

EAP Advisory Board  
Arrearage Management Discussion  
May 21, 2019 - 9:00  
Conference Call

Members on the call:

Shannon Nolin – Belknap-Merrimack Community Action

Karen Emis-Williams – Concord Human Services

Janice Johnson – Eversource

Sandra Morin – Eversource

Raymond Burke – NH Legal Assistance

Gary Cronin – New Hampshire Public Utilities Commission

Rorie Patterson – New Hampshire Public Utilities Commission

Lisa Sheehy – New Hampshire Electric Coop

Pradip Chattopadhyay – Office of Consumer Advocate

Tracy Desmarais – Office of Strategic Initiatives

Sue Corson – Unitil

**Sue** informed the group she had hoped to have the information she requested during our last call but is still waiting for it. She is hoping it will be available to her this afternoon and once it is, she will share it with the group.

**Shannon** shared because the information provided was averages, it does not show the true number of consumers that used above 750 KWH and she believes this still is a significant number of customers that could benefit from an increase in the KWH.

Utilities were asked to provide the number of consumers that exceeded the 750 cut off, broken out in groups of 50 or 100 (i.e. 800, 850, 900,950 etc.) that would be the most helpful. Provided by month would be the best way to present the data and by tier would be ideal.

**Pradip** suggested identifying the number of consumers that exceeded the 750 and identify the maximum KWH use. For example, January 2019, 15 consumers exceeded the 750 limit with the highest KWH registering at 1,025 for the month.

Group consensus supports both Shannon's and Pradip's request.

The target date for providing the above data is Tuesday, June 11<sup>th</sup>. Utilities will communicate if they are unable to meet the due date.

**Gary** mentioned Amanda's suggestion during the previous call about consideration of using some of the funds for the weatherization program and asked if anyone had given thought to that idea or if they had other ideas.

While no other suggestions were presented, **Shannon** did suggest speaking with the weatherization folks and perhaps include them in a future conference call. While she was not opposed to shifting money to that program, there is a sense of not enough vendors currently available to do the existing work as it is.

**Sue** reminded the group this is also the time of year when utilities provide information on the "All in rate".

**Shannon** suggested considering the broadening the FPG% groups and possibly reducing the number of tiers.

**Next Conference Call** – Thursday, 06/13/19 at 9:00