

QUESTIONS AND ANSWERS

RFP #2018-004

NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION

REQUEST FOR PROPOSALS

Survey of Residential and Commercial Customers

	<b>Questions</b>	<b>Answers</b>
1.	Does the database contain the name of the person who contacted the Consumer Services Division?	The majority of the database records have the name of the individual who contacted the Consumer Services Division.
2.	Do you have expectations or estimates of how long the survey is (in minutes) or approximately how many questions?	No.
3.	Have you conducted a survey like this in the past? If so, what mode of data collection was used and approximately how long was the questionnaire?	The Commission has not previously conducted surveys on this topic.