

RATE CASE EXPENSE SURCHARGE

DIVISION

FAR ECHO HARBOR, PARADES SHORES, WEST POINT, WATERVILLE VALLEY GAETWAY, HIDDEN VALLEY, WENTWORTH COVE, PENDLETON COVE, DEER RUN, WOODLAND GROVE, ECHO LAKE WOODS, BRAKE HILL, TAMWORTH WATER WORKS, 175 ESTATES, DEER COVE, LAKE OSSIPEE VILLAGE, INDIAN MOUND AND GUNSTOCK GLEN.

AVALIABILITY

This schedule is available to all water services in the franchise area.

CHARACTER OF SERVICE

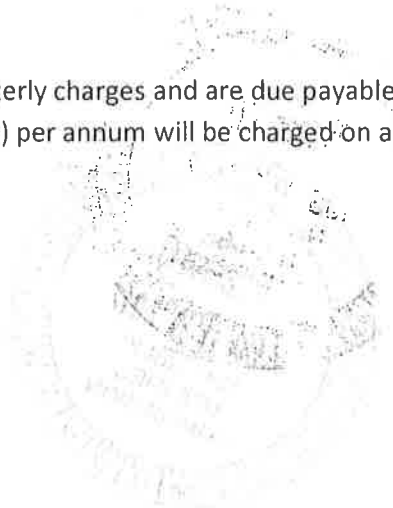
This is the recoupment of \$120,000 of rate case expenses incurred by the company in NHPUC Docket DW 15-209 and \$38,575 as the difference between the permanent rate approval by the Commission in Order No. 25,969 for services rendered on and after September 14, 2015 and the temporary rates actually collected during this period. The total amount to be collected is \$158,575 and will be billed in (8) equal quarterly charges on or after June 30, 2017.

RATES


Eight (8) equal quarterly charges per customer of \$11.73

TERMS OF PAYMENT

Bills under these rates will be rendered in eight (8) equal quarterly charges and are due payable upon presentation. Interest at a rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.



Dated: August 8, 2017

Issued by: 
Thomas A. Mason

Effective: June 30, 2017

Title: President, Lakes Region Water Company, Inc.

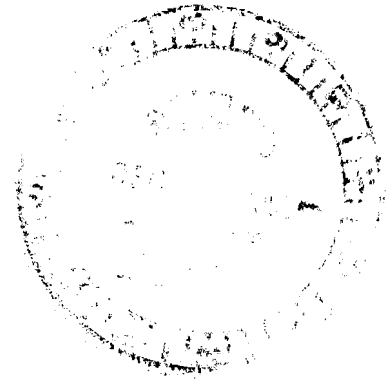
Authorized by Docket No. DW 15-209

NHPUC Order No. 26,028

Dated June 21, 2017

**NHPUC TARIFF NO. 6
WATER**

LAKES REGION WATER COMPANY, INC.



**ISSUED IN ACCORDANCE WITH NHPUC REPORT AND ORDER NO. 24,692
IN DOCKET DW 05-137.
DATED OCTOBER 31, 2006**

Issued: November 27, 2006

Issued by: *Thomas A. Mason Sr.*
Thomas A. Mason Sr.

Effective: December 1, 2006

Title: President, Lakes Region Water Company, Inc.

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Lakes Region Water Company, Inc.

SERVICE AREA

The territory authorized to be served by this utility and to which this tariff applies is as follows: Three areas known as **Far Echo Harbor (FEH)**, **Paradise Shores (PS)**, **West Point (WP)**, in Moultonboro, Carroll County, New Hampshire; two areas known as **Waterville Valley Gateway (WVG)**, **175 Estates (175E)** in Thorton, Grafton County, New Hampshire; one area known as **Hidden Valley (HV)** located in part Wolfeboro and in part Tuftonboro, Carroll County, New Hampshire; three areas known as **Wentworth Cove (WC)**, **Pendleton Cove (PC)**, **Brake Hill (BH)** in Laconia, Belknap County, New Hampshire; one area known as **Deer Run (DR)** in Campton, Grafton County, New Hampshire; one area known as **Woodland Grove (WG)** in Conway, Carroll County, New Hampshire; one area known as **Echo Lake Woods (ELW)** in North Conway, Carroll County, New Hampshire; one area known as **Tamworth Water Works (TWW)** in Tamworth, Carroll County, New Hampshire; two areas known as **Deer Cove (DC)**, **Indian Mound (IM)**, in Ossipee, Carroll County, New Hampshire; one area known as **Lake Ossipee Village (LOV)** in Freedom, Carroll County, New Hampshire; and one area known as **Gunstock Glen (GG)** in Gilford, Belknap County, New Hampshire.

Issued: November 21, 2006

Issued by: Thomas A. Mason Sr.

Effective: December 1, 2006

Title: President, Lakes Region Water Company, Inc.

Lakes Region Water Company, Inc.

TERMS AND CONDITIONS**1. Application for Service and Payment Address.**

Application for service should be made to **Lakes Region Water Company, Inc.**
(the “Company”), P.O. Box 389, Moultonboro, New Hampshire 03254:

(a) A New Customer Service fee of \$25.00 will be included with the first billing

2. Service Extensions.

Extensions will be made to existing mains provided:

(a) Main pipe extensions shall be laid by and shall be the property of Lakes Region Water Company, Inc.

(b) Highways and streets in which an extension is to be made must have been laid out, lines and grades established, rough graded and dedicated to public use and easements granted to Lakes Region Water Company, Inc.

(c) The size of pipe shall be determined by the Company, in accordance with the New Hampshire Public Utilities Commission and with conditions surrounding the extension.

(d) For any extension made, the customer will be required to make a deposit with the Company in advance of construction for an amount equal to the estimated construction cost (exclusive of services and meters) of such extension. Such construction costs shall be adjusted to the actual cost upon completion.

(e) Except under unusual circumstances, construction of main extensions will be carried on between May 1 and October 1 of each year.

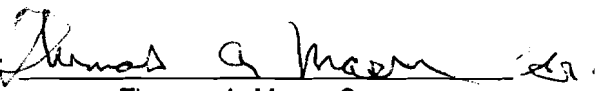
3. Service Pipe.

The utility will install and maintain the service pipe from the main to the property line. It is the customer's expense to provide and maintain the service pipe and valve from the property line in. Any relocation of the service pipe on the customer's premises due to the change in grade, relocation of grade or otherwise shall be at the customer's expense, and in no event shall the Company be responsible for any damage done by water escaping therefrom. Each customer will install a stop and waste cock easily accessible and located inside the building near the service entrance.

Issued in compliance with NHPUC Order No. 24,730 in Docket DW 06-166, dated February 16, 2007

Issued: March 12, 2007

Effective: March 16, 2007

Issued by: 
Thomas A. Mason Sr.

Title: President, Lakes Region Water Company, Inc.

Lakes Region Water Company, Inc.

4. **Pipes and Fixtures.**

- (a) Customers shall maintain the plumbing, piping and fixtures within their own premises in good repair, free from leaks and protected from freezing, at their own expense; and for failure to do so service may be disconnected.
- (b) If a leak occurs on the customer's premises and the Company cannot isolate the leak by disconnecting service, the Company may deem it necessary to repair the leak so as to protect the integrity of the system at the customer's expense.

5. **Hot Water Tanks.**

All customers having direct pressure hot water tanks or appliances must place proper automatic vacuum and relief valves in the piping system to prevent any damage to such tanks and appliances should it become necessary to shut off the water on the street mains or service pipe. Service will be provided to such direct pressure installations only at the customer's risk and in no case will the Company be liable for any damage occasioned thereby.

6. **Use of Water.**

All persons shall avoid unnecessary use of water. They shall not allow water to run to prevent freezing or to run longer than necessary for proper use. The Company shall determine what constitutes waste or improper use and will restrict the same with Commission approval when necessary.

7. **Cross Connections.**

- (a) No cross connections between the public water system and any non-potable supply will be allowed unless protected by a system specifically designed for this purpose and the connection is approved by the Company and by the State Department of Environmental Services.
- (b) The Company may disconnect a customer's service if the customer fails to address a condition that could contaminate the water system

8. **Restricted Use.**

When necessary to conserve supply, the company with commission approval may restrict or prohibit the use of hand hoses, lawn sprinklers, water cooler and air conditioning equipment.

9. **Stoppage and Damage.**

- (a) The Company will not be responsible for any damage caused by shut-offs in the mains of service pipes, because of shortage of supply, setting or removing meters, repairs, construction, or for other reasons beyond the control of the Company. Notice of shut-offs will be given when practicable; however, nothing in this rule shall be construed as requiring the giving of such notice.

Issued: November 21, 2006

Issued by: Thomas A. Mason Sr.

Effective: December 1, 2006

Title: President, Lakes Region Water Company, Inc.

Lakes Region Water Company, Inc.

(b) The Company shall not be responsible for any damage caused by dirty water which may be occasioned by periodic cleaning of pipes, standpipes, the opening or closing of any gates or valves, or any other cause when reasonable care is excised on the part of the utility.

10. **Tampering.**

All curb cocks, valves, gates, shutoffs, standpipes, meters, etc. which are the property of the Company shall not be opened, closed, or tampered with in any way by any person other than an authorized employee of the Company.

11. **Billing.**

Bills will be rendered quarterly in accordance with the “terms of payment” specified in the rate schedule set forth by the Public Utilities Commission and are due and payable by the customer upon presentation.

12. **Deposit.**

The utility reserves the right to require a deposit, and, if a deposit is required, then it shall be established in accordance with the New Hampshire Public Utilities Commission rules and Regulations prescribing standards for water utilities.

13. **Service Charges.**

Shutoffs, connections, disconnections and reconnections, etc. shall be done only by an authorized representative of the Company. Fees for service calls are as follows:

- FEH, PS, WP \$40.00
- WVG, DR, WG, ELW, 175E \$55.00
- HV, TWW \$45.00
- WC, PC, BH, DC, LOV, IM, GG \$50.00

14. **Disconnection of Service.**

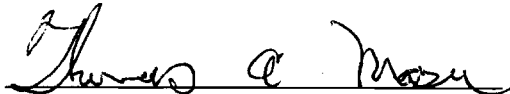
(a) If a bill for service is unpaid and no arrangements for payment are made thirty (30) days after it has been rendered, the utility reserves the right to disconnect the service in accordance with the New Hampshire Public Utilities Rules and Regulations prescribing standards for water utilities.

(b) Whenever the Company sends an employee to the customer’s premises for the purpose of disconnecting service for non-payment and the customer tenders payment in full of the bill to prevent disconnection, the Company may require that payment in arrears plus one-half the service charge be paid in cash.

(c) Fees for disconnection are as described above in service charges.

Issued in compliance with NHPUC Order No. 24,730 in Docket DW 06-166, dated February 16, 2007

Issued: March 12, 2007

Issued by: 
Thomas A. Mason Sr.

Effective: March 16, 2007

Title: President, Lakes Region Water Company, Inc.

Lakes Region Water Company, Inc.

15. Emergency Service.

Any service rendered by the Company on Saturdays, Sundays, holidays, or between the hours of 5:00 p.m. and 8:00 a.m. is considered to be an Emergency Service and the customer will be charged a service charge of one and one half (1 ½) times the above stated service charge.

16. Meters.

(a) *Furnishing of Meters.*

All meters will be furnished by and remain the property of the Company, which reserves the right to stipulate the size, type, and make of the meter used, as well as the location of the setting.

(b) *Meter Location.*

- i. The customer shall provide a clean, dry, warm and accessible place for the installation of the meter as nearly as possible to the point of entrance of the service pipe to the building.
- ii. Where this is impossible or impracticable it may be set, with Commission approval, at the property line, in a meter pit or some other location designated by the Company. All expense in connection with the proper housing shall be borne by the customer.
- iii. A meter, once set, will be relocated only at the customer's expense.

(c) *Meter Maintenance.*

- i. Meter repairs or replacements necessitated by ordinary wear and tear will be paid for by the Company;
- ii. Any damages to the meter caused by freezing, hot water, or by other fault of the customer will be charged to the customer. When such damage occurs, the Company will furnish and set another meter to replace the one frozen or otherwise damaged, and the cost of such repairs, including replacement parts, labor, and transportation charges as are necessary, shall be paid for by the customer.

(d) *Meter Reading.*

- i. Utilities which use meters shall read all service meters at regular intervals and on the corresponding day of each meter reading period insofar as practicable within regularly scheduled work days.
- ii. The quantity recorded by the meter shall be taken to be the amount of water passing through the meter, which amount shall be accepted as conclusive by both the customer and the Company except when the meter has been found to be registering inaccurately, or has ceased to register. In such cases, the error will be adjusted in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

Lakes Region Water Company, Inc.

(e) *Non-Registering Meters*

- i. If a meter is found which does not register a reading at the time of billing, the bill for the period of non-registration may be based upon information recorded prior to or subsequent to the period of non registration, and;
- ii. Any other pertinent information supplied by the customer or known to the Company

(f) *Tampering of Meters*

- i. If a meter, including the remote register and interconnecting cable or wire or other connections of equipment of the Company are found to have been interfered with, diverted, damaged or tampered with, the customer shall be assessed a charge not to exceed the actual cost of repair, or replacement if necessary, to such meter installation, and service may be terminated without notice.
- ii. Furthermore, the seal on a meter shall be broken only by authorized Company personnel. Any unauthorized broken seal shall constitute tampering.

(g) *Meter Reading for House Transfer.*

The charge for a meter reading requested for the transfer of a house will be the amount of a service charge described above and will be divided equally between buyer and seller.

(h) *Meter Testing.*

The company reserves the right to remove and to test any meter at any time and to substitute another meter in its place. In the case of a disputed account involving the question as to the accuracy of the meter, such meter will be tested in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

(i) *Meter Removal.*

Only the Company employees or representative shall be authorized to remove, inspect, or repair the meter on the customer's property. The customer shall notify the Company, as soon as it comes to his knowledge, of any injury to, or cessation in registration of the meter.

(j) *Right of Access.*

Any authorized Company representative shall have the right and be permitted access to the customer's premises at any reasonable time to inspect Company owned equipment.

17. Penalty for Bad Checks.

Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, the charge shall be the greater of \$5 or the actual administrative cost to recover.

Issued: November 21, 2006

Issued by: Thomas A. Mason Sr.

Effective: December 1, 2006

Title: President, Lakes Region Water Company, Inc.

Lakes Region Water Company, Inc.

18. Vacancy of Premises.

Until the Company is notified in writing of a change in occupancy, the customer of record will be held responsible for all charges.

19. Availability Fee.

Any customer disconnected at the customer's request, or pursuant to New Hampshire code of Administrative Rules 1203.11, shall remain responsible for all minimum charges incurred during the lapse of service (disconnection period) and such charges shall be due when bills are issued in the ordinary billing cycle. Availability fees shall only be assessed to customers during the period of ownership. For the purpose of this section, "minimum charge" shall include all charges not based on the metered usage.

Issued: November 21, 2006

Issued by: Thomas A. Mason Sr.

Effective: December 1, 2006

Title: President, Lakes Region Water Company, Inc.

GENERAL SERVICE – METERED
For
CONSOLIDATED TARIFF SYSTEMS
PERMANENT RATES

DIVISION

FAR ECHO HARBOR, PARADISE SHORES, WEST POINT, WATERVILLE
VALLEY GATEWAY, HIDDEN VALLEY, WENTWORTH COVE, PENDELTON
COVE, DEER RUN, WOODLAWN GROVE, ECHO LAKE WOODS, BRAKE HILL

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch
and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

RATES

Minimum charge per customer per quarter	\$ 142.01
Or Annual minimum charge per customer	\$ 568.05
Plus Metered Rate per 100 cubic feet	\$ 5.53

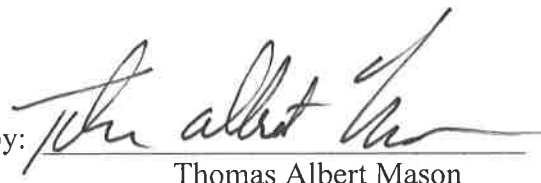
TERMS OF PAYMENT

Bills under these rates will be rendered quarterly and are due and payable upon
presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on
all bills thirty (30) days past due.

Issued in compliance with NHPUC Order No. 25,969 in Docket DW 15-209, dated November 28, 2016

Issued: November 28, 2016

Issued by:



Thomas Albert Mason

Effective: September 14, 2015

Title: President, Lakes Region Water Company, Inc.

GENERAL SERVICE – UNMETERED
For
CONSOLIDATED TARIFF SYSTEMS
PERMANENT RATES

DIVISION

WATERVILLE VALLEY GATEWAY - POOL

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

RATES

Minimum charge per quarter	\$ 419.25
Or annual minimum charge for community pool	\$ 1,676.98

TERMS OF PAYMENT


Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Issued in compliance with NHPUC Order No. 25,969 in Docket DW 15-209, dated November 28, 2016

Issued: November 28, 2016

Effective: September 14, 2015

Issued by:


Thomas Albert Mason

Title: President, Lakes Region Water Company, Inc.

GENERAL SERVICE – UNMETERED
For
CONSOLIDATED TARIFF SYSTEMS
PERMANENT RATES

DIVISION

TAMWORTH WATER WORKS, 175 ESTATES, DEER COVE, LAKE OSSIPEE
VILLAGE, INDIAN MOUND, GUNSTOCK GLEN

AVAILABILITY

This schedule is available to all water service in the franchise area.

CHARACTER OF SERVICE

Water will be furnished at a minimum pressure of twenty (20) pounds per square inch
and at a maximum pressure of one hundred twenty five (125) pounds per square inch.

RATES

Minimum charge per customer per quarter	\$ 180.55
Or Annual minimum charge per customer	\$ 722.20

TERMS OF PAYMENT

Tamworth Water Works bills under these rates will be rendered quarterly and in advance
of services rendered and are due and payable upon presentation. Interest at the rate of
eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

175 Estates, Deer Cove, Lakes Ossipee Village Indian Mound and Gunstock Glen bills
under these rates will be rendered quarterly and are due and payable upon presentation.
Interest at the rate of eighteen percent (18%) per annum will be charged on all bills
thirty (30) days past due.

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Issued: November 28, 2016

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Thomas Albert Mason

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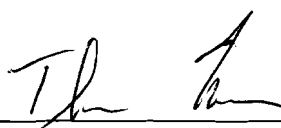
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Lakes Region Water Company, Inc.

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Issued: March 3, 2011

Effective: September 17, 2010


Issued by:  _____
Thomas Albert Mason

Title: President, Lakes Region Water Company, Inc.

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Issued: March 3, 2011

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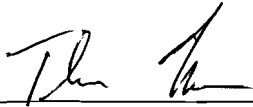
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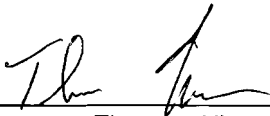
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Effective: September 17, 2010

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NHPUC Order No. 25,197 in Docket DW 08-070, dated February 18, 2011

Issued: March 3, 2011

Issued by: 
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Title: President, Lakes Region Water Company, Inc.