

March 10, 2022

Daniel Goldner, Chairman  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 21-33

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for February 2022 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On March 2, 2022 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of February 2022, Eversource expenses were \$29,637.60 less than the SBC funding collected. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$14,681,226.43.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington  
Manager, Hardship Program and Protections

# Electric Assistance Program System Benefits Charge Reconciliation Report February 2022

Ever
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Retail Delivery KWHs

SBC Low Income EAP Rate

SBC Low Income EAP Billed Amount

Interest on 10% Reserve Fund Balance (1)

## **SBC Low Income EAP Funding**

### EAP Costs

Discounts Applied to Customers' Bills	\$965,341.71
Payments to Community Action Agencies-Jan 2022	\$ 116,748.79
Adjustments - EAP 2020-2021 overbilling	\$ (68,151.50)
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -

### **Total EAP Costs**

### **SBC Low Income EAP Balance**

### **Total Amount Due to State of New Hampshire**

Program to Date Reserve Balance

(1) Interest on reserve at .30271%

$$\$372,886.38 * .30271\% * 28/365 = \$86.59$$

**source**

695,660,007

\$ 0.0015

\$1,043,490.01

\$ 86.59

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\$ 1,043,576.60

\$ 1,013,939.00

**\$ 29,637.60**

**\$ (29,637.60)**

\$ 372,886.38

**Eversource**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Level**  
**As of February 2022**

	<b><u>Number of Active Participants</u></b>	<b><u>Discount Tier*</u></b>	<b><u>% per Tier Participants To Total Participants</u></b>
		1	0.0%
	7,607	2	31.7%
	3,570	3	14.9%
	3,991	4	16.6%
	4,424	5	18.4%
	<u>4,432</u>	6	<u>18.4%</u>
<b>TOTAL</b>	24,024		100.0%

**\*Discount Levels for Eversource:**

<b><u>Tier</u></b>	<b><u>Discount</u></b>	<b><u>% of Federal Poverty Guidelines</u></b>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

Levels and Amounts

<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
\$ -	0.0%
71,679.15	7.4%
88,256.98	9.1%
158,100.14	16.4%
245,044.09	25.4%
<u>402,261.35</u>	<u>41.7%</u>
\$ 965,341.71	100.0%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential C**  
**As of February 2022**

	<u><b>EAP</b></u>	
Average Bill (current month)	\$	115.00
Average Past Due Amount	\$	437.99
Total Included Accounts Receivable <sup>(1)</sup>	\$	7,977,956.59
Number of Accounts <sup>(1)</sup>		23,993
Percent Past Due:	31.17%	7,479
% Past due 30 days	30.35%	2,270
% Past due 60 days	17.93%	1,341
% Past due 90 days	51.72%	3,868
	100.00%	7,479

<sup>(1)</sup> Includes all accounts.

customers

<u>Non-EAP</u>	
	\$ 155.14
	\$ 359.77
	\$ 57,740,058.14
	422,086
11.48%	48,455
44.64%	21,631
18.03%	8,737
37.33%	18,088
100.00%	48,455

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,815
	3	22%	3,195
	4	36%	3,543
	5	52%	3,861
	6	76%	3,816
Rate R Total			21,230
Uncontrolled WH	2	8%	864
	3	22%	417
	4	36%	412
	5	52%	348
	6	76%	356
Uncontrolled WH Total			2,397
Controlled WH	2	8%	3
	3	22%	4
	4	36%	1
	5	52%	5
	6	76%	1
Controlled WH Total			14
HeatSmart	2	8%	41
	3	22%	21
	4	36%	19
	5	52%	30
	6	76%	30
HeatSmart Total			141
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	1
LCS 10/11 Hour No Switch Total			3
Grand Total			23,785



Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
724	\$158.05	\$148.63	\$9.42
656	\$144.45	\$120.19	\$24.25
660	\$145.25	\$105.54	\$39.71
633	\$139.97	\$84.74	\$55.23
794	\$172.06	\$80.98	\$91.07
<b>699</b>	<b>\$153.10</b>	<b>\$113.38</b>	<b>\$39.72</b>
222	\$41.36	\$38.13	\$3.23
206	\$38.76	\$30.52	\$8.24
194	\$36.74	\$23.60	\$13.14
212	\$39.76	\$19.56	\$20.20
249	\$45.87	\$11.25	\$34.62
<b>217</b>	<b>\$40.55</b>	<b>\$27.62</b>	<b>\$12.93</b>
202	\$37.58	\$34.57	\$3.01
139	\$27.38	\$21.36	\$6.02
199	\$37.04	\$23.70	\$13.33
89	\$19.19	\$9.21	\$9.98
118	\$23.94	\$5.75	\$18.20
<b>137</b>	<b>\$27.08</b>	<b>\$18.90</b>	<b>\$8.18</b>
1,737	\$268.26	\$259.36	\$8.90
1,190	\$186.06	\$162.32	\$23.75
1,274	\$198.71	\$160.18	\$38.52
1,099	\$172.29	\$116.96	\$55.33
1,496	\$232.02	\$155.61	\$76.41
<b>1,406</b>	<b>\$218.52</b>	<b>\$179.17</b>	<b>\$39.35</b>
306	\$54.33	\$49.99	\$4.35
244	\$44.31	\$21.27	\$23.04
285	\$50.99	\$40.41	\$10.58
<b>654</b>	<b>\$142.05</b>	<b>\$105.06</b>	<b>\$36.99</b>

Bill Difference %	Bills >750 kWh
6%	2,202
17%	914
27%	1018
39%	1093
53%	1453
<b>26%</b>	<b>6680</b>
8%	14
21%	8
36%	5
51%	6
75%	6
<b>32%</b>	<b>39</b>
8%	0
22%	0
36%	0
52%	0
76%	0
<b>30%</b>	<b>0</b>
3%	34
13%	17
19%	15
32%	21
33%	20
<b>18%</b>	<b>107</b>
8%	0
52%	0
21%	0
<b>26%</b>	<b>6826</b>



		2020-2021	2020/2021 Advance	Sep	Total	Total
<b>BY AGENCY:</b>		BUDGET	Payment	2021	Reimbursed	Expense
Belknap-Merrimack		296,234.00	49,372.33	\$ -	296,234.00	277,126.53
Southern		801,702.00	133,617.00	\$ -	743,854.88	701,242.54
Southwestern		239,385.00	39,897.50	\$ 5,919.48	239,385.00	239,385.00
Strafford		190,163.00	31,693.83	\$ 273.39	181,979.08	181,979.08
Tri-County		288,787.00	48,131.17	\$ -	288,787.00	280,126.75
Lead Agency		136,718.40	22,786.40	\$ -	124,234.34	116,463.75

<b>Total</b>		<b>1,952,989.40</b>	<b>325,498.23</b>	<b>6,192.87</b>	<b>1,874,474.30</b>	<b>1,796,323.65</b>
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Difference
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(19,107.47)
(42,612.34)
-
(0.00)
(8,660.25)
(7,770.59)
-
<b>(78,150.65)</b>

2021/2022 Advance Payment	2021-2022 Advance Minus 2020-2021 Overpay
49,372.33	30,264.86
133,617.00	91,004.66
39,897.50	39,897.50
31,693.83	31,693.83
48,131.17	39,470.92
31,281.56	23,510.97
<b>333,993.39</b>	<b>255,842.74</b>

BY UTILITY:	Allocation	2020-2021	Advance	Oct	Nov	Dec
	Percentage	Expenses	Payment	2020	2020	2020
<b>Total</b>		1,796,323.65	<b>325,498.23</b>	121,792.86	145,891.16	155,161.54
<b>Eversource</b>	72.35%	1,299,640.16	<b>235,497.97</b>	88,117.13	105,552.25	112,259.37
<b>UES</b>	10.99%	197,415.97	<b>35,772.26</b>	13,385.04	16,033.44	17,052.25
<b>NHEC</b>	9.67%	173,704.50	<b>31,475.68</b>	11,777.37	14,107.68	15,004.12
<b>Liberty</b>	6.99%	125,563.02	<b>22,752.33</b>	8,513.32	10,197.79	10,845.79
<b>Total</b>	100.00%	1,796,323.65	<b>325,498.23</b>	121,792.86	145,891.16	155,161.54

Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021
152,190.88	135,090.35	134,925.82	151,254.06	147,791.79	129,719.88	134,342.06
110,110.10	97,737.87	97,618.83	109,432.31	106,927.36	93,852.33	97,196.48
16,725.78	14,846.43	14,828.35	16,622.82	16,242.32	14,256.21	14,764.19
14,716.86	13,063.24	13,047.33	14,626.27	14,291.47	12,543.91	12,990.88
10,638.14	9,442.82	9,431.31	10,572.66	10,330.65	9,067.42	9,390.51
152,190.88	135,090.35	134,925.82	151,254.06	147,791.79	129,719.88	134,342.06

Aug 2021	Sep 2021	Total Payments	Remaining Budget
156,903.44		1,890,562.07	(94,238.42)
		-	-
113,519.64		1,367,821.66	(68,181.50)
17,243.69		207,772.77	(10,356.80)
15,172.56		182,817.35	(9,112.86)
10,967.55		132,150.29	(6,587.27)
			-
156,903.44		1,890,562.07	(94,238.42)