

PUBLIC SERVICE OF NEW HAMPSHIRE
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of September 30, 2013

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%		0.0%
	3,635	2	14.7%	23,522.84	2.6%
	4,774	3	19.3%	78,195.36	8.6%
	5,166	4	20.8%	153,316.02	16.8%
	5,793	5	23.4%	257,521.78	28.2%
	<u>5,421</u>	6	<u>21.9%</u>	<u>400,654.57</u>	<u>43.9%</u>
TOTAL	24,789		100.0%	\$ 913,210.57	100.0%

***Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	8%	151% to 175%
2	20%	126% to 150%
3	36%	101% to 125%
4	53%	76% to 100%
5	77%	Up to 75%

PUBLIC SERVICE OF NEW HAMPSHIRE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of September 30, 2013

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	64.42	\$	105.83
Average Past Due Amount	\$	162.63	\$	151.94
Total Included Accounts Receivable ⁽¹⁾	\$	1,600,201.44	\$	42,093,539.33
Number of Accounts ⁽¹⁾		24,839		397,744
Percent Past Due:	36.44%	9,051	12.94%	51,468
% Past due 30 days	48.52%	4,392	68.08%	35,039
% Past due 60 days	27.52%	2,491	21.39%	11,009
% Past due 90 days	23.96%	2,169	10.53%	5,420

⁽¹⁾ Includes all accounts.

PUBLIC SERVICE OF NEW HAMPSHIRE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS

ONGOING ADMINISTRATION COSTS - PSNH PY 2011 - 2012

Information Technology
 Program Administration
 Brochures
 Training
 Other

TOTAL EAP ONGOING ADMINISTRATION COSTS

	For the Quarter Ending September 30, 2013			Cumulative Costs From Oct. 1, 2012 to September 30, 2013		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	-	\$ 18,185.37	\$ 18,185.37	\$ 3,088.78	\$ 78,774.62	\$ 81,863.40
\$	3,480.15	-	3,480.15	3,480.15	-	3,480.15
\$	-	-	-	-	-	-
\$	-	-	-	-	-	-
\$	3,480.15	\$ 18,185.37	\$ 21,665.52	\$ 6,568.93	\$ 78,774.62	\$ 85,343.55

SBC REVENUES COLLECTED (including Interest on Reserve)

\$ 3,268,512.67	\$ 11,849,110.37
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Electric Assistance Program System Benefits Charge Reconciliation Report September 2013

Public Service of NH

Retail Delivery KWHs		691,293,611
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount		\$1,036,940.42
Interest on 10% Reserve Fund Balance ⁽¹⁾		79.53
SBC Low Income EAP Funding	\$	<u>1,037,019.95</u>
EAP Costs		
Discounts Applied to Customers' Bills	\$	913,210.57
Payments to Community Action Agencies		48,633.16
Incremental Program Expenditures		3,480.15
Pre-program Arrears Recovery		<u>-</u>
Total EAP Costs		<u>965,323.88</u>
SBC Low Income EAP Balance	\$	71,696.07
Total amount due to PSNH	\$	71,696.07
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at 0.25950%		
$\$372,886.38 * 0.25950\% * 30/365 = \79.53		