NHPUC NO.2

CONCORD STEAM CORPORATION

SUPPLEMENT NO. 4

TARIFF

for

STEAM SERVICE

in

THE STATE OF NEW HAMPSHIRE

RECEIVED
JUL 23 2003
N.H. PUBLIC UTILITIES COMMISSION

Dated: July 22, 2003

Issued By: Peter Bloomfield

Effective: July 1, 2003

Title: President

Authorized by NHPUC Order No. 24,186 in DG 02-125, dated June 19, 2003

Temporary Recoupment Surcharge

Order No. 24,186 authorizes Concord Steam to recover rate case expenses of $16,228.07 over a one year period through the surcharge of $0.07 per Mlb (1,000 pounds of steam). The surcharge shall be for the period of July 1, 2003 through June 30, 2004.

N. H. P. U. C. No. 2 Steam
Superseding No. 1

CONCORD STEAM CORPORATION

TARIFF

for

STEAM SERVICE

Applicable
in
Concord, New Hampshire

RECEIVED
JUN 1 1 1971
N. H. PUBLIC
UTILITIES
COMMISSION

Issued: June 15, 1971
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By: Franklin Hollis, President

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SERVICE AREA

This Tariff, including the rates set forth herein, is applicable throughout Concord, New Hampshire.

CUSTOMER CONTRACT

Each Customer shall sign a Contract for Steam Service covering service at each location owned or under the control of the Customer, which shall be deemed to include all of the provisions of this Tariff. Each Customer now receiving service shall be deemed to assent to the provisions of this Tariff by continuing to take service from the Company.

The benefits and obligations of the Contract shall commence when the Company commences or continues to supply steam service hereunder and shall inure to and be binding upon the heirs, successors, assigns and executors or administrators (as the case may be) of the original parties thereto, respectively, for the full term of the Contract.

TERMS AND CONDITIONS

1. Use of Steam. All steam supplied shall be used upon the premises to which it is delivered and the Customer shall not sell or otherwise dispose of it except through its inclusion in a fixed rent received by the Customer.

2. Refusal of Service. The Company may refuse service to or for the direct or indirect benefit of a former Customer who is indebted to it for service previously rendered and may also refuse service in the event the estimated revenue from the applicant is insufficient to warrant the

Company making the investment necessary to supply the desired service under the applicable rate. Reference is made to the provisions of the Company's Line Extension Policy hereinafter set forth.

3. Discontinuance and/or Restoration of Service. Service may be discontinued on due notice in accordance with the Rules and Regulations of the Public Utilities Commission whenever the Customer (1) fails to pay any bill for service when due, or (2) fails to perform any of his obligations to the Company, or (3) the Company deems it necessary to protect itself from fraud. To have service restored after such discontinuance, the account must be paid in full together with the amount of the "turn-on" charge stated in the rate schedule and, at the discretion of the Company the payment of a deposit in accordance with Section 4.

Service hereunder is subject to all provisions now or hereafter in existence embodied in the enactments, orders, ordinances, rules and regulations of any and all bodies acting with authority whether state, local or federal, and the Customer will adjust his system at any time to bring the same in accordance therewith; and if any such enactments, orders, ordinances, rules or regulations impose burdens upon the Company which, in the opinion of the Company, make it unprofitable for the Company to continue the supply of steam, the Company shall have the right to discontinue the supply of steam hereunder on resonable notice to the Customer.

In case the rights and privileges which the Company now has or may obtain, without additional cost to it, in and through any premises, streets,

avenues, alleys or places public or private, are withdrawn or terminated or are not obtained, then the Company shall have the right to discontinue the supply of steam.

4. Deposit. The Company shall have the right to require the Customer to deposit with the Company a sum of money equal to 15% of the estimated annual bill. Interest will be paid on said deposit when held six (6) months or more at a rate equal to the base rate on corporate loans at large U.S. money center commercial banks (Prime Rate). Said Prime Rate is to be fixed on a quarterly basis for periods ending March, June, September and December of any given year. The Prime Rate is to be established as reported in The Wall Street Journal on the first business day of the month preceding the calendar quarter. If more than one Prime Rate is reported in The Wall Street Journal, the average of the reported rates shall be used. Customer accounts shall be credited with simple annual interest and paid upon the refund of deposit. Said deposit will be returned to the Customer when the service is permanently disconnected or the Customer has established satisfactory credit.

5. Interruption of Service. The Company shall not be liable to the Customer for failure to furnish steam provided said failure is due to fires, strikes, governmental interference, emergency, unavoidable accidents, or to any cause not within the control of the Company. The Company shall have the right, upon reasonable notice to the Customer, to cut off the supply of steam temporarily for making any necessary repairs, replacements or connections. Any interference or interruption, however, will be accomplished with a minimum of inconvenience to the Customer and where possible, with reasonable notice.

6. Permits and Easements. The Company shall apply for any necessary street permits and shall not be required to supply service until a reasonable time after such permits are granted. All other necessary permits, easements, or rights to enable the Company to run its distribution line into a Customer's premises shall be obtained by the Customer

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BY: Peter G. Bloomfield
Peter G. Bloomfield, President

at his expense.

7. Facilities to be furnished by the Customer and the Company. All service connections between the Company and a Customer are subject to the Company's approval both as to design and installation. The Company will at its expense (a) install its service pipe from the Company's main through and into the Customer's structure(s) at such location as the Company may determine, (b) furnish a shut off valve, (c) furnish a pressure reducing valve adjustable to reduce its delivery pressure to a range of 15 to 50 pounds per square inch and (d) furnish a meter or meters to measure the Customer's use of steam except for Flat Rate Customers. The locations of items (b), (c), and (d) shall be determined by the Customer or his heating engineer or plumber and the expense of their installation together with any necessary piping and fittings shall be borne by the Customer. The facilities described above are considered to be "supply pipes" for purposes of the Company's Line Extension Policy as set forth in this tariff, and the obligation of the Company to pay for such facilities is limited as set forth in such policy.

8. Other Facilities of Company. The Company shall have the right to install and maintain additional service pipes and equipment on the Customer's premises and through the walls of the Customer's building, such installation to be made entirely at the Company's expense, for the purpose of rendering service to other Customers of the Company and its own use. The Company agrees to indemnify the Customer for any damage done to the premises on account of making and maintaining such installation and to remove such service pipes and equipment and restore the premises at the termination of service if required by the Customer.

9. Facilities of the Company. Any and all pipes, meters, valves, fittings, equipment, and accessories supplied or installed by the Company shall be and remain the property of the Company and the Company shall have the right but not the duty to remove the same upon the discontinuance

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By Peter G. Bloomfield
Peter G. Bloomfield, President

of steam service. The Company shall maintain its facilities upon the Customer's premises at its expense.

10. Facilities of Customer. The Customer will at his own expense, equip his premises as may be necessary for the proper utilization of the Company's service; will provide and make all inside connections from the service line entrance at the Customer's wall, and will provide and connect suitable cooling coils, if required, to cool the condensate before discharging to condensation meter or sewer; and generally, except for the items to be furnished by the Company under Section 7, bear the entire expense of connecting his heating and other systems using steam to the steam service pipe of the Company.

All piping, valves and apparatus upon the premises of the Customer to which the service of the Company is or is to be connected shall at all times be made and kept closed and tight so that when condensate meters are installed, the steam delivered will be accurately measured. The Company may from time to time inspect the Customer's system solely to satisfy itself that such system is kept closed and tight and if any defect be discovered, the Company will endeavor, without binding itself however so to do, to report such defect promptly to the Customer. If the Customer fails to repair the defect promptly after notification, the Company may estimate and bill the Customer for steam delivered but not returned to the condensate meter.

The Company recommends that the Customer install a safety valve and a second adjustable pressure reducing valve to insure the safe and

economical utilization of the Company's service.

11. Entry Upon Premises of Customers. The Company shall have the right to enter the Customer's premises at all times for the purpose of reading meters and of inspecting and keeping in repair or replacing or removing any or all of its apparatus thereon, and for said purpose the Customer will request his landlord, if any, to permit said Company to enter. The Customer will be responsible for all damages to, or loss of the Company's property located upon his premises, unless occasioned by the Company's negligence.

12. Inspection of Meters, etc. A meter or meters will be installed by the Company at the Company's expense upon the Customer's premises, where reasonably convenient for the Company's service, upon the reading of which all bills for steam furnished shall be computed; provided, however, that if at any time steam shall be furnished by the Company to the Customer before the installation of a suitable meter or meters, or while such meter or meters, or any of them, may be temporarily removed for repairs, inspection or any other cause, or while any such meter or meters may fail to register, then the Company may estimate the consumption of steam and bill the Customer therefor. Meters will be tested from time to time and any inaccuracy in excess of 3% will be adjusted - either debit or credit - on a basis of one-half the amount of the total inaccuracy at the time of the test, for a period of use not to exceed three months. If the Customer requests a meter tested, the Company will make the test without charge,

provided the meter is found to be inaccurate in excess of 3% to the Customer's disadvantage. However, if the meter is found to be not more than 3% inaccurate, the Customer shall pay to the Company its cost of making the test.

13. Service Calls. At the request of a Customer, the Company will investigate any heating problem on the Customer's premises which they may reasonably believe to be due to the Company's facilities located upon their premises or its supply pipes. If the problem is not directly attributable to the Company's facilities or method of operation, the Customer shall pay for the cost of the service performed and material supplied by the Company for repairing the Customer's facilities. A minimum charge of one hour of service technician's time at the Company's standard charge out rate will be paid by the Customer.

14. Steam Damage. The Company shall not be liable for any damage resulting from the presence or use of steam upon the Customer's premises or the presence of its facilities thereon unless due to the Company's willful neglect or default. Neither by inspection nor by beginning or continuing service does the Company give any warranty, express or implied, as to the adequacy, safety or other characteristics of any of the Customer's equipment utilizing the Company's steam service.

15. Change and Modification. The rates, terms and conditions contained in this Tariff are subject to such change, modification or termination as may be provided in any legally authorized provision or supplement subsequently issued and becoming effective in accordance with law.

LINE EXTENSION POLICY

The company will upon written request where feasible and practicable

extend its supply pipes and mains on the following basis: it will estimate the annual steam consumption by months of the potential customer(s) and compute the annual bill for steam based upon Steam Service Rate - Classification G including the Energy Cost Adjustment thereunder which is in effect for the twelve month projection period during which the potential customer(s) will receive normal service from the Company. If the Company and the customer(s) agree on the extension based on such projection, the Company will construct the extension. The Company will defray the cost of the extension up to an amount equal to the cost of the steam to be purchased by the customer(s) during the twelve month projection period, and the customer(s) shall defray the balance of such cost. The Company will at its expense furnish the facilities specified in Section 7 of the Terms and Conditions of this Tariff.

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Effective: October 1, 1982
Issued in compliance with N.H.P.U.C. Order No. 16,408 in Case No. DR 82-239.

By Roger G. Bloomfield
Roger G. Bloomfield
President

RATES AND CHARGES

Service classification G (General)

RATES

Usage Rate:

First 500 M (1000) lbs per month	$ 10.48 per M lb
All over 500 M lbs up to 2000 M lbs per month	$ 9.20 per M lb
All over 2000 M lb per month	$ 7.62 per M lb

Meter Charge:

Meter Size	
Type A or B	$ 10 per month per meter in service
Type C, D, or E	$ 25 per month per meter in service
Type F, G or Steam Flow	$ 40 per month per meter in service

Cost of Energy:

Rate effective August 1, 2004 $ 10.51

The Company may adjust monthly cost of energy charge within given range to balance annual charges.

Maximum	$ 10.51/Mlb
Minimum	$ 7.01/Mlb

Terms:

Bills will be rendered within the first 15 days of each month for service during the previous month, shall be payable upon presentation and shall bear interest at the rate of 1-1/2% per month from the first of the following month on the unpaid balance.

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By
FOR Peter G. Bloomfield, President

Canceled Page
See page 11

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In Case # DG-01-171 Dated 11/1/01

By _____
Peter G. Bloomfield, President

The Calculation of the fuel charge shall be reported each month to the Public Utilities Commission and the charge so reported shall govern the billing for that month, but in no case shall the provisions of this clause apply except on the basis of the report filed with the Public Utilities Commission.

Flat Rate:

A flat unmetered rate may be charged wherever steam usage is low and is furnished for purposes other than space heating. If the appliances specified in the application for service and the probable amount of their use will result in an average consumption of less than 5,000 pounds of steam per month, service will be rendered without metering sat a price equal to the bill for 5,000 pounds of steam per month. The Company will, at least once each calendar year, check the appliances and use. If in the Company's estimation the probable use will exceed an average use of 5,000 pounds per month, a meter shall be installed and the meter rate shall be applied.

Turn-On Charge:

When service has been shut off for just cause, the Customer will be charged for restoring service. The minimum service charge will be one hour of service technician's time at the Company's standard charge out rate.

Terms:

Bills will be rendered within the first 15 days of each month for service during the previous month. The bills shall be payable upon presentation and shall bear interest at the rate of 1-1/2% per month from the first of the following month on the unpaid balance.

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in Case # DR 92-130 Dated March 25, 1993

By Peter G. Bloomfield
Peter G. Bloomfield, President

CONCORD STEAM CORPORATION

DR 92-130

Calculation of Recoupment Surcharge

Rate Case Expenses approved by Commission in Order No. 20,919= $47,678.82

Net Amount to be Recouped

The Company will recoup $47,678.82 over a period of approximately two years beginning August 3, 1993 by the following surcharge:

$$\frac{\text{Net Recoupment}}{\text{Estimated Two Year Sales}} \quad \frac{\$47,678.82}{499,526 \text{ M lbs.}} = \$.0954/\text{M lbs.}, \text{ rounded to } \$.10/\text{M lbs.}$$

The recoupment surcharge would cease at such time as the Company has collected $47,678.82.

This calculation and recoupment method conforms to the requirements of Commission Report and Order No. 20,797 and Order No. 20,919 in these proceedings.

NH PUC No. 2-Steam
Supplement No. 3
Concord Steam Corporation

3rd Revised Page No. 1
Superceding 2nd Revised
Page No. 1

Temporary Recoupment Surcharge

The Company shall collect the Company's rate case expenses incurred in Docket DR 92-130. The recoupment shall be in the form of a surcharge to customer's bills over an approximately 24 month period beginning with the bills for service rendered in August, 1993. The surcharge will be $0.10 for each M pounds of steam delivered.

The surcharge will continue until the Company has collected from customers the aggregate amount of $47,678.82, as was lawfully approved by the Commission on August 3, 1993.

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Peter G. Bloomfield,
President

Issued in compliance with NH PUC Order No. 20,919 dated August 3, 1993, in Docket No. DR 92-130.