TITLE PAGE

NHPUC No. 8 Telephone
Superseding NHPUC No. 6

GRANITE STATE TELEPHONE, INC.

TARIFF

RATE SCHEDULES

and

RULES AND REGULATIONS

for

TELEPHONE SERVICE

Towns

of

Chester, Sandown, Weare, Washington
Windsor, Hillsboro Upper Village, N.H.,
and Vicinity

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DEFINITIONS OF TERMS

Listed below are clauses or sentences defining various terms used in the tariffs.

Additional Listing
A listing which is in addition to the initial or joint user listing provided with the customer's service.

Authorized User
The term "Authorized User", as used in connection with exchange service, denotes those individuals authorized by the Telephone Company to use a customer's telephone service. It includes the members of his household, employees or agents of the customer, residential tenants of hotels, clubs, etc., and joint users as arranged for.

Carrying Plant or Supporting Plant
Poles or conduit (including trenching) required for cable or wire facilities. In some instances, tree hitches are considered to be carrying plant.

Central Office Line
A main telephone exchange service or trunk line.

Centrex Service
A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from telephone stations of the system without intermediate handling by the Centrex Service attendant.

Channel
An electrical path furnished by the Telephone Company between two or more points, suitable for the purpose furnished and derived in such manner as the Telephone Company may elect. A single pair of wires may be used to provide more than one channel. A channel may be provided, in whole or in part, by cable, wire or radio.

Circuit
As generally used herein, a circuit is a channel.

Class of Service
The method of charging for local messages, namely unlimited, measured or semi-public.

Communications Systems
The term "Communications Systems", as used in connection with exchange service, denotes channels and other facilities which are capable, when not connected to exchange, message toll telephone or WATS service, of communication between customer-provided terminal equipment or between Telephone Company stations.

The term "Communications Systems", as used in connection with private line service, denotes channels and other facilities which are capable, when not connected to private line services, of communications between customer-provided terminal equipment or Telephone Company stations.

Connecting Arrangement
The term "Connecting Arrangement" denotes the equipment provided by the Telephone Company to accomplish the direct electrical connection of Telephone Company facilities.

DEFINITIONS OF TERMS

Connections

Acoustic Connection -	A connection made by sound
Direct Electrical Connection -	A physical connection of the conductors in the communications path of the telephone system.
Inductive Connection -	A connection made by using the electro-magnetic field generated by a telephone.

Coordinating Facilities
Facilities used for communication between stations on program networks to enable the customer to pass information necessary for the proper handling of his program.

Customer
An individual, partnership, association, or corporation that arranges for service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Customer-Provided Terminal Equipment
Devices, apparatus and their associated wiring, provided by a customer which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected whether electrically, acoustically or inductively.

Data-Access Arrangement
A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protective criteria.

Demarcation Point
The physical point on the customer's premises which serves as the point of connection for all premises services to the telecommunications network.

Distributing Center
Amplifying and bridging equipment at Telephone Company premises where program transmission channels, used in connection with loudspeakers, are interconnected to form a network for distribution of program material to a number of loudspeaker locations.

Exchange
The geographical unit established for the administration of communication service in a specified area, It generally consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

Exchange Area
The territory served by an exchange.

Exchange Service
The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited service basis in accordance with the rates and regulations of the Tariff.

Extension Line
A private line channel to provide extension telephone service, in connection with main telephone exchange and private branch exchange telephone service, to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.

DEFINITIONS OF TERMS

Extension Telephone
An additional telephone connected to the same channel as the main telephone and having the same telephone or PBX branch number as the main telephone.

Foreign Central Office Service
Exchange service furnished from a central office in a multi-office exchange which is other than that normally serving the area in which the customer is located.

General Cable Distributing Plant
The cable provided primarily to distribute local exchange service to the general public.

General Distributing Plant
The carrying plant and associated wire or cable which provide service to the general public within an exchange.

Grade of Service
The grade of service (as distinguished from class of service) is determined by the number of parties which a main telephone line is intended to serve.

Headset
The term headset denotes a hands free multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally worn on the head of the user for close talking, which provides for the transmission of human speech.

Intercommunication
Communication (1) over interior lines of a key telephone system or (2) communication between PBX or Centrex system telephones.

Interexchange Channel
A communications path which interconnects exchanges.

Interface
See Network Interface

Intraexchange Channel
A communications path which interconnects points within an exchange.

Joint User Service
This is a service which includes a listing in the alphabetical section of the Telephone Company directory and provides for the use of the customer's exchange telephone service facilities by a corporation, association, partnership or individual not associated with the customer in business.

Joint User Arrangement
This is a service which permits the use of the Customer's interexchange private line service by an individual, firm or corporation designated as a user of the private line service by the customer and to who a portion of the charge for service will be billed.

Key Pulsing
A method of dialing by depressing button type keys on a line arranged for normal rotary dialing.

DEFINITIONS OF TERMS

Line Hunting
An arrangement whereby two or more central office lines or private branch exchange trunk lines furnished to a customer at a given location are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped and a busy signal is not given unless all the grouped lines are busy.

Local Channel
A communication path within an exchange connecting a customer's premises with an interexchange channel.

Main Telephone
A telephone directly connected to the Central office switching equipment by an individual or party line circuit or, in the case of PBX and centrex service, a PBX or centrex telephone directly connected to the PBX and centrex switching equipment by an individual line circuit. Additional telephones beyond the main telephone are considered extension telephones.

Maximum Termination Liability
A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

Message
A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message - A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Toll Message - A message between telephones in different local calling areas for which a message (Long Distance Message) toll service charge applies.

Message Unit
The unit of measurement for charging for local messages.

Minimum Service Period
A stated length of time which a customer is expected to retain service at a specified location.

Move
The relocation, on the same premises, of equipment and wiring associated with a customer's service.

Multicentral Office Exchange
An exchange served by more than one central office building.

Multiplying Arrangement
This is an arrangement associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of a line when the service is multiplied between nonmultiplee switchboard positions or between a switchboard and station equipment of another type.

Network Access Line
The exchange line from the serving central office terminating directly at the customer-provided communications system.

DEFINITIONS OF TERMS

Network Control Signaling
The transmission of signals used in the exchange and message toll telephone system, which performs functions such as supervision (Control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation of transmission and switching systems within the telephone network.

Network Control Signaling Unit
The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

Nondirectory Listed Service
Exchange service telephone numbers not listed in the Company's directory, but carried in the Company's directory assistance records and given to any calling party on request.

Nonlisted Service
Exchange service telephone numbers not listed in the Company's directory or carried in the Company's directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers that have other listed exchange service, either a complete listing or in directory assistance records only.

Nonpublished Service
Exchange service telephone numbers not listed in the Company's directory or carried in the Company's directory assistance records and not available to the general public.

Nonrecurring Charge
A charge applying to the provisions of certain items of service and equipment or facilities as distinguished from the Section 4 Service Connection Charges applicable for the establishment of telephone service.

Normal Types of Construction
The term used to refer to aerial or underground construction.

Premises
All space in the same building where one customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others, or all space in different buildings on the same continuous property provided the buildings are occupied solely by one customer.

Premises Wire
All wire within a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cables that contain network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities with Telephone Company provided facilities. In all cases, access to the protector is limited to Telephone Company personnel. In the absence of a protector, premises wire is all telephone wire, excluding network terminating wire, beyond a minimum point of penetration on a customer's premises.

Private Branch Exchange
An arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both with connecting central office and PBX telephones and lines

DEFINITIONS OF TERMS

Private Line Service
The channels or the channels and equipment furnished to a customer for communication between specified locations.

Private Property Construction
Construction on private property to serve one or more customers.

Rate Center
A specified geographical location within an exchange area from which mileage measurements are determined for the application of message toll rates and private line interexchange mileage rates.

Restoral of Service
The return to active service following a period of temporary interruption for non-payment of bills, provided this return occurs prior to discontinuance of the service.

Rewire
The additional termination of a new or existing line at an in-service telephone or the rearrangement of a line termination.

Same Continuous Property
A continuous plot of ground occupied by one customer, or contiguous plots of ground which are occupied by the one customer, the plot or plots being within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley or railroad right-of-way, which properties otherwise would constitute a continuous plot, such properties shall be considered as constituting the same continuous property if such supporting structures as are required for the wire facilities between the properties are customer owned, either built by the customer or built by the Company at the customer's expense.

Service Charge (SC)
A charge made in connection with the ordering or connection of certain services and equipment.

Single Ended Terminal Device
The term single ended terminal device denotes a terminal device which terminates only one line at a given time (e.g., Handset).

Station
The term station, as used in connection with private line services, denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service, or where the service involves only channels, denotes a point on a premises in which a channel is terminated.

Studio
The term studio denotes premises, under the customer's control and arranged so as to prevent access by authorized persons where program material originates or is received for transmission to a program transmission channel.

Telephone Company (Company)
The term "Telephone Company" or "Company" denotes Granite State Telephone unless otherwise stated.

Termination Charge
The charge made when service for which a maximum termination liability applies, is terminated by the customer prior to the expiration of the minimum service period.

DEFINITIONS OF TERMS

Tie Line
A channel connection two private branch exchange systems, two centrex systems or a private branch exchange system and a centrex system.

Trunk Line
A central office line terminating in a private branch exchange system, certain automatic call distributor and answering service systems, or other switching equipment that utilizes pooled line facilities.

Unauthorized Attachment or Connection
Any customer-provided terminal equipment, communications systems or accessory which is attached to the facilities of the Telephone Company contrary to the provision of the tariff.

DEFINITIONS OF TERMS

Symbols

(C) Denotes a change in: listing, general regulations, or condition, which may affect a rate or charge.

(D) Denotes discontinued material including: listing, general regulation, condition, rate or charge

(I) Denotes increase in rate or charge.

(L) Denotes material relocated from or to another part of the tariff, with no change in text, regulation rate or condition.

(N) Denotes new material including: listing, general regulation, rate, charge or condition.

(R) Denotes a reduction in either rate or charge.

(T) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

Note: The above "Symbols" are "standard" indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after initial filing of tariff.

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GENERAL REGULATIONS

I. GENERAL

A. The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally.

II. APPLICATION OF TARIFF

A. Regulations and rates in this Tariff apply to telephone service furnished within the Exchange areas of Granite State Telephone, Inc. as specified in Section 2 of this Tariff.

III. LIMITATIONS AND USE OF SERVICE

A. Lines furnished by the Telephone Company on the premises of a customer, authorized user or agent of the Telephone Company are the property of the Telephone Company except as otherwise specifically provided in its tariffs and are provided upon the condition that such lines and associated Telephone Company owned equipment must be installed, relocated and maintained by the Telephone Company and the Company's employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the lines and upon termination or cancellation of the service, to remove the lines and associated Telephone Company owned equipment.

B. In case of damage, loss, theft or destruction of facilities furnished by the Company, the customer may be required to pay the expense incurred by the Company to replace or restore the equipment and facilities to its original condition.

C. Interexchange Toll Service Providers (other than a LEC Toll Provider using its own network) must purchase service from NHPUC No. 7 Telephone for the conveyance of such interexchange service(s) when using LEC facilities or purchasing LEC services to originate or terminate its intrastate toll.

D. Customer provided terminal equipment and customer provided communications systems and any customer provided, owned and maintained wiring may be connected with facilities furnished by the Telephone Company in accordance with the provisions contained in this tariff. If any unauthorized attachment or connection is made contrary to the provision of this tariff, the Telephone Company shall have the right to remove or disconnect the same; or to terminate service; or to suspend the service during the continuance of said attachment or connection.

E. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:

1. The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable thereto.

2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.

4. The use of profane or obscene language.

5. The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers.

F. Exchange lines or Announcement lines associated with Telephone Company or customer-provided equipment, the primary purpose of which is to transmit a pre-recorded message, are not provided on a non-published basis.

For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules and similar information, are excluded from the preceding condition.

Failure to comply with the provision of this Tariff shall be cause for termination of the service.

G. The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

IV. CLASSIFICATION OF EXCHANGE SERVICE

A. Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or if the service is furnished at a business location.

B. Service is furnished at residence rates if the use of the service is primarily for social or domestic purposes.

V. TERMINATION OF SERVICE, MINIMUM CHARGES, AND RATES FOR FRACTIONAL PERIODS

A. The right is reserved to require notice of not more than four business days of the customer's desire to terminate the service.

B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this Tariff, is one month service charge. The right is reserved to require a minimum charge in excess of one month service charge in connection with special equipment and excessive line construction.

Where service subject to a minimum service period of more than one month is furnished, a termination charge may apply as specified elsewhere in this Tariff. This charge is determined by reducing the maximum termination liability in effect at the time service is ordered or installed.

GENERAL REGULATIONS

V. TERMINATION OF SERVICE, MINIMUM CHARGES, AND RATES FOR FRACTIONAL PERIODS (cont'd)

C. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the service is furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every months is considered to have thirty days.

VI. CANCELLATION, CHANGE OR DEFERMENT PRIOR TO ESTABLISHMENT OF SERVICE

A. When an application for service is cancelled or changed in whole or in part by the applicant prior to completion of the construction and installation, the applicant is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing the service less the estimated recoverable value, if any. The payment will not exceed that specified under Paragraph C. following.

B. When an applicant requests a change in the location of all or a part of the facilities provided for the service prior to completion of the construction and installation, the applicant is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred and the final location of facilities been specified initially. The payment will not exceed that specified under Paragraph C. following.

C. When an application is cancelled or changed by the applicant in whole or in part after completion of the construction and installation but prior to the establishment of service, the applicant is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges specified in this tariff and any applicable nonrecurring, connection and construction charges.

D. When a deferment of the date for placing facilities and equipment in service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Telephone Company), charges based on costs apply, upon demand by the Telephone Company, for any deferment in excess of one month. The costs will include the monthly carrying charges on the Telephone Company's investment in equipment and facilities at the time of the deferment plus any other specific costs applicable to the deferment. In no case will the placing in service of equipment and facilities be deferred for more than 18 months. After 18 months the installation will be considered as cancelled, and the applicant will be responsible for the payment of costs as specified in A. or C. above.

VII. CHANGE IN TELEPHONE NUMBERS

A. A telephone number is subject to change at any time.

VIII. FAILURE OF SERVICE

A. For any complete failure of local exchange service continued more than twenty-four consecutive hours and brought to the notice of the Telephone Company, the Telephone Company will make a pro-rata adjustment of charge or guarantee. For the purpose of determining a pro-rata adjustment, every month is considered to have thirty days.

GENERAL REGULATIONS

XI. PAYMENTS FOR SERVICE

A. Bills are due when rendered and are payable at an office of the Telephone Company or its authorized agents. Delayed payment of bills for existing service may result in the interruption or discontinuance of all associated service at the same location and within the same classification.

B. The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange and private line service and equipment and for all toll messages. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been made collect.

C. In order to safeguard it against loss of charges or tolls due at the time service may be terminated, the Telephone Company may require a customer or applicant for telephone service to make a cash deposit in accordance with Rule 1203.03 of the Public Utilities Commission's Code of Administrative Rules. The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to prompt payment of bill, not constitute waiver or modification of the practices of the Telephone Company for the discontinuance of service for non-payment of any sums due for service rendered.

D. Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a charge of $5.00 or the actual administrative cost of recovery, whichever is greater, may be imposed.

E. The Telephone Company reserves the right to refuse an application for service made by, or for benefit of, a former customer which is indebted to the Telephone Company for a telephone service previously furnished him in accordance with Rule 1203.15 of the Public Utilities Commission's Code of Administrative Rules.

X. LIABILITY

A. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or by the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or effect in transmission, or failure or defect in facilities, occurs.

B. The Telephone Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Company.

C. Neither this Telephone Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of any other company or companies furnishing portion of such service.

GENERAL REGULATIONS

X. LIABILITY (continued)

D. The Telephone Company is not responsible to the customer, authorized user, joint user, or sharer of service or patron of a reseller for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Telephone Company caused by customer premises equipment, except where a contributing cause is the malfunctioning of a Telephone Company provided connecting arrangement, in which event the liability of the Telephone Company will not exceed an amount equal to a proportional amount of the Telephone Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or injury occurs.

XI. USE OF SERVICE FOR UNLAWFUL PURPOSES

A. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within in jurisdiction advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

XII. EXTENDED SERVICE

A. A list of Extended Local Service exchanges is located in Section 2, Original Page 4. The provision of extended local service to other exchanges is subject to the rules set forth by the New Hampshire Public Utilities Commission.

XIII. POWER SUPPLY

A. The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this Tariff. In the even of a power failure, no allowance is made for interruption of service.

XIV. SERVICE OBSERVING

A. It is the policy and practice of the Company not to monitor any conversations between its customers. In order to determine the quality of service being given to its customers and to be in a position to improve the service, it is the practice of the Company to observe, on a random sample basis, the handling of customer calls by its employees and the function of its equipment.

B. Service observations are made on calls between customers and the Telephone Company in relation to matters such as customer service, repair, information and intercept services. Customers will be notified that their call is being observed.

XV. SPECIAL SERVICE REQUESTS

A. Various special services may be made available to customers of this company by advance arrangement. Some of these services include: Wide Area Telephone Service, Foreign Exchange Service, Enterprise Service, Remote Metering, Supervisory Control and Signaling Service. Alarm Circuits, Multi Point Data Circuits, Tie Lines, Station Extension Lines, Private Line Telephone Service, etc.

GENERAL REGULATIONS

XV. SPECIAL SERVICE REQUESTS (continued)

B. The Telephone Company will attempt , but cannot guarantee, to secure the facilities of other companies, where required, in order to furnish special services as stated in Paragraph A. above.

C. Special Services as stated in Paragraph A. above are provided when suitable facilities are and continue to be available. The establishment and maintenance of local exchange and message toll telephone service shall take precedence over all special services.

D. Charges and provisions for special services through facilities or a connecting company will be those quoted from the Rates and Regulations approved in their current tariffs.

XVI. REFERENCE CLARIFICATION

The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

XVII. LINK-UP NEW HAMPSHIRE PROGRAM

A. Link-up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential network access line per household at the principal place of residence.

B. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance

C. Eligible customers must be receiving aid from at least one of the assistance programs listed in XVIII.B. above.

D. The reduction in Service Charges provided by this program is applicable only to Element Charges for the initial installation of a residential network access line. The reduction is equal to 50% or one-half of such amount, not to exceed $30.00.

XVIII. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE – E911 SURCHARGE

An enhanced Universal Emergency Number Service (E911) surcharge of $ 0.42 per month applies to each residence and business telephone exchange line, including PBX trunks and Centrex lines and public access lines in addition to the monthly rates for these lines specified in Sections 2 and 3. The surcharge shall not be imposed upon more than 25 lines per customer billing account.

GENERAL REGULATIONS

XIX. LIFELINE PROGRAM

A. Lifeline is an assistance program which provides for qualifying low-income customers a monthly credit toward one residential network access line per household at the customer's principal place of residence.

B. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

C. Eligible customers are those that meet the following criteria:

1. Must be receiving aid from at least one of the assistance programs listed in XIX.B. above.

2. Must be billed party for the residential network access line to which the credit is to be applied.

D. The credit to the network access line provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal $1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.

E. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC - No. 5, 4.6.7.(A).

F. The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the Commission.

G. An eligible customer who elected toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit.

XX. PROMOTIONAL AND MARKET TRIAL PROGRAMS

A. Promotional and market trial programs may be introduced from time to time, as market conditions warrant, following advance notifications to the Public Utilities Commission.

B. Such programs may include, but are not limited to, discounts, reductions, increases or waivers of the appropriate rates and/or charges for the services provided or trial rates and/or charges for potential service offerings.

C. The time periods, locations, tracking plans and terms and conditions applicable to each promotional or market trial program are provided to the Commission at the time of notification.

GENERAL REGULATIONS

XX. PROMOTIONAL AND MARKET TRIAL PROGRAMS (continued)

D. Promotion and/or market trial program will be implemented following seven (7) days notice to the Public Utilities Commission or after resolution of objections or concerns which may be raised by the Public Utilities Commission.

LOCAL EXCHANGE SERVICE

I. CHESTER EXCHANGE

A. BASE RATE AREA

1. The Base Rate Area for the Chester Exchange is the exchange boundary. An exchange area map is filed as a part of this tariff, Section 6, Map 1.

2. Within the base rate area the following services are furnished at base rates:
   1-Party
   Low-Use Measured Residence

II. WEARE EXCHANGE

A. BASE RATE AREA

1. The Base Rate Area for the Weare Exchange is the exchange boundary. An exchange area map is filed as a part of this tariff, Section 6, Map 2.

2. Within the base rate area the following services are furnished at base rates:
   1-Party
   2-Party
   Low-Use Measured Residence

III. HILLSBORO UPPER VILLAGE EXCHANGE

A. BASE RATE AREA

1. The Base Rate Area for the Hillsboro Upper Village Exchange is the exchange boundary. An exchange area map is filed as a part of this tariff, Section 6, Map 3.

2. Within the base rate area the following services are furnished at base rates:
   1-Party
   2-Party
   Low-Use Measured Residence

IV. WASHINGTON EXCHANGE

A. BASE RATE AREA

1. The Base Rate Area for the Washington Exchange is the exchange boundary. An exchange area map is filed as a part of this tariff, Section 6, Map 3.

2. Within the base rate area the following services are furnished at base rates:
   1-Party
   2-Party
   Low-Use Measured Residence

LOCAL EXCHANGE SERVICE

V. MONTHLY EXCHANGE ACCESS LINE RATES

A. Chester Exchange

Class of Service	Business	Residence
1-Party Line	$23.14	$13.04
2-Party Line*	16.94	9.34
Low-Use Measured Residence		5.94

B. Weare Exchange

Class of Service	Business	Residence
1-Party Line	$17.29	$ 11.09
2-Party Line◆	10.09	6.39
Low-Use Measured Residence		5.94

C. Hillsboro Upper Village Exchange

Class of Service	Business	Residence
1-Party Line	$14.34	$ 9.04
2-Party Line◆	7.79	5.04
Low-Use Measured Residence		5.94

D. Washington Exchange

Class of Service	Business	Residence
1-Party Line	$14.34	$ 9.04
2-Party Line◆	7.79	5.04
Low-Use Measured Residence		5.94

*Available only to existing 2-party line customers within the Base Rate Area at present location as at August 15, 1977.

◆Available only to existing 2-party line customers within the Base Rate Area at present location as at January 13, 1997.

These Local Exchange Services incorporate provision of Dual Party Relay Service/Telecommunications Relay Service for which a rate decrease from 8¢ per month to 4¢ per month has been authorized by the NHPUC in DT 02-218 Order No. 24,091 dated December 6, 2002.

These Local Exchange Services include the provision of Push-button Service as specified in Section 3, Original Page 9 of this tariff.

The monthly Enhanced Universal Emergency Number Service - E911 surcharge as specified in Section 1, Original Page 6 also applies.

LOCAL EXCHANGE SERVICE

VI. LOW-USE MEASURED RESIDENCE SERVICE

A. GENERAL

1. Low-Use Measured Residence Service is furnished in all exchanges where suitable facilities exist.

2. This service is provided on a one-party basis and only if the customer does not have unlimited residence or business main telephone exchange service at the premises.

3. Low-Use Measured Residence Service is provided on an initial period one-message-unit basis within the exchange and to additional exchanges included in the Extended Local Service Area and within municipalities as specified in VIII and X following.

4. Local usage charges do not apply to calls to the Telephone Company Business Office, repair service, directory assistance, 911, or to the operator (O). Operator-handled local calls are billed in accordance with IX following, except that operator-completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap, for customers unable to reach a number by dialing, or for customers who have had an established call interrupted, are charged as Low-Use Measured Residence Service usage.

5. For a four-month period from the date a customer selects Low-Use Measured Residence Service, the customer may revert to the previous class or grade of service without the application of Service and Equipment Charges.

B. Rates and Charges

Service and Equipment Charges as appropriate.

Monthly rate, providing an initial 30 message-unit allowance.. See Section 2, Paragraph V
Each additional message unit..... $ .131

The initial period and overtime period for each message unit is five minutes or any portion thereof. For each of the overtime periods, one message unit applies. A credit is not given for any unused allowance, nor is any unused allowance applied to a past or future bill.

Low-Use Measured Residence Service incorporates the provision of Dual Party Relay Service/Telecommunications Relay Service for which a rate decrease from 8¢ per month to 4¢ per month has been authorized by the NHPUC in DT 02-218 Order No. 24,091dated December 6, 2002.

Low-Use Measured Residence Service includes the provision of Push-Button Service furnished as specified in Section 3, Original Page 9 of this tariff.

The monthly Enhanced Universal Emergency Number Service - E911 surcharge as specified in Section 1, Original Page 6 also applies.

VII. TRUNK LINES

A. Trunk Lines

Trunk Lines are furnished on an unlimited service basis in accordance with the service offerings for local exchange service in each exchange.

LOCAL EXCHANGE SERVICE

VII. TRUNK LINES (continued)

B. Monthly Rates — Unlimited Service

All trunk lines, each

Business	150% of the one-party line unlimited service base rate applying in the particular exchange involved.
Residence	The one-party unlimited service base rate applying in the particular exchange involved.

Trunk lines include the provision of Push-Button Service as specified in Section 3, Original Page 9 of this tariff.

The monthly Enhanced Universal Emergency Number Service - E911 surcharge as specified in Section 1, Original Page 6 also applies.

VIII. LOCAL EXTENDED SERVICE

A. Chester Exchange
The local service area of the Chester Exchange includes the Chester Exchange and the Derry, Manchester , Plaistow, Atkinson/Hampstead, Candia, Kingston and Raymond Exchanges of Bell Atlantic.

B. Hillsboro Upper Village Exchange
The local service area of the Hillsboro Upper Village Exchange includes the Hillsboro Upper Village and Washington Exchanges; the Bradford Exchange of Merrimack County Telephone Co.; the Antrim, Henniker and Hillsboro Exchanges of the Contoocook Valley Telephone Co. and the Marlow Exchange of Bell Atlantic.

C. Washington Exchange
The local service area of the Washington Exchange includes the Washington and Hillsboro Upper Village Exchanges; the Bradford Exchange of Merrimack County Telephone Co.; the Antrim and Hillsboro Exchanges of the Contoocook Valley Telephone Co. and the Newport and Marlow Exchanges of Bell Atlantic.

D. Weare Exchange
The local service area of the Weare Exchange includes the Weare Exchange; the Contoocook Exchange of Merrimack County Telephone Co.; the Antrim, Henniker and Hillsboro Exchanges of Contoocook Valley Telephone Co.; the Dunbarton Exchange of Dunbarton Telephone Co. and the Goffstown, Greenfield, Manchester and New Boston Exchanges of Bell Atlantic.

IX. Local messages may be placed on a collect, charge to a third number, or charge to a calling card number in accordance with the following regulations and rates:

A. Local calls within an exchange, between exchanges and between exchanges and localities in the same local service area may be handled on a station-to-station basis as collect, charge to a third telephone number, or charge to a calling card number.

B. The local message charge for a local call made on a collect, charge to a third telephone number, or calling card basis is the same as that for an intrastate operator handled station-to-station noncoin toll call in the lowest mileage band. (See Section 5)

LOCAL EXCHANGE SERVICE

X. MUNICIPAL CALLING SERVICE

A. Municipal Calling Service is a service arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between the exchanges or localities serving the same municipality. All dial station-to-station service, within a municipality is not chargeable as toll except for calls originating from a coin supervision public access line, terminating at a coin supervision public access line or made to or from foreign exchange lines unless dial tone for the foreign exchange line is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.

B. Calls made from telephones within an Exchange but located in a different municipality than the primary access line will be considered as calls made from the primary access line address.

C. The term "Municipality" applies to a city, town, or unincorporated place, but is not to be applied to any entity larger than a city; for example, a county.

D. Municipalities serving exchanges and/or localities where Municipal Calling Service applies for Granite State Telephone exchanges and localities are shown below. Exchanges and localities are followed by the name of the serving company.

MUNICIPALITY	SERVING EXCHANGES AND /OR LOCALITIES OR PORTIONS THEREOF
ANTRIM	Antrim (Contoocook Valley Telephone Co.) Hancock (Bell Atlantic) Hillsboro Upper Village (Granite State Telephone) Hillsboro (Contoocook Valley Telephone Co.)
HOPKINTON	Concord (Bell Atlantic) Contoocook (Merrimack County Telephone) Weare (Granite State Telephone)
NEW BOSTON	New Boston (Bell Atlantic) Bedford (Bell Atlantic) Weare (Granite State Telephone)
STODDARD	Marlow (Bell Atlantic) Sullivan (Bell Atlantic) Washington (Granite State Telephone)

PUBLIC ACCESS LINE (PAL) SERVICE

I. GENERAL

A. Public Access Line (PAL) Service for the use with customer-owned coin and coinless pay telephones is a class of main telephone exchange service offered to business customers for use by the general public.

B. PAL Service is provided from the Telephone Company's central office up to and including the network interface located at the customer's premises or other customer-arranged location.

C. Coin Supervision may be added to a PAL when the pay telephone does not have signaling capability within the telephone. It provides coin timing and rating of sent paid end user calls and coin signaling from the central office. Coin signaling is used to control the disposition of the coins held in the pay telephone and consists of coin collect and coin return. Coin collect is used when a call has been completed and coin return is used if a no answer or busy condition is encountered.

D. Temporary Suspension of Service, Section 3, Original Page 15, shall not apply.

E. PAL bills will be rendered on a per line basis.

F. Screened One Party Service may be provided at rates and charges specified in Section 3, Original Page 20.

G. Selective Blocking Service may be provided at rates and charges specified in Section 3, Original Page 19.

II. REGULATIONS

A. Customers with PAL are subject to all tariff regulations which apply to one-party business service, as well as to any applicable rules and regulations set forth by the Public Utilities Commission.

B. The customer is responsible for all rates and charges originating from or accepted at this service.

C. A telephone number change may be required when a customer removes Coin Supervision from PAL Service.

D. Telephone equipment used with PAL Service must be registered in compliance with Part 68 of the Federal Communications Commission Registration Program.

E. All customer-owned coin operated telephones must have posted notices of telephone number, ownership, rates, repair reporting numbers, and operational instructions for local and toll calling.

F. The furnishing of PAL facilities is subject to the regulations for Construction Charges as specified in Section 4, Original Page 8. In addition, when facilities are furnished to a location other than a customer premises, charges based on full cost of the installation apply.

G. Only one pay telephone may be connected to each PAL. Off-Premises Extensions are not permitted.

H. The customer shall be responsible for the installation, operation and maintenance of any pay telephone used in connection with this service.

I. Coin-free operator and emergency 911 access must be available from all pay telephones.

PUBLIC ACCESS LINE (PAL) SERVICE

II. REGULATIONS (Continued)

J. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.

III. Coin Timing and Rating

A. The minimum initial period for local service is five (5) minutes. Each overtime period is three minutes. Rates apply to each period or fraction thereof.

B. Message Telecommunications Service (MTS) timing and rating applies for messages to exchanges or localities not included in the local calling area.

IV. RATES AND CHARGES

A. Public Access Line Service rates and charges are as per the following schedule, including the associated local usage allowance, local usage charges and an additional $0.40 monthly charge for intrastate Directory Assistance service (DA) based on average statewide DA usage in excess of the DA Call Allowance for one-party business service.

1. These rates are in addition to Service Charges as specified in Section 4, Original Page 1, and Move, Rewire and Change Charges as specified in Section 4, Original Page 3.

a. PAL Measured Service Monthly Rate:

PUBLIC ACCESS LINE (PAL) SERVICE

b. Monthly local usage allowance* ..... $ 6.00

*A credit is not given for any unused allowance nor is any unused allowance applied to a past or future bill.

PUBLIC ACCESS LINE (PAL) SERVICE

IV. RATES AND CHARGES (continued)

c. Local Usage Charges:*

Call Area A comprises the service exchange and contiguous exchanges within the extended local service area, but excludes Municipal Calling Service areas.

Call Area B comprises noncontiguous exchanges within the extended local service area.

	Call Area A	Call Area B
Call establishment charge, each message	$ .04	$ .05
Connection charge each minute or fraction thereof	$ .03	$ .04

*A 50% discount applies on calls made from 9:00 P.M. to but not including 9:00 A.M. weekdays and all day Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and on Labor Day (the first Monday in September).

d. Charges for Message Telecommunications Service apply to calls originated from PAL Service.

e. The monthly Enhanced Universal Emergency Number Service - E911 surcharge as specified in Section 1, Original Page 6 applies to PAL Service.

2. Coin Supervision rate is in addition to the rates and charges in IV. above.

a. Coin Supervision monthly rate $2.21

b. For rates and regulations for local messages on a collect, bill to a third telephone number, or charge to a calling card within an exchange, between exchanges, or between exchanges and localities in the local service area of the exchange, refer to Section 2, Original Page 4.

c. MTS calls are timed and rated as described in section 5, Original Page 1.

SWITCHED 56 KILOBITS PER SECOND SERVICE

I. GENERAL

A. Description

1. Switched 56 Kilobits Per Second (KbPS) Service is a digital, end to end public switched 56 Kbps service that provides full duplex, synchronous information transport via a especially equipped measured access line.

The customer dials the called number using normal dialing procedures for a local or toll call; only two-point connections may be established at any time.

The customer shall provide terminal equipment compatible with the interface specifications as described in the Bell Communications Research, Inc., Technical Reference TR-EOP-OOO277.

The regulations specified herein are in addition to other applicable regulations specified in Section 1, General Regulations preceding. All rates and charges set forth in this schedule provide for the furnishing of service where suitable facilities are available. The provision of access by the Telephone Company to the Switched 56 KbPS Service network is subject to the availability of such facilities and does not create an obligation of the Company to construct facilities except as provided in B.3 following.

B. Regulations

1. General
The Switched 56 KbPS Service measured access line is a non-loaded metallic facility.

2. Use of Service
Switched 56 KbPS Service may be used for the transmission of data communications to or from any station on the service.

3. Construction of Facilities
The regulations specified in Section 4, Original Pages 4-8, for construction of facilities are applicable to Switched 56 KbPS Service.

4. Failure of Service
For any complete failure of Switched 56 KbPS Service which continues for more than 24 hours, credit will be applied according to Section 1, Par. VIII.A. of the General Regulations.

5. Cancellation or Change of Application Prior to Establishment of Service.
When the application for service is cancelled or changed in whole or in part by the applicant prior to completion of the construction and installation, the regulations in Section 1, Par. VI of the General Regulations apply.

6. Minimum Period and Fractional Rates and Charges (Continued)
The charges for a fractional part of a month which follows and is consecutive with the full month will be a proportionate part of the monthly charge using the same ratio that the actual number of days service is furnished bears to 30 days.

7. Suspension of Service
Switched 56 KbPS Service is not subject to temporary suspension of service.

C. Network Call Usage

1. Timing of Messages
Chargeable time begins when the connection is established between the calling party station and the called party. Chargeable time ends when the network connection is released.

2. Usage Time
Charges for calls within the local service area will be determined based on the actual time of each call for each minute or fraction thereof.

SWITCHED 56 KILOBITS PER SECOND SERVICE

Charges for each call outside the local service area will be determined based on the actual time of each call in one second increments. At the end of the customer's billing period when the total charges for usage would result in fractions of a cent being billed, the total will be rounded to the nearest cent for billing purposes.

3. Calling Area
Calls may be completed to points within the customer's local service area at the rates specified following or to locations outside of the customer's local service area at the rates specified following.

The local service area of each exchange consists of the serving exchange, the additional exchanges included in the Local Extended Service, as specified below and the municipalities as specified in Section 2, Par. X.

LOCAL EXTENDED SERVICE

SERVING EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGES AND LOCALITIES IN CALL AREA A	EXCHANGES AND LOCALITIES IN CALL AREA B
Chester	Derry, Manchester, Plaistow, Atkinson/Hampstead, Candia, Kingston and Raymond (Exchanges of Bell Atlantic)	
Hillsboro Upper Village	Washington; Antrim and Hillsboro (Exchanges of Contoocook Valley Telephone Co.); Bradford (Exchange of Merrimack County Telephone Co.) and Marlow (Exchange of Bell Atlantic)	Henniker (Exchange of Contoocook Valley Telephone Co.)
Washington	Hillsboro Upper Village; Bradford (Exchange of Contoocook Valley Telephone Co.) Newport and Marlow (Exchanges of Bell Atlantic)	Antrim and Hillsboro (Exchanges of Contoocook Valley Telephone Co.)
Weare	Antrim, Henniker, Hillsboro (Exchanges of Contoocook Valley Telephone Co.); Contoocook (Exchange of Merrimack County Telephone Co.) Dunbarton (Exchange of Dunbarton Telephone Co.) and Goffstown, Greenfield and New Boston (Exchanges of Bell Atlantic)	Manchester (Exchange of Bell Atlantic)

SWITCHED 56 KILOBITS PER SECOND SERVICE

II. RATES AND CHARGES

In addition to the charges specified herein, Service Charges, as specified in Section 4 apply, as appropriate.

	Service and Equipment Charges	Monthly Rates
A. Measured Access Line, each	$135.00	$45.00
B. Network Call Usage (Per Call),		
1. Calls within the local service area *		
	Call Area A	Call Area B
Call establishment charge each message	$ .04	$. 05
Connection charge each minute or fraction thereof	.03	.04
2. Calls outside the local calling area		
a. Per message, all time periods		$ .02
	Rate Per Minute	Rate Per Second
b. Day Period **	$ .24	$.0040
Evening Period **	.15	.0025
Night and Weekend Period **	.10	.0017
c. Credit - Day Period Rate		
First 0 to 480 minutes		NONE
Next 481 to 4,800 minutes		$ .11 per minute
over 4,800 minutes .		.14 per minute

*A 50% discount applies on calls made from 9:00 P.M., to but not including, 9:00 A.M. Weekdays and all day on Saturday, Sunday, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and on Labor Day (the first Monday in September).

**Day Evening and Night/Weekend rate periods apply as follows:
Day rates apply Monday through Friday from 8:00 A.M. to, but not including 5:00 P.M.
Evening rates apply Sunday through Friday from 5:00 P.M. to, but not including, 11:00 P.M On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day (the last Thursday in November), Labor Day (the first Monday in September), or on resulting legal holidays when Christmas, New Year's , or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, respectively, the holiday rates the Evening rate, unless a lower rate would normally apply.
Night and Weekend rates apply Sunday through Thursday from 11:00 P.M. to, but not including 8:00 A.M. of the following day, and from 11:00 P.M. Friday to but not including 5:00 P.M. Sunday.

CENTREX - Small Business Package

I. GENERAL

Centrex Service is a central office-based business communications service which provides advanced business features and services, as described in III. DESCRIPTION OF FEATURES below, on a per-line basis, allowing the business to build its communications system around its own particular requirements and needs.

II. REGULATIONS

A. Centrex - Small Business Package customer must have a minimum of two Centrex lines and may have no more than six Centrex lines.

B. The minimum period for Centrex Service provided under this tariff shall be for one month.

C. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. The Company reserves the right to refuse a request for the installation of Centrex Service based on the availability and/or potential reusability of central office or outside plant facilities.

D. When stations of a Centrex customer are located in an exchange other than that serving the principal premises, outgoing calls are routed through the exchange serving the principal premises. Other service arrangements may be provided, at appropriate rates and charges, if the services are compatible with the Centrex service furnished.

E. Foreign exchange service is available for inward calling when the foreign exchange line terminates at an attendant position or at a designated answering location. Outward calling is available when the line terminates at an attendant position, designated answering location or in the central office dial switching equipment.

F. Centrex foreign exchange service provides basic system features from a central office other than the local central office that normally would serve the principal premises. Centrex foreign exchange and Centrex local exchange service cannot be provided in the same Centrex system.

G. As specified in General Regulations, Section 1, Original Page 1, Paragraph C., Centrex service may not be used in competition with the business of the Telephone Company.

H. Centrex Service is available to hotels, motels, or similar establishments for the use of management, residential guests, and tenants. Guests and tenants may be furnished additional directory listings showing the Centrex Service number, or they may individually request any class or grade of residence service offered in the exchange.

I. When Centrex Service is furnished to a hotel, motel, or similar establishment, the management is responsible for all charges for telephone messages, telegrams, cablegrams and radiograms sent-paid from or received-collect at telephones equipped with Centrex Service, whether sent or received by the management or by others.

J. Highway construction, private property construction, and special conditions regulations are as set forth in Section 4 of this tariff. If it is determined by the Company that carrying plant on the same continuous property is required, other than as specified above for private property construction, the carrying plant must be installed and maintained by the customer at his expense. The Company will install and maintain the associated circuit construction at its expense. The cost of pole or conduit replacement or opening and closing the trench in connection with maintenance and replacement of the circuit shall be assumed by the customer.

K. The principal premises for the service is considered to be the premises of the customer where the attendant position or designated answering location is located.

CENTREX - Small Business Package

III. DESCRIPTION OF FEATURES (continued)

I. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

J. Direct Outward Dialing

Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.

K. Directed Call Pick-Up

Directed Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

L. Direct Connect Service

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switch hook. No dialing is required for the calling party to reach the specified destination.

M. Directory Number Hunt

1. Regular

Regular hunting is performed in a sequential fashion across all members of a multiline hunt group. The search for an idle station starts with the first number in the hunt group regardless of the directory number dialed and continues to the end of the hunt group or until the call is completed to an idle line, whichever occurs first.

2. Sequential

Sequential hunting starts with the line associated with the dialed directory number and ends when the call is completed to an idle line or when the last line of the hunt group is reached, whichever occurs first.

3. Circular

Circular hunting starts with the line associated with the dialed directory number of the hunt group and continues until all lines of the hunt group are searched or until the call is completed to an idle line, whichever occurs first.

4. Distributed

Distributed hunting is intended to distribute calls evenly among the stations in a hunt group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting for the next incoming call received. Once hunting begins, it proceeds in the same manner as circular hunting.

CENTREX - Small Business Package

III. DESCRIPTION OF FEATURES (continued)

N. Distinctive Ringing

Distinctive Ringing allows a station user to determine the source of incoming calls (from within or outside the business) by a distinctive ringing pattern. If the station user has the Call Waiting feature along with Distinctive Ringing, a distinctive Call Waiting tone will indicate if the call waiting is from within or outside the business.

O. GST Mail

GST Mail allows calls to be redirected to an electronic voice processing system that is integrated with the digital switching system. GST Mail records any messages and stores them until the station user listens and deletes them.

P. Intercom Dialing

Intercom Dialing allows station users to call other stations within their business by dialing abbreviated codes.

Q. Line Restrictions

1. Code Restriction

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Code Restriction may be assigned to either an individual line or shared by multiple lines.

2. Fully-Restricted Line

A Fully-Restricted Line prevents station users from making calls to and/or receiving calls from stations outside the Centrex group and from the attendant, thereby, denying it indirect access to/from outside the Centrex group.

3. Outgoing Call Screening

Outgoing Call Screening blocks the completion of calls to specific directory numbers on either 3, 6, 7, or 10 digit basis. An Outgoing Call Screening may be assigned to either an individual line or shared by multiple lines.

4. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from station outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

5. Toll Restricted Line

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Toll Restriction may be assigned to either an individual line or shared by multiple lines.

R. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switch hook.

CENTREX - Small Business Package

III. DESCRIPTION OF FEATURES (continued)

S. Off-Premises Stations

Off-Premises Stations enable a secondary business to access the same Centrex features and services as the main business location. The secondary locations must be served by the Central Office at the primary location.

T. Ring Again

Ring Again allows a station user encountering a busy station, within the customer group, to be notified when the busy station becomes idle. A distinctive ringing signal alerts the station user that the line has become available. The call is automatically placed when the station user lifts the telephone receiver.

U. Speed Calling 8

Speed Calling 8 enables a station user to place calls to a personal calling list of up to eight stored telephone numbers by dialing a one-digit code instead of the directory numbers.

V. Speed Calling 30

Speed Calling 30 enables a station user to place calls to a personal calling list of up to thirty stored telephone numbers by dialing a two-digit code instead of the directory numbers.

W. Three-Way Calling

Three-Way Calling allows a station user to add a third party to the existing call, and thus enables a simultaneous conference between parties at multiple locations.

X. Virtual Facility Group

Virtual Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 6-line Centrex Group could be limited to 2 simultaneous calls to/from the public network.

Y. Warm Line

Warm Line automatically dials a predesignated telephone number 30 seconds after the receiver is removed from the switch hook. The 30 second delay allows the station user to make outgoing calls when desired.

IV. RATES AND CHARGES

A. Payment Plan

1. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by executing the chosen service contract and by paying the applicable service period plan rate currently in effect.

2. The monthly rate for customers choosing the service period contract is guaranteed against Telephone Company initiated changes during the selected service contract period. However, such charges are under the jurisdiction of the Public Utilities Commission and subject to change upon order of the Commission.

CENTREX - Small Business Package

IV. RATES AND CHARGES (continued)

A. Payment Plan

3. Subsequent line additions/deletions to the original service contract period are treated as follows:

   a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.

   b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph 4 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

4. Termination Liabilities shall be treated as follows:

   a. If the service is cancelled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.

   b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:

      (1) Continue to pay an amount equal to the monthly rate for the number of Centrex lines that are disconnected under contract or

      (2) Pay termination charges as described in (a) above on the number of Centrex lines disconnected.

5. The service establishment charges may be reduced or waived by the Telephone Company for a 60 day promotional period. This promotion may be offered annually in each exchange.

6. All exchange lines in a Centrex group must have the same billing arrangement which can be flat-rate or measured service (where offered).

7. Intercom calls between lines in a Centrex group are not subject to local measured service.

8. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. It also applies to collect and person-to-person calls, which may be refused at the answering station.

B. Rates and Charges

1. The following charges are applicable for the installation of Centrex - Small Business Package.

   Service Establishment Charge per line $32.70

   This non-recurring charge is payable with the first bill following installation.

   Central Office Equipment Charge per line $100.00

CENTREX - Small Business Package

IV. RATES AND CHARGES (continued)

B. Rates and Charges (continued)

This non-recurring charge may be paid up front with the first bill following installation or may be paid over the life of the chosen service plan contract. The appropriate time value of money equivalency factor, based on a monthly effective interest rate of 0.8392%, is multiplied by the Central Office Equipment Charge to determine the monthly rates for the following service plan contract periods.

12 Months	24 Months	36 Months	48 Months	60 Months
$8.79	$4.62	$3.23	$2.54	$2.13

2. Centrex Line Rates

a. The monthly rate for Centrex Service Lines specified in paragraph 2.b. below includes the following standard features:

① DTMF Signaling (Touchtone)
② Direct Inward Dialing
③ Direct Outward Dialing
④ Automatic Identified Outward Dialing
⑤ Intercom Dialing
⑥ Call Hold
⑦ Three-Way Calling
⑧ Call Transfer
⑨ Call Forward
⑩ GST Mail

b. The following per-line rates and charges apply to contract periods ranging from one month to 60 months. The customer is required to pay for the number of months in the service period selected or will be subject to a termination charge as provided for herein.

Number of Lines	1 - 11 Months	12 Months	24 Months	36 Months	48 Months	60 Months
2 - 6	$23.14	$22.14	$21.14	$20.14	$19.14	$18.14

CENTREX - Small Business Package

IV. RATES AND CHARGES (continued)

B. Rates and Charges (continued)

c. These Local Exchange Services incorporate provision of Dual Party Relay Service/Telecommunications Relay Service for which rate decrease from $.08 per month to $.04 per month has been authorized by the NHPUC in DT 02-218 Order No. 24,091, dated December 6, 2002.

d. These Local Exchange Services include the provision of Push-button Service furnished previously under Section 3, Original Page 9 of this tariff.

e. The monthly Enhanced Universal Emergency Number Service – E911 surcharge as specified in Section 1, Original Page 6 also applies.

3. FCC Customer Access Line Charge

a. The FCC Customer Access Line Charge (CALC) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association, Inc. in accordance with the Telephone Company's applicable interstate tariff.

4. Individual Station Features

a. Chargeable Individual Station Features

1. Enhanced Features

The monthly rate shown below applies to the package of six Enhanced Features. Centrex Small Business Package customers may subscribe to all six features or any combination of features.

- Distinctive Ringing
- Call Pick-up
- Call Waiting/Cancel Call Waiting
- Ring Again
- Speed Calling 8 or 30
- Warm Line

Monthly rate per Centrex line.....$2.00

CENTREX - Small Business Package

IV. RATES AND CHARGES (continued)

B. Rates and Charges (continued)

4. Individual Station Features (continued)

b. Additional Features

1. Direct Connect Service $2.00
2. Manual Line Service $2.00
3. Screened One Party Service ..... See Section 3 Original Page 20
4. Trunk Line Termination ..... See Section 2 Original Pages 3 and 4
5. Private Line Terminations ..... See Section 3 Original Page 5

c. Non-Chargeable Individual Station Features

The following individual station features are offered at no charge:

1. Line Restrictions
   - Code Restriction
   - Fully-Restricted Line
   - Outgoing Call Screening
   - Semi-Restricted Line
   - Toll Restricted Line

d. Additions and Changes to Individual Station Features

Feature addition/changes per line $8.15

5. Features associated with groups of lines

a. Chargeable Features Associated with Groups of Lines

1. Directed Call Pick-Up
   Per line in pick-up group $0.50
2. Convenience Dialing
   Per line using list $0.50
3. Virtual Facility Group

b. Non-Chargeable Features Associated with Groups of Lines

The following features associated with groups of lines are offered at no charge.

1. Directory Hunting
   - Circular
   - Distributed
   - Regular
   - Sequential

c. Additions and Changes Associated with Groups of Lines

Feature addition/changes per line $8.15

PAGE

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section 22.

Digital Subscriber Line (DSL) Service

I. GENERAL

A. Description

DSL Service provides high-speed, full duplex, point-to-point, dedicated access over twisted pair copper wire on the local loop between the customer premises and a Data Service Provider (e.g., Internet Service Provider, Specialized Information Provider or corporate intranet).

DSL Service is furnished subject to availability of facilities.

B. Service Options

1. ISDN Digital Subscriber Line (IDSL)
This service uses the 2B1Q signaling and two B channels to deliver data only applications. It operates at a maximum speed of 128 Kbps and with a loop length of up to 18,000 feet between the customer's premises and the central switching office.

C. Regulations

1. Use of Service
a. IDSL - This service may be used for the transmission of data communications only.

2. Construction of Facilities
The regulations specified in Section 4, Original Pages 4-8, for construction of facilities are applicable to DSL.

3. Failure of Service
For any complete failure of DSL which continues for more than 24 hours, credit will be applied according to Section 1, Par. VIII.A. of the General Regulations.

4. Cancellation or Change of Application Prior to Establishment of Service
When the application for service is canceled or changed in whole or in part by the applicant prior to completion of the construction and installation, the regulations in Section 1, Par. VI of the General Regulations apply.

5. Minimum Period and Fractional Rates and Charges
The minimum period for which service is furnished and for which changes are applicable is one month.

The charges for a fractional part of a month which follows and is consecutive with the full month will be a proportionate part of the monthly charge using the same ratio that the actual number of days service is furnished bears to 30 days.

6. Suspension of Service
DSL Service is not subject to temporary suspension of service.

Digital Subscriber Line (DSL) Service

D. Responsibility of Customer

1. Authorizations
The customer is responsible for obtaining all necessary permits, licenses, consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with its service and from all holders of copyrights, trademarks and patents used in connection with the information it provides.

2. Provisioning of Service
a. IDSL - The customer's network termination device must use compatible industry standard 2B1Q line code technology.

3. Customer Provided Equipment (CPE)
a. The customer is responsible for the installation, operation and maintenance of any customer provided terminal equipment or communications system. No combinations of customer provided terminal equipment or communications systems shall require change or alteration of the equipment or services of the Telephone Company, cause electrical hazards to Telephone Company personnel, damage to Telephone Company equipment, malfunction to Telephone Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his or her calling or called party.

b. Upon notice, the customer must make any changes necessary to avoid hazard damage, malfunction or degradation of service.

c. Failure to make the necessary changes will result in the discontinuance of DSL Service.

e. The central office DSL equipment and DSL CPE must be technically compatible. To be compatible, CPE must conform to the specifications of the central office DSL equipment.

f. The Telephone Company does not guarantee end to end compatibility of customer premises equipment.

E. Rates and Charges

1. IDSL

a. The following nonrecurring charges are applicable per line for the installation of IDSL.

1. Service Charge . . . . . Section 4, Original Page 1,Paragraph I.B.

b. The following monthly rates are applicable per IDSL line.

1. IDSL Service $58.00

CENTREX SERVICE

I. GENERAL

Centrex Service is a central office-based business communications service which provides advanced business features and services, as described in III. DESCRIPTION OF FEATURES below, on a per-line basis, allowing the business to build its communications system around its own particular requirements and needs.

II. REGULATIONS

A. A Centrex customer must have a minimum of two Centrex lines.

B. The minimum period for Centrex Service provided under this tariff shall be for one month.

C. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. The Company reserves the right to refuse a request for the installation of Centrex service based on the availability and/or potential reusability of central office or outside plant facilities.

D. When stations of a Centrex customer are located in an exchange other than that serving the principal premises, outgoing calls are routed through the exchange serving the principal premises. Other service arrangements may be provided, at appropriate rates and charges, if the services are compatible with the Centrex service furnished.

E. Foreign exchange service is available for inward calling when the foreign exchange line terminates at an attendant position or at a designated answering location. Outward calling is available when the line terminates at an attendant position, designated answering location or in the central office dial switching equipment.

F. Centrex foreign exchange service provides basic system features from a central office other than the local central office that normally would serve the principal premises. Centrex foreign exchange and Centrex local exchange service cannot be provided in the same Centrex system.

G. Centrex Service is available to hotels, motels, or similar establishments for the use of management, residential guests, and tenants. Guests and tenants may be furnished additional directory listings showing the Centrex Service number, or they may individually request any class or grade of residence service offered in the exchange.

H. When Centrex Service is furnished to a hotel, motel, or similar establishment, the management is responsible for all charges for telephone messages, telegrams, cablegrams and radiograms sent-paid from or received-collect at telephones equipped with Centrex Service, whether sent or received by the management or by others.

I. Highway construction, private property construction, and special conditions regulations are as set forth in Section 4 Original Pages 4-8 of this tariff. If it is determined by the Company that carrying plant on the same continuous property is required, other than as specified above for private property construction, the carrying plant must be installed and maintained by the customer at his expense. The Company will install and maintain the associated circuit construction at its expense. The cost of pole or conduit replacement or opening and closing the trench in connection with maintenance and replacement of the circuit shall be assumed by the customer.

J. The principal premises for the service is considered to be the premises of the customer where the attendant position or designated answering location is located.

K. The appropriate electric current and outlets necessary at the customer's premises, if required, are provided at the customer's expense.

CENTREX SERVICE

II. REGULATIONS (continued)

L. One directory listing is provided without charge for each Centrex customer. Additional directory listings may be provided as specified in Section 3, Original Pages 6-8 for Business Service.

M. Interception of calls to disconnected or vacant telephone numbers is provided by means of an announcement of general nature for in-service systems and a temporary reference of incoming calls to a single working telephone number that is specified by the customer for completely disconnected systems.

N. Centrex Service does not require special attendant position equipment for answering and transferring incoming calls to staations within the system. Incoming calls to the system's listed directory number are routed to an individual station line or lines designated for the system's answering location. Calls then may be transferred to other stations in accordance with the system's standard or optional features. If special attendant position equipment is utilized with the system, additional charges, may be applicable.

O. Tie Line and Private Line terminations are offered where compatible at the rates and charges specified in Section 3, Original Pages 4-5 of this tariff. Trunk Line terminations are offered where compatible at the rates and charges specified in Section 2, Original Pages 3-4 of this tariff.

P. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served out of the same Central Office.

Q. This Centrex tariff does not include terminal equipment on the customer's premises. Terminal equipment may be provided by the Telephone Company or by the customer.

R. Unless specifically exempted, Centrex shall be subject to all General Regulations applicable to the provision of telephone service as stated in Section 1 of this tariff.

III. DESCRIPTION OF FEATURES

A. Automatic Identification of Outward Dialing

Automatic Identification of Outward Dialing records each outgoing billable call and the line(s) originating the call(s).

B. Call Accounting

Call Accounting provides calling station identification, called number, calls received, call duration, time of day and date, and common carrier information for calls that have originated from stations within the business. Centrex customers may elect to record only chargeable calls or both chargeable and non-chargeable calls. Centrex customers have the ability to deny call accounting on a per station basis.

C. Call Forward

1. Call Forward All Calls
Call Forward All Calls enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

CENTREX SERVICE

III. DESCRIPTION OF FEATURES (continued)

C. Call Forward (continued)

2. Call Forward Busy Line
Call Forward Busy Line causes all calls to be redirected to an alternate station when the called station is busy. Activation, deactivation and the forward-to destination can not be controlled by the station user.

3. Call Forward No Answer
Call Forward No Answer allows calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings. Activation, deactivation and the forward-to destination can not be controlled by the station user. The number of rings before a call is redirected is determined on a per-customer group basis only.

D. Call Forward Enhancement

1. Call Forward Incoming Only
Call Forward Incoming Only can be used with any of the Call Forward features (Call Forward All Call, Busy Line and No Answer) and allow incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

2. Call Forward Within Group Only
Call Forward Within Group Only can be used with any of the Call Forwarding features (Call Forward All Call, Busy Line and No Answer) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

E. Call Hold

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party or return to the previously held call.

F. Call Pick-Up

Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

G. Call Pick-Up Groups

Call Pick-up Groups allows a business to configure up to 50 different call pick-up groups for specific departments/areas within one customer group. A station user can belong to only one call pick-up group and can use the Call Pick-Up feature only within that call pick-up group.

H. Call Transfer

Call Transfer allows a station user to transfer calls to another station by flashing the switch hook and dialing the transfer-to number.

I. Call Transfer Outside

Call Transfer Outside allows a station user to transfer calls to stations outside the customer group by flashing the switch hook and dialing the transfer-to number. There are no limitations on where a call can be transferred to, but if the transferred-to number involves a toll charge the subscribing station user is charged.

CENTREX SERVICE

III. DESCRIPTION OF FEATURES (continued)

J. Call Waiting

Call Waiting provides a burst of tone to inform the station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

K. Call Waiting Enhancements

1. Call Waiting Incoming Only
Call Waiting Incoming informs a station user with a call already in progress that a call from outside the customer group is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

2. Call Waiting Within Group Only
Call Waiting Incoming informs a station user with a call already in progress that a call from within the customer group is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

3. Call Waiting Originating
Call Waiting Originating allows a station user to automatically impose a Call Waiting indication tone when calling a busy station in the same customer group.

L. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code. Incoming calls to the station receive a busy signal. This ensures that Call Waiting indication tones will not interrupt important calls or disrupt data transmissions.

M. Direct Connect Service

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switch hook. No dialing is required for the calling party to reach the specified destination.

N. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

O. Direct Outward Dialing

Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.

P. Directed Call Pick-Up (DCPU)

Directed Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

CENTREX SERVICE

III. DESCRIPTION OF FEATURES (continued)

Q. Directed Call Pick-Up (DCPU) Enhancement

1. DCPU Barge-In
DCPU Barge-In permits a station line user to answer a call that is ringing at any other line within the same Centrex group by dialing a code followed by the station number of the ringing line. If the called station has already been answered, the initiating station line may barge-in to the answered call and be connected into a three-way

2. DCPU Non Barge-In
DCPU Non Barge-In permits a station user to answer a call that is ringing at any other line within the same Centrex group by dialing a code followed by the station number of the ringing line. If the called station line has already been answered, the initiating station line will be connected to a reorder tone.

3. DCPU Exempt
DCPU Exempt is a terminating line option that blocks any attempt by another station to pick up a call by means of DCPU, either barge-in or non barge-in.

4. DCPU Barge-In Exempt
DCPU Barge-In Exempt is a terminating line option that blocks any attempt by another station to barge-in.

R. Directory Number Hunt

1. Regular
Regular hunting is performed in a sequential fashion across all members of a multi-line hunt group. The search for an idle station starts with the first number in the hunt group regardless of the directory number dialed and continues to the end of the hunt group or until the call is completed to an idle line, whichever occurs first

2. Sequential
Sequential hunting starts with the line associated with the dialed directory number and ends when the call is completed to an idle line or when the last line of the hunt group is reached, whichever occurs first.

3. Circular
Circular hunting starts with the line associated with the dialed directory number of the hunt group and continues until all lines of the hunt group are searched or until call is completed to an idle line, whichever occurs first.

4. Distributed
Distributed hunting is intended to distribute calls evenly among the stations in a hunt group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting for the next incoming call received. Once hunting begins, it proceeds in the same manner as circular hunting.

S. Distinctive Ringing

Distinctive Ringing allows a station user to determine the source of incoming calls (from within or outside the business) by a distinctive ringing pattern. If the station user has the Call Waiting feature along with Distinctive Ringing, a distinctive Call Waiting tone will indicate if the call waiting is from within or outside the business.

CENTREX SERVICE

III. DESCRIPTION OF FEATURES (continued)

T. GST Mail

Voice Messaging allows calls to be redirected to an electronic voice processing system that is integrated with the digital switching system. Voice Messaging records any messages and stores them until the station user listens and deletes them.

U. Intercom Dialing

Intercom Dialing allows station users to call other stations within their business by dialing abbreviated codes.

V. Line Restrictions

1. Code Restriction
Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Code Restriction either may be assigned to an individual line or shared by multiple lines.

2. Fully-Restricted Line
A Fully-Restricted Line prevents station users from making calls to and/or receiving calls from stations outside the Centrex group and from the attendant, thereby, denying it indirect access to/from outside the Centrex group.

3. Outgoing Call Screening
Outgoing Call Screening blocks the completion of calls to specific directory numbers on either 3, 6, 7, or 10 digit basis. An Outgoing Call Screening either may be assigned to an individual line or shared by multiple lines.

4. Semi-Restricted Line
A Semi-Restricted Line is prevented from making calls to and/or receiving calls from a station outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

5. Toll Restricted Line
Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Toll Restriction may be assigned to either an individual line or shared by multiple lines.

W. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switch hook.

X. Music on Hold

Music on Hold assures callers that they have not been disconnected when a held call or other situation causes a delay in answering the phone.

CENTREX SERVICE

III. DESCRIPTION OF FEATURES (continued)

Y. Ring Again

Ring Again allows a station user encountering a busy station, within the customer group, to be notified when the busy station becomes idle. A distinctive ringing signal alerts the station user that the line has become available. The call is automatically placed when the station user lifts the telephone receiver.

Z. Speed Calling 8

Speed Calling 8 enables a station user to place calls to a personal calling list of up to eight stored telephone numbers by dialing a one-digit code instead of the directory numbers.

AA. Speed Calling 30

Speed Calling 30 enables a station user to place calls to a personal calling list of up to thirty stored telephone numbers by dialing a two-digit code instead of the directory numbers.

BB. Speed Calling Group

Speed Calling Group enables a group of station users to place calls to a shared calling list of up to thirty stored telephone numbers by dialing a two-digit code instead of the directory numbers. The shared calling list has one station user designated as the controller. Only the controller can add to, change, or delete numbers from the list. There can be a maximum of twenty speed calling groups within a customer group.

CC. Three-Way Calling

Three-Way Calling allows a station user to add a third party to the existing call, and thus enables a simultaneous conference between parties at multiple locations.

DD. Virtual Facility Group

Virtual Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex Group could be limited to 20 simultaneous calls to/from the public network.

EE. Warm Line

Warm Line automatically dials a predesignated telephone number 30 seconds after the receiver is removed from the switch hook. The 30 second delay allows the station user to make outgoing calls when desired.

IV. RATES AND CHARGES

A. Payment Plan

1. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by executing the chosen service contract and by paying the applicable service period plan rate currently in effect.

2. The monthly rate for customers choosing the service period contract is guaranteed against Telephone Company initiated changes during the selected service contract period. However, such rates are under the jurisdiction of the Public Utilities Commission and subject to change upon order of the Commission.

CENTREX SERVICE

IV. RATES AND CHARGES (continued)

A. Payment Plan (continued)

3. Subsequent line additions/deletions to the original service contract period are treated as follows:

a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.

b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph 4 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

4. Termination Liabilities shall be treated as follows:

a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.

b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:

(1) Continue to pay an amount equal to the monthly rate for the number of Centrex lines that are disconnected under contract or

(2) Pay termination charges on the number of Centrex lines disconnected as described in 4.a. above.

5. All exchange lines in a Centrex group must have the same billing arrangement either flat-rate or measured service (where offered).

6. Intercom calls between lines in a Centrex group are not subject to local measured service.

7. When using Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. This also applies to collect and person-to-person calls, which may be refused at the answering station.

B. Rates and Charges

1. The following charges are applicable for the installation of Centrex.

a. Service Establishment Charge per line $32.70
This non-recurring charge is payable with the first bill following installation.

CENTREX SERVICE

IV. RATES AND CHARGES (continued)

B. Rates and Charges (continued)

b. Central Office Equipment Charge per line $100.00

This non-recurring charge may be paid up front with the first bill following installation or may be paid over the life of the chosen service plan contract. The appropriate time value of money equivalency factor, based on a monthly effective interest rate of 0.8392%, is multiplied by the Central Office Equipment Charge to determine the monthly rates for the following service plan contract periods.

12 Months	24 Months	36 Months	48 Months	60 Months
$8.79	$4.62	$3.23	$2.54	$2.13

2. Centrex Line Rates

a. The monthly rate for Centrex Service Lines specified in paragraph 2.b. below includes the following standard features:

- DTMF Signaling (Touchtone)
- Direct Inward Dialing
- Direct Outward Dialing
- Automatic Identified Outward Dialing
- Intercom Dialing
- Call Hold
- Three-Way Calling
- Call Transfer
- Call Forward
- Call Waiting
- Call Pick-Up
- GST Mail

b. The following per-line rates and charges apply to contract periods ranging from one month to 60 months. The customer is required to pay for the number of months in the service period selected or will be subject to a termination charge as provided for herein.

Number of Lines	1 – 11 Months	12 Months	24 Months	36 Months	48 Months	60 Months
2 - 6	$25.54	$24.54	$23.54	$22.54	$21.54	$20.54
7 - 15	$24.04	$23.04	$22.04	$21.04	$20.04	$19.04
16 - 30	$22.54	$21.54	$20.54	$19.54	$18.54	$17.54
31 - 50	$21.04	$20.04	$19.04	$18.04	$17.04	$16.04
51 - 100	$19.54	$18.54	$17.54	$16.54	$15.54	$14.54
100+	$18.04	$17.04	$16.04	$15.04	$14.04	$13.04

CENTREX SERVICE

IV. RATES AND CHARGES (Continued)

B. Rates and Charges (continued)

2. Centrex Line Rates (continued)

c. These Local Exchange Services incorporate provision of Dual Party Relay Service/Telecommunications Relay Service for which a rate decrease from $ .08 per month to $.04 per month has been authorized by the NHPUC in DT 02-218 Order No. 24,091 dated December 6, 2002.

d. These Local Exchange Services include the provision of Push-button Service furnished previously under Section 3, Original Page 9 of this tariff.

e. The monthly Enhanced Universal Emergency Number Service – E911 surcharge as specified in Section 1, Original Page 6 also applies.

3. FCC Customer Access Line Charge

a. The FCC Customer Access Line Charge (CALC) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association, Inc. in accordance with the Telephone Company's applicable interstate tariff.

4. Individual Station Features

a. Chargeable individual station features

(1) Enhanced Features
The monthly rate shown below applies to the package of six (6) Enhanced Features. Centrex customers may subscribe to all six features or any combination of features.

- Distinctive Ringing
- Call Transfer Outside
- Directed Call Pick-up
- Ring Again
- Speed Calling 8 or 30
- Warm Line

Monthly rate per Centrex Line $2.00

(2) Call Waiting Enhancements
Monthly rate per Centrex line ..... $ .50

(3) Call Forward Enhancements
Monthly rate per Centrex line ..... $ .50

(4) Directed Call Pick-Up Enhancements
Monthly rate per Centrex line ..... $ .50

(5) Call Accounting
(a) Monthly rate per Centrex line $12.50

(b) One time set up fee payable with first bill following installation $500.00

CENTREX SERVICE

IV. RATES AND CHARGES (Continued)

B. Rates and Charges (continued)

4. Individual Station Features (continued)

a. Chargeable individual station features (continued)

(6) Direct Connect Service
Monthly rate per Centrex line $2.00

(7) Manual Line Service
Monthly rate per Centrex line $2.00

(8) Screened One Party Service ..... Section 3, Original Page 20

(9) Trunk Line Terminations ..... Section 2, Original Pages 3-4

(10) Private Line Terminations ..... Section 3, Original Page 5

b. Non-Chargeable Individual Station Features.

The following individual station features are offered at no charge:

(1) Line Restrictions
- Code Restriction
- Fully-Restricted Line
- Outgoing Call Screening
- Semi-Restricted Line
- Toll Restricted Line

c. Additions and changes to individual station features.

Feature addition/changes per line $8.15

5. Features Associated with Groups of Lines

a. Chargeable Features Associated with groups of lines

(1) Call Pick-up Group
Per line in Pick-up Group ..... $ .50

(2) Speed Calling Group
Per line in Speed Calling Group ..... $ .50

b. Non-Chargeable Features Associated with Groups of Lines

The following features associated with groups of lines are offered at no charge.

(1) Directory Hunting
- Circular
- Distributed
- Regular
- Sequential

CENTREX SERVICE

IV. RATES AND CHARGES (Continued)

B. Rates and Charges (continued)

5. Features Associated with Groups of Lines (continued)

c. Additions and Changes Associated with Groups of Lines
Feature addition/changes per line $8.15

6. Adjunct Features

a. Music On Hold
1. Nonrecurring Service Charges ..... Section 4, Page 1, Paragraph 1.B.

2. Trunk Line ..... Section 2, Pages 3 & 4

3. Custom Music/Message Audio (audio source resides at customer)
Monthly rate $25.00

PUBLIC EMERGENCY CALL RECEIVING SERVICE

I. GENERAL

A. Public Emergency Call Receiving Service is intended for use by Fire Departments and emergency organizations of like nature in small community dial office areas, where, because of lack of continuous attendance at headquarters, it is desirable to have telephones at a number of locations for the purpose of receiving emergency calls.

B. The service consists of an access line and associated special telephones at designated locations. Generally, a minimum of two and, because of transmission limitations, a maximum of six emergency call receiving telephones are connected to the access line.

C. All public emergency call receiving telephones are arranged to ring simultaneously on calls incoming to the number listed for the service. The telephones are restricted to the receipt of calls. They are not equipped with dials.

D. The access line facilities, if desired, may be arranged for signal service. Special keys can be provided at specified locations to actuate one or more signal control relays which in turn operate the siren or sirens, which are furnished by the customer.

E. Regular local exchange service is requested at each premises where a public emergency call receiving telephone is located.

II. RATES AND CHARGES

Public emergency call receiving service is not classified as regular local exchange service.

In addition to the following rates and charges appropriate charges as filed elsewhere in this tariff for auxiliary and other equipment associated with this service apply.

The appropriate Section 4 service connection charges also apply.

	MONTHLY RATE
1. Access line, per premises	$ 6.65

FIRE REPORTING SYSTEM SERVICE

I. GENERAL

A. Fire Reporting System Service is intended for use by Fire Departments and emergency organizations of like nature in small community dial office areas where, because of lack of continuous attendance at headquarters, it is desirable to have telephones at a number of locations for the purpose of receiving emergency calls.

B. Regular local exchange service is requested at each premises where Fire Reporting System Service is to be located. Fire Reporting System Service is provided in addition to regular local exchange service and utilizes the same telephone and access line equipment as the regular local exchange service of the member of the emergency organization.

C. The service consists of special alarm circuits installed in the Central Dial Office where all lines that will receive Fire Reporting System Service will be connected. The circuits provide a means of establishing a connection between several lines for signaling and reporting a fire or emergency. A maximum of twenty (20) access lines can be connected to the system. It also has provisions for controlling the Fire Siren from any connected line.

D. When regular local exchange service is not being provided to a particular individual or location and the approval must be provided to the Telephone Company by both the emergency organization and the individual selected to receive the service. When the telephone service is provided under conditions in this paragraph the telephone service will be in the name of and the payment responsibility of the emergency organization applying for the regular local exchange service and the Fire Reporting System Service.

E. Fire Reporting System Service may be provided only with 1-party access lines.

II. SCOPE

A. When the emergency number is dialed each non-busy line connected to the Fire Reporting System will ring continuously (not intermittently) until answered. Lines that are not answered will continue to ring until all answered lines have been hung up. (Thereby releasing the Fire Reporting System alarm circuits.)

B. When a line connected to the Fire Reporting System is busy when the Fire Reporting System is activated, a continuous tone signal (ring tone and dial tone alternating 60 times per minute) indicating to the using parties an emergency call is waiting, and that the using parties should hang up the telephone immediately. As soon as the line is no longer in a busy condition and the circuit has not timed out the telephone will begin to ring.

C. The circuits are held in use as long as any line connected to the system remains off-hook or until the circuit times out. The circuit will time out approximately four (4) minutes after the reporting party hangs up.

D. As long as one Fire Reporting System line remains off-hook (and time-out has not occurred) the alarm circuit will hold and permit full two way conversation between all connected lines answering the call.

E. When all lines on the system have been disconnected from the circuit, the ringing of all unanswered lines will stop, the tone signal removed from any busy line and all lines returned to normal service.

FIRE REPORTING SYSTEM SERVICE

I. GENERAL (continued)

III. LIMITATIONS (continued)

A. If an emergency call originates from a line connected to the Fire Reporting System the continuous tone signal (ring tone and dial tone alternating 60 times per minute) will be heard after dialing the emergency reporting number. In order to remove this signal, the caller must hang up the telephone momentarily, this will remove the tone signal from his line, thus allowing the callerto report the emergency to the emergency organization. This procedure must be followed by each person who is sharing his telephone or line with the emergency organization.

FIRE REPORTING SYSTEM SERVICE (Continued)

IV. RATES AND CHARGES	MONTHLY RATES	NON-RECURRING CHARGES
A. Fire Reporting System with a maximum of twenty access lines.	$ 63.05	$63.05

B. The rates and charges are in addition to all applicable service and service connection charges as shown elsewhere in this tariff.

EXTENSION AND TIE LINES

I. GENERAL

A. Extension lines and tie lines are not in accord with the general plan of furnishing telephone service and are provided only under special conditions when warranted by the circumstances involved and when suitable facilities are and continue to be available.

B. Extension lines are furnished when the extension telephone or private branch exchange telephone is outside the building in which the associated main telephone or private branch exchange is located. Tie lines are furnished to interconnect private branch exchanges in the same or separate buildings.

C. Extension lines and tie liens in connection with private branch exchange service are normally furnished to be suitable only for calls with other telephones directly connected to and on the same premises with the associated private branch exchange.

D. A special equipment charge will be applied for such equipment as may be required at any time for transmission and signaling:

1. Where a customer requires an extension or tie line in connection with private branch exchange service for communication with telephones other than as stated in C. above.

2. Where a customer requires an extension line in connection with main telephone service.

E. The type of circuit construction and its routing are at all times determined by the Telephone Company and ownership of such circuits shall remain vested in the Company.

F. Charges for extension lines or tie lines are determined as follows:

Points in the same exchanges:

1. If the line is not routed through the central office a charge for the circuit only is made. The same applies if the circuit is inside or outside the base rate areas.

2. If the line is routed to the central office only, a charge for one terminal loop applies.

3. If the line is routed through the central office a charge of two terminal loops applies.

II. MONTHLY RATES

A. Terminal Loops

1. Within the base rate area the following rate applies:

Each Loop ..... $ 5.65

B. Circuits

	Per 1/4 Mile Or Fraction	Minimum Rate
1. Between the points within the same building, or when the Company's general cable distributing plant is not used	$ .63	$ 1.25

PRIVATE LINE SERVICES AND CHANNELS

I. PRIVATE LINE TELEPHONE SERVICE

A. REGULATIONS

In addition to the general regulations and definitions applicable to private line services and channels set forth in this tariff, the following regulations apply to private line telephone service.

1. Definition and Conditions

Private line telephone service is that of furnishing the requisite facilities, including channels and station equipment, for telephone communication between specified locations. The service is not provided for connection with exchange or toll service, however, private line telephone service may be connected to private branch exchange systems of the Telephone Company and when so terminated the service is then furnished subject to the rates and regulations applicable to Extension and Tie Lines as shown in section 3, Original Page 4 of this tariff.

Private line telephone service between points in the same building or on the same continuous property will be provided where the service is furnished as an integral part of a Telephone Company system or where the service is essential for the proper use of the regular telephone service.

Signaling is normally provided by hand generators which are furnished without additional charge, one for each telephone in which the service is terminated.

2. Allowance for Interruptions

For any complete failure of service continued for more than forty eight hours and brought to the attention of the Telephone Company within ten days, the Telephone Company will make a pro-rate adjustment of charge or guarantee.

B. MONTHLY RATES

1. Between Points in the same exchange:

a. Between points not on the same continuous property:

(1) Two point channels, both points within the base rate area, each:

(a) Between customer's premises

All Exchanges ..... $ 8.80

2. Multi-point channels - Points in excess of those charged for in (1) preceding, each:

All Exchanges ..... $ 5.05

DIRECTORY LISTING SERVICES

I. GENERAL

A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.

B. Directory listings are intended solely as an aid to the use of the telephone system; and therefore, listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity or trade name as such, will in no case be permitted unless the name of the service or of the commodity or the trade name is the name or an integral part of the name under which the customer is doing business.

C. A listing will be limited to one line in the directory, except where in the judgement of the Telephone Company more than one line is required to properly identify the customer. In such cases, the additional lines required will be provided at no extra cost.

D. Directory listings must conform to the specifications as prescribed by the Telephone Company with respect to its directories.

E. Listing services are available with all classes of main telephone exchanges services.

F. Dual name listings are available for residence service customers as an initial or additional listing.

II. INITIAL LISTINGS

A. One listing, termed the initial listing is included with each customer's service, with the initial line of a line hunting group, and with each joint user service.

B. Dual Name initial listings consist of:

1. The first name, or first name and middle initial, or first initial and middle name, or initials only of two individuals who have the same surname and reside at the same address.

2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.

3. Two names for one person, who may be referred to by either, with the same surname.

Initial dual name listings will be alphabetical by the surname and the first given name or initials.

NOTE: The Directory Listing Service Charge will not apply through November 11, 1977 for Dual Name Listing requests.

III. ADDITIONAL LISTING SERVICE

A. Additional listings are confined to the names of those who are entitled to use the customer's service.

B. Additional listings are included in the alphabetical directory and on directory assistance records or appear on directory assistance records only.

DIRECTORY LISTING SERVICES

III. ADDITIONAL LISTING SERVICE (continued)

C. Additional dual name listings, provided in conjunction with the initial listing, list the second name (or initials) first and the listing is alphabetized accordingly in the Directory: in this case billing always commences with the directory delivery date of the issue of the directory in which the listing first appears.

D. The rate for an additional listing or dual name additional listing provided for names that are not part of the initial listing, dates from the day after the directory assistance records are posted Directory assistance records are posted either as of the delivery date of the issue of the directory in which the listing first appears or at any earlier practicable date selected by the customer.

E. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the date for charges to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of cancellation by the customer with a minimum service period of one month.

IV. NONPUBLISHED SERVICE

A. Nonpublished service is not listed in the Telephone Company's directories or on directory assistance records.

B. Listing information (name, address and number) on nonpublished service is not available to the general public notwithstanding any claim of emergency the calling party may present.

C. No liability for damages arising from publishing the telephone number of nonpublished service in the directory or by the disclosing of said number to any person shall be attached to the Telephone Company, and where such a number is published in the directory, the Company's liability shall be limited to an amount not to exceed the amount of charges made for such nonpublished service, as indicated in VII following.

D. The customer indemnifies and saves the Telephone Company harmless against any claims for damages caused by the publication of the number of a nonpublished service or by the disclosure of said number to any person.

V. NONDIRECTORY LISTED SERVICE

A. Telephone numbers of nondirectory listed service are omitted or deleted from the Telephone Company's alphabetical directory.

B. Telephone numbers of nondirectory listed service will be carried in the Telephone Company's directory assistance and other records and will be given to any calling party.

VI. NONLISTED SERVICE

A. Nonlisted service is available provided the customer has other exchange service which is listed or on directory assistance records in the same name and at the same address.

B. Nonlisted service is not listed in the Telephone Company's directories or on the directory assistance records.

DIRECTORY LISTING SERVICES

VI. NONLISTED SERVICE (continued)

C. There are no restrictions against furnishing name, address or number information for nonlisted service.

VII. RATES AND CHARGES

	Monthly* Rates
Initial Listing	No Charge
Additional Listing, each:	
Business Service	$1.65
Residence Service	$1.25
Nonpublished service, per line	$1.65
Nondirectory listed service, per listing	$1.25
Nonlisted service	No Charge

*In addition, appropriate Section 4 service charges apply.

PUSH-BUTTON SERVICE

I. GENERAL

A. Push-Button Service is an arrangement to allow for the use of telephones equipped with push-buttons for originating calls by means of tones.

B. This service is included with the provision of local exchange services in all exchanges as detailed in Section 2, Original Page 2 of this tariff.

CUSTOM CALLING SERVICES

I. GENERAL

A. Basic Custom Calling Services

1. **Call Waiting** - Signals a customer talking on his line that another call has been placed to the line. The customer may answer the second call and alternate between the calls by manipulating the switchhook.

2. **Call Forwarding**
   a. *All Calls* - permits a customer to forward all incoming calls to another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded.
   b. *No Answer* - allows the customer to designate the number of rings before a call is forwarded to a preselected telephone number. This gives the subscriber the option of answering a call or forwarding as designated. The customer activates the service by dialing a code, choosing from 2-9 rings before a call is forwarded and designating the telephone number of the line to which the calls are to be forwarded.
   c. *Busy* - Automatically forwards incoming calls that encounter a busy signal to a preselected telephone number. Call Forward, Busy can not be activated or deactivated by a customer. The forwarded-to number can only be changed by a service order. An Element 1 Service Order Charge (Section 4, Original Page 1) will be incurred each time the forwarded-to telephone number is changed.

3. **Three-Way Calling** - allows a customer to establish a talking connection involving himself and two other parties. The customer, by switchhook operation, is able to place an existing call on hold and dial the telephone number of a third party.

4. **Speed Calling-8-Codes** - allows a customer to call a predesignated seven- to ten-digit telephone number by dialing a one-digit code. A maximum of 8 predesignated telephone numbers can be stored.

B. Enhanced Custom Calling Services

1. **MultiRing Service** - enables two telephone numbers to be assigned to a single-party line. A telephone line is assigned a primary and secondary directory number (DN) each with a distinctive ring. Each DN can be assigned separate Call Waiting or Call Forwarding features.

2. **Warm Line** - allows customers to designate a number to be automatically dialed by the digital (DSS) central offices if the telephone is off hook for a specified amount of time. The designated number can be changed through a service order. An Element 1 Service Order Charge (Section 4, Original Page 1) will be incurred each time the forwarded-to telephone number is changed.

C. Custom Local Area Signaling Services (CLASS)

CLASS consists of a set of call management features which utilize the network's ability to forward the calling party's telephone number between the originating and terminating central offices. CLASS depends on the availability of Signaling System 7 (SS7).

Both the subscriber to the service and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone numbers between these central offices.

CUSTOM CALLING SERVICES

I. GENERAL (continued)

C. Custom Local Area Signaling System (continued)

1. **Repeat Dialing** - automatically redials the last outgoing number after the customer enters the activation code. If the redialed number is idle the call completes immediately. If the redialed telephone number is busy the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. Repeat dialing can be canceled by dialing a deactivation code.

   The following types of calls cannot be automatically redialed:
   - Calls to 800 Service numbers
   - Calls to 900 Service numbers
   - Calls preceded by an interexchange carrier access code
   - Calls made on an International Direct Distance Dialed basis
   - Calls to Directory Assistance Service
   - Calls to universal emergency number service (911)

2. **Caller ID** - provides the originating telephone number, month, day, hour and minute of an incoming call after the first telephone ring. This information is displayed on a customer-provided compatible display device attached to the customer's telephone line.

3. **Caller ID with Name** - provides the name and number associated in the Telephone Company's records with the line from which an incoming call originates, including names and numbers associated with Non-Published and Non-Listed service. The name and the calling number are displayed on customer provided premises equipment attached to the customer's telephone line. Per call blocking and line blocking will prohibit the display of both name and number.

4. **Caller ID Blocking**
   a. *Per-call blocking* - is an originating option that allow customers to control the disclosure of their name and directory number on a call by call basis. When activated, the option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device and also prevents Call Return from completing a call. Per-Call Blocking does not affect the operation of the other Custom Calling Services. Activation is accomplished by the calling party dialing the per-call blocking activation code prior to initiating a call. Per-call blocking is available, without charge, to all one-party residence and business main telephone exchange service. Per-call blocking is not available with Multi-party residence service, Trunk lines and Public Access Line (PAL) service.

   b. *Line Blocking* - allows customers to automatically block the disclosure of their name and directory number on all originating calls. The option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device and also prevents Call Return from completing a call. Line blocking does not affect the operation of the other Custom Calling Services. Line Blocking is available free of charge to Non-Published and Non-Directory listed customers and to Domestic Violence Agencies, their staff, volunteers and safe houses. In addition, Line Blocking is available at no charge to all customers for the period from 30 days prior to introduction to 60 days following the introduction of Caller ID service. Customers requesting Line Blocking after that period will incur an Element 1 Service Order Charge (Section 4, Original Page 1) unless they send a letter to the Company requesting Line Blocking for concerns related to health or safety. Line Blocking is not available with Trunk lines and Public Access Line (PAL) service except for Domestic Violence agencies and safe houses.

CUSTOM CALLING SERVICES

I. GENERAL (continued)

C. Custom Local Area Signaling System (continued)

4. **Call Trace** - allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Company's central office equipment records and stores the incoming call message detail (date, time, and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace will be held by the Telephone Company for release to the appropriate law enforcement agency after the customer files a complaint with that agency.

5. Selective Call Acceptance – screens incoming calls against a list of customer designated directory numbers and then accepts any calls from that list. Calls from directory numbers not on the screening list are routed to an announcement stating that the called party does not wish to receive the call. A screening list of up to 12 directory numbers, from any exchange that has SS7 connectivity, is created by the customer using the telephone keypad. The customer activates and deactivates the service by dialing the appropriate access codes.

6. **Selective Call Forwarding** - screens incoming calls against a list of customer designated directory numbers and then forwards any call from that list to another preselected telephone number. A screening list of up to 12 directory numbers, from any exchange that has SS7 connectivity, is created by the customer using the telephone keypad. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded.

7. **Selective Call Rejection** - screens incoming calls against a list of customer designated directory numbers and then rejects any calls from that list. Calls from directory numbers on the screening list are routed to an announcement stating that the called party does not wish to receive the call. A screening list of up to 12 directory numbers, from any exchange that has SS7 connectivity, is created by the customer using the telephone keypad. The customer activates and deactivates the service by dialing the appropriate access codes.

8. **Priority Ringing** - screens incoming calls against a list of customer designated directory numbers and then provides a special ring or call waiting tone for any calls from that list. Calls from telephone numbers not on the screening list will produce a normal ring or call waiting tone. A screening list of up to 12 directory numbers, from any exchange that has SS7 connectivity, is created by the customer using the telephone keypad. The customer activates and deactivates the service by dialing the appropriate access codes.

9. **Call Return** - automatically redials the telephone number of the most recent incoming call. If the telephone number of the most recent incoming call is idle, the call completes immediately. If the telephone number is busy, the line of the most recent incoming call is monitored for a maximum of 30 minutes. When the line becomes idle, a distinctive ringing signal alerts the subscriber that the call can now be completed.
The following types of calls cannot be returned:
   - Calls from PBX lines
   - Calls from DID lines
   - Calls from lines equipped with Line Blocking
   - Calls from lines which have activated Per Call Blocking

CUSTOM CALLING SERVICES

I. GENERAL (continued)

C. Custom Local Area Signaling System (continued)

10. Call Waiting ID – provides for an expanded use of Caller ID by allowing a subscriber of Call Waiting to go off hook on an existing call to receive Caller ID information (number only) for a new incoming call. The calling number is displayed on customer provided premises equipment attached to the customer's telephone line. Subscription to Call Waiting is required.

11. Call Waiting ID With Name – provides the same functionality as for Call Waiting ID plus the display of the name associated in the Telephone Company's records with the line from which the call originates, including names associated with nonpublished and nonlisted service. The calling name and number are displayed on customer provided premises equipment attached to the customer's line. Per call blocking and line blocking will prohibit the display of both name and number. Subscription to Call Waiting is required.

12. Anonymous Call Rejection – allows a customer to redirect incoming calls for which calling name and number display has been suppressed through the use of per call or line blocking, to an announcement indicating that the customer is not presently accepting such calls. The customer may activate and deactivate the feature without charge by dialing a code.

    Upon receiving the anonymous call rejection announcement, the calling party may either reverse the blocking status of his/her line and redial the call or elect not to redial the call.

    Anonymous Call Rejection is provided automatically to customers subscribing to Caller ID, Caller ID With Name, Call Waiting ID and Call Waiting ID with Name. Anonymous Call Rejection initially will be provided in a deactivated state.

D. These services are available to residence and business customers served by suitably equipped DSS central offices, with one-party main telephone service (except coin) to the extent that existing facilities are available.

E. No assurance can be given that transmission will be fully satisfactory during Three-Way Calling and Call Forwarding calls.

F. The activation fee for Custom Calling Services maybe waived for 60-day promotional period. This promotion may be offered annually in each exchange.

CUSTOM CALLING SERVICES

II. RATES AND CHARGES

Custom Calling Services are billed on a monthly basis or on a per activation basis. The following rates and charges are in addition to all other applicable rates and charges for service and equipment furnished. The Section 4 Element 1 Service Charge applies when one or more Custom Calling Services, subscribed to on a monthly basis, is the only service being provided. The Section 4 Element 1 Service Charge does not apply when Custom Calling Services are used on a per activation basis or when one or more Custom Calling Services, subscribed to on a monthly basis, is provided in conjunction with other services for which an Element 1 Service Charge would normally apply.

No Service Charge applies for the first application of Line Blocking to a customer's line for the period of 30 days prior to and up to 60 days following the introduction of Caller ID. In addition, the Line Blocking Service Charge does not apply for the first application of Line Blocking if requested within 60 days of the installation of a new line. A Service Charge applies for any subsequent application of Line Blocking, unless the customer sends a letter to the Company requesting Line Blocking for concerns related to health or safety or the customer has Non-Published service or Non-Directory listed service.

	PER ACTIVATION RATES	MONTHLY RATES
Call Waiting Service: Residence, each line equipped	N/A	$2.25
Call Forwarding Service: # a. **All Calls** Residence and Business, each line equipped	N/A	$2.25
b. **No Answer** Residence and Business, each line equipped	N/A	$2.25
c. **Busy** Residence and Business, each line equipped	N/A	$2.25
Three-Way Calling Service: Residence and Business, each line equipped	N/A	$2.25
Speed Calling - 8 - Code: Residence and Business, each line equipped	N/A	$2.25
MultiRing Service: Residence & Business, each line equipped	N/A	$2.25
Warm Line: Residence & Business, each line equipped	N/A	$1.50
Repeat Dialing:** Residence & Business, each line equipped	$.50	$2.25
Caller ID: Residence & Business, each line equipped	N/A	$5.00
Caller ID with Name: Residence & Business, each line equipped	N/A	$5.95

CUSTOM CALLING SERVICES

II. RATES AND CHARGES (continued)

	PER ACTIVATION RATES	MONTHLY RATES
Line Blocking:* Residence & Business, each line equipped	$8.15	N/A
Per Call Blocking:* Residence & Business, each line equipped	N/A	N/A
Call Trace: Residence & Business, each line equipped	$3.00	N/A
Selective Call Acceptance: Residence & Business, each line equipped	N/A	$2.25
Selective Call Forwarding: # Residence & Business, each line equipped	N/A	$2.25
Selective Call Rejection: Residence & Business, each line equipped	N/A	$2.25
Priority Ringing: Residence & Business, each line equipped	N/A	$2.25
Call Return:** Residence & Business, each line equipped	$.50	$2.25
Call Waiting ID Residence & Business, each line equipped	N/A	$5.00
Call Waiting ID With Name Residence & Business, each line equipped	N/A	$5.95
Anonymous Call Rejection Residence & Business, each line equipped	N/A	$2.25
Custom Calling Services Package: Residence & Business: Any four features	totaled monthly fees minus 25%	

When a call is forwarded and it is not within the customer's local calling area, the applicable toll charge will be incurred by the customer with the Call Forwarding feature.
* See C.3 preceding
** A monthly cap of $4.50 applies to per activation charges for Repeat Dialing and Call Return.

TEMPORARY SUSPENSION OF SERVICE

I. General

A. Exchange Service may be temporarily suspended and the customer's listing retained in the directory. During this period, central office lines may be made inoperative.

B. More than one period of temporary suspension may be permitted in any one calendar year provided at least one month's full charge shall be paid for service furnished between periods of temporary suspension. The reduction of rate on account of the temporary suspension of service applies during a total of not more than six months in each calendar year.

C. The reduction of rate on account of the temporary suspension of service will not apply during the first month's period of service.

D. This service does not apply to any type of low-use measured service.

II. RATES AND CHARGES

A. The monthly rate during the period of suspension of service is 50%* of the regular monthly rate. However, if the period of suspension is 15 days or less, the regular monthly rate applies.

B. The appropriate Section 4, Original Page 1 Element 1, service ordering charge applies for the return to full charge service.

*The full monthly Enhanced Universal Emergency Number Service - E911 surcharge as specified in Section 1, Original Page 6 also applies.

RESTORAL OF SERVICE

Service that has been temporarily interrupted for nonpayment of bills will be restored upon payment of all charges due as if there had been no interruption. A service and equipment charge of $12.25 will apply for each account restored. An account may consist of a main telephone exchange line, all trunks of a private branch exchange or a private line channel or service.

If service is temporarily interrupted and payment is not received within approximately five days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

ANNOUNCEMENT SERVICES

1. GENERAL

The regulations following are in addition to applicable regulations contained in other sections of this tariff.

A. Regulations Applicable to Automatic and Public Announcement Service

1. Announcement services are provided to enable the customer to furnish announcements to the general public which in the opinion of the Telephone Company will not result in calling patterns adverse to service to the general public. The Telephone Company's obligation to furnish announcement service is dependent upon its ability to provide, without unreasonable expense, suitable and sufficient facilities and equipment.

2. In order to permit estimation of incoming call volumes so that facilities and equipment of the proper capacity may be furnished, the applying customer is required to designate the kind of announcements for which the service will be used (such as time, time and temperature, weather, news, financial reports, sales promotion, general information, etc.). When the service has been established the Telephone Company's facilities may be used without the advance consent of the Telephone Company only for announcements of such kind together with advertising or promotional material as may be provided by the customer.

3. The furnishing of Announcement Service contemplates that the distribution of incoming calls from the general public will be such that the volumes received at any time will not cause impairment, disruption or deterioration of the quality of other exchange telephone service or message toll telephone service. The customer will exclude from prerecorded messages or announcements any matter, the dissemination of which is prohibited by law or deemed by the Telephone Company to be objectionable. In the event that the use of an announcement system causes such impairment, disruption, or deterioration; or the prerecorded messages or announcements are unlawful or objectionable the Telephone Company shall have the right to discontinue such service without prior notification to the customer.

4. Announcement Service will be furnished only when the customer will subscribe to sufficient telephone facilities, initially and subsequently as may be required in the estimation of the Company to adequately handle calls to announcement equipment without impairing the Telephone Company's general service or plan. If subsequent to the installation of this service, the message handling capacity becomes inadequate, the Telephone Company reserves the right to disconnect the service or, subject to the availability of equipment and facilities, furnish additional lines at appropriate rates and charges.

5. Announcement Service may be furnished for the same or similar announcements to more than one customer in the same exchange. The furnishing to a customer of equipment and facilities for Announcement Service shall not preclude the Telephone Company from itself, furnishing to the public the same or similar announcement service.

6. Since the customer has exclusive control over the quality and characteristics of speech used in the announcements, the Telephone Company assumes no liability for the quality of, or defects in, the recordings of such announcements.

ANNOUNCEMENT SERVICES

I. GENERAL (Continued)

7. One directory listing to include proper identification of the type of announcement service furnished, the telephone number and the name of the customer, will be provided without charge. Additional directory listings will be provided at rates and charges specified elsewhere in this Section.

SELECTIVE BLOCKING SERVICE

I. GENERAL

A. Selective Blocking Service is an arrangement that allows the customer to prevent calls placed to information services with a 900 area code. This arrangement recognizes and blocks any attempt to dial a number with a 900 area code.

B. Selective Blocking Service is available to one-party residence service customers and single line business service customers and is provided only when sufficient facilities exist.

C. For a 90 day period after the effective date of this tariff, the customer will be able to have Selective Blocking Services activated free of charge. After this period the applicable rates and charges as detailed below will apply.

D. After the 90 day period any request for new basic exchange service will have a 60 day period from the date of installation to have Selective Blocking Service activated free of charge. After this period the applicable rates and charges as detailed below will apply.

II. RATES AND CHARGES

Service Charges as specified in Section 4 do not apply to provisioning of Selective Blocking Service for the initial activation of a customer's blocking arrangement. Nonrecurring charges as specified below apply to all subsequent changes in Selective Blocking Service.

<u>Nonrecurring Charges</u>

Selective Blocking Service charge
per line equipped, per request $8.15

SCREENED ONE PARTY SERVICE

I. General

A. Screened One Party Service is offered to all one party subscribers.

B. This service blocks all directly dialed toll calls except calls to 800 numbers. Directly-dialed calls to Directory Assistance are denied. Outward toll is allowed for credit card, collect or third number billing through dial "O" access.

C. This service also provides collect and third number inward toll restriction by alerting operators throughout the country that these calls cannot be billed to that particular number.

D. This service alerts the operator that operator-handled toll calls and operator-handled Directory Assistance calls may not be billed to the originating number.

E. The service is offered in exchanges with the appropriate equipment available.

II. Rates and Charges

Nonrecurring charges as specified below apply to activation of Screened One Party Service. Service charges as specified in Section 4 do not apply.

Nonrecurring Charges

Screened One Party Service per line equipped $8.15

SEVEN-DIGIT BLOCKING SERVICE

I. GENERAL

A. Seven-Digit Blocking Service is an arrangement that allows the customer to prevent all New Hampshire toll calls dialed using only the seven digit telephone number from being completed.

B. Seven-Digit Blocking Service is available to all residence service customers and all business service customers.

C. Customers will be able to have Seven-Digit Blocking Service activated free of charge until January 10, 1995. After that date an Element 1b Service Charge (Section 4, Original Page 1) rate will apply.

D. After January 10, 1995 any customer requesting new basic exchange service will have a 60-day period from the date of installation to have Seven-Digit Blocking Service activated free of charge. After this period an Element 1b Service Charge (Section 4, Original Page 1) rate will apply.

ISDN – BRI SERVICE

I. GENERAL

Integrated Services Digital Network (ISDN) provides end-to-end digital telecommunications and gives a user the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can send information from a personal computer and talk on the telephone to the person on the other end of the line at the same time. This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital switching systems, which connect Basic Rate Interface (BRI) lines to customers' premises.

ISDN-BRI is an optional service arrangement that can be used in conjunction with a customer's residential service or individual business line. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same line. BRI provides the customer with access to Circuit-Switched Voice Services, Circuit-Switched Data Services and Packet-Switched Data Services.

An ISDN-BRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company switching office. The ISDN-BRI arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital switching office. These channels are called B Channels. Another channel, called the D Channel, is used for signaling purposes. The complete ISDN-BRI line is known as 2B+D.

B Channel – The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured to offer voice service, data service or voice/data service. One primary directory number with one primary directory listing for the first B Channel ISDN Service line is provided. Additional listings may be provided as specified for Additional Listing Service in Section 3 of this tariff.

D Channel – The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels and has maximum packet transmission throughput of 9.6 kbps.

All ISDN-BRI lines consist of switching office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.

II. DESCRIPTION

A. Circuit Switching – Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched voice, data, and voice/data calls over a 64 kbps B Channel. The customer may choose among the following Circuit Switched features based upon application needs.

1. Electronic Key Telephone Service (EKTS) Features – a switching office based key system implementation that requires no switching equipment on the customer's premises. EKTS requires the customer to provide an EKTS capable terminal set. EKTS provides the customer with the ability to access the following features where available:

II. DESCRIPTION (continued)

A. Circuit Switching (continued)

1. Electronic Key Telephone Service (EKTS) Features (continued)

(a) Multiple Call Appearances of a Directory Number – An arrangement that allows the user to have appearances of the directory number assigned to the customer-provided set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number or secondary telephone number (if purchased) can be terminated to the telephone if one or more idle call appearances are available to accept the calls.

(b) Shared Call Appearances of a Directory Number – An arrangement that allows a directory number(s) from one customer-provided set to appear as a call appearance(s) on the customer-provided sets of other users.

(c) Analog Line Appearance – An arrangement that allows an ISDN set to provide coverage for an analog number(s). This arrangement is limited to analog numbers that are terminated in the same switching office. This feature may limit the use of other features and/or functionality on the analog line.

1. Call Hold – allows an ISDN user to place a voice or data call on hold and to later retrieve the call from hold. While a call is on hold, a subscriber is able to answer or originate other calls. A call may remain on hold for an unlimited time period and an ISDN terminal can have multiple calls on hold at the same time.

2. Additional Call Offering – provides the ISDN line with notification of additional voice and data calls when the user's interface is busy.

3. Flexible Calling – allows the customer to transfer, hold, conference, and drop calls through button activation.

(a) Conference – allows the user to include a third party in the call.
(b) Drop – allows the user to drop the last party added to a conference call.
(c) Hold – allows the user to place a call on hold.
(d) Transfer – allows the user to transfer a call to another terminal.

1. Secondary Telephone Numbers – an arrangement that allows a customer-provided set to have access to an additional telephone number(s). The additional telephone number(s) or Secondary Telephone Number(s), may originate or receive calls independent of the customer-provided set's Primary Directory Telephone Number.

2. Clear Channel Capability – A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or sub-rated to 56 kbps per channel.

3. Custom Call Services – Applicable Custom Calling Services are available at rates and charges specified in Section 3 of this tariff.

II. DESCRIPTION (continued)

A. Alternate Circuit Switched Voice/Data Service – Alternate Circuit Switched Voice/Data Service provides the ability to originate and receive either Circuit Switched Voice calls or Circuit Switched Data calls over a single B Channel but not simultaneously. The features applicable to Circuit Switching Service are also applicable to this service.

B. Intraswitch Packet Switched Data D Channel Service – Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet Switched Data D Channel Service provides the ability to originate and receive X.25 packet data calls on an intraswitch basis. This arrangement provides a maximum throughput of 9.6 kbps. Each D Channel packet terminal will provide a logical channel up to the technical capabilities of the serving switching office. Multiple packet calls can be active simultaneously by a user on a single D Channel. Up to eight data terminals can be supported per ISDN-BRI Service. One data telephone number is included with this service.

1. Flow Control Parameter negotiation – An arrangement that permits negotiation on a per call basis of the flow control parameters. This feature automatically negotiates the maximum packet size and window size for each direction of data transmission.

2. Throughput Class negotiation – An arrangement that allows the calling data terminal to request specific throughput classes (bits/seconds) in the call request packet for both directions of data transmission.

3. Logical Channels – An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. ISDN packet data service offers the ability to send and/or receive packet data calls on separate logical channels within one ISDN "D" channel.

4. Incoming Calls Barred – An arrangement that prohibits a data terminal from terminating an incoming call.

5. Outgoing Calls Barred – An arrangement that prohibits a data terminal from originating outgoing calls.

6. Closed User Groups – An arrangement that allows ISDN users to establish subnetworks of ISDN packet switching data users from which members can communicate with each other. The Closed User Group is established on a per line basis. The first member of a Closed User Group is included. Additional members are charged at the rate established in the rate schedule. Each data terminal in a Closed User Group can be arranged in one of the following modes:

(a) Closed User Group with Outgoing Access – The data terminal makes outgoing calls only.
(b) Closed User Group with Incoming Access – The data terminal receives incoming calls only.
(c) Incoming Calls Barred Within a Closed User Group – The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.
(d) Outgoing Calls Barred Within a Closed User Group – The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.

(e) Unrestricted Access – The data terminal receives and makes both incoming and outgoing calls.

II. DESCRIPTION (continued)

1. Fast Select – An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

2. Fast Select Acceptance – An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

II. TECHNICAL SPECIFICATIONS

A. Transmission Specifications - The standard transmission parameters for an ISDN Service line utilizing an ISDN-BRI consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminate into a 135 ohm impedance. The 38.5 db loss includes all central office facilities, outside plant facilities and inside wiring.

B. The customer's Network Termination 1 device and the Telephone Company switch line termination must use compatible industry standard 2B1Q line code technology.

C. Customer Premises Equipment and Facilities – The customer is responsible for the installation, operation and maintenance of any customer provided terminal equipment or communications system. No combinations of customer provided terminal equipment or communications systems may require change or alteration of the equipment or services of the Telephone Company, cause electrical hazards to Telephone Company personnel, damage to Telephone Company equipment, malfunction of Telephone Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, or his or her calling or called party.

1. Upon notice, the customer must make any changes necessary to avoid hazard damage, malfunction or degradation of service.

2. Failure to make the necessary changes will result in the discontinuance of ISDN-BRI.

3. Compatible customer premises equipment is required to utilize ISDN-BRI. All equipment used to interface with this service is required to conform to National ISDN guidelines.

4. The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN Service render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

A. The customer is responsible for providing the power required for any and all customer premise equipment connected to an ISDN-BRI line.

II. REGULATIONS

A. ISDN-BRI Service is furnished subject to availability of facilities and available for use only with qualified one-party residence or business Local Exchange Service lines or with lines equipped with Centrex Service.

1. Where facilities are not available or unusual expenditures are involved in making them available (e.g., customers served from line concentration units or those beyond distance limitations), the customer may be required to pay additional charges on an individual case basis to cover the unusual expenditure or to contract for services beyond the normal service term, or both.

2. A qualified line is technically compatible and within the loop deployment parameter as IV. specified in the Telephone Company Outside Plant Engineering methods.

A. Each ISDN-BRI is provided with one telephone number that is referred to as the Primary Directory Number. An additional telephone number may be provided.

B. ISDN-BRI is not available for use with trunk lines and PAL lines.

C. Unless specifically exempted, ISDN shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

D. For ISDN-BRI, any complete failure of service that continues for more than 24 hours, credit will be applied according to Section 1, VIII. Failure of Service.

E. ISDN-BRI is not subject to temporary suspension of service.

F. The customer is responsible for obtaining all necessary permits, licenses, consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with its service and from all holders of copyrights, trademarks and patents used in connection with the information it provides.

G. The minimum period for which service is furnished and for which charges are applicable is one month.

1. The charges for a fractional part of a month will be a proportionate part of the monthly charges based on the actual number of days the service is furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

A. Where special construction of facilities or equipment is required, special construction charges may apply as determined on a case-by-case basis as specified in Section 4 of this tariff.

II. RATES AND CHARGES

A. The rates and charges below are for providing an ISDN-BRI Service capable line to the customer premises. They are in addition to the monthly Local Exchange Service rates for one-party residence or business service.

B. Appropriate Section 4, Service Charges will apply when optional features are ordered or modified after the initial installation of ISDN.

	Non-recurring Charge	Monthly Rate
C. ISDN-BRI line, each	$49.99	$29.99
D. Optional Features	None	None
Caller ID	None	None
Call Hold	None	None
Call Forwarding	None	None
Additional Calling	None	None
Flexible Calling	None	None
Clear Channel Capability	None	None
Electronic Key Telephone Service	None	None
Multiple Call Appearance of a Directory Number (a) First four Directory Numbers (b) Fifth and subsequent Directory Numbers	None None	None $1.00
Shared Call Appearance of a Directory Number (a) First four Directory Numbers (b) Fifth and subsequent Directory Numbers	None None	None $1.00
Analog Line Appearance	None	$1.00
Custom Calling Features	See Section 4	See Section 3
Secondary Telephone Number – Per Number	None	$2.00
Intraswitch Packet Switched Data, Per D Channel	None	$10.00
Flow Control Parameter Negotiation	None	None
Throughput Class Negotiation	None	None
Logical Channels	None	None
Incoming Calls Barred	None	None
Outgoing Calls Barred	None	None
Closed user Groups (a) Per Closed User Group (b) Per Member in Closed User Group	$25.00 $1.00	None None
Fast Select	None	None
Fast Select Acceptance	None	None

A. Normal toll charges shall apply to calls that are made outside of the local service calling area.

F. ISDN-BRI customers who use Call Forwarding and Flexible Calling features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

SERVICE CHARGES

I. GENERAL

A. Definitions

The term Service Charge as specified herein and in other Sections of this Tariff is defined as a charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment and other telephone facilities. Service Charges are categorized as (1) Service Ordering Charge (a. Initial, b. Subsequent, c. Records), (2) Central Office Line Connection Charge.

B. Service Charges*

ELEMENT 1

Service Ordering Charge

The term Service Ordering Charge means the charge that applies per customer request for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service Service Ordering Charges are classified in three categories:

(a) Initial Service Order Charge - Applies for work done processing information for initial connection of service, per customer request.

(b) Subsequent Service Order Charge - Applies for a move, change, or addition to an existing service, per customer request.

(c) Records Service Order Charge - Applies to each request that involves only a change in the company's records.

ELEMENT 2

Central Office Line Connection Charge

The term Central Office Line Connection Charge means the charge that applies for performing work functions associated with the line extending from the serving central office to the customer's premises, including, but not limited to central office connections, cable cross connections and connecting the drop wire or protector and/or network interface device.

These charges are reduced by one-half, not to exceed $30.00, for customers certified as eligible to participate in the Link-Up New Hampshire Program as specified in Section 1, XVII Original Page 6.

C. Regulations

1. Service Charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the Telephone Company. Other rates and charges include, but are not limited to, One-time Charges and Nonrecurring Charges.

SERVICE CHARGES

I. GENERAL (continued)

C. Regulations (continued)

2. One or more of the above service charges may not be applicable to a request or the associated work functions if the request results in the partial or complete disconnection of service or if a particular work function is optional at the discretion of the Company.

D. Business and Residence Service

If residence main service or extension service is ordered or connected into service at the same time as business service on the same premises of a customer, the applications are treated as separate orders and appropriate service charges are applied to each.

E. Service Charge Schedule

	Residence or Business
ELEMENT 1, per service order request for:	
(a) initial service	$19.50
(b) per subsequent request	$ 8.15
(c) per records request	$ 6.00
ELEMENT 2, per central office line or trunk	$19.50

F. Optional Installment Payment Plan

The customer may elect a 1 - 4 month installment payment plan for Service Charge Elements 1A and 2 specified in E. above.

CONSTRUCTION CHARGES

CONSTRUCTION PRICE LIST

Effective September 15, 1986

Price/pole:

Joint owned -	$390/pole
Solely owned -	$780/pole

Price/ 1/10 of a mile (route measurements)

Joint owned -	$ 895/ 1/10 mile
Solely owned -	$1,785/ 1/10 mile

Underground Construction:

Where underground construction is involved, the charge to the customer will be based on the actual construction charges incurred by the Telephone Company, less any applicable allowance.

SELECTIVE CALLING SERVICE

III. Limitations of Service

Selective Calling Service is not available
- on foreign exchange service
- for person-to-person, collect, credit card, third telephone number, conference or other calls which normally require an operator.

IV. Exchanges and localities included in the selective calling area for customer-dialed calls

EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
CHESTER Option 1	N/A
Option 2	Bedford(472), Deerfield(463), Epping(679), Exeter(772,778), Merrimack(424,429), Salem(890, 893,894,898), and Suncook(485,268) (all exchanges of Bell Atlantic)
Option 3	Barrington(664) (Exchange of Bell Atlantic), Chichester(798) (Exchange of Chichester Telephone Co.), Dunbarton(774) (Exchange of Dunbarton Telephone Co.), Durham(862,868), Epsom(736), Goffstown(497), Hampton (926,929), Milford(672,673), Nashua(880,881,882,883,884, 885,886,888,889), New Boston(487), Newmarket(659), Northwood(942), Pelham(635), Seabrook(474), South Hampton (384) (all exchanges of Bell Atlantic)
EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
WEARE Option 1	N/A
Option 2	Bedford(472), Concord(271,224,225, 226,228,229), Hancock(525) (Exchanges of Bell Atlantic), Hillsboro Upper Village(478) (Exchange of Granite State Telephone), Penacook(753), Suncook(485,268) (Exchanges of Bell Atlantic), and Warner(456) (Exchange of Merrimack County Telephone Co.)
Option 3	Boscawen(796) (Exchange of Kearsarge Telephone Co.), Bradford(938) (Exchange of Merrimack County Telephone Co.), Canterbury(783) (Exchange of Bell Atlantic), Chichester(798) (Exchange of Chichester Telephone Co.), Dublin(563), Epsom(736), Harrisville(827), Merrimack(424,429), Milford(672,673), Peterboro(924) (Exchanges of Bell Atlantic), Salisbury(648) (Exchange of Kearsarge Telephone Co.), Sutton(927) (Exchange of Merrimack County Telephone Co.), Washington(495) (Exchange of Granite State Telephone) and Wilton(654) (Exchange of Wilton Telephone Co.)

SELECTIVE CALLING SERVICE

IV. Exchanges and localities included in the selective calling area for customers dialed calls (continued)

EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
WASHINGTON Option 1	N/A
Option 2	Alstead(835), Hancock(525) (Exchanges of Bell Atlantic), Henniker(428) (Exchange of Contoocook Valley Telephone, Inc.), Sullivan(847), Sunapee(763) (Exchanges of Bell Atlantic), Sutton(927), and Warner(456) (Exchanges of Merrimack County Telephone Co.)
Option 3	Charlestown(826), Claremont(542,543) (Exchanges of Bell Atlantic), Contoocook(746) (Exchange of Merrimack County Telephone Co.), Dublin(563), Greenfield(547), Harrisville(827), Keene(352,357), Marlborough(876), (Exchanges of Bell Atlantic), New London(526) (Exchange of Kearsarge Telephone Co.), North Walpole(445), Walpole(756) (Exchanges of Bell Atlantic) and Weare(529) (Exchange of Granite State Telephone)
EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
HILLSBORO UPPER VILLAGE Option 1	N/A
Option 2	Contoocook(746) (Exchanges of Merrimack County Telephone Co.), Dublin(563), Greenfield(547), Hancock(525), Harrisville(827), Exchanges of Bell Atlantic), Sutton(927), Warner(456) (Exchanges of Merrimack County Telephone Co.) and Weare(529) (Exchange of Granite State Telephone)
Option 3	Alstead(835) (Exchange of Bell Atlantic), Boscawen(796) (Exchange of Kearsarge Telephone Co.), Dunbarton(774) (Exchange of Dunbarton Telephone Co.), Goffstown(497), Keene(352,357), Marlborough(876), New Boston(487) (Exchanges of Bell Atlantic), New London(526) (Exchange of Kearsarge Telephone Co.), Newport(863), Penacook(753), Peterboro(924) (Exchanges of Bell Atlantic), Salisbury(648) (Exchange of Kearsarge Telephone Co.), Sullivan(847), and Sunapee(763) (Exchanges of Bell Atlantic)

CONSTRUCTION CHARGES

II. HIGHWAY CONSTRUCTION (continued)

C. The minimum service period is one year for service involving an extension of highway construction or the use of an extension of highway construction built during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by a second customer.

D. When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

III. PRIVATE PROPERTY CONSTRUCTION

A. GENERAL

1. Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property, and is subject to the regulations in B. and C. following.

2. That portion of construction on private property which within one year from the date of installation of telephone service, has been accepted as a municipally-owned and maintained road is furnished under the regulations applicable to Highway Construction as shown in II. preceding.

3. The principal location for residence service customers is considered to be the customers dwelling.

4. The principal location for business service customers is considered to be the main office on the premises of the customer, except that where private branch exchange service is furnished, the principal location is considered to be the building in which the private branch exchange switching equipment is located.

B. POLE CONSTRUCTION

Poles on private property to service the customer(s) principal location are subject to the regulations below:

1. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Telephone Company, the Telephone Company furnishes the first pole for each customer without charge and the customer(s) assumes the cost of any additional pole line costs. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.

2. If the Telephone Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line cost, beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (continued)

B. POLE CONSTRUCTION (continued)

3. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line shall be constructed in a manner acceptable to the Telephone Company, and will be the property of the customer(s). The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.

4. The customer(s) shall assume the expense of maintenance and replacements made necessary by any act of the customer(s) or representatives of the customer(s) or by circumstances over which they have control.

5. The minimum service period is one year for service which involves pole line construction on private property.

C. UNDERGROUND CONSTRUCTION

Underground construction on private property to serve the customer(s) principal location is subject to the following regulations:

1. When the Company determines that the normal type of construction is underground:

   a. For underground wire or cable construction of a type not requiring conduit, the Telephone Company furnishes without charge all trench work for a maximum route distance of 400 feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.

2. When the company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:

   a. For underground wire or cable construction of a type not requiring conduit:

      (1) First 200 feet route measurement - the customer assumes full cost of trench work

      (2) Beyond 200 feet route measurement - the customer assumes full cost of trench work, less a credit of one pole based on the current pole line cost.

      (3) The customer assumes the cost of providing a suitable entrance into the building.

   b. For underground conduit construction:

      (1) First 200 feet route measurement - the customer assumes full cost of all trench work and conduit material.

      (2) Beyond 200 feet route measurement - the customer assumes the full cost of all trench work and conduit material, less a credit of one pole based on the current pole line cost.

CIRCLE CALLING SERVICE

III. CALLING AREAS (continued)

HILLSBORO UPPER VILLAGE EXCHANGE

Alstead	Bell Atlantic
Boscawen	Kearsarge Telephone Co.
Contoocook	Merrimack County Telephone Co.
Dublin	Bell Atlantic
Dunbarton	Dunbarton Telephone Co.
Goffstown	Bell Atlantic
Greenfield	Bell Atlantic
Hancock	Bell Atlantic
Harrisville	Bell Atlantic
Keene	Bell Atlantic
Marlborough	Bell Atlantic
New Boston	Bell Atlantic
New London	Kearsarge Telephone Co.
Newport	Bell Atlantic
Penacook	Bell Atlantic
Peterboro	Bell Atlantic
Salisbury	Kearsarge Telephone Co.
Sullivan	Bell Atlantic
Sunapee	Bell Atlantic
Sutton	Merrimack County Telephone Co.
Warner	Merrimack County Telephone Co.
Weare	Granite State Telephone, Inc.

WASHINGTON EXCHANGE

Alstead	Bell Atlantic
Charlestown	Bell Atlantic
Claremont	Bell Atlantic
Contoocook	Merrimack County Telephone Co.
Dublin	Bell Atlantic
Greenfield	Bell Atlantic
Hancock	Bell Atlantic
Harrisville	Bell Atlantic
Henniker	Contoocook Valley Telephone, Inc.
Keene	Bell Atlantic
Marlborough	Bell Atlantic
New London	Kearsarge Telephone Co.
North Walpole	Bell Atlantic
Sullivan	Bell Atlantic
Sunapee	Bell Atlantic
Sutton	Merrimack County Telephone Co.
Walpole	Bell Atlantic
Warner	Merrimack County Telephone Co.
Weare	Granite State Telephone, Inc.

CIRCLE CALLING SERVICE

III. CALLING AREAS (continued)

WEARE EXCHANGE	
Bedford	Bell Atlantic
Boscawen	Kearsarge Telephone Co.
Bradford	Merrimack County Telephone Co.
Canterbury	Bell Atlantic
Chichester	Chichester Telephone Co.
Concord	Bell Atlantic
Dublin	Bell Atlantic
Epsom	Bell Atlantic
Hancock	Bell Atlantic
Harrisville	Bell Atlantic
Hillsboro Upper Village	Granite State Telephone, Inc.
Merrimack	Bell Atlantic
Milford	Bell Atlantic
Penacook	Bell Atlantic
Peterboro	Bell Atlantic
Salisbury	Kearsarge Telephone Co.
Suncook	Bell Atlantic
Sutton	Kearsarge Telephone Co.
Warner	Merrimack County Telephone Co.
Washington	Granite State Telephone, Inc.
Wilton	Wilton Telephone Company

TOLL SERVICE

1. For all calls originating in this Company and interchanged with Bell Atlantic, rates and regulations of Bell Atlantic will apply.

SELECTIVE CALLING SERVICE

I. GENERAL

Selective Calling Service is no longer available. Selective Calling Service installed prior to January 20, 1992 is furnished to existing customers with current service at present locations only, with existing or fewer exchanges or localities.

A. Selective Calling Service is offered, subject to availability of facilities, as a supplement to a one- and two-party residence or business local exchange service or to trunk lines in the exchange (s) listed in IV following.

B. Selective Calling Service is offered to business customers provided that all access lines at the same premises are arranged for Selective Calling Service with the same selected exchanges.

C. This service will permit calling at a discounted rate to a maximum of ten exchanges, selected by the customer, outside the local service area, but within the State of New Hampshire, LATA, exchanges and localities included in each Selective Calling area as listed in Section IV following.

D. Selective Calling Service rates apply only to customer dialed station-to-station sent paid calls and Telephone Company operator completed station-to-station sent paid calls when facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent paid calls for handicapped persons unable to dial calls because of their handicap. All other calls, including calls made outside the specified time periods, are charged for at the rates specified in Bell Atlantic's tariff NHPUC - No. 77 as filed with the New Hampshire Public Utilities Commission.

E. The Selective Calling Service usage discount applies during the following time periods.

1. Mondays through Fridays.....From 12:00 Noon to, but not including 9:00 AM

2. All days on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and on Labor Day (the first Monday in September), or on resulting legal holidays when Christmas, New year's or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4 respectively.

II. MONTHLY RATES AND USAGE DISCOUNT

Selective Calling Service is provided at the following rates, which are in addition to the rates and charges for the associated local exchange service, trunk lines or other associated services and the Section 4 , Original Page 1 Element 1 Service Ordering Charge, as appropriate.

A. Monthly rates, per exchange selected, per line
Option 1 ..... (The rates for this service are those
Option 2 ..... currently charged by Bell Atlantic as listed
Option 3 ..... in their tariff NHPUC - No. 77)

B. Usage discount .....50% of appropriate dial station-to-station toll charge

To be implemented March 20, 1992

SELECTIVE CALLING SERVICE

III. Limitations of Service

Selective Calling Service is not available
- on foreign exchange service
- for person-to-person, collect, credit card, third telephone number, conference or other calls which normally require an operator.

IV. Exchanges and localities included in the selective calling area for customer-dialed calls

EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
CHESTER Option 1	N/A
Option 2	Bedford(472), Deerfield(463), Epping(679), Exeter(772,778), Merrimack(424,429), Salem(890, 893,894,898), and Suncook(485,268) (all exchanges of Bell Atlantic)
Option 3	Barrington(664) (Exchange of Bell Atlantic), Chichester(798) (Exchange of Chichester Telephone Co.), Dunbarton(774) (Exchange of Dunbarton Telephone Co.), Durham(862,868), Epsom(736), Goffstown(497), Hampton (926,929), Milford(672,673), Nashua(880,881,882,883,884, 885,886,888,889), New Boston(487), Newmarket(659), Northwood(942), Pelham(635), Seabrook(474), South Hampton (384) (all exchanges of Bell Atlantic)
EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
WEARE Option 1	Contoocook(746) (Exchange of Merrimack County Telephone Co.), Dunbarton(774) (Exchange of Dunbarton Telephone Co.), Henniker(428), and Hillsboro(464) (Exchanges of Contoocook Valley Telephone Co, Inc.)
Option 2	Antrim(588) (Exchange of Contoocook Valley Telephone, Inc.), Bedford(472), Concord(271,224,225, 226,228,229), Greenfield(547), Hancock(525) (Exchanges of Bell Atlantic), Hillsboro Upper Village(478) (Exchange of Granite State Telephone), Penacook(753), Suncook(485,268) (Exchanges of Bell Atlantic), and Warner(456) (Exchange of Merrimack County Telephone Co.)
Option 3	Boscawen(796) (Exchange of Kearsarge Telephone Co.), Bradford(938) (Exchange of Merrimack County Telephone Co.), Canterbury(783) (Exchange of Bell Atlantic), Chichester(798) (Exchange of Chichester Telephone Co.), Dublin(563), Epsom(736), Harrisville(827), Merrimack(424,429), Milford(672,673), Peterboro(924) (Exchanges of Bell Atlantic), Salisbury(648) (Exchange of Kearsarge Telephone Co.), Sutton(927) (Exchange of Merrimack County Telephone Co.), Washington(495) (Exchange of Granite State Telephone) and Wilton(654) (Exchange of Wilton Telephone Co.)

SELECTIVE CALLING SERVICE

IV. Exchanges and localities included in the selective calling area for customers dialed calls (continued)

EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
WASHINGTON Option 1	Bradford(938) (Exchange of Merrimack County Telephone Co)
Option 2	Alstead(835), Hancock(525) (Exchanges of Bell Atlantic), Henniker(428) (Exchange of Contoocook Valley Telephone, Inc.), Sullivan(847), Sunapee(763) (Exchanges of Bell Atlantic), Sutton(927), and Warner(456) (Exchanges of Merrimack County Telephone Co.)
Option 3	Charlestown(826), Claremont(542,543) (Exchanges of Bell Atlantic), Contoocook(746) (Exchange of Merrimack County Telephone Co.), Dublin(563), Greenfield(547), Harrisville(827), Keene(352,357), Marlborough(876), (Exchanges of Bell Atlantic), New London(526) (Exchange of Kearsarge Telephone Co.), North Walpole(445), Walpole(756) (Exchanges of Bell Atlantic) and Weare(529) (Exchange of Granite State Telephone)
EXCHANGE	Exchanges and localities included in the Selective Calling Area for customer-dialed calls
HILLSBORO UPPER VILLAGE Option 1	Henniker(428) (Exchange of CVT)
Option 2	Bradford(938), Contoocook(746) (Exchanges of Merrimack County Telephone Co.), Dublin(563), Greenfield(547), Hancock(525), Harrisville(827), Exchanges of Bell Atlantic), Sutton(927), Warner(456) (Exchanges of Merrimack County Telephone Co.) and Weare(529) (Exchange of Granite State Telephone)
Option 3	Alstead(835) (Exchange of Bell Atlantic), Boscawen(796) (Exchange of Kearsarge Telephone Co.), Dunbarton(774) (Exchange of Dunbarton Telephone Co.), Goffstown(497), Keene(352,357), Marlborough(876), New Boston(487) (Exchanges of Bell Atlantic), New London(526) (Exchange of Kearsarge Telephone Co.), Newport(863), Penacook(753), Peterboro(924) (Exchanges of Bell Atlantic), Salisbury(648) (Exchange of Kearsarge Telephone Co.), Sullivan(847), and Sunapee(763) (Exchanges of Bell Atlantic)

CIRCLE CALLING SERVICE

I. REGULATIONS

A. GENERAL

The re-introduction of Circle Calling Service is limited to customers who were billed for this service as of March 20, 1992. These prior customers can apply for Circle Calling Service from August 24, 1992 through October 9, 1992 only. Applicable Service Charges will be waived. After October 9, 1992 this service is furnished to existing customers at present locations only.

1. Circle Calling Service is offered, subject to availability of facilities, as a supplement to one and two-party residence main telephone exchange service in the exchanges and localities listed in III. following.

2. This service provides for two hours per month of cumulative message time of customer-dialed calls placed during the time periods specified in 5. following to exchanges and localities which are outside the local service area of the service exchange or locality but within the State of New Hampshire LATA, not exceeding twenty-two rate airline miles. Mileage is determined in the manner specified in Bell Atlantic's tariff as filed with the New Hampshire Public Utilities Commission. Message time in excess of the two-hour allowance is charged for on the basis of each additional minute or fraction thereof. Exchanges and localities in each Circle Calling area are listed in Section III following.

3. Circle Calling Service rates apply only to customer-dialed station-to-station sent-paid calls and Telephone Company operator-completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply to operator-completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls are charged for at the rates specified in Bell Atlantic's tariff as filed with the New Hampshire Public Utilities Commission.

4. Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

5. The specified time periods referred to above are:

   a. Mondays through Fridays . . . . . From 12:00 noon to, but not including 6:00 PM, and From 9:00 PM to, but not including 9:00 AM.

   b. All day on Saturdays, Sundays and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and on Labor Day (first Monday in September)or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4 respectively.

CIRCLE CALLING SERVICE

I. REGULATIONS (continued)

B. LIMITATIONS OF SERVICE

Circle Calling Service is not available

- on foreign exchange service.
- with Selective Calling Service, Granite State Service or Call Around 603SM Plan.
- for person-to-person, collect, credit card, third telephone number, conference, or other calls which normally require an operator.

II. MONTHLY RATES

Circle Calling Service is provided at the following rates, which are in addition to the rates and charges for the associated one or two-party main telephone exchange service, other associated Services and the Section 4, Original Page 1 Element 1 Service Order Charge, as appropriate.

A. Initial two hours	(The rates for this service are those currently charged by Bell Atlantic as listed in their tariff*)
B. Each additional minute or fraction	

*The monthly rate for the initial two hours is applicable whether or not any calls are made.

III. CALLING AREAS

<u>CHESTER EXCHANGE</u> (Exchanges and localities included in the Circle Calling Area for customer-dialed calls)

Barrington	Bell Atlantic
Bedford	Bell Atlantic
Chichester	Chichester Telephone Co.
Deerfield	Bell Atlantic
Dunbarton	Dunbarton Telephone Co.
Durham	Bell Atlantic
Epping	Bell Atlantic
Epsom	Bell Atlantic
Exeter	Bell Atlantic
Goffstown	Bell Atlantic
Hampton	Bell Atlantic
Merrimack	Bell Atlantic
Milford	Bell Atlantic
Nashua	Bell Atlantic
New Boston	Bell Atlantic
Newmarket	Bell Atlantic
Northwood	Bell Atlantic
Pelham	Bell Atlantic
Salem	Bell Atlantic
Seabrook	Bell Atlantic
South Hampton	Bell Atlantic
Suncook	Bell Atlantic

CIRCLE CALLING SERVICE

III. CALLING AREAS (continued)

HILLSBORO UPPER VILLAGE EXCHANGE

Alstead	Bell Atlantic
Boscawen	Kearsarge Telephone Co.
Bradford	Merrimack County Telephone Co.
Contoocook	Merrimack County Telephone Co.
Dublin	Bell Atlantic
Dunbarton	Dunbarton Telephone Co.
Goffstown	Bell Atlantic
Greenfield	Bell Atlantic
Hancock	Bell Atlantic
Harrisville	Bell Atlantic
Henniker	Contoocook Valley Telephone, Inc.
Keene	Bell Atlantic
Marlborough	Bell Atlantic
New Boston	Bell Atlantic
New London	Kearsarge Telephone Co.
Newport	Bell Atlantic
Penacook	Bell Atlantic
Peterboro	Bell Atlantic
Salisbury	Kearsarge Telephone Co.
Sullivan	Bell Atlantic
Sunapee	Bell Atlantic
Sutton	Merrimack County Telephone Co.
Warner	Merrimack County Telephone Co.
Weare	Granite State Telephone, Inc.

WASHINGTON EXCHANGE

Alstead	Bell Atlantic
Bradford	Merrimack County Telephone Co.
Charlestown	Bell Atlantic
Claremont	Bell Atlantic
Contoocook	Merrimack County Telephone Co.
Dublin	Bell Atlantic
Greenfield	Bell Atlantic
Hancock	Bell Atlantic
Harrisville	Bell Atlantic
Henniker	Contoocook Valley Telephone, Inc.
Keene	Bell Atlantic
Marlborough	Bell Atlantic
New London	Kearsarge Telephone Co.
North Walpole	Bell Atlantic
Sullivan	Bell Atlantic
Sunapee	Bell Atlantic
Sutton	Merrimack County Telephone Co.
Walpole	Bell Atlantic
Warner	Merrimack County Telephone Co.
Weare	Granite State Telephone, Inc.

CIRCLE CALLING SERVICE

III. CALLING AREAS (continued)

WEARE EXCHANGE	
Antrim	Contoocook Valley Telephone, Inc.
Bedford	Bell Atlantic
Boscawen	Kearsarge Telephone Co.
Bradford	Merrimack County Telephone Co.
Canterbury	Bell Atlantic
Chichester	Chichester Telephone Co.
Concord	Bell Atlantic
Contoocook	Merrimack County Telephone Co.
Dunbarton	Dunbarton Telephone Co.
Dublin	Bell Atlantic
Epsom	Bell Atlantic
Greenfield	Bell Atlantic
Hancock	Bell Atlantic
Harrisville	Bell Atlantic
Henniker	Contoocook Valley Telephone, Inc.
Hillsboro	Contoocook Valley Telephone, Inc.
Hillsboro Upper Village	Granite State Telephone, Inc.
Merrimack	Bell Atlantic
Milford	Bell Atlantic
Penacook	Bell Atlantic
Peterboro	Bell Atlantic
Salisbury	Kearsarge Telephone Co.
Suncook	Bell Atlantic
Sutton	Kearsarge Telephone Co.
Warner	Merrimack County Telephone Co.
Washington	Granite State Telephone, Inc.
Wilton	Wilton Telephone Company

GRANITE STATE SERVICE

I. REGULATIONS

A. GENERAL

The re-introduction of Granite State Service is limited to customers who were billed for this service as of March 20, 1992. These prior customers can apply for Granite State Service from August 24, 1992 through October 9, 1992 only. Applicable Service Charges will be waived. After October 9, 1992 this service is furnished to existing customers at present locations only.

1. Granite State Service is offered, subject to availability of facilities, as a supplement to one and two-party residence main telephone exchange service, in all of the Company's exchanges/localities.

2. This service provides for two hours per month of cumulative message time of customer-dialed calls, placed during the time periods specified in Paragraph 5. following, to any toll point within the State of New Hampshire LATA. Message time in excess of the two hour allowance is charged for at the additional rate shown in II.B following.

3. Granite State Service rates apply only to customer-dialed station-to-station sent-paid calls and Telephone Company operator-completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply for handicapped persons unable to dial calls because of their handicap. All other calls are charged for at the rates specified in Bell Atlantic's tariff as filed with the New Hampshire Public Utilities Commission.

4. Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

5. The specified time periods referred to above are:

   a. Mondays through Fridays . . . . . From 12:00 noon to, but not including 6:00 PM, and From 9:00 PM to, but not including 9:00 AM.

   b. All day on Saturdays, Sundays and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and on Labor Day (the first Monday in September) or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4 respectively.

B. LIMITATIONS OF SERVICE

Granite State Service is not available

- on foreign exchange service.
- with Selective Calling Service, Circle Calling Service or Call Around 603^{SM} Plan.
- for person-to-person, collect, credit card, third telephone number, conference, or other calls which normally require an operator.

GRANITE STATE SERVICE

II. MONTHLY RATES

Granite State Service is provided at the following rates, which are in addition to the rates and charges for the associated one or two-party main telephone exchange service, other associated services and the Section 4, Original Page 1 Element 1 Service Charge, as appropriate.

A. Initial two hours ....(The rates for this service are those currently charged by Bell Atlantic as listed in their tariff")

B. Each additional minute or fraction

*The monthly rate for the initial two hours is applicable whether or not any calls are made.

BASE RATE AREAS - MAPS

Granite State Telephone, Inc. has filed with the Public Utilities Commission as section 6 of its schedule of rates and charges, NHPUC No. 8, Maps, size 17 inches by 22 inches, showing base rate areas, exchange boundary and central office locations. Chester Exchange map No. 1, Weare Exchange map No. 2, Hillsboro Upper Village Exchange and Washington Exchange map No. 3.

Similar maps are maintained in the business office of the Company at Highway Route 114, South Weare, New Hampshire.

(This sheet is for reference only)

MAY 19 2003

CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

I. GENERAL

The regulations specified herein are in addition to the regulations contained in Section I.

A. REGULATIONS APPLICABLE TO CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

1. General Provisions

   a. Customer-provided terminal equipment and customer-provided communications systems may be connected with facilities furnished by the Telephone Company in accordance with the provisions contained in this section.

   b. The satisfactory performance of the exchange and message toll network requires continuing functional compatibility of the network control signals, transmission systems and the central office equipment involved. To assure the continuing compatibility, access to the exchange and message toll network must be made via a network control signaling unit.

   c. To protect the telecommunications network and services furnished to the general public by the Telephone Company from harmful effects, the signal from the customer-provided communications system, equipment or devices, to the long distance message telecommunications network, must comply fully with the current minimum network protection criteria specified by Bell Atlantic over whose toll circuits the message telecommunications service may be transmitted. This includes equipment or devices for all transmitting or receiving service, whether connected to the exchange or message toll network by acoustic or inductive connections by direct electrical connections, or through the use of coupler arrangements.

   d. Customer-provided terminal equipment and customer-provided communications systems may be connected only to one-party lines excepting semi-public telephone service.

2. Responsibility of the Customer

   Where exchange and message toll telephone service is available under this tariff for use in connection with terminal equipment or communications systems, provided by a customer, authorized user, or joint user, the operating characteristics of the equipment or systems shall be such as not to interfere with any of the services offered by the Telephone Company. This use is subject to the further provisions that the equipment or systems provided by a customer, authorized user, or joint user does not endanger the safety of Telephone Company employees or the public; damage, require change in or alternation of the equipment or other facilities of the Telephone Company; interfere with the proper functioning of the equipment or facilities; impair the operation of the Telephone Company's facilities or otherwise injure the public in its use of the Telephone Company's services. Upon notice from the Telephone Company that the equipment or system provided by a customer, authorized user, or joint user is causing or is likely to cause hazard or interference, the customer shall take the necessary steps to remove or prevent hazard in interference.

CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

I. GENERAL (Continued)

A. REGULATIONS APPLICABLE TO CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Continued)

2. Responsibility of the Customer (Continued)

The customer shall be responsible for the payment of all Telephone Company charges for visits by the Telephone Company to the premises of the customer or authorized or joint users where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer or his authorized users or joint users as stated in II. A of this Section.

The consent of the customer must be obtained by the authorized user or joint user prior to the connection of authorized user or joint user provided terminal equipment or communications systems to facilities provided to the customer.

The customer indemnifies and saves the Telephone Company harmless against claims for libel slander, or the infringement of copyright arising from or in connection with the material or subject matter transmitted; against claims for the infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, all other claims arising out of any act or omission of the customer in connection with facilities furnished by the Telephone Company.

3. Limitation of the Responsibility of the Telephone Company

The Telephone Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by a customer, authorized user or joint user. Exchange and message toll telephone service is not represented as adapted to the use of such equipment or systems, and where such equipment or system is connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange and message toll telephone service and to the maintenance and operation of such facilities in a manner proper for such service. Subject to this responsibility, the Telephone Company shall not be responsible for (a) the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or (b) the reception of signals by such equipment or system.

The Telephone Company shall not be responsible to the customer or authorized user or joint user for damages arising out of mistakes, omissions, interruptions, delays or errors failure to furnish facilities suitable for ordinary telephone service or its failure to maintain and operate such facilities in a manner proper for telephone service. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or its failure to maintain and operate such facilities in a manner proper for telephone service shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs.

CONNECTION WITH CUSTOMER PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

I. General (continued)

A. REGULATIONS APPLICABLE TO CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Continued)

1. Violation of Regulations

When any terminal equipment or communications system provided by a customer, authorized user, or joint user is used with exchange and message toll telephone service in violation of any of the provisions in this tariff, the Telephone Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such use of such equipment or correct the violation and shall confirm in writing to the Company within 10 days following the receipt of written notice from the Company that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provision of this tariff.

I. MAINTENANCE OF SERVICE CHARGE

B. The customer shall be responsible for the payment of all charges for visits by the Telephone Company to the premises of the customer or authorized or joint users where the service difficulty or trouble report results from use of equipment, facilities or premises wire provided by the customer or his authorized users or joint users.

Per service visit . . . . . $ 20.45

I. PROTECTION EQUIPMENT FOR SERVICES TO POWER STATIONS

A. Protection equipment is designed to protect Telephone Company services extending to electric power generating and distributing locations from high voltage hazards experienced when ground potentials rise due to faults in the electric power system.
B. The equipment required to isolate or neutralize the electrical hazard is provided by the Telephone Company. However, the customer has the option to furnish the equipment required to neutralize electrical hazards, subject to the approval by the Telephone Company of the proper levels of protection and the equipment to be provided by the customer. All equipment to neutralize electrical hazards at a given location must be provided by either the Telephone Company or the customer.
C. The customer must furnish the technical data needed by the Telephone Company to determine the degree of protection required, and the Telephone Company determines the proper levels of protection to isolate or neutralize the electrical hazard.
D. The customer must notify the Telephone Company of all power station changes affecting the degree of protection necessary.
E. The number of protective devices billed is in accordance with customer service requirements.

CONNECTION WITH CUSTOMER PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

III. PROTECTION EQUIPMENT FOR SERVICES TO POWER STATIONS (continued)

F. Rates and Charges

1. Neutralizing transformers suitable for exchange and private line services requiring direct current transmission.

   Multiple Channel Unit (maximum 5 channels) - per termination..... $44.53

2. Service and Equipment Charge

   Multiple Channel Unit (maxumum 5 channels) – per termination..... $53.33

SUPERSEDED SERVICES

I. GENERAL

The availability of the services and items of equipment contained in this section is subject to certain limitations as specified herein.

The specific regulations applicable to the services and equipment are in addition to all other applicable regulations contained in this tariff. The regulations in this section will take precedence over any other regulations in this tariff that conflict.

The services and equipment in this section are furnished to existing customers only at thier present locations.

The services and equipment are no longer available for new installations. Unless specifically noted otherwise, they are available only for:

1. Additions to existing systems to meeting growth requirements

2. Maintenance of existing installations.

SWITCHED ACCESS FOR USE WITH FTS 2000
FOR THE FEDERAL GOVERNMENT AND CUSTOM NETWORK SERVICES

The information previously on this page can now be found in NHPUC No. 7 - Telephone.