



Stephen R. Hall
Director, Rates & Regulatory Affairs
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January 11, 2017 NHPUC JAN13'17 AM 9:46

Via Electronic and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

**Re: DG 11-040 Liberty Utilities (Granite State Electric) Corp. and Liberty Utilities
(EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Customer Service Metrics – December 2016**

Dear Ms. Howland:

On behalf of Liberty Utilities, this monthly report is provided pursuant to Attachment N, Section II of the Settlement Agreement in Docket No. DG 11-040 approved by Order No. 25,370.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Stephen R. Hall

Enclosure

cc: Service List
OCA Litigation
Kerri-Lyn Gilpatric

5068/5069