

DT 00-005

**NORTHLAND TELEPHONE**

**Request to Modify Directory Assistance Service**

**Order Denying the Request**

**O R D E R    N O.    23,396**

**February 2, 2000**

On January 10, 2000, Northland Telephone of Maine, Inc. (Northland) filed proposed changes to its directory assistance service with the New Hampshire Public Utilities Commission (Commission). The proposed tariff changes include an increase in the rates for Directory Assistance calls and the introduction of National 411 (N-411) Directory Assistance. Along with the filing, Northland Telephone provided no supporting cost information to justify the proposed rate changes.

Northland proposes raising the rates for directly-dialed directory assistance calls in excess of the call allowance from \$0.40 to \$0.60. The filing also proposes to raise the rate for calls to directory assistance via a local Message Telecommunications Service (MTS) operator from \$0.55 to \$0.75.

Staff has completed its review of the filing. Given the absence of cost information supporting the proposed rate increases, Staff recommends that the tariff be denied. Staff also notes that future filings should correct the mistaken references to the State of Maine, as found, for example, in two places on page 29A of the

proposed filing, with references to the State of New Hampshire as appropriate.

**Based upon the foregoing, it is hereby**

**ORDERED,** that the proposed changes to the Directory Assistance Service section of the Northland Telephone of Maine, Inc.'s tariff are hereby DENIED.

By order of the Public Utilities Commission of New Hampshire this second day of February, 2000.

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Douglas L. Patch  
Chairman

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Susan S. Geiger  
Commissioner

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Nancy Brockway  
Commissioner

Attested by:

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Thomas B. Getz  
Executive Director and Secretary