

DM 03-196

**Request to Waive Certain Reporting Requirements**

**Order Nisi Suspending Certain Reporting Requirements**

**O R D E R N O. 24,223**

**October 24, 2003**

**I. BACKGROUND**

In order to assure efficient agency operations and to avoid unnecessary burdens on the utilities it regulates, the New Hampshire Public Utilities Commission (Commission) directed Staff to conduct a review of all reports provided to the Commission. Staff conducted this review, in part, to determine whether certain reporting requirements should be eliminated because they were no longer useful or contained duplicate information provided in other reports. In its review, Staff also identified which reports and forms could be filed electronically.

As a result of this review, Staff requested that the Commission exercise its authority under Puc 201.05 to waive or suspend certain rules requiring utilities to file reports. In addition, Staff recommends that the Commission waive Puc 202.07, requiring parties to file eight paper copies, with respect to certain reports and filings, and to instead authorize electronic filing with one paper copy.

Staff points out that Puc 308.06 (electric), Puc 407.02 (telecommunications), Puc 509.12 (gas), Puc 609.13 (water), Puc

708.03 (sewer), and Puc 1107.07 (steam) require each utility to file form E-20-A with the Commission on an annual basis. Under the above cited rules, each utility must file the form within four months of the end of the fiscal year, giving notice of any change in fixed capital.

All utilities are required to file an Annual Report with the Commission within three months of the company's fiscal year end. The Annual Report contains a table entitled "Fixed Capital" that includes, by plant account, balances at the beginning of the year, additions during the year, retirements during the year, adjustments during the year, and year-end balances.

Utilities are also required to file an E-22, Report of Proposed Expenditures for Additions, Extensions and Capital Improvements to Fixed Capital, when proposing a significant plant addition. Staff explains that this filing provides the Commission information on proposed utility expenditures. In addition, Staff avers that utilities are required to file an E-25, Report of Proposed Changes in Depreciation Rates, which typically includes a depreciation study using the detailed plant accounts of the utility.

Staff recommends the elimination of the E-20-A Report because it is voluminous and duplicative of information reported in the E-22 Report and the Annual Report. Staff states that the

E-22 Report and the Annual Report are sufficient to enable the Commission to track changes in fixed capital. Staff also asserts that the E-25 filing requirements provide detailed plant accounting when a utility proposes to change depreciation rates, typically accompanying a rate filing. Absent a rate filing, changes in fixed capital do not impact utility rates. Staff concludes that eliminating the E-20-A Report will reduce regulatory expenses and free Commission resources without impairing the Commission's ability to fulfill its statutory obligation to regulate New Hampshire's utilities.

Staff also recommends elimination of the reporting requirements of Puc 604.01(b) and (c), related to the quality of water service. Puc 604.01(b) requires a water utility to report to the Commission within ten business days of commencement of an investigation of such water utility by the Department of Environmental Services. Puc 604.01(c) requires a water utility that is under such investigation to provide a final report on the disposition of the matter to the Commission upon the conclusion of the investigation.

Staff states that the Department of Environmental Services can provide the required reports on regulated water systems directly to the Commission. Staff indicates that the Department of Environmental Services has an updated list of regulated water systems and a list of reports, including boil

water orders and chemical violations, which the Commission needs in connection with its responsibility to regulate water utilities. Staff believes that the provision of reports directly from the Department of Environmental Services will provide the most consistent, timely information required by the Commission. Staff concludes that Puc 604.01(b) and (c) can be eliminated without impairing the Commission's ability to fulfill its statutory duty to regulate water utilities.

Staff also identified numerous reports and other forms required by Commission order, administrative rule, or upon initiation of an action by a party where the party files eight copies of the report or other form as required by Puc 202.07. The list of these reports, containing the name of the report and form number (if available) required by rule, is attached to this Order as Appendix A. The list of reports required by Commission order is attached to this Order as Appendix B. For purposes of this Order, Appendix A and Appendix B shall be considered part of this Order.

Staff states that it is not necessary to receive eight copies of such routine reports and other forms required by rule. Staff points out that the reports and other forms identified in Appendix A do not relate to current litigated dockets and that Puc 202.07 should be waived with respect to filing eight copies with the Commission. Staff indicates that receiving an

electronic copy along with one (1) paper copy would be sufficient and would avoid unnecessary duplication of paper documents. Such a change would relieve filing parties of a large portion of the paperwork provided to the Commission.

With respect to utilities which cannot electronically file reports required by rule and listed in Appendix A, Staff proposes that the Commission require such utilities to file two paper copies with the Commission. With respect to utilities which cannot electronically file reports required by Order and listed in Appendix B, Staff proposes that the Commission maintain the eight-copy filing requirement of Puc 202.3.

Staff acknowledges that the Commission must develop time frames for the implementation of electronic filing, and also must define electronic file parameters to provide direction to utilities in making electronic filings. Staff requests that the Commission order the Executive Director to work on the development of parameters for electronic filings within 90 days of the date of this order.

## **II. COMMISSION ANALYSIS**

As discussed above, Staff has recommended the elimination of Puc 308.06 (electric), Puc 407.02 (telecommunications), Puc 509.12 (gas), Puc 609.13 (water), Puc 708.03 (sewer), and Puc 1107.07 (steam), which require utilities to provide E-20-A Reports with the Commission, and Puc 604.01(b) and (c), which

requires water utilities to file investigation notices with the Commission.

To eliminate the rules, the Commission would have to engage in the rulemaking process required by RSA 541-A. By initiating a rulemaking proceeding, the Commission would be committing itself to the elimination of these reports. If the rules were amended and it is subsequently determined, for example, that the reporting from the Department of Environmental Services is not reliable and consistent, the Commission would have to undertake yet another rulemaking to reinstate the requirement. Therefore, we find that it would be more appropriate to suspend the application of the rules identified by Staff and order their temporary waiver, rather than elimination.

Under Puc 201.05, the Commission may waive the provision of any rule upon a finding that the waiver serves the public interest and the waiver shall not disrupt the orderly proceeding of the Commission. In determining the public interest, the Commission shall waive a rule if compliance with the rule would be onerous given the circumstances of the affected person, and the purpose of the rule shall be satisfied by an alternative method proposed. Puc 201.05(e). In this instance, Staff has stated eliminating the E-20-A report required by Puc 308.06 (electric), Puc 407.02 (telecommunications), Puc 509.12 (gas), Puc 609.13 (water), Puc 708.03 (sewer), and Puc 1107.07

(steam) will reduce utility regulatory expenses and free Commission resources, thus removing one regulatory encumbrance. Staff has also stated that the E-20-A Report is voluminous and in large part duplicative of information contained in other filings required by the Commission rules. The Commission finds that the conditions for waiving this rule are met.

In proposing to eliminate the reporting requirements of Puc 604.01(b) and (c), Staff states that the information contained in those reports is more reliably and consistently obtained directly from the Department of Environmental Services. We find that the alternate method of obtaining such information would satisfy the Commission's requirements and, therefore, order waiver of the rules for a period of time to determine if the information is routinely reported to Staff.

The Commission is also persuaded by Staff that submitting eight copies of certain reports and forms required by rule and identified in Appendix A hereto is unnecessary and results in burdensome paperwork to the regulated utility or applicant. The Commission finds that the filing requirement in such instances would be satisfied by filing one electronic copy and one paper copy with the Commission. In the event that the filing utility does not have the ability to make electronic filings, that utility shall provide the Commission with two paper copies of the reports required in Appendix A.

We are also persuaded that utilities making electronic filing of reports required by order as listed in Appendix B need only provide the Commission with one paper copy. The Commission finds that those utilities which cannot make electronic filings shall continue to provide eight copies of documents required by Order as listed in Appendix B.

We find it is appropriate to exercise our authority under Puc 201.05 (a) and waive Puc 202.07 as stated herein. We also find that waiving the eight-copy filing requirement of Puc 202.07 where electronic filing can be accomplished is in the public interest as it reduces the burden on utilities and other parties coming before the Commission. We further find that waiver of Puc 202.07 will not disrupt the orderly conduct of Commission proceedings.

**Based upon the foregoing, it is hereby**

**ORDERED NISI**, that subject to the effective date below, the following rules are waived: Puc 308.06, Puc 407.02, Puc 509.12, Puc 609.13, Puc 708.03, Puc 1107.07, and Puc 604.01(b) and (c); and it is

**FURTHER ORDERED**, that parties filing reports and forms identified in Appendix A shall file an electronic copy and one paper copy of such reports and forms with the Commission; and it is

**FURTHER ORDERED**, that utilities which cannot make

electronic filing shall file two paper copies with the Commission; and it is

**FURTHER ORDERED**, that utilities which are filing reports pursuant to an Order listed in Appendix B shall file one electronic and one paper copy with the Commission; and

**FURTHER ORDERED**, that utilities which cannot make electronic filings and which are filing reports pursuant to an Order listed in Appendix B shall file an original and eight paper copies thereof; and it is

**FURTHER ORDERED**, that the Executive Director shall develop electronic file parameters within 90 days of the date hereof to permit the commencement of electronic filings with the Commission; and it is

**FURTHER ORDERED**, that the Staff shall work with the Executive Director to develop time frames for the implementation of electronic filing with the Commission and report to the Commission its recommendations within 30 days of the date hereof; and it is

**FURTHER ORDERED**, that the Staff shall cause a copy of this Order Nisi to be published once in a statewide newspaper of general circulation or of circulation in those portions of the state where operations are conducted, such publication to be no later than November 3, 2003 and to be documented by affidavit filed with this office on or before November 17, 2003; and it is

**FURTHER ORDERED**, that all persons interested in responding to this petition be notified that they may submit their comments or file a written request for a hearing on this matter before the Commission no later than November 10, 2003; and it is

**FURTHER ORDERED**, that any party interested in responding to such comments or request for hearing shall do so no later than November 17, 2003; and it is

**FURTHER ORDERED**, that this Order Nisi shall be effective November 24, 2003, unless the Staff fails to satisfy the publication obligation set forth above or the Commission provides otherwise in a supplemental order issued prior to the effective date.

By order of the Public Utilities Commission of New Hampshire this twenty-fourth day of October, 2003.

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Thomas B. Getz  
Chairman

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Susan S. Geiger  
Commissioner

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Graham J. Morrison  
Commissioner

Attested by:

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Debra A. Howland  
Executive Director & Secretary

## APPENDIX A - REQUIRED REPORTS

Title	Industry	Form #	Frequency	Required by: Rules
Rate Schedule	all		annually	1203.02
Emergency Disconnect	all		periodically	1203.11
#Disconnection Notices	all		annually	1203.11
Request for Review (Conference)	all	E-10	periodically	1203.11
# and Reason for DX & Denial of Service	all		periodically	1203.15
Request for Disconnect Winter Period	all		periodically	1204.02
Stockholders Annual Report (10k)	all		annually	1308.02
Reports on Quality of Service	all		annually	1308.04
Energy Code Application Performance Pkg.	builders	EC-1	periodically	1803.01
MEC Check	builders		periodically	1803.03
Architect/Engineer Certificate	builders		periodically	1803.04
Standard Design	builders		periodically	1803.05
Quarterly Reports on Voltage Complaint Tests	digsafe	E-1	quarterly	308.01
Appeal in unresolved dispute	digsafe		periodically	806.01
Notice of Probable Violation (NOPV) - Staff issues	digsafe		periodically	806.02
Alternative Responses to NOPV	digsafe		w/in 30days	806.03
Notice of Violation (NOV) – Staff issues	digsafe		periodically	806.04
Response to NOV	digsafe		w/in 10 days	806.05
Commission Action – issue notice of hearing	digsafe		periodically	806.06
Monthly Report of Violations	digsafe	E-26	Monthly	807.01
Monthly Report on Interruptions of serv. Over 5 Min.	elect	E-2	monthly	308.02
Annual Report of Electric Meter Tests	elect	E-3	annually	308.03
Rpt Select Tests of Wt'd Avg Accuracy on Self-Contained Single-Phase Meter	elect	E-3A	annually	308.04
Monthly Report on Electric Meter Compliant Tests	elect	E-4	monthly	308.05
Report of Changes in Fixed Capital	elect	E-20-A	annually	308.06
Rpt of Proposed Expend. for Addns, Ext, & Cap Impr to Fixed Cap	elect	E-22	periodically	308.07
Rpt of Proposed Chngs in Deprn Rates	elect	E-25	periodically	308.08
Disposition of Proceeds from Sale of Securities	elect	F-2	periodically	308.10
Monthly Accounting Reports	elect	F-8	monthly	308.12
Information Sheet	elect	Form F-22		308.13
FERC Annual Report	elect	FERC Form No. 1	annually	308.14
Accident Reports	elect	E-5	10day,quarterly	308.15
Bulk Power Supply Guidelines	elect	Forms A,B,C	annually	309.01
Generating Unit (30 Megawatts or More)	elect	Form D	2yrs prior construction	309.01
Appl Cert. of Site and Facility for Trans Lines (100 Kilovolts or More)	elect	Form E	2yrs prior construction	309.01
Supplier Registration App & renewal	elect		periodically	2000
Registration Requirement	elect		periodically	2003.01
Reregistration Requirement	elect		periodically	2003.01
Aggregator Registration Requirement	elect		periodically	2003.02
Aggregator reregistration Requirement	elect		biannually	2003.02
Quarterly Statement of Operations	elect	F-1-A	quarterly	308:09 - 308:12

## APPENDIX A - REQUIRED REPORTS

Title	Industry	Form #	Frequency	Required by: Rules
Interstate Pipeline, annual rpt & cert. of convenience	gas	FERC filings	Annual	501.01
Emergency notification - if significant	gas	Telephone	periodically	504.05
Incident Reporting – status of leaks	gas		Monthly	504.06
Accidents	gas		w/in 10 days	508.03
Quarterly Statements of Operations	gas	Form F-1C	Quarterly	509.01
Disposition of Proceeds from Sale of Securities	gas	Form F-2	As occur	509.02
Pro forma I/S when file for rate increase	gas	Form F-3	Rate Case	509.03
Annual Report	gas	Form F-16	annually	509.05
Monthly Income Statement	gas	Form-8G	Monthly	509.06
Information Sheet	gas	Form-22	annually	509.07
Utility Accident Report	gas	E-5	w/in 10 days	509.08
Heating Value & Purity Report	gas	E-6	Monthly	509.09
Annual Report of Gas Meter Tests	gas	E-7	annually	509.10
Report of Pressure Complaints	gas	E-8	Monthly	509.11
Additions to Fixed Capital	gas	E-22	E-22	509.13
Report of Interruptions in Service	gas	E-23	Monthly	509.14
Report of Gas Meter Complaint Test	gas	E-24	Monthly	509.15
Rpt of Proposed Changes in Depreciation Rates	gas	E-25	periodically	509.16
Status of Leaks	gas		Monthly	509.17
Annual Peak Shaving Fuel Storage Capability Rpt	gas		annually	509.18
Weekly Gas Storage Report	gas	Telephone	weekly	509.19
Advertising Expenditure Report	gas		annually	510.05
Gas Pipeline Safety Violations – documentation	gas		periodically	511.04
Written response to violation notice, w/in 30 days	gas		w/in 30 days	511.05
Written action plan to correct violations	gas		periodically	511.06
Information sheet	gas	F-22	Annually	1403.01
Annual Report & certificate of convenience and necessity	gas	FERC form 2	annually	1403.02
Registration of Competitive Natural Gas Suppliers	gas		biannually	3003.01
Registration of Natural Gas Aggregators	gas		biannually	3003.02
Transfer of Service	gas		periodically	3004.03 (m)(2)
Interruptions of service - if significant	gas	Telephone	periodically	504.04(e)
Pipeline maps	gas		periodically	506.02(k)
Pipeline testing certification	gas		periodically	506.02(m,n,o)
O&M plans and any subsequent amendments	gas		periodically	506.02(p)
On-site storage	gas	Telephone	weekly	506.03(f,g)
Gas supply totals	gas		Annual	507.02(d)
Leak Reporting	gas		Monthly	508.05(d)
Report of meter complaint tests	sewer	E-16	Monthly	708.02
Report of Proposed Expenditures for Capital Improvements	sewer	E-22	periodically	708.04
Form E-25 Report of proposed changes in depreciation rates	sewer	E-25	periodically	708.05
Disposition of proceeds from sale of securities	sewer	F-2	periodically	708.06

## APPENDIX A - REQUIRED REPORTS

Title	Industry	Form #	Frequency	Required by: Rules
Proforma income statement at present and proposed rates	sewer	F-3	Rate Case	708.07
Accident report, unless minor	sewer	E-5	w/in 10 days	707.03 & 708.01
Information sheet	steam	F-22	annually	708.10
Report service interruptions to the PUC	steam	Form E-23	Monthly	1103.01
Reports to Commission - General	steam		periodically	1106.01
Disposition of proceeds from sale of securities	steam	Form F-2	Annually	1107.01
Pro Forma income statement	steam	Form F-3	Rate Case	1107.02
Annual Report	steam	Form F-16	annually	1107.04
Information Sheet	steam	Form F-22	annually	1107.05
Accident Reporting (see 1105.05)	steam	Form E-5	w/in 10 days	1107.06
Report of Proposed Expenditures for Capital Improvements	steam	Form E-22	periodically	1107.08
Interruption of service (see 1103.01)	steam	Form E-23	Monthly	1107.09
Accident as a result of operations reporting	steam		ASAP	1105.05(a, b)
Accident to employee reporting	steam	Form E-5	w/in 10 days	1105.05(c)
Tariffs are to be filed with the PUC per 1600	steam		periodically	1106.01(e)
Annual report	steam	F-16	annually	708.09 & 708.11
Utility Accident Report	telco	E-5	periodically	407.01
Utility Accident Report	telco	E-5	periodically	407.01
Report of Changes - Capital Improvements	telco	E-22	periodically	407.03
Report of Changes in Depreciation Rates	telco	E-25	periodically	407.04
Report of Customer Troubles	telco	E-26T	monthly	407.05
Quarterly Statement of Operations	telco	F-1B	quarterly	407.06
Disposition of Proceeds from Sale of Securities	telco	F-2	biannually	407.07
Information Sheet	telco	F-22	annually	407.09
Annual Reports	telco		periodically	407.10
Application for Authorization to Become a Payphone Provider	telco	E-29	periodically	408.03
Payphone:Notification of Change of Status	telco		periodically	408.04
Annual Report for Payphone Providers	telco	F-29	biannually	408.07
Annual Report: STS	telco		periodically	409.13
Notification of Discontinuance of Operations	telco		periodically	411.05
CTP: Rates Schedules & Tariffs	telco		periodically	411.06
Rate Schedules and/or Tariff Schedules	telco		periodically	411.07
Annual Report	telco		annually	411.09
Proposed changes in depreciation rates	telco	Form E-25	periodically	1107.10
Tariffs and Rate Schedules	telco		periodically	1307.01
Annual Report	telco		annually	1308.01
Filing of tariffs	water		periodically	603.01
Water Ban Notice	water		periodically	604.07
Quarterly statement of operations	water	F-1C	Quarterly	609.01
Disposition of proceeds from sale of securities	water	F-2	Annually	609.02
Pro forma income statement at present and proposed rates	water	F-3	Rate Case	609.03

## APPENDIX A - REQUIRED REPORTS

Title	Industry	Form #	Frequency	Required by: Rules
Information sheet	water	F-22	annually	609.06
Report of Proposed Expenditures for Capital Improvements	water	E-22	periodically	609.14
Report of proposed changes in depreciation rates	water	E-25	periodically	609.15
Petition for expedited proceeding (small water company)	water		periodically	610.02
Report of water pressure complaints	water	E-14	Monthly	604.05 (h) & 609.08
Report of service interruptions	water	E-18	Monthly	604.06 (j) & 609.12
Notice of water restriction	water		w/in 24 hrs	604.07 (b)
Periodic meter tests	water	E-15	Annually	605.04 (l) & 609.09
Customer request for referee test	water	E-16	Monthly	605.04 (m) & 609.10
Periodic inspection and flushing of hydrants	water	E-17	Annually	606.03 (e) & 609.11
12 mos totals of water supply by sources	water	Annual Rpt	Annually	607.02 (c) & 609.05
Accidents - unless minor	water	E-5	ASAP	608.03 (a), (d) & 609.07
Annual report	water		annually	609.05 & 609.16
Request to challenge rate increase or denial	water		periodically	610.07(a)
Position papers if challenge not settled	water		w/in 15 days	610.07(e)
Written responses to position papers	water		w/in 25 days	610.07(f)

\* Requirements applicable to NHEC (safety and reliability)

\*\*Not reported by NHEC

\*\*\* NHEC voluntarily complies with reporting requirement

## APPENDIX B - REQUIRED REPORTS

Title	Industry	Frequency	Specific Company	Required by: Order #
LI-EAP-Low Income Elect Assist Annual Budget	elect	annually	All	23,980
LI-EAP-Start-Up, Admin Cost, SBC Revenue	elect	quarterly	All	23,980
LI-EAP- #cust w/ PPA & \$ of PPA	elect	monthly	All	23,980
LI-EAP Reconciliation of SBC, etc.	elect	monthly	All	24,036
LI-EAP # participants & level of discount	elect	monthly	All	24,036
LI-EAP Aging between EAP & other resd accts	elect	monthly	All	24,036
Reliability Reports	elect	quarterly	All	22,690
Financial Report consisting of inc stmt, bal sheet & supporting detail - Grey Book	elect	biannually	PSNH	23,122
Financial Statements	elect	monthly	NAEC	23,122
Financial Report consisting of income statement,	elect	monthly	NU	23,122
PSNH Front-End Loading Computations - SPP's	elect	annually	PSNH	17,104
Postretirement Benefits Other Than Pension Plans	elect	annually	GSEC	20,806
Sawmill Retention Rate SR	elect	annually	PSNH	20,945
RRB True-up letters for 99-099	elect	biannually	PSNH	23,550
PAYS Quarterly Update Reports	elect	quarterly	NHEC,PSNH	23,851
RRB True-up letters for 01-089	elect	biannually	PSNH	23,859
Low Income Monthly Reconciliation Reports	elect	monthly	All	23,980
Status of Pension Fund	elect	Annually	UES	24,107
Status of pension fund	elect	quarterly	UES	24,107
SCRC annual filing	elect	annually	PSNH	24,125
SCRC reports	elect	quarterly	PSNH	24,125
IEAP Monthly Status Report	elect	monthly	PSNH NHEC GSE	23,693 23,243 23,102
Reliability Reports	elect	quarterly	All	DE 96-126
Financial Report consisting of inc stmt, bal sheet & supporting detail - Grey Book	elect	biannually	PSNH	IR 90-218
Financial Statements	elect	monthly	NAEC	IR 90-218
Financial Report consisting of income statement,	elect	monthly	NU	IR 90-218
Return on Equity Calculation for 12 months	elect		PSNH	IR-90-218
Wells exit costs	gas	w/ winter COG	Northern	23,362
Quarterly financials	gas	Quarterly	KeySpan	23,470
EnergyNorth/Keyspan Service Quality Measures	gas	monthly	Keyspan	23,470
Bare Steel Replacement Rpt & Maps	gas	annually	Northern	23,576
NU - Service Quality	gas	monthly	NU	24,075
Energy Efficiency Expenditures	gas	Monthly	Northn/KS	24,109
Conservation Charge	gas	annually	Northn/KS	24,109
Energy Efficiency Program Budget & Goals	gas	annually	Northn/KS	24,109
Energy Efficiency Performance Evaluation Rpts	gas	annually	Northn/KS	24,109
Recommendations on PAYS Program	gas	Once	Northn/KS	24,109
Cost of Gas filings	gas	winter/summer	Northn/KS	21,401 & 21,407

## APPENDIX B - REQUIRED REPORTS

Title	Industry	Frequency	Specific Company	Required by: Order #
Cost of Gas reconciliation report	gas	winter/summer	Northn/KS	21,401 & 21,407
Environmental Remediation Costs & Surcharge	gas	w/ winter COG	KeySpan	23,303 & 23,046
Market Based Allocation factors	gas	annually	Northn/KS	23,675 & 23,674
Status of Hedged Positions	gas	monthly	Northn/KS	24,059 & 24,037
Summary of Hedging Results	gas	winter/summer	Northn/KS	24,059 & 24,037
Calc of COG o/u collection & tariff pages	gas	monthly	Northn/KS	COG orders
Alternate Fuel Price Calculation	gas	Monthly	KeySpan	19,181
Monthly 280 Day/IT Margins	gas	Monthly	KeySpan	19,181
Monthly Cash Accounting Report	all	Monthly	KeySpan	23,593
VZ - Special Contract v. Tariff Revenues	telco	annually	Verizon NH	23,357
VZ - Yellow Pages Revenue	telco	quarterly	Verizon NH	19,188
TDS - [FAS 106 PBOP]	telco	biannually	Chichester	21,064
VZ Quality of Service	telco	monthly	Verizon NH	22,484
No. Utilization	telco	quarterly	CLECs LECs	23,385
VZ - NH Financing Activities	telco	biannually	Verizon NH	23,715
Report on capital improvements	water	biannually	Rosebrook	23,379
Lost water, leak detection & repair reports	water	Monthly	Central	23,708
Financial reporting	water	quarterly	Central	23,708
Capital improvements reporting	water	quarterly	Central	23,708
System repairs/improvements reports	water	quarterly	LOV	23,728
Report on events impacting water quality	water	quarterly	Fryeburg	23,854
Source of Supply report	water	Once	White Rock	24,033
System status reports	water	biannually	White Rock	24,033
Progress reports on pump station replacement	water	biannually	Tioga River	24,097
Lost water reports	water	quarterly	Tioga River	24,097
Federal Income Tax Returns	water	annually	Tioga River	24,097
Report on implementation of senior discount rate	water	Once	Manchester	24,138
Complete tariffs for all outside customers	water	annually	Manchester	24,138
MSDC Report	water	Once	Manchester	24,138
Report on efforts to hire utility manager	water	Monthly	Holiday Acres	24,140
Revised mobile home park rules	water	Once	Holiday Acres	24,140

\* Requirements applicable to NHEC (safety and reliability)

\*\*Not reported by NHEC

\*\*\* NHEC voluntarily complies with reporting requirement