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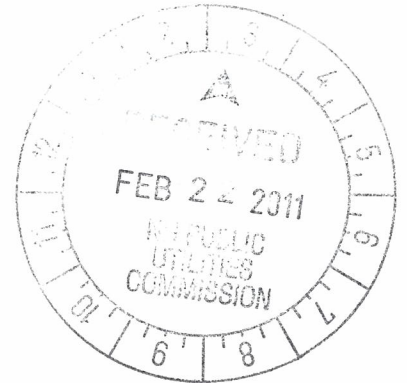
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February 22, 2011

Via Electronic Mail and Hand-Delivery

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301



Re: **DG 06-107 – Granite State Electric Company
Annual Residential Customer Satisfaction Survey**

Dear Ms. Howland:

In compliance with Order No. 24,777 issued in the above-referenced docket, I am submitting Granite State Electric Company d/b/a National Grid’s Annual Residential Customer Satisfaction Survey for 2010. Please note that this annual residential customer satisfaction survey does not include customers of the legacy KeySpan companies.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Very truly yours,

Sarah B. Knowlton

SBK/ds

Enclosure

cc: Meredith Hatfield, Esq.
Amanda Noonan
Celia O’Brien, Esq.

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