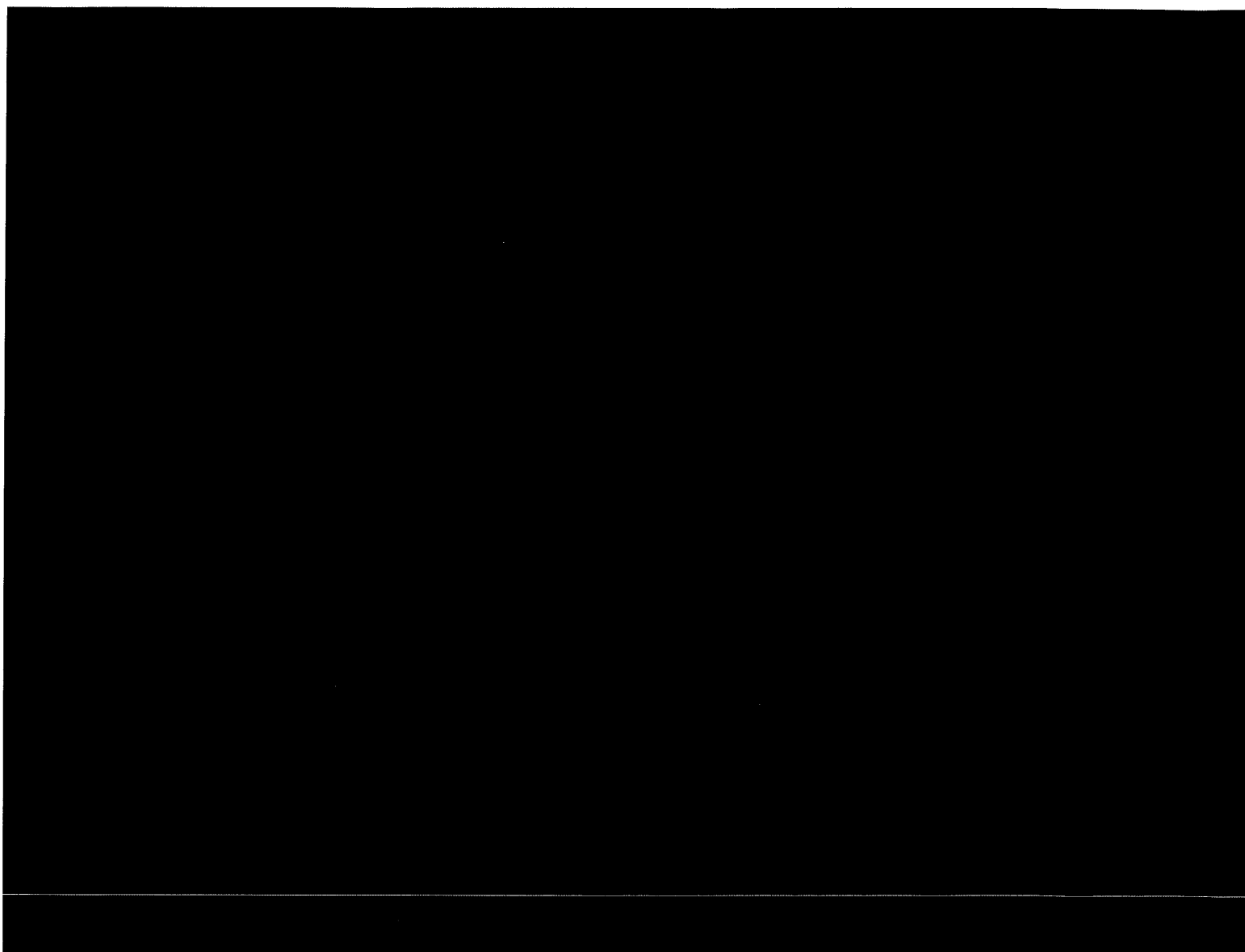
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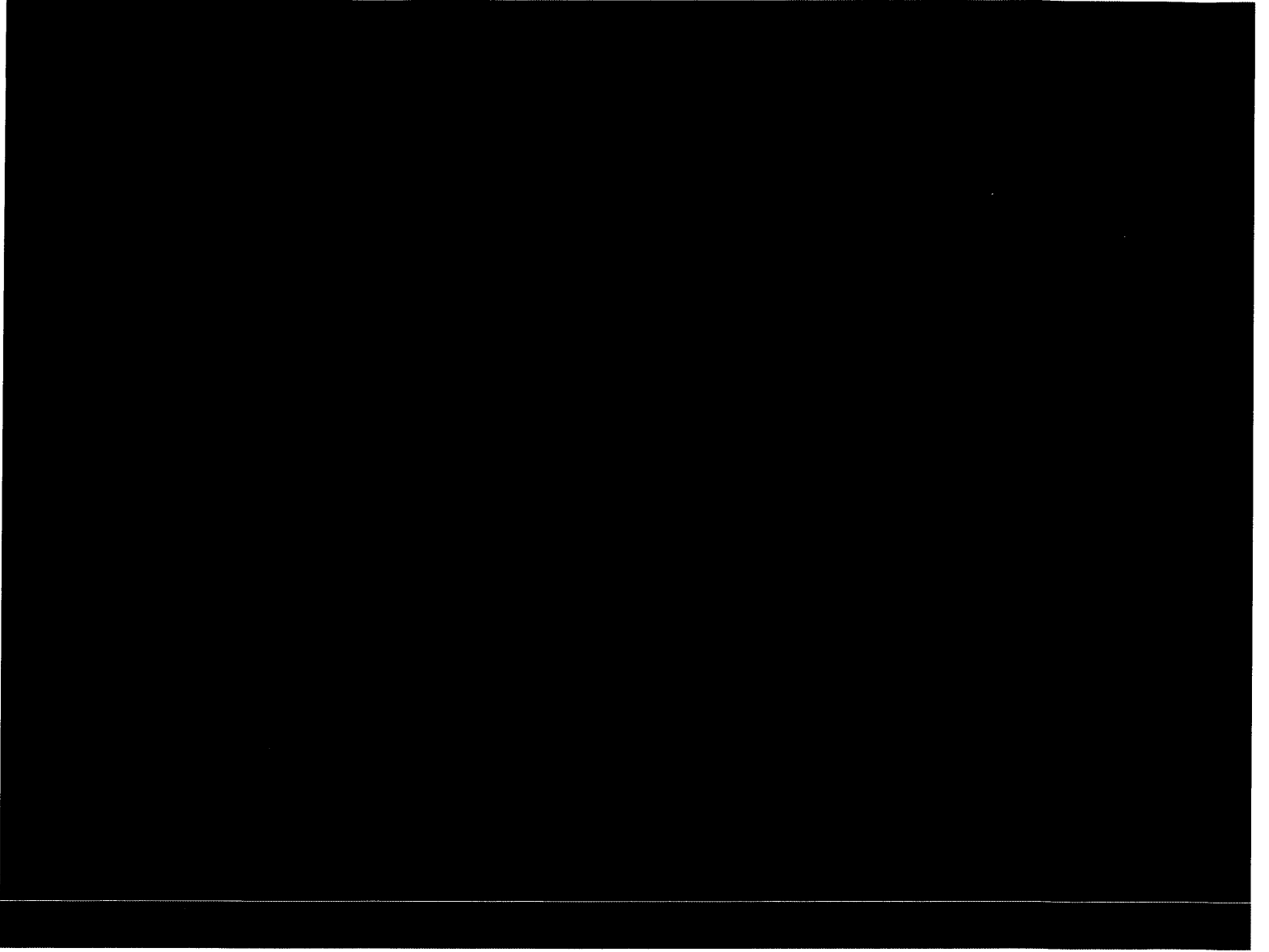
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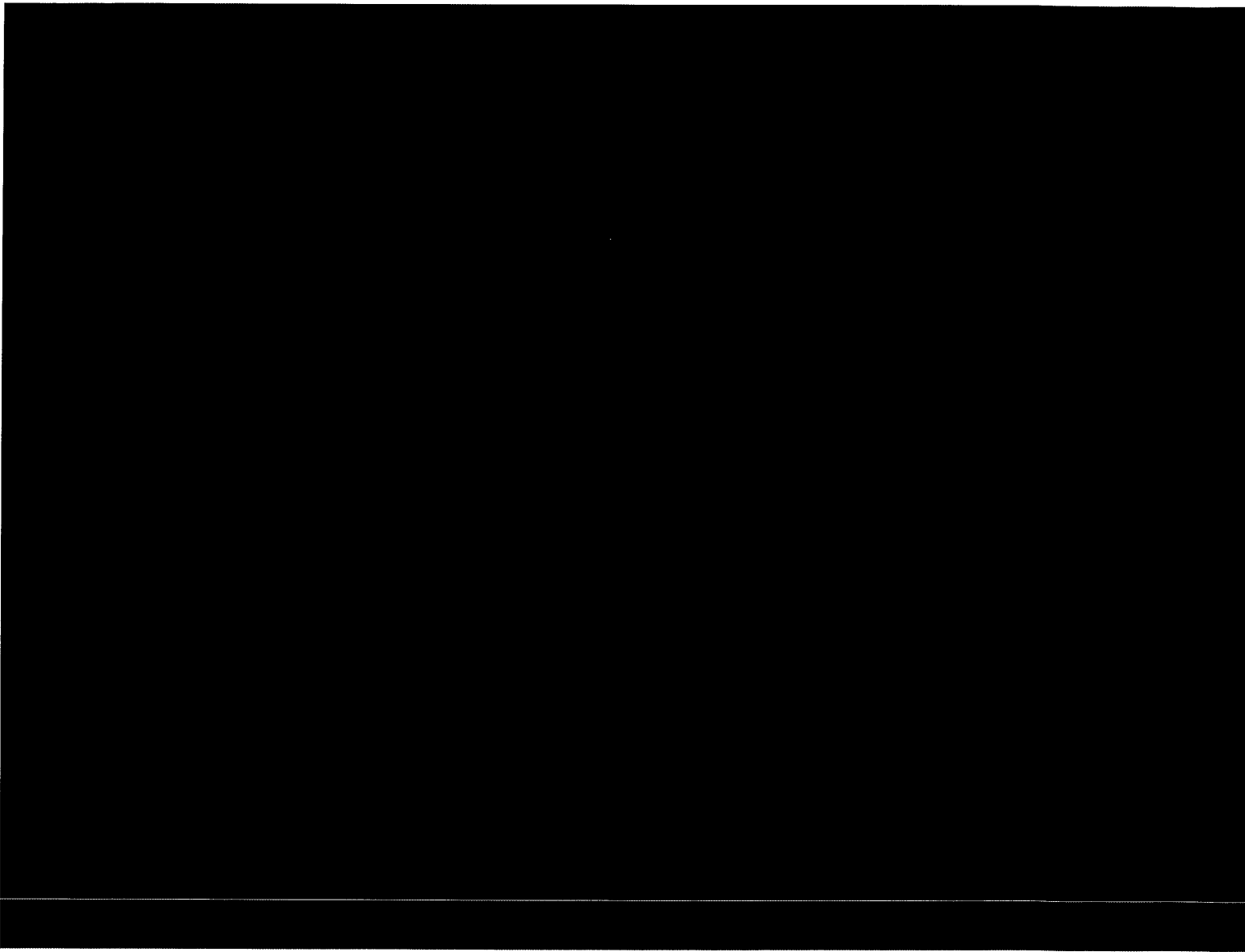
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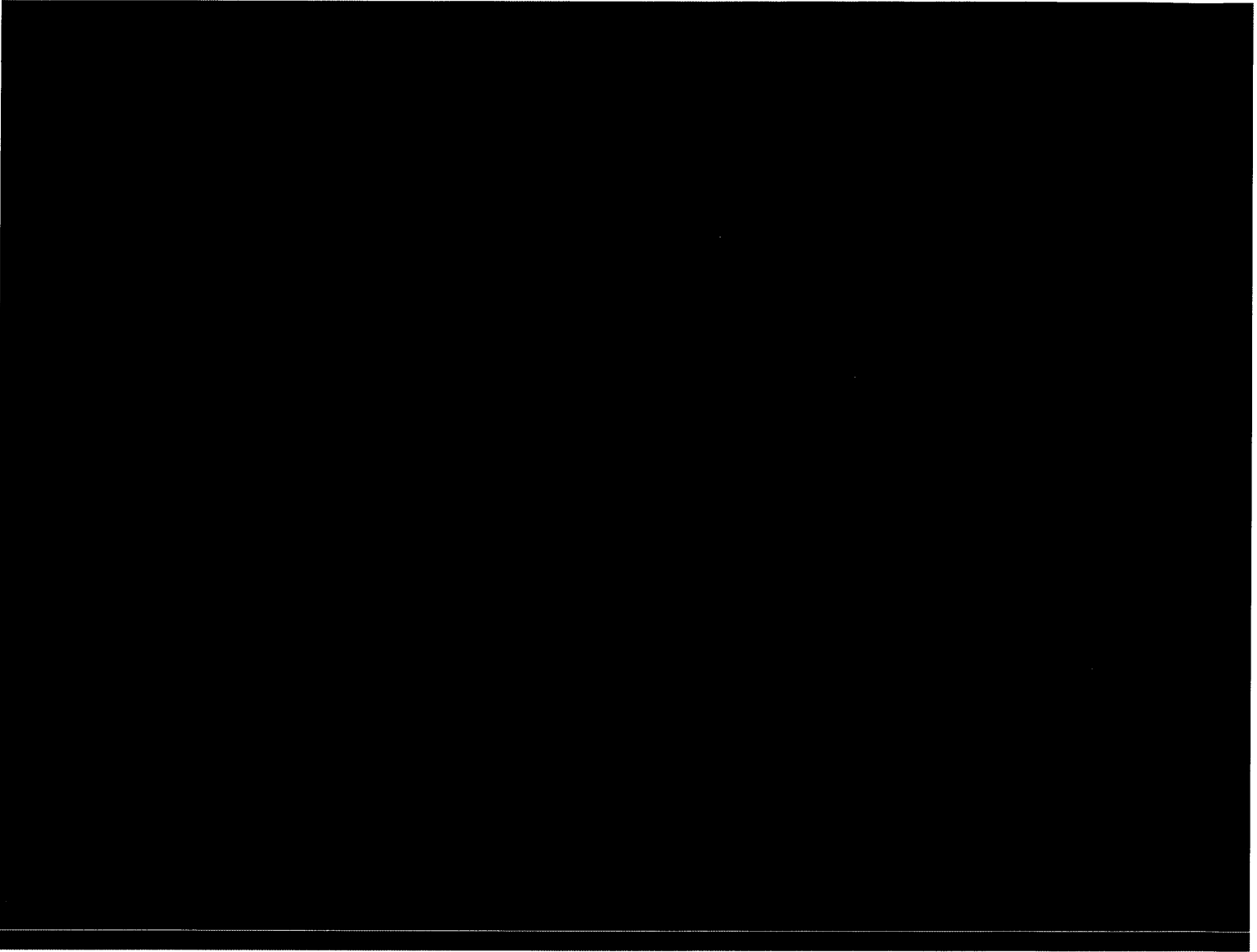
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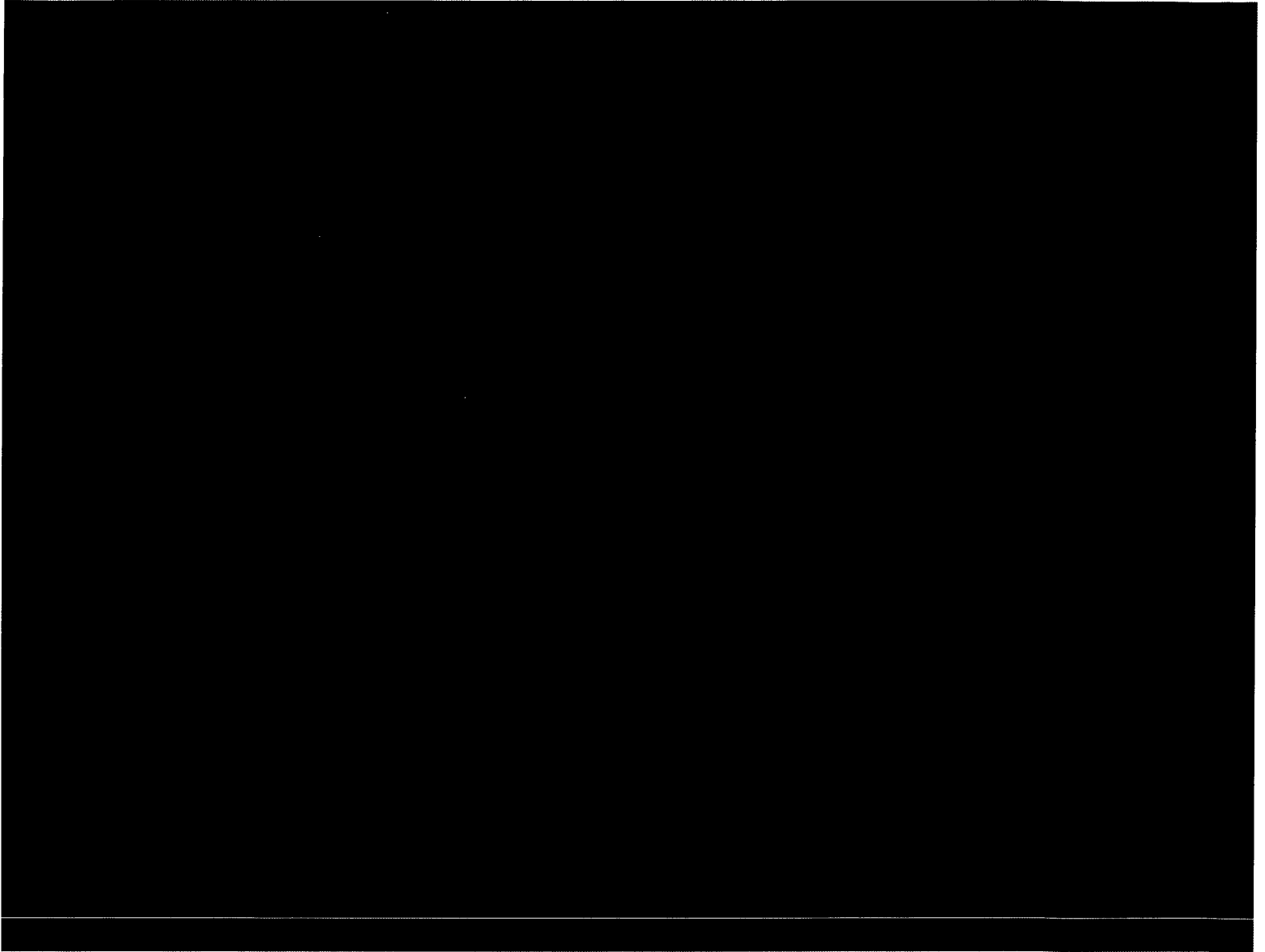




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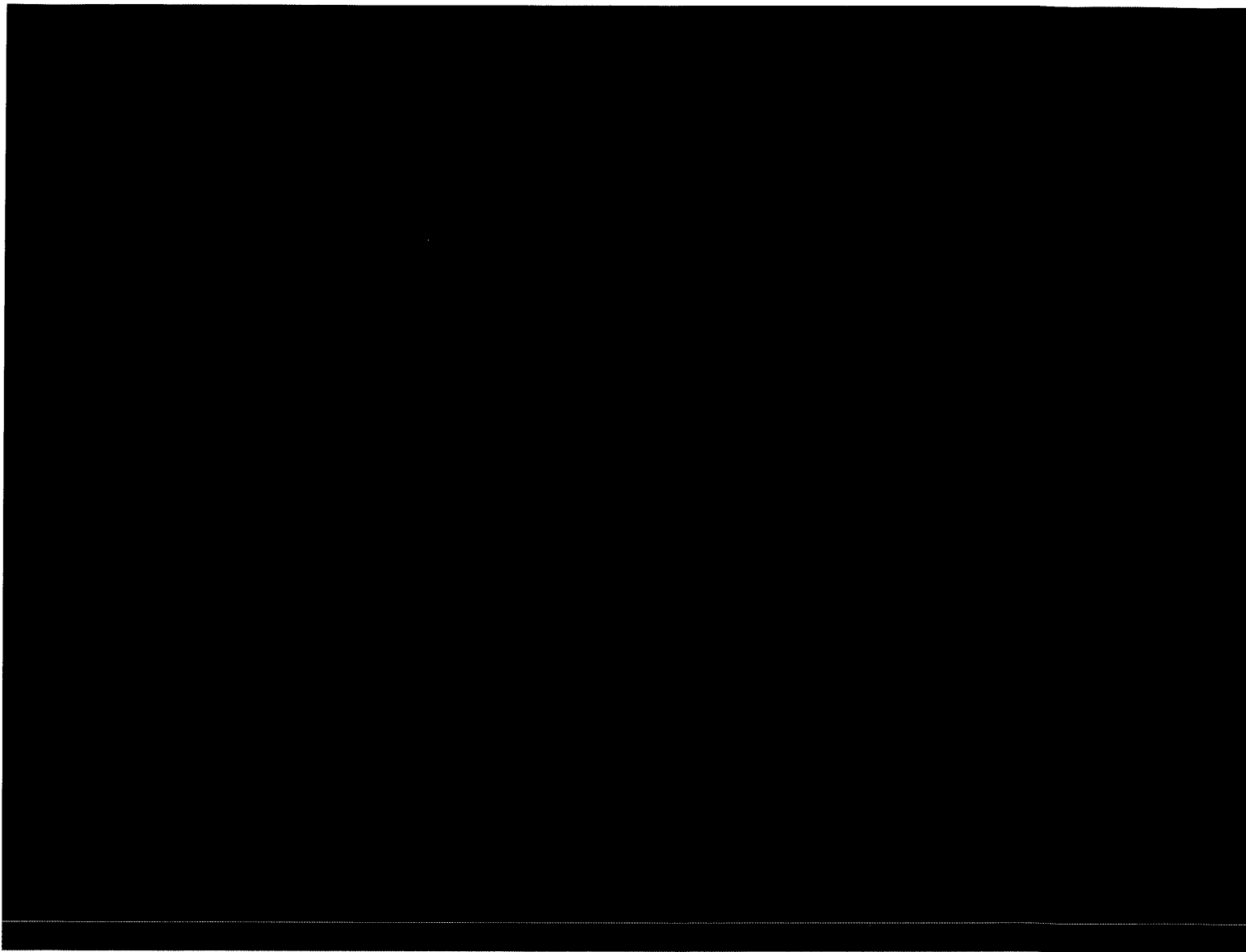
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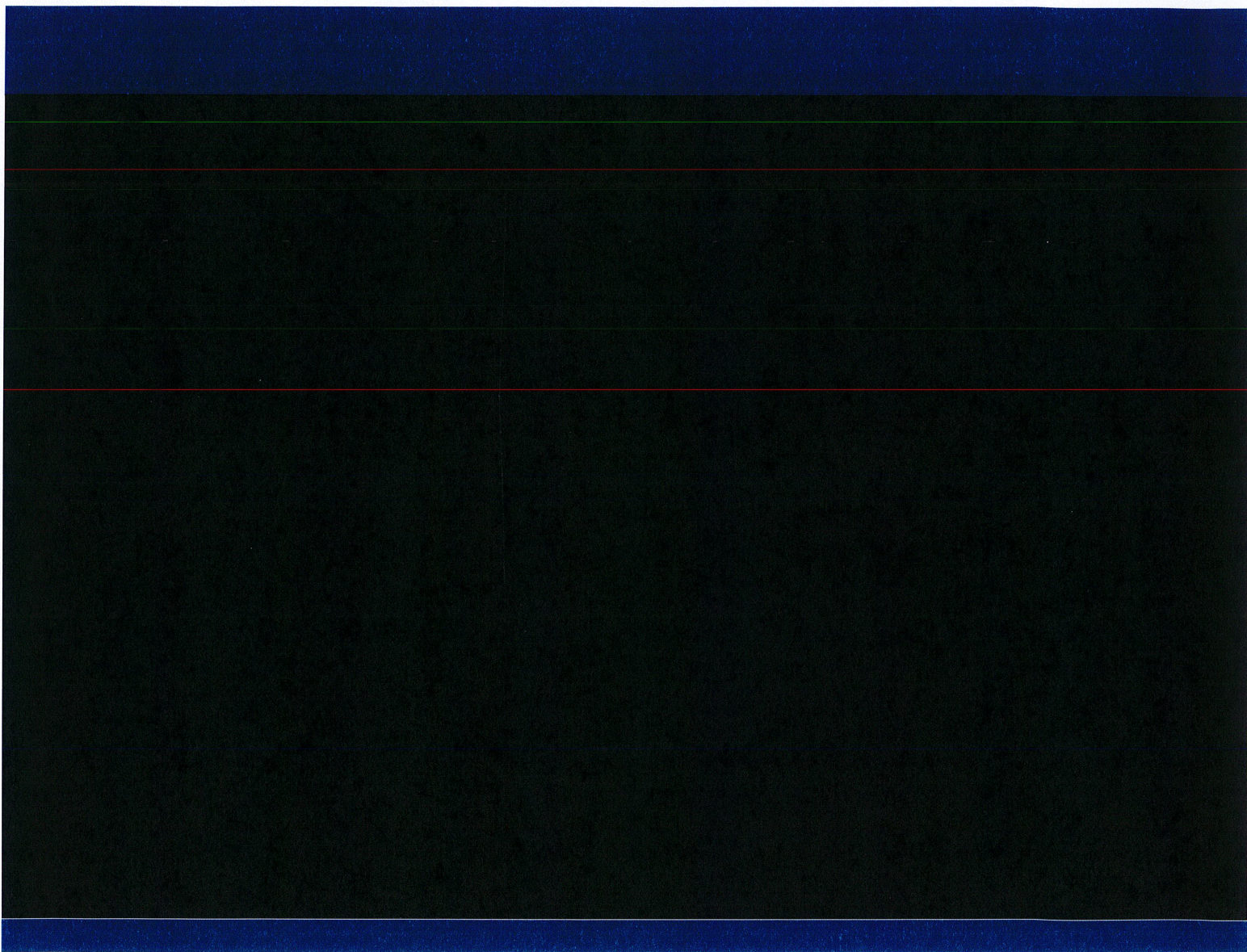
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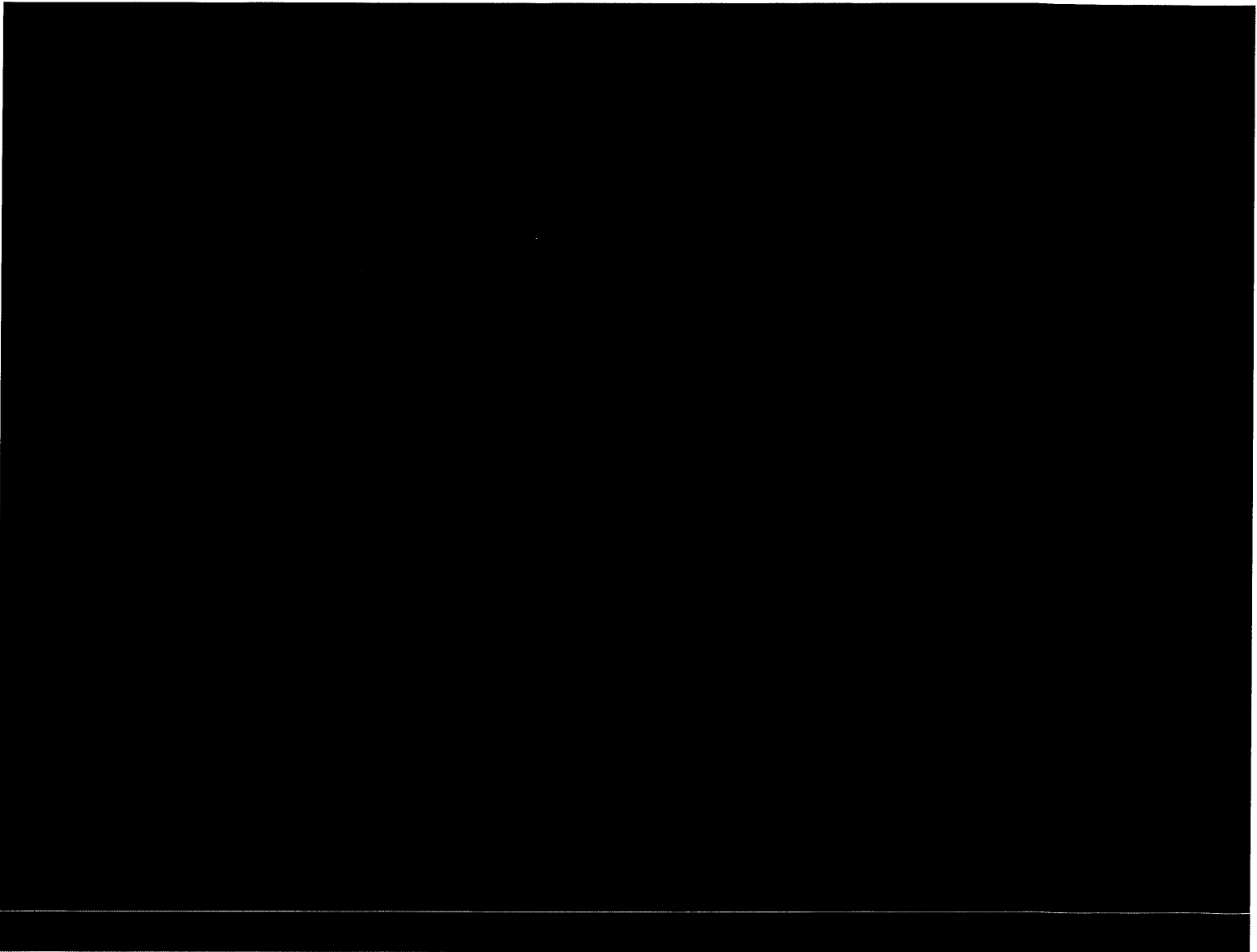
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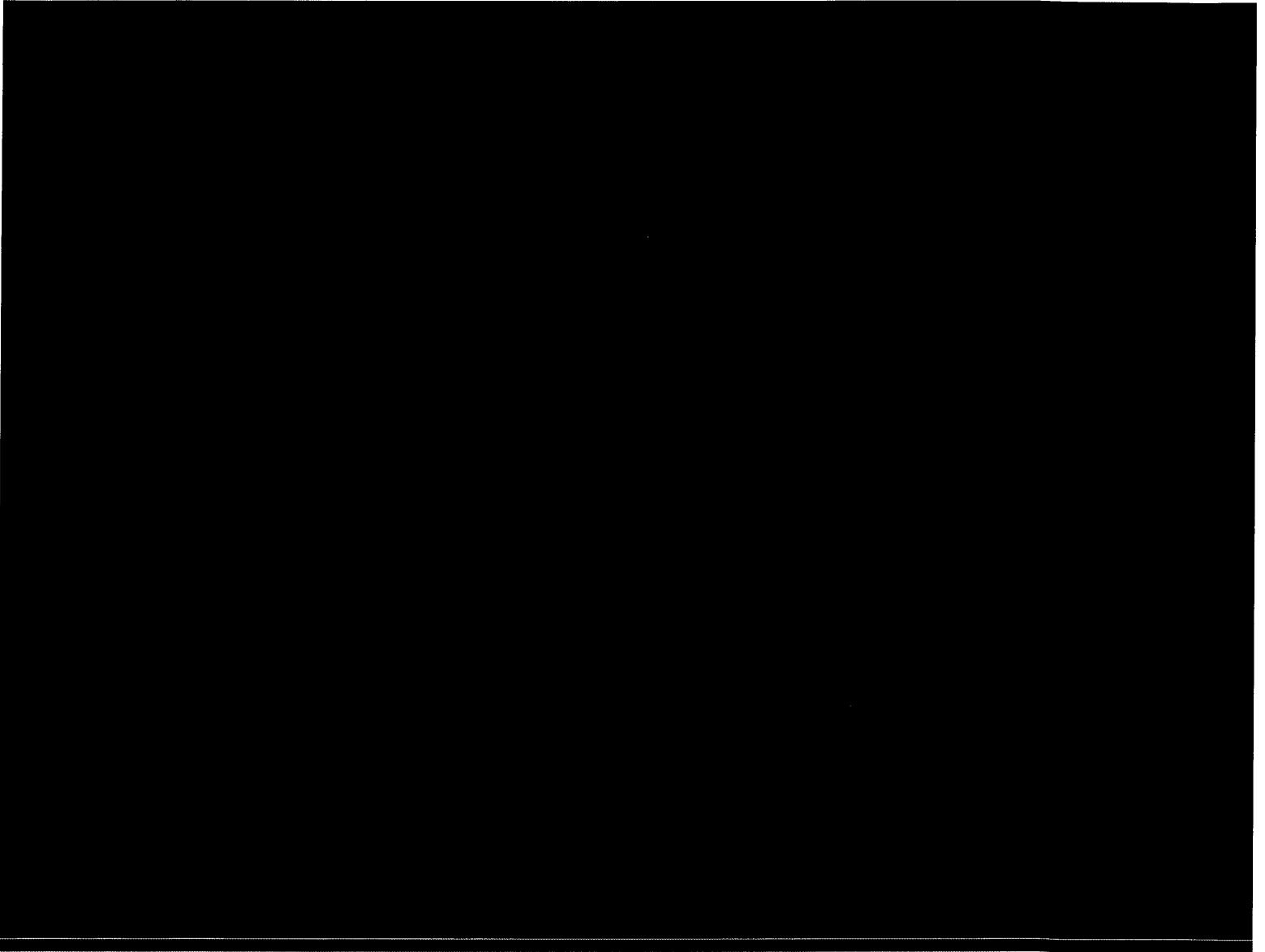
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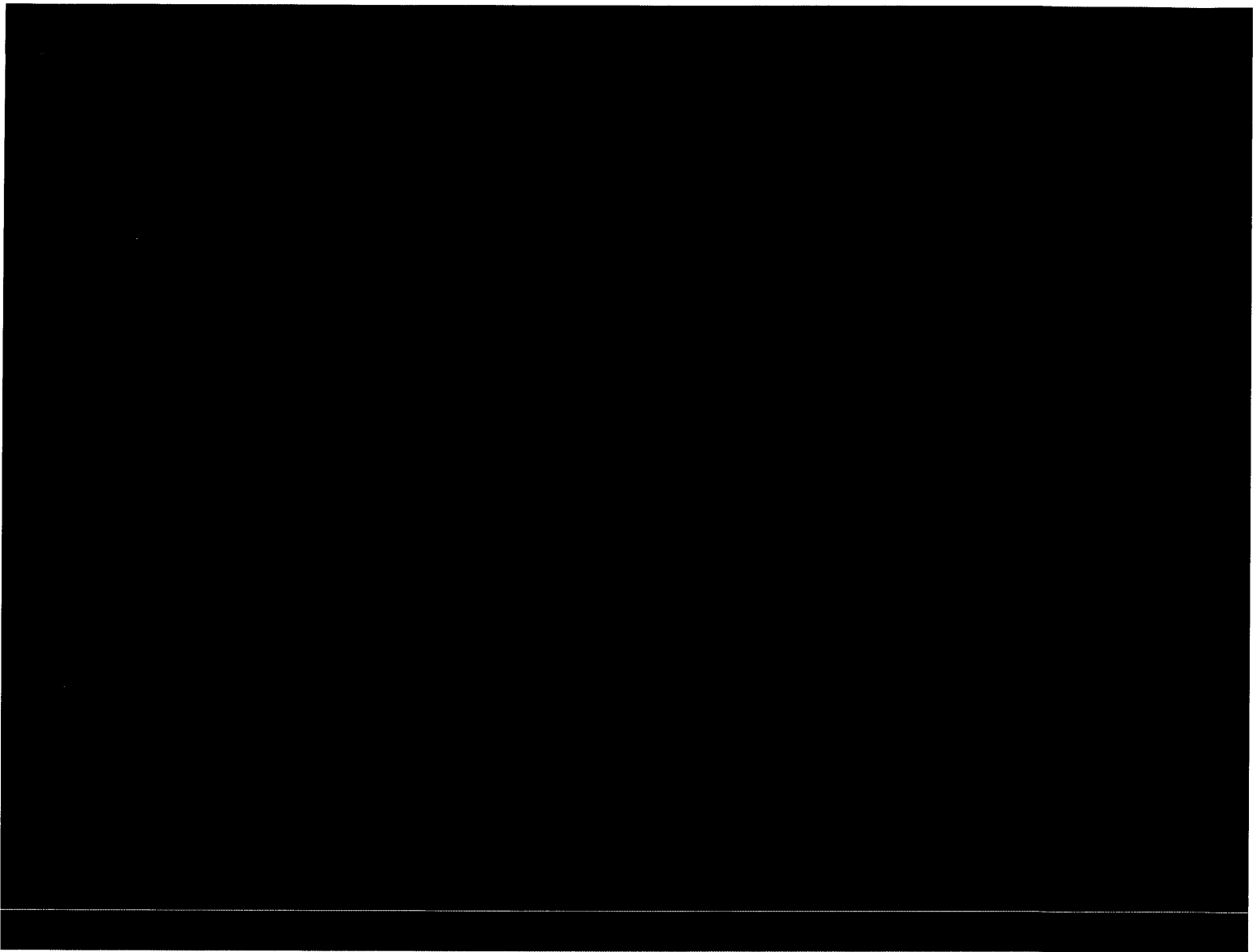


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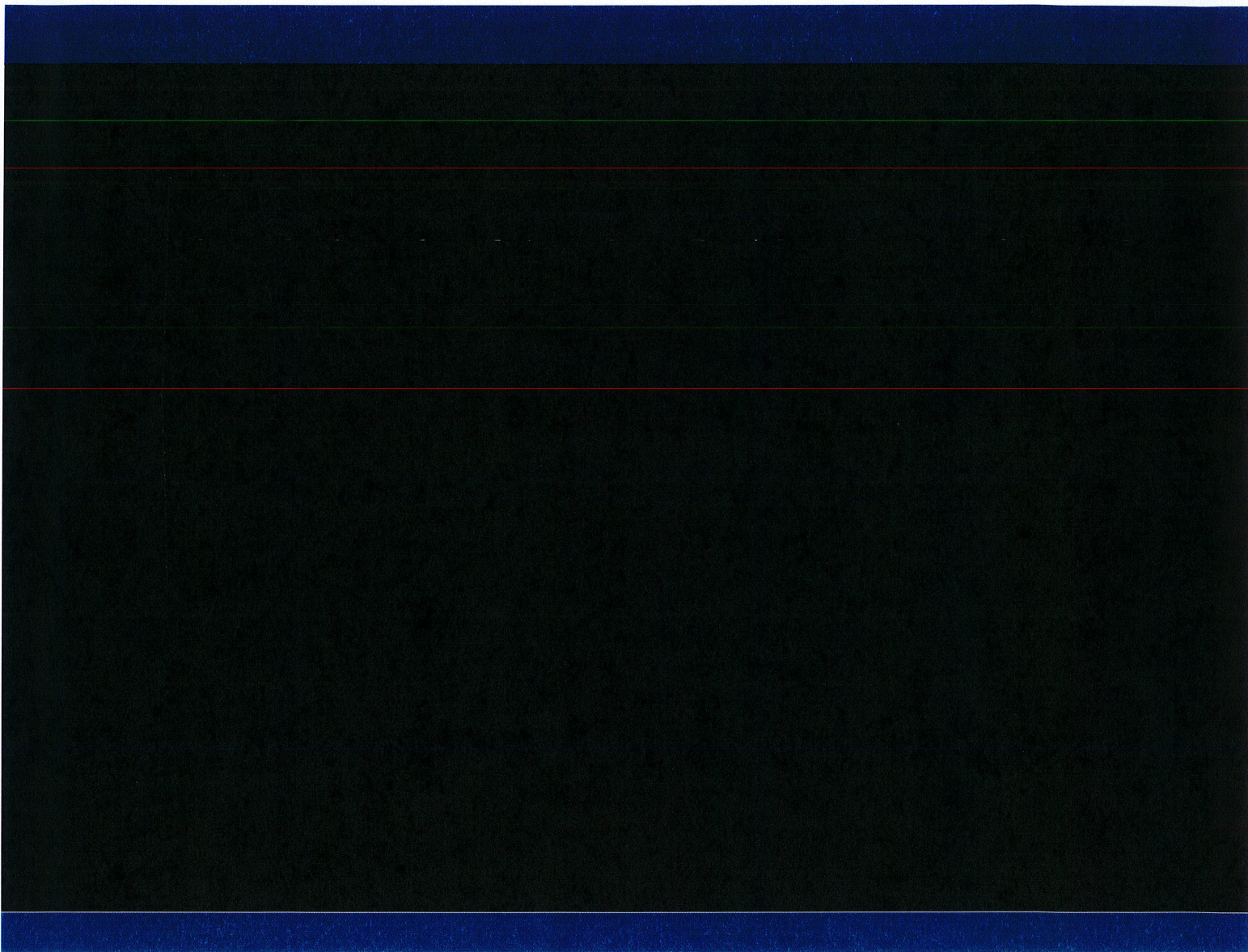




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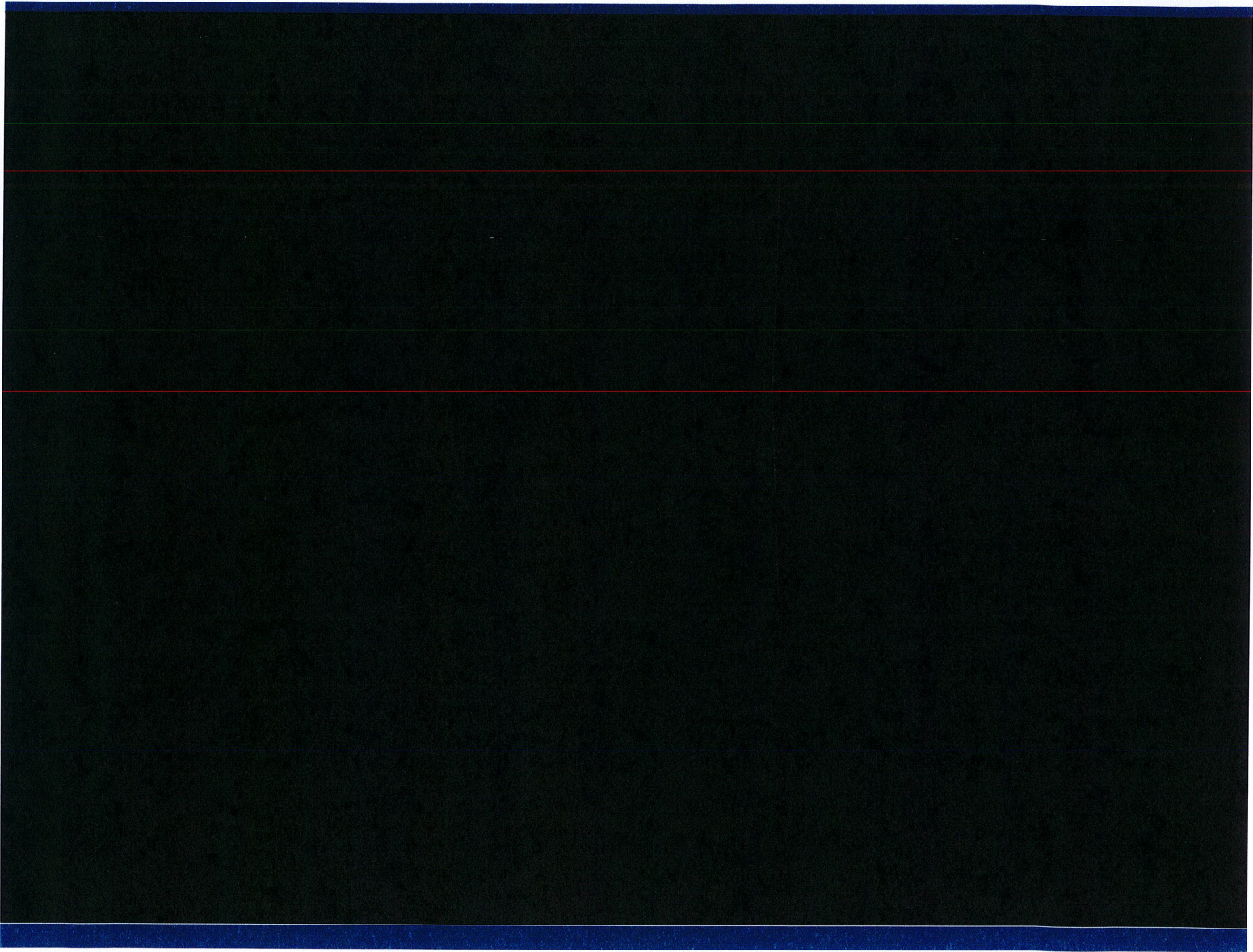


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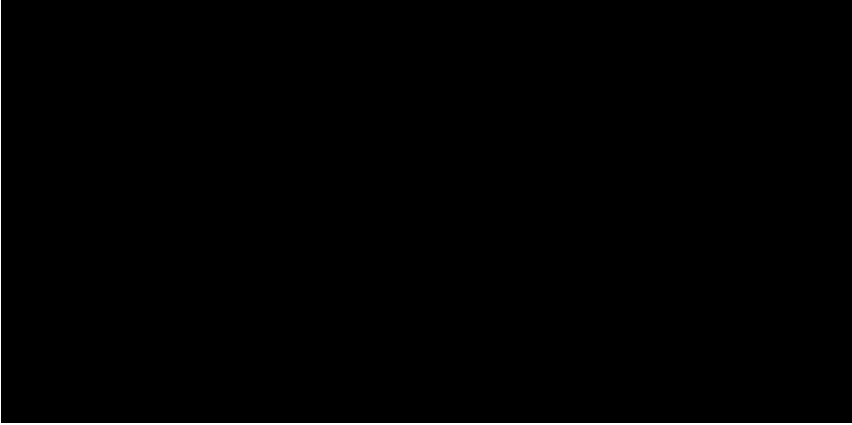
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ATTACHMENT 3

Third-Party Vendor Information



**ATTACHMENT 4**

**Door-to-Door Performance Standards and Code of Conduct**

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**ATTACHMENT 5**

**Door-to-Door Field Audit Standards**



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