

Leighton, Adele

From: Smith, Kim on behalf of PUC
Sent: Tuesday, June 24, 2008 9:10 AM
To: Leighton, Adele; Raymond, Margaret; Noonan, Amanda; Naylor, Mark; Howland, Debra
Subject: FW: Locke Lake, Water Rates Increase!!

I have attached an internet e-mail from our PUC account for Docket No. DW 08-052.

--Kim

-----Original Message-----

From: Randall Luce [mailto:randydara@yahoo.com]
Sent: Monday, June 23, 2008 10:48 PM
To: PUC
Subject: Locke Lake, Water Rates Increase!!

Debra Howland, Executive Director
NH Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-7319

I am emailing you in regards to the water rates increase to us by Pittsfield Aqueduct Company. This increase is going to more than triple our water bill instantly. Very unfair to us as consumers with no warning about such a drastic change in our water bill so quickly. Why is this company getting no state or federal assistance to help keep up with required standards? My wife and I are both already disabled and struggling on SS-DI. I am epileptic and my wife has multiple sclerosis. I understand there should be some increase in our bill as this water company or any who own the system maintain it. But not such an incredible increase like this. Let's be a little more realistic about what consumers can afford for a water bill. I would rather have my own private well drilled first, but we don't own two building lots side by side which is required for us to have our own well. They want to increase our bill by 311.00% permanently. Give me a break. Our bill is currently between \$25.00 and \$30.00 on average. Why is this company looking for a permanent increase? Why not just till they can get paid back for improvements made to the system and then back to a normal rate? This company should get some state and federal financial funding or grants to help keep up with required standards. This is all being unfairly passed on to the end consumer permanently. After they collect for improvements made, it is all profit. Again, not fair at all. We were promised a decrease in the water rate from when Central Water Company was bought out. It doesn't look that way to me if this is allowed to happen. Please keep us informed about what is allowed to happen and why. Our contact info is as follows.

Randall Luce and Dara Gagne
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