

Stephen R. Hall Director, Rates & Regulatory Affairs O: 603-216-3523

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November 13, 2015

Via ERF and US Mail

Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301-2429



Re: DG 11-040 Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Annual Residential Customer Satisfaction Survey - 2015

Dear Ms. Howland:

On behalf of Liberty Utilities, this annual report is provided pursuant to Section V(D)(3)(e) of the Settlement Agreement in Docket No. DG 11-040 approved by Order No. 25,370. Please note this report has been filed via the Commission's Electronic Report Filing System.

Thank you for your assistance with this matter. Please do not hesitate to contact me should you have any questions.

Sincerely,

Stephen R. Hall

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Enclosure

cc: Service List