

DW08-052

The NH Public Utilities Commission  
121 South Fruit Street  
Concord, NH 03301

July 14, 2008

Dear Sir or Madam:

I am writing to respond to the recent request by Pittsfield Aqueduct Co., Inc. to raise the water rates in Locke Lake Colony by 311%. As a resident of Locke Lake Colony for over six years, I am quite concerned about this request. Let me start by saying that I am pleased with the progress and improvements that have been made over the past year or so. I have noticed an increase in water pressure and a decrease in the number of times when our home is without water. In years past, we have gone days at a time without water. Let me further state that although I see progress with the water company, I still do not allow my family to drink the tap water. We purchase bottled water for drinking as I am not convinced that the tap water is safe to drink - as evidenced by the number of notices we receive regarding contamination levels. I understand that these improvements come at a cost and I am willing to bear our share of this cost, but let's be reasonable. Pennichuck Water Works cannot expect to recoup the cost of the repairs and upgrades all at once. They should have done a more thorough job of inspecting the water system before they purchased it - caveat emptor.

Let's work to come to an agreement that is fair and reasonable. I would hate to see more of my neighbors abandoning their homes because of the unreasonable cost of homeownership. When that happens, nobody wins.

Sincerely,

Chantell Boisvert Wheeler  
33 Old Rochester Road  
Center Barnstead, NH 03225  
603-738-2816

