Exhibit RM-3

Project Summary Monthly Status				
Project/Charter	**Data Source**	**November Update**	**Historical Summary**	**Remarks**
Address Reconciliation	Vicky Gronquist	**11/16** 1.) CR 647 -MSAG validation on all address records in M6. We have completed reviewing all of the Maine address records in M6 and have modified 8,000 address records to be 911 MSAG valid. • Initiative was to improve 911 record creation to the third party ALI database provider-Intrado and minimize 911 error fall out for both FairPoint and Wholesale Resale carriers The ARG backlog is currently at 210 open request. We are now 72 hours behind across all business units. We continue to work Loop Qualification request sent to us by Wholesale same day so our ARG interval is less than 8 business hrs to get these addresses built in.		
Loop Qualification	Mike Nollet	**11/16** Loop Qualification Status - We pulled all addresses in FairPoint territory and identified approximately 30% of the addresses did not have loop qualification information. Step 1: The 30% that had no loop qualification information was bashed against the addresses from the Verizon data in IView. We found approximately 1000 records from this effort that we were able to update. Step 2: Currently reviewing the next layer of defined logic which involves technical components that result in each loop not qualified reason. We believe this will take us into January to finish the analysis. Any quick hits identified in this ongoing analysis will be implemented in parallel with ongoing analysis. Step 3: We are investigating the automated method that Verizon used for qualifying loops. We estimate an automated solution would not be available until Q3 2010 at the earliest.		

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Provisioning Plan Improvement	Bryan Lamphere	**11-16** The Provisioning Plan Project goal is to review all product provisioning plans for Wholesale and Retail products to streamline the provisioning process. This entails an in-depth review, analysis, resulting in task addition and/or elimination of unnecessary system and manual tasks within the plan. In November, the team shortened the implementation interval for changes and/or new plans to go from a bi-weekly build to a weekly build. The process follows: a weekly meeting is held on Wednesday with Provisioning and FairPoint IT SME's to review all new provisioning plans requests and change requests that have been proposed. Next, the team finalizes the requirements and schedules the MetaSolv build for the following Monday. Currently, two plans are in progress for Wholesale. The first plan is the LSR PRI CONVERSION which is when a customer goes from Retail to Wholesale Resale. Currently the plans have been laid out, however we are still working on the process piece of how the orders will be entered into M6. The anticipated build date is 11/23/09, however this could be pushed out an additional week depending on testing results.		

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E2E Database Reconciliation	Layne Siemer	**11-16** The E2E Database Reconciliation Project Executive Team met last Thursday to discuss the project scope and initial project charter draft. The draft is under revision based on the call. The project kick-off meeting is scheduled for this week, where further scope and charter detail will be fleshed out. The next steps include project charter approvals, and project plan creation. Per Brian, Step 1: Secured a vendor to assist with the analysis of the data. Specifically to review mismatches between GE, M6, Siebel, CDG and Kenan. Step 2: Completed pilot for DSL resulting in the identification 5200 data discrepancies between systems. Currently working on resolving the 5200 discrepancies within the systems. Step 3: Started analysis of specials circuits for ESG and Wholesale Currently in analysis phase pulling data for review. See GESW/M6 Tab	**11-11** Multiple data synchronization efforts are underway. It is a complex process as there are multiple components between systems that have to be reviewed and prioritized. Utilizing a methodical approach to data analysis as no singular solution resolves all problems. The plan is to drill down from the most common elements to the detailed technical components and fields between systems. The priority is to ensure implementation of data changes improves the output and performance of the targeted systems. Project Charters have been initiated to track the multiple components of work being performed: Directory Listing Charter. Loop Qualification Charter, and M6 to Siebel Data Reconciliation Charter We will continue to communicate and notify you of any changes that we expect to improve performance through these efforts.	10-28 Tom's lead is Linda Renkleson who will provide the CLEC customer facing summary going forward.
Synchronoss to M6 Reconciliation	Jaime Strickland	**11-16** 440 ACK ACCEPT as of11/16/09 (Down from 1984 on 10/22/09). 1 created and awaiting FOC. 395 past FOC. (no FOC was posted) For several of these we do see an FOC in EAI and are working with Synchronoss to understand why. 44 not created, but no reject was posted and are under research by the IT team.		

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Directory Listings	Emily Jennings	**11-16** **1.** Flow through for all REQTYPs has improved. Most straight line and migration listings are batching within 2-3 days. The exception had been migrations with an ELT=B or blank where a fix was just deployed 10/29 for that scenario as well. For the 9/18 book close the directory team keyed around 600 listings, for the 11/6 book close only 52. 2. ITC is now current and we are keying what comes in the same day as it comes in. The project has addressed major issues which were holding ITC listings in "For Review" status, preventing them from reaching Idearc and 411. (Incorrect ITC Code and Missing Service Address issues.) 3. The "In Progress" status has been reduced to 2-3 days since they are all now changed per file rather than per book. The Team is investigating entering Wholesale Directory Listings to mirror ITC and Retail's Service Request where a service request is closed, which changes the status to "For Extract". The change would eliminate the need for Manual intervention on IT's apart which would free resources to be used in better, more productive ways. 4. The team begun pulling the "For Review" reports before book close, previously never touc 5. Nine books out of 41 were completed in SharePoint. This is reducing the "For Review" iss 6. Training meetings were held on 10/21 and 10/22 to define and document procedures for up 8. Additionally, worked with our counterparts in Retail with the Complex List queue so we ca 9. DL backlog- As far as DL is concerned, there is no specific backlog. (Stand alone Directo DL 11/15/09 DL Report Results (See chart to right) • Overall LSRs which have been processed as of 11/16 is 304,691 • Percent of orders unprocessed is 2.45%	**10-28** Directory Listing Project Team continues to meet twice weekly with Idearc to review files, file errors, and Incident Reports. The team is using the approach of small groups of Incident Reports and resolving the items, which has been very effective over the past 2 weeks. DL and LSR reps worked OT this past Saturday to work through the backlog of ITC listings. They keyed 1,107 listings in a 5 hour period which has gotten those listings to the best spot they have been in since Cutover. DL team, training, and M&P writers, along with one of our Idearc counterparts met for two afternoons last week to plan additional training for reps and additional documentation for the DL fields/screens in Siebel. DL team and IT are partnered continue to work with VoltDelta on file issues and meet every Thursday.	10-28 Per John B, Shari requested data provide DL Backlog #, and what is being done to reduce.

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Directory Listings Backlog Data from IT	Juan Jacome	**11-16** **Current FairPoint Directory Backlog:** M6 to DL Tables Fallout Backlog: 7,460 DL Tables to Idearc Backlog: 0 – Files get generated twice a week DL Tables to VoltDelta Backlog: 0 – Files get generated twice a week DL Tables to White Pages Backlog: 0 – Files get generated as requested (weekly/Monthly/on demand) DL Tables to DAL's Backlog: 0 – Files generated twice a week FairPoint is currently working on the following items in order to reduce the time for listings being updated to Idearc for DL and VoltDelta for 411: - Developing process to move to a daily update process for DL and DA - Sending files in parallel to Idearc and VoltDelta		