

October 11, 2023

Daniel Goldner, Chairman  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 23-073

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for September 2023 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On October 3, 2023 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of September 2023, Eversource expenses were \$78,699.85 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$19,715,545.36.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Theresa Washington  
Manager, Hardship Program and Protections

# Electric Assistance Program System Benefits Charge Reconciliation Report September 2023

<b>Eversource</b>
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Retail Delivery KWHs		681,499,117
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	1,022,248.68
Interest on 10% Reserve Fund Balance (1)	\$	1,735.89
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>1,023,984.57</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	951,470.72
Payments to Community Action Agencies-Aug 2023	\$	17,497.09
Payments to Community Action Programs - July	\$	133,716.61
Incremental Program Expenditures	\$	-
Payment to Neighbor Helping Neighbor Program	\$	-
<b>Total EAP Costs</b>	<b>\$</b>	<b>1,102,684.42</b>
<b>SBC Low Income EAP Balance</b>	<b>\$</b>	<b>(78,699.85)</b>
<b>Total Amount Due to Eversource</b>	<b>\$</b>	<b>78,699.85</b>
<b>Program to Date Reserve Balance</b>	<b>\$</b>	<b>372,886.38</b>
(1) Interest on reserve at 5.66391%		
$\$372,886.38 * 5.66391\% * 30/365 = \$1,735.89$		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of September 2023**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,488	2	39.1%	94,751.68	10.0%
	3,486	3	14.4%	89,371.16	9.4%
	3,665	4	15.1%	151,206.45	15.9%
	3,803	5	15.7%	225,578.98	23.7%
	<u>3,833</u>	6	<u>15.8%</u>	<u>390,562.45</u>	<u>41.0%</u>
<b>TOTAL</b>	24,275		100.0%	\$ 951,470.72	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of September 2023**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	98.53	\$	154.52
Average Past Due Amount	\$	359.29	\$	363.62
Total Included Accounts Receivable <sup>(1)</sup>	\$	5,198,231.29	\$	59,356,729.88
Number of Accounts <sup>(1)</sup>		24,322		427,689
Percent Past Due:	20.17%	4,906	9.87%	42,213
% Past due 30 days	48.83%	2,395	60.87%	25,695
% Past due 60 days	26.84%	1,317	19.86%	8,383
% Past due 90 days	24.33%	1,194	19.27%	8,134

<sup>(1)</sup> Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	5%	9,505
	3	19%	3,498
	4	36%	3,710
	5	54%	3,852
	6	86%	3,876
<b>Rate R Total</b>			<b>24,441</b>
Uncontrolled WH	2	5%	1,184
	3	19%	378
	4	36%	410
	5	54%	339
	6	86%	361
<b>Uncontrolled WH Total</b>			<b>2,672</b>
Controlled WH	2	5%	6
	3	19%	2
	4	36%	1
	5	54%	2
	6	86%	3
<b>Controlled WH Total</b>			<b>14</b>
HeatSmart	2	5%	63
	3	19%	14
	4	36%	17
	5	54%	31
	6	86%	28
<b>HeatSmart Total</b>			<b>153</b>
LCS 8/10/11 Hour	2	5%	1
	3	19%	1
	5	54%	1
	6	86%	1
<b>LCS 10/11 Hour No Switch Total</b>			<b>4</b>
<b>Grand Total</b>			<b>27,284</b>

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
560	\$136.66	\$130.70	\$5.96
516	\$127.03	\$105.80	\$21.22
510	\$125.80	\$86.40	\$39.40
502	\$124.06	\$65.36	\$58.70
632	\$152.53	\$43.09	\$109.44
<b>548</b>	<b>\$134.16</b>	<b>\$96.22</b>	<b>\$37.94</b>
143	\$31.43	\$29.88	\$1.55
130	\$28.94	\$23.45	\$5.49
129	\$28.70	\$18.41	\$10.29
127	\$28.38	\$13.06	\$15.33
169	\$36.21	\$5.21	\$30.99
<b>141</b>	<b>\$30.92</b>	<b>\$21.74</b>	<b>\$9.17</b>
81	\$19.62	\$18.64	\$0.98
93	\$21.64	\$17.53	\$4.11
	\$4.87	\$3.12	\$1.75
140	\$30.17	\$13.88	\$16.29
193	\$39.87	\$5.58	\$34.29
<b>109</b>	<b>\$24.70</b>	<b>\$13.89</b>	<b>\$10.81</b>
178	\$37.32	\$35.45	\$1.87
115	\$26.53	\$21.49	\$5.04
155	\$33.40	\$21.38	\$12.03
153	\$33.07	\$15.36	\$17.71
270	\$52.87	\$10.54	\$42.33
<b>182</b>	<b>\$37.88</b>	<b>\$23.98</b>	<b>\$13.90</b>
201	\$41.32	\$39.26	\$2.07
154	\$32.80	\$26.57	\$6.23
300	\$59.28	\$27.27	\$32.01
	\$4.87	\$0.68	\$4.19
<b>164</b>	<b>\$34.57</b>	<b>\$23.44</b>	<b>\$11.12</b>
<b>506</b>	<b>\$123.44</b>	<b>\$88.47</b>	<b>\$34.97</b>

Bill Difference %	Bills >750 kWh	% >750 kWh
4%	2,221	23%
17%	726	21%
31%	707	19%
47%	740	19%
72%	1204	31%
<b>28%</b>	<b>5598</b>	<b>23%</b>
5%	5	0%
19%	1	0%
36%	2	0%
54%	0	0%
86%	2	1%
<b>30%</b>	<b>10</b>	<b>0%</b>
5%	0	0%
19%	0	0%
36%	0	0%
54%	0	0%
86%	0	0%
<b>44%</b>	<b>0</b>	<b>0%</b>
5%	0	0%
19%	0	0%
36%	0	0%
54%	1	3%
80%	1	4%
<b>37%</b>	<b>2</b>	<b>1%</b>
5%	0	0%
19%	0	0%
54%	0	0%
86%	0	0%
<b>32%</b>	<b>0</b>	<b>0%</b>
<b>28%</b>	<b>5610</b>	<b>21%</b>

**EVERSOURCE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

<b><u>ONGOING ADMINISTRATION COSTS - PSNH PY 2023</u></b>	<b><u>For the Quarter Ending September 31, 2023</u></b>			<b><u>Cumulative Costs From Oct 1, 2022 to September 31, 2023</u></b>		
	<b>Incremental</b>	<b>Non-Incremental</b>	<b>Total</b>	<b>Incremental</b>	<b>Non-Incremental</b>	<b>Total</b>
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 30,004.84	\$ 30,004.84	\$ -	\$ 102,654.72	\$ 102,654.72
Brochures	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>TOTAL EAP ONGOING ADMINISTRATION COSTS</b>	<b>\$ -</b>	<b>\$ 30,004.84</b>	<b>\$ 30,004.84</b>	<b>\$ -</b>	<b>\$ 102,654.72</b>	<b>\$ 102,654.72</b>
<b>SBC REVENUES COLLECTED (including Interest on Reserve)</b>			<b>\$ 3,171,956.07</b>			<b>\$ 11,336,303.25</b>