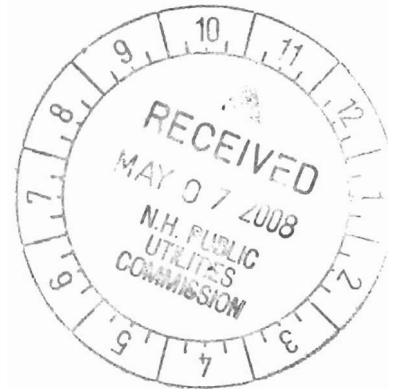


May 6, 2008

VIA OVERNIGHT & ELECTRONIC MAIL

Ms. Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429



Re: DG 06-107; National Grid Annual Residential Customer Satisfaction Survey

Dear Ms. Howland:

As set forth in the comprehensive settlement agreement approved by the Commission pursuant to Order No. 24,777 in the above-captioned docket, I am submitting the results of Granite State Electric Company's d/b/a National Grid ("Granite State" or "Company") annual residential customer satisfaction survey for 2007. This presentation was shared with Staff and the Office of Consumer Advocate during a meeting held on April 17, 2008. Please note that this annual residential customer survey does not include customers of the legacy KeySpan companies.

Please feel free to contact me at (781) 907-1849 with any questions.

Very truly yours,

A handwritten signature in cursive script that reads "Alexandra E. Blackmore".

Alexandra E. Blackmore

Enclosures

cc: Meredith A. Hatfield, Esq.
Service List (via regular mail)