

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.1 Tariff Information**

Rates and charges for services explained herein are contained in Part M, Section 1.1.

1.1.1 Tariff Structure	
A.	The tariff is divided into parts which are structured alphabetically, (e.g., Parts A, B, C, etc.). Each part is subdivided into sections which are structured numerically, (e.g., Section 1, 2, 3 etc.).

1.1.2 Page Revisions	
A.	As a result of regulatory initiatives, tariff pages are revised and filed with the PUC on a continual basis. When tariff pages are filed, they show an Issued and Effective date (see page bottom). The issued date is the day upon which the pages were filed. The effective date is 30 days following the issued date, or the date upon which the pages have been ordered to become effective.
B.	Each tariff page displays unique page identification information (see page top right). The first issuance of a page is labeled as the Original. Future revisions are issued sequentially as follows, First Revision, Second Revision, Third Revision, etc. Revised pages cancel effective pages. The effective page is the foundation upon which all revisions are made.
C.	<b>Supplement Numbers</b> —Tariff pages are occasionally issued as supplements. This occurs when the page being filed is already pending PUC decision in another regulatory initiative. When the pending page becomes effective and the supplement page becomes effective as well, it becomes necessary to incorporate the revisions contained on the supplement page into a standard number tariff page. The incorporation will generally occur in the next regulatory initiative in which that page is involved.

1.1.3 Tariff Codes	
A.	Appearing in the right margins of tariff pages are upper case alphabetical characters enclosed in parenthesis. These characters represent a coding mechanism to explain the modification that has been made from one page revision to the next. The tariff codes are as follows. <ol style="list-style-type: none"> <li>1. (C)—A change in regulation</li> <li>2. (D)—A deletion due to discontinuance of a rate or regulation</li> <li>3. (I)—A rate that has been increased</li> <li>4. (N)—A new regulation or rate</li> <li>5. (R)—A rate that has been decreased</li> <li>6. (S)—The incorporation of approved material issued under a supplement</li> </ol>

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<b>1.1.3 Tariff Codes</b>	
<b>A.</b>	(Continued)
<b>7.</b>	(T)—Text that has changed without causing a change in regulation
<b>8.</b>	(X)—Text that has been moved from one page to another
<b>B.</b>	Appearing in the Rates and Charges section (Part M) under the Uniform Service Ordering Code (USOC) column are upper case alphabetical characters which are used to indicate the following.
<b>1.</b>	U—Indicates that more than one USOC is applicable

<b>1.1.4 Referencing</b>	
<b>A.</b>	The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

<b>1.1.5 Trademarks and Service Marks</b>	
<b>A.</b>	Many of the designations used by the Telephone Company to distinguish its products and services are claimed as trademarks or service marks. Rather than printing a trademark symbol with every occurrence of a trademarked or service marked product name as it is used throughout this tariff, let it be stated that when using the names of the Telephone Company products and services herein, such use is in an editorial fashion. Following are the proper use names of the Telephone Company trademarks and service marks that are referred to herein in terms of product and service offerings.
<b>1. Registered Service Marks</b>	
<b>a.</b>	CALLAROUND®
<b>b.</b>	CIRCUIT 9®
<b>c.</b>	DIGIPATH®
<b>d.</b>	DOVPATH®
<b>e.</b>	FLEXGROW®
<b>f.</b>	FLEXPATH®
<b>g.</b>	INFOPATH®
<b>h.</b>	INTELLIDIAL®
<b>i.</b>	INTELLIPATH®
<b>j.</b>	INTELLISMART®
<b>k.</b>	PATHWAYS®
<b>l.</b>	PHONESMART®

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1.1.5 Trademarks and Service Marks	
A.	(Continued)
m.	RINGMATE®
n.	SUPERPATH®
o.	VALUFLEX®
p.	NYNEX®
2.	Service Marks
a.	PULSENET <sup>SM</sup>
b.	REMOTELINE <sup>SM</sup>
c.	Verizon Five Cent Plan <sup>SM</sup>

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1.1.6 Definitions
<b>Additional Listing</b> —A listing in addition to the initial or joint user listing provided with the customer's service.
<b>Authorized Protective Connecting Module</b> —A protective unit designed by the Telephone Company and manufactured under the control of the Telephone Company quality assurance procedures. This unit is incorporated in a customer provided answering device.
<b>Authorized User</b> —An individual authorized by the Telephone Company to use a customer's telephone service. It includes members of the household, employees, or agents of the customer, residential tenants of hotels, clubs, etc.; and joint users as arranged for. The term authorized user, used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.
<b>Baud</b> —A unit of signaling speed. It is the reciprocal of the time of duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.
<b>Building</b> —A structure under one roof, or two or more structures where such structures adjoin, connect or are occupied as follows. The structures directly adjoin each other, being separated only by a building wall. The structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures and is also suitable for the installation or maintenance of interior telephone facilities. The major portion of the structures are occupied by the same customer.
<b>Bridging Connection</b> —As used in connection with Private Line Series 6000 channels, indicates amplifying equipment and services required to connect a station, or an interexchange channel serving a station, at an intermediate point on an interexchange network, or to connect an additional station at a terminal point.

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Verizon New England Inc.

# 1. Tariff Information and General Regulations

## 1.1 Tariff Information

### 1.1.6 Definitions

**Carrying Plant or Supporting Plant**—Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

**Central Office**—A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

**Central Office Building**—A building containing one or more central offices. There may be more than one central office building in an exchange and one central office building may serve more than one exchange.

**Central Office Line**—A main telephone exchange service or trunk line.

**Centrex Service**—A service arrangement consisting of dial switching equipment and facilities that permits completion of inward and outward local and toll calls from stations of the system without handling by the Centrex service attendant.

**Channel**—An electrical path furnished by the Telephone Company between two or more points suitable for the purpose furnished and derived in a manner elected by the Telephone Company. A single pair of wires may be used to provide more than one channel. A channel may be provided in whole or in part by cable, wire, or radio.

**Circuit**—A channel.

**Class of Service**—The method of charging for local messages, namely unlimited or measured.

**Communications Systems**—Dedicated channels and other facilities, (e.g., private microwave, analog/digital carrier, or cable), furnished by a customer or an other common carrier for communication between premises. These communications systems are not subject to Part 68 of the FCCs rules and regulations.

**Complex Business Systems**—Service and equipment other than one and two line non-key services located on a customer's premises, including common equipment such as key telephone systems, ComKey, Horizon communications systems, Private Branch Exchange (PBX) systems, Centrex data arrangements, mobile telephone services, and other equipment.

**Complex Service**—The premises wire and network access line associated with complex business systems.

**Conforming Answering Device**—A customer provided device which automatically answers incoming calls; transmits a pre-recorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a pre-arranged manner on completion of the last of the functions for which it was designed and arranged as described herein. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

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<b>1.1.6</b>	<b>Definitions</b>
	<b>Conformance Number</b> —An identifying number assigned by the Telephone Company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the Telephone Company in its technical reference for conforming answering devices.
	<b>Connecting Arrangement</b> —The equipment provided by the Telephone Company to accomplish the direct electrical connection of terminal equipment or multi-line terminating systems with the facilities of the Telephone Company.
	<b>Connection, Acoustic</b> —A connection made by sound.
	<b>Connection, Direct Electrical</b> —A physical connection of the conductors in the communications path of the telephone system.
	<b>Connection, Inductive</b> —A connection made by using the electromagnetic field generated by a telephone.
	<b>Coordinating Facilities</b> —Facilities used for communication between stations on program networks to enable the customer to pass information necessary for the proper handling of his program.
	<b>Customer</b> —An individual, partnership, association, or corporation that arranges for service, is responsible for the payment of charges, and is in compliance with the rules and regulations of the Telephone Company.
	<b>Customer Provided Terminal Equipment</b> —Devices, apparatus, and their associated wiring provided by a customer which do not constitute a multi-line terminating system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically, or inductively.
	<b>Data Access Arrangement</b> —A protective connecting arrangement for use with the network control signaling unit, or in lieu of the arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.
	<b>Demarcation Point</b> —The point of interconnection between Telephone Company communications facilities and premises wire. It is located within 12 inches of the protector or within 12 inches of where Telephone Company communications facilities enter the building or terminate in Telephone Company provided distribution terminals.
	<b>Distributing Center</b> —Amplifying and bridging equipment at Telephone Company premises where program transmission channels, used in connection with loudspeakers, are interconnected to form a network for the distribution of program material to a number of loudspeaker locations.
	<b>Duplex Service</b> —Service which provides for simultaneous transmission in both directions.

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1.1.6	Definitions
	<b>Equalization</b> —A procedure applied to Private Line Series 6000 channels so that the component frequencies of the material transmitted have about the same relationship at the two ends of the channel.
	<b>Exchange</b> —A geographical unit established for the administration of telephone communications in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communications within that area.
	<b>Exchange Access Line</b> —The serving central office line equipment and all Telephone Company plant facilities up to and including the Telephone Company provided network interface.
	<b>Exchange Area</b> —The territory served by an exchange.
	<b>Exchange Service</b> —The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited service basis in accordance with the rates and regulations of the tariff.
	<b>Extension Line</b> —A private line channel to provide extended service in connection with main telephone exchange and PBX telephone service to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.
	<b>Extension Station Line</b> —Interior wiring at a customer's premises to a jack or outlet at a PBX or Centrex termination other than that which is associated with the PBX or Centrex main station.
	<b>Foreign Central Office Service</b> —Exchange service furnished from a central office in a multi-office exchange which is other than that normally serving the area where the customer is located.
	<b>Foreign Exchange Service</b> —Exchange service furnished from an exchange other than that normally serving the area where the customer is located.
	<b>General Cable Distributing Plant</b> —The cable provided primarily to distribute local exchange service to the general public.
	<b>General Distributing Plant</b> —The carrying plant and associated wire or cable to provide service to the general public within an exchange.
	<b>Grade of Service</b> —The number of parties that a main telephone line is intended to serve.

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**1. Tariff Information and General Regulations**  
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**Grandfathered Connections of Multi-line Terminating Systems**—Connections via Telephone Company provided connecting arrangements of multi-line terminating systems (including their equipment and premises wiring) at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the FCCs rules and regulations because of the following situations. The connections to the telecommunications network or the private line services specified in Part B were made via Telephone Company provided connecting arrangements prior to January 1, 1980, and the connecting arrangements were of a type of connecting arrangement connected to the telecommunications network, or the private line services as of June 1, 1978. The connections to the private line services specified in Part B or Part C are made via Telephone Company provided connecting arrangements prior to May 1, 1983, and the connecting arrangements are of a type of connecting arrangement connected to the private line services as of April 30, 1980.

**Grandfathered Connections of Terminal Equipment**—Connections via Telephone Company provided connecting arrangements of terminal equipment connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of FCCs rules and regulations because of the following situations. The connections to the telecommunications network, or the private line services specified in Part B were made via Telephone Company provided connecting arrangements prior to July 1, 1979, and the connecting arrangements were of a type of connecting arrangement connected to the telecommunications network or the private line services as October 17, 1977. Such connections to the private line services specified in Part B or Part C are made via Telephone Company provided connecting arrangements prior to May 1, 1983, and such connecting arrangements are of a type of connecting arrangement connected to the private line services as of April 30, 1980.

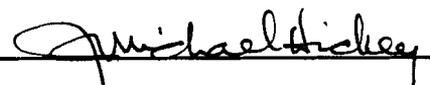
**Grandfathered Multi-line Terminating Systems**—Multi-line terminating systems (including their equipment, premises wiring, and protective circuitry, if any) connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the FCCs rules and regulations because of the following situations. The systems were connected to the telecommunications network, or the private line services specified in Part B prior to January 1, 1980, and were of a type of system which was directly connected (i.e., without Telephone Company provided connecting arrangements) to the telecommunications network, or the private line services as of June 1, 1978. The systems are connected to the private line services prior to May 1, 1983, and are of a type of system which was directly connected (i.e., without Telephone Company provided connecting arrangements) to the private line services specified in Part B or Part C as of April 30, 1980.

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**1. Tariff Information and General Regulations**  
**1.3 Tariff Terminology**

<b>1.3.2</b>	<b>Definitions</b>
<p><b>Incumbent Local Exchange Carrier</b>—With respect to an area, the local exchange carrier that (a) on the date of enactment of the Telecommunications Act of 1996, provided telephone exchange service in such area; and (b)(1) on such date of enactment, was deemed to be a member of the exchange carrier association pursuant to section 69.601(b) of the FCC's regulations (47 C.F.R. 69.601(b)); or (b)(2) is a person or entity that, on or after such date of enactment, became a successor or assign of a member described in clause (1). For purposes of this tariff, the Telephone Company is the ILEC in the current areas of the state in which it presently provides local exchange service.</p>	
<p><b>Interconnection</b>—As described in the Act and refers to the connection of network, equipment, or facilities of the Telephone Company with the network, equipment, or facilities of another TC for the purpose of transmission and routing of telephone exchange service traffic and exchange access traffic.</p>	
<p><b>InterLATA Service</b>—As defined in the Act means telecommunications between a point located in a LATA and a point outside such area.</p>	
<p><b>Local Exchange Service</b>—Also referred to as Plain Old Telephone Service (POTS), this is a service that supplies the end user with local dial tone and a telephone connection to the public switched telecommunications network and provides the end user a unique telephone number address on the public switched network.</p>	
<p><b>Local Traffic</b>—Any intrastate call which is originated and terminated within a local calling area as defined in NHPUC No. 83, Part A, Section 6.</p>	
<p><b>Network Design Request</b>—A procedure that establishes the TC's initial presence in a switch. A Project Manager coordinates the meeting which will be attended by the TC's technical and administrative team and representatives from each Telephone Company department involved in developing the technical, administrative, and legal/regulatory requirements. Time frames for completion will be negotiated between the Account Team and the TC. An NDR is required prior to a TC ordering any unbundled line ports.</p>	
<p><b>Point of Termination</b>—The demarcation point in an NXX serving area at which the Telephone Company's provision of service ends. The point of demarcation is the point of interconnection between Telephone Company communications facilities and CLEC provided facilities. The Telephone Company's designated point of termination for CLEC traffic terminated to the Telephone Company shall be the point of termination bay for a collocated interconnection node or a comparable alternative arrangement provided under an individual case basis arrangement located in the terminating end user's end office or its designated serving access tandem.</p>	
<p><b>Point of Termination Bay</b>—The distributing frame system which serves as the point of demarcation for physically collocated interconnection. Collocators may propose alternative means of interconnection other than the POT bay that are technically feasible by submitting a bona fide request for negotiation.</p>	

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Verizon New England Inc.

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### 1.1.6 Definitions

**Local Access and Transport Area (LATA)**—A geographic area established by the Telephone Company for the administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**Local Channel**—A communication path within an exchange connecting a customer's premises with an interexchange channel. Used in connection with Private Line Series 6000 channels, local channel denotes a channel located within a single program exchange area and extending between stations, studios or distributing centers; between a station, a studio, or a distributing center and the point of connection with interexchange facilities; or between a station or a studio and a Telephone Company central office where switching equipment for interconnection of local channels is located.

**Main Telephone Station**—Terminal equipment directly connected to the central office switching equipment by an individual or party line circuit or, in the case of PBX and Centrex service, terminal equipment directly connected to the PBX and Centrex switching equipment by an individual line circuit.

**Maximum Termination Liability (MTL)**—A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

**Message**—A completed communication between two telephone numbers and classified as either local or toll.

**Message, Local**—A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

**Message, Toll**—A message between telephones in different local calling areas for which a Message Telecommunications Service charge applies.

**Message Telecommunications Service (MTS)**—Service that furnishes facilities for telecommunications between local service areas. The terms toll and long distance are used interchangeably throughout the tariff.

**Message Unit**—The unit of measurement for charging for local messages.

**Minimum Service Period**—A stated length of time that a customer is required to retain service at a specific location.

**Miscellaneous Common Carriers**—Communications common carriers, as defined in Part 21 of the FCC's rules, that are not engaged in the business of providing either a public land line message telephone service or public message telegraph service.

**Move**—The relocation, on the same premises, of equipment and wiring associated with a customer's service.

**Multi-Central Office Exchange**—An exchange served by more than one central office.

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## 1.1 Tariff Information

### 1.1.6 Definitions

**Multiplying Arrangement**—Associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of a line when the service is multiplied between nonmultiple switchboard positions or between a switchboard and station equipment of another type.

**Municipality**—A city, town or incorporated place. Any entity larger than a city, for example, a county, is not a municipality.

**Multi-line Terminating System**—Switching equipment (e.g., PBX, Centrex C.U., ACD), or key telephone systems that are capable of terminating more than one exchange access line, WATS access line, private line, or channel from a communications system or a combination of these.

**Network Access Line**—The exchange line from the serving central office terminating at the demarcation point.

**Network Control Signaling**—The transmission of signals used in the exchange and message telecommunications system, performing functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation of transmission and switching systems within the telecommunications network.

**Network Control Signaling Unit**—Terminal equipment furnished, installed and maintained by the customer for the provision of network control signaling.

**Network Interface**—A standard FCC registration program jack or equivalent that may be installed by the Telephone Company as part of the network access line on a customer's premises at the demarcation point.

**Network Terminating Wire**—Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the demarcation point.

**Nondirectory Listed Service**—Exchange service telephone numbers not listed in the Telephone Company's directory, but carried in the Telephone Company's directory assistance records and given to any calling party on request.

**Nonlisted Service**—Exchange service telephone numbers not listed in the Telephone Company's directory or carried in the Telephone Company's directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers with other listed exchange service, either a complete listing or in directory assistance records only.

**Nonpublished Service**—Exchange service telephone numbers not listed in the Telephone Company's directory or carried in the Telephone Company's directory assistance records and not available to the general public.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.3 Tariff Terminology**

<b>1.3.2 Definitions</b>	
<b>TC Location</b> — The point where the Telephone Company terminates the Telephone Company's unbundled interoffice transmission facilities.	(N) (N)
<b>Telecommunications Act</b> —The Telecommunications Act of 1996 and any rules and regulations promulgated thereunder.	(X)
<b>Telecommunications Service</b> —As defined in the Telecommunications Act of 1996, the offering of telecommunications for a fee directly to the public, or to such classes of users and to be effectively available directly to the public, regardless of the facilities used to transmit the telecommunications service.	
<b>Telephone Company</b> —Verizon New England Inc. unless otherwise stated. Verizon New England Inc. also does business under the name Verizon New Hampshire. Advertising and billing of customers are done under the name Verizon New England Inc.	
<b>Telephone Exchange Service</b> —As defined in the Act means: (a) service within a telephone exchange, or within a connected system of telephone exchanges within the same exchange area operated to furnish to subscribers intercommunicating service of the character ordinarily furnished by a single exchange, and which is covered by the exchange service charge, or (b) comparable service provided through a system of switches, transmission equipment, or other facilities (or combination thereof) by which a subscriber can originate and terminate a telecommunications service.	(X)
<b>Telephone Exchange Service Call or Telephone Exchange Service Traffic</b> —A call completed between two telephone exchange service customers of two local exchange carriers located in the same LATA, originated on one party's network and terminated on the other party's network where such call was not carried by a third party as either a presubscribed call (1+) or a casual dialed (101XXXX) call. Telephone exchange service traffic is transported over traffic exchange trunks.	(C) (X)
<b>Telephone Toll Service</b> —As defined in the Act means telephone service between stations in different exchange areas for which there is a separate charge not included in contracts with subscribers for exchange service. For purposes of this tariff, all calls for which toll dialing parity applies are considered telephone toll service calls and all calls for which toll dialing parity does not apply are not considered as telephone toll service calls.	(X)
<b>To Be Determined (TBD)</b> —A rate has not been set for this item. If and when a rate is determined by the New Hampshire Public Utilities Commission, such rate shall apply prospectively from the date of approval. The use of this term does not mean that the Commission has determined that a rate for this element is or is not warranted.	(N) (N)



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### 1.1.6 Definitions

**Nonrecurring Charge**—A charge applying to the provision of certain items of service and equipment or facilities as distinguished from the service charges applicable for the establishment of telephone service.

**Normal Types of Construction**—Aerial or underground construction.

**Premises**—A dwelling unit, other building or a legal unit of real property such as a lot on which the customer's dwelling unit is located, as determined by the Telephone Company.

**Premises Wire**—All wire within a customer's premises located beyond the demarcation point.

**Private Branch Exchange System (PBX)**—An arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both, with connecting central office and PBX telephones and lines.

**Private Line Service**—Channels and equipment furnished to a customer for communication between specified locations.

**Private Property Construction**—Aerial or underground telephone construction on private property.

**Rate Center**—A specified geographical location within an exchange area from which mileage measurements are determined for the application of toll rates and private line interexchange mileage rates.

**Registered Equipment**—Equipment that complies with and has been approved within the registration provisions of Part 68 of the FCC's rules and regulations.

**Restoral of Service**—The return of service following a period of temporary interruption for nonpayment of bills, provided this return occurs prior to discontinuance of the service.

**Same Continuous Property**—A continuous plot of ground occupied or managed by one customer, or contiguous plots of ground occupied by the one customer, the plot or plots located within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley, or railroad right-of-way, that otherwise would constitute a continuous plot, the properties are considered the same continuous property if the supporting structures required for the wire facilities between the properties are customer owned and built by the customer or built by the Telephone Company at the customer's expense.

**Secretarial Service**—An arrangement of terminal equipment permitting the answering at one location of calls to main telephone lines of different customers when these lines are unattended.

**Secretarial Service Equipment**—An arrangement of telephone service furnished at secretarial answering bureau locations where the termination of a customer's line is not in a secretarial service board.

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# 1. Tariff Information and General Regulations

## 1.1 Tariff Information

### 1.1.6 Definitions

**Service Terminal**—A facility for connecting and terminating a Private Line Series 5000 channel in equipment at the customer's premises and also where, at the request of the customer, the channel is terminated in a Telephone Company central office.

**Shared Tenant Service (STS)**—The provision by a developer, landlord, building owner or contractor of telecommunications and related services to tenants. Such services are resold and shared in accordance with any rules and regulations set forth by the PUC. The developer, landlord, building owner or contractor is the customer of record in an STS arrangement.

**Sharing**—The shared use of certain intraLATA services by a business customer with others on a shared cost basis in accordance with any rules and regulations set forth by the PUC. There is one customer of record in a sharing arrangement.

**Single-Ended Terminal Device**—A terminal device that terminates only one line at a given time (e.g., headset).

**Standard Jack**—The Telephone Company provided means of connection, subject to specifications and requirements of the FCC's registration program, for connecting terminal equipment or multi-line terminating systems to telecommunications services.

**Standard Service**—The premises wire and network access line associated with one or two line non-key customers.

**Station**—Transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service, or when the service involves only channels, denotes a point on a premises where a channel is terminated. Used in connection with Private Line Series 6000 channels, a station denotes premises designated by the customer where material is transmitted to or received from a program transmission channel. A point of connection of Telephone Company interexchange and local channels is not a station.

**Station Connection**—Central office amplifying equipment and services including special supervision that may be required when a station transmits program material to, or receives program material from, an interexchange channel.

**Studio**—A premises under the customer's control and arranged to prevent access by unauthorized persons where program material originates or is received for transmission to a program transmission channel.

**Switching Equipment**—Equipment that performs the function of establishing and releasing connections between two or more Telephone Company provided services or Telephone Company provided service(s) and a multi-line terminating system(s) provided by the customer. The equipment must establish each connection for the purpose of transmission of communications and must release the connection, or generate a supervisory signal for the manual release of the connection by an attendant, immediately following the conclusion of each call.

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# 1. Tariff Information and General Regulations

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1.1.6 Definitions
<p><b>Telephone Company</b>—Verizon New England Inc. unless otherwise stated. Verizon New England Inc. also does business under the name Verizon New Hampshire. Advertising and billing of customers are done under the name Verizon New England Inc.</p>
<p><b>Temporary Suspension of Service</b>—An arrangement whereby service is made inoperative for a temporary period at the request of the customer.</p>
<p><b>Termination Charge</b>—The charge made when the service for which an MTL applies is terminated by the customer prior to the expiration of the minimum service period.</p>
<p><b>Tie Line</b>—A channel connecting two PBX systems, two Centrex systems, or a PBX system and a Centrex system.</p>
<p><b>Trunk Line</b>—A central office line terminating in a PBX system, certain automatic call distributor and answering service systems, or other switching equipment that utilizes pooled line facilities.</p>
<p><b>Unauthorized Attachment or Connection</b>—Any terminal equipment, multi-line terminating system that is attached to the facilities of the Telephone Company contrary to provisions of this tariff.</p>
<p><b>Wideband Channel</b>—As used in connection with Private Line Series 5000 channels is a channel that has the total equivalent of 12 or more Private Line Type 2001 (voice grade) channels.</p>
<p><b>Wiring, Complex</b>—Wire associated with complex service and located on the customer's side of the demarcation point. This term is often taken to be synonymous with intrasystem wiring.</p>
<p><b>Wiring, Simple</b>—Premises wiring associated with one or two line non-key customers.</p>

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.2 Application of Tariff**

<b>1.2.1 General</b>	
<b>A.</b>	Regulations, rates and charges in this tariff apply to telephone service furnished within the State of New Hampshire which comprises a single LATA and includes service to telephones located in New Hampshire connected to and served from a central office in another state.
<b>B.</b>	The regulations specified herein are in addition to the regulations contained in other sections of this tariff and govern the furnishing of telephone service to customers.
<b>C.</b>	Interexchange toll service providers (other than a LEC toll provider using its own network) must purchase service from NHPUC No. 82 tariff for the conveyance of such interexchange service(s) when using LEC facilities or purchasing LEC services to originate or terminate its intrastate toll traffic.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.3 Use of Service**

<b>1.3.1 Lawful Use</b>	
<b>A.</b>	Service is furnished subject to the conditions that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency acting within its jurisdiction advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.
<b>B.</b>	The Telephone Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the following actions. <ol style="list-style-type: none"> <li>1. The use of service or facilities of the Telephone Company to transmit a message or to locate, or otherwise to give or obtain information without payment of the charge applicable thereto.</li> <li>2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representations or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.</li> <li>3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.</li> <li>4. The use of profane or obscene language.</li> <li>5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.</li> </ol>
<b>1.3.2 Competitive Use</b>	
<b>A.</b>	Competitive use is the sale to another person of telecommunications services purchased from the Telephone Company. A person purchases for competitive use when such person purchases a service for the purpose of reselling it to another (rather than the purpose of using the service for itself). Competitive use of Telephone Company services within the state of New Hampshire is permitted by the PUC in accordance with the Telecommunications Act of 1996 and other applicable State and Federal laws.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.3 Use of Service**

<b>1.3.3 Connection to Telephone Company Facilities</b>	
<b>A.</b>	Terminal equipment, multi-line terminating systems, premises wire and communications systems may be connected with facilities furnished by the Telephone Company in accordance with the provisions contained in this tariff. If any unauthorized attachment or connection is made contrary to the provisions of this tariff, the Telephone Company has the right to remove or disconnect the same; or to terminate service; or to suspend the service during the continuance of said attachment or connection in accordance with the regulations contained herein, or those contained in Part B.
1.	When any terminal equipment, multi-line terminating system, communications system, or premises wire is used with telecommunications services in violation of any of the provisions of this tariff, the Telephone Company will take such immediate action as necessary for the protection of the network and Telephone Company employees will promptly notify the customer of the violation.
a.	The customer must either discontinue such use of the terminal equipment, multi-line terminating system, or premises wire, or correct the violation.
b.	The customer shall confirm in writing to the Telephone Company within ten days following the receipt of written notice from the Telephone Company that such use has ceased or that the violation has been corrected.
c.	Failure of the customer to discontinue such use, or to correct the violation, and to give the required written confirmation to the Telephone Company within the required timeframe, will result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

<b>1.3.4 Provision and Ownership of Equipment and Lines</b>	
<b>A.</b>	Except as otherwise provided in this tariff, facilities furnished by the Telephone Company on the premises of a customer, authorized user, or agent of the Telephone Company are the property of the Telephone Company and are provided upon the condition that such facilities must be installed, relocated and maintained by the Telephone Company, and that the Telephone Company's employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the facilities and upon termination or cancellation of the service, to remove the facilities.

<b>1.3.5 Minimum Service Periods</b>	
<b>A.</b>	The minimum charge for service at any premises, except as otherwise specified, is one month's charge. The right is reserved to require a minimum charge in excess of one month's charge in connection with special equipment.
<b>B.</b>	Where service subject to a minimum service period of more than one month is furnished, a termination charge may apply as specified elsewhere in this tariff. The charge is determined by reducing the MTL in effect at the same time service is ordered or installed.

Verizon New England Inc.

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1. **Tariff Information and General Regulations**  
1.3 **Use of Service**

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<b>1.3.5</b>	<b>Minimum Service Periods</b>
C.	If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month are a proportionate part of the monthly charges, based on the actual number of days the service is furnished. For the purpose of determining charges for a fractional part of a month, every month is considered to have 30 days.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.4 Responsibility of the Telephone Company**

1.4.1 Furnishing of Service	
A.	The Telephone Company's obligation to furnish service, or to continue to furnish service, is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, and to provide for the installation of those facilities required for the furnishing and maintenance of that service.
B.	The Telephone Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Telephone Company for telephone service previously furnished.
C.	A telephone number is subject to change at any time.
D.	The Telephone Company reserves the right to restrict the amount of other services and equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
E.	The Telephone Company reserves the right to terminate the service of a party line customer where it appears that the customer's use of the service excludes reasonable use by other parties on the same line.
F.	The Telephone Company may refuse to provide Internet Service Providers (ISPs) line-side services in any Central Office in excess of the limit on the number of lines an ISP can occupy in a particular Central Office imposed by the New Hampshire Public Service Utilities Commission. (N)
G.	The Telephone Company may refuse to provide line-side services to ISPs for use in providing any portion of access to the Internet in any Central Office during the period in which that Central Office exceeds the New Hampshire Public Utilities Commission's standards relating to terminating blocking, dial tone delay, or umbilical blockage. (N)
H.	In view of the fact that customers have exclusive control of their communications over the facilities furnished them by the Telephone Company, and of other uses for which facilities may be furnished by the Telephone Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified. (T)
I.	In compliance with the FCC Memorandum Opinion and Order released December 16, 1992, the Telephone Company will provide the following Open Network Architecture (ONA) services to customers under rates, terms and conditions approved by the PUC. (T)
1.	Circuit 9
a.	Alternate Routing
b.	Automatic Number Identification (ANI)
c.	Exchange Carrier Billing for Enhanced Service Providers (ESPs)
d.	T-1 Interface
e.	Tandem Routing

*J. Michael Hickey* ASE

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J. Michael Hickey  
President-NH

Issued in Compliance with Order No. 23,666 of the NHPUC in Docket DT 99-020, issued March 29, 2001.

Verizon New England Inc.

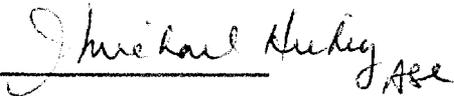
**1. Tariff Information and General Regulations**  
**1.4 Responsibility of the Telephone Company**

<b>1.4.1 Furnishing of Service</b>	
I.1. (Continued)	
f.	Trunk Group Make Busy
2.	Dialed Number Identification Service (DNIS) on Dedicated Toll Free Service (DTFS).
3.	DovPath
4.	Information Delivery Service (IDS)
5.	Pulsenet Alert Transport Service
J.	The Telephone Company retains title to all material, including wire and cable, that it installs.

(X)

(T)

(X)



J. Michael Hickey  
President-NH

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Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.4 Responsibility of the Telephone Company**

<b>1.4.2 Service Observing</b>	
A.	It is the policy and practice of the Telephone Company not to monitor any conversations between its customers. In order to determine the quality of service being given to its customers and to be in a position to improve the service, it is the practice of the Telephone Company to observe, on a random sample basis, the handling of customer calls by its employees and the functioning of its equipment.
1.	Service observations on calls between customers are made to insure the proper handling of these calls by the Telephone Company's employees and its equipment. Service observations are also made on calls between customers and the Telephone Company relating to matters such as business office, repair, information, and intercept services. Service observing is done in accordance with published Telephone Company practices which are available for inspection by regulatory authorities.

<b>1.4.3 Liability</b>	
A.	The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company occurring in the in the course of furnishing service or other facilities and not caused by the negligence of the customer, or by the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities, occurs.
B.	The Telephone Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Company.
C.	Neither this Telephone Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of any other company or companies furnishing portion of such service.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.4 Responsibility of the Telephone Company**

<b>1.4.3 Liability</b>	
D.	The Telephone Company is not responsible to the customer, authorized user, joint user, or sharer of service or patron of a reseller for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Telephone Company caused by customer premises equipment, except where a contributing cause is the malfunctioning of a Telephone Company provided connecting arrangement, in which event the liability of the Telephone Company will not exceed an amount equal to a proportional amount of the Telephone Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or injury occurs.
E.	The Telephone Company is not responsible to the customer, authorized user, joint user, sharer of service or patron of a reseller for injuries or damages to persons or property arising from the existence of customer-provided power supply.

(N)  
 |  
 (N)

<b>1.4.4 Failure of Service</b>	
A.	For any complete failure of local exchange service continued more than 24 hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a prorata adjustment of charges or guarantee. For the purpose of determining a prorata adjustment, every month is considered to have 30 days.
B.	Allowance for interruptions of private line services involving extension line service (Private Line Type 2001A) or foreign exchange service (Private Line Type 2006) and other private line services is provided in accordance with the regulations in Part B.
C.	Allowance for interruptions of WATS is specified in Section 11.

<b>1.4.5 One Time Credit</b>	
A.	The Telephone Company will apply a one time credit to each main telephone exchange service line, trunk line, and centrex main station line based upon a combination of applying a percentage to the customer's exchange service rate plus a fixed amount. The credit will be provided to customers in the full billing periods from October 15, 1997 through November 14, 1997.

<b>1.4.6 Customer Satisfaction Guarantee</b>	
A.	This guarantee provides a credit on the Telephone Company bill to residence and business customers (including PBX) who notify the Telephone Company to disconnect any of the following services/features because the customer is dissatisfied.
1.	<b>Custom Calling</b> — Call Forwarding, Call Forwarding II, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling
2.	<b>Phonesmart</b> — Caller ID Manager, Caller ID Manager with Name, *69, Call Waiting ID, Call Waiting ID with Name, Caller ID, Caller ID with Name, Repeat Dialing
3.	<b>Distinctive Ring</b>

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*Lisa M. Thome*  
 Lisa M. Thome  
 Vice-President-NH

ADMINISTRATIVE Filing

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.4 Responsibility of the Telephone Company**

<b>1.4.6 Customer Satisfaction Guarantee</b>	
A. (Continued)	
4.	Worksmart
B.	The customer is responsible for notifying the Telephone Company of his decision to disconnect within sixty days of installation. When the expiration of the sixty day period falls on a weekend or legal holiday, the customer has until the first day following the weekend or legal holiday to notify the Telephone Company. In such event, the customer will be entitled to a credit for the service/feature charge(s) and monthly rate(s) accrued through the disconnect date.
C.	The credit is equal to the one time charge and the pro rated monthly rate incurred by the customer for the service.
1.	The credit does not apply to activation or usage charges associated with the service, to services offered under a contract, to services offered under a package offering, or to telephone equipment.
2.	When multiple services are ordered at the same time, the credit for the one time charge will not apply if the customer retains any one of the services ordered.
3.	Each customer will be entitled to the credit one time per service/feature.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.5 Responsibility of the Customer**

<b>1.5.1 Cancellation, Change, or Deferment Prior to Establishment of Service</b>	
A.	When an application for service is cancelled or changed in whole or in part by the applicant prior to completion of the construction and installation, the applicant is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing the service less the estimated recoverable value, if any. The payment cannot exceed that specified under Section 1.5.1A1.
1.	When an applicant is cancelled or changed by the applicant in whole or in part after completion of the construction and installation but prior to the establishment of service, the applicant is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges and any applicable nonrecurring, and construction charges.
2.	When an applicant requests a change in the location of all or part of the facilities provided for the service prior to completion of the construction and installation, the applicant is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially. The payment cannot exceed that specified under Section 1.5.1A1.
B.	When a deferment of the date for placing facilities and equipment in-service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Telephone Company), charges based on costs apply, upon demand by the Telephone Company, for any deferment in excess of one month. The costs include the monthly carrying charges on the Telephone Company's investment plus any other specific costs applicable to the deferment. In no case will the placing in-service of equipment and facilities be deferred for more than 18 months. After 18 months the installation is considered cancelled, and the applicant is responsible for the payment of costs as specified in Section 1.5.1A.

<b>1.5.2 Equipment Space and Power</b>	
A.	The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure, no allowance is made for interruption of service.
B.	Equipment furnished to the customer by the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.5 Responsibility of the Customer**

<b>1.5.3 Liability</b>	
A.	In case of damage, loss, theft or destruction of equipment and facilities furnished by the Telephone Company, the customer may be required to pay the expense incurred by the Telephone Company to replace or restore the equipment and facilities to its original condition.

<b>1.5.4 Notification for Termination of Service</b>	
A.	The right is reserved to require notice of not less than four days of the customer's desire to terminate the service.

<b>1.5.5 Payment of Bills</b>	
A.	The customer is responsible for payment of all charges for service in accordance with the following provisions. <ol style="list-style-type: none"> <li>1. Bills are due no less than 25 days from the date the bill is mailed.                     <ol style="list-style-type: none"> <li>a. Delayed payment of bills for existing service may result in the interruption or discontinuance of all associated service at the same location and within the same classification.</li> </ol> </li> <li>2. The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange, end user access, and private line services, MTS messages (including charges for messenger service), and for all services billed by the Telephone Company for other carriers.                     <ol style="list-style-type: none"> <li>a. The customer is held responsible for all charges for telephone service rendered at the customer's telephone, including charges for MTS messages on which the charges have been made collect.</li> </ol> </li> </ol>
B.	<b>Late Payment</b> —All amounts outstanding 25 days or more from the date on which the bill for such amounts is mailed are subject to a late payment charge of .797% for residence customers and 1.388% for business customers, compounded monthly. The imposition of the late payment charge in no way alters the Telephone Company's existing collection and deposit policies. <ol style="list-style-type: none"> <li>1. The late payment charge does not apply to the follow items.                     <ol style="list-style-type: none"> <li>a. Any disputed amount; however it is applicable to all undisputed portions of a bill on which a dispute is pending.</li> <li>b. Final accounts; however any late payment charges included in the balance on a final statement are still due.</li> </ol> </li> </ol>
C.	Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a returned check or draft charge applies, per check or draft written.

Verizon New England Inc.

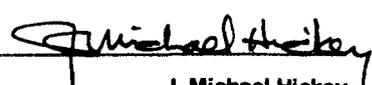
**1. Tariff Information and General Regulations**  
**1.5 Responsibility of the Customer**

1.5.6 Deposits	
A.	In order to safeguard it against loss of charges or tolls due at the time of service may be terminated, the Telephone Company may require a customer or applicant for telephone service to make a cash deposit equal to the estimated amount of charges for service to be billed, for two high-use months exclusive of the highest-use month. (C)
1.	The rate of interest for customer deposits is accrued at a rate equal to the prime rate.
B.	Simple interest is credited to the customer annually, or upon termination of the service, or upon the return of the deposit by the Telephone Company. The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payments (if any) and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for nonpayment of any sums due for service rendered.

1.5.7 Internet Service Providers (ISPs)	
A.	In order to safeguard the network from congestion caused by the changing usage of the line-side network, Internet Service Providers (ISPs) are required to identify the use intended for any line-side services ordered from the Company, including whether any line-side service ordered will be used in providing any portion of access to the Internet, at the time an order for service is placed.

6/28/01

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J. Michael Hickey  
President-NH

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.6 Customer Assistance Programs**

<b>1.6.1 Link Up New Hampshire Program</b>	
<b>A.</b>	Link Up New Hampshire is a connection assistance plan that provides reduced connection charges for low income households, for one telephone line per household at the principal place of residence.
<b>B.</b>	In order to qualify for connection assistance, the applicant must meet one of the following certification criteria. (C)
<b>1.</b>	Applicant's total gross annual income must not exceed 135% of the federal poverty guidelines. (N)
<b>2.</b>	Applicant must be approved for and/or receiving aid from one of the following assistance programs (C)
<b>a.</b>	Food Stamps
<b>b.</b>	Federal Public Housing Assistance
<b>c.</b>	Low Income Home Energy Assistance
<b>d.</b>	Medicaid
<b>e.</b>	Supplemental Security Income (SSI)
<b>f.</b>	Temporary Assistance to Needy Families (TANF)
<b>g.</b>	National School Lunch (NSL) free lunch program
<b>3.</b>	The applicant, at the time of application, must certify under penalty of perjury to be receiving benefits from at least one of the above assistance programs and identify the program(s) from which the customer receives assistance, or, if qualifying under the income criterion, present documents representing proof of total household income and certify to the accuracy of income and number of household members represented in the application. (T)
<b>C.</b>	The reduction in connection charges provided by this program is applicable only to the S&E charge to install a network access line. The reduction is equal to one-half of such amount, not to exceed \$30.00. (N)

<b>1.6.2 Lifeline</b>	
<b>A.</b>	Lifeline is an assistance program which provides for a reduction in the monthly rate for one exchange service line for qualifying low income residence customers at the customer's principal place of residence.
<b>B.</b>	Eligible customers must meet income criteria in Section 1.6.1B1 or be receiving aid from at least one of the assistance programs listed in Section 1.6.1B2 and must be the billing party for the residence network access line to which the credit is to be applied. (C)
<b>C.</b>	The Telephone Company will provide a credit in accordance with the following provisions. (T)
<b>1.</b>	A recurring reduction of an amount equal to the End User Common Line Charge (EUCL) as per Bell Atlantic Telephone Companies Tariff FCC No. 11 and an additional recurring reduction applies to the monthly rate for one residence exchange service line furnished to an eligible residence exchange service customer at the customer's principle place of residence. This reduction may be applied to the monthly rate for the following services.
<b>a.</b>	One- or two-party unlimited basic exchange service
<b>b.</b>	Residence Measured Service

Verizon New England Inc.

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**1. Tariff Information and General Regulations**  
**1.6 Customer Assistance Programs**


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<b>1.6.2 Lifeline</b>	
C.1. (Continued)	
c.	Residence Measured Service Four Element (4E)
D.	The applicant, at the time of application, must certify under penalty of perjury to be receiving benefits from at least one of the above assistance programs and identify the program(s) from which the customer receives assistance.
E.	The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the PUC.
F.	An eligible customer who elects toll blocking shall not be required to provide a service deposit to initiate the Lifeline credit.
G.	A Lifeline service customer may voluntarily choose to block toll calls and access to interexchange carriers. Blocking is provided to Lifeline customer without charge.

Verizon New England Inc.

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**1. Tariff Information and General Regulations**

**1.7 Surcharges**

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<b>1.7.1 Enhanced Universal Emergency Number (E911)</b>	
<b>A.</b>	An E911 surcharge applies per month to each residence and business telephone exchange line, including PBX trunks and Centrex lines, PASL and public access lines in addition to the monthly rates for these lines.
<b>1.</b>	The surcharge shall not be imposed upon more than 25 lines per customer billing account.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.8 Payment Plans**

1.8.1 Conventional Payment Plan	
A.	The conventional payment plan is the standard method for payment and consists of S&E and premises work charges and a monthly rate. The monthly rate applies as long as the service or equipment is in-service. This plan is applicable for all equipment not offered under the companion rate plan, the two tier rate plan, or the variable term payment plan.
B.	<b>Minimum Period</b> —The minimum period for service provided by this rate plan is one month, unless otherwise specified. For service with a minimum period longer than one month, a MTL may apply. The MTL and the method for calculating the charge are specified in the rate schedule for the service.

1.8.2 Companion Rate Plan	
A.	The companion rate plan consists of S&E and premises work charges and a monthly rate. The monthly rate applies as long as the service or equipment is in-service. This plan, similar to the conventional payment plan, is available with any service offered under the two tier rate plan.
B.	<b>Minimum Period</b> —The minimum period for service provided under this plan is one month.

1.8.3 Two Tier Rate Plan	
A.	The two tier rate plan is an optional method of payment available for certain services as specified in this tariff. The two tier rate plan consists of a customer selected service period, as indicated in the two tier rate plan description for the service, with two tiers of rates, identified as Tier A and Tier B, for each rate item. During the selected service period the Tier A and Tier B monthly rates apply. Thereafter the Tier B monthly rates apply. The Telephone Company will not initiate requests for changes in the customer's Tier A rates. However, such Tier A rates are subject to the jurisdiction of the PUC and are subject to change upon order of the PUC. The Tier B rates are subject to change in accordance with tariffs in effect. Two tier customers who have not completed their selected service period at the time of a general rate increase are subject to an automatic Tier A supplement.
1.	In the event of a complete or partial discontinuance of service prior to the expiration of the selected service period, the customer is obligated to pay an amount equal to the present worth of the unpaid balance of the Tier A rates.
2.	A customer who does not elect the two tier rate plan may obtain the same service under the companion rate plan.

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.8 Payment Plans**

<b>1.8.3 Two Tier Rate Plan</b>	
<b>B.</b>	<b>Monthly Rates and S&amp;E Charges</b> are indicated in the two tier rate schedule.
1.	A customer may make a prepayment of part of the Tier A obligation at any time prior to the expiration of the selected service period. The amount of the prepayment is adjusted to reflect the present worth of the remaining obligation. Under this option or when the customer disconnects service prior to the expiration of the selected monthly service period, the monthly equivalent rates are determined by using a time equivalency factor or factors based on the number of months remaining in the selected service period (refer to Exhibit 1.8.3-1).
<b>C.</b>	<b>Discontinuance of Service</b> —In the event of a complete or partial discontinuance of service prior to the expiration date of the selected service period, the customer is obligated to pay an amount equal to the present worth of the unpaid balance of the Tier A rates.
<b>D.</b>	<b>Transfer of Service</b> —With the written permission of the Telephone Company, the obligation to pay the Tier A rates for the remainder of the selected service period may be assigned to another customer at the same location for a transfer of service charge. In addition to assuming the responsibility to pay the Tier A rates for the remainder of the selected service period, the new customer assumes the conditions applicable to the offering at the time of assignment. Any service rearrangements or additions are subject to the rates and charges applicable.
<b>E.</b>	<b>Conversion to Two Tier Rate Plan Subsequent to Initial Installation</b> —A customer who does not elect the two tier rate plan at the time of the initial installation may do so subsequently under the following conditions.
1.	The customer chooses a selected service period from those currently available and billing of the two tier rates begins on the day following the completion of the conversion order. An S&E charge applies.
2.	Credit is not granted for monthly rates previously paid.

Verizon New England Inc.

1. Tariff Information and General Regulations  
1.8 Payment Plans

1.8.3 Two Tier Rate Plan				
Exhibit 1.8.3-1 Time Equivalency Factors - Selected Service Periods				
36 Months	60 Months	84 Months	120 Months	144 Months
2.5313	3.8897	5.0330	6.4177	7.1607

Verizon New England Inc.

# 1. Tariff Information and General Regulations

## 1.8 Payment Plans

1.8.4 Variable Term Payment Plan (VTPP)	
A.	The VTPP is a method of payment for certain services as specified in other sections of this tariff.
B.	The VTPP allows a customer to select an Optional Payment Period (OPP) during which fixed monthly rates apply. The available OPPs which are indicated in the VTPP description for the service, always include a month-to-month option and one or more longer term options (e.g., 48 months).
C.	The rates under the month-to-month OPP, which are subject to change, apply until the service is discontinued. The rates under the other OPPs apply for the number of months in the OPP and are not subject to Telephone Company initiated change during a customer's OPP. However, such rates are under the jurisdiction of the PUC and are subject to change upon order of the PUC.
D.	Upon completion of an OPP a customer may discontinue service or select any OPP available for the service at that time. The rates effective at the time of renewal apply beginning the day after completion of the existing OPP. If the customer does not select a new OPP and does not request discontinuance, the service is continued at the rates currently in effect for the month-to-month OPP.
E.	In the event of a complete or partial discontinuance of service prior to the expiration of an OPP, the customer is required to pay a termination charge as specified in the VTPP description for the service.
F.	<p><b>Monthly Rates and S&amp;E Charges</b> are contained in the VTPP rate schedule for the service. S&amp;E charges are payable in full with the first full bill after installation or may be deferred subject to the regulations for the deferred payment option.</p> <p>1. <b>Prepayment Option</b>—If offered in the VTPP description for the service, a customer may elect to prepay the monthly rates for an OPP other than the month-to-month OPP. The total outstanding monthly rates for all VTPP items initially installed, or subsequently added under a coterminous OPP on a prepaid system, must be prepaid. For customers prepaying six or more months of payments and adjustment of .375% is applied for each month prepaid.</p>
G.	<p><b>Subsequent Additions</b>—Service may be added to an existing system under any of the following arrangements.</p> <p>1. At rates and charges currently effective for the month-to-month OPP unless otherwise specified for the service involved.</p> <p>2. At rates and charges currently effective for any OPP shorter than the time remaining in the existing OPP. At the end of the OPP for the added service, another OPP may be selected in accordance with these provisions.</p> <p>3. At rates and charges currently effective for the same OPP. The OPPs for the addition and the installed system will then have a common expiration date. If the OPP for the installed system is not in the current tariff, the rates and charges effective for the next shorter OPP apply.</p>

Verizon New England Inc.

# 1. Tariff Information and General Regulations

## 1.8 Payment Plans

1.8.4 Variable Term Payment Plan (VTPP)	
H.	<b>Discontinuance of Service</b> —In the event of a complete or partial discontinuance of service prior to the expiration of an OPP, the customer is required to pay a termination charge for any service removed. The specific regulations and method for determining termination charges are indicated in the VTPP description for the service.
I.	<b>Transfer of Service</b> —With the written permission of the Telephone Company, the obligation to pay the monthly rates for the remainder of an OPP may be assigned to another customer at the same location for a transfer of service charge payable by the new customer, as specified in the VTPP description for the service and payment of an S&E charge. In addition to assuming responsibility to pay the monthly rates for the remainder of the OPP, the new customer assumes the conditions applicable to the offering at the time of the transfer. A transfer of service between customers at the same time as an out-of-service relocation is not permitted.
J.	<p><b>Change in Length of Optional Payment Period</b></p> <ol style="list-style-type: none"> <li>1. A customer request for a change to a currently offered OPP that is shorter than the time remaining in the existing OPP constitutes disconnection, and termination charges apply for the service provided.</li> <li>2. During an OPP, a customer may request a change to another currently offered OPP that is longer than the time remaining in the existing OPP, subject to the following conditions. <ol style="list-style-type: none"> <li>a. Credit is not granted for monthly rates previously paid.</li> <li>b. The customer is not billed any S&amp;E charges previously paid.</li> <li>c. The new OPP begins the day following the completion of the conversion order. An S&amp;E charge applies.</li> </ol> </li> </ol>
K.	<p><b>Conversion from Two Tier Rate Plan</b>—A customer who has a service under the two tier rate plan which has been reintroduced under the VTPP may wish to have the billing for the equipment changed to the VTPP, in accordance with the following provisions.</p> <ol style="list-style-type: none"> <li>1. The customer selects an available OPP (other than month-to-month) and billing of VTPP monthly rates begins on the day following the completion of the conversion order. An S&amp;E charge applies.</li> <li>2. Conversion to the VTPP may require the removal or substitution of certain equipment. Two Tier termination charges apply for equipment discontinued, but do not apply for equipment remaining in service.</li> <li>3. If the customer had elected the two tier option of paying one time charges over the selected service period, the customer is required to pay the present worth of the remaining amount due for the one time charges.</li> <li>4. The customer is not billed for any one time charges previously paid. Credit is not granted for monthly rates previously paid.</li> </ol>

Verizon New England Inc.

**1. Tariff Information and General Regulations**  
**1.8 Payment Plans**

<b>1.8.4 Variable Term Payment Plan (VTPP)</b>	
<b>L.</b>	<p><b>Deferred Payment</b>—If offered in the VTPP description for the service, the S&amp;E and one time charges applicable for an installation may be deferred over a customer's OPP, other than the month-to-month OPP, or a shorter period in annual increments.</p> <ol style="list-style-type: none"> <li>1. The minimum amount deferrable is \$3,000.00 per customer location (system). The annual deferred charges are calculated by applying the appropriate factor (taken from the Time Value Equivalency Table for 18% as shown in Exhibit 1.8.4-1) for the selected deferral period to the one time and S&amp;E charges.</li> <li>2. The deferred charges, including the calculated interest, are prorated on a monthly basis over the selected deferral period. If service is discontinued or relocated between states, the customer is obligated to pay an amount equal to the present worth of the unpaid balance of the deferred charges. A customer may also elect at any time during the deferral period to pay the present worth of the unpaid balance.</li> </ol>
<b>M.</b>	<p><b>Temporary Suspension of Service</b>—VTPP monthly rates are not subject to the provisions of temporary suspension of service.</p>

Verizon New England Inc.

1. **Tariff Information and General Regulations**  
1.8 **Payment Plans**

1.8.4 Variable Term Payment Plan (VTPP)					
Exhibit 1.8.4-1 Time Equivalency Factor Table 18% - Selected Deferral Service Periods					
12 Months	24 Months	36 Months	48 Months	60 Months	72 Months
1.180	.6387	.4599	.3717	.3198	.2859

Verizon New England Inc.

**1. Tariff Information and General Regulations**

**1.8 Payment Plans**

<b>1.8.5 Flexible Rate Pricing Plan (FRPP)</b>	
<b>A.</b>	FRPP is a method of pricing for certain products or services. The FRPP allows the Telephone Company to adjust rates and/or to introduce new, vintages of rates and/or charges selectively and in varying amounts as market conditions warrant; within a predetermined minimum and maximum range.
<b>1.</b>	Minimum and maximum ranges are specified in the tariff for the service involved. Changes to the parameters of any range will be made by tariff revisions.
<b>B.</b>	Current rates and/or charges are contained on a separate price list.
<b>C.</b>	A rate will not be changed unless it has been in effect for at least 30 days.

Verizon New England Inc.

**2. Construction and Interior Wiring**  
**2.1 Construction**

Rates and charges for services explained herein are contained in Part M, Section 1.2.

<b>2.1.1 General</b>	
A.	The Telephone Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required, such as submarine cable or radio, or if service is desired at remote locations, the provisions in this section governing Special Conditions, the regulations in this tariff pertaining to hazardous or inaccessible locations apply, or other established Telephone Company practices and procedures apply.
1.	Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property and is subject to regulations for pole and/or underground construction.
a.	That portion of construction on private property, except underground construction at airports, which within one year from the date of installation of telephone service, has been accepted as a municipally-owned and maintained road is furnished under the regulations applicable to highway construction.
B.	The regulations specified in Sections 2.1.2, 2.1.3, and Section 2.2.3A apply for main telephone exchange and Private Branch Exchange (PBX) services, and for private line service between points not on the same continuous property. When these services are extended to another building on the same continuous property of a customer, or when a private line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Part B.

<b>2.1.2 Highway Construction</b>	
A.	Where no general distribution plant exists, the Telephone Company will provide, without a special construction charge, 3/10 of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire using company will be provided, the attachment charge incurred by the Telephone Company will be assumed by the customer(s).
1.	These charges will be prorated among all customers to be served by the proposed construction.

Verizon New England Inc.

**2. Construction and Interior Wiring**  
**2.1 Construction**

<b>2.1.2 Highway Construction</b>	
B.	Where general distribution plant exists, the Telephone Company will furnish all required construction of normal type on general distributing plant already occupied by lines of the Telephone Company unless other customers along such facilities are entitled to a refund of highway special construction charges incurred during the previous year. Where refunds are involved, such construction is treated as new construction.
C.	When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Telephone Company is unable to obtain the required right-of-way, the customer is required to pay the entire costs involved in securing the right-of-way.
D.	The minimum service provided is one year for service involving an extension of highway construction or the use of an extension of highway construction built during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by another customer.
E.	Highway construction furnished as specified herein is the property of the Telephone Company and will be maintained and replaced by the Telephone Company at its expense. The Telephone Company at its expense will furnish, own, and maintain the associated circuit construction.

<b>2.1.3 Private Property Construction</b>	
A.	<b>Principal Location</b> for residence service customers is considered to be the customer's dwelling. For business service customers it is considered to be the main office on the premises of the customer, except that where PBX service is furnished, the principal location is the building in which the PBX switching equipment is located.
B.	<b>Pole Construction</b> —The minimum service period is one year for service involving pole line construction on private property. Pole line costs referenced herein are based on the current charges on file with the PUC.
1.	When a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Telephone Company, the Telephone Company furnishes the first pole for each customer without charge, and the customer(s) assumes the cost of any additional pole line costs. The construction is the property of the Telephone Company and will be maintained and replaced by the Telephone Company at its expense. The Telephone Company at its expense will furnish, own, and maintain the associated circuit construction.

Verizon New England Inc.

**2. Construction and Interior Wiring**  
**2.1 Construction**

<b>2.1.3 Private Property Construction</b>	
<b>B. (Continued)</b>	
2.	If the Telephone Company is required to furnish telephone service through joint ownership in a pole line of another wire using company, the pole line cost beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Telephone Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Telephone Company at its expense furnish, own, and maintain the associated circuit construction.
3.	When a pole line suitable for telephone occupancy is built by the customer(s) requesting service, the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line will be constructed in a manner acceptable to the Telephone Company, remains the property of the customer(s). The Telephone Company at its expense will furnish, own, and maintain the associated circuit construction.
4.	The customer(s) will assume the expense of maintenance and replacements made necessary by any act of the customer(s) or his representatives or by circumstances over which the customer(s) has control.
<b>C. Underground Construction</b> on private property is provided to serve the customer's principal location subject to the regulations of this section.	
1.	When the Telephone Company determines that the normal type of construction is underground and the wire or cable construction is of a type not requiring conduit, the Telephone Company will furnish without charge, all trench work for a maximum route distance of 400 feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Telephone Company or the customer under Telephone Company supervision and in conformity with Telephone Company engineering specifications. The customer assumes the cost of providing a suitable entrance into the building.
2.	When the Telephone Company determines that the normal type of construction is underground and the wire or cable construction is of a type requiring conduit, the Telephone Company furnishes trench work in accordance with the preceding paragraph. The customer assumes the cost of conduit material to be placed by the Telephone Company at its expense. The customer assumes the cost of providing a suitable entrance into the building.

Verizon New England Inc.

**2. Construction and Interior Wiring**  
**2.1 Construction**

<b>2.1.3 Private Property Construction</b>	
C. (Continued)	
3.	<p><b>Underground Construction Not Requiring Conduit</b>—The following construction work may be built either by the Telephone Company or by the customer under Telephone Company supervision and in conformity with Telephone Company engineering specifications. The Telephone Company does not make any credit allowances where construction is built by the customer. When the Telephone Company determines that the normal type of construction is aerial but underground construction is built at the request of the customer, and the wire or cable construction is of a type not requiring conduit, costs are assumed in accordance with the following provisions.</p> <ul style="list-style-type: none"> <li>a. The customer assumes full cost of trench work for the first 200 feet route measurement. Beyond 200 feet, the customer assumes full cost of trench work, less a credit of one pole based on the current pole cost.</li> <li>b. The customer assumes the cost of providing a suitable entrance into the building.</li> </ul>
4.	<p><b>Underground Construction Requiring Conduit</b>—The following construction work may be built either by the Telephone Company or by the customer under Telephone Company supervision and in conformity with Telephone Company engineering specifications. The Telephone Company does not make any credit allowances where construction is built by the customer. When the Telephone Company determines that the normal type of construction is aerial but underground construction is built at the request of the customer, and the wire or cable construction is of a type requiring conduit, the following cost is assumed by the customer.</p> <ul style="list-style-type: none"> <li>a. The customer assumes full cost of trench work and conduit material for the first 200 feet route measurement. Beyond 200 feet route measurement, the customer assumes full cost of trench work and conduit material less a credit of one pole based on the current pole line cost.</li> <li>b. The customer assumes the cost of providing a suitable entrance into the building.</li> </ul>
5.	<p>The minimum service period is one year for service provided in accordance with the preceding regulations where the circuit distance is in excess of 200 feet route measurement and the Telephone Company has assumed all or part of, or has given the customer credits against, the cost of underground construction in excess of 200 feet.</p>

Verizon New England Inc.

**2. Construction and Interior Wiring**  
**2.1 Construction**

<b>2.1.3 Private Property Construction</b>	
C.	(Continued)
6.	Circuit construction furnished herein is furnished, owned, and maintained by the Telephone Company.
a.	Any necessary trench or conduit work in connection with maintenance and replacement is done at Telephone Company expense. If the customer renders access to the conduits, provided hereunder, unusually expensive, the customer is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route. The customer assumes the expense of maintenance and replacement of circuit construction, provided hereunder, made necessary by some act of the customer or his representative, or by circumstances over which the customer has control.

<b>2.1.4 Airport Underground Construction</b>	
A.	For underground wire or cable construction of a type not requiring conduit, the customer assumes the entire cost of the trench work including the cost of providing a suitable entrance into the building.
B.	If underground conduit construction is built for telephone service, the customer assumes the entire cost of construction, including the cost of providing a suitable entrance into the building.
C.	The construction may be built either by the Telephone Company or by the customer under Telephone Company supervision and in conformity with Telephone Company engineering specifications.
D.	Circuit construction furnished herein is furnished, owned, and maintained by the Telephone Company.
1.	The cost of the conduit replacement or of opening and closing the trench in connection with maintenance and replacement of the circuit is assumed by the customer. The customer assumes the expense of maintenance and replacement of circuit construction, provided hereunder, made necessary by some act of the customer or his representative, or by circumstances over which the customer has control.

<b>2.1.5 Special Conditions</b>	
A.	If a customer within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.

Verizon New England Inc.

**2. Construction and Interior Wiring**  
**2.1 Construction**

<b>2.1.5 Special Conditions</b>	
B.	If a special installation involving special construction is made on behalf of the customer, or if the cost involved is disproportionately large in comparison with the estimated revenue, charges based on cost apply, in addition to Service charges. If there is considerable cost involved for design and installation, service is furnished subject to a minimum revenue guarantee for at least 12 months service. If a special installation request is cancelled, a processing fee may apply for the expense incurred in engineering the service arrangement.
C.	For a change in construction not provided for in this schedule, charges based on cost apply.
D.	If conditions change so that the whole or a part of a special construction charge previously paid by a customer, as provided in Section 2.1.5B and Section 2.1.5C, is assumed either by a new customer or by the Telephone Company, an equitable refund will be made.

Verizon New England Inc.

**2. Construction and Interior Wiring**  
**2.2 Interior Wiring**

<b>2.2.1 Exposed Wiring</b>	
<b>A.</b>	The standard method of wiring a building for telephone service is by exposed wiring. It is the responsibility of the owner, customer, or builder to provide a means of entrance into the building that is satisfactory to the Telephone Company, to provide space for mounting the necessary terminal and station protection equipment and, where riser cable is required, to provide a reusable means to reach each floor and each suite or office on each floor where telephone service is desired.

<b>2.2.2 Concealed Wiring</b>	
<b>A.</b>	For the initial establishment of service, the Telephone Company installs concealed wiring in residential buildings during construction where post-construction concealed wiring is not feasible and where, if riser cable plant is required, the customer or builder provides conduit or other reusable means satisfactory to the Telephone Company to reach each floor and each suite on each floor, and subject to the following conditions. <ol style="list-style-type: none"> <li>1. The request is made by a duly authorized person suitably in advance to permit the Telephone Company to perform its work on a scheduled basis.</li> <li>2. The type and stage of construction are suitable, in the Telephone Company's opinion, for the required work.</li> <li>3. The type of wiring to be used and the method of installing it are determined by the Telephone Company.</li> <li>4. The Telephone Company, having no control over construction operations or over the premises where the wires are concealed, cannot guarantee that such concealed wires will function properly. If concealed interior wire is unusable at the time service is established, or subsequently, service is provided by whatever means are feasible.</li> <li>5. The Telephone Company does not guarantee that subsequent changes in, or additions to, wiring installed during construction will be concealed.</li> </ol>
<b>B.</b>	For the initial establishment of service, the Telephone Company installs concealed wiring in residential buildings after construction where the type of construction permits concealed wiring to be installed and where the cost of concealment is no greater than the cost of exposed wiring, or where the customer provides a means of concealment satisfactory to the Telephone Company.
<b>C.</b>	For the initial establishment of service, the Telephone Company installs concealed wiring in commercial (nonresidential) buildings where the type of construction permits concealed wiring to be installed and the cost is no greater than the cost of exposed wiring, or where the customer provides a means of concealment satisfactory to the Telephone Company.

Verizon New England Inc.

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**2. Construction and Interior Wiring**  
**2.2 Interior Wiring**

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**2.2.2 Concealed Wiring**

- |    |   |
|----|---|
| D. | Any conduit or similar type construction required in furnishing concealed wiring must be installed and maintained at the expense of the customer, owner, or builder. Such construction must be installed in a manner satisfactory to the Telephone Company. |
|----|---|

**2.2.3 Customer Premises Inside Wire**

- |    |  |
|----|--|
| A. | A customer or premises owner may install simple wiring on the customer side of the demarcation point by direct attachment to carrier installed wiring including but not limited to splicing, bridging, twisting and soldering. For complex wiring installations, connections through a carrier installed jack is required. |
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Verizon New England Inc.

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**2. Construction and Interior Wiring**  
**2.3 Application of Rates and Charges**


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<b>2.3.1 General</b>	
<b>A.</b>	Premises work charges apply when the Telephone Company installs wiring provided in Section 2.2.2.
<b>B.</b>	For the installation of concealed wiring other than as provided in Section 2.2.2A and Section 2.2.2C, at the request of the owner, customer, or builder, the latter may be required to pay the difference between the cost of the work performed and the cost that the Telephone Company would have incurred for exposed wire.
<b>C.</b>	If the furnishing of facilities and service involves a special assembly, a special installation, or disproportionately large construction, maintenance or replacement costs, or expenses on the part of the Telephone Company, charges for the construction are determined in accordance with the Special Conditions provisions in this section.
<b>D.</b>	<b>Refunds</b> —If within one year of the time when a special construction charge for highway or private property construction has been incurred, conditions change so that the whole or a part of the charge should be assumed either by a new customer or by the Telephone Company, an equitable refund will be made.

Verizon New England Inc.

**3. Service Charges**  
**3.1 Description**

Service charges referred to herein are contained in Part M, Section 1.3.

<b>3.1.1 General</b>	
A.	Service charges apply for ordering, installing, moving, changing, or rearranging telephone service and equipment. Service charges are categorized as follows.
1.	Service and Equipment (S&E)
2.	One Time
3.	Premises Work

<b>3.1.2 Service and Equipment Charges (S&amp;E)</b>	
A.	When work is performed by the Telephone Company in connection with the installation, transfer, or change of services or equipment, regardless of the means of delivery, S&E charge(s) apply.

<b>3.1.3 Premises Work Charges</b>	
A.	These charges are a Time and Material (T&M) charging plan. Premises work charges apply for billable premises work done by the Telephone Company, at the customer's premises, at the customer's request. Billable premises work includes work preparation, actual work, and clean up, but excludes work required to establish network access to the network interface. For any billable premises work not provided in this tariff, the customer is charged the costs incurred. There are two categories of premises work charges. They are as follows.
1.	<b>Standard</b> premises work charges apply for material (excluding jack equipment), and time spent by Telephone Company employees performing standard billable premises work. Charges are incurred on a first 15 minutes or fraction thereof basis and each additional 15 minute increment or fraction thereof.
2.	<b>Complex</b> premises work charges apply for time spent by Telephone Company employees performing complex billable premises work. Charges are incurred based on time of day periods on a first 15 minutes or fraction thereof basis and each additional 15 minute increment or fraction thereof. Holiday time periods are as specified in Section 9.
B.	Time spent by a Telephone Company employee performing billable premises work is charged for in 15-minute increments. Material used with complex premises work is charged for at the current price list levels that are on file with the PUC.
C.	Premises work charges are in addition to the S&E charges for telephone services and equipment and apply separately per premises for standard and/or complex billable premises work.

Verizon New England Inc.

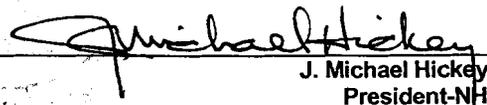
**3. Service Charges**  
**3.1 Description**

<b>3.1.3 Premises Work Charges</b>	
D.	For complex premises work that requires a callout, (i.e., the dispatching of a Telephone Company employee while off duty to perform nonscheduled work at a customer's request), a two hour minimum complex premises work charge applies.
E.	An estimate of expected charges will be given at any customer's request. An estimate is not necessarily the amount the customer will be billed.
F.	Premises work charges do not apply for the following activities. <ol style="list-style-type: none"> <li>1. A move or a change of telephone services or equipment that is initiated by the Telephone Company.</li> <li>2. Disconnection and/or removal of telephones, listings, network access lines, and Custom Calling service features, provided that no other work subject to premises work charges is performed.</li> <li>3. Change to a telephone compatible with aids used by the hearing handicapped.</li> <li>4. Repair or replacement of Telephone Company provided equipment for which a monthly rate applies.</li> <li>5. Repair or replacement of wiring up to and including the network interface.</li> </ol>
G.	For connections of customer provided communications system as described in Section 4.5.1E1 and Part B, Section 1, premises work charges apply if a Telephone Company employee visits the premises where the connection is made because one or more of the conditions described Part B, Section 1.7.10E exist and, for failure to comply with Part 68 of the FCCs rules and regulations or the Institutional Procedures described in Section 4.5.1B for signal power control.

<b>3.1.4 One Time Charges</b>	
A.	A one time charge applies for the installation of one or more, in any quantity or combination of the following services only when ordered subsequent to the installation of a network access line. <ol style="list-style-type: none"> <li>1. Additional Listings</li> <li>2. Custom Calling Services</li> <li>3. Distinctive Ring Service</li> <li>4. Listing Change</li> <li>5. Phonesmart-Business customers</li> <li>6. WorkSmart Package</li> <li>7. Station Message Detail Recording, an optional feature to INTELLIPATH® Digital Centrex Service and Nynex Digital Centrex Plus (Centrex Plus Service).</li> </ol>
B.	One time charges apply per request and are assessed based on the type of service (Residence or Business).

(N)  
(N)

Issued: October 31, 2002  
 Effective: November 30, 2002

  
 J. Michael Hickey  
 President-NH

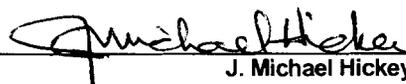
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**3. Service Charges**  
**3.1 Description**

<b>3.1.5 Other Services</b>	
<b>A.</b>	<p><b>Restoral of Service</b>—Service temporarily interrupted for nonpayment of bills will be restored as if there had been no interruption upon payment of all charges due. An S&amp;E charge applies for restoring service for each residence or business account. An account may consist of a main telephone exchange line, all trunks of a Private Branch Exchange (PBX), or a private line channel or service.</p> <p>1. If service is temporarily interrupted and payment is not received within approximately ten days following the initial date of interruption, the Telephone Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.</p>
<b>B.</b>	<p><b>Temporary Suspension of Service</b>—An arrangement which permits a customer under certain conditions to retain his service facilities in place when the service is not needed. During the period of temporary suspension of service, central office lines are made inoperative.</p> <p>1. Exchange service may be temporarily suspended at a reduced rate and the customer's listing retained in the directory. (T)</p> <p>2. Temporary suspension of service is available to a customer for a maximum period of nine (9) months. The customer's number must be working for at least 90 days in a calendar year. More than one period of temporary suspension may be permitted in any one calendar year provided that a total of at least one month's full charges shall be paid for service furnished between periods of temporary suspension. The reduction of rate on account of the temporary suspension of service applies during a total of not more than nine months during any one calendar year. (C) (C) (C) (D) (D)</p> <p>3. The reduction of rate on account of the temporary suspension of service will not apply during the first month's period of service.</p> <p>4. <b>Residence Service</b></p> <p>a. During the period of suspension a monthly rate applies per central office line including any associated auxiliary or optional calling service.</p> <p>b. When a reference or call is requested, regulations and charges specified in Section 7 apply.</p> <p>5. <b>Business Service</b></p> <p>a. During the period of suspension a monthly rate equal to 50% of the regular monthly rate applies unless otherwise specified. If the period of suspension is 15 or fewer days, the full monthly rate applies.</p> <p>b. With Centrex systems, the minimum monthly charge applies during the period of suspension. All items of service in excess of the minimum monthly requirements are charged for at 50% of the applicable monthly rates.</p> <p>6. S&amp;E charges are applicable for suspending service. The E911 surcharge also applies.</p>

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Administrative Filing

  
 J. Michael Hickey  
 President-NH

Verizon New England Inc.

### 3. Service Charges

#### 3.1 Description

##### 3.1.5 Other Services

- C. **Establishment of Signal Power Levels**—If the network protection criteria, (as specified in Section 4) are to be used at a specified location in connection with acoustic or inductive connections, an S&E charge applies to each exchange line requiring the establishment of signal power levels at the output of the network control signaling unit. The S&E charge is not applicable if the work is performed at the same time the exchange line is installed.

##### 3.1.6 Jack Equipment

- A. Standard voice or data jacks are required by the FCCs registration program to connect registered terminal equipment and multi-line terminating systems to the telecommunications network. Weatherproof jack equipment is required for terminating lines at an exposed outdoor location.
2. Nonstandard jacks are no longer available.

##### 3.1.7 Party Line Telephone Modification

- A. Telephones must be registered or grandfathered for single line operation in accordance with Part 68 of the FCC rules and regulations. Party line telephone sets must meet the technical requirements outlined in Part 68, Subpart D, which contains terminal equipment requirements to protect the network from harm when terminal equipment is connected to the network. Party line telephone sets must also meet the technical requirements contained in PUB 61100 which presents technical requirements on the two wire interface between the network and terminal equipment, except where superseded by the regulations contained herein for ringing arrangements, two-party telephone lines.
1. Customer provided telephones for use with party line services require modification to meet specific technical requirements associated with various combinations of customer premises installations in order to avoid harm to the network, inaccurate billing and deterioration of service.
  2. Telephones must have the capability of being modified by Telephone Company field technicians.
  3. Only those telephones which have previously been wired for or are in service on party line service or telephones which include manufacturer-supplied specifications to accommodate modifications will be eligible for Telephone Company modification and subsequent connections to the specific party line.
  4. The Telephone Company reserves the right to determine whether or not a telephone is modifiable.

Verizon New England Inc.

**3. Service Charges**  
**3.1 Description**

3.1.7 Party Line Telephone Modification	
<b>B.</b>	<p><b>Ringing Arrangements</b></p> <ol style="list-style-type: none"> <li>1. The ringer leads must be accessible to the Telephone Company, and instructions describing the disassembly and reassembly of the instrument must accompany the equipment.</li> <li>2. The ringer leads must be terminated with spade tips or quick connect terminals. Instruments with soldered connections will not be modified.</li> <li>3. An insulated ground terminal must be available to which the ringer lead may be connected.</li> <li>4. If, in lieu of internal wiring changes required to provide ringing, sets are equipped with a permanently mounted switch or option plug as an integral part of the equipment to provide ringing options, the following must apply.                         <ol style="list-style-type: none"> <li>a. The switch or plug must be internally mounted to prevent false operation by inadvertent contact by the customer.</li> <li>b. The switch or plug should provide selective ring, tip or bridged ringing.</li> <li>c. Instructions must be included for access to and operation of the switch or plug.</li> </ol> </li> </ol>
<b>C.</b>	<p><b>Two-Party Telephone Line</b></p> <ol style="list-style-type: none"> <li>1. <b>Ring Party (Negative Side of the Line)</b>—The bell or ringer must be connected between the Ring (R) side of the incoming line and ground.</li> <li>2. <b>Tip Party (Positive Side of the Line)</b>—The bell or ringer must be connected between the Tip (T) side of the incoming line and ground.                         <ol style="list-style-type: none"> <li>a. When the telephone set is off-hook, a 1,000 ohm or 2,650 ohm DC resistance (AC impedance typically greater than 0.5 megaohms at 3,000 Hz) must be inserted between the tip and ground. The Telephone Company will determine the proper values (1,000 ohms or 2,650 ohms) based on the serving control office equipment and wire the telephone accordingly.</li> </ol> </li> </ol>
<b>D.</b>	<p><b>Four-Party Telephone Line</b></p> <ol style="list-style-type: none"> <li>1. <b>Ring Party (Negative Side of the Line)</b>—The bell or ringer must be connected between the Ring (R) side of the incoming line and ground.                         <ol style="list-style-type: none"> <li>a. The sum of the ringer equivalency numbers for each Ring Party must not exceed 2.5.</li> </ol> </li> <li>2. <b>Tip Party (Positive Side of the Line)</b>—The bell or ringer must be connected between the Tip (T) side of the incoming line and ground.                         <ol style="list-style-type: none"> <li>a. The sum of the ringer equivalency numbers for each Tip Party must not exceed 2.5.</li> </ol> </li> </ol>

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.1 Responsibility of the Telephone Company**

Rates and charges for services explained herein are contained in Part M, Section 1.4. Telecommunications service as used herein includes Exchange service, Message Telecommunications Service (MTS) and Dedicated Toll Free Service (DTFS).

<b>4.1.1 Provision of Service</b>	
<b>A.</b>	The responsibility of the Telephone Company is limited to the furnishing of service components suitable for telecommunications services and for the design, maintenance, and operation of service components in a manner proper for such services. Subject to this responsibility, the Telephone Company is not responsible for the following incidents. <ol style="list-style-type: none"> <li>1. The through transmission of signals generated by terminal equipment or multi-line terminating systems or for the quality of, or defects in, transmission.</li> <li>2. The reception of signals by terminal equipment or multi-line terminating systems.</li> <li>3. Address signaling where the signaling is performed by tone-type signaling equipment.</li> </ol>
<b>B.</b>	The Telephone Company may make changes in its telecommunications services, equipment, operations, or procedures where it is not inconsistent with Part 68 of the FCC's rules and regulations. If the changes can be reasonably expected to render any terminal equipment or multi-line terminating system incompatible with telecommunications services, or require modification or alteration of the terminal equipment or multi-line terminating system, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow maintenance of uninterrupted service.
<b>C.</b>	The Telephone Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment provided by a customer, authorized user, or joint user to operate in a manner compatible with telecommunications services.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.2 Responsibility of the Customer**

4.2.1 Provision of Service	
A.	The customer, authorized user, or joint user is responsible for the installation, operation, and maintenance of any terminal equipment, multi-line terminating systems or premises wire. <ol style="list-style-type: none"> <li>1. No combinations of terminal equipment, multi-line terminating systems or premises wire can require or cause the following to occur.                             <ol style="list-style-type: none"> <li>a. Require change in or alteration of the equipment or services of the Telephone Company</li> <li>b. Cause electrical hazards to Telephone Company personnel</li> <li>c. Cause damage to Telephone Company equipment</li> <li>d. Cause malfunction with Telephone Company billing equipment</li> <li>e. Cause degradation of service to persons other than the users of the terminal equipment or multi-line terminating systems.</li> </ol> </li> <li>2. Upon notice from the Telephone Company that terminal equipment, multi-line terminating systems or premises wire is causing hazard, damage, malfunction, or degradation of service, the customer, authorized user, or joint user must make necessary changes to remove or prevent hazard, damage, malfunction, or degradation of service.</li> </ol>
B.	The customer is responsible for the payment of charges for visits to the premises of a customer, authorized user, or joint user's premises for the establishment of signal power levels on an exchange line.

4.2.2 Liability	
A.	The customer indemnifies and saves the Telephone Company harmless against the following claims. <ol style="list-style-type: none"> <li>1. Claims for libel, slander, or the infringement of copyright arising from or in connection with the material or subject matter transmitted</li> <li>2. Claims for the infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus and systems furnished by the customer</li> <li>3. All other claims arising out of any act or omission of the customer in connection with facilities furnished by the Telephone Company.</li> </ol>

Verizon New England Inc.

## 4. Connections of Customer Premises Equipment to the Telecommunications Network

### 4.3 Connections of Registered Equipment

#### 4.3.1 Registered Terminal Equipment and Registered Multi-line Terminating Systems

Terminal equipment, protective circuitry, and multi-line terminating systems that are registered may be directly connected at the customer's premises to the telecommunications network subject to Part 68 of the FCC's rules and regulations, and the following.

- |    |   |
|----|---|
| A. | All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) must be installed, operated, and maintained so that the requirements of Part 68 are continually satisfied.   |
| B. | The Telephone Company may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.  |
| C. | The customer must notify the Telephone Company of each line to which registered equipment is to be connected in advance of the connection, and notify the Telephone Company when registered equipment is permanently disconnected. <ol style="list-style-type: none"> <li>1. The customer must provide the Telephone Company the registration number and ringer equivalence number of the registered equipment and the Universal Service Order Code (USOC) of the Telephone Company provided standard jack required.</li> <li>2. The customer must also provide, when appropriate, the off-premises station port signaling capability of the Private Branch Exchange (PBX) system.</li> </ol> |
| D. | The customer cannot connect registered equipment to a Telephone Company line under the following situations. <ol style="list-style-type: none"> <li>1. If the ringer equivalence of the equipment, in combination with the total ringer equivalence of other equipment connected to the same line, exceeds the allowable maximum of five or as otherwise determined by the Telephone Company.</li> <li>2. If the ringer-type is not designated by the Telephone Company as suitable for that particular line.</li> </ol>  |
| E. | Unless a specific waiver has been granted by the FCC, or except as otherwise provided herein, all connections of registered equipment to services furnished by the Telephone Company must be made through the Telephone Company provided standard jacks; or, in the case of registered multi-line terminating systems, through standard jacks wired in other than a standard manner, when nonstandard wiring of the jack is agreed to by the Telephone Company. <ol style="list-style-type: none"> <li>1. The requirement for the use of a standard jack is waived for registered equipment located in hazardous or inaccessible locations.</li> </ol>  |
| F. | If an answering device is used for public announcement purposes in association with more than one line, the lines to handle the calls received are furnished as announcement lines.   |

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.3 Connections of Registered Equipment**

<b>4.3.1 Registered Terminal Equipment and Registered Multi-line Terminating Systems</b>	
G.	The customer must subscribe to a sufficient number of lines to adequately handle the volume of calls so that the number of incoming calls from the general public to the customer at any one time does not cause impairment, disruption, or deterioration of other telephone services.

<b>4.3.2 Premises Wiring Associated with Registered Multi-line Terminating Systems</b>	
A.	Premises wiring is wiring that connects separately housed equipment entities or system components to one another, or wiring that connects an equipment entity or system component with the telephone network interface located at the customer's premises, and not within an equipment housing.
1.	<b>Fully-protected</b> premises wiring is that wiring which meets the following conditions.
a.	Is no greater than 25 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of, and supplied to the user with, the registered terminal equipment or protective circuitry with which it is to be used.
b.	Is a cord which complies with the preceding paragraph and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to, or embedded in, a building's structure.
c.	Is located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the FCCs rules and regulations.
d.	Is electrically connected behind registered equipment, system components, or protective circuitry which assures that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.
2.	<b>Protected</b> premises wiring requiring acceptance testing for imbalance is electrically connected behind registered equipment, system components, or circuitry which assures that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.
3.	<b>Unprotected</b> premises wiring is all other premises wiring.
B.	Customers who intend to connect premises wiring, other than fully-protected premises wiring, to the telecommunications network must give advance notice to the Telephone Company in accordance with the procedures specified in Part 68 or as otherwise authorized by the FCC.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.3 Connections of Registered Equipment**

<b>4.3.2 Premises Wiring Associated with Registered Multi-line Terminating Systems</b>	
C.	The Telephone Company may invoke the extraordinary procedures specified in Part 68 where one or more of the following conditions are present. <ol style="list-style-type: none"> <li>1. Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 is likely.</li> <li>2. A failure has occurred during acceptance testing for imbalance.</li> <li>3. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68.</li> </ol>
D.	The Telephone Company may monitor or participate in acceptance testing for imbalance or may inspect other than fully-protected premises wiring installations as set forth in Part 68.

<b>4.3.3 Connections Involving National Defense and Security</b>	
A.	In certain cases, Part 68 of the FCCs rules and regulations permit the connection of nonregistered terminal equipment or multi-line terminating systems to the telecommunications network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies the following in writing to the Telephone Company. <ol style="list-style-type: none"> <li>1. That the connection is required in the interest of national defense and security.</li> <li>2. That the equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Telephone Company employees.</li> <li>3. That the work is supervised by an installation supervisor who meets the qualifications stated in Part 68.</li> </ol>

<b>4.3.4 Connections Involving Services Specifically Exempted from the FCCs Registration Program</b>	
A.	Registered terminal equipment may be connected at the customer's premises to party line services in accordance with the regulations specified in Section 3.

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**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

Terminal equipment and multi-line terminating systems connected to the telecommunications network via grandfathered protective circuitry are subject to Section 4.4.1 and Section 4.4.2.

<b>4.4.1 Direct Connections--Grandfathered Terminal Equipment</b>	
<b>A.</b>	Grandfathered terminal equipment may remain directly connected, be moved and reconnected to the telecommunications network for the life of the equipment without registration, or may be modified only in accordance with Part 68 of the FCCs rules and regulations, subject to the following.
1.	The customer notifies the Telephone Company when the grandfathered terminal equipment is to be connected, or permanently disconnected. The notification must include a description of the equipment including the manufacturer's name, model number, and type of equipment.
2.	All connections are made through Telephone Company provided standard jacks or are otherwise connected by the Telephone Company.
3.	When an answering device is used for public announcement purposes in association with more than one line, the lines to handle the calls received are furnished as announcement lines.
4.	The customer must subscribe to a sufficient number of lines to adequately handle the volume of calls so that the number of incoming calls from the general public to the customer at any one time does not cause impairment, disruption, or deterioration of other telephone services.
5.	All connections must comply with the minimum protection criteria set forth in Section 4.4.6.

<b>4.4.2 Direct Connections--Grandfathered Multi-line Terminating Systems</b>	
<b>A.</b>	Grandfathered multi-line terminating systems may remain directly connected, be moved and reconnected to the telecommunications network for the life of the equipment without registration, or may be modified only in accordance with Part 68 of the FCCs rules and regulations, subject to the following conditions.
1.	The customer notifies the Telephone Company when multi-line terminating systems are to be connected or permanently disconnected. The notification must include a description of the equipment including the manufacturer's name, model number, and type of equipment.
2.	All connections are made through Telephone Company provided standard jacks or are otherwise connected by the Telephone Company.

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**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

<b>4.4.2 Direct Connections--Grandfathered Multi-line Terminating Systems</b>	
<b>A.</b>	(Continued)
3.	All connections must comply with the minimum protection criteria set forth in Section 4.4.6.
4.	Premises wiring must conform to Part 68.
5.	No changes may be made to equipment so connected except by the manufacturer, or a duly authorized agent of the manufacturer.
6.	Additions to grandfathered multi-line terminating systems may be made without registration of the additional equipment involved if the following conditions are also met.
a.	Equipment being added is reconnected (i.e., was directly connected prior to January 1, 1980, or May 1, 1983 for certain private line services), in accordance with any Telephone Company's tariff, and
b.	The additions comply with the provisions of Section 4.4.2A1 through Section 4.4.2A4.
7.	Additions of registered equipment to grandfathered multi-line terminating systems are subject to provisions of Section 4.3.

<b>4.4.3 Connections Through Connecting Arrangements Provided by the Telephone Company</b>	
<b>A.</b>	Grandfathered connections of terminal equipment and grandfathered connections of multi-line terminating systems made in accordance with Section 4.4.3E, 4.4.3F, and Section 4.4.3G may remain connected, be moved and reconnected for the life of the equipment, or may be modified only in accordance with Part 68 of the FCC's rules and regulations.
1.	Connecting arrangements used for moves and reconnections will continue to be provided by the Telephone Company, subject to their availability.
<b>B.</b>	Customer provided communications systems not subject to Part 68 may be connected in accordance with Section 4.5. Telephone Company provided connecting arrangements are furnished for the connection of these systems.
<b>C.</b>	Separate, identifiable, and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of multi-line terminating systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

<b>4.4.3 Connections Through Connecting Arrangements Provided by the Telephone Company</b>	
<b>D.</b>	<b>Network Control Signaling</b> is performed by equipment furnished, installed, and maintained by the customer. Signaling functions may be performed by conforming answering devices as specified in Section 4.4.5. When the customer has the capability to originate calls by means of tone-type address signaling special central office facilities exist, rates and charges apply for touch tone calling service as specified in Section 7.
<b>E.</b>	<p><b>Grandfathered Connections of Data Terminal Equipment</b>—Subject to the provisions of Section 4.4.3A, data terminal equipment (including telephotograph, electrocardiogram and electroencephalogram equipment) may be connected at the customer’s premises to the telecommunications network through a data access arrangement provided by the Telephone Company in accordance with the following conditions.</p> <ol style="list-style-type: none"> <li>1. The customer furnishes the equipment to perform the functions of conditioning the data signals generated by the terminal equipment to signals suitable for transmission by means of Telephone Company signals, and conditioning signals transmitted by means of Telephone Company services to data signals suitable for reception by the terminal equipment.</li> <li>2. The data terminal equipment must comply with the minimum protection criteria specified in Section 4.4.6.</li> <li>3. When a data access arrangement is furnished in connection with terminal equipment used for both voice and data communication, the data access arrangement may be used to connect the terminal equipment for voice communication.</li> </ol>
<b>F.</b>	<p><b>Grandfathered Connections of Voice Terminal Equipment</b>—Subject to the provisions of Section 4.4.3A, voice terminal equipment may be connected at the customer’s premises to the telecommunications network in accordance with the following conditions.</p> <ol style="list-style-type: none"> <li>1. The connection is made through a connecting arrangement furnished by the Telephone Company. In accordance with Section 4.4.4 and Section 4.4.5, a connecting arrangement is not required for the connection of attested equipment or conforming answering devices.</li> <li>2. When a data access arrangement is furnished in connection with terminal equipment used for both voice and data communication, the data access arrangement may be used to connect the terminal equipment for voice communication.</li> <li>3. When an answering device is used for public announcement purposes in association with more than one telephone line, the lines to handle the calls received are furnished as announcement lines.</li> </ol>

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

<b>4.4.3 Connections Through Connecting Arrangements Provided by the Telephone Company</b>	
F. (Continued)	
4.	The customer must subscribe to a sufficient number of lines to adequately handle the volume of telephone calls so that the number of incoming calls from the general public to the customer at any one time does not cause impairment, disruption, or deterioration of other telephone services.
5.	The voice terminal equipment must comply with the minimum protection criteria.
G.	<b>Grandfathered Connections of Multi-line Terminating Systems</b> —Subject to the provisions of Section 4.4.3A, multi-line terminating systems may be connected at the customer's premises to telecommunications services in accordance with the following conditions.
1.	The connection is made through a connecting arrangement furnished by the Telephone Company.
2.	The provisions relating to minimum protection criteria specified in Section 4.4.6 apply to the connection of multi-line terminating systems.

<b>4.4.4 Attested Equipment Connected Prior to July 1, 1980</b>	
A.	Headsets and nonpowered conferencing equipment which meet the standards and procedures set forth by the Telephone Company in technical references for attested equipment, and which are connected at the customer's premises to the telecommunications network prior to July 1, 1980, may remain connected and be moved and reconnected for the life of the equipment unless subsequently modified, in accordance with the following conditions.
1.	The connection is made through an interface termination (e.g., headset jack) provided by the Telephone Company.
2.	Prior to the connection of any equipment, the manufacturer or supplier must submit a written affidavit and request to the Telephone Company attesting that the equipment complies with the standards and procedures set forth by the Telephone Company. The Telephone Company will issue an identification number for each specific model or type of equipment.
3.	The identification number issued by the Telephone Company to the manufacturer or supplier must appear on each unit of attested equipment utilized.
4.	Customers must notify the Telephone Company of their intention to connect attested equipment. The notification must include the identification number of the equipment and the location at which that equipment is to be used.

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**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

<b>4.4.4 Attested Equipment Connected Prior to July 1, 1980</b>	
<b>A.</b>	(Continued)
5.	Attested equipment must comply with the minimum protection criteria set forth in Section 4.4.6.
6.	Attested equipment may not be grounded, nor may it be used in the following ways.
a.	For connection to a source of electrical power that is external to the telecommunications network.
b.	To perform any network control signaling functions prior to or after the establishment of the intended transmission path.
c.	To have amplification in the transmission path (other than single-ended terminal devices with the maximum gain limited so that the output power meets the minimum protection criteria set forth in Section 4.4.6).
d.	Use wiring external to such equipment that is permanently affixed at the site of the installation other than portable connections compatible with the interface termination provided by the Telephone Company.
<b>B.</b>	In the event attested equipment bearing an identification number does not meet the requirements set forth by the Telephone Company in its technical references, the customer using such attested equipment must either disconnect the equipment from the Telephone Company service or arrange for connection of the equipment in accordance with Section 4.3.

<b>4.4.5 Conforming Answering Devices Connected Prior to July 1, 1979</b>	
<b>A.</b>	Conforming answering devices, incorporating an authorized protective connecting module, which meet the standards and procedures set forth by the Telephone Company in technical references for conforming answering devices and which were connected at the customer's premises to the telecommunications network prior to July 1, 1979, may remain connected and be moved and reconnected in accordance therewith for the life of the equipment, unless subsequently modified, in accordance with the following conditions.
1.	Customers must notify the Telephone Company of their intention to connect conforming answering devices. The notification must include the location at which the conforming answering device is to be used as well as its conformance number.
2.	The conforming answering device is connected only by means of a jack or jack arrangement provided by the Telephone Company.
3.	The conforming answering device is operated and maintained in accordance with those instructions furnished with the conforming answering device as required by the Telephone Company's technical reference for conforming answering devices.

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**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

4.4.5 Conforming Answering Devices Connected Prior to July 1, 1979	
<b>A.</b>	(Continued)
4.	Conforming answering devices may not be used for the following purposes. <ul style="list-style-type: none"> <li>a. To transmit or receive data signals</li> <li>b. For use with party line service or with Public Access Smart-pay Line services</li> <li>c. To originate calls.</li> </ul>
5.	The conforming answering device must comply with the minimum protection criteria set forth in Section 4.4.6.
6.	When an answering device is used for public announcement purposes in association with more than one telephone line, the lines to handle the calls received are furnished as announcement lines.
7.	The customer must subscribe to a sufficient number of lines to adequately handle the volume of telephone calls so that the number of incoming calls from the general public to the customer at any one time does not cause impairment, disruption, or deterioration of other telephone services.
<b>B.</b>	In the event that an answering device bearing a conformance number does not meet the requirements of the Telephone Company's technical reference for conforming answering devices, the customer using such answering device must either disconnect the device from the Telephone Company service, or arrange for connection of the device in accordance with Section 4.3.

4.4.6 Electrical Connections	
<b>A.</b>	<b>Minimum Protection Criteria</b> —To prevent excessive noise and cross talk in the network, the power of the signal at the central office must not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the equipment to the Telephone Company interface located on the customer's premises is specified for each customer's location but in no case can it exceed one milliwatt.
1.	To protect other services, the signal applied by the equipment to the Telephone Company interface located on the customer's premises must meet the following limits. <ul style="list-style-type: none"> <li>a. The power in the band from 3,995 Hz to 4,005 Hz must be at least 18db below the power of the signal as specified in Section 4.4.6A.</li> <li>b. The power in the band from 4,005 Hz to 10,000 Hz must not exceed 16db below one milliwatt.</li> </ul>

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**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

<b>4.4.6 Electrical Connections</b>	
<b>A. 1. (Continued)</b>	
c.	The power in the band from 10,000 Hz to 25,000 Hz must not exceed 24db below one milliwatt.
d.	The power in the band from 25,000 Hz to 40,000 Hz must not exceed 36db below one milliwatt.
e.	The power in the band above 40,000 Hz must not exceed 50db below one milliwatt.
B.	To prevent the interruption or disconnection of a call, or interference with network control signaling, the signal applied by the equipment to the Telephone Company interface, located on the customer's premises, must at no time have energy solely in the 2,450 to 2,750 Hz band. If signal power is in the 2,450 to 2,750 Hz band, it must not exceed the power present at the same time in the 800 to 2,450 Hz band.

<b>4.4.7 Acoustic or Inductive Connections</b>	
A.	Voice or data terminal equipment (including telephotograph, electrocardiogram, and electroencephalogram equipment) and customer provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit provided by the customer.
B.	Tone-type address signaling is permitted through acoustic or inductive connections; however, the services of the Telephone Company are not designed for this use and the Telephone Company makes no representation as to the reliability of address signaling performed in this manner.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.4 Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems**

4.4.7 Acoustic or Inductive Connections	
C.	<p><b>Minimum Protection Criteria</b>—To prevent excessive noise and crosstalk in the network, the power of the signal applied by the equipment to the network control signaling unit located on the customer’s premises must be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three second interval. However, to permit each customer, independent of distance from the central office, to supply signal power which at the central office approximates 12db below one milliwatt when averaged over any three second interval, the Telephone Company, at the customer’s request, will specify for each customer location the signal power at the output of the network control signaling unit but in no case can it exceed one milliwatt.</p> <ol style="list-style-type: none"> <li>1. To protect other services, the signal applied by the terminal equipment to the network control signaling unit located on the customer’s premises must meet the following limits at the output of the network control signaling unit.                     <ol style="list-style-type: none"> <li>a. The power in the band from 3,995 Hz to 4,005 Hz must be at least 18db below the power of the signal as specified under minimum protection criteria.</li> <li>b. The power in the band from 4,005 Hz to 10,000 Hz must not exceed 16db below one milliwatt.</li> <li>c. The power in the band from 10,000 Hz to 25,000 Hz must not exceed 24db below one milliwatt.</li> <li>d. The power in the band from 25,000 Hz to 40,000 Hz must not exceed 36db below one milliwatt.</li> <li>e. The power in the band above 40,000 Hz must not exceed 50db below one milliwatt.</li> </ol> </li> </ol>
D.	<p>To prevent the interruption or disconnection of a call, or interference with network control signaling, the signal applied by the equipment to the network control signaling unit located on the customer’s premises must be limited so that the signal power at the output of the network control signaling unit at no time has energy solely in the 2,450 to 2,750 Hz band. If there is signal power at the output of the network control signaling unit in the 2,450 to 2,750 Hz band, it must not exceed the power present at the same time in the 800 to 2,450 Hz band.</p>

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.5 Connections of Customer Provided Communications Systems Not Subject to Part 68 of the FCCs Rules and Regulations**

4.5.1 Direct Connections	
A.	<p>The customer provided communications system not subject to Part 68 of the FCCs rules and regulations must be installed, operated, and maintained so that the signal power (within the frequency range of 200–4,000 Hz) at the telecommunications network interface continually complies with Part 68. Customer provided communications systems not subject to Part 68 (including channels derived from such system), may be connected on a direct electrical basis at the customer’s premises with telecommunications services in accordance with this tariff provided that the connection is made through the following arrangement or equipment.</p> <ol style="list-style-type: none"> <li>1. A connecting arrangement furnished by the Telephone Company</li> <li>2. Registered or grandfathered terminal equipment, protective circuitry, or multi-line terminating systems subject to Part 68 which, either singularly or in combination, assures that all the requirements of Part 68 are met at the telecommunications network interface.</li> <li>3. The circuitry, equipment, or systems, specified in Section 4.5.1A2 which assures that all the requirements, except signal power control, of Part 68 are met, provided the customer complies with institutional procedures.</li> </ol>
B.	<p><b>Institutional Procedures</b>—The operator/maintainer responsible for the establishment, maintenance, and adjustment of the voice frequency signal power present at the telecommunications network interface must be trained to perform these functions by successfully completing one of the courses described herein, and the Affidavit Requirements described herein. Upon request, the customer must provide proper documentation to demonstrate compliance with the requirements for institutional procedures. In lieu of the training requirements, the operator/maintainer is under the control of a supervisor with the following course training.</p> <ol style="list-style-type: none"> <li>1. A training course provided by the manufacturer of the equipment used to control voice frequency signal power, or</li> <li>2. A training course provided by the customer, authorized user, or joint user who has responsibility for the entire communications system not subject to Part 68, using training materials and instructions provided by the manufacturer of the equipment used to control the voice frequency signal power, or,</li> <li>3. An independent training course (e.g., trade school or technical institution) recognized by the manufacturer of the equipment used to control the voice frequency signal power.</li> </ol>

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.5 Connections of Customer Provided Communications Systems Not Subject to Part 68 of the FCCs Rules and Regulations**

<b>4.5.1 Direct Connections</b>	
<b>B.</b>	<b>(Continued)</b>
<b>4.</b>	<b>Affidavit Requirement</b> —At least ten days advance notice, in the form of a notarized affidavit, must be given to the Telephone Company before the initial connection of a customer provided communications system not subject to Part 68 of the FCCs rules and regulations. A copy of the affidavit must also be maintained at the customer's premises. The affidavit must contain all of the following information.
<b>a.</b>	The full name, business address, and telephone number along with the signature of the customer, authorized user, or joint user who has responsibility for the operation and maintenance of the communications system not subject to Part 68.
<b>b.</b>	Information identifying the lines to which the communications system not subject to Part 68 will be connected to or arranged for connection to.
<b>c.</b>	A statement indicating all operations associated with establishment, maintenance, and adjustment of the signal power present at the telecommunications network interface will comply with Part 68.
<b>d.</b>	A statement describing how each operator/maintainer of the communications system not subject to Part 68 will meet and continue to meet the training requirements for persons installing, adjusting, or maintaining such communications systems.
<b>C.</b>	The customer provided communications system not subject to Part 68 must be arranged to promptly return the telecommunications services to an idle (on-hook) state, except when the connection is made through switching equipment, should the communications system not subject to Part 68 fail. In addition, the customer must notify the Telephone Company if the communications system not subject to Part 68 fails.
<b>D.</b>	The provisions relating to minimum protection criteria set forth in Section 4.4.6 apply when the connection is made through equipment or systems that are not registered.
<b>E.</b>	When the connection of a customer provided communications systems not subject to Part 68 of the FCCs rules and regulations is made pursuant to Section 4.5.1B, the following extraordinary procedures apply.
<b>1.</b>	The Telephone Company may invoke extraordinary procedures to protect the telecommunications network where one or more of the following conditions are present.
<b>a.</b>	Information provided in the affidavit gives reason to believe that a violation of Part 68 or the institutional procedures set forth in Section 4.5.1B is likely.
<b>b.</b>	Harm has occurred and there is reason to believe this harm was a result of operations performed under institutional procedures.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.5 Connections of Customer Provided Communications Systems Not Subject to Part 68 of the FCCs Rules and Regulations**

4.5.1 Direct Connections	
E.	(Continued)
2.	The extraordinary procedures which can be invoked by the Telephone Company, include the following.
a.	Requiring the use of a connecting arrangement which either protects solely against signal power or which assures that all of the requirements of Part 68 are met at the telecommunications network interface, (this connecting arrangement may be provided by either the Telephone Company or the customer).
b.	Discontinuance of service.
F.	In addition to the preceding regulations, when connections involve WATS lines not connected through switching equipment, the customer provided communications system not subject to Part 68 must terminate only in the State of New Hampshire LATA in terminal equipment or communications systems subject to Part 68.
G.	When connections are made to customer provided communications systems not subject to Part 68 at a premises where the customer does not originate or terminate communications, the Telephone Company may require, due to the impact on local switching and trunking, that service be furnished from a Telephone Company central office different than the central office designated by the Telephone Company to serve the premises. Under these circumstances, rates and charges equal those specified in Section 5 or Section 11 apply, as appropriate, for facilities between the central office that would serve the customer's premises and the central office from which the service is actually provided.
H.	For the purpose of these regulations, amateur radio operator's communications facilities employed in the operation of an amateur station pursuant to a license duly issued by the FCC are considered customer provided communications systems not subject to Part 68.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.6 Special Service Arrangements—Terminal Equipment**

<b>4.6.1 United States Government Provided Secrecy Equipment</b>	
<b>A.</b>	Except as otherwise provided in Section 4.6.1C, equipment of a department or agency of the Executive Branch of the US Government used for the purpose of disguising or concealing the contents or meaning of communications may, in lieu of the provision of Section 4.4 and Section 4.5, be connected to Telephone Company equipment or facilities subject to the following regulations and conditions. <ol style="list-style-type: none"> <li>1. The head of the department or agency whose equipment is to be connected, or an authorized representative, notifies the Telephone Company in writing that the connection is necessary to safeguard official information which requires protection in the interests of national defense or other confidential official information, disclosure of which to unauthorized persons would be detrimental to the public interest.</li> <li>2. The government equipment is constructed, maintained, and operated to work satisfactorily with the facilities of the Telephone Company.</li> <li>3. The connection is made by means of protective connecting equipment or arrangements furnished by the Telephone Company or the customer.</li> </ol>
<b>B.</b>	The secrecy equipment for the transmission and reception of information hereinafter called customer's equipment may be connected to the facilities of the Telephone Company by means of protective connecting equipment furnished by the Telephone Company or the customer for this purpose.
<b>C.</b>	The customer's equipment may be used in connection with any class of service, except Public Access Smartline service, furnished to the US Government.
<b>D.</b>	Portable equipment is connected by Telephone Company provided jacks.
<b>E.</b>	Terminal equipment connected to the telecommunications network in accordance with Section 4.6.1A prior to July 1, 1979, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and multi-line terminating systems subject to Part 68 of the FCCs rules and regulations must be connected to the telecommunications networks in accordance with Section 4.3.

<b>4.6.2 Recording, Reproducing, and Automatic Answering and Recording Equipment</b>	
<b>A.</b>	Recording, reproducing, and automatic answering and recording equipment may be used with the facilities of the Telephone Company. When the connection is to facilities for exchange and MTS, it is made through a connecting equipment provided by either the Telephone Company or the customer, in compliance with the minimum protection criteria specified in Section 4.4.6 and Section 4.4.7, and subject to the regulations contained herein.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.6 Special Service Arrangements—Terminal Equipment**

4.6.2 Recording, Reproducing, and Automatic Answering and Recording Equipment	
B.	<b>Recording of Two-Way Telephone Conversations</b> —Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be connected with telecommunications services in accordance with Section 4.3 and Section 4.4, subject to the following conditions.
C.	A distinctive recorder tone repeated at intervals of approximately 15 seconds is required when recording equipment is in use and is electrically connected with services of the Telephone Company, a distinctive recorder tone is not required when used by the following parties, or purpose. <ol style="list-style-type: none"> <li>1. An FCC licensed broadcast station customer for recording of two-way telephone conversations solely for broadcast over the air.</li> <li>2. The United States Secret Service of the Department of Treasury for recording of two-way telephone conversations that concern the safety and security of the President of the United States, members of his/her immediate family, or the White House and its grounds.</li> <li>3. A broadcast network or by a cooperative programming effort composed exclusively of FCC broadcast licensees to record two-way telephone conversations solely for broadcast over the air by a licensed broadcast station.</li> <li>4. For recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense’s private line system when connected to telecommunications services.</li> <li>5. On central office lines used by municipal fire departments, police departments, or other emergency answering centers of a local government or governments and assigned exclusively for the receipt of emergency calls and outgoing calls made in immediate response.</li> </ol>
D.	Voice recording equipment cannot be connected with services of the Telephone Company for the recording of two-way telephone conversations by means of an acoustic or inductive connection, except when used as specified in Section 4.6.2C.
E.	Connection may be made through portable recorder connector equipment. This equipment is connected with the telephone line through jacks installed by the Telephone Company on each line or at each station used for recording purposes. When recording is done at a cord switchboard, a portable jack box may be used.
F.	Voice recording equipment must be arranged so that it can be physically connected to and disconnected from the services of the Telephone Company, or switched on and off, by a user.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.6 Special Service Arrangements—Terminal Equipment**

4.6.2 Recording, Reproducing, and Automatic Answering and Recording Equipment	
<b>G.</b>	<b>Recording of Incoming Messages Only</b> —Direct electrical connection of recording equipment with the facilities of the Telephone Company for the recording of incoming messages only is made through recorder coupler equipment furnished, installed, and maintained by either the Telephone Company or the customer. This connecting equipment permits an attendant to use telephones on the same line to monitor the recording of incoming messages but physically prevents recording during telephone conversations. A recorder tone is not required.
<b>H.</b>	<b>Transmission of Pre-recorded Messages</b> <ol style="list-style-type: none"> <li>1. Direct electrical connection of unattended reproducing equipment with the facilities of the Telephone Company for the transmission of pre-recording messages is made through connecting equipment furnished, installed, and maintained by either the Telephone Company or the customer.</li> <li>2. When the reproducing equipment is used for public announcement purposes in association with more than one line, the lines to handle the calls received are furnished as announcement lines.</li> <li>3. With each reproducing system used for public announcement purposes, one directory listing is furnished without charge.</li> </ol>
<b>I.</b>	<b>Automatic Answering and Recording Equipment</b> —Direct electrical connection of automatic answering and recording equipment with facilities of the Telephone Company for transmitting a pre-recorded message to the calling party, if desired, and recording an incoming message only is made through connecting equipment furnished, installed, and maintained by either the Telephone Company or the customer. This connecting equipment automatically trips the ringing and holds the connection.
<b>J.</b>	Connecting equipment is available for use with exchange, PBX, and Centrex lines except that connecting equipment used for unattended operation is available only where full selective ringing is employed.
<b>K.</b>	Recording, reproducing, and automatic answering and recording equipment cannot be used to interconnect any line or channel of the Telephone Company with any other line or channel of the Telephone Company or of any other person.
<b>L.</b>	Recording, reproducing, and automatic answering and recording equipment may be connected with facilities of the Telephone Company only if the customer subscribes to a sufficient number of announcement lines to adequately handle the volume of telephone calls received without interfering with any of the services offered by the Telephone Company. In the event that the use of equipment causes interference, the Telephone Company has the right to discontinue service without prior notification to the customer.

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**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.6 Special Service Arrangements—Terminal Equipment**

**4.6.3 Telephotograph, Electroencephalogram and Electrocardiogram Equipment**

A. Telephotograph equipment is no longer available. Telephotograph equipment is provided by the press, law enforcement agencies, the armed forces, civilian defense agencies, or the United States Weather Bureau, and connected to Telephone Company facilities can be continued at existing locations only.

**4.6.4 Hazardous or Inaccessible Locations**

A. Except as otherwise provided in Section 4.6.4B, facilities to serve hazardous or inaccessible locations are normally provided by the customer to a location on the telecommunications network as determined by the Telephone Company. If Telephone Company construction is required, it is furnished in accordance with the Special Condition regulations specified in Section 2.1.5.

B. Terminal equipment connected to the telecommunications network in accordance with Section 4.6.4A, prior to July 1, 1979, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and multi-line terminating systems subject to Part 68 of the FCC's rules and regulations must be connected to the telecommunications network in accordance with Section 4.3.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.7 Special Service Arrangements—Communications Systems**

<b>4.7.1 United States Army, Navy and Air Force</b>	
<b>A.</b>	Except as otherwise provided in Section 4.7.1C, facilities of a telephone system of the US Department of the Army, Navy, or Air Force that serves an establishment operated and administered under the direction of the Department and commanded by authorities of the Department and which is located generally within the boundaries of the establishment may, in lieu of the provisions of Section 4.4 and Section 4.5, be connected to the telecommunications network if the Secretary of the appropriate Department certifies in writing that reasons of military necessity require that the establishment be served by a telephone system of the Department. In addition, the facilities of a temporary telephone system of the Department located off a permanent establishment of the Department for maneuvers, mobilization tests, or technical service tests may be so connected.
<b>B.</b>	Except as otherwise provided in Section 4.7.1C, facilities of the US Department of the Army, Navy, or Air Force, other than those described in Section 4.7.1A may, in lieu of the provisions of Section 4.4 and Section 4.5, be connected by means of switching or connecting equipment furnished by the Telephone Company, to a PBX switchboard or other switching or terminal equipment for communications with stations and private line facilities associated with the switching or terminal equipment, if the Secretary of the appropriate Department or an authorized representative notifies the Telephone Company in writing that the connection is required for reasons of military necessity the Department's facilities can be connected to the telecommunications network only in cases of emergency involving safety of life or property, unless the Department's facilities are in locations where it is impracticable for the Telephone Company to furnish its facilities.
<b>C.</b>	Terminal equipment and multi-line terminating systems connected to the telecommunications network in accordance with Section 4.7.1A and Section 4.7.1B, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and multi-line terminating systems subject to Part 68 of the FCCs rules and regulations must be connected to the telecommunications network in accordance with Section 4.3.

<b>4.7.2 Power, Pipeline and Railroad Companies</b>	
<b>A.</b>	Except as otherwise provided in Section 4.7.2E, facilities of an electric power company, an oil, oil products, or natural gas pipeline company, or a railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company may, in lieu of the provisions of Section 4.4 and Section 4.5, be connected with the telecommunications network for the following purposes. (Customer facilities referred to herein do not include mobile radio telephone facilities.)
<b>1.</b>	In cases of emergency involving safety of life or property.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.7 Special Service Arrangements--Communications Systems**

4.7.2 Power, Pipeline and Railroad Companies	
A.	(Continued)
2.	In cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public, and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad rights-of-way, structures, or equipment.
3.	In cases where customer facilities serve locations where it is impracticable, because of hazard or inaccessibility, for the Telephone Company to furnish its facilities.
4.	During an interim period in cases where the customer has arranged for replacement of customer facilities with facilities of the Telephone Company.
B.	Facilities of the customer may be connected to PBX switchboards or other switching or terminal equipment located in the same or different primary calling areas, for communications with stations and private line facilities associated with the switching or terminal equipment, provided that, within the same primary calling area, a PBX switchboard or other switching or terminal equipment for exchange services is not connected with telephones of the customer, except telephones associated with party line right-of-way circuits requiring line termination at the PBX, nor with private switching equipment of the customer except switching equipment used exclusively for dispatching, or line switching equipment not connected with telephones within the same primary calling area.
C.	Circuits of the customer are connected to a central office line to form a through connection only via manual switching equipment, or an attendant's position of dial PBX equipment. The equipment or position may be located at either or both ends of the customer's circuit.
D.	Connection of a circuit of the customer, as specified in Section 4.7.2A2 through Section 4.7.2A4 may be established at either end of the circuit, but cannot be established at both ends simultaneously.
E.	Facilities of the Telephone Company connected with facilities of the customer, cannot be used for communications of other than the customer, except that the facilities may be used for the communications of, and be connected with, facilities furnished by the Telephone Company to other companies which are owned and/or operated as follows. <ol style="list-style-type: none"> <li>1. Operated with the customer as parts of an integrated electric power, oil, oil products, or natural gas pipeline systems, or railroad system under direct or common ownership or control</li> <li>2. Own or operate an electric power, pipeline, or railroad system jointly with the customer</li> </ol>

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.7 Special Service Arrangements-Communications Systems**

<b>4.7.2 Power, Pipeline and Railroad Companies</b>	
<b>E. (Continued)</b>	
<b>3.</b>	Own or operate electric power, pipeline, or railroad facilities interconnected with those of the customer.
<b>F.</b>	Telephone Company facilities when connected in accordance with Section 4.7.2E, may be used for exchange or MTS of other companies specified in Section 4.7.2E1, 4.7.2E2 or Section 4.7.2E3, including calls originated by employees of these companies, only under the circumstances set forth in Section 4.7.2A1 and Section 4.7.2A2.
<b>G.</b>	Terminal equipment and multi-line terminating systems connected to the telecommunications network in accordance with Section 4.7.2A through Section 4.7.2D, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment unless subsequently modified. New installations of terminal equipment and multi-line terminating systems subject to Part 68 of the FCCs rules and regulations must be connected to the telecommunications network in accordance with Section 4.3.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.8 Protection Equipment for Services to Power Stations**

4.8.1 General	
A.	Protection equipment is designed to protect Telephone Company services extending to electric power generating and distributing locations from high voltage hazards experienced when ground potentials rise due to faults in the electric power system.
B.	The equipment required to isolate or neutralize the electrical hazard is provided by the Telephone Company. However, the customer has the option to furnish the equipment required to neutralize electrical hazards, subject to the approval by the Telephone Company of the proper levels of protection and the equipment to be provided by the customer. All equipment to neutralize electrical hazards at a given location must be provided by either the Telephone Company or the customer.
C.	The customer must furnish the technical data needed by the Telephone Company to determine the degree of protection required, and the Telephone Company determines the proper levels of protection to isolate or neutralize the electrical hazard.
D.	The customer must notify the Telephone Company of all power station changes affecting the degree of protection necessary.
E.	The number of protective devices billed is in accordance with customer service requirements.
F.	S&E charges, monthly rates, premises work charges and other applicable rates and charges apply.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**  
**4.9 Connecting Arrangements**

4.9.1 General	
A.	Except as otherwise provided in Section 4.5, installations of new connecting arrangements can not be made under the following conditions. <ol style="list-style-type: none"> <li>1. After July 1, 1979, for connection of terminal equipment</li> <li>2. After January 1, 1980, for connection of multi-line terminating systems</li> <li>3. After May 1, 1983, for connections of terminal equipment or multi-line terminating systems to certain private line services.</li> </ol>
B.	Treatment with respect to grandfathered installations which include connecting arrangements is covered in Section 4.4.
C.	S&E charges, monthly rates, and premises work charges apply in addition to all other applicable rates and charges for the associated services and equipment.

4.9.2 Data Access Arrangement	
A.	Data access arrangements are available for connection of data transmitting and/or receiving equipment to the exchange and MTS network.
B.	For data access arrangements for unattended sending and receiving through a voltage-type control interface, an automatic calling unit may be provided.
C.	The data access arrangements for unattended sending and receiving through a contact closure-type interface is not for use with an automatic calling unit.

4.9.3 Voice Connection Arrangements	
A.	For an arrangement to transfer up to four trunks to a like number of telephones, with immediate restoral, a monthly rate is applicable when an automatic voice connection arrangement (USOC CD7, CD8, CD9 or CDH) is the interface with the terminal equipment. In addition, rates and charges apply for trunk multipling arrangements.
B.	For an arrangement to transfer one trunk to a telephone, with delayed restoral (USOC CDQ), a monthly rate is applicable when an automatic voice connection arrangement (USOC CD7, CD8, CD9 or CDH) is the interface with the terminal equipment. In addition, rates and charges apply for trunk multipling arrangements.
C.	For an arrangement with Telephone Company provided signaling equipment (USOC C23), the S&E charge is not applicable if installed at the same time as the associated equipment.
D.	For an arrangement with customer provided signaling equipment, the S&E charge is not applicable if installed at the same time as the associated equipment.

Verizon New England Inc.

**4. Connections of Customer Premises Equipment to the Telecommunications Network**

**4.9 Connecting Arrangements**

4.9.3 Voice Connection Arrangements	
E.	An arrangement to associate message registers where the customer provides the multi-line terminating system and the necessary equipment to associate the system telephones and the message registers with central office trunk lines is available and provided only if the local serving central office is equipped with message registers. In addition, a signal grade channel (Private Line Type 1001), is required between the local serving central office and the customer's premises with each trunk line furnished.
F.	An arrangement to permit the termination of customer provided tie lines with customer provided channel signaling in PBX or Centrex systems is also available.
G.	The alarm coupler automatic arrangement is used for the connection of alarm devices, such as burglar and fire alarm systems, capable of transmitting pre-recorded voice messages over a predetermined telephone number. The alarm coupler is designed to accept dial pulses generated by terminal equipment and to condition these pulses for transmission. It may be used with rotary dial or Touch Tone Calling service one-party exchange lines, dial PBX or Centrex lines.

4.9.4 Special Arrangements	
A.	Recorder connector equipment special arrangement is used under the following situations.
1.	For the connection of attended recording equipment with the facilities of the Telephone Company.
2.	With private line service which has no connection with the telecommunications network, or for use on central office lines used by municipal fire and police departments or other emergency answering centers of a local government and assigned exclusively for the receipt of emergency calls. [Note: Available to existing customers at present locations only.]
3.	With exchange lines to record incoming messages only. The transfer relay cut off arrangement is required to permit monitoring during recording and conversation without recording. [Note: No longer available.]
B.	Recorder coupler equipment special arrangement is for the connection of unattended recording, reproducing, and automatic answering and recording equipment with the facilities of the Telephone Company.
C.	Voice Connecting Arrangement provides for the connection of answer only terminal equipment for following transmission or connection requirements.
1.	Two-way transmission
2.	Receive only transmission and automatic volume limiting
3.	To provide for the connection of automatic answering devices to central office lines.

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4. Connections of Customer Premises Equipment to the  
Telecommunications Network

4.9 Connecting Arrangements

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4.9.4 Special Arrangements	
D.	Announcement lines associated with recording equipment are furnished as specified in Section 5.

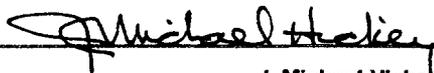
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**5. Exchange Service**  
**5.1 Basic Exchange Service**

Rates and charges for services explained herein are contained in Part M, Section 1.5.

5.1.1	Description
A.	<b>General</b> —Main telephone exchange service consists of basic exchange services as specified in this section, and Extended Local service which is described in Section 6.
B.	Service is provided on a monthly basis and is available as either residence or business. Exchange services when provided from suitably equipped central offices include touch tone calling capability. <ol style="list-style-type: none"> <li>1. <b>Residence</b> service rates apply if the service is used or provided as follows.                             <ol style="list-style-type: none"> <li>a. Service is provided at a residence location</li> <li>b. The use of service is primarily social or domestic</li> <li>c. Primary use is restricted to the residential customer and members of the household.</li> </ol> </li> <li>2. <b>Business</b> service rates apply if the service does not qualify as residence service.</li> </ol>
C.	Basic service is provided on an unlimited and measured basis. <ol style="list-style-type: none"> <li>1. <b>Unlimited</b> service provides for unlimited calling within the exchange and to the additional exchanges included in the extended local service area. Where a municipality is served by more than one exchange or locality and the extended local service area for the exchange does not include the entire municipality, municipal calling service provides intramunicipal calling without the application of toll charges.</li> <li>2. <b>Measured</b> service provides for calling on an initial period one message unit basis within the exchange and to the additional exchanges included in the extended local service area, and within municipalities.                             <ol style="list-style-type: none"> <li>a. Measured residence service is provided only if the customer does not have business (C) main telephone exchange service at the same premises.</li> </ol> </li> <li>3. <b>Measured Service Four Element (4E)</b> provides for calling on a measured basis within the exchange and to the additional exchanges included in the extended local service area and within municipalities.                             <ol style="list-style-type: none"> <li>a. When measured service-4E is offered, existing message unit based options for business customers, except for PASL and mobile telephone services, are eliminated.</li> </ol> </li> </ol>

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 President-NH

Administrative Filing

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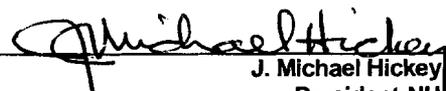
**5. Exchange Service**  
**5.1 Basic Exchange Service**

<b>5.1.2 Restrictions</b>	
<b>A. Unlimited Service</b>	
<b>1. Residence</b>	
<b>a.</b>	Unlimited two-party service is available to existing customers at present locations only in the same or lesser quantities, or to customers converted from residence four-party service during the six months following July 1, 1995 conversion date until December 31, 1995.
<b>b.</b>	Unlimited four-party service is no longer available.

<b>5.1.3 Use of Service-Residence</b>	
<b>A.</b>	Unlimited residence service and unlimited business or business measured service-4E may be furnished on the same premises provided that the lines are non-hunting and the residence service, when located in the business portion of the premises, is arranged to prevent outward calling and is not used for business purposes.
<b>B.</b>	The use of unlimited residence exchange service is restricted to the customer and members of the household.

<b>5.1.4 Use of Service-Business</b>	
<b>A.</b>	Unlimited business service and business measured service-4E service from the same exchange are not furnished on the same premises except for the following situations.
<b>1.</b>	A customer with Public Access Line (PAL) service may have unlimited business exchange service for his own use.
<b>2.</b>	A customer with measured service-4E Private Branch Exchange (PBX) service providing service to residential tenants in clubs, lodging houses, dormitories, nurses' homes, apartment houses and to patients of the customer in hospitals and to tenants or guests of hotels and motels may have unlimited business exchange service for his own use.
<b>3.</b>	A customer with measured ISDN digital subscriber line(s) equipped with an optional circuit switched data local usage package may have unlimited business exchange service on the same premises.
<b>4.</b>	A customer with the unlimited Flat Rate ISDN BRI market trial offer as specified in Part A, Section 14, Page 1, 14.1.3.
<b>B.</b>	Unlimited or measured service-4E business service and unlimited residence service may be furnished on the same premises provided that the lines are nonhunting and the residence service when located in the business portion of the premises is arranged to prevent outward calling and is not used for business purposes.

(N)  
(N)

  
 J. Michael Hickey  
 President-NH

**5. Exchange Service**  
**5.1 Basic Exchange Service**

<b>5.1.4 Use of Service--Business</b>	
C.	The use of unlimited business exchange or business measured service-4E service is restricted to the customer, his agents, and employees when engaged in his business; to residential tenants of the customer in clubs, lodging houses, hotels and motels (tenants or guests), marinas (transient guests or tenants), fraternity houses, dormitories, nurses' homes, apartment houses; to patients of hospitals; to patrons of the customer in connection with automatic dialing telephone units arranged for the origination of telephone calls only to pre-recorded telephone numbers and to joint users as arranged for.

<b>5.1.5 Billing</b>	
A.	When a business customer has two or more measured service-4E exchange lines of the same class of service terminating at the same premises, one bill, including charges for services associated with such lines, may be rendered to the customer, provided that the lines are connected to the same central office and are in the same billing period.

<b>5.1.6 Localities and Exchanges of Connection</b>	
A.	When an area which otherwise would constitute one exchange is divided by a state boundary, the additional exchange so formed is referred to as a locality. The exchange that serves the locality is called the exchange of connection.
B.	The location of the customer governs the administration of the appropriate tariff rates and regulations for exchange service, and for services furnished between these exchanges, the area is as if it were one exchange. For other purposes, these exchanges are administered as separate exchanges.
C.	Each exchange is considered to be in the local service area of its paired exchange. Exhibits 5.1.6-1 and 5.1.6-2 show localities with their exchange of connection in another jurisdiction and exchanges of connection serving localities in adjoining jurisdictions.

5. Exchange Service  
 5.1 Basic Exchange Service

5.1.6 Localities and Exchanges of Connection	
Exhibit 5.1.6-1 Localities and Their Exchanges of Connection	
Locality	Exchange of Connection
Monroe	Barnet, VT
North Walpole	Bellows Falls, VT
Orford	Fairlee, VT
Piermont	Bradford, VT
Plainfield	Windsor, VT
South Hampton	Amesbury, MA
West Chesterfield	Brattleboro, VT
West Lebanon	White River Junction, VT

**5. Exchange Service**  
**5.1 Basic Exchange Service**

<b>5.1.6 Localities and Exchanges of Connection</b>	
<b>Exhibit 5.1.6-2 Exchanges of Connection and Their Locality</b>	
<b>Exchange of Connection</b>	<b>Locality</b>
Claremont	Weathersfield, VT
Colebrook	Lemington, VT
Dover	Eliot, ME
Errol	Wilson's Mills, ME
Groveton	Maidstone, VT
Hanover	Norwich, VT
Lancaster	Guildhall, VT
Lyme	Thetford, VT
Milton	West Lebanon, ME
Milton Mills	Acton, ME
North Stratford	Bloomfield, VT
Portsmouth	Kittery, ME
Rochester	South Lebanon, ME
Somersworth	Berwick, ME
Walpole	Westminster, VT
West Stewartstown	Canaan, VT
Woodsville	Wells River, VT

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.1 Systematic Reclassification</b>	
A.	<p>For the purpose of determining exchange service monthly rates, exchanges are classified in rate groups according to the total number of main telephone exchange lines in a local service area. The local service area is the area within which customers make calls without the payment of toll charges and may include one or more exchanges.</p> <p>1. Where the local service area of the exchange includes other exchanges, the rate group classification of the principal exchange is based upon the number of main telephone exchange lines in the principal exchange, to which is added the number of main telephone exchange lines in each of the other exchanges.</p>
B.	<p>Rate group classification and limits are contained in Exhibit 5.2.1-1. Exchanges and localities and their associated rate groups are contained in Exhibit 5.2.1-2. Portions of an exchange or locality may be placed in a rate group different from the remainder of its exchange or locality due to the availability of Municipal Calling. An exchange is reclassified to the applicable higher rate group and takes the rates and services of that rate group under the following circumstances.</p> <p>1. When the total main telephone exchange lines in the local service area exceed the upper limits of the rate group for two consecutive annual study periods.</p> <p>2. Coincident with the introduction of extended local service if, based upon the most recent annual study period at the time of the customer poll, the total main telephone exchange lines in the new local service area exceed the upper limit of the rate group. In instances when no customer poll is required since the total main telephone exchange lines in the new local service area do not exceed the upper limit of the rate group, based upon the most recent annual study period at the time of the Telephone Company decision to provided extended local service, the exchange will be reclassified in accordance with Section 5.2.1B1. The local service area of an exchange may be enlarged by combining it with one or more additional contiguous or noncontiguous exchanges.</p> <p>3. Where Municipal Calling is provided, reclassification is in accordance with Section 5.2.1B1. Commencing with the June 1980 study, main telephone exchange lines included in the local service area of a customer as a result of Municipal Calling, are also included in the annual exchange classification study. If Municipal Calling extends the local service area of only a portion of the exchange or locality, it is possible that that portion of the exchange or locality will be reclassified to a rate group which differs from the rate group for the remainder of the exchange or locality.</p>
C.	<p>An exchange is reclassified to the applicable lower rate group and takes the rates and services of that rate group when the total main telephone exchange lines in the local service area is less than the lower limit of the rate group for two consecutive annual study periods.</p>
D.	<p>When an exchange meets the conditions set forth in Section 5.2.1B or Section 5.2.1C, the Telephone Company arranges for its reclassification by filing revised tariff pages with the PUC.</p>

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.1 Systematic Reclassification</b>	
E.	Exchanges reclassified in accordance with Section 5.2.1B1 and Section 5.2.1C have the rates and services of the applicable rate group applied to the first full billing period subsequent to the effective date of the change in rate group.
F.	Total main telephone exchange lines in the local service area of each exchange shall be verified annually using the Telephone Company's official report of main exchange lines in service on June 30 of each year. This date is considered the annual study period.
G.	Exchange classifications and rates in effect June 29, 1963, remain in effect until reclassified in accordance with the regulations contained herein, the first study period for purpose of these regulations was June 30, 1963.

5. Exchange Service  
 5.2 Application of Rates and Charges

5.2.1 Systematic Reclassification	
Exhibit 5.2.1-1 Rate Group Classifications and Limits	
Exchange Rate Group	Total Main Telephone Exchange Lines in Local Service Area
Group A	0 - 5,000
Group B	5,001 - 13,000
Group C	13,001 - 31,000
Group D	31,001 - 75,000
Group E	75,001 - 185,000

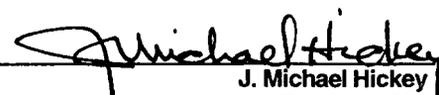
Verizon New England Inc.

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

5.2.1 Systematic Reclassification	
Exhibit 5.2.1-2 Exchanges and Localities	
Exchanges or Locality	Rate Group
Alstead	D
Ashland	C
Barrington	D
Bartlett	C
Bedford	E
Belmont	D
Berlin	B
Bethlehem	C
Bristol	D
Campton	C
Canaan	C
Candia	E
Canterbury	D
Center Harbor	D
Center Ossipee	C
Center Sandwich	D
Charlestown	C
Claremont	C
Colebrook	B
Concord	D
Conway	D
Danbury	C
Deerfield	E

(C)

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 J. Michael Hickey  
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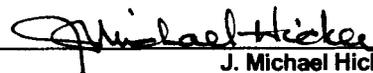
Docket No. DT 03-002

Verizon New England Inc.

5. Exchange Service  
 5.2 Application of Rates and Charges

5.2.1 Systematic Reclassification	
Exhibit 5.2.1-2 Exchanges and Localities	
Exchanges or Locality	Rate Group
Derry	E
Dover	E
Dublin	D (C)
Durham	D
Enfield	D (C)
Epping	D
Epsom	D
Errol	A
Exeter	E
Farmington	C
Fitzwilliam	D
Franconia	C
Franklin	D
Goffstown	E
Gorham	C (C)
Greenfield	C
Greenville	D (C)
Groveton	B
Hampstead	E
Hampton	D
Hancock	C (C)
Hanover	D (C)
Harrisville	D (C)

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 President-NH

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Verizon New England Inc.

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

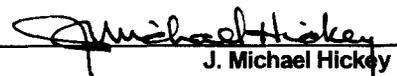
5.2.1 Systematic Reclassification	
Exhibit 5.2.1-2 Exchanges and Localities	
Exchanges or Locality	Rate Group
Nashua	E
New Boston	E
Newmarket	E
Newport	D
North Conway	C
North Strafford	B
North Walpole Locality	B
North Woodstock	C
Northwood	D
Orford Locality	B
Pelham	E
Penacook	D
Peterborough	C
Piermont Locality	B
Pike	B
Pittsburg	A
Pittsfield	D
Plainfield Locality	D
Plaistow	E
Plymouth	C
Portsmouth	E
Raymond	D
Rindge	C

(C)

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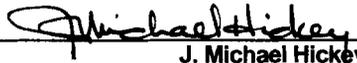
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**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.1 Systematic Reclassification</b>	
<b>Exhibit 5.2.1-2 Exchanges and Localities</b>	
<b>Exchanges or Locality</b>	<b>Rate Group</b>
Rochester	D
Rumney	C
Rye Beach	D
Salem	E
Sanbornville	C
Seabrook	D
Somersworth	D
South Hampton Locality	D
Spofford	D
Sullivan	C
Sunapee	C
Suncook	E
Tamworth	C
Tilton	D
Troy	D
Twin Mountain	C
Walpole	C
Warren	C
West Chesterfield Locality	D
West Lebanon Locality	D
Westmoreland	D
West Stewartstown	A
Whitefield	C

(C)  
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Verizon New England Inc.

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**5. Exchange Service**  
**5.2 Application of Rates and Charges**

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<b>5.2.1 Systematic Reclassification</b>	
<b>Exhibit 5.2.1-2 Exchanges and Localities</b>	
<b>Exchanges or Locality</b>	<b>Rate Group</b>
Winchester	D (C)
Wolfeboro	D
Woodsville	C (C)

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Northern New England Telephone Operations LLC  
 d/b/a FairPoint Communications NNE

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

**5.2.1a Basic Exchange Service - Business**

(N)

- A.** Business Exchange Rates are offered as follows.
- 1.** Month-to-month.
  - 2.** Term commitments of 12-months, 24-months and 36 months
- a.** Early Termination Charges:
- (i).** If a customer terminates services before the end of their term commitment, the customer will pay early termination charges as specified in **(ii)** following. The customer will not pay termination liability charges under the following circumstances:
    - If the customer terminates the service before the end of their term commitment in order to subscribe to another FairPoint service of greater value.
    - If the customer terminates the service before the end of their term commitment in order to subscribe to another FairPoint service and commits to a term plan of a duration that is equal to or greater than the time remaining under their current term commitment.
    - If the customer terminates service at the end of the final month of the term commitment.
    - If the customer negotiates a new term commitment plan for the same service before the current term expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.
  - (ii).** Early termination charges will be calculated as follows:
    - If a customer cancels service within the first year of a term agreement, whether in a 1, 2 or 3 year agreement, the early termination fee is 100% of the remaining balance.
    - If a customer cancels service within the second year of a term agreement, whether in a 2 or 3 year agreement, the early termination fee is 50% of the remaining balance.
    - If a customer cancels service within the third year of a term agreement, in a 3 year agreement, the early termination fee is 25% of the remaining balance
  - (iii)** End of Term Options. Prior to the end of the term commitment period, the customer may select one of the following options to be effective at the end of the term:
    - Renew their term commitment,
    - Arrange for termination of the service,
    - Convert to month-to-month service.

In the event the customer does not select one of the above options, the customer will be converted to a successive one-year, two-year or three-year agreement at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term.

(N)

Northern New England Telephone Operations LLC  
 d/b/a/ FairPoint Communications NNE

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

5.2.1a	Basic Exchange Service - Business
(iv)	<p>Early termination charges will not be assessed under the following circumstances:</p> <ul style="list-style-type: none"> <li>• If the rate for the service is increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges.</li> <li>• The customer moves existing service to either a new location within the same address and/or same building (inside move) or to a new location at a different address and/or different building (outside move) and maintains that service for the remainder of the term; The number of lines in service at the new location must be greater than or equal to the number of lines in service at the former location. The agreement will be moved with the service.</li> <li>• The customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable;</li> <li>• The customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or,</li> <li>• The customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the value of the new term commitment is equal to or greater than the remaining value of the current term commitment, and the Company or its wireline affiliates provides the new service via tariff, similar documents, commercial agreements, or a Customer Specific Pricing Contract (CSP), or a Large System-Specific Pricing Plan (LSPP), and the order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its wireline affiliates at the same time.</li> </ul>
(v).	<p>In the event the customer terminates service within the first 30 days, the customer will be liable for the applicable monthly rate incurred by the customer and non-recurring charges; however, the termination liability will be waived. If the customer terminates service after 30 days but prior to completion of the term commitment period, the customer shall be liable for an early termination charge and non-recurring charges.</p>
B.	<p>Temporary suspension of service is applicable to Basic Exchange Service term plans as specified in the tariff.</p>
C.	<p>Transfer of Service: At the sole discretion of the Telephone Company, written permission may be granted to assign the obligation to pay Term Commitment charges to another customer at the same location for a transfer of service charge and an S&amp;E charge for transfer of service. In addition to assuming responsibility to pay the Term Commitment charges, the new customer assumes the conditions applicable to the Basic Exchange Service at the time of the transfer. Transfer of service without permission is not allowed.</p>

(N)

(N)

Northern New England Telephone Operations LLC.  
d/b/a/ FairPoint Communications NNE

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

**5.2.1a Basic Exchange Service - Business**

(N)

- D. Line Additions: Additional lines may be added to an existing system at any time during the System's Term Commitment. The agreement for all growth lines will be coterminous with the expiration date of the system's Term Commitment. Regardless of when ordered, all lines are billed at the same rate.
- E. Service Establishment Charges:
  - 1. Business customers who sign up for any Term Commitment for Business Basic Exchange service in conjunction with the installation of a network access line will receive a waiver of the S&E charges associated with the installation of the network access line. Installation charges for DID service, S&E charges for moving and premises work charges are not included in the waiver for installing a network access line.
  - 2. The full S&E charge will be applied if the customer leaves FairPoint or cancels any term line before the completion of the term commitment. In addition, customers will be subject to termination liability of the term commitment for Business Basic Exchange service.

(N)

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.2 Local Messages</b>	
<b>A. Local Measured Service</b>	
1.	For the timing of messages, the initial and overtime periods are in message units of five minutes each or fraction thereof. The monthly rate provides an initial 30 minute message unit allowance as described in Section 5.2.9.E.
<b>B.</b>	Local calls within an exchange, between exchanges, and between exchanges and localities in the local service area may be handled on a station-to-station or person-to-person basis as collect, charge to a third telephone number, or charge to a Calling Card number, in accordance with the following regulations. The transfer of charges to a third telephone which is a PASL payphone telephone is not allowed.
1.	For a call within the same exchange or locality, the local message charge is the same as that for an intrastate operator handled station-to-station or person-to-person noncoin toll call in the lowest mileage band.
2.	For a call between exchanges or between exchanges and localities, the local message charge is the same as that for an intrastate operator handled station-to-station or person-to-person noncoin toll call of the same distance.

(C)  
 (C)

<b>5.2.3 Trunk Lines</b>	
<b>A.</b>	Trunks for business are furnished on a measured service-4E or an unlimited service basis and for residence on a measured, measured service-4E, or unlimited basis in accordance with the service offerings for main telephone exchange service in each exchange.
1.	<b>Residence</b>
a.	One-party unlimited service is furnished at the monthly rate applicable in the exchange.
b.	One-party line measured service is furnished at the rate applicable in the exchange. Additional message units are the same as for one-party line measured service.
c.	One-party line measured service-4E is furnished at the rate applicable in the exchange. Additional local usage charges are the same as with one-party measured service-4E.
2.	<b>Business</b> — The PBX trunk line rate element is comprised of all of the following components.
a.	<b>Network Access</b> — Each PBX trunk line customer must pay a certain amount attributable to network access. The amount is calculated on a per line basis.
b.	<b>Conduit</b> — Each PBX trunk line customer must pay a certain amount per line attributable to conduit.
c.	Usage

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

5.2.4 Service and Equipment Charges	
A.	Basic exchange service is subject to S&E charges on a business or residence basis, which are in addition to the rates and charges for associated services or equipment. The charges apply for the following activities.
1.	Installation of a network access line.
a.	The residence S&E charge is reduced by one-half, (not to exceed \$30.00) for customers certified as eligible to participate in the Link Up New Hampshire program.
2.	Change in the grade or class of service.
a.	The residence S&E charge to change the grade or class of service does not apply to residence customers who have been converted from unlimited four-party service for one occasion during the six months following the conversion date of July 1, 1995 until December 31, 1995.
3.	Change from residence to business or vice versa.
4.	Change a telephone number.
5.	Rearrangement of combined billing.
6.	Transfer of service.
7.	Install seven-digit intraLATA toll blocking.
a.	The residence S&E charge to install seven-digit intraLATA toll blocking does not apply when this blocking option is installed or removed within 60 days of the installation of a network access line.

5.2.5 Municipal Calling Service	
A.	Municipal Calling is an arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between the exchanges or localities serving the same municipality. Dial station-to-station service, as defined in Section 9, within a municipality is not chargeable as toll except for calls made to or from foreign exchange lines unless dial tone for the foreign exchange line is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.
1.	For the Peterborough municipality served by Greenfield, Municipal Calling is provided only to customers in service prior to July 22, 1987.
B.	Municipalities, serving exchanges and/or localities where Municipal Calling applies for Telephone Company exchanges and localities are shown in Exhibit 5.2.5-1.
C.	<b>Intramunicipal Calls</b> placed from PASL payphones to an exchange outside the local service area will be timed and rated the appropriate PASL payphone user local charge if the called number was customer dialed and the call was charged to a Telephone Company calling card number.

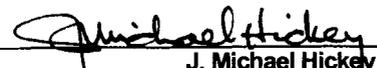
Verizon New England Inc.

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.5 Municipal Calling Service</b>		
<b>Exhibit 5.2.5-1</b>		
<b>Municipal Calling Service—Municipalities and Serving Exchanges and Localities</b>		
Municipality	Serving Exchanges and/or Localities or Portions Thereof	Rate Group
Acworth	Charlestown	C
	Newport	D
Alton	Barnstead (IC)	
	Gilmanton Iron Works (IC)	
	Laconia	D
	New Durham (IC)	
	Wolfeboro	D
Amherst	Bedford	E
	Nashua	E
Antrim	Antrim (IC)	
	Hancock	C
	Hillsboro (IC)	
	Hillsboro Upper Village (IC)	
Barnstead	Barnstead (IC)	
	Gilmanton Iron Works (IC)	
	Northwood	D
Barrington	Dover	E
	Durham	D
	Northwood	D
	Rochester	D

(C)  
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 J. Michael Hickey  
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5. Exchange Service  
 5.2 Application of Rates and Charges

5.2.5 Municipal Calling Service		
Exhibit 5.2.5-1 Municipal Calling Service—Municipalities and Serving Exchanges and Localities		
Municipality	Serving Exchanges and/or Localities or Portions Thereof	Rate Group
Bennington	Antrim (IC)	
	Greenfield	C
	Hancock	B
Canterbury	Belmont	D
	Franklin	D
Carroll	Bretton Woods (IC)	
	Jefferson	B
Charlestown	Charlestown	B
	Claremont	C
	North Walpole Locality	B
Chester	Derry	E
	Raymond	D
Deering	Antrim (IC)	
	Greenfield	C
	Henniker (IC)	
	Hillsboro (IC)	
	Weare (IC)	
Dublin	Marlborough	C
	Peterborough	C
Ellsworth	North Woodstock	C
	Rumney	C

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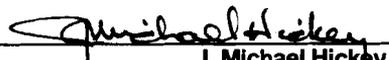
**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.5 Municipal Calling Service</b>		
<b>Exhibit 5.2.5-1</b>		
<b>Municipal Calling Service—Municipalities and Serving Exchanges and Localities</b>		
<b>Municipality</b>	<b>Serving Exchanges and/or Localities or Portions Thereof</b>	<b>Rate Group</b>
Epping	Newmarket	E
	Raymond	D
Epsom	Chichester (IC)	
	Northwood	D
Farmington	Barnstead (IC)	
	Farmington	C
Francestown	Antrim (IC)	
	Greenfield	C
Freemont	Chester (IC)	
	Epping	D
Gilmanton	Alton (IC)	
	Belmont	D
	Laconia	D
	Pittsfield	D
Goffstown	Bedford	E
	Dunbarton (IC)	
	Manchester	E
Grafton	Danbury	C
	Enfield	D

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Verizon New England Inc.

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.5 Municipal Calling Service</b>		
<b>Exhibit 5.2.5-1 Municipal Calling Service—Municipalities and Serving Exchanges and Localities</b>		
<b>Municipality</b>	<b>Serving Exchanges and/or Localities or Portions Thereof</b>	<b>Rate Group</b>
Greenfield	Antrim (IC)	
	Greenfield	C
	New Boston	E
	Peterborough	C
Hancock	Antrim (IC)	
	Hancock	B
Hanover	Canaan	C
	Hanover	D (C)
	Lebanon	D
	Lyme	C
Harrisville	Dublin	D (C)
	Hancock	C (C)
	Harrisville	C
	Marlborough	C
	Peterborough	C
Hinsdale	West Chesterfield Locality	D
	Winchester	D (C)
Hopkinton	Concord	D
	Contoocook (IC)	
	Weare (IC)	
Jefferson	Gorham	C (C)
	Whitefield	C (C)

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**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.5 Municipal Calling Service</b>		
<b>Exhibit 5.2.5-1 Municipal Calling Service—Municipalities and Serving Exchanges and Localities</b>		
<b>Municipality</b>	<b>Serving Exchanges and/or Localities or Portions Thereof</b>	<b>Rate Group</b>
Kingston	Exeter	E
	Plaistow	E
Lee	Epping	D
Lemster	Marlow	D
	Newport	D
Livermore	Conway	C
	North Woodstock	C
Londonderry	Manchester	E
	Nashua	E
Loudon	Belmont	D
	Chichester (IC)	
	Concord	D
Marlow	Marlow	D
Meredith	Bristol	D
	Center Harbor	D
	Tilton	D
Merrimack	Bedford	E
	Manchester	E
	Milford	E
	Nashua	E
Mont Vernon	Bedford	E
	Wilton (IC)	

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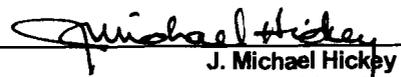
**5. Exchange Service**  
**5.2 Application of Rates and Charges**

5.2.5 Municipal Calling Service		
Exhibit 5.2.5-1 Municipal Calling Service—Municipalities and Serving Exchanges and Localities		
Municipality	Serving Exchanges and/or Localities or Portions Thereof	Rate Group
Moultonborough	Center Harbor	D
	Center Ossipee	C
	Center Sandwich	D
	Melvin Village (IC)	
Nelson	Harrisville	D
	Marlow	D
New Boston	Bedford	E
	Weare (IC)	
Newbury	Bradford (IC)	
	Sunapee	C
	Sutton (IC)	
New Durham	Alton (IC)	
	Barnstead (IC)	
	Wolfeboro	D
New Ipswich	Greenville	C
Northfield	Belmont	D
	Franklin	D
Nottingham	Deerfield	E
	Durham	D
	Newmarket	E
	Northwood	D
	Raymond	D

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**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.5 Municipal Calling Service</b>		
<b>Exhibit 5.2.5-1 Municipal Calling Service—Municipalities and Serving Exchanges and Localities</b>		
<b>Municipality</b>	<b>Serving Exchanges and/or Localities or Portions Thereof</b>	<b>Rate Group</b>
Peterborough	Greenfield	C
Plainfield	Lebanon	D
	Plainfield Locality	D
	West Lebanon	D
Salisbury	Franklin	D
	Salisbury (IC)	
	Warner (IC)	
Springfield	New London (IC)	
	Newport	D
Stoddard	Sullivan	C
	Washington (IC)	
Strafford	Barnstead (IC)	
	Barrington	D
	Northwood	D
	Rochester	D
Sutton	Bradford (IC)	
	New London (IC)	
	Sunapee	C
	Sutton (IC)	
	Warner (IC)	
Tamworth	Center Sandwich	D
	Madison	C

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**5. Exchange Service**  
**5.2 Application of Rates and Charges**

<b>5.2.5 Municipal Calling Service</b>		
<b>Exhibit 5.2.5-1 Municipal Calling Service—Municipalities and Serving Exchanges and Localities</b>		
<b>Municipality</b>	<b>Serving Exchanges and/or Localities or Portions Thereof</b>	<b>Rate Group</b>
Tuftonboro	Center Harbor	D
	Center Ossipee	C
	Melvin Village (IC)	
Wakefield	Center Ossipee	C
	Milton Mills	C
Waterville Valley	Campton	C
	Tamworth	C
Wilmot	Andover (IC)	
	Danbury	C
	New London (IC)	
	Sutton (IC)	
Winchester	Hinsdale	C
	Keene	D

## 5. Exchange Service

### 5.2 Application of Rates and Charges

5.2.6 Measured Service-4E	
A.	Measured service-4E, is offered on a one-party residence or business line or trunk basis in all exchanges and localities. <ol style="list-style-type: none"> <li>1. Low use and standard use options are available to residence customers.</li> <li>2. Standard measured service-4E is the only measured offering available to business customers.</li> </ol>
B.	Measured service-4E exchange access is available for analog, digital and superceded Centrex.
C.	<p><b>Local Usage Allowance</b>—Measured service-4E provides for a monthly local usage allowance, expressed as a dollar amount. Credit will not be given for any unused local usage allowance, nor can any unused allowance be applied to a past or future bill.</p> <ol style="list-style-type: none"> <li>1. There is no usage allowance with measured service-4E Centrex service. All local usage is billed in accordance with local usage charges.</li> <li>2. The total usage allowance is equivalent to the sum of the usage allowances for all lines included in the one bill. Usage in excess of the total allowance is charged for in accordance with the appropriate local usage charges.</li> </ol>
D.	<p><b>Local Usage Detail</b>—A detail of local usage, providing information for each local call such as date of call, connect and elapsed times, called number, place called, call area and discount indicator is available as an optional service (rating of individual calls not included). Local calls made prior to the date on which a request for the detail of local usage has been completely processed, cannot be detailed.</p>
E.	<p><b>Local Usage Timing and Rating</b>—The local usage charge schedule is structured for messages within Call Area A and for messages within Call Area B. The charge for each message, whether to Call Area A or Call Area B, consists of a call establishment charge and a charge per minute or fraction of a minute of connection. A 50% discount applies to local usage charges for calls made from 9PM to but not including 9AM weekdays and all day on Saturday, Sundays and on Thanksgiving (the fourth Thursday in November), Christmas (December 25), New Year's Day (January 1), Independence Day (July 4) and on Labor Day.</p> <ol style="list-style-type: none"> <li>1. <b>Call Area A</b> comprises the serving exchange and contiguous exchanges within the extended local service area and municipal calling service areas.</li> <li>2. <b>Call Area B</b> comprises noncontiguous exchanges within the extended local service area.</li> </ol>
F.	Local usage charges do not apply to calls to the Telephone Company business office, repair service, directory assistance, 911 or to the operator ("0"). Operator handled local calls are billed in accordance with Section 5.2.2B, except that operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap, and for customers unable to reach a number by dialing, or for customers who have had an established call interrupted, are charged as measured service-4E local usage.

**5. Exchange Service**  
**5.2 Application of Rates and Charges**

5.2.6 Measured Service-4E	
<b>G.</b>	<b>Service Charges</b>
1.	For a four month period from the date a residence customer selects a measured service-4E option, the customer may revert to their previous class and grade of service, change to another measured service option, or request the optional detail of local usage without S&E charges.
2.	For a four month period from the date the central office is converted to measured service-4E, S&E charges do not apply to change a business line from measured service to unlimited business service.
3.	Party line telephone modification is required when party line exchange service is converted to one-party measured service-4E. A charge will apply when the Telephone Company modifies such telephones, however for a four month period from the date residence customers select one-party measured service-4E, they may revert to their previous party line exchange service without application of a telephone modification charge.
4.	When measured service-4E is introduced in a central office, message unit based business service is discontinued in that central office. Existing measured services are either converted to measured service-4E automatically, or to unlimited service upon customer request. S&E charges do not apply.

5.2.7 Announcement Lines	
<b>A.</b>	Announcement lines are furnished for the transmission of pre-recorded messages. For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address where the service is provided. Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules, and similar information are excluded from this condition.
1.	Failure to comply with this provision is cause for termination of service.

5.2.8 Originating-Only Service Lines	
<b>A.</b>	Originating-only lines are furnished, where suitable facilities exist, for the purpose of transmitting outgoing calls, such as those placed by a customer's automatic dialer alarm system. Incoming calls are not completed.
<b>B.</b>	The local message charge for calls placed over originating-only lines is billed at the local usage charges for business measured service-4E. All other calls are billed at the appropriate Message Telecommunications Service (MTS) rate.
1.	There is no usage allowance provided with this service.

## 5. Exchange Service

### 5.2 Application of Rates and Charges

#### 5.2.8 Originating-Only Service Lines

- C. The S&E charge to install an originating-only line is the same as that for a business network access line. A monthly rate also applies.

#### 5.2.9 Low Use Measured Residence Service

- A. This service which is furnished in all exchanges and localities is provided on a one-party basis and only if the customer does not have unlimited residence or business main telephone exchange service at the premises.
- B. This service is provided on an initial period one message unit basis within the exchange and to additional exchanges included in the extended local service area, and within municipalities listed in Exhibit 5.2.5-1 and 5.2.5-2.
- C. Party line telephone modification is required when party line exchange service is converted to one-party low usage measured residence.
1. A charge will apply when the Telephone Company modifies such telephones, however, for a four month period from the date a customer selects one-party low use measured residence, the customer may revert to their previous party line exchange without application of a telephone modification charge.
- D. For a four month period from the date a customer selects low use measured residence, the customer may revert to the previous class or grade of service, or change to another measured service option without the application of S&E charges.
- E. The monthly rate provides an initial 30 message unit allowance. Charges apply per each additional message unit. For overtime period message units and timing of message units, refer to Section 5.2.2A1.
- F. S&E and premises work charges apply as appropriate.

#### 5.2.10 Independent Telephone Companies

- A. Exhibit 5.2.10-1 identifies Independent Telephone Companies and their associated operating area in the State of New Hampshire.
1. The Telephone Company is a provider of MTS, Dedicated Toll Free Service (DTFS) and interexchange service to the Independent Telephone Companies. Rates and regulations specified elsewhere in this tariff will apply as appropriate when associated with the provisioning of such services.

5. Exchange Service  
 5.2 Application of Rates and Charges

5.2.10 Independent Telephone Companies	
Exhibit 5.2.10-1 Independent Telephone Companies and Their Associated Operating Area	
Independent Telephone Companies	Operator Territory/Exchanges
Bretton Woods	Bretton Woods
Chichester	Chichester
Contoocook	Antrim, Henniker, Hillsboro, Melvin Village
Dixville	Dixville Notch
Dunbarton	Dunbarton
Granite State	Chester, Hillsboro Upper Village, Washington, Weare
Hollis	Hollis
Kearsarge	Andover, Boscawen, New London, Salisbury
Meriden	Meriden
Merrimack	Bradford, Contoocook, Sutton, Warner
Northland	Chatham Locality, East Conway Locality
Union	Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, New Durham
Wilton	Wilton

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5.           **Exchange Service**  
5.3          **Exchange Maps**

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The New England Telephone and Telegraph Company files with the PUC a set of maps showing base rate areas, exchange boundaries and central office locations of all exchanges in New Hampshire. Similar maps for local exchanges are maintained in the business offices of the Telephone Company.

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## 5. Exchange Service

### 5.4 Other Adjunct Services

5.4.1 Combination of Main Telephone Exchange Services	
A.	Two or more main telephone exchange services, when located within the same central office area, may be combined on the same line in such a way that the ringing signal for each of the main telephones can be recognized and answered at any of the telephones on the line. <ol style="list-style-type: none"> <li>1. Unlimited and measured services cannot be combined.</li> <li>2. Business and residence services can be combined.</li> </ol>
B.	This service is provided only when warranted by special circumstances and if suitable facilities are available. A special construction charge applies for such equipment as may be required at any time.
C.	One-party line rates and monthly rate apply for each main telephone on a combined line.
D.	An S&E charge applies to establish or interrupt combination of main telephone service on in-service lines. <ol style="list-style-type: none"> <li>1. The S&amp;E charge does not apply when combination of main telephone service is installed with the associated line.</li> </ol>

5.4.2 Foreign Exchange Service	
A.	Foreign exchange service is service furnished from an exchange other than that normally serving the area in which the customer is located. Foreign exchange service may be extended to include a third exchange.
B.	Foreign exchange service is furnished either on a measured or unlimited basis in accordance with services offered in the exchange of connection, subject to the general regulations governing the furnishing of unlimited and measured service on the same premises.
C.	Municipal Calling is not furnished with foreign exchange service unless dial tone is provided from a central office serving some portion of the municipality in which the foreign exchange service line service address is located.
D.	Foreign exchange service is furnished on a one-party or trunk line basis only.
E.	Foreign exchange service furnished in connection with Centrex systems is subject to the regulations specified in Part H.
F.	The monthly rate for foreign exchange service is the rate in effect in the foreign exchange for the class of service furnished.
G.	Foreign exchange mileage charges and local channel charges to serve a customer's location in a third exchange are as specified in Part B for Private Line Type 2006 channels.

## 5. Exchange Service

### 5.4 Other Adjunct Services

5.4.3 Foreign Central Office Service	
A.	Foreign central office service is exchange service that allows a customer in a multi-central office exchange to be served by a central office other than that normally serving the customer's area within the exchange.
B.	Foreign central office service is furnished on either a measured or unlimited basis in accordance with service offered in the exchange.
C.	Foreign central office service is furnished on a one-party line or trunk line basis only.
D.	The monthly rate is the rate in effect in the exchange for the class of service furnished.
E.	Foreign central office service mileage charges are as specified for Private Line Type 2006A channels.

5.4.4 Joint User Service	
A.	Joint user service is available only with one-party exchange service, business PBX service and Centrex service.
1.	Joint user measured service is only available with foreign exchange service.
B.	Joint user service is a shared service arrangement that permits a business customer's exchange service and equipment to be used, when designated by the customer, by individuals, firms or corporations not associated with the customer in business.
C.	Joint user service is not furnished to transient tenants of a customer primarily engaged in the business of renting office space.
D.	Joint user service entitles the joint user to one directory listing in the alphabetical section of the directory.
E.	If a joint user is not located in the same room or suite of rooms as the customer, a telephone of the customer's service must be located on the joint user's premises. Joint user service in connection with foreign exchange or foreign central office services or with extension line service permanently bridged to main exchange lines is furnished only when the joint user is located in the same room or suite of rooms as the customer's listed location.
F.	Applications for joint user service, and for additional service and equipment in connection therewith, must be executed by the customer who is responsible for payment of all charges incurred.
G.	The total charges for telephone service allocated by the customer among the customer and the joint users cannot exceed the charges of the Telephone Company to the customer as set forth in this tariff.
H.	Joint users of a customer's service must have the option of obtaining service, in addition to or in lieu of joint user service, directly from the Telephone Company.
I.	The rate for joint user service in connection with unlimited service is equivalent to a percentage of the rate for one-party line or for one PBX trunk line.

**5. Exchange Service**  
**5.4 Other Adjunct Services**

<b>5.4.4 Joint User Service</b>	
J.	Monthly rates and S&E charges apply in addition to rates and charges for associated service and equipment.

<b>5.4.5 Dormitory Communication Service (DCS)</b>	
A.	DCS is available as an independent system to public or private educational institutions for residential use by students, faculty members, or employees who reside in dormitories or other residential quarters owned, leased, or under control of the educational institution.
1.	DCS is furnished to an educational institution upon the condition that provision and use of the service is not subject to any charge by the educational institution in excess of the applicable charges specified in this tariff.
2.	All DCS lines furnished to an educational institution must be located in a room, apartment, or suite occupied by one or more persons as residential quarters and any additional telephones on the line are limited to such quarters.
B.	DCS is offered subject to the availability of facilities and where services may be provided by use of equipment and facilities in quantities and types regularly furnished by the Telephone Company.
C.	DCS is furnished from central office equipment located on Telephone Company premises and associated facilities arranged to provide the equivalent of one-party unlimited residence main telephone exchange service. The local calling area for DCS is the same as the specified for residence main telephone service.
D.	<b>Billing Options</b> —The educational institution is responsible for the ordering of services and is billed for all charges except under the following situation.
1.	The occupant of the room, apartment, or suite is billed for toll messages, telegrams, cablegrams, radiograms, restoral of service charges and directory assistance service charges.
E.	The person-or-persons to whom the bill is rendered is liable for payment of all charges in compliance with the General Regulations contained in Section 1.
F.	The educational institution must render assistance to the Telephone Company in the collection of charges billed to the occupant of the room, apartment, or suite.
G.	<b>Monthly Rates</b> —A monthly rate applies.
H.	<b>Temporary Suspension of Service</b> —DCS lines may be temporarily suspended, subject to the terms and conditions specified in Section 3.
I.	<b>Directory Listings</b> in the alphabetical section of the Telephone Company directory are furnished at rates and charges for additional directory listings for residence service.
J.	Rates and charges apply for services and equipment as specified elsewhere.

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**5. Exchange Service**  
**5.4 Other Adjunct Services**

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**5.4.5 Dormitory Communication Service (DCS)**

- |           |  |
|-----------|--|
| <b>K.</b> | <b>Tie Lines</b> —Where the DCS central office equipment has Centrex service capabilities, tie lines may be furnished, between the switching system of the educational institution and the DCS central office equipment. If tie lines are provided, the educational institution's stations are not permitted access to exchange and toll connections via the DCS central office equipment. At the option of the educational institution, DCS lines may be permitted access to exchange and toll connections via the educational institution's switching system. Tie line terminals are provided as specified in Part H, for dial-type tie line terminations as required for Centrex service. |
| <b>1.</b> | Tie lines are provided at rates and charges for Private Line Type 2001B channels, specified in Part B for the local and interexchange facilities, as required, to provide each tie line between DCS and the educational institution's switching system.  |

**5. Exchange Service**  
**5.5 Nynex Call Connect Service**

<b>5.5.1 Description</b>	
A.	This service which is offered where suitable facilities exist, provides customers who have received a requested intraLATA telephone number from directory assistance, the option of having an intraLATA call dialed and completed to that requested telephone number.  1. For customers requesting more than one directory assistance number, this service option is available only to the last telephone number requested.
B.	This service is available with all telephone numbers in the Telephone Company's directory assistance service data base, except for the following types of numbers.  1. 700, 800 and 900 2. InterLATA 3. Nonpublished
C.	This service is available to residence and business customers on a direct billed, collect, billed to third number or calling card basis. When accessed from a telephone line equipped with Curb-A-Charge, this service is only available on a collect, billed to third number or calling card basis.
D.	Customers may request that their line(s) be restricted to deny this service.

<b>5.5.2 Application of Rates and Charges</b>	
A.	The charge for this service is in addition to the applicable direct dialed or operator assisted directory assistance service rates, local usage charges, MTS rates, and calling card, collect and bill to third number incremental charges.
B.	The charge for this service applies for each call dialed and completed for the customer except when the calling party is identified as handicapped and unable to dial the call because of the handicap.
C.	When customers request that their line(s) be restricted to deny this service, no recurring or NRCs will apply.

**5. Exchange Service**  
**5.6 Directory Listing Service**

<b>5.6.1 Description</b>	
A.	Listing services are applicable only to listings in the alphabetical directories.
B.	Directory listings are intended solely as an aid to the use of the telephone system and are therefore limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the customer does business.
C.	A listing is limited to one line in the directory, except where in the judgement of the Telephone Company more than one line is required to identify the customer properly. In such cases, the additional lines required are provided at no extra charge.
D.	Listing services are available with all classes of main telephone exchange service and with interexchange services provided by other carriers.
E.	Dual name listings are available for residence service customers as an initial or an additional listing.
F.	Directory listings must conform to the Telephone Company's specifications with respect to its directories.
G.	S&E charges and monthly rates apply.
H.	A one time charge (as specified in Section 3) applies when a customer requests an additional listing subsequent to the initial installation of a network access line or requests to change a listing.

<b>5.6.2 Liability of the Telephone Company</b>	
A.	The Telephone Company's liability arising from errors or omissions in initial directory listings in alphabetical directories (other than charged listings) is limited to an amount of the actual impairment to the customer's service and in no event shall exceed one-half the amount of the exchange service charges during the period covered by the directory in which the error or omission occurs for main telephone exchange lines, PBX trunks, and Centrex station lines.
1.	On charged alphabetical directory listings, the liability of the Telephone Company is limited to an amount not exceeding the amount of charges paid for the charged listing or listings involved, during the period covered by the directory in which the error or omission occurs.

<b>5.6.3 Initial Listings</b>	
A.	One listing, termed the initial listing is included with each customer's service, with the initial line of a line hunting group, with each joint user service, and with each distinctive ring number.

**5. Exchange Service**  
**5.6 Directory Listing Service**

<b>5.6.3 Initial Listings</b>	
<b>B.</b>	Dual name listings are alphabetical by the surname and the first given name or initials, and contain the following. <ol style="list-style-type: none"> <li>1. The first name, or first name and middle initial, or first initial and middle name, or initials only, of two individuals who have the same surname and reside at the same address.</li> <li>2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.</li> <li>3. Two names for one person, who may be referred to by either, with the same surname.</li> </ol>
<b>C.</b>	Initial listings for interexchange services or other carriers are provided at rates and charges applicable to additional listings.

<b>5.6.4 Additional Listings</b>	
<b>A.</b>	Additional listings are confined to the names of those who are entitled to use the customer's service.
<b>B.</b>	Additional listing are included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only.
<b>C.</b>	Additional dual name listings, provided with an initial listing, list the second name (or initials) first and the listing is alphabetized accordingly in the directory; charging for this listing always commences with the delivery date of the issue of the directory in which the listing first appears.
<b>D.</b>	The monthly rate for an additional listing, or an additional dual name listing provided for a name that is not part of the initial listing, commences the day after the directory assistance records are posted. Directory assistance records are posted either as of the delivery date of the issue of the directory in which the listing first appears, or at any earlier practicable date selected by the customer.
<b>E.</b>	If an additional listing is ordered discontinued after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the monthly rate continues only to the date of cancellation by the customer, with a minimum service period of one month.

<b>5.6.5 Nonpublished Service</b>	
<b>A.</b>	Telephone numbers of nonpublished service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on nonpublished service is not available to the general public, notwithstanding any claim of emergency the calling party may present.

**5. Exchange Service**  
**5.6 Directory Listing Service**

<b>5.6.5 Nonpublished Service</b>	
B.	Liability for damages arising from publishing the telephone number of nonpublished service in the directory or by the disclosing of said number to any person cannot be attached to the Telephone Company.
1.	If such a number is published in the directory, the Telephone Company's liability is limited to an amount not to exceed the amount of charges made for such nonpublished service.
C.	The customer indemnifies and saves the Telephone Company harmless against any claims for damages caused by the publication of the number of a nonpublished service or by the disclosure of said number to any person.

<b>5.6.6 Nondirectory Listed Service</b>	
A.	Telephone numbers of nondirectory listed service are omitted or deleted from the Telephone Company's alphabetical directory, however, they are carried in the Telephone Company's directory assistance and other records and are given to any calling party.

<b>5.6.7 Nonlisted Service</b>	
A.	Telephone numbers of nonlisted service are not listed in the Telephone Company's directories or on the directory assistance records. Nonlisted service is available if the customer has other exchange service which is listed in the directory or is on directory assistance records in the same name and at the same address. There are no restrictions against furnishing name, address, or number information for nonlisted service.

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**5. Exchange Service**  
**5.7 Directory Assistance Service**

<b>5.7.1 Description</b>	
<b>A.</b>	The Telephone Company furnishes directory assistance service to aid customers in determining telephone numbers.
<b>B.</b>	Rates apply to calls originated in New Hampshire that are placed to appropriate telephone numbers associated with the provision of directory assistance service for New Hampshire. Certain calls as described in Section 5.7.3 are exempt from the applicable rates.
<b>C.</b>	No more than two telephone numbers may be requested per call to directory assistance service.
<b>D.</b>	A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

<b>5.7.2 Call Allowance</b>	
<b>A.</b>	In order to make allowance for a reasonable need for directory assistance, including numbers not in the directory, directory inaccessibility and other similar conditions, an allowance consisting of a number of directly dialed directory assistance calls is provided for each business or residence exchange line, PBX trunk line, Student Centrex station line and DCS line, per billing period.
<b>1.</b>	A three call allowance applies for each business or residence exchange line, PBX trunk line, Student Centrex line, and DCS line.
<b>2.</b>	A one call allowance applies for each Centrex main station line.
<b>3.</b>	Calls to directory assistance via a local or toll operator are not included in the customer's call allowance and are billed at the appropriate directory assistance per call rate.
<b>B.</b>	If a customer has two or more main telephone exchange service lines, Centrex station lines, or PBX trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

(C)

**5. Exchange Service**  
**5.7 Directory Assistance Service**

5.7.3 Exemptions	
A.	Directly dialed calls to directory assistance are exempt from directory assistance rates and regulations when placed from the following locations.
1.	A registered residential main telephone exchange line, where a user because of a functional disability is unable to obtain telephone numbers from a directory or from a registered business main telephone exchange line of a handicapped user where assistance is otherwise not available. A business or residence main lines may be registered for exemption with the Telephone Company in instances where one of the users of the line is considered to be functionally disabled. This includes but is not limited to the legally blind, sight impaired (e.g., those who have difficulty reading small print) or visually or physically handicapped as defined by The Federal Register, Volume 35 No. 126.
B.	Calling cards will be issued to handicapped users for who have registered their own main telephone exchange lines for their own use at locations where a telephone line is not otherwise exempt from directory assistance charges.
C.	Where a user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0", those calls placed from the registered line will also be exempt.
D.	Basic exchange service S&E charges do not apply to a request for exemption.

**5. Exchange Service**  
**5.8 Busy Line Verification and Busy Line Interrupt Service**

(N)

5.8.1	Description
A.	Busy line verification and busy line interrupt which are provided where and to the extent that facilities permit, are furnished for customers requesting line status verification or interrupt of a specific exchange access line within the same LATA.
1.	The provision of busy line verification involves an operator determining the status of an exchange access line at the request of the customer.
2.	The provision of busy line interrupt involves a Telephone Company operator interrupting a conversation in progress to notify individuals on the call that another caller is attempting to contact the line.
B.	When busy line verification and busy line interrupt is requested for multi-party service lines, no assurance is given the line verified or interrupted is that of the called party.
C.	Charges for verification and interruption may be billed to a third number or calling card.

5.8.2	Responsibility of the Customer
A.	<b>Liability</b> —The customer shall indemnify and save the Telephone Company harmless against all claims that may arise from either party of the uninterrupted call.

5.8.3	Application of Rates and Charges
A.	Busy line verification and busy line interrupt charges are not applicable to calls placed from police and fire departments.
B.	<b>Busy Line Verification</b>
1.	The charge does not apply when verification indicates a trouble status on the line requiring repair of the Telephone Company equipment or facilities.
2.	The charge applies each time the operator verifies a called line..
C.	<b>Busy Line Interrupt</b>
1.	The charge applies each time the operator interrupts the conversation in progress on a called line. The charge applies even though one or the other parties interrupted refuses to terminate the conversation in progress.
2.	If an operator verifies the status of the line and interrupts the conversation on the same request, only the busy line interrupt charge applies.
D.	<b>Other Charges</b>
1.	If the line verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the operator assistance incremental charge (refer to Section 9) applies in addition to the busy line verification or busy line interrupt charge(s).

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**5. Exchange Service**  
**5.8 Busy Line Verification and Busy Line Interrupt Service**

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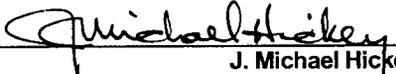
<b>5.8.3 Application of Rates and Charges</b>	
D. (Continued)	
2.	Rates and charges for main telephone exchange service or MTS apply in addition to busy line verification and busy line interrupt charges.

(N)  
(N)

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J. Michael Hickey  
President, NH

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5. Exchange Service  
5.8 Reserved for Future Use

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5.8.2	Reserved for Future Use
A.	

**5. Exchange Service**  
**5.9 Employee Telephone Service**

5.9.1 Description	
A.	Employee telephone classification is available to employees of the Telephone Company at their residence for the use of the employee and the employee's immediate family.
1.	Under this service, the following services or items are available.
a.	Custom Calling
b.	IntraLATA MTS
c.	InterLATA MTS—Only for employees retired prior to January 1, 1984
d.	Message units or local usage
e.	Residence main telephone exchange service at normal residence
f.	Touch Tone Calling
B.	<b>Classification of Service</b>
1.	<b>Class A</b>
a.	Active employees having 30 or more years Bell System service
b.	Employees retired under the employee benefit plan
c.	Employees declared eligible because of their job requirements
d.	Active and retired directors of the Telephone Company
2.	<b>Class B</b>
a.	Employees with six months or more Bell system service who are not eligible for Class A service
b.	Agents and employees of agents retired on special pensions or on agency retirement allowances

5.9.2 Application of Rates and Charges	
A.	Class A service is available at 100% concession.
B.	Class B service is available at 50% concession.
C.	End user access, if applicable, is provided to all active and retired employees at 100% concession.
D.	Any item of service not provided for in the regulations contained herein may be furnished to any employee at the regulations, rates and charges specified elsewhere in this tariff.

## 5. Exchange Service

### 5.10 National-411 (N-411) Service

5.10.1 Description	
A.	N-411 is provided to customers requesting information on listings outside the state of New Hampshire.
1.	N-411 service is furnished subject to the availability of facilities and is accessed by dialing 411 or such number(s) as the Telephone Company may designate.
B.	A maximum of two requests for listings (N-411 or directory assistance) will be allowed per call.
C.	A call to N-411 is considered completed whether or not the number(s) requested are available from Telephone Company records, or the information requested is not normally provided such as nondirectory listed or nonpublished service telephone numbers or not found.
D.	N-411 is available only on a direct dialed basis and may not be alternately billed.
E.	N-411 is not available from the following services.
1.	Dormitory Communications Service (DCS) lines
2.	Toll denied or restricted lines
3.	Hotel/motel and hospital toll access trunk lines that are routed to special operator equipped locations
4.	Public Access Smart-pay Lines (PASL)
5.	Public Access Lines (PAL)
5.10.2 Liability	
A.	The Telephone Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished and the customer shall save the Telephone Company harmless against all claims that may arise from the use of such information.
5.10.3 Application of Rates and Charges	
A.	A charge applies for each directly dialed and completed N-411 call. There is no allowance on charges for N-411 calls.
B.	A customer request for both an N-411 listing and a New Hampshire listing on the same call will incur only the N-411 charge.
C.	<b>Exemptions</b> —Charges for N-411 are not applicable to calls from customers who have registered with the Telephone Company as being unable to use telephone directories because of visual or physical handicaps.