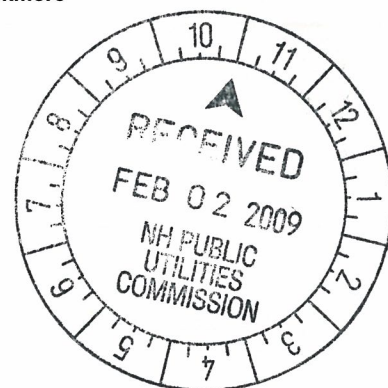


January 29, 2009

VIA OVERNIGHT & ELECTRONIC MAIL

Ms. Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429



**Re: DG 06-107; National Grid Reports of Monthly Customer Call Answering Performance**

Dear Ms. Howland:

As set forth in the comprehensive settlement agreement approved by the Commission pursuant to Order No. 24,777 in the above-captioned docket, I am submitting the monthly report of Granite State Electric Company d/b/a National Grid regarding customer call answering performance for December 2008. I am also submitting the monthly report of EnergyNorth Natural Gas, Inc. d/b/a National Grid NH for December 2008.

Please feel free to contact me at (781) 907-1849 with any questions.

Very truly yours,

*Alexandra E. Blackmore*

Alexandra E. Blackmore

DISTRIBUTED

Enclosures

cc: Meredith A. Hatfield, Esq.  
Service List (via regular mail)

BOOK