

NEW HAMPSHIRE

EXCAVATOR MANUAL



Remember to Contact



before you
Blast, Demo, Drill or
Excavate

What you don't know CAN hurt you

It's easy... It's free...

It's the Law

INTERNET:

www.digsafe.com

**24 Hours a day, 7 days a week
NO EMERGENCY CONTACTS**

PHONE:

811

**888-DIG-SAFE (888-344-7233)
Monday thru Friday, 6:00 am to 6:00 pm**

AFTER 6:00 PM:

EMERGENCY CALLS ONLY

This booklet produced by
NEW HAMPSHIRE
PUBLIC UTILITIES COMMISSION
Safety Division



**APWA UNIFORM COLOR CODE
FOR MARKING
UNDERGROUND UTILITY LINES**

	RED	ELECTRIC	E
	YELLOW	GAS	G
	YELLOW	OIL	PP
	YELLOW	STEAM	ST
	YELLOW	CHEMICAL	CH
	ORANGE	TELEPHONE	T
	ORANGE	CABLE TV	TV
	ORANGE	TRAFFIC CONTROL	TC
	ORANGE	FIRE ALARM	FA
	BLUE	WATER	W
	PURPLE	RECLAIMED WATER	RW
	GREEN	SEWER	S
	GREEN	STORM SEWER	SS
	GREEN	STORM DRAIN	SD
	* WHITE	IDENTIFICATION FOR PROPOSED EXCAVATION AREA	
	* PINK	TEMPORARY SURVEY MARKINGS	

NOTE: Chapter PUC 800 Part PUC 806 Marking the Tolerance Zone PUC 806.02 Markers (g) Excavators shall use pink for premarking when snow conditions would render white premarking not clearly visible.

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This manual is provided solely as a convenience for the person or persons reading it and is not a legal reference document. Persons seeking a legal reference document should consult the New Hampshire Revised Statute 374:48 through 374:56 and N.H. Code Administrative Rules Puc 800.

The information contained in this manual is current as of February, 2016. Statutory changes that may occur after February, 2016 may cause part or all of this information to be invalid.

New Hampshire Public Utilities Commission has tried its best to ensure the information provided is accurate as of the date of publication. We shall not be held responsible for typographical errors, changes that occur after the date of this publication, or any subsequent federal, state or local regulations which may apply. If there are any conflicts between the content of this publication and any federal, state or local regulations, then follow the federal, state or local regulations.

(NOTE: The contents of this publication are subject to change without notice).

MEMBERS' EMERGENCY CONTACT NUMBERS



GAS / PETROLEUM / STEAM

Concord Steam.....	(603) 224-1461
Granite State Gas Transmission.....	(800) 323-4410
Liberty Utilities (Energynorth) (formerly National Grid)	(855) 327-7758
Maritime & Northeast Operating Co (M&N)	(888) 576-4634
Liberty Utilities Keene (formerly NH Gas)....	(603) 352-1230
Portland Natural Gas Transmission System.....	(800) 830-9865
Portland Pipeline Corp.....	*Call Collect (207) 767-3231
(petroleum oil only)	
Kinder Morgan (formerly TGP)	(800) 231-2800 *press 0 (zero)
Unitil Northern Utilities).....	(866) 900-4115

ELECTRIC

Liberty Utilities (Electric)	(800) 375-7413 (formerly National Grid/Granite State Electric)
NH Electric Cooperative	(800) 698-2007
Eversource Energy (formerly PSNH).....	(800) 662-7764
Unitil Energy Systems, Inc.....	(800) 852-3339 (formerly Concord Electric Co) *press 1 electric
Unitil Energy Systems, Inc.....	(800) 582-7276 (formerly Exeter & *press 1 electric Hampton Electric Co) *press 2 gas odor

TELECOMMUNICATIONS

Comcast.....	(800) 556-9979 press 4	
FairPoint Communications.....	(866) 984-1611 (formerly Verizon)	press 1
Fairpoint Classic (Conway & Chatham).....	(866) 592-3763	
Metrocast Cablevision	(866) 382-3087	
TDS Telecom (formerly Chichester Tel, Kearsarge Tel, Merrimack Tel, & Wilton Tel)	(888) 790-1216	
Time Warner Cable	(800) 833-2253	

STATE OF NEW HAMPSHIRE PROGRAM OVERVIEW

New Hampshire's Underground Damage Prevention Program protects excavators, utility operators and the general public from the significant dangers associated with damage to buried gas, power and other utility lines.

The New Hampshire Public Utilities Commission is responsible for enforcing the underground utility damage prevention program within our state to ensure public safety and minimize damage to underground facilities.

New Hampshire is served by Dig Safe System, Inc., a not-for-profit corporation located in Wilmington, Massachusetts which also services the states of Maine, Massachusetts, Rhode Island and Vermont as a Clearinghouse Center. **Excavators are not charged for use of the system.** Interested parties can apply for one of three types of memberships which are determined by trench miles of facilities and method of notification. Participation costs, as well as voting rights, are determined by the classification of membership. It is important to note that program costs are paid by the participating members.

The notification procedure is initiated by one of two methods:

- Telephonically – **811** or 888-DIG-SAFE®
- Quick Ticket – Via the internet @ www.digsafe.com, or the Mobile Ap.

When you call Dig Safe® a Customer Service Representative asks for specific information relevant to the proposed excavation and enters the information into a computer database. Once the location has been identified in the database it will list the members having underground facilities in the area. This information is reported to the excavator so that the excavator will know the type of facilities to be encountered and to whom they belong. The Customer Service Representative will issue the excavator a permit number specific to that notification and transmit the information to the members identified as having facilities in the vicinity of the excavation.

Dig Safe's® normal operating hours are Monday through Friday, exclusive of holidays, from 6:00 am to 6:00 pm. During off- hours, only **emergency notifications** are processed.

Another method of notification is known as **Quick-Ticket**. **Quick-Ticket** allows the excavator to process routine Dig Safe® tickets online 24 hours a day, 7 days a week after the excavator's initial registration. The excavator will be able to obtain their Dig Safe® number, legal start date, and a list of members notified. By using **Quick-Ticket**, the excavator may print a copy of their Dig Safe® ticket number. For more information on using **Quick-Ticket** or to obtain the excavator's password, go to: digsafe.com, click on **Quick Ticket**, and then choose **New User Registration**.

**Do NOT use Quick-Ticket for
EMERGENCY NOTIFICATIONS**

Preparing to call DigSafe® Systems, Inc.



Locate Request Form
Call 811 or 888-DIG-SAFE or
on-line www.digsafe.com

Dig Safe Ticket # _____ Date ____/____/____ Time _____

Contr I.D. _____ Caller's Name _____ Title _____

Phone # _____ Fax # _____ Alt # _____

Email address _____ Business Hours _____ to _____

Company _____

Address _____

City _____ State _____ Zip _____

State _____ Municipality _____

(optional) Latitude _____ Longitude _____

Address/Intersection _____

Nearest Cross St 1 _____

Nearest Cross St 2 _____

Additional Information _____

Type of Work _____

Depth (feet) _____

Area of Work _____

Area Premarked? Y _____ N _____

Start Date ____/____/____ Time ____:____

Excavator Doing Work _____

Member Companies Notified:

- There may be non-member utilities (i.e. municipal and/or state) in the area, that you need to notify separately.
• Electric and other companies normally will not mark lines they don't own or maintain.
• The excavator is responsible to maintain marking placed by member utilities.
• Tickets expire exactly 30 days from date of notification.

Quick (Electronic) Ticket

Welcome to Quick-Ticket

Join the thousands of contractors who take advantage of online ticket with PC or Mobile Device. Quick-Ticket is available 24/7, and record keeping is easy with a printed confirmation of all your mark-out requests.



A Message For Property Owners

Quick-Ticket is for professional excavators who are familiar with Dig Safe and apply for tickets regularly. **PROPERTY OWNERS MUST CALL 811** to request a utility mark-out, so that a DigSafe Representative can explain the process and answer any questions about our service. If you are requesting a mark-out for your own property, please call us at **811**.

Using Quick-Ticket

Quick-Ticket is best used with Internet Explorer 6.0 or higher.

You must disable pop-up blockers to launch the mapping screen successfully.

You must provide the **ADDRESS, INTERSECTION, or GIS/GPS COORDINATE** of a location. You may also provide the street name, and a detailed description of where the work will be.

Quick-Ticket Will NOT Accept

Work that extends beyond 1320 feet (one quarter mile) from the street address, intersection or lat/long coordinates given. If the work is beyond 1320 feet, you must apply for the ticket by phone at **811**, so a DigSafe Representative can draw out the parameters of your work accordingly.

New Streets, Sub-divisions and Condo Complexes – Please contact us at **811** for locations that are not reflected on the latest digital map. A Customer Service Representative must draw out these types of locations on the latest digital map to notify the appropriate utilities.

Emergency Tickets – Quick-Ticket only accepts scheduled excavation notices. You must call **811** to request an Emergency Dig Safe permit.

New Google Map Feature

Quick-Ticket now includes a new map feature that allows the user to see the area that they enter into the system.

After you enter the location information, a pink highlighted area appears on the map. The pink area represents where the system will search for member utility companies to notify for requested markouts.

Please understand that these highlighted areas are for Dig Safe's purposes only. It is a tool that enables the DigSafe Representative to identify the utility companies that need to be notified.

The excavator's dig location must be located within the pink area. However, you must still describe the scope of your job with your written description on the ticket, and with your pre-marks at the job site. **Important** Before starting, you must understand Quick-Ticket's instructions, rules and limitations to be sure your excavation notices are transmitted successfully to the appropriate member utilities. Dig Safe will email a password to use Quick-Ticket after the following terms and conditions are met.

Terms and Conditions

By inputting a Quick-Ticket the excavator assume full responsibility for the accuracy and completeness of the information provided and all other risks relating to the Quick-Ticket online service. Information that is improperly entered or improperly transmitted may not be received or understood by member utilities. Dig Safe does not verify the accuracy of information provided by the excavator or any other third parties.

Dig Safe only notifies its member utilities of proposed excavation in the area of their underground facilities. Dig Safe does not notify non-member utilities of these activities.

Quick (Electronic) Ticket Sample

```

***** REGULAR *****          WS-02 ASM

TIME..14:00 DATE..07/21/2010

REQUEST NO....20103006802
LATITUDE.....LONGITUDE..
STATE.....NEW HAMPSHIRE
MUNICIPALITY..NASHUA

STREET.....US HWY 3 NB

NEAREST CROSS STREET 1..

AKA FE EVERETT TPKE//FROM MASS STATE LINE
TO SOMERSET PKWY
-----
NATURE OF WORK....REPLACE AND ADD GUARDRAIL AND CURB EXC

EXTENT OF WORK:
SHOULDERS AND SLOPES, REBIULD DRAINAGE STRUCTURES  INSTALL
DELINATOR POSTS//EAST SHOULDER OF RD

AREA IS REMARKED..NO          OFFHRS..
-----
START DATE.....07/26/2010  START TIME..14:00

THIS TICKET EXPIRES EXACTLY 30 DAYS FROM THE FOLLOWING DATE --- 07/21/2010

CALLER.....MARIA
CALLER TITLE...X218
RETURN CALL....5PM
PHONE #.....978-688-2877
FAX #.....978-688-6030
ALT PHONE #...
EMAIL ADDRESS..
CONTRACTOR.....DELUCCA FENCE CO
ADDRESS.....OLD PERRY RD
CITY.....METHUEN
STATE.....MA
ZIP.....1844
-----
EXCAVATOR DOING WORK: ROME CONSTR

```

Ticket # Start Date Start Time Ticket Expiration Date

Some Key Elements for a Safe Dig

- ▶ Plan ahead
- ▶ Communicate w/**both** Members and Non Members
- ▶ Premark
- ▶ Obtain Dig Safe Ticket –
Call before you dig (<30 days prior to excavation)
- ▶ Wait required time
(72 hrs. excluding weekends & holidays)

OBSERVED HOLIDAYS

New Year's Day

M.L.K. Day

President's Day

Memorial Day

Independence Day

Labor Day

Columbus Day

Election Day (1st Tuesday in November –
even numbered years)

Veteran's Day

Thanksgiving Day

Christmas Day

- ▶ Maintain and understand the marks
- ▶ Excavate carefully
OBSERVE THE TOLERANCE ZONE
- ▶ Renew Ticket after 27 days **
(Will actually be issued a new Dig Safe Ticket number)
- ▶ Notify member utilities and NH PUC of damages.



****Assumes no holiday or weekends**

Recognize Unsafe Conditions

Treat contact with any electric line as an emergency regardless of whether it appears undamaged, damaged, or severed. This includes contact with above ground high voltage lines.

- ▶ Electricity will arc or short to ground producing heat that is up to four times greater than the heat of the sun. At a minimum, it will burn skin and damage internal organs. High voltage electricity can arc significant distances through the air. Be aware of all above ground high voltage lines and keep any part of the equipment at least 10-feet away from overhead lines.

Signs of Ruptured or Pulled Gas Lines

- ▶ Gas escaping from the pipeline (hissing sound, gas bubbling to the surface, unexplained dead vegetation on a right-of-way, natural gas smell).
- ▶ Fire, explosion or natural disaster (earthquake, wash-out, lightning, etc.) involving or occurring near pipeline facilities.
- ▶ Hazardous liquid (petroleum products) escaping from a pipeline
- ▶ Pools of liquid, blowing dirt, hissing sounds, vapor clouds, gaseous odors, bubbles in standing water, dead vegetation, and frozen soil or ice next to pipelines are all signs of a natural gas or petroleum leak and should be treated as an emergency.

Know the Hazards

- ▶ Water under pressure can cause serious injury. Wastewater contains bacteria that can be a significant health risk. Sewer gas will ignite and burn.
- ▶ Wet or discolored soil is an indication of a water/sewer leak and should be treated as a potential emergency condition.

Steps to Take if You Damage, Dislocate or Disturb an Underground Utility

A Natural Gas, Petroleum or Propane Line

- ▶ Stop work (turn off equipment, if it can be done safely) and evacuate site.
- ▶ Avoid open flames or anything that might start a fire. Don't do anything that could cause a spark. Eliminate any source of ignition (cigarettes, matches, flint guns, welders, flashlights, electrical and electronic devices, motorized vehicles and equipment, cell phones or anything that could produce a spark or static electricity). Do not start motor vehicles or electrical equipment.
- ▶ Notify the local Fire or Police Dept. **Call 911.**
- ▶ Notify Gas Company Immediately
- ▶ Notify DigSafe
- ▶ Alert everyone on the premises. Evacuate the area and keep the public and traffic away. Tape, rope or place cones around the area.
- ▶ Stay upwind of blowing gas.
- ▶ Do not try to fix a gas pipe.
- ▶ Do not try to extinguish a gas burning fire, unless there is a threat to life.

A Fiber/Communications Line

- ▶ Stop excavation and secure the area for public safety.
- ▶ Notify facility owner of the potential damage to copper/fiber cable.
- ▶ Do not examine or stare into broken/severed/disconnected fibers/fiber cable. If damage creates a concern, notify the local Fire or Police Dept. Call 911.
- ▶ Move a safe distance away from a damaged fiber system (always assume that a laser signal is present).
- ▶ Place warning or barricades around the fiber damage location to protect the public and other workers from exposure.
- ▶ Do not view broken fiber cables with any optical instruments.

An Electric Line

- ▶ Stop work immediately and warn all persons in the vicinity, including emergency and rescue personnel, that the ground and objects near the excavator and equipment around the point of contact may be energized.
- ▶ Contact the electrical utility operator and fire department immediately if a radio or phone is at hand. Otherwise, remain still and signal for help to relay a call for utility and emergency assistance.
- ▶ Remain on the motorized equipment/vehicle.
- ▶ Personnel on the ground near the motorized equipment/vehicle or point of contact should remain still with both feet together. Don't touch the excavator, nearby equipment, structures or material.
- ▶ Evacuate the excavator and the area near the point of contact only after an official of the electric utility deems it safe to do so.
- ▶ If immediate evacuation is required due to threat of serious injury from fire, explosion or other hazard;
 - Jump – not step – clear of the equipment and land with both feet together
 - Move a safe distance away (at least 25 to 30 feet) using short hops or shuffling steps to keep both feet together at all times.
- ▶ Do not resume work until an electric utility representative confirms the site is safe.



A Water Line

A Sewer Line

- ▶ Evacuate the area immediately and keep people out. Leaking water can fill a trench quickly making escape extremely difficult.
- ▶ Do not close valves in order to stop flooding. Closing the wrong valve may affect fire flows and/or possible contamination of potable systems.
- ▶ Be careful of damaged high-pressure water lines because even the slightest scratch or vibration can cause pipelines to break.
- ▶ Move carefully around trenches with wet walls. Wet soil can easily cave in and cause suffocation.
- ▶ Sewer gas is flammable; avoid open flames or anything that might start a fire.
- ▶ Contact facility operator immediately to report the condition.



Never bury a damaged facility!

Even a minor scrape, nick, cut, tear, break, or dent should be reported to the facility owner immediately. If not promptly repaired, it could result in a future leak, service outage, explosion, accident, injury, or death. It is against the law to bury damaged facilities.

One More Step for Operators and/or Excavators to Take if You Damage, Dislocate or Disturb an Underground Utility

Any time an underground line is damaged, dislocated or disturbed, you should take photographs and/or videos of the area. Be sure to capture all pertinent information such as but not limited to:

- Premarks
- Locate Marks
- Exposed Facilities
- Damaged Facilities



Excavators Must Report A Non-Utility Report To NHPUC

Puc 805.05(6) Report the damage to the commission

Any time an underground line is damaged, dislocated or disturbed, you must file a Non-Utility Report with the NHPUC. For a Non-Utility Report form (SNU-0401) go to the NH PUC website: <http://www.puc.state.nh.us/Safety/reportforms.htm>. If filing a Non-Utility Report Form please email the form to safetydivision@puc.nh.gov. Non Utilities (excavators) may also submit probable violations, reports of damage or both by contacting the safety division via telephone, fax, email or mail.



EXCAVATORS

**Includes All
Homeowners, Landscapers, Blasters
LP Companies, Municipals and Utilities**

An excavator is not just the excavating contractor with a back hoe; it's any person who uses a shovel or mechanized equipment to dig in the earth. This includes the homeowner working in his own front yard. If you are excavating below the ground surface, contact **DIG SAFE®!**

If you are not sure, contact **DIG SAFE®** at **811** or **888-DIGSAFE** or **www.digsafe.com**. This is for your personal safety as well as that of the public. Far too often excavations occur within New Hampshire when an excavator isn't sure of the locations of underground facilities but digs anyway. Damages often result, and the liability associated with tearing into a gas line or an electric line potentially causing an injury, property damage or interruption of service to a major factory, highway, neighborhood, or mall complex is significant.

**No matter whom you are...
Remember to Contact
DIG SAFE®
before you
Blast, Demo, Drill, Excavate**

**What you don't know
CAN hurt you
It's easy... It's free...**

It's the Law



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PHONE:

811

**888-DIG-SAFE (888-344-7233)
Monday thru Friday, 6:00 am to 6:00 pm**

AFTER 6:00 pm

EMERGENCY CALLS ONLY



Homeowners

Digging on private property is subject to DIG SAFE® rules. So, if you're not sure what's under the ground, notify DIG SAFE®. In many instances utilities are not buried very deep and can be easily damaged, even with a hand shovel.

Either you; the homeowner, or the subcontractor excavating on your behalf must notify DIG SAFE®.

Locating and marking PRIVATELY OWNED UNDERGROUND FACILITIES is the responsibility of the Homeowner for those situations in which another person is performing the excavation.

Contact DIG SAFE®



Landscapers and Tree Service

All landscapers, including irrigation installers, need to know the official definition of "Excavation" as it appears in New Hampshire law reference RSA 374:48 III. It includes a phrase about tree and root removal and defines digging as an activity where "earth is moved or removed". It doesn't mention how much earth has to be removed. It only takes a moment to be safe.

Contact DIG SAFE®



Blasters

Blasters TAKE NOTICE!! Blasting and other excavation activities involving explosives have new special requirements for notifications. 4 hours, 24 hours or 72 hours must elapse prior to blasting, depending on the circumstance. This allows operators to take special precautions for protecting their underground facilities.

Contact DIG SAFE®

LP Companies

If you are setting an above ground propane container and intend to bury a line to a house or building, contact DIG SAFE® if your planned trenching is within 100 ft of an underground facility.



Contact DIG SAFE® 3 days prior to your installation

Municipals

Too many municipalities believe they are exempt from having to contact DIG SAFE®. Not so. If you intend to dig in your town, contact DIG SAFE® before you do.



Activities include grading, clearing or installing culverts, re-constructing sewer, water or drainage lines. All require DIG SAFE® notification.

Prior to issuing street opening permits, municipals should consider requiring excavators to obtain DIG SAFE® Tickets.

Contact DIG SAFE®



EXCAVATION:

An excavation is defined as any operation for the purpose of movement or removal of earth, rock or other materials in or on the ground by use of mechanized equipment, including blasting.

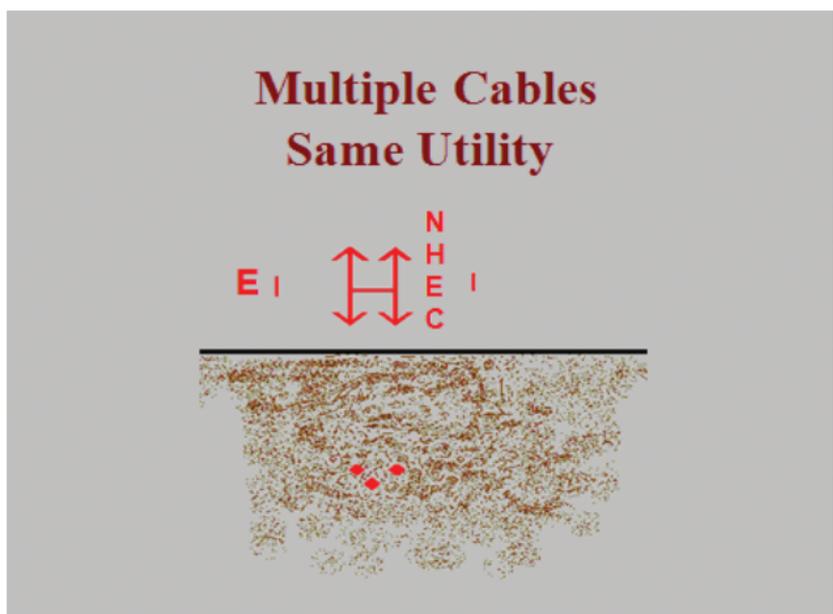
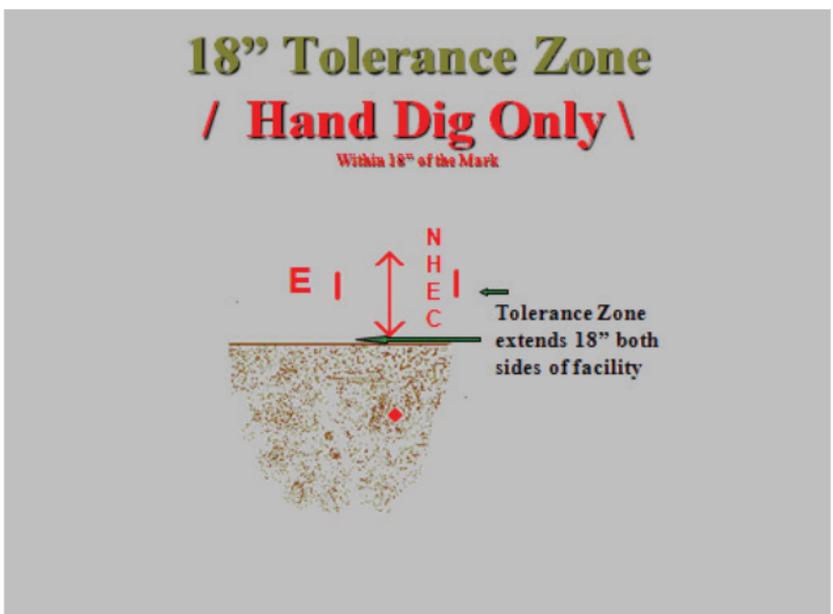
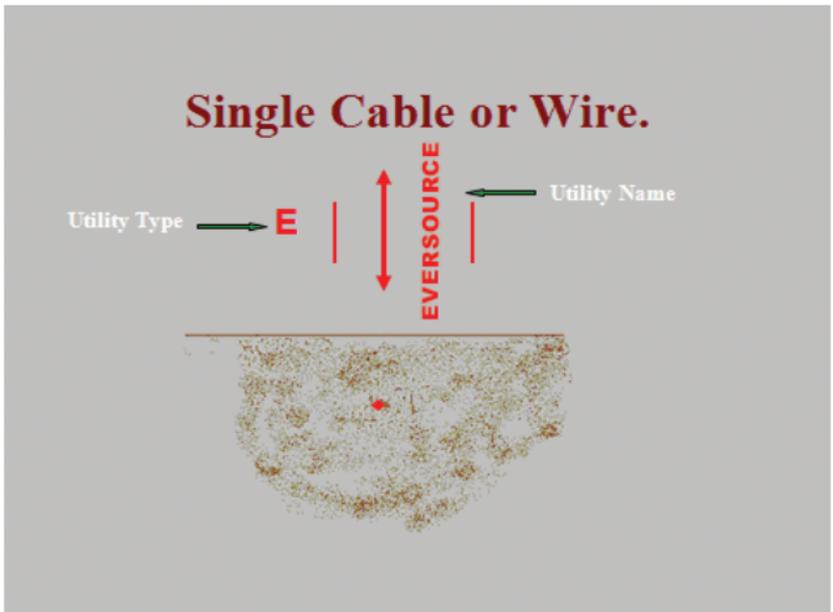
Excavations include, but are not limited to:

- Demolition of Structures
- Cable or Pipe Plowing or Driving
- Setting Poles
- Reclamation Processes and Milling
- Installing Sign Poles
- Boring Holes for Percolation Tests
- Ditching
- Auguring
- Moving Earth
- Drilling
- Grading
- Trenching
- Digging
- Scraping
- Blasting
- Dredging
- Tunneling



NH PUC SAFETY DIVISION

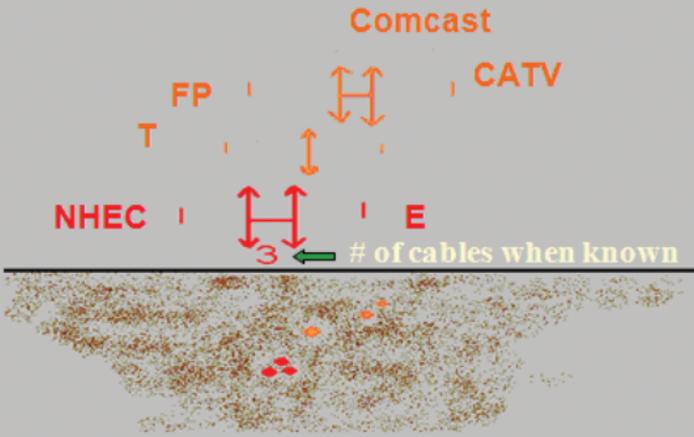
Suggested Marking Methods



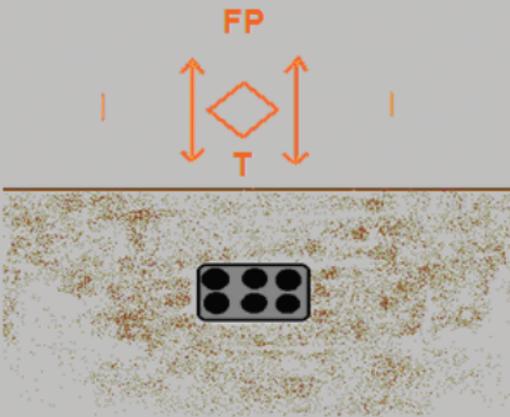
NH PUC SAFETY DIVISION

Suggested Marking Methods (cont'd)

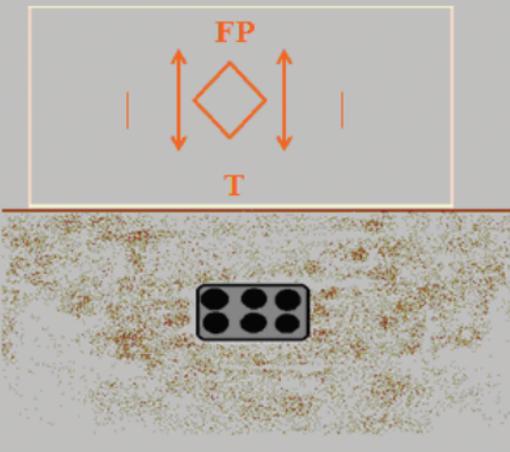
Multiple Cables



Duct Facilities Marked with Diamond

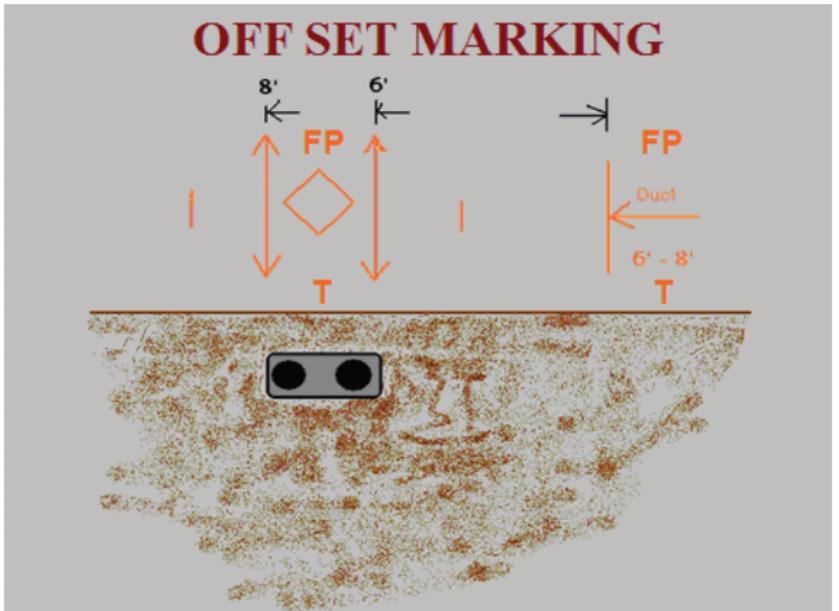
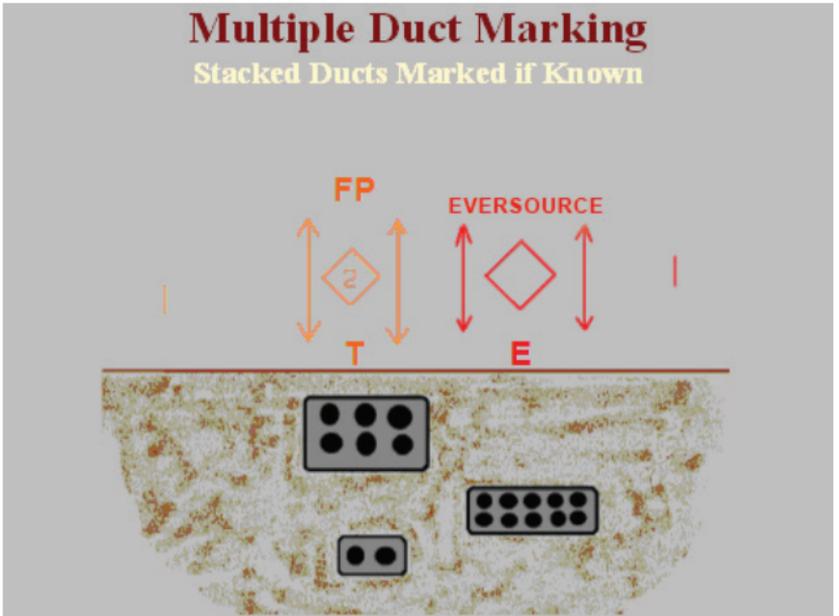
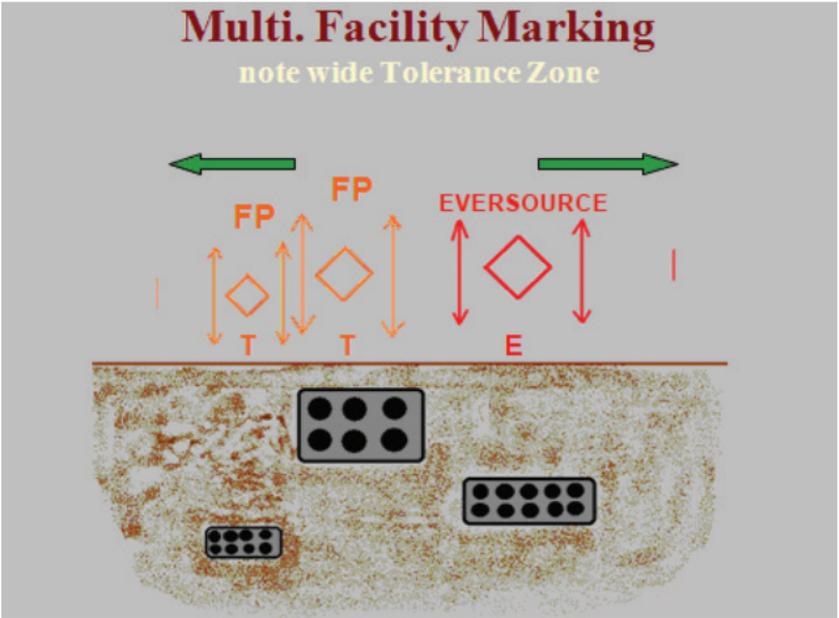


Duct Facilities Marked with Diamond



NH PUC SAFETY DIVISION

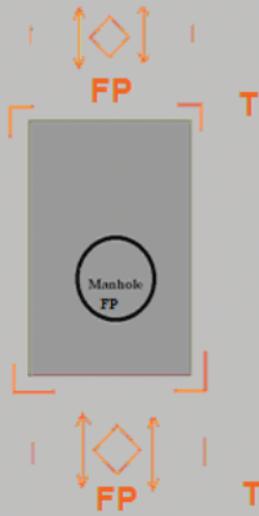
Suggested Marking Methods (cont'd)



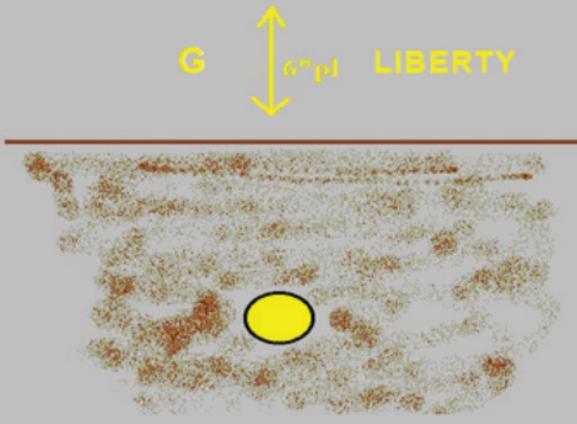
NH PUC SAFETY DIVISION

Suggested Marking Methods (cont'd)

Manhole / Vault Brackets

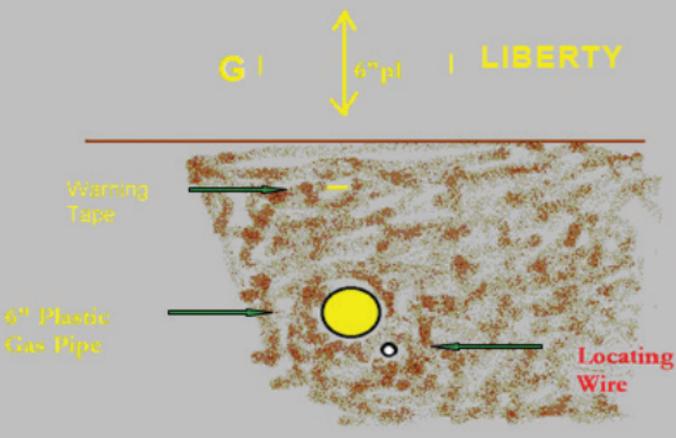


Marking 6" Plastic Pipe



Gas Trench Layout

Warning Tape may not be present



QUESTIONS & ANSWERS

Q. Who is Dig Safe®?

A. Dig Safe® is a non-profit organization which takes information from the excavator and relays it to member underground facility operators.

Q. Does Dig Safe® locate underground facilities?

A. No! The owners of underground facilities are responsible for ensuring that their facilities are properly marked.

Q. Do I have to notify anyone else besides Dig Safe®?

A. In many cases, **yes**. Excavators are reminded not to begin excavation until all underground facilities have been marked, including those that might be operated by facility owners not participating in Dig Safe® and, therefore, not notified of the excavation by Dig Safe®. Also, check with the municipality in which you intend to excavate as they may have underground facilities or they may require a permit before digging in a public way. For updated city/town official contact list visit their web site shown below:

www.nh.gov/dot/business/municipalities.htm

Click on: City/Town Officials Directory - Update List

Q. Who enforces the Dig Safe® Law?

A. The Safety Division of the New Hampshire Public Utilities Commission.

Q. If I have questions about Dig Safe®, who can I contact?

A. Any questions and/or reports of any activity which could be a probable violation of the Dig Safe® law can be addressed by contacting the following:

New Hampshire Public Utilities Commission

Safety Division

21 S. Fruit Street, Suite 10

Concord, NH 03301-2429

Phone (603) 271-6022

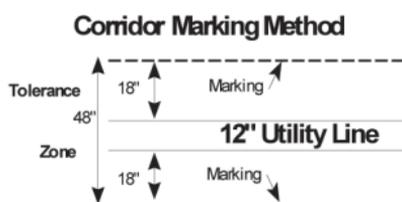
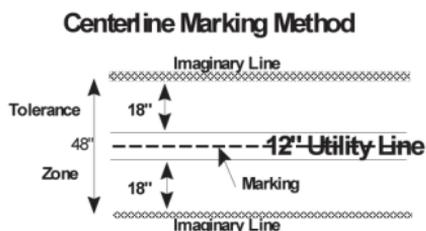
Fax (603) 271-6048

safetydivision@puc.nh.gov

Q. What is a Tolerance Zone?

A. The Tolerance Zone is a zone designated on the surface by the use of standard color-coded markings which contains the width of the facility plus 18 inches on each side of the facility. Work performed in this zone should be done by other than mechanical means such that the facility will not be damaged.

Tolerance Zone Markings



NOTE: Tolerance Zone = Three (3) feet + width of underground facility

Q. Is it my fault if I damage a facility that was found to be shallow in depth?

A. Yes! The NH Underground Damage Prevention Program is depth blind. NH Statutes and Rules do not mention the term “depth”. The depth of underground facilities can vary due to grading, landscaping, changes in road elevations and other variables; therefore, excavators are cautioned that facilities may be shallower or deeper than are expected or than applicable codes may require. Shallow installation of facilities is never a valid reason for damage caused by an excavator.

Also, excavators should be aware that estimates of facility depth given by locators, if given at all, are an indication of how deep the excavator can expect to dig, by hand, before encountering the facility.

Q. What if my project is complex (i.e.: several streets, length of excavation or large intersection, etc.)?

A. If your project is complex, notify DIG SAFE of proposed excavation and request a meeting with the operators who have underground facilities in the area to discuss marking of their lines.

Q. How are violations reported to the PUC?

A. Operators must notify using an E-26 form. They may e-mail, fax, or US Mail them to the following:

E-mail: safetydivision@puc.nh.gov

Fax: (603) 271-6048

US Mail: NH Public Utilities Commission
21 S. Fruit St, Suite 10
Concord, NH 03301-2429

Form E-26			
NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION			
REPORT OF PROBABLE VIOLATION OF UNDERGROUND UTILITY REGULATIONS AND/OR DAMAGE TO UNDERGROUND FACILITIES			
(In compliance with Puc 804.01)			
NEGATIVE REPORT		Month: <input type="text"/>	Year: <input type="text"/>
No probable violation of underground utility regulations or damage to underground facilities occurred since the date this company last filed a report as required by Puc 804.01.			
INCIDENT DATE: (mo/day/yr)	<input type="text"/>	TIME: <input type="text"/>	<input type="text"/> a.m. <input type="text"/> p.m.
REPORT DATE: (mo/day/yr)	<input type="text"/>	GPS COORDINATES:	
LOCATION OF VIOLATION / DAMAGE:		Long: <input type="text"/>	Lat: <input type="text"/>
Address: <input type="text"/>	UBLIC WAY <input type="text"/>	RIGHT OF WAY <input type="text"/>	
City: <input type="text"/>	EASEMENT <input type="text"/>	PRIVATE PROPERTY <input type="text"/>	
State: <input type="text"/>	Zip Code: <input type="text"/>		
PERSON REPORTING: (FACILITY OPERATOR, EXCAVATOR OR ANY OTHER PARTY)			
Name: <input type="text"/>	Home No. <input type="text"/>	IREA CODE	7 DIGIT NUMBER
Company: (if applicable) <input type="text"/>	Work No. <input type="text"/>		EXT.
Address: <input type="text"/>	Fax No. <input type="text"/>		
City: <input type="text"/>	Cell No. <input type="text"/>		
State: <input type="text"/>	Zip Code: <input type="text"/>		
EXCAVATOR / FACILITY OPERATOR:			
Name: <input type="text"/>	Home No. <input type="text"/>	IREA CODE	7 DIGIT NUMBER
Company: (if applicable) <input type="text"/>	Work No. <input type="text"/>		EXT.
Address: <input type="text"/>	Fax No. <input type="text"/>		
City: <input type="text"/>	Cell No. <input type="text"/>		
State: <input type="text"/>	Zip Code: <input type="text"/>		
DOING WORK FOR:			
Name: <input type="text"/>	Work No. <input type="text"/>	IREA CODE	7 DIGIT NUMBER
Company: (if applicable) <input type="text"/>	Cell No. <input type="text"/>		EXT.
FACILITY DAMAGED: include type, size, material, pressure / voltage or Safety Concern:			
<input type="text"/>			
ESTIMATE OF DAMAGE: <input type="text"/> Excavator Billed for Damage? Yes <input type="text"/> No <input type="text"/>			
PERSONAL INJURY: Yes <input type="text"/> No <input type="text"/>			
DESCRIPTION OF INCIDENT:			
<input type="text"/>			
TYPE OF MARKING: <input type="text"/>			
OTHER PERTINENT INFORMATION: (photos, diagrams, sketch, etc.)			
<input type="text"/>			
PLEASE CHECK ONE OR MORE OF THE FOLLOWING:			
<input type="checkbox"/>	1. Notification completed.	DIG-SAFE NUMBER: <input type="text"/>	
<input type="checkbox"/>	2. Notification completed, marked, markings not maintained		Operator's markings were incorrect due to:
<input type="checkbox"/>	3. Notification completed, location was not marked		13.a. LOCATOR ERROR
<input type="checkbox"/>	4. Notification completed, marked, damage occurred		13.b. INCORRECT RECORD
<input type="checkbox"/>	5. Excavating outside the pre-marked area		13.c. NO RECORD
<input type="checkbox"/>	6. Excavation classified as EMERGENCY SITUATION		14. Facility operator failed to mark in a timely manner
<input type="checkbox"/>	7. Excavator failed to observe 8-in. tolerance zone		15. OTHER
<input type="checkbox"/>	8. Excavator failed to notify nonmember facility operator		
<input type="checkbox"/>	9. Excavating on an expired ticket		
<input type="checkbox"/>	10. Procedures for notification not followed DIG-SAFE NOT NOTIFIED		
<input type="checkbox"/>	11. Failure to notify of damage		
<input type="checkbox"/>	12. Pre-marked	Yes <input type="text"/>	No <input type="text"/>
Signature: <input type="text"/>		Title: <input type="text"/>	
*Reviewed by signing authority listed (if submitted electronically)		Yes <input type="text"/>	No <input type="text"/>
Note: Please provide explanation to items above where necessary.		Revised 12/2014	

Form is available on our website:

<http://www.puc.state.nh.us/Safety/reportforms.htm>

Q. How are violations reported to the PUC? (cont'd)

A. Excavators or the General Public may use the SNU-0401 form. They may call, e-mail, fax, or US Mail them to the following:

Phone: (603) 271-6022

Fax: (603) 271-6048

E-mail: safetydivision@puc.nh.gov

US Mail: NH Public Utilities Commission
 Safety Division
 21 S. Fruit St, Suite 10
 Concord, NH 03301-2429

Form SNU-0401			
NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION			
REPORT OF PROBABLE VIOLATION OF UNDERGROUND UTILITY REGULATIONS AND/OR DAMAGE TO UNDERGROUND FACILITIES			
Non-Utility Report			
(In compliance with Puc 805.05)			
INCIDENT DATE: (mo/day/yr)		TIME: _____ a.m.	_____ p.m.
REPORT DATE: (mo/day/yr)			
PERSON REPORTING: (FACILITY OPERATOR, EXCAVATOR OR ANY OTHER PARTY) AREA CODE 7 DIGIT NUMBER EXT.			
Name:		Home No.	
Company: (if applicable)		Work No.	
Address:		Fax No.	
City:		Cell No.	
State:	Zip Code:		
UTILITY COMPANY IMPACTED: _____			
Was the utility notified of the problems?			
<input type="checkbox"/> Yes, please provide name of person spoken to: _____			
<input type="checkbox"/> No			
LOCATION OF VIOLATION / DAMAGE: _____ GPS COORDINATES: _____			
Address:		Long: _____	Lat: _____
City:			
State:	Zip Code: _____	PUBLIC WAY <input type="checkbox"/>	RIGHT OF WAY <input type="checkbox"/>
		EASEMENT <input type="checkbox"/>	PRIVATE PROPERTY <input type="checkbox"/>
DESCRIBE THE REASON FOR THIS COMPLAINT: (If additional remarks are necessary, or if you have pictures or other evidence to fully describe the incident referenced below, please attach a separate sheet).			
Ponderosa Enterprises is demolishing a doublewide mobile home and house at 58 Sawyer Ave in Epsom, NH (was Pathfinder Montessori School). There is no dig safe ticket issued for this address.			
DAMAGE / INJURY: Yes <input type="checkbox"/> No <input type="checkbox"/>			
PLEASE CHECK ONE OR MORE OF THE FOLLOWING:			
<input type="checkbox"/>	1. Notification completed, DIG-SAFE NUMBER (if known): _____	<input type="checkbox"/>	
<input type="checkbox"/>	2. Notification completed, marked, markings not maintained	Operator's markings were incorrect due to:	
<input type="checkbox"/>	3. Notification completed, location was not marked	<input type="checkbox"/>	3.a. LOCATOR ERROR
<input type="checkbox"/>	4. Notification completed, marked, damage occurred	<input type="checkbox"/>	3.b. INCORRECT RECORD
<input type="checkbox"/>	5. Excavating outside the pre-marked area	<input type="checkbox"/>	3.c. NO RECORD
<input type="checkbox"/>	6. Excavating classified as EMERGENCY SITUATION	<input type="checkbox"/>	4. Facility operator failed to mark in a timely manner
<input type="checkbox"/>	7. Excavator failed to observe 18-in. tolerance zone	<input type="checkbox"/>	5. OTHER
<input type="checkbox"/>	8. Excavator failed to notify no member facility operator		
<input type="checkbox"/>	9. Excavating on an expired ticket		
<input type="checkbox"/>	10. Procedures for notification not followed DIG-SAFE NOT NOTIFIED		
<input type="checkbox"/>	11. Failure to notify of damage		
<input type="checkbox"/>	12. Pre-marked Yes <input type="checkbox"/> No <input type="checkbox"/>		
Signature: _____	Title: _____		
*Reviewed by signing authority listed (if submitted electronically) Yes <input type="checkbox"/> No <input type="checkbox"/>			
Note: Please provide explanation to items above where necessary.			
Please submit the above information to the Safety Division by fax, e-mail or phone:			
NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION			
Safety Division			
21 South Fruit Street, Suite 10			
Concord, NH 03301-2429			
Tel: (603) 271-6022			
Fax: (603) 271-6048			
E-mail: safetydivision@puc.nh.gov			
Revised 12/2014			

Form is available on our website:
<http://www.puc.state.nh.us/Safety/reportforms.htm>



Q. How are locations of underground facilities marked?

A. Stakes, spray paint, flags or whiskers are used to identify the locations of underground facilities.



Color coding is used to identify the type of underground facility. Additional description may be provided by letters and arrows to indicate the specific utility, its location, and function.

	RED	ELECTRIC	E
	YELLOW	GAS	G
	YELLOW	OIL	PP
	YELLOW	STEAM	ST
	YELLOW	CHEMICAL	CH
		ORANGE	TELEPHONE
ORANGE		CABLE TV	TV
ORANGE		TRAFFIC CONTROL	TC
ORANGE		FIRE ALARM	FA
	BLUE	WATER	W
	PURPLE	RECLAIMED WATER	RW
	GREEN	SEWER	S
	GREEN	STORM SEWER	SS
	GREEN	STORM DRAIN	SD
	* WHITE	IDENTIFICATION FOR PROPOSED EXCAVATION AREA	
	* PINK	TEMPORARY SURVEY MARKINGS	

* Pink may be used for premark during winter conditions when white premarks would not be visible due to snow.

FREE TRAINING AVAILABLE



The NH PUC Safety Division provides underground damage prevention training at **no charge**.

For more information and to make arrangements contact:

New Hampshire Public Utilities Commission
Safety Division

(603) 271-6022

safetydivision@puc.nh.gov



DIG SAFE SYSTEM, INC. NH MEMBER COMPANY LIST

(NH Member List as of February, 2016)

- A T & T
- ABENAKI WATER COMPANY
- ALLEN & MATHEWSON ENERGY CORP.
- ALLENSTOWN HIGHWAY DEPARTMENT
- ALLENSTOWN SEWER COMMISSION
- AMERIGAS - CLAREMONT
- AMERIGAS - LACONIA
- AMERIGAS - LANCASTER
- AMERIGAS - LONDONDERRY
- AMERIGAS - GREENLAND
- ANDROSCOGGIN VALLEY DISPOSAL DISTRICT
- AQUARION WATER
- ASHLAND ELECTRIC DEPARTMENT
- BAYRING COMMUNICATIONS
- BEDFORD WASTE SERVICES
- BERLIN, CITY OF NH DPW
- BERLIN WATER WORKS
- BODWELL WASTE SERVICE CORP.
- BORDERLINE FUELS
- BOW, TOWN OF DPW
- BRETTON WOODS TELEPHONE CO.
- BRIAR HYDRO ASSOC.
- CHARLESTOWN, TOWN OF HIGHWAY DEPT.
- CHARLESTOWN, TOWN OF WATER AND SEWER
- CIARDELLI FUEL COMPANY
- CLAREMONT PUBLIC WORKS
- COGSWELL SPRING WATER
- COMCAST
- CONCORD MUNICIPAL SERVICES
- CONCORD STEAM CORP.
- CONWAY VILLAGE FIRE DISTRICT
- D F RICHARD, INC.
- DEAD RIVER COMPANY
- DIXVILLE TELEPHONE
- DOVER, CITY OF DPW
- DUNBARTON TELEPHONE
- EARTHLINK
- EASTERN PROPANE & OIL - CLAREMONT
- EASTERN PROPANE & OIL - HUDSON
- EASTERN PROPANE & OIL - LOUDON
- EASTERN PROPANE & OIL - ROCHESTER
- EASTMAN VILLAGE DISTRICT
- EMERALD LAKE VILLAGE DISTRICT
- ENERGY NORTH PROPANE
- ENFIELD, TOWN OF DPW
- ESTES OIL & PROPANE
- EVERSOURCE ENERGY – (FORMERLY PSNH)
- FAIRPOINT COMMUNICATIONS
- FIRSTLIGHT
- FRANCONIA GAS
- FRANKLIN MUNICIPAL SERVICES
- GOFFSTOWN SEWER DEPARTMENT
- GORHAM NH WATER & SEWER
- GORHAM PAPER & TISSUE, LLC
- GRANITE RIDGE ENERGY, LLC
- GRANITE STATE TELEPHONE
- GROTON WIND, LLC
(IBERDROLA RENEWABLES)

DIG SAFE SYSTEM, INC. NH MEMBER COMPANY LIST (cont'd)

(NH Member List as of February, 2016)

- HAFFNER'S
- HAMPSTEAD AREA WATER CO.
- HAMPTON, TOWN OF DPW
- HANOVER, TOWN OF DPW
- HOOKSETT VILLAGE WATER DISTRICT
- HUCKLEBERRY PROPANE & OIL, LLC
- HUDSON, TOWN OF DPW
- IRVING OIL - LITTLETON
- IRVING OIL - CONCORD
- IRVING OIL - WEST LEBANON
- KEENE GAS
- KEENE STATE COLLEGE
- KINDER MORGAN - TENN. GAS PIPELINE
- LAKES REGION WATER CO.
- LEBANON, CITY OF D.P.W
- LEMPSTER WIND LLC (IBERDROLA RENEWABLES)
- LIBERTY UTILITIES - ENERGY NORTH GAS
- LIBERTY UTILITIES - GRANITE STATE ELECTRIC
- LIBERTY UTILITIES - NEW HAMPSHIRE GAS CO.
- LIGHTOWER
- LOCHMERE VILLAGE DISTRICT
- LOWER BARTLETT WATER PRECINCT
- MANCHESTER WATER WORKS
- MARITIME PIPELINE/N.E.
- MCI
- MERIDEN VILLAGE WATER DISTRICT
- METROCAST CABLEVISION
- N.H. ELECTRIC COOP
- NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION
- NEW LONDON PUBLIC WORKS DEPARTMENT
- NEW LONDON/SPRINGFIELD WATER
- NEWINGTON, TOWN OF DPW
- NORTH CONWAY WATER PRECINCT.
- OSSIPEE WATER & SEWER
- OSTERMAN PROPANE
- OSTERMAN PROPANE - ENERGY USA
- P. GAGNON & SONS
- PALMER GAS CO.
- PDNED GREENLAND LLC
- PEASE DEVELOPMENT AUTHORITY
- PEMBROKE WATER WORKS
- PENACOOK BOSCAWEN WATER PRECINCT
- PENNICHUCK WATER
- PITTSFIELD AQUEDUCT
- PITTSFIELD WASTEWATER TREATMENT FACILITY
- PLYMOUTH STATE UNIVERSITY
- PORTLAND NATURAL GAS TRANS. SYS.
- PORTLAND PIPE LINE CORP
- PORTSMOUTH, CITY OF D.P.W
- PORTSMOUTH FIRE DEPARTMENT
- PROULX OIL & PROPANE
- RINDGE, TOWN OF DPW
- ROCHESTER PUBLIC WORKS
- ROLLINSFORD WATER & SEWER DISTRICT
- RYE PUBLIC WORKS DEPARTMENT
- RYE WATER DISTRICT
- RYMES HEATING OIL, INC.

DIG SAFE SYSTEM, INC. NH MEMBER COMPANY LIST (cont'd)

(NH Member List as of February, 2016)

- SALEM WATER DEPARTMENT
- SEABROOK, TOWN OF DPW
- SOMERSWORTH PUBLIC WORKS
- SOVERNET FIBER CORP.
- SPRAGUE ENERGY CORP.
- SPRINT / NEXTEL
- SUBURBAN PROPANE - BRENTWOOD
- SUBURBAN PROPANE - FRYBURG/WEST OSSIPEE
- SUBURBAN PROPANE - LEBANON
- SUBURBAN PROPANE - MILFORD
- TDS TELECOM - CHICHESTER
- TDS TELECOM - KEARSARGE
- TDS TELECOM - MCT
- TDS TELECOM - WILTON
- TILTON NORTHFIELD AQUEDUCT CO.
- TIME WARNER CABLE - BERLIN
- TIME WARNER CABLE - CONWAY
- TIME WARNER CABLE - KEENE
- UNH FACILITIES
- UNION TELEPHONE CO.
- UNITIL - NORTHERN UTILITIES
- UNITIL - UNH GAS SYSTEM
- UNITIL ENERGY SYSTEMS - CAPITAL
- UNITIL ENERGY SYSTEMS - SEACOAST
- UNITIL-GRANITE STATE GAS TRANSMISSION
- WATERVILLE VALLEY D.P.W.
- WAVEGUIDE INC.
- WEST SWANZEY WATER INC.
- WHITE MOUNTAIN OIL & PROPANE
- WHITEFIELD, TOWN OF DPW
- WOODSTOCK, TOWN OF DPW
- YOUNG'S PROPANE

NOTE: updated membership information may be obtained at:
www.digsafe.com – click on Membership – click on Member
Company List – Select State: New Hampshire

Never bury a damaged facility!

Even a minor scrape, nick, cut, tear, break, or dent should be reported to the facility owner immediately. If not promptly repaired, it could result in a future leak, service outage, explosion, accident, injury, or death.



Know what's below.
Call before you dig.

811

Or

1-888-DIG-SAFE
(1-888-344-7233)



This list may not represent all the companies providing electric, gas, telephone or water service in the state. Many communities have MUNICIPAL water and sewer systems which are included on this list. Additionally, providers of jurisdictional propane gas service, cable television and competitive telephone service are also included on this list. This list will change from time to time so the excavator SHOULD ALWAYS confirm the utilities in their work area.

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
ACWORTH	FAIRPOINT		LIBERTY NHEC				
ALBANY	FAIRPOINT	TIME WARNER	EVERSOURCE	WILDWOOD			
ALEXANDRIA	FAIRPOINT	METROCAST	NHEC EVERSOURCE				
ALLENSTOWN	FAIRPOINT	COMCAST	NHEC EVERSOURCE UNITIL	PEMBROKE WATER WORKS	ALLENSTOWN SEWER COMMISSION	LIBERTY KINDER MORGAN	
ALSTEAD	FAIRPOINT	COMCAST	LIBERTY EVERSOURCE				
ALTON	FAIRPOINT TDS	METROCAST	NHEC EVERSOURCE	MUNICIPAL			RYMES IRVING OIL
AMHERST	FAIRPOINT	COMCAST	EVERSOURCE	PENNICHUCK EAST PENNICHUCK WATER WORKS	COMMUNITY	LIBERTY	AMERIGAS PROPANE EASTERN PROPANE ENERGY/NORTH IRVING OIL LIBERTY RYMES
ANDOVER	FAIRPOINT TDS	COMCAST	NHEC EVERSOURCE	MUNICIPAL			
ANTRIM	FAIRPOINT GST TDS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
ASHLAND	FAIRPOINT	TIME WARNER	ASHLAND ELECTRIC NHEC	MUNICIPAL	MUNICIPAL		RYMES
ATKINSON	FAIRPOINT	COMCAST	EVERSOURCE UNITIL	HAMPSTEAD AREA WATER CO. PENNICHUCK EAST	ATKINSON AREA WASTE WATER RECYCLING	UNITIL	AMERIGAS PROPANE PALMER GAS
AUBURN	FAIRPOINT GST	COMCAST	NHEC EVERSOURCE	MANCHESTER WATER WORKS		LIBERTY	AMERIGAS PROPANE EASTERN PROPANE
BARNSTEAD	FAIRPOINT TDS	METROCAST	NHEC EVERSOURCE	PENNICHUCK EAST			
BARRINGTON	FAIRPOINT	METROCAST	EVERSOURCE				IRVING OIL EASTERN PROPANE
BARTLETT	FAIRPOINT	TIME WARNER	NHEC	LOWER BARTLETT WATER PRECINCT MUNICIPAL ROLLING RIDGE SACO RIDGE			AMERIGAS PROPANE
BATH	FAIRPOINT	TIME WARNER CHARTER COMMUNICATIONS	NHEC EVERSOURCE WOODSVILLE LIGHT	MUNICIPAL			
BEAN'S GRANT	BRETTON WOODS		EVERSOURCE				
BEDFORD	FAIRPOINT	COMCAST	EVERSOURCE	MANCHESTER WATER WORKS PENNICHUCK WATER WORKS	BEDFORD WASTE	LIBERTY	AMERIGAS PROPANE EASTERN PROPANE ENERGY NORTH IRVING OIL SUBURBAN PROPANE

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
BELMONT	FAIRPOINT	METROCAST	NHEC EVERSOURCE	LAKELAND MGMT MUNICIPAL TIOGA RIVER	LAKELAND MGMT MUNICIPAL	LIBERTY	AMERIGAS PROPANE RYMES
BENNINGTON	FAIRPOINT TDS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		KEENE GAS RYMES
BENTON	FAIRPOINT		NHEC				
BERLIN	FAIRPOINT	TIME WARNER	EVERSOURCE	BERLIN	BERLIN	LIBERTY PNGTS GORHAM PAPER & TISSUE AVRRDD (BIOGAS)	IRVING OIL
BETHLEHEM	FAIRPOINT BRETTON WOODS	TIME WARNER	LITTLETON WATER & LIGHT EVERSOURCE	MUNICIPAL ROSEBROOK	MUNICIPAL		
BOSCAWEN	FAIRPOINT TDS	COMCAST	EVERSOURCE UNITIL	PENCOCK BOSCAWEN WATER PRECINCT	MUNICIPAL	LIBERTY	
BOW	DUNBARTON FAIRPOINT	COMCAST	UNITIL	BOW PENNICHUCK EAST WHITEROCK	BOW	LIBERTY	ENERGYNORTH IRVING OIL RYMES
BRADFORD	TDS	TDS	EVERSOURCE				
BRENTWOOD	FAIRPOINT	COMCAST	NHEC EVERSOURCE UNITIL			UNITIL	DF RICHARD ENERGY FERRELLGAS
BRIDGEWATER	FAIRPOINT	METROCAST	NHEC EVERSOURCE				

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
BRISTOL	FAIRPOINT	METROCAST	NHEC EVERSOURCE	MUNICIPAL	MUNICIPAL		IRVING OIL RYMES SUBURBAN PROPANE
BROOKFIELD	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE WOLFBOBO ELECTRIC				
BROOKLINE	FAIRPOINT	CHARTER COMMUNICATIONS	EVERSOURCE				
CAMPTON	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE	COMMUNITY LAKES REGION WATER CO.	COMMUNITY		AMERIGAS PROPANE DEAD RIVER CO FRANCONIA GAS SUBURBAN PROPANE
CANAAN	FAIRPOINT	COMCAST	NHEC LIBERTY	MUNICIPAL	MUNICIPAL		SUBURBAN PROPANE
CANDIA	FAIRPOINT	COMCAST	NHEC EVERSOURCE				EASTERN PROPANE IRVING OIL
CANTERBURY	FAIRPOINT	COMCAST	NHEC EVERSOURCE UNITIL			LIBERTY	
CARROLL	BRETTON WOODS FAIRPOINT	TIME WARNER	EVERSOURCE	MUNICIPAL ROSEBROOK			RYMES
CENTER HARBOR	FAIRPOINT	METROCAST	NHEC		MUNICIPAL		DEAD RIVER IRVING OIL
CHARLESTOWN	FAIRPOINT	COMCAST	LIBERTY NHEC	CHARLESTOWN	CHARLESTOWN		

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
CHATHAM	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE				
CHESTER	FAIRPOINT GST	COMCAST	NHEC EVERSOURCE	HAMPSTEAD AREA WATER CO. PENNICHUCK EAST			
CHESTERFIELD	FAIRPOINT	COMCAST ARGENT COMMUNICATIONS	EVERSOURCE				OSTERMAN
CHICHESTER	FAIRPOINT TDS	COMCAST	EVERSOURCE UNITIL				RYMES
CLAREMONT	FAIRPOINT	COMCAST	NHEC	MUNICIPAL	MUNICIPAL		AMERIGAS PROPANE EASTERN PROPANE IRVING OIL SUBURBAN PROPANE
CLARKSVILLE	FAIRPOINT		NHEC EVERSOURCE				
COLEBROOK	DIXVILLE FAIRPOINT	FIBERCAST	NHEC EVERSOURCE	MUNICIPAL	MUNICIPAL	PNGTS	
COLUMBIA	FAIRPOINT	FIBERCAST	NHEC EVERSOURCE			PNGTS	
CONCORD	FAIRPOINT	COMCAST	EVERSOURCE UNITIL	CONCORD	CONCORD	LIBERTY	IRVING OIL RYMES

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
CONWAY	FAIRPOINT	TIME WARNER	EVERSOURCE NHEC	FOREST EDGE FRYEBURG LAKES REGION WATER CO. MUNICIPAL NORTH CONWAY WATER PRECINCT PENNICHUCK EAST	MUNICIPAL		AMERIGAS PROPANE EASTERN PROPANE IRVING OIL RYMES WHITE MOUTAIN
CORNISH	FAIRPOINT TDS	COMCAST	LIBERTY NHEC				
CRAWFORD'S PURCHASE	BRETTON WOODS		EVERSOURCE	ROSEBROOK			
CROYDON	FAIRPOINT	COMCAST	EVERSOURCE				
DALTON	FAIRPOINT	TIME WARNER	EVERSOURCE				
DANBURY	FAIRPOINT	COMCAST	NHEC EVERSOURCE				
DANVILLE	FAIRPOINT	COMCAST	NHEC EVERSOURCE UNITIL	HAMPSTEAD AREA WATER CO.			
DEERFIELD	FAIRPOINT	METROCAST	NHEC EVERSOURCE				IRVING OIL PALMER
DEERING	FAIRPOINT GST TDS	COMCAST	EVERSOURCE				

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
DERRY	FAIRPOINT GST	COMCAST	LIBERTY NHEC EVERSOURCE UNITIL	MANCHESTER WATER WORKS MUNICIPAL PENNICHUCK EAST PENNICHUCK WATER WORKS	MUNICIPAL	LIBERTY	AMERIGAS PROPANE EASTERN PROPANE ENERGY NORTH PALMER GAS SUBURBAN PROPANE
DIXVILLE	DIXVILLE FAIRPOINT		NHEC				
DORCHESTER	FAIRPOINT	TIME WARNER	NHEC				
DOVER	FAIRPOINT	COMCAST	EVERSOURCE	DOVER	DOVER	UNITIL GRANITE STATE NOTHERN UTILITIES COGEN	
DUBLIN	FAIRPOINT		EVERSOURCE				RYMES
DUMMER	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE			PNGTS	
DUNBARTON	DUNBARTON FAIRPOINT		EVERSOURCE UNITIL				
DURHAM	FAIRPOINT	COMCAST	NHEC EVERSOURCE	MUNICIPAL UNH FACILITIES	MUNICIPAL UNH FACILITIES	UNITIL COGEN	AMERIGAS PROPANE DF RICHARD ENERGY
EAST KINGSTON	FAIRPOINT	COMCAST	UNITIL	HAMPSTEAD AREA WATER CO.		UNITIL GRANITE STATE MARITIME & NORTHEAST NORTHERN UTILITIES	



Know what's below.
Call before you dig.



UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
EASTON	FAIRPOINT		NHEC EVERSOURCE	HAMPSTEAD AREA WATER CO.			
EATON	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE				
EFFINGHAM	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE				
ELLSWORTH	FAIRPOINT		NHEC				
ENFIELD	FAIRPOINT	COMCAST	LIBERTY NHEC EVERSOURCE	ENFIELD	ENFIELD		DEAD RIVER YOUNG'S PROPANE
EPPING	FAIRPOINT	COMCAST	NHEC EVERSOURCE	MUNICIPAL PENNICHUCK WATER WORKS	MUNICIPAL		AMERIGAS PROPANE DEAD RIVER EASTERN PROPANE IRVING OIL PALMER GAS RYMES
EPSOM	FAIRPOINT TDS	METROCAST COMCAST	NHEC EVERSOURCE UNITIL	MUNICIPAL			AMERIGAS PROPANE HUCKLEBERRY IRVING OIL RYMES
ERROL	FAIRPOINT	TIME WARNER	EVERSOURCE	MUNICIPAL	MUNICIPAL		YOUNG'S PROPANE

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
EXETER	FAIRPOINT	COMCAST	UNITIL	MUNICIPAL PENNICHUCK EAST	MUNICIPAL	UNITIL GRANITE STATE MARITIME & NORTHEAST NORTHERN UTILITIES	
FARMINGTON	FAIRPOINT TDS	METROCAST	NHEC EVERSOURCE	MUNICIPAL	MUNICIPAL		EASTERN PROPANE IRVING OIL
FITZWILLIAM	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE	MUNICIPAL			
FRANCESTOWN	FAIRPOINT TDS	COMCAST	EVERSOURCE	MUNICIPAL			
FRANCONIA	FAIRPOINT	TIME WARNER	EVERSOURCE	MUNICIPAL			STILES
FRANKLIN	FAIRPOINT	METROCAST COMCAST	NHEC EVERSOURCE	FRANKLIN	FRANKLIN	LIBERTY	
FREEDOM	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE	LAKES REGION WATER CO. MUNICIPAL			
FREMONT	FAIRPOINT GST	COMCAST	NHEC EVERSOURCE	HAMPSTEAD AREA WATER CO.			
GILFORD	FAIRPOINT	METROCAST	NHEC EVERSOURCE	DOCKHAM SHORES LAKES REGION WATER CO. MUNICIPAL TIOGA RIVER	MUNICIPAL	LIBERTY	DEAD RIVER EASTERN PROPANE ENERGY NORTH IRVING OIL RYMES

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
GILMANTON	FAIRPOINT TDS	METROCAST	NHEC EVERSOURCE				
GILSUM	FAIRPOINT	COMCAST	EVERSOURCE				
GOFFSTOWN	DUNBARTON FAIRPOINT	COMCAST	EVERSOURCE	MANCHESTER WATER WORKS MUNICIPAL GRASSMERE MUNICIPAL GOFFSTOWN	GOFFSTOWN	LIBERTY	EASTERN PROPANE IRVING OIL RYMES
GORHAM	FAIRPOINT	TIME WARNER	EVERSOURCE	GORHAM	GORHAM	PNGTS GORHAM PAPER & TISSUE PORTLAND PIPELINE (OIL)	IRVING OIL
GOSHEN	FAIRPOINT		NHEC EVERSOURCE				
GRAFTON	FAIRPOINT		LIBERTY NHEC EVERSOURCE	LAKES REGION WATER CO.			
GRANTHAM	FAIRPOINT	COMCAST	NHEC EVERSOURCE	EASTMAN VILLAGE DISTRICT	EASTMAN VILLAGE DISTRICT		DEAD RIVER CO IRVING OIL
GREEN'S GRANT	FAIRPOINT		EVERSOURCE				
GREENFIELD	FAIRPOINT TDS	COMCAST	EVERSOURCE				
GREENLAND	FAIRPOINT	COMCAST	EVERSOURCE UNITIL	PORTSMOUTH WATER DEPT.		UNITIL GRANITE STATE MARITIME & NORTHEAST	EASTERN PROPANE ENERGY NORTH AMERIGAS PROPANE DOWNEAST ENERGY EASTERN PROPANE

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
GREENVILLE	FAIRPOINT	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		EASTERN PROPANE
GROTON	FAIRPOINT	TIME WARNER	NHEC				
HADLEY'S PURCHASE	FAIRPOINT						
HAMPSTEAD	FAIRPOINT	COMCAST	EVERSOURCE UNITIL	HAMPSTEAD AREA WATER CO.			AMERIGAS PROPANE EASTERN PROPANE ENERGY NORTH PALMER GAS SUBURBAN PROPANE
HAMPTON	FAIRPOINT	COMCAST	EVERSOURCE UNITIL	AQUARION	MUNICIPAL	UNITIL NORTHERN UTILITIES	DF RICHARD ENERGY EASTERN PROPANE
HAMPTON FALLS	FAIRPOINT	COMCAST	UNITIL			UNITIL	AMERIGAS PROPANE DF RICHARD ENERGY EASTERN PROPANE ENERGY NORTH
HANCOCK	FAIRPOINT TDS	COMCAST	EVERSOURCE	MUNICIPAL			
HANOVER	FAIRPOINT	COMCAST	LIBERTY NHEC	HANOVER WATER DEPT.	MUNICIPAL		IRVING OIL YOUNG'S PROPANE
HARRISVILLE	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE				
HART'S LOCATION	FAIRPOINT		NHEC				
HVERHILL	FAIRPOINT	CHARTER COMMUNICATIONS	NHEC WOODSVILLE LIGHT	MUNICIPAL	MUNICIPAL		
HEBRON	FAIRPOINT	METROCAST	NHEC EVERSOURCE				IRVING OIL

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
HENNIKER	TDS	COMCAST	EVERSOURCE	COGSWELL SPRING WATER	MUNICIPAL		
HILL	FAIRPOINT	COMCAST	NHEC EVERSOURCE	MUNICIPAL			
HILLSBOROUGH	GST TDS	COMCAST	EVERSOURCE	EMERALD LAKE VILLAGE DISTRICT MUNICIPAL	MUNICIPAL		AMERIGAS PROPANE EASTERN PROPANE IRVING OIL KEENE GAS
HINSDALE	FAIRPOINT	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		KEENE GAS
HOLDERNESS	FAIRPOINT	TIME WARNER	NHEC				EASTERN PROPANE
HOLLIS	FAIRPOINT TDS	CHARTER COMMUNICATIONS	EVERSOURCE	PENNICHUCK WATER WORKS		LIBERTY	ENERGYNORTH IRVING OIL SUBURBAN PROPANE
HOOKSETT	FAIRPOINT	COMCAST	EVERSOURCE	HOOKSETT VILLAGE WATER DIST. MANCHESTER WATER WORKS MUNICIPAL PENNICHUCK EAST	MUNICIPAL	LIBERTY KINDER MORGAN	EASTERN PROPANE ENERGYNORTH IRVING OIL
HOPKINTON	FAIRPOINT GST TDS	COMCAST	EVERSOURCE UNITIL	MUNICIPAL	MUNICIPAL		
HUDSON	FAIRPOINT	COMCAST	EVERSOURCE	HUDSON PENNICHUCK WATER WORKS	HUDSON	LIBERTY KINDER MORGAN	EASTERN PROPANE AMERIGAS PROPANE ENERGYNORTH IRVING OIL

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
JACKSON	FAIRPOINT	TIME WARNER	NHEC	MUNICIPAL			IRVING OIL RYMES SUBURBAN
JAFFREY	FAIRPOINT	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		ALLEN & MATTHEWSON EASTERN PROPANE RYMES
JEFFERSON	FAIRPOINT	TIME WARNER	EVERSOURCE			PORTLAND PIPELINE (OIL)	
KEENE	FAIRPOINT	TIME WARNER	EVERSOURCE	MUNICIPAL	MUNICIPAL	LIBERTY	EASTERN PROPANE KEENE GAS RYMES
KENSINGTON	FAIRPOINT	COMCAST	UNITIL			UNITIL NORTHERN UTILITIES	DOWNEAST ENERGY
KINGSTON	FAIRPOINT	COMCAST	NHEC UNITIL	HAMPSTEAD AREA WATER CO.			FERRELL GAS IRVING OIL SUBURBAN PROPANE
LACONIA	FAIRPOINT	METROCAST	NHEC EVERSOURCE	LAKES REGION WATER CO. MUNICIPAL	MUNICIPAL	LIBERTY	AMERIGAS PROPANE DEAD RIVER CO EASTERN PROPANE RYMES
LANCASTER	FAIRPOINT	TIME WARNER	EVERSOURCE	MUNICIPAL	MUNICIPAL	PORTLAND PIPELINE (OIL)	FRANCONIA GAS
LANDAFF	FAIRPOINT		NHEC EVERSOURCE				

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
LANGDON	FAIRPOINT	COMCAST	LIBERTY NHEC	LEBANON	LEBANON		AMERIGAS PROPANE DEAD RIVER IRVING OIL RYMES SUBURBAN PROPANE YOUNG'S PROPANE
LEBANON	FAIRPOINT	COMCAST	LIBERTY NHEC	LEBANON	LEBANON		P. GAGNON & SONS RYMES RYMES
LEE	FAIRPOINT	COMCAST	NHEC EVERSOURCE	PENNICHUCK EAST			
LEMPSTER	FAIRPOINT		NHEC EVERSOURCE				
LINCOLN	FAIRPOINT	TIME WARNER	NHEC	MUNICIPAL	MUNICIPAL		DEAD RIVER CO FRANCONIA GAS IRVING OIL
LISBON	FAIRPOINT	TIME WARNER	LITTLETON LIGHT NHEC EVERSOURCE	MUNICIPAL	MUNICIPAL		IRVING OIL
LITCHFIELD	FAIRPOINT	COMCAST	EVERSOURCE	PENNICHUCK EAST		LIBERTY	AMERIGAS PROPANE DEAD RIVER CO EASTERN PROPANE
LITTLETON	FAIRPOINT	TIME WARNER	LITTLETON LIGHT NHEC EVERSOURCE	MUNICIPAL	MUNICIPAL		DEAD RIVER CO FRANCONIA GAS IRVING OIL
LIVERMORE	FAIRPOINT						

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
LONDONDERRY	FAIRPOINT	COMCAST	NHEC EVERSOURCE UNITIL	MANCHESTER WATER WORKS PENNICHUCK EAST	BODWELL WASTE MUNICIPAL	LIBERTY KINDER MORGAN	AMERIGAS PROPANE EASTERN PROPANE ENERGY NORTH IRVING OIL PALMER GAS SUBURBAN
LOUDON	FAIRPOINT TDS	COMCAST	NHEC EVERSOURCE UNITIL			LIBERTY	EASTERN PROPANE RYMES
LYMAN	FAIRPOINT		NHEC EVERSOURCE				
LYME	FAIRPOINT	COMCAST	LIBERTY NHEC				DEAD RIVER CO
LYNDEBOROUGH	FAIRPOINT TDS		EVERSOURCE				
MADBURY	FAIRPOINT	COMCAST	EVERSOURCE			UNITIL COGEN	
MADISON	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE	MUNICIPAL			RYMES
MANCHESTER	FAIRPOINT	COMCAST	EVERSOURCE	MANCHESTER WATER WORKS	BODWELL WASTE MUNICIPAL	LIBERTY KINDER MORGAN	AMERIGAS PROPANE DEAD RIVER CO EASTERN PROPANE
MARLBOROUGH	FAIRPOINT	TIME WARNER	EVERSOURCE	MUNICIPAL	MUNICIPAL		IRVING OIL WHITE MOUNTAIN

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
MARLOW	FAIRPOINT	FIBERCAST	NHEC EVERSOURCE UNITIL				
MARTIN LOCATION	FAIRPOINT		EVERSOURCE				
MASON	FAIRPOINT TDS		EVERSOURCE				
MEREDITH	FAIRPOINT	METROCAST	NHEC	MUNICIPAL	MUNICIPAL		AMERIGAS PROPANE DEAD RIVER CO EASTERN PROPANE IRVING OIL RYMES
MERRIMACK	FAIRPOINT TDS	COMCAST	EVERSOURCE	MUNICIPAL PENNICHUCK WATER WORKS	MUNICIPAL	LIBERTY KINDER MORGAN	AMERIGAS PROPANE EASTERN PROPANE ENERGY NORTH SUBURBAN PROPANE
MIDDLETON	FAIRPOINT	TIME WARNER	EVERSOURCE	PENNICHUCK EAST			
MILAN	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE			PNGTS	
MILFORD	FAIRPOINT TDS	COMCAST	EVERSOURCE	MUNICIPAL PENNICHUCK WATER WORKS	MUNICIPAL	LIBERTY	EASTERN PROPANE ENERGY NORTH SUBURBAN PROPANE
MILLSFIELD	FAIRPOINT	TI ME WARNER	EVERSOURCE				
MILTON	FAIRPOINT	METROCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		EASTERN PROPANE
MONROE	FAIRPOINT	TIME WARNER	LIBERTY NHEC	MUNICIPAL			

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
MONT VERNON	FAIRPOINT TDS	COMCAST	EVERSOURCE				
MOULTONBOROUGH	FAIRPOINT TDS	TIME WARNER	NHEC	LAKES REGION WATER CO.			EASTERN PROPANE IRVING OIL
NASHUA	FAIRPOINT	COMCAST	EVERSOURCE	PENNICHUCK WATER WORKS	MUNICIPAL	LIBERTY KINDER MORGAN	
NELSON	FAIRPOINT	FIBERCAST	EVERSOURCE				
NEW BOSTON	FAIRPOINT GST	COMCAST	EVERSOURCE				
NEW CASTLE	FAIRPOINT	COMCAST	EVERSOURCE	PORTSMOUTH WATER DEPT.	MUNICIPAL		
NEW DURHAM	FAIRPOINT TDS	METROCAST	NHEC EVERSOURCE				
NEW HAMPTON	FAIRPOINT	METROCAST	NEW HAMPTON NHEC EVERSOURCE	MUNICIPAL	MUNICIPAL		
NEW IPSWICH	FAIRPOINT	COMCAST	EVERSOURCE				RYMES
NEW LONDON	FAIRPOINT TDS	COMCAST	EVERSOURCE	NEW LONDON/ SPRINGFIELD WATER	NEW LONDON		DEAD RIVER CO IRVING OIL RYMES
NEWBURY	FAIRPOINT TDS	TDS	EVERSOURCE		MUNICIPAL		
NEWFIELDS	FAIRPOINT	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		EASTERN PROPANE

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
NEWINGTON	FAIRPOINT	COMCAST	EVERSOURCE	PORTSMOUTH WATER DEPT.	NEWINGTON	UNITIL GRANITE STATE MARITIME & NORTHEAST	
NEWMARKET	FAIRPOINT	COMCAST	EVERSOURCE	PENNICHUCK EAST MUNICIPAL	MUNICIPAL		DF RICHARD ENERGY DOWNEAST ENERGY EASTERN PROPANE LAMPREY ENERGY STE MANAGEMENT (EASTERN PROPANE)
NEWPORT	FAIRPOINT	COMCAST	NHEC	MUNICIPAL	MUNICIPAL		AMERIGAS PROPANE EASTERN PROPANE IRVING OIL
NEWTON	FAIRPOINT	COMCAST	UNITIL	PENNICHUCK EAST		GRANITE STATE MARITIME & NORTHEAST	
NORTH HAMPTON	FAIRPOINT	COMCAST	EVERSOURCE UNITIL	AQUARION		UNITIL	AMERIGAS PROPANE DF RICHARD ENERGY EASTERN PROPANE ENERGY NORTH
NORTHFIELD	FAIRPOINT	METROCAST COMCAST	NHEC EVERSOURCE	TILTON AQUEDUCT CO.	MUNICIPAL	LIBERTY	
NORTHUMBERLAND	FAIRPOINT	TIME WARNER	EVERSOURCE	GROVETON WATER SYSTEM LOST NATION WATER	MUNICIPAL	PNGTS	



Know what's below.
Call before you dig.



UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
NORTHWOOD	FAIRPOINT	METROCAST	NHEC EVERSOURCE				EASTERN PROPANE IRVING OIL RYMES
NOTTINGHAM		COMCAST	NHEC EVERSOURCE	HAMPSTEAD AREA WATER CO.			EASTERN PROPANE
ORANGE	FAIRPOINT		LIBERTY NHEC EVERSOURCE				
ORFORD	FAIRPOINT		NHEC	MUNICIPAL			
OSSIPEE	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE WOLFBORO LIGHT	LAKES REGION WATER CO. OSSIPEE WATER/SEWER	OSSIPEE WATER/SEWER		
PELHAM	FAIRPOINT	COMCAST	LIBERTY EVERSOURCE	PENNICHUCK EAST		UNITIL KINDER MORGAN	AMERIGAS PROPANE EASTERN PROPANE OSTERMAN PALMER GAS
PEMBROKE	FAIRPOINT	COMCAST	EVERSOURCE UNITIL	PEMBROKE WATER WORKS	MUNICIPAL	LIBERTY KINDER MORGAN	
PETERBOROUGH	FAIRPOINT	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		ALLEN & MATTHEWSON EASTERN PROPANE KEENE GAS RYMES
PIERMONT	FAIRPOINT	CHARTER COMMUNICATIONS	NHEC		MUNICIPAL		
PINKHAMS GRANT	FAIRPOINT		EVERSOURCE				

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
PITTSBURGH	FAIRPOINT	FIBERCAST	NHEC EVERSOURCE	MUNICIPAL	MUNICIPAL	PNGTS	
PITTSFIELD	FAIRPOINT	METROCAST	NHEC EVERSOURCE	PITTSFIELD AQUEDUCT	PITTSFIELD WASTE WATER		IRVING OIL
PLAINFIELD	FAIRPOINT TDS	COMCAST	LIBERTY NHEC	MERIDEN VILLAGE WATER DISTRICT MUNICIPAL			IRVING OIL
PLAISTOW	FAIRPOINT	COMCAST	UNITIL	HAMPSTEAD AREA WATER CO. PENNICHUCK EAST PENNICHUCK WATER WORKS		UNITIL GRANITE STATE MARITIME & NORTHEAST	AMERIGAS PROPANE EASTERN PROPANE HAFFNER'S IRVING OIL PALMER GAS SUBURBAN
PLYMOUTH	FAIRPOINT	TIME WARNER	NHEC	MUNICIPAL	MUNICIPAL		AMERIGAS PROPANE DEAD RIVER CO EASTERN PROPANE
PORTSMOUTH	FAIRPOINT	COMCAST	EVERSOURCE	PORTSMOUTH WATER DEPT.	PORTSMOUTH SEWER DEPT.	UNITIL GRANITE STATE MARITIME & NORTHEAST NORTHERN UTILITIES	DF RICHARD ENERGY EASTERN PROPANE
RANDOLPH	FAIRPOINT	TIME WARNER	EVERSOURCE			PORTLAND PIPELINE (OIL)	



Know what's below.
Call before you dig.



UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
RAYMOND	FAIRPOINT	COMCAST	NHEC EVERSOURCE	PENNICHUCK EAST			AMERIGAS PROPANE EASTERN PROPANE IRVING OIL
RICHMOND	FAIRPOINT	TIME WARNER	EVERSOURCE				ALLEN & MATTHEWSON EASTERN PROPANE RYMES
RINDGE	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE				DF RICHARD ENERGY EASTERN PROPANE DEAD RIVER
ROCHESTER	FAIRPOINT	METROCAST	EVERSOURCE	ROCHESTER	ROCHESTER	UNITIL NORTHERN UTILITIES COGEN	BORDERLINE FUELS IRVING OIL
ROLLINSFORD	FAIRPOINT	COMCAST	EVERSOURCE	ROLLINSFORD WATER/SEWER	ROLLINSFORD WATER/SEWER	UNITIL NORTHERN UTILITIES	
ROXBURY	FAIRPOINT	TIME WARNER	EVERSOURCE	MUNICIPAL-KEENE			
RUMNEY	FAIRPOINT	TIME WARNER	NHEC				
RYE	FAIRPOINT	COMCAST	EVERSOURCE	AQUARION RYE WATER DIST.	RYE SEWER DEPT.		AMERIGAS PROPANE EASTERN PROPANE IRVING OIL
SALEM	FAIRPOINT	COMCAST	LIBERTY	HAMPSTEAD AREA WATER CO. PENNICHUCK EAST SALEM WATER DEPT.	MUNICIPAL	UNITIL KINDER MORGAN	EASTERN PROPANE PALMER GAS SUBURBAN

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
SALISBURY	FAIRPOINT TDS	COMCAST	NHEC EVERSOURCE UNITIL				
SANBORTON	FAIRPOINT	METROCAST	NHEC EVERSOURCE		MUNICIPAL	LIBERTY	
SANDOWN	FAIRPOINT GST	COMCAST	NHEC EVERSOURCE	HAMPSTEAD AREA WATER CO. PENNICHUCK EAST			EASTERN PROPANE
SANDWICH	FAIRPOINT		NHEC EVERSOURCE		MUNICIPAL		
SARGENT'S PURCHASE	FAIRPOINT BRETTON WOODS						
SEABROOK	FAIRPOINT	COMCAST	UNITIL	SEABROOK	SEABROOK	UNITIL NORTHERN UTILITIES	DF RICHARD ENERGY DOWNEAST ENERGY EASTERN PROPANE
SECOND COLLEGE GRANT	FAIRPOINT						
SHARON	FAIRPOINT	COMCAST	EVERSOURCE				
SHELBURNE	FAIRPOINT	TIME WARNER	EVERSOURCE			PNGTS PORTLAND PIPELINE (OIL)	
SOMERSWORTH	FAIRPOINT	COMCAST	EVERSOURCE	SOMMERSWORTH	SOMMERSWORTH	UNITIL NOTHERN UTILITIES	EASTERN PROPANE
SOUTH HAMPTON	FAIRPOINT	COMCAST	UNITIL				

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
SPRINGFIELD	FAIRPOINT TDS		NHEC EVERSOURCE				
STARK	FAIRPOINT		EVERSOURCE			PNGTS	
STEWARTSTOWN	FAIRPOINT	FIBERCAST	NHEC EVERSOURCE		MUNICIPAL	PNGTS	
STODDARD	FAIRPOINT	FIBERCAST	EVERSOURCE				
STRAFFORD	TDS	METROCAST	EVERSOURCE	BOW LAKE ESTATES			IRVING OIL
STRATFORD	FAIRPOINT	FIBERCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL	PNGTS	
STRATHAM	FAIRPOINT	COMCAST	EVERSOURCE			UNITIL GRANITE STATE MARITIME & NORTHEAST	AMERIGAS PROPANE EASTERN PROPANE IRVING OIL LAMPREY ENERGY
SUGAR HILL	FAIRPOINT	TIME WARNER	EVERSOURCE NHEC				
SULLIVAN	FAIRPOINT	FIBERCAST	EVERSOURCE				
SUNAPEE	FAIRPOINT	COMCAST	EVERSOURCE NHEC	MUNICIPAL	MUNICIPAL		DEAD RIVER CO RYMES
SURRY	FAIRPOINT	TIME WARNER	EVERSOURCE LIBERTY	MUNICIPAL			
SUTTON	FAIRPOINT TDS	TDS	NHEC EVERSOURCE				
SWANZEY	FAIRPOINT	TIME WARNER	EVERSOURCE	WEST SWANZEY WATER INC.	MUNICIPAL		KEENE GAS ROY BROTHERS OIL & PROPANE RYMES

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
TAMWORTH	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE	LAKES REGION WATER CO.	MUNICIPAL		
TEMPLE	FAIRPOINT TDS	COMCAST	EVERSOURCE				
THOMPSON & MESERVE	FAIRPOINT BRETTON WOODS		EVERSOURCE				
THORNTON	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE	LAKES REGION WATER CO.			
TILTON	FAIRPOINT	METROCAST	EVERSOURCE	PENNICHUCK EAST TILTON AQUEDUCT CO.	MUNICIPAL	LIBERTY	ENERGY NORTH
TROY	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE	MUNICIPAL	MUNICIPAL		IRVING OIL
TUFTONBORO	FAIRPOINT TDS	TIME WARNER	NHEC EVERSOURCE WOLFEBORO LIGHT	LAKES REGION WATER CO.			
UNITY	FAIRPOINT		NHEC EVERSOURCE				
WAKEFIELD	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE		MUNICIPAL		IRVING OIL
WALPOLE	FAIRPOINT	COMCAST	LIBERTY	MUNICIPAL	MUNICIPAL		KEENE GAS SUBURBAN PROPANE
WARNER	TDS	TDS	EVERSOURCE	MUNICIPAL	MUNICIPAL		IRVING OIL RYMES
WARREN	FAIRPOINT	TIME WARNER	NHEC	MUNICIPAL			

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
WASHINGTON	FAIRPOINT GST		NHEC EVERSOURCE	WATERVILLE VALLEY			
WATERVILLE VALLEY	FAIRPOINT	TIME WARNER	NHEC EVERSOURCE	WATERVILLE VALLEY	WATERVILLE VALLEY		AMERIGAS PROPANE DEAD RIVER CO SUBURBAN PROPANE
WEARE	GST	COMCAST	EVERSOURCE	PENNICHUCK EAST			EASTERN PROPANE IRVING OIL RYMES SUBURBAN PROPANE
WEBSTER	TDS	TDS	EVERSOURCE UNITIL				
WENTWORTH	FAIRPOINT	TIME WARNER	NHEC				
WESTMORELAND	FAIRPOINT	ARGENT COMMUNICATIONS	EVERSOURCE				
WHITEFIELD	FAIRPOINT	TIME WARNER	EVERSOURCE	WHITE FIELD	WHITEFIELD		
WILMOT	FAIRPOINT TDS	COMCAST	NHEC EVERSOURCE				
WILTON	FAIRPOINT TDS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		EASTERN PROPANE
WINCHESTER	FAIRPOINT	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		OSTERMAN
WINDHAM	FAIRPOINT	COMCAST	LIBERTY EVERSOURCE	PENNICHUCK EAST		KINDER MORGAN	EASTERN PROPANE ENERGY NORTH PALMER GAS RYMES SUBURBAN PROPANE

UTILITIES BY CITY / TOWN

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
WINDSOR	GST		EVERSOURCE				
WOLFEBORO	FAIRPOINT	METROCAST	NHEC WOLFEBORO LIGHT	LAKES REGION WATER CO. MUNICIPAL	MUNICIPAL		DF RICHARDS ENERGY EASTERN PROPANE IRVING OIL RYMES
WOODSTOCK	FAIRPOINT	TIME WARNER	NHEC				FRANCONIA GAS

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State of New Hampshire Cable Franchise Areas

Legend

Cable Coverage Areas

	ArgentCommunications		Argent & Comcast
	CharterCommunications		Charter & Time Warner
	Comcast		Comcast & Metro Cast
	FiberCast		No Cable Coverage
	MetroCast		
	TDS		
	TimeWarner		

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**State of New Hampshire
Telecommunications
Serving Telephone Companies**

Legend

Serving Telephone Company

-  BRETTON WOODS TELEPHONE
-  DIXVILLE PHONE CO
-  DUNBARTON TELEPHONE
-  FAIRPOINT CLASSIC NORTHLAND
-  FAIRPOINT COMMUNICATIONS
-  GRANITE STATE TELEPHONE
-  TDS HOLLIS
-  TDS KEARSARGE
-  TDS MERRIMACK COUNTY
-  TDS UNION TELEPHONE
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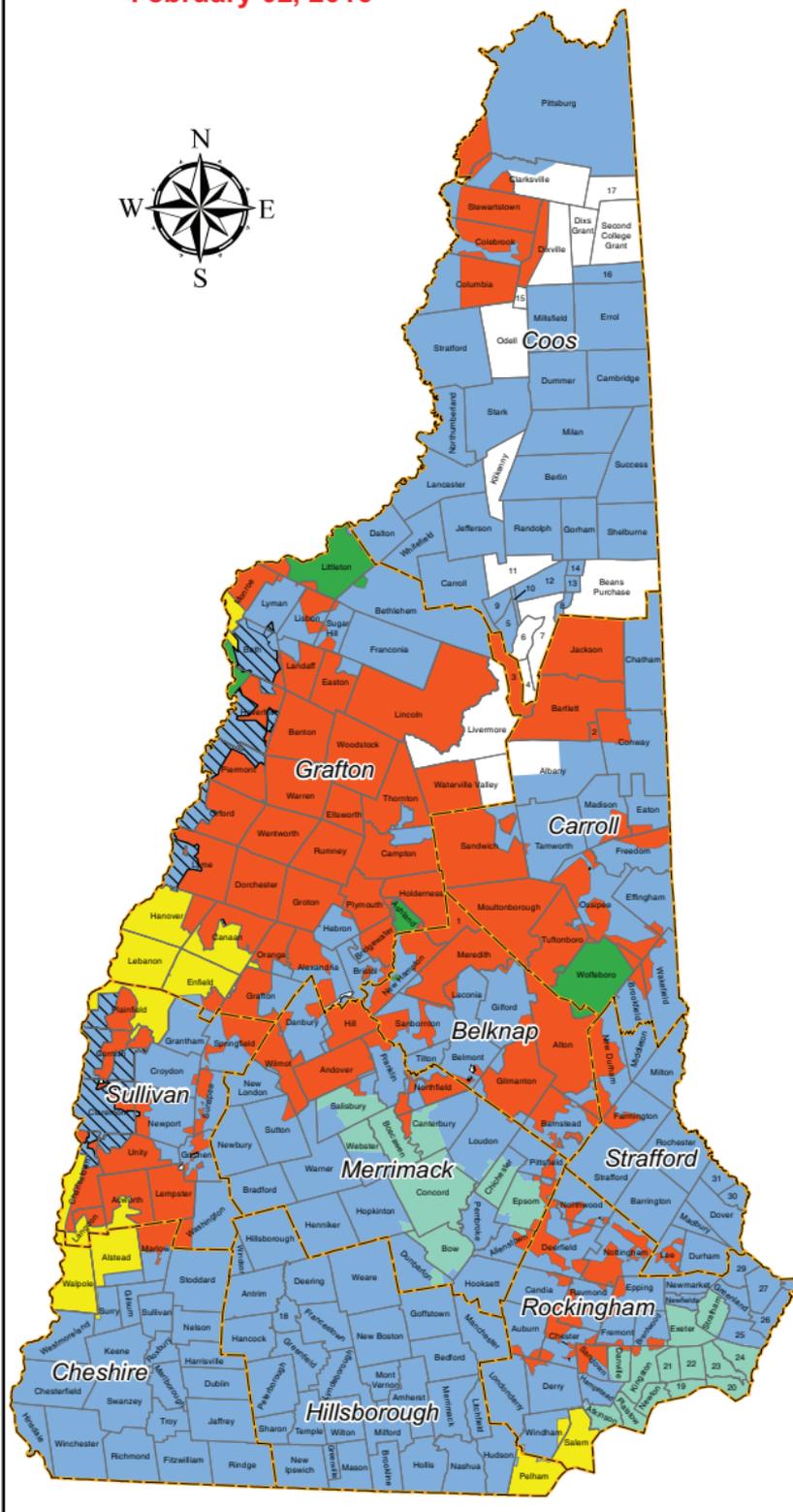
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Miles

State of New Hampshire Electric Utility Franchise Areas

February 02, 2016



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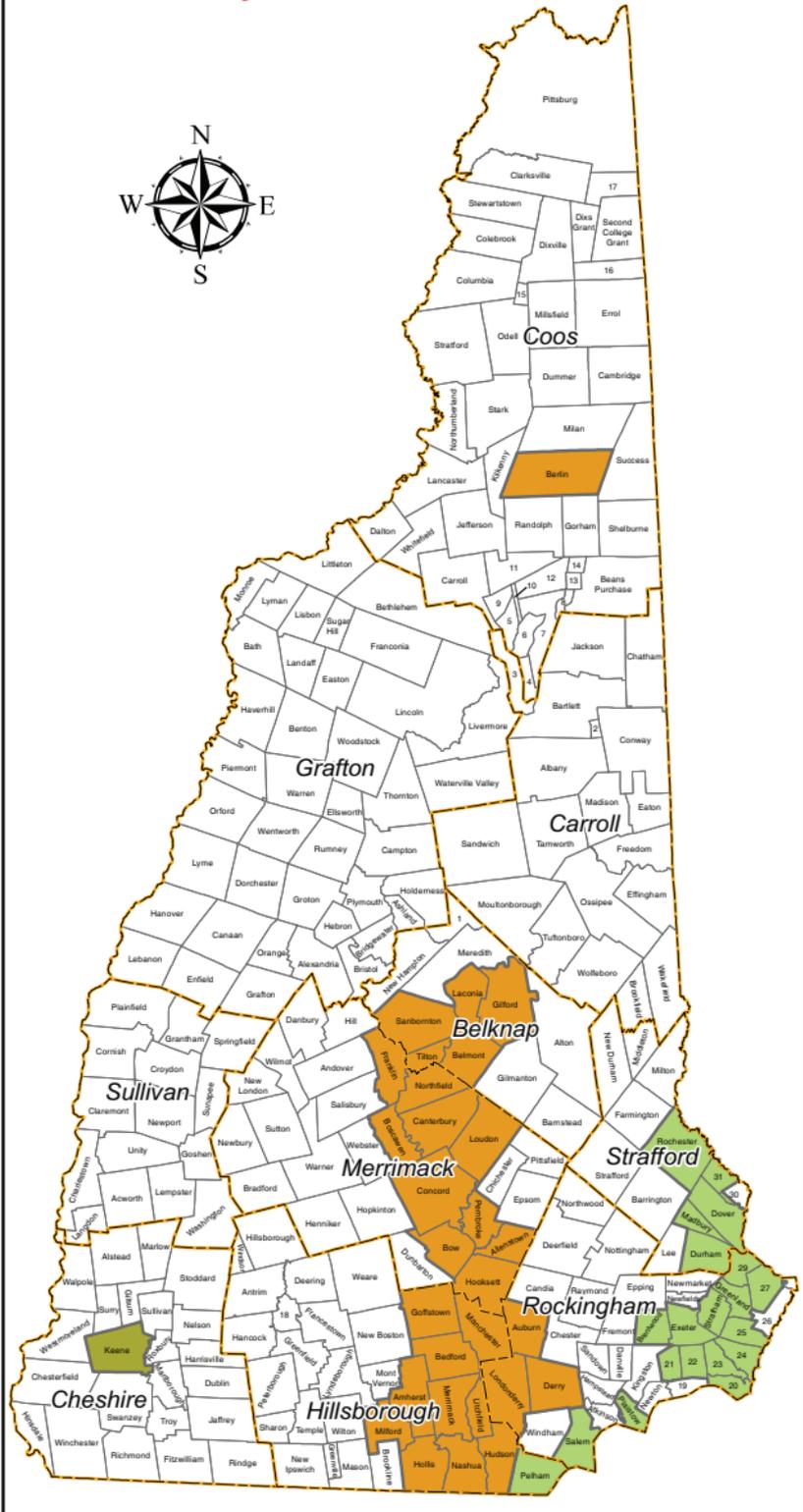
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State of New Hampshire Gas Utility Franchise Areas

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DIG SAFE® LAW RSA 374

Underground Utility Damage Prevention System

374:48 Definitions. – In this subdivision:

- I. “Commission” means the public utilities commission.
- II. [Repealed.]
- III. “Excavate”, “excavating”, or “excavation” means any operation conducted on private property or in a public way, right-of-way, easement, public street, or other public place, in which earth, rock, or other material in the ground is moved, removed, or otherwise displaced by means of any tools, equipment, or explosive, and includes but is not limited to drilling, grading, boring, milling, trenching, tunneling, scraping, tree and root removal, cable or pipe plowing, fence or sign post installation, pile driving, wrecking, razing, rending, or moving any structure or mass material, but does not include the tilling of soil for agricultural purposes, landscaping and maintenance of residential property performed with non-mechanized equipment, landscaping activities performed with mechanized equipment that are intended to cut vegetation, including lawn edging, aeration, and de-thatching, excavations permitted or grandfathered under RSA 155-E, or replacement of department-of-transportation-installed delineator posts in the same location.
- IV. “Excavator” means any person performing excavation.
- IV-a. “Operator” means any public utility as defined by RSA 362:2 or RSA 362:4, any cable television system as defined by RSA 53-C:1, and any liquefied petroleum gas company operating any jurisdictional facility or facilities as defined by the Natural Gas Pipeline Safety Act (49 U.S.C. chapter 601) that owns or operates underground facilities.
- V. “Person” means any individual, trust, firm, joint stock company, corporation (including a government corporation), partnership, association, state, municipality, commission, United States government or any agency thereof, political subdivision of the state, or any interstate body.
- VI. “System” means the underground facility damage prevention system referred to in RSA 374:49.
- VII. “Underground facility” or “facility” means any property which is buried, placed below ground, or submerged on a public way, private property, right-of-way, easement, public street, or other public place and is being used or will be used for the conveyance of cable television, electricity, gas, sewerage, steam, telecommunications, or water.
- VIII. “Blasting” means excavation by means of explosives.

374:49 Damage Prevention System.

Each operator shall participate in an underground facility damage prevention system. The system shall operate during regular

business hours throughout the year, except Saturdays, Sundays and legal holidays. The system shall receive notices of proposed excavations and transmit such notices to its members.

374:50 Rulemaking.

The commission shall adopt rules, pursuant to RSA 541-A, relative to:

- I. Minimum requirements for the operation of the system, including notification procedures.
- II. Procedures for the investigation of complaints relating to this subdivision.
- III. Emergency situations for which prior notice of excavation pursuant to RSA 374:51, II is not required.

374:51 Notification by Excavator.

- I. No person shall perform an excavation within 100 feet of an underground facility, except in an emergency, without first giving notification as required by this section. In an emergency, notification shall be given at the earliest practicable moment.
- II. At least 72 hours before a proposed excavation, but not including Saturdays, Sundays and legal holidays, each person required to give notice of an excavation shall notify the damage prevention system referred to in RSA 374:49. Such notice shall occur no more than 30 days before the proposed excavation is to be made.
- III. Notice may be in writing, by telephone or by any other reasonable means.
- IV. Prior to complying with the notification requirements of paragraph II, an excavator must premark the area as provided in this paragraph, which means identifying the perimeter of the proposed site of the excavation by marking the perimeter in an appropriate manner in the color white paint, stakes, or other suitable white markings on non-paved surfaces. No such premarking shall be acceptable if the marks interfere with traffic or pedestrian control, or are misleading to the general public. Premarking shall not be required on any continuous excavation that is over 100 feet in length, or any pole replacement that is within 5 feet of an existing location. If an excavation is over 100 feet in length or a pole replacement is within 5 feet of an existing location, the excavator shall
- V. communicate the perimeter of the excavation by means of a description of the area or construction plans, or have an on-site meeting with affected operators or other suitable means acceptable to the parties.
- VI. When making the notification required by this section, the excavator shall identify which of the methods described in paragraph IV will be used to identify the proposed excavation.
- VII. The excavator's notification shall be valid for 30 calendar days from the date and time of confirmation of notification by the underground facility damage prevention system.

VIII. If an excavator is aware that blasting will be required during an excavation, the excavator shall inform the damage prevention system when providing notice of the excavation. If an excavator determines during the effective term of the excavator's notification that blasting is required within the area premarked in accordance with paragraph IV, the excavator shall notify the damage prevention system of the need to blast. Notification shall be made at least 24 hours prior to any blasting, not including Saturdays, Sundays, and legal holidays. In the case of unanticipated obstructions that prevent further excavation without blasting, the excavator shall provide separate notice of such blasting not less than 4 contiguous hours in advance of such blasting, not including the hours of 4:00 p.m. to 6:00 a.m. weekdays, or all of Saturdays, Sundays, and legal holidays.

374:52 Notification by System.

Upon receipt of notice of a proposed excavation, the system shall notify all affected members.

374:53 Response by Operator.

Within 72 hours after receipt of notice from a proposed excavator or from the system of a proposed excavation, but not including Saturdays, Sundays, and legal holidays, an operator shall mark the location of its underground facilities in the area of the proposed excavation. An operator and an excavator may by agreement fix a later time for the operator's marking of its facilities. Once an operator has marked the location of its facilities in the area of an excavation, the excavator shall be responsible for maintaining the markings. An operator who participates in an underground facility damage prevention system shall not be required to locate underground facilities not owned by the operator; underground facilities which the owner shall not be required to locate may include, but shall not be limited to, facilities running from a house to a garage or other outbuilding.

374:54 Notice of Damage.

When any underground facility is damaged, the excavator causing the damage shall immediately notify the affected operator. The excavation shall not be backfilled without first receiving permission from the operator whose facility was damaged.

374:55 Civil Penalty.

- I. Proof that an excavation has been made without compliance with the notice requirement of RSA 374:51 and that damage to an underground facility has occurred shall be prima facie evidence in any court or administrative proceeding that the damage was caused by the negligence of the excavator.
- II. Any excavator who does not give notice of or identify the proposed excavation area as required by RSA 374:51 or rules of the commission regarding tolerance zones and marking procedures shall be subject to the penalties in paragraph VIII, in addition to any liability for the actual damages.

- III. Any operator which does not mark the location of its underground facilities as required by RSA 374:53 or rules of the commission regarding tolerance zones and marking procedures shall be subject to the penalties in paragraph VIII.
- IV. If underground facilities are damaged because an operator does not mark its underground facilities as required by RSA 374:53, the operator shall be subject to the penalties in paragraph VIII, liable for damages sustained to its facilities and, in addition, shall be liable for any damages incurred by the excavator as a result of the operator's failure to mark such facilities.
- V. If marked underground facilities are damaged, the excavator shall be subject to the penalties in paragraph VIII and liable for the cost of repairs for the damage.
- VI. Any excavator who damages an underground facility and fails to notify the operator, or backfills the excavation without receiving permission, as required by RSA 374:54, shall be subject to the penalties in paragraph VIII.
- VII. The commission or any commission employee, involved in an underground facility damage prevention program approved by the commission and designated by the commission, may enforce violations of this subdivision. Any excavator or operator that violates this subdivision shall be subject to the penalties in paragraph VIII. In addition, the commission may assess the excavator for expenditures made to collect the civil penalty. Any excavator or operator which suffers damage resulting from violation of this subdivision may petition the commission to initiate an enforcement action.
- VIII. Any excavator or operator that does not comply with RSA 374:51 through 374:54 shall be required either to complete an underground facility damage prevention program approved by the commission, or to pay a civil penalty of up to \$500. The civil penalty may be up to \$5,000 if the excavator or operator previously violated RSA 374:51 through 374:54 within the prior 12 months or if the violation results in bodily injury or property damages exceeding \$50,000, excluding utility costs. This paragraph shall not apply to a homeowner excavating on his or her own property or to a legal occupant of residential property excavating on the property of his or her primary residence with the permission of the owner.

374:56 Injunctions.

If any person is making or proposes to make an excavation in a negligent or unsafe manner which may result in damage to an underground facility, the operator which owns or maintains such facility may commence an action for a temporary restraining order or injunction to prevent the excavation.

CHAPTER Puc 800

Underground Utility

Damage Prevention Program

Statutory Authority: RSA 374:50

PART Puc 801 APPLICATION OF RULES

Puc 801.01 Purpose.

(a) The purpose of Puc 800 is to protect the public, operators, and excavators from physical harm, damages, and interrupted service resulting from damage to underground facilities.

(b) Puc 800 establishes procedures and requirements relative to:

- (1) Minimum requirements for the operation of the system, including notification procedures;
- (2) The investigation of complaints;
- (3) Emergency situations for which notice of excavation is not required;
- (4) The prevention of damage relating to underground facilities;
- (5) Enforcement; and
- (6) Record keeping.

Puc 801.02 Application.

(a) Each operator, as defined in Puc 802.12, shall:

- (1) Comply with Puc 800 and RSA 374:48-56; and
- (2) Maintain membership with the notification center.

(b) Any person, including any person who owns or operates an underground facility in New Hampshire but who is not an operator, as defined in Puc 802.12, may become a member of the notification center.

(c) Any member of the notification center who is not an operator but who owns or operates an underground facility shall comply with Puc 800.

PART Puc 802 DEFINITIONS

Puc 802.01 “Blasting” means “blasting” as defined in RSA 374:48, VIII, namely, “excavation by means of explosives.”

Puc 802.02 “Commission” means “commission” as defined in RSA 374:48, I, namely, “the public utilities commission.”

Puc 802.03 “Damage” means any impact or exposure that results in the need to repair an underground facility due to the weakening or the partial or complete destruction of the

underground facility, including, but not limited to, the protective coating, lateral support, corrosion control, or the housing for the line, device, or underground facility.

Puc 802.04 “Emergency situation” means a sudden or unexpected occurrence involving a clear and imminent danger demanding immediate action to prevent or mitigate loss of, or damage to, life, health, property, or essential public services.

Puc 802.05 “Excavation” means “excavation” as defined in RSA 374:48, III, namely, “any operation conducted on private property or in a public way, right-of-way, easement, public street, or other public place, in which earth, rock, or other material in the ground is moved, removed, or otherwise displaced by means of any tools, equipment, or explosive, and includes but is not limited to drilling, grading, boring, milling, trenching, tunneling, scraping, tree and root removal, cable or pipe plowing, fence or sign post installation, pile driving, wrecking, razing, rending or moving any structure or mass material, but does not include the tilling of soil for agricultural purposes, landscaping and maintenance of residential property performed with non-mechanized equipment, landscaping activities performed with mechanized equipment that are intended to cut vegetation, including lawn edging, aeration, and de-thatching, excavations permitted or grand fathered under RSA 155-E, or replacement of department-of-transportation-installed delineator posts in the same location.”

Puc 802.06 “Excavator” means “excavator” as defined in RSA 374:48, IV, namely, “any person performing an excavation.”

Puc 802.07 “Extraordinary circumstances” means events or conditions other than normal operating conditions which exist and make it significantly impractical or impossible for an underground facility owner or member owning and/or operating an underground facility to comply with the provisions of Puc 800, including, but not limited to, hurricanes, tornadoes, floods, ice or snow, and acts of God.

Puc 802.08 “Hand digging” means any excavation involving non-mechanized tools or equipment and includes, but is not limited to, digging with shovels, picks, and manual post hole diggers.

Puc 802.09 “Holiday” means any legal holiday pursuant to RSA 288:1 or, when such holiday falls on a Sunday, the following day pursuant to RSA 288:2.

Puc 802.10 “Locator” means a person acting on behalf of an operator to identify and mark the locations of underground facilities in accordance with Puc 806.

Puc 802.11 “Notification center” means the entity that performs the primary function of the system, is open to all operators within the state of New Hampshire, maintains a database of its members and operators and the specific

geographic areas in which each of its members and operators desires to receive notice of proposed excavation, and which has the capability to transmit notices of proposed excavation to its members and operators by teletype, telecopy, personal computer, telephone, or other comparable means.

Puc 802.12 “Operator” means “operator” as defined in RSA 374:48, IV-a, namely, “any public utility as defined in RSA 362:2 or RSA 362:4 and any cable television system as defined in RSA 53-C:1, and any liquefied petroleum gas company operating any jurisdictional facility or facilities as defined by the Natural Gas Pipeline Safety Act (49 U.S.C. chapter 601) that owns or operates underground facilities.”

Puc 802.13 “Person” means “person” as defined in RSA 374:48, V, namely, “any individual, trust, firm, joint stock company, corporation (including a government corporation), partnership, association, state, municipality, commission, United States government or any agency thereof, political subdivision of the state, or any interstate body.”

Puc 802.14 “Premark” means identifying the perimeter of the proposed site of an excavation by marking the perimeter in an appropriate manner in white paint, stakes or other suitable white markings on non-paved surfaces.

Puc 802.15 “System” means “system” as defined in RSA 374:48, I, namely, “the underground utility damage prevention system referred to in RSA 374:49”.

Puc 802.16 “Tolerance zone” means an area surrounding an underground facility which is 36 inches wide, measured horizontally and equidistant from the centerline of the underground facility, plus the width of the underground facility itself.

Puc 802.17 “Underground facility” means “underground facility” as defined in RSA 374:48, VII, namely, “any private property or property which is buried, placed below ground, or submerged on a public way, right-of-way, easement, public street, or other public place and is being used or will be used for the conveyance of cable television, electricity, gas, sewerage, steam, telecommunications or water.”

PART Puc 803 SYSTEM REQUIREMENTS

Puc 803.01 Procedures and Operation of Notification Center.

(a) The system shall operate a notification center, as contemplated by RSA 374:49.

(b) The notification center required by (a) above shall:

(1) Receive notification from excavators about intended excavation activities;

(2) Provide to excavators who give notice of an intent to engage in an excavation activity the names of potentially affected operators and members owning or operating underground facilities to whom the notification center shall transmit notice;

(3) Promptly transmit to potentially affected operators and members the information received from excavators about intended excavation activities;

(4) Provide the excavator, at the time of initial contact, a registration number confirming the notification of intended excavation activity;

(5) Create a record, which shall include the material included in (6) below, of each notification of intent to engage in an excavation activity and related communication;

(6) Create, pursuant to (5) above, a record of each proposed excavation, including the following:

a. The name of the person notifying the notification center;

b. The name, address and telephone number of the excavator;

c. The specific location, starting date, and description of the intended excavation activity;

d. The name(s) of any sub-contractor or other person or entity who the excavator indicates may excavate at the intended excavation site on behalf of the excavator making the notification;

e. The date and time of the notification;

f. The confirmation or registration number;

g. The identity of potentially affected members and operators that the notification center contacts to inform of the intended excavation activity;

h. The date and time the notification center transmitted notice of the intended excavation activity to each potentially affected member and operator;

i. The date and time the notification will expire in accordance with Puc 805.01(b); and

j. As to any material follow-up communication relating to the proposed excavation activity directed to the communications center:

1. The party or parties involved in the communication;

2. The content of the communication;

3. The date and time of the communication; and

4. The date, time and recipient of any transmittal of the communication; and

(7) Maintain the record required to be kept by (5) and (6) above for a period of a minimum of 3 years from the date of the last communication.

(c) The current toll-free telephone numbers of the notification center for reporting proposed excavations and otherwise communicating with the notification center shall be, 888-“DIG-SAFE”, which is, 888-344-7233 or 811.

(d) The notification center shall also maintain an internet-based system for proposed excavations at www.digsafe.com.

(e) Operators and members of the notification center shall use communications equipment that shall be compatible with the notification center.

(f) The notification center shall develop and implement procedures and use communication equipment which are adequate to acknowledge calls within 20 seconds.

(g) The notification center shall staff its operation a minimum of 10 hours each day, 5 days each week, excluding Saturdays, Sundays, and holidays, to respond to both routine and emergency calls.

(h) During the hours that the notification center is not operated by staff, the notification center shall provide at a minimum for an answering service capable of responding to an emergency notification request 24 hours per day, 7 days per week.

(i) The training provided by the notification center shall direct the public to make emergency calls to 911.

(j) The notification center shall be capable of responding to a request for emergency notification and shall transmit the information as provided in (k)(3) below.

(k) The notification center shall transmit information as follows:

(1) Notices of proposed excavation activities to potentially affected members and operators by 5:00 p.m. on the date of receipt;

(2) Routine messages by 5:00 p.m. on the date of receipt; and

(3) Messages relating to emergency situations, as described in Puc 805.03, to any potentially affected member, operator or excavator, as applicable, as soon as possible, but not later than 10 minutes following receipt.

Puc 803.02 Education and Training.

(a) The notification center shall assure that the toll-free telephone number shall be prominently displayed in telephone directories state-wide.

(b) The notification center shall:

(1) Make available literature describing the notification center;

(2) Assure the distribution of such literature to the public; and

(3) Make such literature available for purchase and distribution by requesting parties.

(c) The notification center shall, upon request, provide training to its members regarding the operations of the notification center.

(d) The notification center shall provide all members and interested persons with a brochure explaining the notification center's objectives, procedural guidelines, and opportunities for member participation.

PART Puc 804 DUTIES OF OPERATORS

Puc 804.01 Reporting Requirements for Operators of Underground Facilities.

(a) Each operator shall file monthly, including any month in which there are no violations to report, with the commission, on or before the 15th day of the following month, written reports of probable violations of Puc 800, damage to underground facilities, or both.

(b) Each operator shall file reports required by (a) above on Form E-26.

(c) Each operator shall include the following in Form E-26:

- (1) The date the incident was reported;
- (2) The date the incident occurred;
- (3) The name and address of the person reporting;
- (4) The reporter's name and phone number;
- (5) The location of the damage, violation, or both;
- (6) A description of the property damaged, if any;
- (7) A description of the facility, including:
 - a. Details of the facility such as the type, size, material, pressure, voltage, or both; and
 - b. Type of facility by ownership, such as, customer-owned, municipal-owned or utility-owned.
- (8) A description of damage to the facility, if any;
- (9) Cost estimate of damage, if any, and whether the excavator has been billed;
- (10) A description of personal injuries, if any;
- (11) The excavator's name, address, and phone number;
- (12) The excavator's employer, if applicable;
- (13) A description of the incident;
- (14) The type of marking used at the location, if any;
- (15) Details fully describing whether:

- a. The situation was an emergency;
- b. The notification procedure was or was not followed as prescribed;
- c. The notification was completed and, if so, provide the registration number and date of notification;
- d. The notification was completed and the location was not premarked;
- e. The notification was completed and the location was not marked;
- f. The notification was completed but markings were not maintained;
- g. The notification was completed, the location was marked, but markings were incorrect;
- h. The notification was completed and the location was marked but damage occurred; and
- i. The notification procedures were not followed and damaged occurred.

(d) If there are no reportable incidents during a month the operator shall file a one page notification report using Form E-26, on or before the 15th day of the following month, identifying the owner or operator and stating that no reportable incident of damage or a violation occurred during the month.

(e) The operator shall send the reporting form required by this section to the New Hampshire public utilities commission, safety division, at its mailing address as provided on the E-26 form or electronically as specified on the commission's web site.

Puc 804.02 Notification Requirements.

(a) Any operator who owns, operates, or both, an underground facility used in the transportation of gas or hazardous liquids and subject to the federal pipeline statute, 49 U.S.C. §§ 60101 to 60137, shall:

(1) Maintain a current list of the names and contact information of persons who normally engage in excavation activities in the area in which any underground facility is located, which is owned by that operator, and is used in the transportation of gas or hazardous liquids and subject to the federal pipeline statute;

(2) Notify abutters of the existence of an underground facility used in the transportation of gas or hazardous liquids subject to the federal pipeline statute, owned by that operator; and

(3) Notify persons who normally excavate in the area in which an underground facility used in the transportation of gas or hazardous liquids subject to the federal pipeline statute owned by that operator, as often as needed to make them aware of the notification center, including:

a. The notification center's existence and purpose;
and

b. How to learn the location of underground facilities before excavation activities begin.

(b) An affected operator may complete the notification required by Puc 804.02(a)(2) above by:

- (1) Distributing fliers;
- (2) Informational mailings;
- (3) Placing line markers;
- (4) Signage; or

(5) Other reasonable public education outreach consistent.

(c) An affected operator may complete the notification required by Puc 804.02(a)(3) above by means including but not limited to distributing informational mailings, conducting informational sessions, or both.

(d) An operator who participates in an underground utility damage prevention system shall not be required to locate underground facilities not owned by the operator. Underground facilities which the owner shall not be required to locate shall include, but shall not be limited to, facilities running from a house to a garage or other outbuilding.

(e) When no underground facility is within the area of a proposed excavation, an owner or operator receiving notification of the proposed excavation shall so advise the excavator by:

(1) Marking the non existence of facilities within the premarked area of intended excavation in accordance with Puc 806;

(2) Participating in a meeting where details of the job site are discussed and documented; or

(3) Communicating with the operator via e-mail, fax, telephone or other electronic communication, provided that the excavator confirms receipt of such communication.

Puc 804.03 Training of Locators.

(a) Locators shall be trained in accordance with National Utility Locating Contractors Association (NULCA) standards as adopted on December 21, 2001, including the competencies as described in (b) below.

(b) To meet the requirements of (a), training programs for locators shall include, at a minimum, the following competencies:

- (1) Electromagnetic locating;
- (2) Instruction in the use of transmitters and receivers;

- (3) Procedures for marking underground facilities;
- (4) Training in the identification of facilities;
- (5) Safety procedures;
- (6) Operator map and record reading; and
- (7) Familiarity with the rules in this chapter.

PART Puc 805 DUTIES OF AN EXCAVATOR

Puc 805.01 Notification Required Prior to Excavation.

(a) Excavators shall, pursuant to RSA 374:51 notify the notification center:

(1) Not less than 72 hours prior to a proposed excavation, not including Saturdays, Sundays and legal holidays; and

(2) Not more than 30 days prior to a proposed excavation to be made.

(b) The excavator's notification, required by (a) above, shall be valid for 30 calendar days from the date and time the notification center confirms the notification.

(c) When an excavator contacts the notification center as described in (a) above, it shall provide the following:

(1) The name of the person notifying the notification center;

(2) The name, address and telephone number of the excavator;

(3) The name of each sub-contractor or other person or entity who might excavate at the intended excavation site on behalf of the excavator making the notification; and

(4) The specific location, starting date, and description of the intended excavation activity.

(d) Prior to complying with the notification requirements of RSA 374:51, II and (a) above, an excavator shall, pursuant to RSA 374:51,IV, premark the area of proposed excavation by identifying the perimeter of the proposed site of the excavation.

(e) The excavator shall premark in a way that does not interfere with traffic or pedestrian control and is not misleading to the general public.

(f) An excavator shall not be required to premark any continuous excavation that is over 100 feet in length, or any pole replacement that is within 5 feet of an existing location.

(g) If an excavation is over 100 feet in length or a pole replacement is within 5 feet of an existing location, the excavator shall communicate the perimeter of the excavation to any potentially affected operator, member of the notification center who owns or operates an underground facility, or both by:

- (1) Providing a detailed description of the site area;
- (2) Providing detailed construction plans;
- (3) Holding an on-site meeting with potentially affected operators; or

(4) Providing other suitable means of communicating the perimeter of the excavation to any potentially affected operator, member, or both, of the notification center who owns or operates an underground facility.

(h) Once an owner or operator of an underground facility has marked the location of its underground facility in the area of an excavation, pursuant to RSA 374:53 and Puc 805.02, the excavator, and any subcontractor, employee or agent of the excavator performing work on behalf of the excavator at the site, shall be responsible for maintaining the markings during the excavation.

(i) No person or entity not an employee of the excavator shall excavate on behalf of an excavator as a subcontractor or otherwise without separately complying with the notification requirements of this section, unless the excavator has notified the notification center of the identity of that person or entity as provided in (c)(3) above.

(j) A subcontractor of the excavator or other entity may excavate pursuant to the excavator's notification to the notification center if the subcontractor or entity:

(1) Performs excavation at the location specified in the notification;

(2) Has a contract to perform this excavation with the excavator;

(3) Does the excavation work specified in the notification;

(4) Is listed with the notification center, as provided in (c)(3) above; and

(5) Otherwise complies with Puc 800, RSA 374:48-56 and other applicable law.

(k) No person shall misuse the intent of the notification center by making a request for marking of an underground facility for other than excavating activities, such as for conducting an engineering design without intending to excavate at the site in question within 30 days.

Puc 805.02 Excavation That Affects the Tolerance Zone.

(a) Any person conducting excavation activity that affects the tolerance zone surrounding an underground facility shall exercise at all times such reasonable care as is necessary to protect the underground facility from damage.

(b) Except as provided in (c) below, in order to locate and identify an underground facility, the excavator shall excavate by methods limited to:

- (1) Hand digging;
- (2) Pot holing;
- (3) Soft digging;
- (4) Vacuum excavation;
- (5) Other mechanical methods with the approval of the underground facility owner or operator; or

(6) Other methods accepted in the industry consistent with the alternatives listed in (1) through (5) above, which clearly will not affect the integrity of the underground facility.

(c) For pavement removal an excavator shall not be limited to hand digging and the other non-invasive methods cited in (b) above.

(d) For parallel type excavations, such as excavation along an existing underground facility at an approximately equal distance when measured periodically, the excavator shall expose the existing underground facility at intervals as often as necessary to avoid damage.

(e) For trenchless excavations, such as horizontal drilling, boring, pneumatic jacking, tunneling and pavement reclamation, reasonable care for purposes of Puc 805.02(a) shall include determining the exact depth of the underground facility and clearances required by the operator and incorporating location details into the trenchless excavation procedure so as to avoid any potential damage of the underground facility.

Puc 805.03 Emergency Situations.

(a) If necessary to respond in an emergency situation, an excavator may begin an excavation without notifying the notification center prior to excavation as required by Puc 804.01, but shall notify the notification center at the earliest practicable moment.

(b) In notifying the notification center of excavation or intended excavation in an emergency situation, the excavator shall specifically identify the dangerous condition involved.

(c) While an excavator who excavates in an emergency situation shall not be liable on that basis for a failure to notify the notification center as required by Puc 804.01, nothing in this section shall relieve the excavator from liability if:

(1) The excavator damages an underground facility which has been properly marked or which has not been marked; or

(2) The excavation does not qualify as an emergency excavation.

(d) No excavator shall indicate to the notification center or to an operator or member of the notification center that owns or operates an underground facility that an event constitutes an emergency situation unless the excavator believes in good faith that the circumstances do constitute an emergency situation.

(e) If the parties request, pursuant to Puc 200, a determination by the commission as whether a situation is, or was, an emergency situation, the commission shall make such a determination based on a review of the facts of the situation and the definition of emergency situation.

Puc 805.04 Blasting.

(a) When an excavator determines that blasting will be required during an excavation, the excavator shall inform the notification center when providing notice of the excavation.

(b) If an excavator determines during the effective term of the excavator's notification that blasting is required within the area premarked in accordance with Puc 805.01 (d), the excavator shall notify the notification center of the need to blast. Notification shall be made at least 24 hours prior to any blasting, not including Saturdays, Sundays, and holidays.

(c) When unanticipated obstructions prevent further excavation without blasting, the excavator shall provide separate notice of such blasting not less than four hours in advance of such blasting, not including the hours of 4:00 p.m. to 6:00 a.m. weekdays, or all of Saturdays, Sundays, and holidays.

Puc 805.05 Damage to an Underground Facility.

(a) When an excavator causes any damage to an underground facility not owned or operated by the excavator, the excavator shall:

(1) Call 911 when:

a. A gas underground facility is damaged and there is a release of gas;

b. An electric underground facility is damaged and an excavator determines that a person may have received an electric shock; or

c. Any other facility is damaged and public safety is affected.

(2) Evacuate nearby structures if necessary;

(3) Contact the facility owner or operator;

(4) Attempt no repairs, unless directed to by the facility owner or operator;

(5) Call 811 or 888-DIG SAFE (Notification Center); and

(6) Report the damage to the commission.

PART Puc 806 MARKING THE TOLERANCE ZONE

Puc 806.01 Tolerance Zone.

(a) An operator shall use one of the following marking methods to mark the tolerance zone of an underground facility:

(1) The corridor marking method which shall be the practice of placing markers at either boundary of the tolerance zone, such that the markers will be 18 inches plus one-half the width of the facility away from the facility centerline;

(2) The centerline marking method which shall be the practice of placing markers directly over the centerline of the facility establishing boundaries at points located 18 inches plus one-half the width of the facility from the markers; or

(3) The offset marking method which shall be the practice of locating the centerline of the facility and placing markers at locations which parallel the facility.

(b) Any operator shall use the offset marking method only when it is impractical to use either the corridor or centerline methods, such as in marking in the traveled portion of an unpaved roadway.

(c) When marking an underground facility an operator shall mark the underground facility consistent with the color code for the utility type of the underground facility, as set forth in Puc 806.02.

(d) In the event an operator maintains 2 or more underground facilities in close proximity to each other within the area of the proposed excavation activity, and the corridor marking method is to be applied, the operator may mark one tolerance zone.

(e) When an operator marks 2 or more underground facilities as described in (d) above:

(1) The operator shall establish the boundaries of the tolerance zone by use of the corridor marking method by locating the boundaries of each separate underground facility and placing markers at the outer boundaries of the multiple underground facilities; and

(2) When the marking results in one area being marked, the operator shall inform the excavator of the marking of each of the separate underground facilities within the marked boundaries, either verbally or by appropriate single markings pursuant to Puc 806.01.

(f) When an operator maintains 2 or more underground facilities in close proximity to each other within the area of the proposed excavation and the centerline marking method is to be applied, the operator shall place markers, conforming with Puc 806.01(a)(2), over the centerline of each facility.

(g) In the event the operator or member who owns and/or operates an underground facility is unable to designate the location of the underground facility due to extraordinary circumstances, the operator or member shall notify the notification center and provide an estimated completion date. The notification center shall then document on the existing notification ticket, utilizing an attachment message, that the utility is unable to designate the location of the underground facility. The operator shall notify the excavator who

called the notification center that it is unable to designate the location of the underground facility due to extraordinary circumstances.

Puc 806.02 Markers.

(a) Within 72 hours after receipt of notice from a proposed excavator or from the notification center of a proposed excavation, but not including Saturdays, Sundays and holidays, an operator or member of the notification center who owns or operates an underground facility, shall

(1) Mark the location of its underground facility in the area of the proposed excavation; or

(2) If no underground facility is within the area of the proposed excavation, so notify the excavator pursuant to Puc 804.02(e).

(b) An operator who participates in an underground utility damage prevention system shall not be required to locate underground facilities not owned by the operator. Underground facilities which the owner shall not be required to locate shall include, but not be limited to, facilities running from a house to a garage or other outbuilding.

(c) An operator shall mark underground facilities by the use of paint, stakes, flags, or by any other means that clearly indicates the location of the underground facility.

(d) An operator shall consider the physical characteristics in the area of the proposed excavation in determining the type of marker to be used.

(e) Operators shall mark underground facilities according to the following color code:

(1) Red shall be used for underground facilities conveying electric power, electric cable conduits or lighting cables;

(2) Yellow shall be use for underground facilities conveying gas, oil, steam, petroleum, or gaseous materials;

(3) Orange shall be used for underground facilities used for communications, alarm, signal, communications cables, or communications conduit;

(4) Blue shall be used for underground facilities conveying water or used for irrigation or slurry lines; and

(5) Green shall be used for underground facilities conveying sewer or used for drain lines.

(f) Excavators shall use the color white for the pre-marking of the boundaries of a proposed excavation, except as provided in (g) below.

(g) Excavators shall use pink for pre-marking when snow conditions would render white premarking not clearly visible.

Puc 806.03 Identification.

(a) When an operator marks its underground facility it shall indicate:

- (1) The width of the underground facility for all facilities greater than 1 inch nominal diameter;
- (2) The specific owner or operator of the underground facility; and
- (3) The function of the underground facility.

(b) For purposes of Puc 806.03 (a)(3) functions shall be marked by using:

- (1) The letter E for underground facilities conveying electricity;
- (2) The letter G for underground facilities conveying gas;
- (3) The letters PP for underground facilities conveying oil;
- (4) The letters ST for underground facilities conveying steam;
- (5) The letters CH for underground facilities conveying chemicals;
- (6) The letter T for underground facilities containing telephone wires or cable;
- (7) The letters CATV for underground facilities conveying cable television signals;
- (8) The letters TC for underground facilities conveying traffic control information or signals;
- (9) The letters FA for underground facilities conveying fire alarm information or signals;
- (10) The letter W for underground facilities conveying water;
- (11) The letters RW for underground facilities conveying reclaimed water;
- (12) The letter S for underground facilities conveying sewage;
- (13) The letters SS for underground facilities conveying storm sewage; and
- (14) The letters SD shall be used for underground facilities used for storm drainage.

(c) An operator shall identify with markings any changes in direction or terminations occurring within the immediate area of the proposed excavation with arrows or other appropriate indicators.

Puc 806.04 Emergency Procedures.

(a) Each operator and member of the notification center who owns or operates underground facilities, or both, shall develop internal practices and procedures to:

- (1) Receive and respond to emergency notifications; and
- (2) Mark the location of facilities in emergency situations.

Puc 806.05 Marking Certain Newly Installed Underground Facilities.

(a) Upon completing the installation of new underground facilities within an area that has been subject to excavator notification and premarking pursuant to Puc 805.01, an operator shall make reasonable efforts to communicate the existence of such facilities if they are covered with soil or other material that impairs their visibility.

(b) For purposes of (a) above, reasonable efforts shall include:

- (1) Marking the tolerance zone in accordance with 806.01, 806.02, 806.03, and 806.04;
- (2) Contacting the excavator with information regarding the presence of the newly constructed facilities; or
- (3) Leaving a tag or marker clearly indicating the presence of the newly constructed facilities with contact information.

PART Puc 807 ENFORCEMENT PROCEDURES

Puc 807.01 Investigation of Complaints.

(a) The notification center shall institute procedures to receive and resolve complaints of excavators, operators, owners or operators of underground facilities, members, and the general public.

(b) Owners and operators of underground facilities shall institute procedures to receive and resolve complaints of excavators and the general public.

(c) The commission staff shall consider and decide unresolved complaints pursuant to the procedures established in Puc 200.

(d) An unresolved dispute relating to Puc 800 which is appealed in writing to the commission shall be handled as follows:

- (1) The matter shall be treated as a request for an adjudicatory proceeding; and
- (2) The parties to the dispute shall have a right of appeal by petition to the New Hampshire Supreme Court pursuant to RSA 541:6.

Puc 807.02 Notice of Probable Violation.

(a) In the event the commission staff determines that a probable violation of RSA 374:48-56, Puc 800, or both, has occurred, staff shall issue a written notice of probable violation (NOPV) to the party alleged to have committed the violation.

(b) The commission staff shall send information regarding the NOPV by certified mail to the party regarded as in violation.

(c) The NOPV shall include the following:

(1) A description of the probable violation and reference to the rule or statute regarded as violated;

(2) The date and location of the probable violation;

(3) A statement notifying the party or parties involved that civil penalties might be imposed pursuant to RSA 374:48-56, in the event of unfavorable judgment;

(4) Statutory rights of the respondent as enumerated in RSA 374:48-56; and

(5) Procedures for resolving the complaint.

(d) Any owner or operator of an underground facility involved in the NOPV shall provide a representative for any informal conference or hearing scheduled pursuant to Puc 800.

Puc 807.03 Alternative Responses to Notice of Probable Violation.

(a) Upon receipt of the NOPV the respondent shall either:

(1) Submit to the commission within 30 days, in writing, evidence refuting the probable violation referenced in the NOPV;

(2) Request in writing within 30 days, an informal conference with commission staff to examine the basis of the probable violation; or

(3) Execute a consent agreement with the commission resolving the probable violation.

(b) If the respondent requests an informal conference pursuant to (a)(2) above, the commission staff shall set a date and time for the informal conference.

Puc 807.04 Notice of Violation.

(a) If the commission or commission staff involved in the damage prevention program, after reviewing evidence and testimony obtained in writing or conferences, determines that a violation of RSA 374:48-56, Puc 800, or both, has occurred, the commission or commission staff involved in the damage prevention program shall issue a notice of violation (NOV) to the respondent pursuant to RSA 374:55, VII.

(b) The NOV so issued shall include:

(1) The factual and statutory basis for the unfavorable preliminary determination;

(2) A description of factors relied upon by commission staff in making its determination, such as the gravity of the violation, history of prior violations, degree of culpability of the respondent, how quickly the respondent took action to rectify the situation, cooperativeness of respondent, and any other factors which would tend to either aggravate or mitigate the violation;

(3) The civil penalty, if any, proposed to be imposed;

(4) Procedures for remitting penalty; and

(5) Statutory rights of the respondent as enumerated in RSA 374:48-56.

Puc 807.05 Response to Notice of Violation.

(a) Within 10 days from receipt of the NOV, the respondent shall either:

(1) Sign a consent agreement and remit the civil penalty; or

(2) File a request in writing for a hearing before the commission.

Puc 807.06 Commission Action.

(a) The commission shall act upon staff's recommendation unless the respondent requests a hearing pursuant to Puc 807.05(a)(2). Upon such hearing request, the commission shall provide the respondent with notice and an opportunity for a hearing, held pursuant to Puc 200. At the hearing, the respondent may show by a preponderance of the evidence why the commission or designated commission staff determination should be changed.

Puc 807.07 Civil Penalties.

(a) If the commission or designated commission staff within the division of safety finds reason to issue an NOV, the commission or designated commission staff shall propose to assess a civil penalty pursuant to RSA 374:55.

(b) In determining the assessment, the following factors shall be considered:

(1) The severity of the consequences resulting from the violation such that the more severe the consequences, the higher the civil penalty, the gravity of the violation, degree of culpability of the respondent, cooperativeness of respondent, history of prior violations, and other factors which would tend to aggravate fault; and

(2) Mitigating circumstances, such as how quickly the excavator took action to rectify the situation, how much control the excavator had over the situation, and other circumstance which would tend to lessen fault.

NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION

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