

Emergency Response Times

NU New Hampshire work orders from 12/01/2015 to 12/31/2015

Total orders in sample: 103

Orders responded to in < 30 minutes: 65 (63% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
12/1/2015 12:48:42 PM	579 SAGAMORE AVE Apt. 97 Pst. 35	PORTSMOUTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0641295N	0	16	12/1/2015 12:49	12/1/2015 12:50	12/1/2015 12:50	12/1/2015 13:06	12/1/2015 3:03:35 PM	117	17	Regular Hours	< 30 minutes
12/1/2015 2:12:49 PM	6 HAWTHORNE RD	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0641326N	0	10	12/1/2015 14:13	12/1/2015 14:19	12/1/2015 14:20	12/1/2015 14:30	12/1/2015 4:08:06 PM	98	17	Regular Hours	< 30 minutes
12/2/2015 8:42:09 AM	171 MAIN ST Apt. 1 Pst. APT	SALEM	NH	Anthony Beck	William Jones	9000	LEAK INSIDE	WF0641387N	0	9	12/2/2015 8:42	12/2/2015 8:43	12/2/2015 8:45	12/2/2015 8:53	12/2/2015 9:17:46 AM	24	11	Regular Hours	< 30 minutes
12/2/2015 8:46:27 AM	44 NUDD AVE Apt. 1FL	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0641388N	0	8	12/2/2015 8:47	12/2/2015 8:47	12/2/2015 8:48	12/2/2015 8:55	12/2/2015 10:15:32 AM	79	9	Regular Hours	< 30 minutes
12/2/2015 8:48:53 AM	44 LAFAYETTE RD Apt. 3	NORTH HAMPTON	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0641389N	1	9	12/2/2015 8:50	12/2/2015 8:50	12/2/2015 8:51	12/2/2015 9:00	12/2/2015 10:00:00 AM	59	11	Regular Hours	< 30 minutes
12/2/2015 9:59:49 AM	171 MAIN ST Apt. 1 Pst. APT	SALEM	NH	Anthony Beck	William Jones	9000	LEAK INSIDE	WF0641401N	0	24	12/2/2015 10:00	12/2/2015 10:01	12/2/2015 10:04	12/2/2015 10:25	12/2/2015 10:49:22 AM	23	25	Regular Hours	< 30 minutes
12/2/2015 10:22:23 AM	7 CHADWICK LN	SOMERSWORTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0641402N	1	9	12/2/2015 10:24	12/2/2015 10:25	12/2/2015 10:27	12/2/2015 10:35	12/2/2015 11:25:05 AM	49	13	Regular Hours	< 30 minutes
12/2/2015 10:30:42 AM	21 FRONT ST	EXETER	NH	Alex Groetz	Michael Talis	9000	LEAK INSIDE	WF0641403N	0	21	12/2/2015 10:31	12/2/2015 10:34	12/2/2015 10:34	12/2/2015 10:55	12/2/2015 11:27:57 AM	32	24	Regular Hours	< 30 minutes
12/2/2015 2:04:31 PM	8 PARK AVE Apt. 1	PLAISTOW	NH	Troy Kimball	Lynne Copp	9100	LEAK OUTSIDE	WF0641438N	0	20	12/2/2015 14:04	12/2/2015 14:06	12/2/2015 14:07	12/2/2015 14:27	12/2/2015 3:21:52 PM	54	22	Regular Hours	< 30 minutes
12/2/2015 2:36:28 PM	188 BUCKMINSTER WAY Apt. LOT Pst. 15	PORTSMOUTH	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0641441N	0	13	12/2/2015 14:36	12/2/2015 14:38	12/2/2015 14:40	12/2/2015 14:52	12/2/2015 4:09:04 PM	76	15	Regular Hours	< 30 minutes
12/3/2015 1:02:37 PM	15 CULVER ST Apt. 11 C Pst. UNIT	PLAISTOW	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0641519N	0	16	12/3/2015 13:03	12/3/2015 13:04	12/3/2015 13:04	12/3/2015 13:20	12/3/2015 1:40:29 PM	19	18	Regular Hours	< 30 minutes
12/3/2015 3:17:02 PM	0 LAFAYETTE RD	SEABROOK	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0641533N	0	21	12/3/2015 15:17	12/3/2015 15:18	12/3/2015 15:18	12/3/2015 15:39	12/3/2015 4:25:39 PM	45	22	Regular Hours	< 30 minutes
12/4/2015 8:32:43 AM	15 TUXBURY RD	PLAISTOW	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0641576N	0	11	12/4/2015 8:33	12/4/2015 8:36	12/4/2015 8:40	12/4/2015 8:48	12/4/2015 10:55:46 AM	127	15	Regular Hours	< 30 minutes
12/4/2015 9:08:56 AM	0 TROUBLE CALL	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0641578N	0	16	12/4/2015 9:09	12/4/2015 9:12	12/4/2015 9:14	12/4/2015 9:29	12/4/2015 11:35:50 AM	126	20	Regular Hours	< 30 minutes
12/4/2015 11:57:06 AM	48 NEW YORK ST Pst. 1/2	DOVER	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0641562N	0	9	12/4/2015 11:57	12/4/2015 12:05	12/4/2015 12:05	12/4/2015 12:14	12/4/2015 1:08:04 PM	53	17	Regular Hours	< 30 minutes
12/4/2015 3:42:32 PM	109 ASH ST	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0641707N	0	2	12/4/2015 15:43	12/4/2015 15:45	12/4/2015 15:45	12/4/2015 15:47	12/4/2015 4:10:57 PM	23	4	Regular Hours	< 30 minutes
12/7/2015 7:37:18 AM	0 TROUBLE CALL	EXETER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0641756N	0	12	12/7/2015 7:37	12/7/2015 7:40	12/7/2015 7:41	12/7/2015 7:52	12/7/2015 10:09:16 AM	136	15	Regular Hours	< 30 minutes
12/7/2015 9:02:29 AM	224 BRISTOL ST	SEABROOK	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0641768N	0	0	12/7/2015 9:02	12/7/2015 9:03	12/7/2015 9:03	12/7/2015 9:04	12/7/2015 10:58:19 AM	114	1	Regular Hours	< 30 minutes
12/8/2015 7:35:39 AM	20 VILLAGE WAY	PLAISTOW	NH	Anthony Beck	David Martinage	9100	LEAK OUTSIDE	WF0641933N	0	12	12/8/2015 7:36	12/8/2015 7:37	12/8/2015 7:43	12/8/2015 7:50	12/8/2015 9:26:20 AM	95	14	Regular Hours	< 30 minutes
12/8/2015 3:39:37 PM	18 TOFTREE LN	DOVER	NH	Laurie Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0642049N	0	0	12/8/2015 15:40	12/8/2015 15:41	12/8/2015 15:41	12/8/2015 15:41	12/8/2015 7:02:43 PM	201	1	Regular Hours	< 30 minutes
12/9/2015 3:39:37 PM	23 INTERSTATE DR Apt. 17A Pst. GRGE	SOMERSWORTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0642082N	0	13	12/9/2015 9:18	12/9/2015 9:30	12/9/2015 9:31	12/9/2015 9:43	12/9/2015 11:25:17 AM	101	26	Regular Hours	< 30 minutes
12/9/2015 2:24:34 PM	150 PINEHURST RD	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0642166N	0	12	12/9/2015 14:24	12/9/2015 14:25	12/9/2015 14:27	12/9/2015 14:37	12/9/2015 3:45:40 PM	67	13	Regular Hours	< 30 minutes
12/10/2015 8:54:00 AM	167 N MAIN ST Pst. A	ROCHESTER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0642250N	0	16	12/10/2015 8:54	12/10/2015 8:55	12/10/2015 8:56	12/10/2015 9:11	12/10/2015 11:27:18 AM	135	17	Regular Hours	< 30 minutes
12/10/2015 10:10:23 AM	53 WIBIRD ST	PORTSMOUTH	NH	Alex Groetz	David Martinage	9000	LEAK INSIDE	WF0642326N	0	8	12/10/2015 10:11	12/10/2015 10:12	12/10/2015 10:20	12/10/2015 10:20	12/10/2015 10:54:40 AM	33	10	Regular Hours	< 30 minutes

12/10/2015	11:58:48 AM	2 MAIN ST	SOMERSWORTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0642352N	0	9	12/10/2015 11:59	12/10/2015 12:02	12/10/2015 12:02	12/10/2015 12:11	12/10/2015	3:20:43 PM	188	13	Regular Hours	< 30 minutes
12/11/2015	7:59:15 AM	18 MEADOW POND RD	HAMPTON	NH	Ryan Kelleher	David Martinage	9000	LEAK INSIDE	WF0642420N	0	7	12/11/2015 7:59	12/11/2015 8:00	12/11/2015 8:00	12/11/2015 8:07	12/11/2015	8:56:19 AM	49	7	Regular Hours	< 30 minutes
12/11/2015	10:50:41 AM	73 HIGH ST	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0642445N	0	12	12/11/2015 10:51	12/11/2015 10:53	12/11/2015 10:54	12/11/2015 11:05	12/11/2015	12:59:05 PM	113	15	Regular Hours	< 30 minutes
12/11/2015	11:26:29 AM	10 GREENLEAF DR	SEABROOK	NH	Alex Groetz	William Jones	9100	LEAK OUTSIDE	WF0642449N	0	16	12/11/2015 11:26	12/11/2015 11:28	12/11/2015 11:29	12/11/2015 11:44	12/11/2015	12:29:10 PM	44	18	Regular Hours	< 30 minutes
12/14/2015	10:34:26 AM	444 CENTRAL AVE	DOVER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0642583N	0	7	12/14/2015 10:35	12/14/2015 10:37	12/14/2015 10:38	12/14/2015 10:45	12/14/2015	11:34:33 AM	49	10	Regular Hours	< 30 minutes
12/14/2015	2:48:13 PM	467 OCEAN BLVD	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0642675N	0	11	12/14/2015 14:48	12/14/2015 14:48	12/14/2015 14:49	12/14/2015 15:00	12/14/2015	3:43:41 PM	42	12	Regular Hours	< 30 minutes
12/14/2015	2:53:20 PM	148 OCEAN BLVD	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0642677N	0	17	12/14/2015 14:53	12/14/2015 14:56	12/14/2015 14:56	12/14/2015 15:13	12/14/2015	5:17:33 PM	123	20	Regular Hours	< 30 minutes
12/14/2015	3:02:32 PM	104 HAMPTON MDWS	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0642681N	0	27	12/14/2015 15:03	12/14/2015 15:04	12/14/2015 15:04	12/14/2015 15:31	12/14/2015	3:50:43 PM	19	29	Regular Hours	< 30 minutes
12/15/2015	10:10:13 AM	23 S BROADWAY Apt. 3 Pst. UNIT	SALEM	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0642715N	0	17	12/15/2015 10:10	12/15/2015 10:12	12/15/2015 10:13	12/15/2015 10:29	12/15/2015	11:44:09 AM	74	19	Regular Hours	< 30 minutes
12/15/2015	10:27:16 AM	49 NEW YORK ST	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0642721N	0	6	12/15/2015 10:27	12/15/2015 10:37	12/15/2015 10:37	12/15/2015 10:43	12/15/2015	12:35:04 PM	111	16	Regular Hours	< 30 minutes
12/16/2015	11:32:13 AM	7 BEECH HILL RD	EXETER	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0642872N	0	13	12/16/2015 11:32	12/16/2015 11:34	12/16/2015 11:35	12/16/2015 11:48	12/16/2015	1:22:21 PM	94	16	Regular Hours	< 30 minutes
12/16/2015	11:38:14 AM	8 NOREAST LN	HAMPTON	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0642874N	3	9	12/16/2015 11:41	12/16/2015 11:41	12/16/2015 11:42	12/16/2015 11:51	12/16/2015	1:37:32 PM	106	12	Regular Hours	< 30 minutes
12/16/2015	2:13:14 PM	101 LILLIAN AVE	SEABROOK	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0642916N	0	17	12/16/2015 14:13	12/16/2015 14:14	12/16/2015 14:14	12/16/2015 14:31	12/16/2015	3:28:25 PM	56	18	Regular Hours	< 30 minutes
12/18/2015	9:13:24 AM	20 MIRONA RD	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0643075N	0	8	12/18/2015 9:13	12/18/2015 9:14	12/18/2015 9:15	12/18/2015 9:23	12/18/2015	10:02:52 AM	39	10	Regular Hours	< 30 minutes
12/18/2015	10:03:36 AM	9 LOWELL RD Apt. BACK	SALEM	NH	Ryan Kelleher	Michael Talis	9100	LEAK OUTSIDE	WF0643092N	0	26	12/18/2015 10:04	12/18/2015 10:04	12/18/2015 10:06	12/18/2015 10:31	12/18/2015	1:47:09 PM	195	28	Regular Hours	< 30 minutes
12/18/2015	2:05:12 PM	933 ISLINGTON ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0643141N	1	10	12/18/2015 14:06	12/18/2015 14:07	12/18/2015 14:08	12/18/2015 14:18	12/18/2015	3:43:55 PM	85	13	Regular Hours	< 30 minutes
12/21/2015	10:52:56 AM	139 FOLLY MILL RD	SEABROOK	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0643233N	0	18	12/21/2015 10:53	12/21/2015 10:55	12/21/2015 10:56	12/21/2015 11:14	12/21/2015	11:46:11 AM	31	21	Regular Hours	< 30 minutes
12/21/2015	1:13:46 PM	56 FRANKLIN HTS	ROCHESTER	NH	Lance Keelty	Lynne Copp	9100	LEAK OUTSIDE	WF0643267N	1	3	12/21/2015 13:15	12/21/2015 13:15	12/21/2015 13:15	12/21/2015 13:18	12/21/2015	2:52:03 PM	93	5	Regular Hours	< 30 minutes
12/22/2015	11:01:37 AM	3 ACADIA AVE	HAMPTON	NH	Daniel Lafortune	Lynne Copp	9100	LEAK OUTSIDE	WF0643356N	0	6	12/22/2015 11:02	12/22/2015 11:02	12/22/2015 11:05	12/22/2015 11:09	12/22/2015	12:32:10 PM	82	7	Regular Hours	< 30 minutes
12/22/2015	11:48:36 AM	117 GREEN ST Apt. 1	SOMERSWORTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0643373N	1	17	12/22/2015 11:49	12/22/2015 11:51	12/22/2015 11:54	12/22/2015 12:09	12/22/2015	2:09:56 PM	120	21	Regular Hours	< 30 minutes
12/22/2015	2:13:23 PM	6 HAWTHORNE RD	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0643406N	0	19	12/22/2015 14:14	12/22/2015 14:17	12/22/2015 14:17	12/22/2015 14:36	12/22/2015	2:58:16 PM	21	23	Regular Hours	< 30 minutes
12/22/2015	2:53:19 PM	835 CENTRAL AVE	DOVER	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0643418N	0	14	12/22/2015 14:53	12/22/2015 14:58	12/22/2015 14:59	12/22/2015 15:13	12/22/2015	5:03:21 PM	110	19	Regular Hours	< 30 minutes

12/22/2015	3:01:25 PM	66 HAYDEN CIR	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0643421N	0	10	12/22/2015 15:02	12/22/2015 15:06	12/22/2015 15:06	12/22/2015 15:16	12/22/2015	3:47:55 PM	31	14	Regular Hours	< 30 minutes
12/22/2015	3:14:25 PM	147 FRONT ST Apt. 2 Pst. FL	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0643423N	0	5	12/22/2015 15:14	12/22/2015 15:15	12/22/2015 15:17	12/22/2015 15:21	12/22/2015	4:53:46 PM	92	6	Regular Hours	< 30 minutes
12/23/2015	11:15:01 AM	933 ISLINGTON ST	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0643487N	0	8	12/23/2015 11:15	12/23/2015 11:16	12/23/2015 11:18	12/23/2015 11:25	12/23/2015	12:23:08 PM	57	10	Regular Hours	< 30 minutes
12/23/2015	11:45:47 AM	20 SPUR RD	SEABROOK	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0643495N	1	22	12/23/2015 11:47	12/23/2015 11:51	12/23/2015 11:53	12/23/2015 12:13	12/23/2015	1:29:03 PM	75	28	Regular Hours	< 30 minutes
12/23/2015	3:14:20 PM	34 S MAIN ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0643534N	0	12	12/23/2015 15:15	12/23/2015 15:16	12/23/2015 15:16	12/23/2015 15:29	12/23/2015	4:31:56 PM	62	14	Regular Hours	< 30 minutes
12/24/2015	12:32:06 PM	16 CUSHING ST Apt. #1	DOVER	NH	Lance Keelty	William Jones	9000	LEAK INSIDE	WF0643557N	0	3	12/24/2015 12:32	12/24/2015 12:37	12/24/2015 12:37	12/24/2015 12:41	12/24/2015	1:32:06 PM	50	9	Regular Hours	< 30 minutes
12/28/2015	9:35:33 AM	11 SURREY LN	SALEM	NH	Anthony Beck	David Martinage	9100	LEAK OUTSIDE	WF0643596N	0	26	12/28/2015 9:35	12/28/2015 9:38	12/28/2015 9:42	12/28/2015 10:04	12/28/2015	11:30:02 AM	85	29	Regular Hours	< 30 minutes
12/29/2015	1:23:56 PM	69 HAMPTON TOWNE ESTS	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0643774N	0	13	12/29/2015 13:24	12/29/2015 13:25	12/29/2015 13:27	12/29/2015 13:39	12/29/2015	2:09:03 PM	29	15	Regular Hours	< 30 minutes
12/29/2015	1:33:11 PM	171 WILLARD AVE	PORTSMOUTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0643780N	0	2	12/29/2015 13:33	12/29/2015 13:36	12/29/2015 13:36	12/29/2015 13:38	12/29/2015	3:55:23 PM	136	5	Regular Hours	< 30 minutes
12/30/2015	8:05:32 AM	68 CYNTHIA CIR	SEABROOK	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0643834N	0	18	12/30/2015 8:05	12/30/2015 8:06	12/30/2015 8:07	12/30/2015 8:25	12/30/2015	9:05:49 AM	40	19	Regular Hours	< 30 minutes
12/30/2015	1:00:37 PM	408 LAFAYETTE RD	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0643897N	0	16	12/30/2015 13:01	12/30/2015 13:01	12/30/2015 13:03	12/30/2015 13:18	12/30/2015	2:49:17 PM	91	17	Regular Hours	< 30 minutes
12/30/2015	3:36:07 PM	68 CYNTHIA CIR	SEABROOK	NH	John Wiley	Ryan Tardif	9000	LEAK INSIDE	WF0643925N	3	23	12/30/2015 15:40	12/30/2015 15:40	12/30/2015 15:40	12/30/2015 16:04	12/30/2015	4:23:11 PM	18	28	Regular Hours	< 30 minutes
12/31/2015	9:05:06 AM	4 ALLEN ST	DOVER	NH	Lance Keelty	David Martinage	9100	LEAK OUTSIDE	WF0643964N	1	9	12/31/2015 9:06	12/31/2015 9:07	12/31/2015 9:07	12/31/2015 9:16	12/31/2015	1:20:32 PM	243	11	Regular Hours	< 30 minutes
12/31/2015	9:10:21 AM	2 SCOTT RD Apt. 1 Pst. UNIT	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0643966N	0	17	12/31/2015 9:10	12/31/2015 9:13	12/31/2015 9:14	12/31/2015 9:31	12/31/2015	11:02:44 AM	91	21	Regular Hours	< 30 minutes
12/31/2015	9:22:53 AM	164 TILTON ST	SEABROOK	NH	Anthony Beck	Michael Talis	9000	LEAK INSIDE	WF0643969N	3	7	12/31/2015 9:26	12/31/2015 9:27	12/31/2015 9:28	12/31/2015 9:35	12/31/2015	10:05:51 AM	30	12	Regular Hours	< 30 minutes
12/31/2015	10:20:03 AM	0 TROUBLE CALL	SOMERSWORTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0643984N	0	17	12/31/2015 10:20	12/31/2015 10:26	12/31/2015 10:29	12/31/2015 10:43	12/31/2015	11:55:56 AM	72	23	Regular Hours	< 30 minutes
12/31/2015	11:05:15 AM	57 GALE RD	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0643992N	0	16	12/31/2015 11:05	12/31/2015 11:08	12/31/2015 11:09	12/31/2015 11:25	12/31/2015	12:47:15 PM	82	19	Regular Hours	< 30 minutes
12/31/2015	1:32:50 PM	14 BRAEMOOR WOODS RD Apt. A-6 Pst. BLDG	SALEM	NH	Anthony Beck	David Martinage	9000	LEAK INSIDE	WF0644013N	1	10	12/31/2015 13:33	12/31/2015 13:36	12/31/2015 13:43	12/31/2015 13:46	12/31/2015	2:13:09 PM	27	13	Regular Hours	< 30 minutes
12/31/2015	1:49:09 PM	21 TEN ROD RD	ROCHESTER	NH	Lance Keelty	David Martinage	9000	LEAK INSIDE	WF0644015N	1	15	12/31/2015 13:50	12/31/2015 13:53	12/31/2015 13:53	12/31/2015 14:09	12/31/2015	2:41:37 PM	32	19	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 13 (13% of total) for After Hours:																					

12/1/2015	4:56:41 PM	16 TUXBURY RD	PLAISTOW	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0641369N	0	14	12/1/2015 16:57	12/1/2015 16:58	12/1/2015 17:04	12/1/2015 17:13	12/1/2015	5:45:19 PM	32	16	After Hours	< 30 minutes
12/7/2015	4:40:04 PM	68 FORREST ST Apt. 3D	PLAISTOW	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0641910N	0	24	12/7/2015 16:40	12/7/2015 16:41	12/7/2015 16:42	12/7/2015 17:06	12/7/2015	5:26:26 PM	20	26	After Hours	< 30 minutes
12/7/2015	5:25:54 PM	215 OCEAN BLVD	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0641919N	0	10	12/7/2015 17:26	12/7/2015 17:27	12/7/2015 17:28	12/7/2015 17:37	12/7/2015	6:57:48 PM	80	11	After Hours	< 30 minutes
12/7/2015	5:29:45 PM	35 EDGEWOOD DR Apt. LOT Pst. 19	HAMPTON	NH	Alex Groetz	Lynne Copp	9100	LEAK OUTSIDE	WF0641921N	1	19	12/7/2015 17:31	12/7/2015 17:39	12/7/2015 17:39	12/7/2015 17:58	12/7/2015	8:05:23 PM	126	28	After Hours	< 30 minutes
12/9/2015	5:34:06 PM	14 TAMARIND LN	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0642189N	0	24	12/9/2015 17:34	12/9/2015 17:39	12/9/2015 17:39	12/9/2015 18:09	12/9/2015	6:36:54 PM	33	29	After Hours	< 30 minutes
12/10/2015	7:00:26 PM	10 MAIN ST Apt. Y Pst. BAKER	GONIC	NH	Laurie Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0642412N	0	12	12/10/2015 19:00	12/10/2015 19:01	12/10/2015 19:02	12/10/2015 19:14	12/10/2015	9:28:42 PM	134	13	After Hours	< 30 minutes
12/15/2015	7:47:26 PM	114 GROVE ST	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0642795N	0	24	12/15/2015 19:47	12/15/2015 19:48	12/15/2015 19:48	12/15/2015 20:12	12/15/2015	8:26:04 PM	13	25	After Hours	< 30 minutes
12/21/2015	10:44:01 PM	0 TROUBLE CALL	EXETER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0643323N	0	23	12/21/2015 22:44	12/21/2015 22:50	12/21/2015 22:50	12/21/2015 23:13	12/22/2015	12:12:14 AM	58	29	After Hours	< 30 minutes
12/22/2015	4:13:38 PM	359 CORPORATE DR	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0643444N	0	28	12/22/2015 16:14	12/22/2015 16:14	12/22/2015 16:14	12/22/2015 16:42	12/22/2015	5:40:15 PM	57	29	After Hours	< 30 minutes
12/28/2015	7:49:52 PM	15 CULVER ST Apt. 10 C Pst. UNIT	PLAISTOW	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0643717N	0	17	12/28/2015 19:50	12/28/2015 19:52	12/28/2015 19:52	12/28/2015 20:10	12/28/2015	8:42:36 PM	32	20	After Hours	< 30 minutes
12/30/2015	6:10:36 PM	103 FRONT ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0643945N	0	28	12/30/2015 18:11	12/30/2015 18:11	12/30/2015 18:12	12/30/2015 18:40	12/30/2015	7:27:34 PM	47	29	After Hours	< 30 minutes
12/31/2015	9:25:56 PM	14 WINDEMERE LN	EXETER	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0644031N	0	21	12/31/2015 21:26	12/31/2015 21:31	12/31/2015 21:32	12/31/2015 21:53	12/31/2015	10:18:52 PM	25	27	After Hours	< 30 minutes
12/31/2015	10:53:53 PM	36 COTTAGE ST	DURHAM	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0644032N	0	26	12/31/2015 22:54	12/31/2015 22:56	12/31/2015 22:56	12/31/2015 23:23	1/1/2016	12:49:54 AM	86	29	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 8 (8% of total) for Weekend/Holiday Hours:																					
12/5/2015	10:12:08 AM	20 HAMPTON RD Pst. B	EXETER	NH	David Emerton	Ryan Tardif	9100	LEAK OUTSIDE	WF0641732N	1	2	12/5/2015 10:13	12/5/2015 10:15	12/5/2015 10:15	12/5/2015 10:17	12/5/2015	11:56:51 AM	99	5	Weekend/Holiday	< 30 minutes
12/5/2015	4:18:32 PM	2 WESTRIDGE DR	HAMPTON	NH	Alex Groetz	Ryan Tardif	9000	LEAK INSIDE	WF0641745N	0	16	12/5/2015 16:19	12/5/2015 16:22	12/5/2015 16:23	12/5/2015 16:38	12/5/2015	5:31:03 PM	52	20	Weekend/Holiday	< 30 minutes
12/5/2015	8:23:38 PM	22 MORNINGSIDE DR	HAMPTON	NH	Alex Groetz	Rene Bordeleau	9000	LEAK INSIDE	WF0641746N	1	21	12/5/2015 20:25	12/5/2015 20:29	12/5/2015 20:30	12/5/2015 20:51	12/5/2015	9:30:44 PM	39	27	Weekend/Holiday	< 30 minutes
12/19/2015	6:34:31 PM	78 S MAIN ST	SEABROOK	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0643189N	1	3	12/19/2015 18:35	12/19/2015 18:39	12/19/2015 18:40	12/19/2015 18:43	12/19/2015	7:00:50 PM	17	9	Weekend/Holiday	< 30 minutes
12/20/2015	2:06:28 PM	62 UNION ST	PORTSMOUTH	NH	John Wiley	Ryan Tardif	9000	LEAK INSIDE	WF0643194N	0	22	12/20/2015 14:07	12/20/2015 14:12	12/20/2015 14:12	12/20/2015 14:34	12/20/2015	2:45:23 PM	10	28	Weekend/Holiday	< 30 minutes
12/20/2015	5:37:37 PM	329 LINCOLN AVE	PORTSMOUTH	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0643195N	0	23	12/20/2015 17:38	12/20/2015 17:43	12/20/2015 17:43	12/20/2015 18:06	12/20/2015	6:49:26 PM	42	29	Weekend/Holiday	< 30 minutes
12/26/2015	7:23:15 AM	9 SHAWNEE LN	DOVER	NH	David Emerton	Ryan Tardif	9100	LEAK OUTSIDE	WF0643562N	4	13	12/26/2015 7:27	12/26/2015 7:30	12/26/2015 7:30	12/26/2015 7:44	12/26/2015	10:22:28 AM	158	20	Weekend/Holiday	< 30 minutes
12/26/2015	10:53:45 AM	2800 LAFAYETTE RD Pst. 11	PORTSMOUTH	NH	Jeffrey Croteau	Ryan Tardif	9000	LEAK INSIDE	WF0643571N	0	3	12/26/2015 10:54	12/26/2015 10:55	12/26/2015 10:56	12/26/2015 10:59	12/26/2015	11:46:09 AM	46	5	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 5 (5% of total) for Regular Hours:																					
12/10/2015	2:23:23 PM	55 COE DR	DURHAM	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0642392N	0	29	12/10/2015 14:24	12/10/2015 14:31	12/10/2015 14:33	12/10/2015 15:01	12/10/2015	4:48:27 PM	107	38	Regular Hours	31-45 minutes
12/16/2015	7:02:25 AM	515 6TH ST	DOVER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0642799N	1	34	12/16/2015 7:04	12/16/2015 7:04	12/16/2015 7:04	12/16/2015 7:38	12/16/2015	8:25:58 AM	47	36	Regular Hours	31-45 minutes
12/23/2015	12:23:27 PM	15 FRANKLIN ST Apt. 2ND F	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0643504N	3	32	12/23/2015 12:27	12/23/2015 12:28	12/23/2015 12:28	12/23/2015 13:00	12/23/2015	1:55:33 PM	55	36	Regular Hours	31-45 minutes
12/30/2015	1:46:05 PM	151 WATER ST Apt. LEFT Pst. C	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0643907N	2	28	12/30/2015 13:48	12/30/2015 13:49	12/30/2015 13:49	12/30/2015 14:18	12/30/2015	3:30:31 PM	72	31	Regular Hours	31-45 minutes
12/31/2015	10:20:58 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Jeffrey Croteau	William Jones	9100	LEAK OUTSIDE	WF0643985N	8	21	12/31/2015 10:29	12/31/2015 10:36	12/31/2015 10:37	12/31/2015 10:58	12/31/2015	2:47:31 PM	228	37	Regular Hours	31-45 minutes

Orders responded to in 31-45 minutes: 6 (6% of total) for After Hours:																					
12/1/2015	4:23:37 PM	1 MEETING PLACE DR	EXETER	NH	John Wiley	Lynne Coop	9100	LEAK OUTSIDE	WF0641368N	5	31	12/1/2015 16:29	12/1/2015 16:30	12/1/2015 16:30	12/1/2015 17:01	12/1/2015	5:48:37 PM	47	37	After Hours	31-45 minutes
12/9/2015	6:23:36 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Alex Groetz	Ryan Tardif	9100	LEAK OUTSIDE	WF0642072N	1	28	12/9/2015 6:24	12/9/2015 6:32	12/9/2015 6:34	12/9/2015 7:01	12/9/2015	8:42:58 AM	101	37	After Hours	31-45 minutes
12/23/2015	11:17:15 PM	33 POST RD	GREENLAND	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0643553N	1	23	12/23/2015 23:18	12/23/2015 23:28	12/23/2015 23:52	12/24/2015	12:08:14 AM	16	34	After Hours	31-45 minutes	
12/28/2015	10:29:43 PM	98 COURT ST Apt. P3	PORTSMOUTH	NH	Jeffrey Croteau	Mark Severens	9100	LEAK OUTSIDE	WF0643721N	0	24	12/28/2015 22:30	12/28/2015 22:36	12/28/2015 22:36	12/28/2015 23:00	12/29/2015	12:46:45 AM	105	31	After Hours	31-45 minutes
12/29/2015	6:15:53 PM	128 NEWTON RD Apt. 35	PLAISTOW	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0643821N	0	28	12/29/2015 18:16	12/29/2015 18:17	12/29/2015 18:18	12/29/2015 18:46	12/29/2015	7:19:13 PM	32	31	After Hours	31-45 minutes
12/30/2015	6:43:23 PM	0 TROUBLE CALL	EXETER	NH	Jeffrey Croteau	David Martingale	9100	LEAK OUTSIDE	WF0643946N	1	29	12/30/2015 18:44	12/30/2015 18:50	12/30/2015 18:53	12/30/2015 19:19	12/30/2015	8:45:57 PM	86	36	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 5 (5% of total) for Weekend/Holiday Hours:																					
12/5/2015	10:15:26 AM	36 RICHARDS AVE	PORTSMOUTH	NH	David Perreault	Ryan Tardif	9100	LEAK OUTSIDE	WF0641733N	1	32	12/5/2015 10:17	12/5/2015 10:19	12/5/2015 10:52	12/5/2015 10:52	12/5/2015	1:19:18 PM	147	36	Weekend/Holiday	31-45 minutes
12/5/2015	10:56:28 AM	138 OCEAN BLVD Apt. 1A Pst. RT	SEABROOK	NH	Alex Groetz	Ryan Tardif	9000	LEAK INSIDE	WF0641735N	3	22	12/5/2015 11:00	12/5/2015 11:04	12/5/2015 11:05	12/5/2015 11:27	12/5/2015	1:08:56 PM	101	31	Weekend/Holiday	31-45 minutes
12/6/2015	8:15:36 PM	8 OCEAN BLVD Apt. 286 Pst. OPP	SEABROOK	NH	Alex Groetz	Scott Lacouture	9000	LEAK INSIDE	WF0641750N	0	25	12/6/2015 20:16	12/6/2015 20:22	12/6/2015 20:22	12/6/2015 20:47	12/6/2015	10:02:28 PM	74	32	Weekend/Holiday	31-45 minutes
12/6/2015	8:20:42 PM	6 OLD STAGE RD	DOVER	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0641751N	0	32	12/6/2015 20:21	12/6/2015 20:28	12/6/2015 21:01	12/6/2015 21:01	12/6/2015	9:18:22 PM	16	40	Weekend/Holiday	31-45 minutes
12/27/2015	3:20:36 AM	13 CARROLL ST Apt. A	EXETER	NH	Jeffrey Croteau	Mark Severens	9000	LEAK INSIDE	WF0643574N	0	36	12/27/2015 3:21	12/27/2015 3:27	12/27/2015 3:27	12/27/2015 4:03	12/27/2015	4:15:21 AM	11	43	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
Orders responded to in 46-60 minutes: 1 (1% of total) for After Hours:																					
12/7/2015	5:29:52 PM	8 ICEHOUSE WAY	HAMPTON	NH	John Wiley	Lynne Coop	9000	LEAK INSIDE	WF0641920N	8	38	12/7/2015 17:38	12/7/2015 17:38	12/7/2015 18:04	12/7/2015 18:16	12/7/2015	6:45:45 PM	29	46	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					

Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			

Summary for 12/01/2015 to 12/31/2015

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	33	47%	15	2	10%	15	3	23%
30	48	83%	30	32	93%	30	11	65%	30	5	62%
45	16	99%	45	5	100%	45	6	95%	45	5	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	103		Total	70		Total	20		Total	13	

Dec-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	33	47%	15	2	10%	15	3	23%
30	48	83%	30	32	93%	30	11	65%	30	5	62%
45	16	99%	45	5	100%	45	6	95%	45	5	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	103		Total	70		Total	20		Total	13	

Nov-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	19	56%	15	5	24%	15	4	25%
30	31	83%	30	14	97%	30	8	62%	30	9	81%
45	10	97%	45	1	100%	45	8	100%	45	1	88%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	34		Total	21		Total	16	

Oct-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	34%	15	23	49%	15	3	13%	15	5	23%
30	44	82%	30	23	98%	30	12	65%	30	9	64%
45	17	100%	45	1	100%	45	8	100%	45	8	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	92		Total	47		Total	23		Total	22	

Sep-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	42%	15	27	52%	15	8	38%	15	3	18%
30	40	87%	30	22	94%	30	10	86%	30	8	65%
45	11	99%	45	3	100%	45	3	100%	45	5	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	90		Total	52		Total	21		Total	17	

Aug-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	47%	15	22	55%	15	6	55%	15	1	9%
30	26	89%	30	17	98%	30	3	82%	30	6	64%
45	7	100%	45	1	100%	45	2	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	62		Total	40		Total	11		Total	11	

Jul-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	24	33%	15	16	40%	15	6	29%	15	2	17%
30	37	84%	30	20	90%	30	11	81%	30	6	67%
45	12	100%	45	4	100%	45	4	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	40		Total	21		Total	12	

Jun-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	45%	15	23	56%	15	8	32%	15	4	33%
30	34	88%	30	16	95%	30	12	80%	30	6	83%
45	9	100%	45	2	100%	45	5	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	41		Total	25		Total	12	

May-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	36%	15	18	53%	15	6	35%	15	1	5%
30	34	84%	30	14	94%	30	8	82%	30	12	68%
45	10	99%	45	2	100%	45	2	94%	45	6	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	70		Total	34		Total	17		Total	19	

Apr-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	48	51%	15	35	64%	15	9	39%	15	4	25%
30	37	90%	30	18	96%	30	12	91%	30	7	69%
45	9	100%	45	2	100%	45	2	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	94		Total	55		Total	23		Total	16	

Mar-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	65	42%	15	53	62%	15	7	19%	15	5	16%
30	67	86%	30	32	100%	30	21	76%	30	14	59%
45	18	97%	45	0	100%	45	8	97%	45	10	91%
60	3	99%	60	0	100%	60	1	100%	60	2	97%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	154		Total	85		Total	37		Total	32	

Feb-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	110	34%	15	76	44%	15	22	27%	15	12	18%
30	155	82%	30	86	93%	30	40	75%	30	29	61%
45	52	98%	45	9	98%	45	19	98%	45	24	97%
60	6	100%	60	3	100%	60	2	100%	60	1	99%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	324		Total	174		Total	83		Total	67	

Jan-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	50	32%	15	35	40%	15	11	28%	15	4	14%
30	78	82%	30	48	94%	30	18	73%	30	12	57%
45	24	97%	45	4	99%	45	9	95%	45	11	96%
60	4	100%	60	1	100%	60	2	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	156		Total	88		Total	40		Total	28	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	521	38%	15	380	50%	15	93	27%	15	48	18%
30	631	84%	30	342	95%	30	166	76%	30	123	65%
45	195	99%	45	34	99%	45	76	98%	45	85	97%
60	18	100%	60	4	100%	60	7	100%	60	7	99%
75	2	100%	75	0	100%	75	0	100%	75	2	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1367		Total	760		Total	342		Total	265	