

**EXHIBIT 3**  
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## COVERAGE MAPS

### Choose a coverage map:

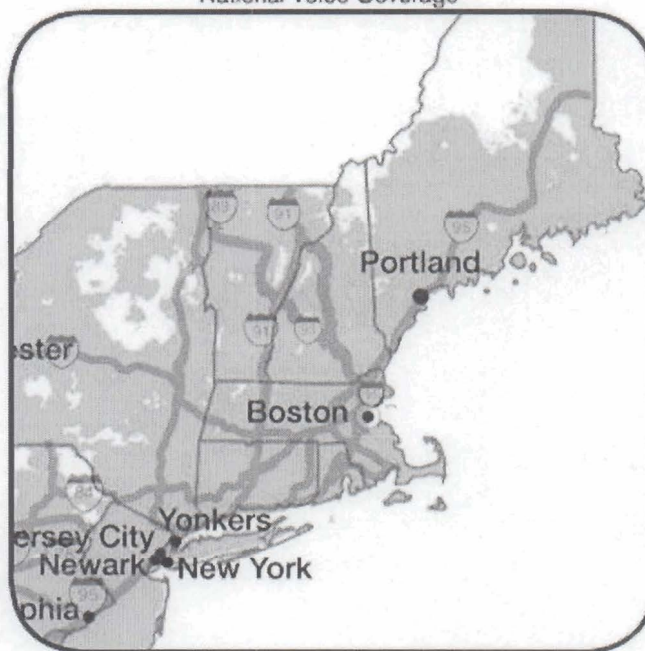
Move mouse over small map for close-up view. Single-click the Viewfinder to lock/unlock it.

- National
  - Wide Area
  - Mobile-to-Mobile
  - Prepaid Wireless
  - Smartphones
  - Picture Messaging
  - easyedge<sup>SM</sup>
  - Download Service





### National Voice Coverage

Chicagoland  
[Click Here](#)



To print, right-click and select 'Print' from the menu.

-  National Calling Area, including Night and Weekend and CALL ME Minutes<sup>®</sup>
-  No Coverage



Having trouble seeing the Map?

\*The map shows an approximation of service coverage. Actual coverage may vary. Service may be interrupted or limited due to weather, terrain, customer equipment, or network limitations. Coverage indoors may also vary. U.S. Cellular does not guarantee coverage. User may incur roaming charges at borders of calling areas.

[Site Map](#) | [Privacy](#) | [Legal](#) | [Consumer Info Code](#) | [Contact Us](#)

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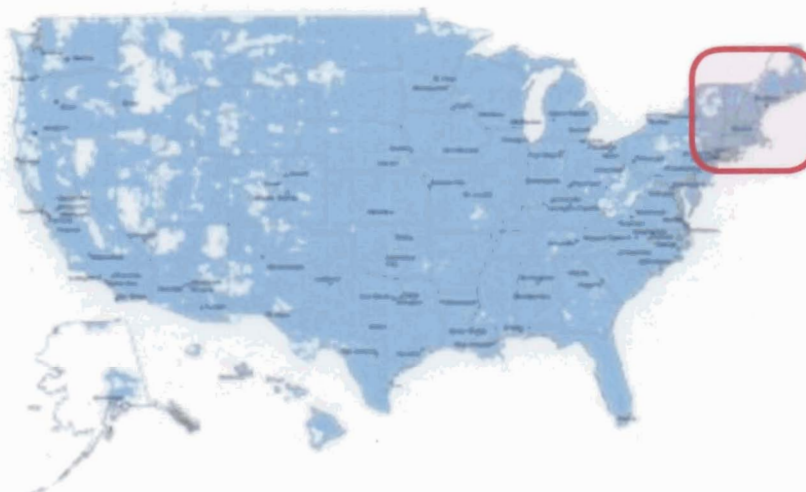


About SSL Certificates

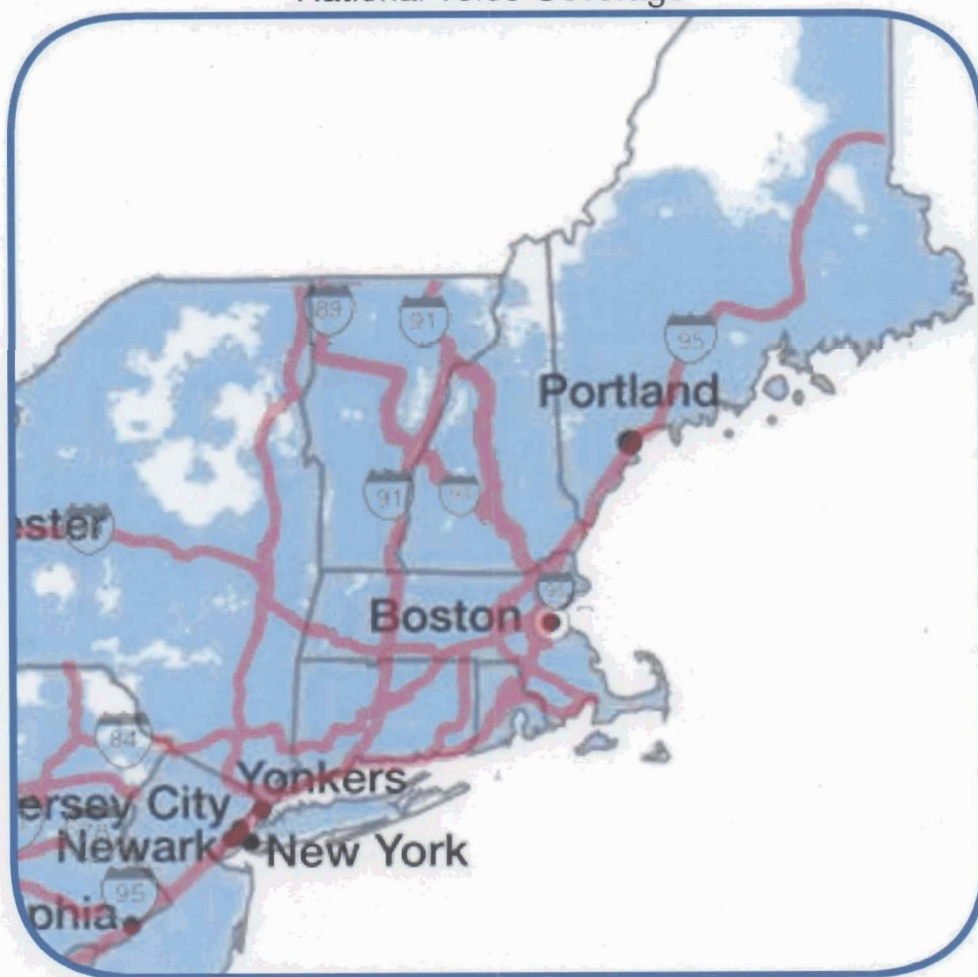
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- National
- Wide Area
- Mobile-to-Mobile
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- Picture Messaging
- easyedge<sup>SM</sup>**
- Download Service



National Voice Coverage



-  National Calling Area, including Night and Weekend and CALL ME Minutes®
-  No Coverage

Rev. 08.02.07



#### Coverage Legend Terms

**BEST:** In general, the areas shown in dark orange should have the strongest signal strength and be sufficient for most in-building coverage. However, in-building coverage can and will be adversely affected by the thickness/construction type of walls, or your location in the building (i.e., in the basement, in the middle of the building with multiple walls, etc.) This AT&T owned network provides GSM, GPRS, and EDGE service. Learn more about our technology.

**GOOD:** The areas shown in the medium orange should be sufficient for on-street or in-the-open coverage, most in-vehicle coverage and possibly some in-building coverage. This AT&T owned network provides GSM, GPRS, and EDGE service. Learn more about our technology.

**MODERATE:** The areas shown in the light orange should have sufficient signal strength for on-street or in-the-open coverage, but may not have it for in-vehicle coverage or in-building coverage. This AT&T owned network provides GSM, GPRS, and EDGE service. Learn more about our technology.

**PARTNER:** The areas shown as an orange stripped pattern represent the coverage of unaffiliated carriers and should have sufficient signal strength for on-street or in-the-open coverage, but may not have it for in-vehicle coverage or in-building coverage. Excessive use of Partner coverage may subject your service to early termination, in accordance with your service terms. Data services may not be available.

**3G/Mobile Broadband:** 3G coverage is available in select metropolitan areas. 3G capable device and eligible rate plan required. However like all coverage it can and will be adversely affected by distance from cell site, weather, foliage, tower congestion and other factors. You'll know you're in our 3G coverage area when the 3G network indicator appears beside the signal bars on your phone. If you are outside our 3G coverage area, you can still access services using our EDGE network. Learn more about 3G.

**Exhibit 3**  
**Page 4 of 39****Important Information About the Coverage Map**

Map may include areas served by unaffiliated carriers, and may depict their licensed area rather than an approximation of their coverage. Actual coverage area may differ substantially from map graphics, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength, customer equipment and other factors. AT&T does not guarantee coverage. Charges will be based on the location of the site receiving and transmitting the call, not the location of the subscriber. Your phone's display does not indicate the rate you will be charged.



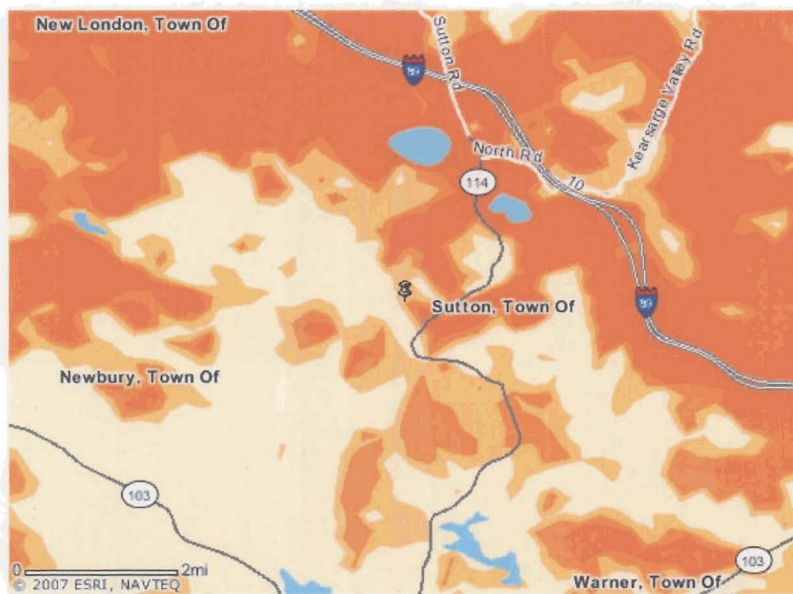


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## AT&amp;T Coverage Viewer

AT&T's wireless network has the largest digital voice and data coverage in America. Enter your location to see coverage in your area. You can zoom in and re-center the map by clicking on it.

## Address



## Coverage Legend

Best	Partner	Mobile Broadband Coverage
Good	No Coverage	
Moderate		

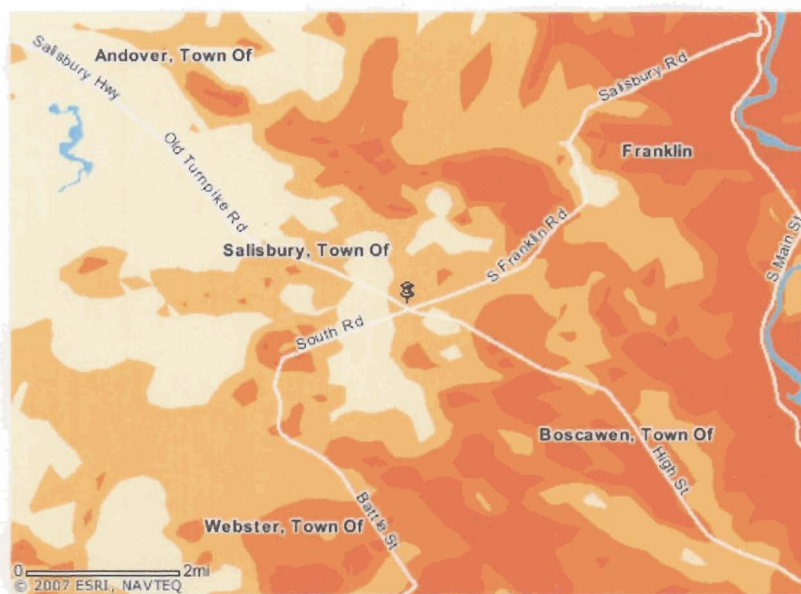
Coverage last updated on: May 31, 2007. Map depicts an approximation of coverage.

## Important Information About the Coverage Map

Map may include areas served by unaffiliated carriers, and may depict their licensed area rather than an approximation of the coverage there. Actual coverage area may differ substantially from map graphics, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength, customer equipment and other factors. AT&T does not guarantee coverage. Charges will be based on the location of the site receiving and transmitting the call, not the location of the subscriber.

**AT&T Coverage Viewer**

AT&T's wireless network has the largest digital voice and data coverage in America. Enter your location to see coverage in your area. You can zoom in and re-center the map by clicking on it.

**Address****Coverage Legend**

Coverage last updated on: May 31, 2007. Map depicts an approximation of coverage.

**Important Information About the Coverage Map**

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## Coverage Locator

**Important Map Information**[Back to Coverage Locator](#)

The maps that display within the Coverage Locator Tool are not a guarantee of coverage and contain areas with no service. The maps rendered show only approximations (based on our internal data) of where rates and coverage apply.

- Verizon Wireless coverage depictions in the rate and coverage maps are based on generally accepted engineering predictive and modeling tools, used to measure radio frequency transmissions from cell towers. Our rate and coverage maps depict wireless coverage based on predictive modeling parameters determined by our network engineers.
- Since wireless service is transmitted on a radio signal over the airways, it is subject to network and transmission limitations such as cell site availability (particularly near boundaries and in remote areas).
- Your wireless equipment, weather, topography and other environmental considerations associated with radio technology, also affects wireless service. For example, your wireless phone may work perfectly driving home one night, but then not work as well driving in the same place the next night during a thunderstorm. Additionally, service may vary significantly within buildings.
- Some coverage information on service outside the Verizon Wireless proprietary network, although depicted as America's Choice, is based on information from other carriers (roaming partners) or publicly available information, and we cannot vouch for its accuracy.
- With "all-digital" devices you can only make and receive calls when digital service is available. When digital service is not available, your device will not operate or be able to make 911 calls.
- The rate and coverage maps also show approximately where the calling plan home airtime rates apply.



We advise you to check the roaming indicator on your wireless phone to determine actual areas where rates are available. When the phone's roam indicator is not displayed, or the banner display reads "Verizon Wireless Network," home airtime rates apply. When the digital indicator is on, digital features and services are available. When the roam indicator is flashing or the banner display reads "Extended Network" home airtime rates still apply, but additional features and services may not be available. When the roam indicator is solid or the banner display reads "Roaming," roam rates apply and digital features and services are not available.

[Back to Coverage Locator](#)

## EXHIBIT 3

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City  State  Select  OR Zip  03273

Coverage Options [View descriptions](#)

**America's Choice®**

- ☒ Initiated before 2/21/05  
☐ Initiated on or after 2/21/05

- ☐ National SingleRate<sup>sm</sup>  
☐ Inpulse<sup>sm</sup>/EasyPay  
☐ Verizon Wireless Network

- ☐ NationalAccess & Enhanced Services  
☐ BroadbandAccess & V CAST<sup>sm</sup>  
☐ V CAST Mobile TV

[Important information about Coverage Locator Maps](#)

30



\*Extended coverage provided through agreements with other wireless carriers.

**This map is not a guarantee of coverage and may contain areas with no service.**

This map is a general prediction of where rates and outdoor coverage apply based on our internal data. Wireless service is subject to limitations, particularly near boundaries and in remote areas. Customer equipment, cell site availability, topography and other environmental considerations also affect service, which may vary significantly within buildings. Service outside the Verizon Wireless network although depicted as America's Choice or National SingleRate, is based on information from other carriers or publicly available information, and we cannot ensure its accuracy. With "All-Digital" devices you can make and receive calls only when digital service is available in the America's Choice Home Airtime Rate and Coverage Area and when digital service is available while roaming. When digital service is not available your device will not operate or be able to make 911 calls. Check your roaming indicator to determine where rates apply.



City  State  Select  OR Zip  03273

Coverage Options [View descriptions](#)

**America's Choice®**

- ☐ Initiated before 2/21/05  
☒ Initiated on or after 2/21/05

- ☒ **National SingleRate<sup>sm</sup>**  
☐ **INpulse<sup>sm</sup>/EasyPay**  
☐ **Verizon Wireless Network**

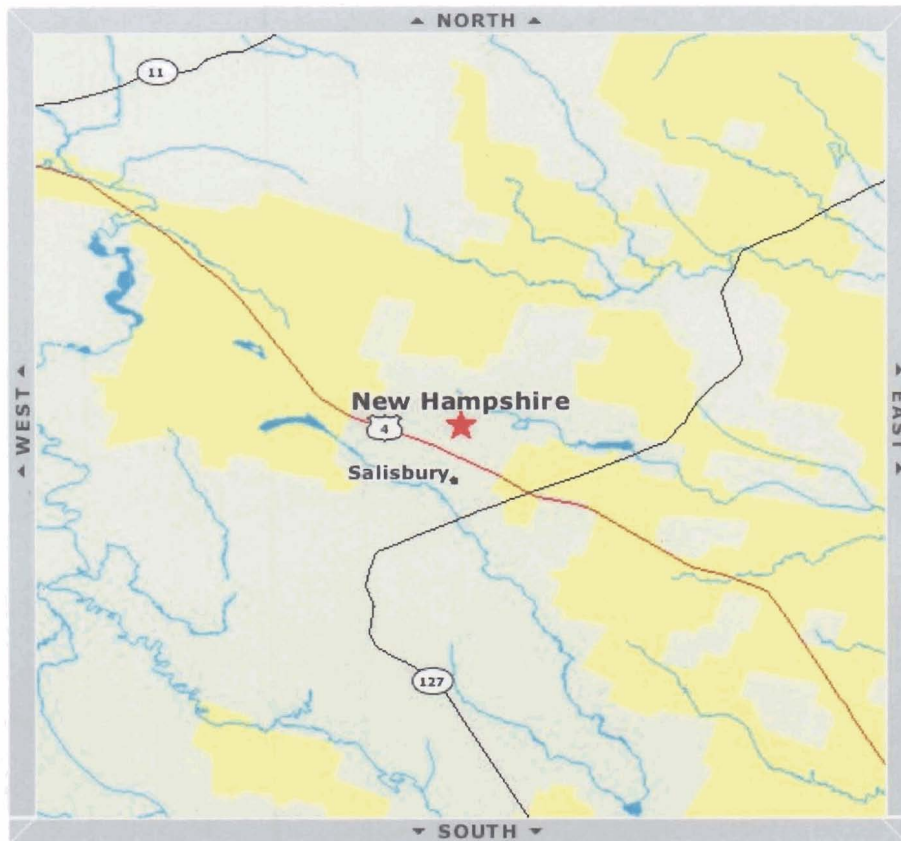
- ☐ **NationalAccess & Enhanced Services**  
☐ **BroadbandAccess & V CAST<sup>sm</sup>**  
☐ **V CAST Mobile TV**

[Important information about Coverage Locator Maps](#)

\*Extended coverage provided through agreements with other wireless carriers.

**The map is not a guarantee of coverage and contains areas with no service. Service will not work, and calls cannot be placed or received outside the America's Choice Coverage Area.**

This map shows approximately where rates and coverage apply based on our internal data. Wireless service is subject to network and transmission limitations, including cell site unavailability, particularly near boundaries and in remote areas. Customer equipment, weather, topography and other environmental considerations associated with radio technology also affect service and service may vary significantly within buildings. Some information on service outside the Verizon Wireless proprietary network, although depicted as America's Choice, is based on information from other carriers or publicly available information, and we can ensure its accuracy. With "all-digital" devices you can only make and receive calls when digital service is available. **When digital service is not available your device will not operate or be able to make 911 calls.**

**EXHIBIT 3**  
**Page 12 of 39**

City  State  OR Zip

Coverage Options [View descriptions](#)

**America's Choice®**

- ☒ Initiated before 2/21/05  
☐ Initiated on or after 2/21/05
- ☐ National SingleRate<sup>sm</sup>  
☐ INpulse<sup>sm</sup>/EasyPay  
☐ Verizon Wireless Network

- ☐ NationalAccess & Enhanced Services  
☐ BroadbandAccess & V CAST<sup>sm</sup>  
☐ V CAST Mobile TV

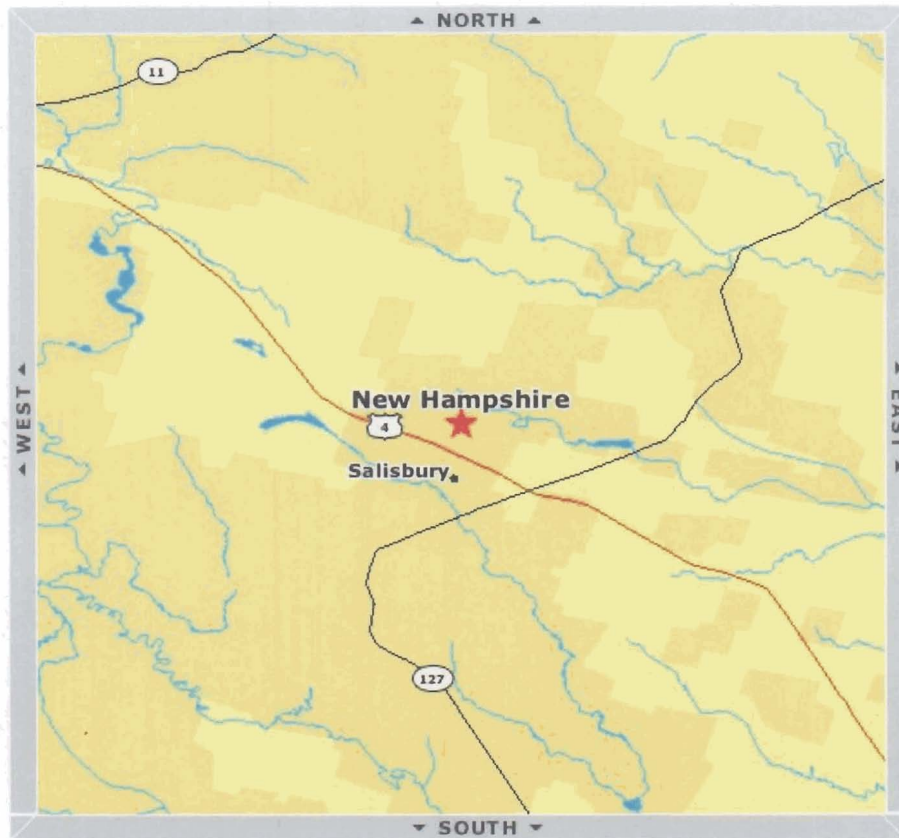
[Important information about Coverage Locator Maps](#)



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**EXHIBIT 3**  
**Page 14 of 39**

City	State	OR	Zip
<input type="text"/>	Select <input type="button" value="v"/>		<input type="text" value="03268"/>

Coverage Options [View descriptions](#)

**America's Choice®**

- ☐ Initiated before 2/21/05  
☒ Initiated on or after 2/21/05

- ☒ **National SingleRate<sup>sm</sup>**  
☒ **INpulse<sup>sm</sup>/EasyPay**  
☒ **Verizon Wireless Network**

- ☐ **NationalAccess & Enhanced Services**  
☒ **BroadbandAccess & V CAST<sup>sm</sup>**  
☒ **V CAST Mobile TV**

[Important information about Coverage Locator Maps](#)

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This map shows approximately where rates and coverage apply based on our internal data. Wireless service is subject to network and transmission limitations, including cell site unavailability, particularly near boundaries and in remote areas. Customer equipment, weather, topography and other environmental considerations associated with radio technology also affect service and service may vary significantly within buildings. Some information on service outside the Verizon Wireless proprietary network, although depicted as America's Choice, is based on information from other carriers or publicly available information, and we can ensure its accuracy. With "all-digital" devices you can only make and receive calls when digital service is available. **When digital service is not available your device will not operate or be able to make 911 calls.**


## Sprint PCS Online Help

### Important Coverage Information

Our coverage maps provide high level estimates of our coverage areas when using your device outdoors under optimal conditions. Coverage isn't available everywhere. Estimating wireless coverage and signal strength is not an exact science.



There are gaps in coverage within our estimated coverage areas that, along with other factors both within and beyond our control (network problems, software, signal strength, your wireless device, structures, buildings, weather, geography, topography, etc.), will result in dropped and blocked connections, slower data speeds, or otherwise impact the quality of services.



Services that rely on location information, such as E911 and GPS navigation, depend on your device's ability to acquire satellite signals (typically not available indoors) and network coverage. E911 services also depend local emergency service provider systems/support. Estimated future coverage subject to change.

Need more help:  
Try browsing other topics, searching the index or contact us directly:

■ Call 888-211-4727

[Print this topic](#)



# EXHIBIT 3

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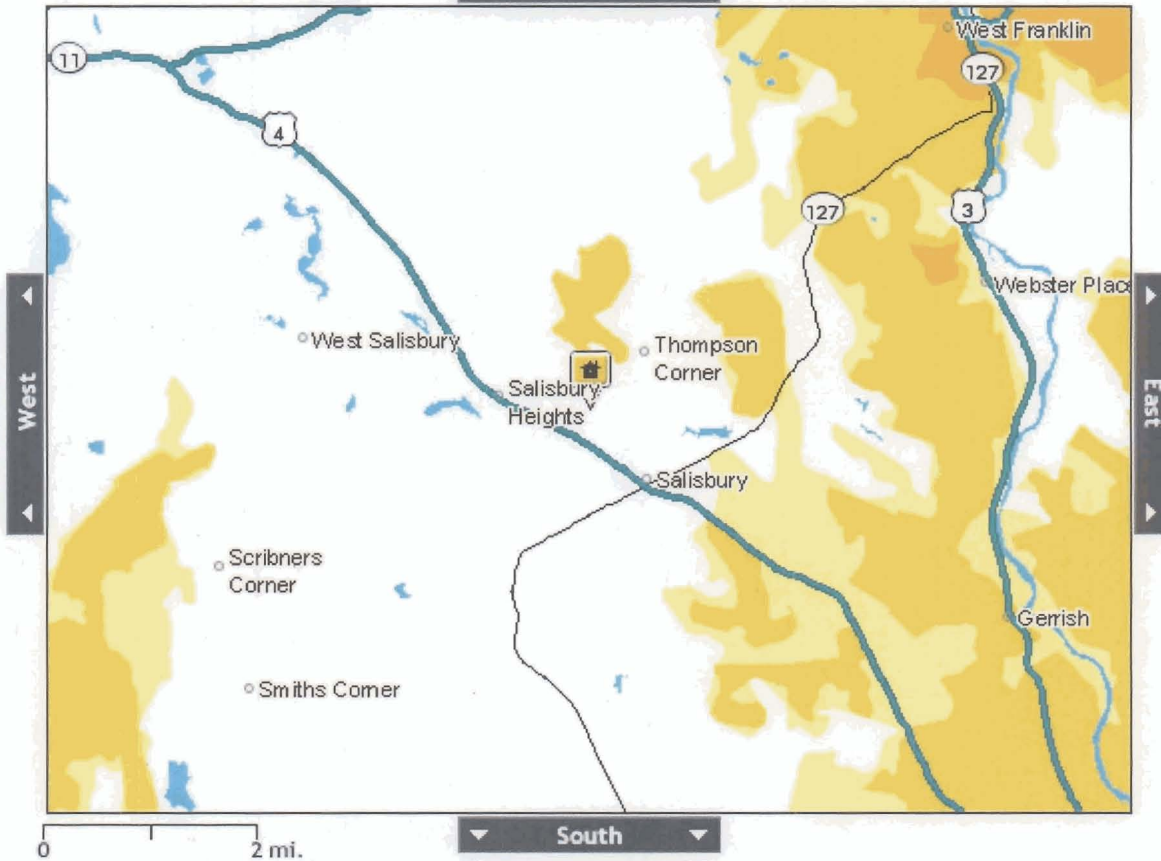
### Power Network Coverage Tool

Sprint gives you the power to know you'll have coverage where it matters. This tool provides high-level estimates of our wireless coverage. Coverage is not available everywhere and varies based on a number of factors. [Learn more.](#)

**Nextel Coverage** | **Sprint Coverage** | **Sprint Nextel PowerSource Coverage**

Re-center on last mapped address

North



Digital Cellular and Nationwide Nextel Walkie-Talkie Coverage

Clear calls and instant walkie-talkie connections nationwide.

Best Good Fair

#### Recent Coverage Additions:

☐ Show towers built within the last 90 days

Recent towers


#### Upcoming Coverage Improvements:

☐ Anticipated coverage in the next 120 days

Future towers

Estimated coverage indicated with stripes

[Check Out Phones with Selected Capabilities](#)

[Map an Address](#) 


If you have a single band or dual band phone ([older phones](#)), certain basic data services, or plans that do not include roaming, you may have different coverage.


[Important coverage information](#)


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 Zoom Out

 Zoom In

03268 


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Search

## Power Network Coverage Tool

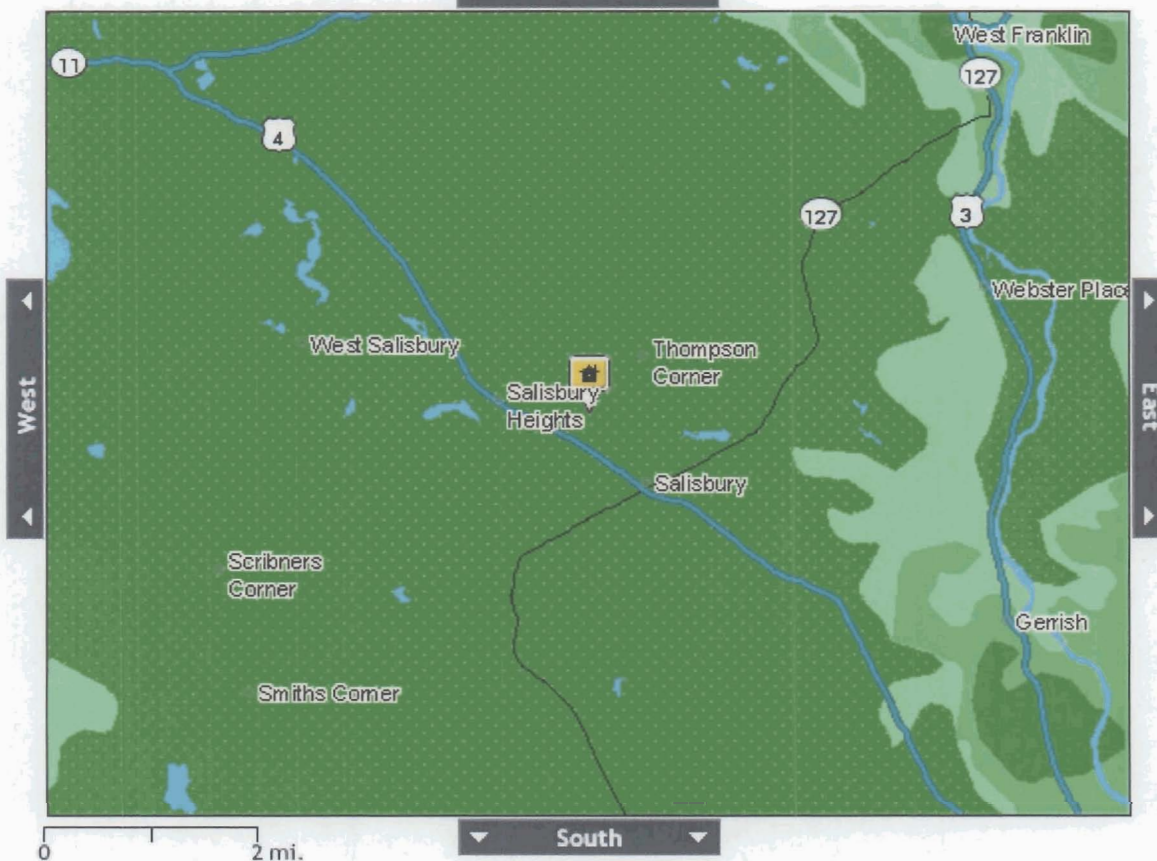
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Nextel Coverage

Sprint Coverage

Sprint Nextel PowerSource Coverage

Re-center on last mapped address


☒ Sprint National Network

☐ Clear voice and data service across the US.

Best Good Fair

☐ Sprint Mobile Broadband Network

Power Vision services and wireless connectivity at broadband-like speeds.

☐ Broadband download speeds

☐ Increased broadband upload and download speeds

☒ Additional Voice Coverage

☐ Expanded calling areas available with most phones.

### Recent Coverage Additions:

☐ Show towers built within the last 90 days

Recent towers

### Upcoming Coverage Improvements:

☐ Anticipated coverage in the next

Future towers

Estimated coverage






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[Enter your search question here](#)

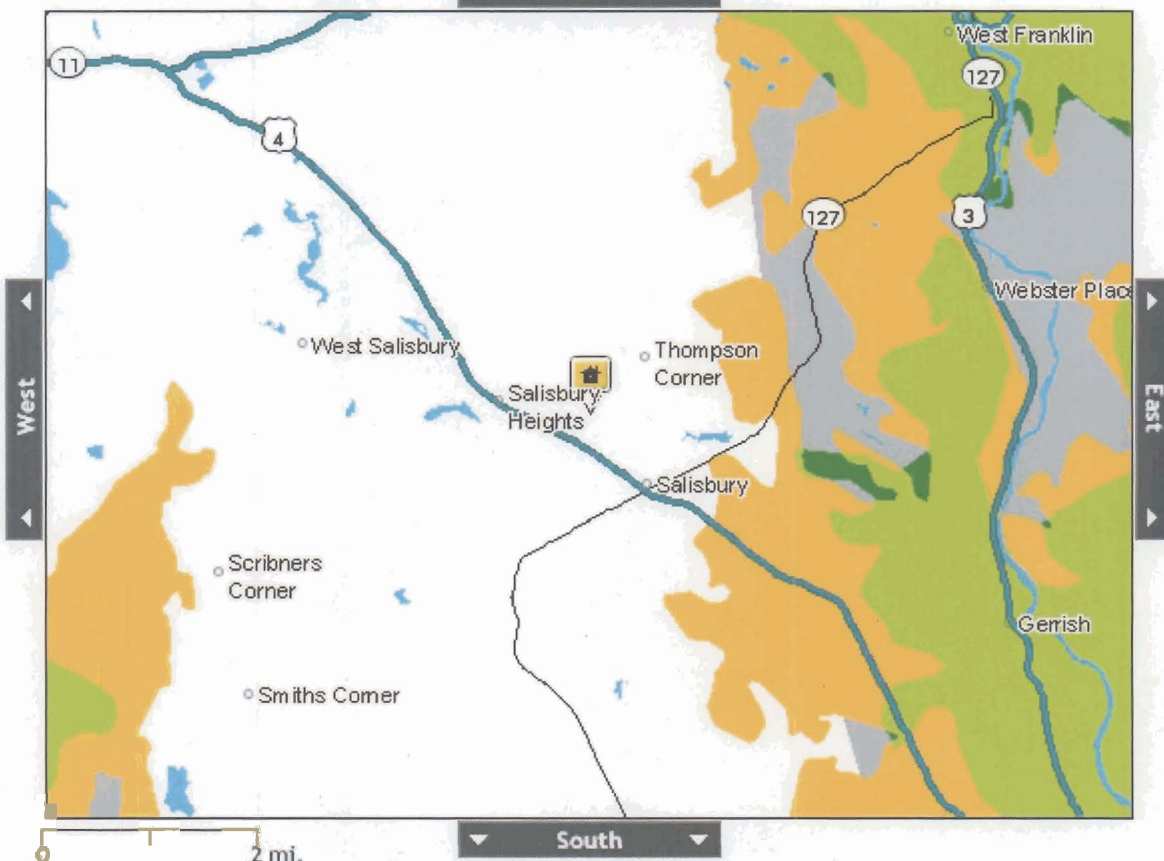
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[Nextel Coverage](#) | 
 [Sprint Coverage](#) | 
 [Sprint Nextel PowerSource Coverage](#)

Re-center on last mapped address

North



- Sprint Nextel PowerSource** -- The power of Nextel Walkie-Talkie plus Sprint voice and data:
- Make voice calls anywhere on the Nationwide Sprint PCS Network
  - Connect instantly coast-to-coast with Nextel Walkie-Talkie on the Nextel National Network

- Nationwide Sprint PCS Network only**  
Clear voice and data service across the US.

**Nationwide Nextel Walkie-Talkie Coverage only**  
Instant walkie-talkie connections coast-to-coast.



Also available with:


☒ **Additional PowerSource Voice Coverage**

☐ Expanded voice coverage while you are off the Nationwide Sprint PCS Network

**Check Out Phones with Selected Capabilities**


**EXHIBIT 3**  
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 City names  
 Zoom Out

Map an Address 

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If you have a single band or dual band phone ([older phones](#)), certain basic data services, or plans that do not include roaming, you may have [different coverage](#).


 [Important coverage information](#)

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Zoom In

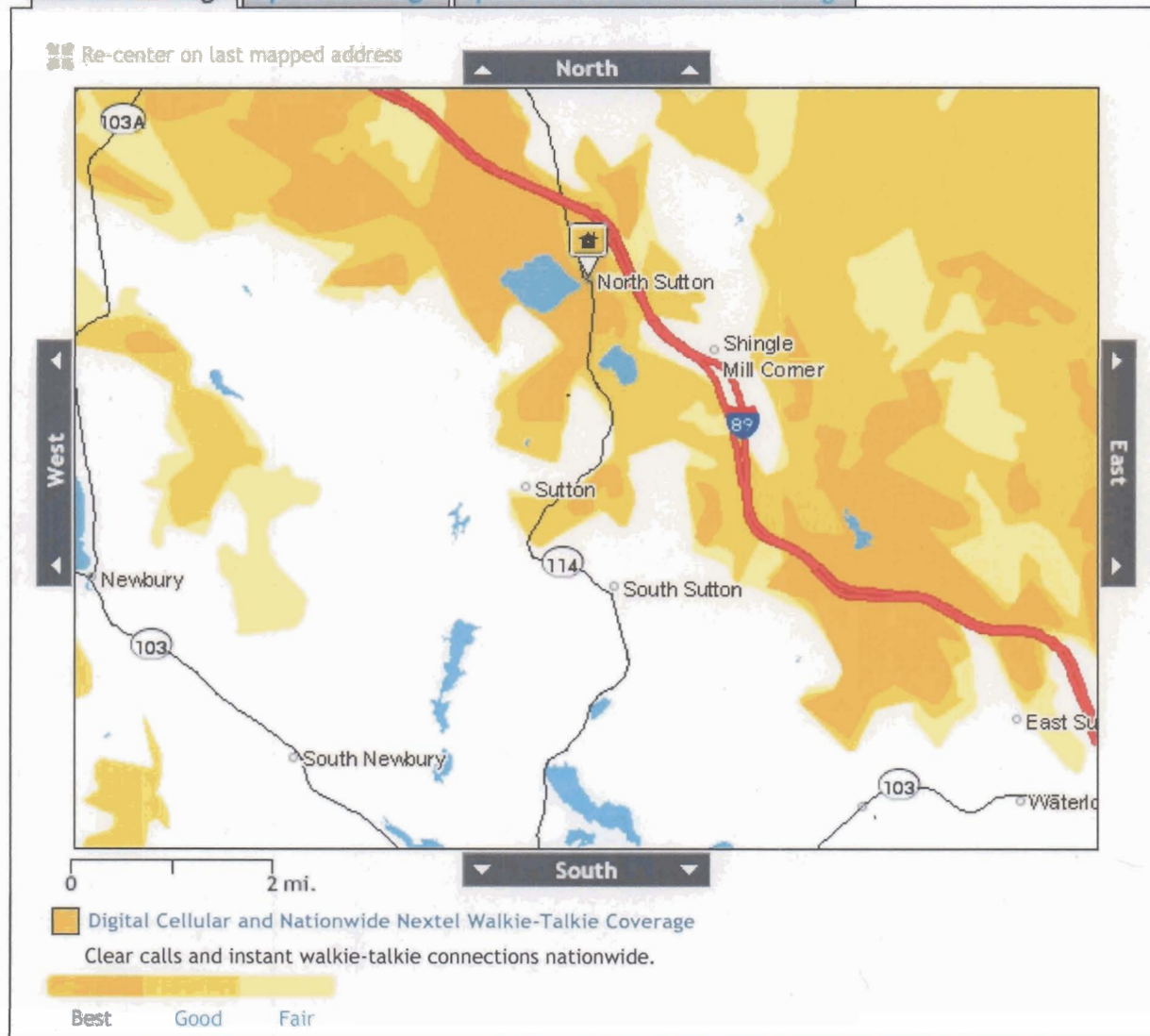
03268 


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[Nextel Coverage](#) | 
 [Sprint Coverage](#) | 
 [Sprint Nextel PowerSource Coverage](#)



### Recent Coverage Additions:

- ☐ Show towers built within the last 90 days
- Recent towers

### Upcoming Coverage Improvements:

- ☐ Anticipated coverage in the next 120 days
- Future towers
- Estimated coverage indicated with stripes

Check Out Phones with Selected Capabilities

City names

**EXHIBIT 3**  
**Page 24 of 39**[Map an Address](#) 

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Zoom In

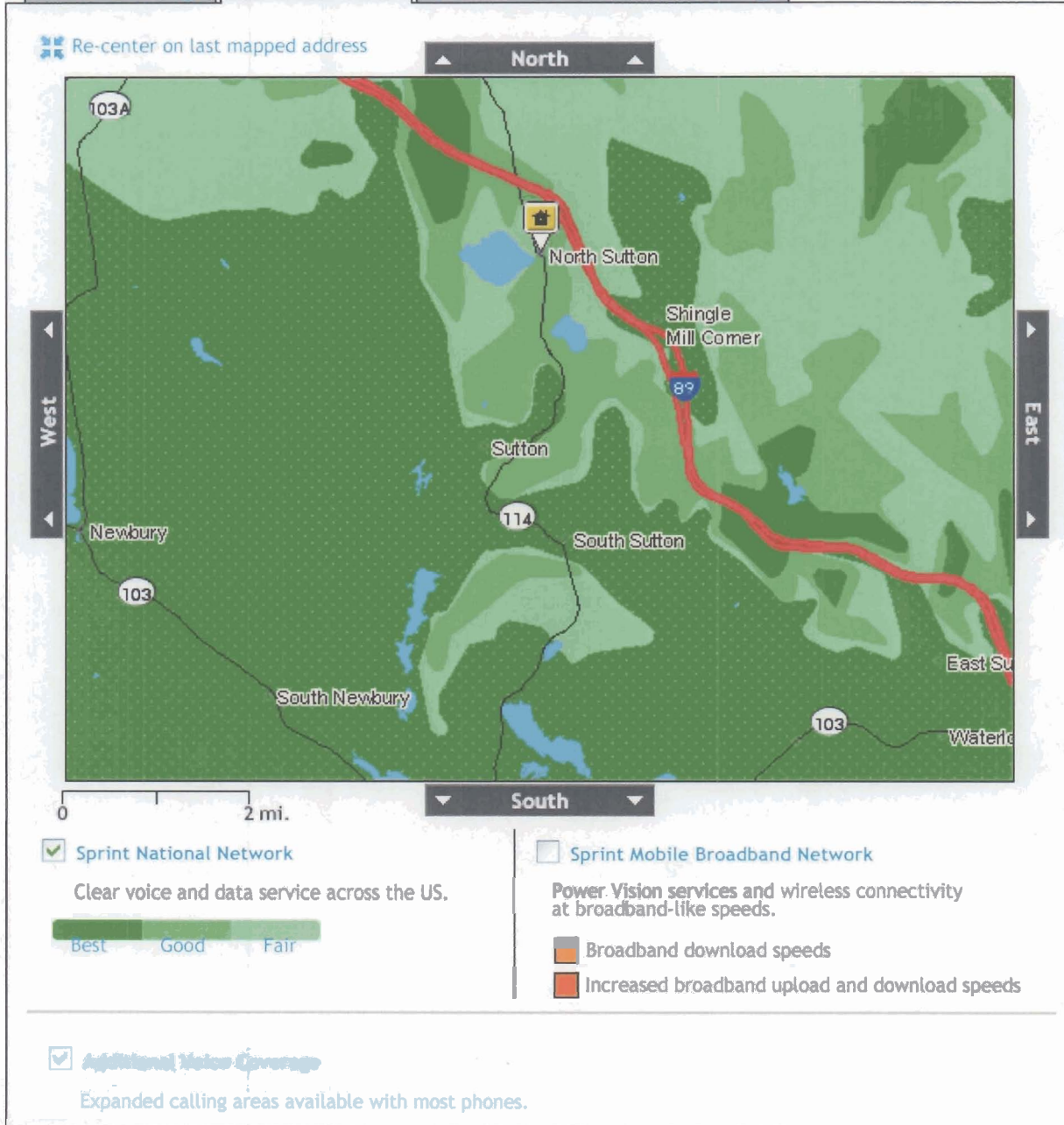



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[Nextel Coverage](#) | [Sprint Coverage](#) | [Sprint Nextel PowerSource Coverage](#)


### Recent Coverage Additions:

Show towers built within the last 90 days



### Upcoming Coverage Improvements:

☐ Anticipated coverage in the next 120 days

Estimated coverage

Zoom Out

Zoom In

Estimated coverage

indicated with

Map an Address

### Check Out Phones with Selected Capabilities

Show Online

☒ Cell names

If you have a single band or dual band phone (older phones), certain basic data services, or plans that do not include roaming you may have different coverage.

> Important coverage information

Zoom In

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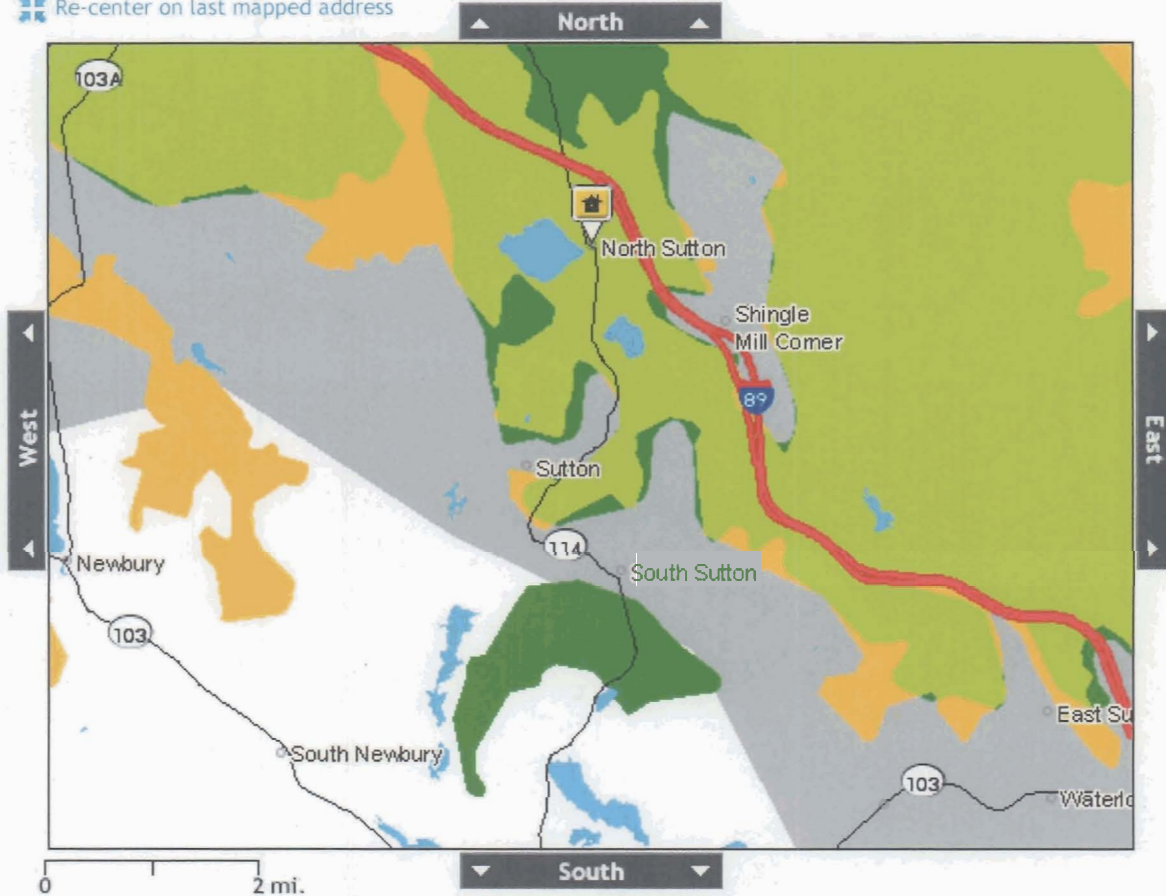
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**Nextel Coverage** | **Sprint Coverage** | **Sprint Nextel PowerSource Coverage**

Re-center on last mapped address



**Sprint Nextel PowerSource** - The power of Nextel Walkie-Talkie plus Sprint voice and data:

- Make voice calls anywhere on the Nationwide Sprint PCS Network
- Connect instantly coast-to-coast with Nextel Walkie-Talkie on the Nextel National Network

**Nationwide Sprint PCS Network only**

Clear voice and data service across the US.

**Nationwide Nextel Walkie-Talkie Coverage only**

Instant walkie-talkie connections coast-to-coast.

Also available with:

☒ Additional PowerSource Voice Coverage

☐ Expanded voice coverage while you are off the Nationwide Sprint PCS Network

**Check Out Phones with Selected Capabilities**

**EXHIBIT 3**  
**Page 28 of 39** City names[Map an Address](#) 

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Zoom In



## EXHIBIT 3

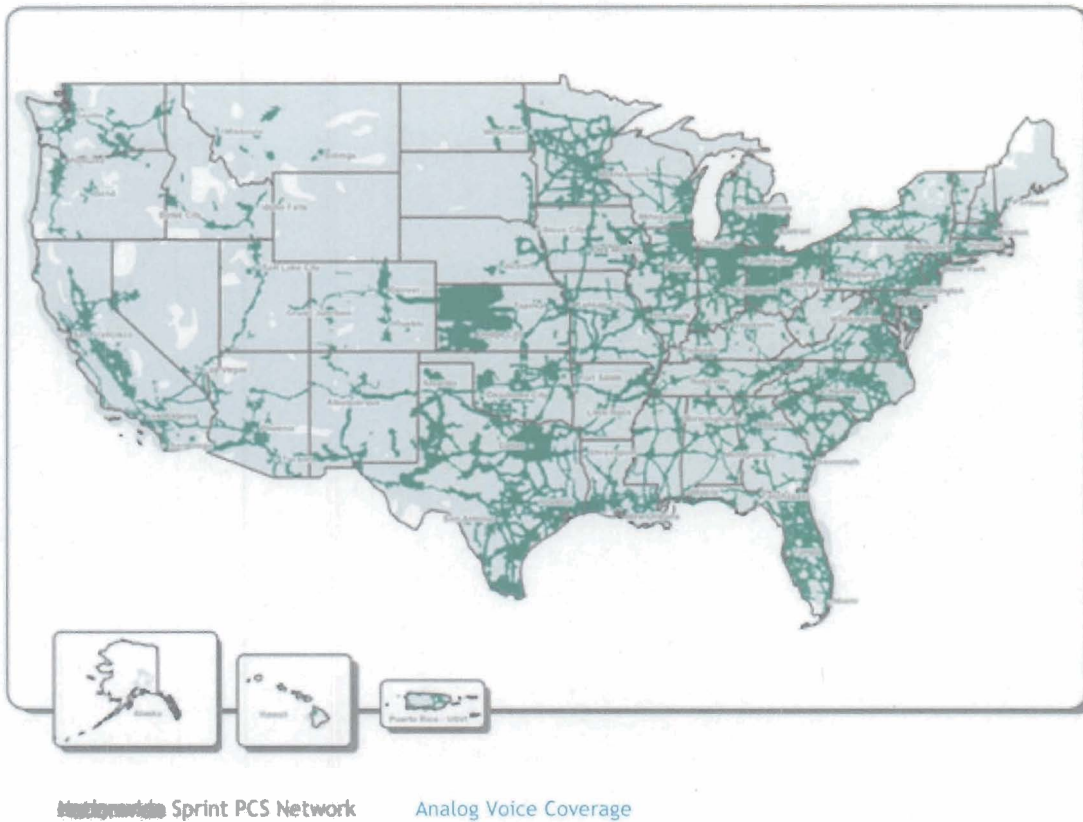
### Page 29 of 39

## Nationwide Sprint PCS Network

With Sprint, you have the power to do more with your phone. The ability to use our services and the coverage areas available to you will depend on your phone and the services you sign up for.

The coverage areas depicted below apply to you if:

- You subscribe to a data service that is only available on the Nationwide Sprint PCS Network such as Sprint PCS Ready Link, the Sprint Music Store, etc.
- You have a single band phone that only works on the Nationwide Sprint PCS Network, or have a dual-band phone that works on the Nationwide Sprint PCS Network and in analog voice coverage areas (check to see if this applies to your device).
- Your plan does not include roaming coverage; that is, you are charged for calls made while off the Nationwide Sprint PCS Network.



To take full advantage of Sprint's current network capabilities, you should upgrade your phone. To find out more about new phones, products, and current service plans available shop online now.

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**Important Coverage Information:** Our coverage maps provide high level estimates of our coverage areas when using your device outdoors under optimal conditions. Coverage isn't available everywhere. Estimating wireless coverage and signal strength is not an exact science. There are gaps in coverage within our estimated coverage areas that, along with other factors both within and beyond our control (network problems, software, signal strength, your wireless device, structures, buildings, weather, geography, topography, etc.), will result in dropped and blocked connections, slower data speeds, or otherwise impact the quality of services. Services that rely on location information, such as E911 and GPS navigation, depend on your device's ability to acquire



satellite signals (typically not available indoors) and network coverage. E911 services also depend local emergency service provider systems/support.

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Print | Close

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# EXHIBIT 3

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Search by Address | **Search by Intersection** | Search by Landmark

Check if T-Mobile coverage is right for you with  
Personal Coverage Check

Prepaid and FlexPay coverage map ›  
Learn more about T-Mobile's expanded coverage ›


Street

City

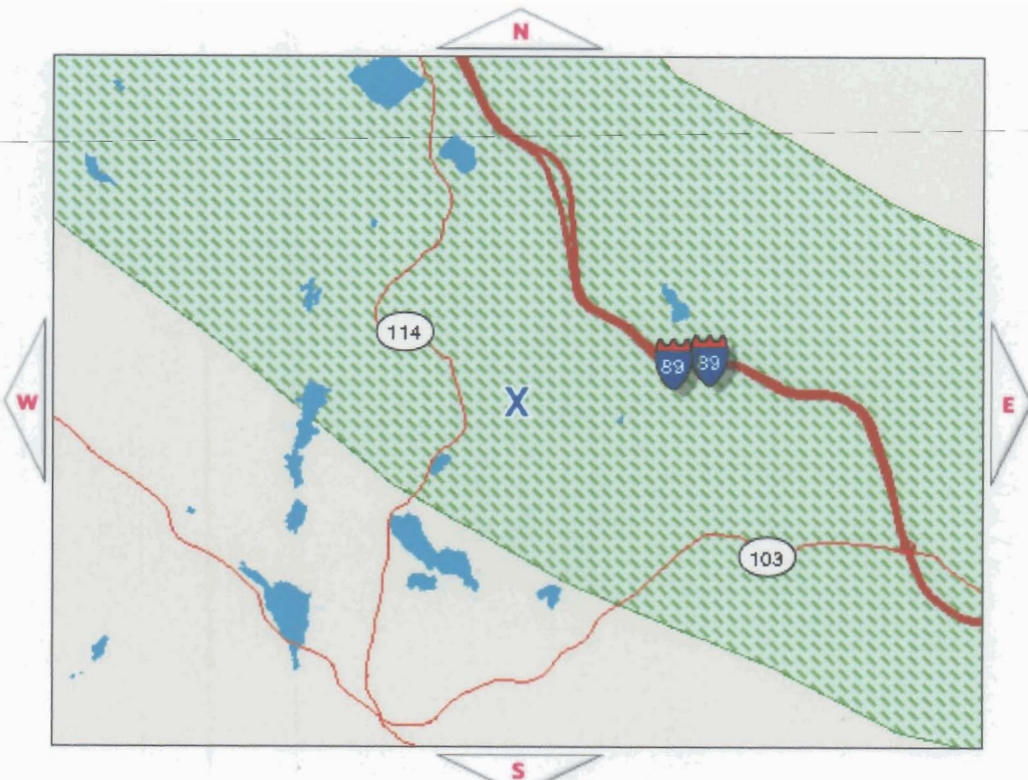
State  Zip 03273

**search** clear

Signal Strength



Zoom In




Zoom Out

Mobile-to-mobile minutes and data services are not available in certain roaming areas included on T-Mobile's coverage maps.

 Print

### Map Legend

-  Address Location
  -  850 MHz Roaming Coverage
  -  T-Mobile Roaming Coverage
  -  T-Mobile HotSpot
  -  Roaming HotSpot (Additional charges apply)
  -  Display
- [Find a T-Mobile HotSpot ›](#)

 This map predicts and approximates our wireless coverage area outdoors, which may vary from location to location and may change without notice. It may include locations with limited or no coverage. Our maps do not guarantee service availability. Even within a coverage area, there are several factors, such as: network changes, traffic volume, service outages, technical limitations, signal strength, your equipment, terrain, structures, foliage, weather, and other conditions that may interfere with actual service, quality, and availability, including the ability to make, receive, and maintain calls. Multi-band (850/1900 MHz) GSM/GPRS handset required for access to 850 Roaming Coverage. Ask a T-Mobile sales representative or visit [www.t-mobile.com/morecoverage](http://www.t-mobile.com/morecoverage) for more information regarding handset requirements and T-Mobile 850 MHz coverage. 850 MHz roaming is offered through our roaming partners; some features (e.g. picture messaging, mobile to mobile) may not be available while roaming. [Learn more ›](#)

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## See What's Available in Your Area

 T-Mobile does not currently provide service in the 03273 area. However, we are continuously expanding service, so please check back again.

[View national coverage map](#)

If you believe you have received this message in error, please verify the Zip Code in the message or enter the Zip Code again.

Zip Code:

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EXHIBIT 3  
Page 32 of 39

Search by Address   **Search by Intersection**   Search by Landmark

Check if T-Mobile coverage is right for you with  
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Prepaid and FlexPay coverage map >  
Learn more about T-Mobile's expanded coverage >

Signal Strength



Street

City

Salisbury

State

NH

Zip

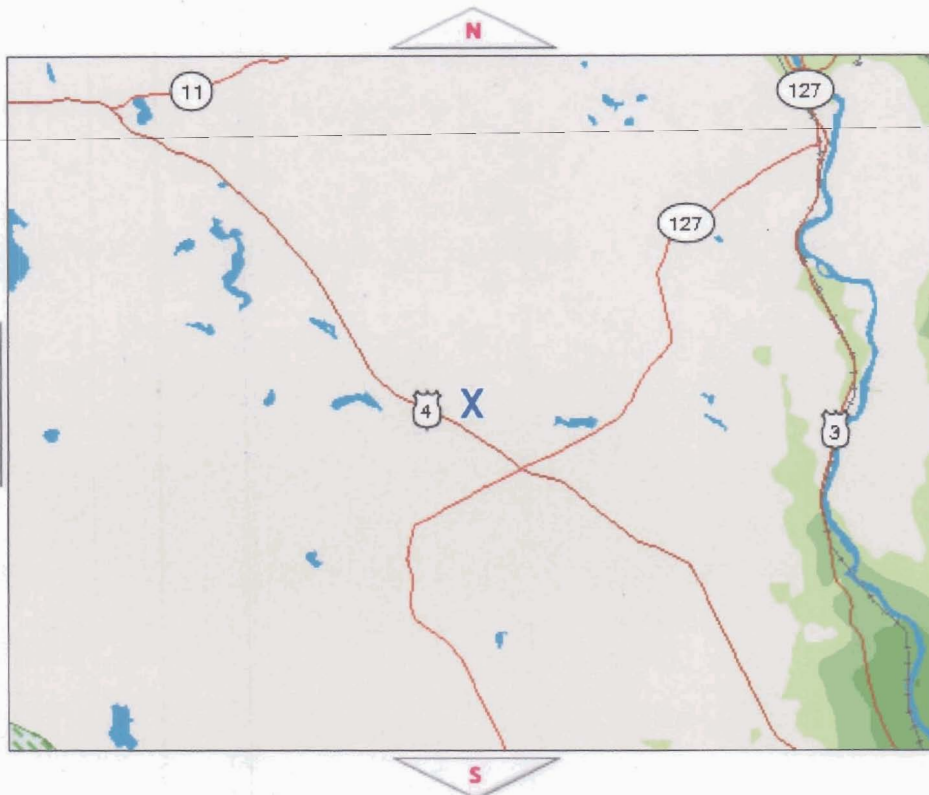
search

clear

Zoom  
In



Zoom  
Out



Mobile-to-mobile minutes and data services are not available in certain roaming areas included on T-Mobile's coverage maps.

Print

Map Legend

X Address Location

850 MHz Roaming Coverage

T-Mobile Roaming Coverage

T-Mobile HotSpot

Roaming HotSpot  
(Additional charges apply)

Find a T-Mobile HotSpot >

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phone #

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EXHIBIT 3  
Page 34 of 39 T-Mobile does not currently provide service in the 03268 area. However, we are continuously expanding service, so please check back again.[View national coverage map >](#)

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Zip Code: 03268

cancel

continue

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## CTIA Consumer Code for Wireless Service

To provide consumers with information to help them make informed choices when selecting wireless service, to help ensure that consumers understand their wireless service and rate plans, and to continue to provide wireless service that meets consumers' needs, the CTIA and the wireless carriers that are signatories below have developed the following Consumer Code. The carriers that are signatories to this Code have voluntarily adopted the principles, disclosures, and practices here for wireless service provided to individual consumers.

**The wireless carriers that are signatories to this Code will:**

### 1. Disclose rates and terms of service to consumers.

For each rate plan offered to new consumers, wireless carriers will make available to consumers in collateral or other disclosures at point of sale and on their web sites, at least the following information, as applicable: (a) the calling area for the plan; (b) the monthly access fee or base charge; (c) the number of airtime minutes included in the plan; (d) any nights and weekend minutes included in the plan or other differing charges for different time periods and the time periods when nights and weekend minutes or other charges apply; (e) the charges for excess or additional minutes; (f) per-minute long distance charges or whether long distance is included in other rates; (g) per-minute roaming or off-network charges; (h) whether any additional taxes, fees or surcharges apply; (i) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (j) whether a fixed-term contract is required and its duration; (k) any activation or initiation fee; and (l) any early termination fee that applies and the trial period during which no early termination fee will apply.

### 2. Make available maps showing where service is generally available.

Wireless carriers will make available at point of sale and on their web sites maps depicting approximate voice service coverage applicable to each of their rate plans currently offered to consumers. To enable consumers to make comparisons among carriers, these maps will be generated using generally accepted methodologies and standards to depict the carrier's outdoor coverage. All such maps will contain an appropriate legend concerning limitations and/or variations in wireless coverage and map usage, including any geographic limitations on the availability of any services included in the rate plan. Wireless carriers will periodically update such maps as necessary to keep them reasonably current. If necessary to show the extent of service coverage available to customers from carriers' roaming partners, carriers will request and incorporate coverage maps from roaming partners that are generated using similar industry-accepted criteria, or if such information is not available, incorporate publicly available information regarding roaming partners' coverage areas.



**3. Provide contract terms to customers and confirm changes in service.**

When a customer initiates service with a wireless carrier or agrees to a change in service whereby the customer is bound to a contract extension, the carrier will provide or confirm the material terms and conditions of service with the subscriber.

**4. Allow a trial period for new service.**

~~When a customer initiates service with a wireless carrier, the customer will be informed of and given a period of not less than 14 days to try out the service. The carrier will not impose an early termination fee if the customer cancels service within this period, provided that the customer complies with applicable return and/or exchange policies. Other charges, including airtime usage, may still apply.~~

**5. Provide specific disclosures in advertising.**

In advertising of prices for wireless service or devices, wireless carriers will disclose material charges and conditions related to the advertised prices, including if applicable and to the extent the advertising medium reasonably allows: (a) activation or initiation fees; (b) monthly access fees or base charges; (c) any required contract term; (d) early termination fees; (e) the terms and conditions related to receiving a product or service for "free;" (f) the times of any peak and off-peak calling periods; (g) whether different or additional charges apply for calls outside of the carrier's network or outside of designated calling areas; (h) for any rate plan advertised as "nationwide," (or using similar terms), the carrier will have available substantiation for this claim; (i) whether prices or benefits apply only for a limited time or promotional period and, if so, any different fees or charges to be paid for the remainder of the contract term; (ij) whether any additional taxes, fees or surcharges apply; and (j) the amount or range of any such fees or surcharges collected and retained by the carrier.

**6. Separately identify carrier charges from taxes on billing statements.**

On customers' bills, carriers will distinguish (a) monthly charges for service and features, and other charges collected and retained by the carrier, from (b) taxes, fees and other charges collected by the carrier and remitted to federal state or local governments. Carriers will not label cost recovery fees or charges as taxes.

**7. Provide customers the right to terminate service for changes to contract terms.**

Carriers will not modify the material terms of their subscribers' contracts in a manner that is materially adverse to subscribers without providing a reasonable advance notice of a proposed modification and allowing subscribers a time period of not less than 14 days to cancel their contracts with no early termination fee.

**8. Provide ready access to customer service.**

Customers will be provided a toll-free telephone number to access a carrier's customer service during normal business hours. Customer service contact information will be provided to customers online and on billing statements. Each wireless carrier will provide information about how customers can contact the carrier in writing, by toll-free telephone number, via the Internet or otherwise with any inquiries or complaints, and this information will be included, at a minimum, on all billing statements, in written responses to customer inquiries and on carriers' web sites. Each carrier will also make such contact information available, upon request, to any customer calling the carrier's customer service departments.

**9. Promptly respond to consumer inquiries and complaints received from government agencies.**

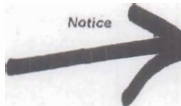
Wireless carriers will respond in writing to state or federal administrative agencies within 30 days of receiving written consumer complaints from any such agency.

**10. Abide by policies for protection of customer privacy.**

Each wireless carrier will abide by a policy regarding the privacy of customer information in accordance with applicable federal and state laws, and will make available to the public its privacy policy concerning information collected online.

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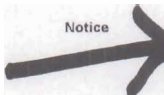


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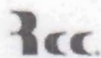
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