

To: PUC:
Subject: RE: Eversource Energy – Statement to Customers

From: STE VE MANCHINI <s_manchini@yahoo.com>
Sent: Thursday, June 6, 2019 4:08 PM
To: PUC: <PUC@puc.nh.gov>
Subject: Fw: Eversource Energy – Statement to Customers

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I know since I've had to use eversource my electric bill has tripled, when will they stop gouging their customers, and who signs off on it, unacceptable. SMH...

----- Forwarded Message -----

From: Eversource Energy <communications@eversource.com>
To: "S MANCHINI@YAHOO.COM" <S_MANCHINI@YAHOO.COM>
Sent: Wednesday, May 29, 2019 06:06:25 PM EDT
Subject: Eversource Energy – Statement to Customers

**PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE d/b/a
EVERSOURCE ENERGY**

Docket No. DE 19-057

Statement to Customers Pursuant to Rule Puc 1203.02(c)

On April 26, 2019, Public Service Company of New Hampshire d/b/a Eversource Energy (“Eversource”) filed a proposal to the New Hampshire Public Utilities Commission (“NHPUC”) to increase annual base rate revenue by \$33 million effective July 1, 2019. On May 28, 2019, as part of the same overall proposal, Eversource requested an annual increase of an additional \$37 million to take effect during the summer of 2020. Both requests require Commission review and approval, and the approved increase may be different from what has been requested. Additional information about Eversource’s requested base rate increases is available on the included overview and on the NHPUC’s website at: <http://puc.nh.gov/Regulatory/Docketbk/2019/19-057.html>.

The effects of Eversource’s requested changes to rates are shown below. The actual amounts of the rate changes will be determined by the NHPUC.

Residential Delivery Service Customers (Rates R and R-OTOD)

Based upon Eversource’s requested July 1, 2019 rate increase, residential customers would see an average increase in monthly bills of approximately 2.9%. Based upon Eversource’s requested summer 2020 rate increase, residential customers would see an average approximate increase in monthly bills of an additional 4.3%.

General Delivery Service Customers (Rates G and G-OTOD)

The monthly bill impact for a Rate G customer will vary based upon demand. Eversource's requested July 1, 2019 rate increase would result in an average increase in monthly bills of approximately 2.5%. Based upon Eversource's requested summer 2020 rate increase, Rate G customers would see an average approximate increase in monthly bills of an additional 1.8%.

General Delivery Service Customers (Rate GV)

The monthly bill impact for a Rate GV customer will vary based upon demand. Eversource's requested July 1, 2019 rate increase would result in an average increase in monthly bills of approximately 1.2%. Based upon Eversource's requested summer 2020 rate increase, Rate GV customers would see an average approximate increase in monthly bills of an additional 0.9%.

General Delivery Service Customers (Rate LG)

The monthly bill impact for a Rate LG customer will vary based upon demand. Eversource's requested July 1, 2019 rate increase would result in an average increase in monthly bills of approximately 0.9%. Based upon Eversource's requested summer 2020 rate increase, Rate LG customers would see an average approximate increase in monthly bills of an additional 0.9%.

Outdoor Lighting Service Customers

Based upon Eversource's requested July 1, 2019 rate increase, outdoor lighting customers would see an average increase in monthly bills of approximately 6.3%. Based upon Eversource's requested summer 2020 rate increase, outdoor lighting customers would see an average approximate decrease in monthly bills of 22.6%.

Additional Rate Review Information Provided by Eversource

Eversource has invested more than \$1 billion in its New Hampshire electric distribution system over the past 10 years and is keenly focused on improving the reliability of service for its customers. These investments have significantly reduced the frequency and duration of power outages and will help enable the integration of cleaner energy resources onto the grid.

To continue making these important investments to modernize the system and to strengthen it so it can withstand increasingly extreme weather, Eversource has filed a rate review request with the New Hampshire Public Utilities Commission (NHPUC) to change its distribution rate.

Why This Request Is Needed

It's been 10 years since Eversource's last distribution rate review. Although costs to build, maintain and serve our customers have increased, the distribution rate has not kept pace with these costs. For example, since 2008, the cost of a utility pole has increased over 40 percent, while other expenses like property taxes on our distribution assets increased by approximately 80 percent.

New Hampshire has experienced extreme weather in recent years, resulting in damage to the system and increased power restoration costs. A distribution rate adjustment will help pay down costs from those major storms.

As a heavily forested state, trees remain the biggest threat to the electric system in New Hampshire. Eversource is investing about \$32 million this year in tree trimming and hazard tree removal, compared to \$13 million in 2008.

The company has made significant investments to improve reliability, make the grid more resilient, and automate the system, including installing more than 1,000 smart switches. A distribution rate adjustment will enable continued system investments needed to support the interconnection of clean energy technologies like electric vehicles, distributed generation, and battery storage in the future.

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