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COMPARISON SHOPPING WEBPAGE FOR COMPETITIVE ELECTRIC SUPPLY

Concord, N.H. The Public Utilities Commission launched a new webpage today that provides electric customers with one location to easily compare the products and prices offered by competitive electric power suppliers. “Residential customers have been frustrated by the number of calls they need to make when considering the various offers from the suppliers registered to do business in New Hampshire,” stated Amanda Noonan, Director of the Commission’s Consumer Affairs Division.

Using the new comparison shopping webpage, customers select the type of customer they are (residential or small commercial), and then select their local distribution utility (Eversource, Liberty Utilities, NH Electric Cooperative, or Unitil). Based on those selections, customers can then easily scroll through the various products and prices offered by competitive electric power suppliers and determine which offer would best meet their needs. “This addition to the Commission’s website will provide, for the first time, one-stop shopping for customers,” said Noonan.

Noonan went on to caution customers, “It’s important for customers to look at an offer carefully to make sure they understand the terms of the offer such as whether the price is fixed or variable and the duration of the offer.” She also noted that purchasing energy through a competitive electric supplier may not be the right choice for all customers. “For example, the discount provided under the Electric Assistance Program, a bill assistance program for low income households, will not apply to the electricity purchased from a competitive supplier. Before choosing a competitive supplier, customers who participate in the Electric Assistance Program should look carefully at their bill to determine what the savings will be and whether those savings will make up for the loss of the discount on the energy portion of the bill.”

For customers who have been waiting for an easier way to compare competitive offers, the new page on the Commission's website provides one source for the various competitive electric supply products and prices that are available in each utility service area. Customers interested in one of the product offerings can connect to the competitive electric power supplier's website right from the shopping page.

To view the comparison shopping page or for more information on what to consider when considering a competitive supplier, please visit the Commission's website, puc.nh.gov, and select Questions about Choosing a Competitive Supplier from the Consumer Interests section.

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