

Attachment A

Monthly Report of EAP Operating Activity

Pursuant to Utility Procedures Manual (dated 11/30/07) Section:

8.2.2

8.2.5

Pursuant to Fiscal Procedures Manual (dated 11/30/07) Section:

3.4.1

Pursuant to EAP Monitoring & Evaluation Manual (dated 11/20/2007) Section:

2.4.1

**Electric Assistance Program
 System Benefits Charge Reconciliation Report
 April 2013**

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| | | Liberty Utilities | |
|--|-----|--------------------------|------------------------------|
| Retail Delivery KWHs | | 72,651,602 | |
| Call-In Sales | | - | |
| Company Sales (if not already excluded) | | - | |
| Adjusted Retail Delivery KWHs | | 72,651,602 | |
| SBC Low Income EAP Rate | (1) | See Below | |
| SBC Low Income EAP Billed Amount | (1) | \$109,044.64 | Source: Attachment A, Page 2 |
| Interest on Reserve | (2) | \$8.79 | Source: Attachment A, Page 2 |
| Net SBC Low Income EAP Funding | | \$109,053.43 | |
| EAP Costs | | | |
| Discounts Applied to Customers' Bills | | \$33,030.92 | Source: Attachment A, Page 2 |
| Payments to Community Action Programs (CAP) | (3) | \$0.00 | Source: Attachment A, Page 2 |
| Incremental Program Expenditures | | \$0.00 | Source: Attachment A, Page 2 |
| Program Year 10 Ongoing Administrative Costs | | \$0.00 | Source: Attachment A, Page 2 |
| Total EAP Costs | | \$33,030.92 | |
| SBC Low Income EAP Balance | | \$76,022.51 | |
| Program to Date 10% Reserve Balance | | \$37,923.49 | |

(1) The SBC billed by the Company is 0.330¢ per kWh, which includes a 0.150¢ per kWh for EAP and 0.180¢ per kWh for Energy Efficiency. Therefore, Liberty Utilities must allocate the total amount of SBC between the EAP program and the Energy Efficiency programs. The amount reflected here represents the portion related to the EAP program after the portion related to the Energy Efficiency programs has been calculated.

(2) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate, which is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month, is 0.28210% for the month of April-13.

(3) The Company made no payments to CAP agencies during the month of April, 2013. Payment for services will be reflected in next month's EAP Report.

Liberty Utilities
 Electric Assistance Program - Monthly Reporting of Activity
 For the Period October 2012 through September 2013

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| <u>Month</u> | <u>System Benefits Charge Funds</u> (a) | <u>Ongoing Administrative Expense</u> (b) | <u>System Benefits Provided</u> (c) | <u>Adjustment</u> (d) | <u>Interest on Reserve</u> (e) | <u>Due to/ (Due from) State Treasury</u> (f) |
|--------------|--|--|--|--------------------------|---------------------------------------|---|
| Oct-12 | \$99,206 | \$0 | \$23,927 | \$0 | \$11 | \$75,291 |
| Nov-12 | \$106,770 | \$18,044 | \$26,090 | \$0 | \$10 | \$62,645 |
| Dec-12 | \$112,040 | \$8,561 | \$32,439 | (\$79,611) | \$10 | \$150,662 |
| Jan-13 | \$120,834 | \$15,626 | \$34,662 | \$79,611 | \$10 | (\$9,055) |
| Feb-13 | \$122,086 | \$17,620 | \$34,734 | \$0 | \$9 | \$69,742 |
| Mar-13 | \$108,071 | \$9,515 | \$33,770 | \$0 | \$9 | \$64,795 |
| Apr-13 | \$109,045 | \$0 | \$33,031 | \$0 | \$9 | \$76,023 |
| May-13 | | | | | | \$0 |
| Jun-13 | | | | | | \$0 |
| Jul-13 | | | | | | \$0 |
| Aug-13 | | | | | | \$0 |
| Sep-13 | | | | | | \$0 |

- (a) Monthly Report CR97992A, Total Monthly Revenue
- (b) Reflects payments to Lead CAA and Granite State Electric Company's incremental administrative expenses.
- (c) Monthly Report CR97992A, Total Monthly Revenue
- (d) GSE inadvertently paid the December 2012 EAP balance to the NH Treasury twice. To correct the overpayment, \$79,611.36 was credited against the SBC balance for January 2013. The remaining credit balance of \$9,055.51 was then transferred to GSE directly.
- (e) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Granite State Electric Company is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.
- (f) Column (a) - Column (b) - Column (c) - Column (d) + Column (e)

Attachment B

Monthly Report of EAP Program Data

**Pursuant to Utility Procedures Manual Section:
8.2.3**

**Pursuant to Fiscal Procedures Manual Section:
2.1.4**

**Pursuant to EAP Monitoring & Evaluation Manual Section:
2.4.2**

Granite State Electric Company
Electric Assistance Program (EAP)

| | November <u>2012</u> | | December <u>2012</u> | | January <u>2012</u> | | February <u>2013</u> | | March <u>2013</u> | | April <u>2013</u> | |
|---|-------------------------|------------------|-------------------------|------------------|------------------------|------------------|-------------------------|------------------|----------------------|------------------|----------------------|------------------|
| (a) # of Customers enrolled in EAP | 1,390 | | 1,368 | | 1,396 | | 1,443 | | 1,452 | | 1,437 | |
| (b) # of Active Customers participating in EAP | Customers | Discounts | Customers | Discounts | Customers | Discounts | Customers | Discounts | Customers | Discounts | Customers | Discounts |
| Tier 1 | 21 | \$ 61.15 | 21 | \$ 70.01 | 21 | \$ 76.99 | 21 | \$ 78.24 | 20 | \$ 68.65 | 20 | \$ 65.23 |
| Tier 2 | 263 | \$ 1,088.55 | 263 | \$ 1,355.35 | 256 | \$ 1,372.38 | 269 | \$ 1,395.97 | 271 | \$ 1,359.42 | 283 | \$ 1,406.02 |
| Tier 3 | 276 | \$ 2,833.86 | 278 | \$ 3,603.44 | 287 | \$ 3,857.93 | 290 | \$ 3,770.94 | 296 | \$ 3,702.45 | 302 | \$ 3,666.83 |
| Tier 4 | 295 | \$ 5,461.60 | 299 | \$ 6,969.72 | 299 | \$ 7,311.77 | 315 | \$ 7,445.00 | 315 | \$ 7,173.01 | 307 | \$ 6,951.86 |
| Tier 5 | 262 | \$ 6,972.47 | 261 | \$ 8,724.98 | 264 | \$ 9,195.29 | 261 | \$ 8,916.07 | 260 | \$ 8,715.55 | 262 | \$ 8,664.09 |
| Tier 6 | 225 | \$ 9,672.75 | 218 | \$ 11,715.29 | 229 | \$ 12,847.54 | 242 | \$ 13,127.28 | 243 | \$ 12,750.62 | 240 | \$ 12,276.89 |
| Unassigned | 0 | N/A | 0 | N/A | 0 | N/A | 0 | N/A | 0 | N/A | 0 | N/A |
| Total | 1342 | | 1340 | | 1356 | | 1398 | | 1405 | | 1414 | |
| (c) \$ Amount of Discounts Given | \$26,090.38 | | \$32,438.79 | | \$34,661.90 | | \$34,733.50 | | \$33,769.70 | | \$33,030.92 | |
| (d) # of Customers with Arrears Forgiven | 0 | | 0 | | 0 | | 0 | | 0 | | 0 | |
| (e) \$ Amount of Arrears Forgiven | \$0.00 | | \$0.00 | | \$0.00 | | \$0.00 | | \$0.00 | | \$0.00 | |
| (f) \$ of Monthly Arrears Amortization | N/A | | N/A | | N/A | | N/A | | N/A | | N/A | |

Source:

- (a) CN100M#B
- (b) Billing system query
- (c) CR97992A
- (d) N/A
- (e) N/A

Attachment C

Monthly Report of Aging

Pursuant to Utility Procedures Manual Section:
8.2.4

Granite State Electric Company
Electric Assistance Program (EAP)
Aging Report
 April-13

| | <u>Percentage of Customers</u> | | <u>Balance</u> |
|--------------------|------------------------------------|-----------|-------------------|
| Current Balance | 86.1% | \$ | 2,318,816.81 |
| 1st Arrears | 8.5% | \$ | 483,768.41 |
| 2nd Arrears | 2.4% | \$ | 212,417.39 |
| 3rd Arrears | 0.8% | \$ | 126,448.96 |
| 4th Arrears | <u>2.2%</u> | <u>\$</u> | <u>733,285.29</u> |
| Total Arrears | 100% | \$ | 1,555,920.05 |
| Customer Count | | | 33,532 |

| <u>EAP Customers</u> | | | |
|----------------------|--------------|-----------|-------------------|
| Current Balance | 62.7% | \$ | 82,251.81 |
| 1st Arrears | 11.6% | \$ | 49,570.18 |
| 2nd Arrears | 6.7% | \$ | 41,058.11 |
| 3rd Arrears | 4.4% | \$ | 33,826.19 |
| 4th Arrears | <u>14.7%</u> | <u>\$</u> | <u>173,150.52</u> |
| Total Arrears | 100% | \$ | 297,605.00 |
| Customer Count | | | 1,437 |