

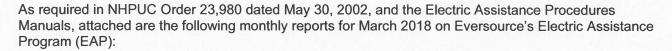
April 12, 2018

Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM

Reporting Requirements Docket No. DE 17-122

Dear Secretary Howland,



- 1. EAP System Benefits Charge (SBC) Reconciliation;
- 2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and.
- 3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for quarter ending March 31, 2018.

Additionally, on April 4, 2018, the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2018, Eversource expenses were \$142,662.78 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$11,816,188.59.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Karen Palmieri

Manager, Credit and Collections

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Electric Assistance Program System Benefits Charge Reconciliation Report MARCH 2018

\$372,886.38 * 2.02457% * 31/365 = \$641.18

		E	versour	ce
Retail Delivery KWHs				627,520,323
SBC Low Income EAP Rate			\$	0.0015
SBC Low Income EAP Billed Amount			\$	941,280.48
Interest on 10% Reserve Fund Balance (1)			\$	641.18
SBC Low Income EAP Funding			\$	941,921.66
EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Agencies Incremental Program Expenditures - Brochures Pre-program Arrears Recovery	\$ \$ \$ \$	945,372.72 128,094.23 11,117.49		
Total EAP Costs			\$	1,084,584.44
SBC Low Income EAP Balance			\$	(142,662.78)
Total Amount Due to Eversource			\$	142,662.78
Program to Date Reserve Balance (1) Interest on reserve at 2.02457%			\$	372,886.38

Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of March 2018

	Number of		% per Tier Participants			% per Tier Discount
	Active Participants	Discount Tier*	To Total Participants	Disc	ount Amount	To Total Discounts
		1	0.0%	\$	-	0.0%
	5,263	2	22.0%		40,934.77	4.3%
	4,045	3	16.9%		85,908.13	9.1%
	4,444	4	18.6%		155,309.08	16.4%
	5,149	5	21.6%		251,230.87	26.6%
	<u>4,989</u>	6	<u>20.9%</u>		<u>411,989.87</u>	<u>43.6%</u>
TOTAL	23,890		100.0%	\$	945,372.72	100.0%

*Discount Levels for Eversource:

<u>Tier</u>	<u>Discount</u>	% of Federal Poverty <u>Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of March 2018

Average Bill (current month) Average Past Due Amount
Total Included Accounts Receivable (1) Number of Accounts (1) Percent Past Due:
% Past due 30 days % Past due 60 days % Past due 90 days

<u>E/</u>	<u>\P</u>	<u>Non</u>	Non-EAP						
		_							
\$	89.51	\$	122.81						
\$	295.94	\$	277.63						
\$	2,146,113.24	\$	50,278,287.89						
	23,976		409,368						
33.38%	8,003	10.73%	43,925						
36.00%	2,881	51.13%	22,459						
26.52%	2,122	27.80%	12,211						
37.48%	3,000	21.07%	9,255						

⁽¹⁾ Includes all accounts.

EVERSOURCE ELECTRIC ASSISTANCE PROGRAM ADMINISTRATION COSTS

	For the Quarter Ending March 31, 2018					Cumulative Costs From Oct 1, 2017 to March 31, 2018						
ONGOING ADMINISTRATION COSTS - PSNH PY 2017 2018	li	ncremental	No	on-Incremental		Total		Incremental	No	on-Incremental		Total
Information Technology	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Program Administration	\$	-	\$	8,733.27	\$	8,733.27	\$	-	\$	17,407.73	\$	17,407.73
Brochures*	\$	11,117.49			\$	11,117.49	\$	11,117.49	\$	-	\$	11,117.49
Training	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Other	\$	-	\$	-	\$	-	\$	-	\$	-	\$	
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$	11,117.49	\$	8,733.27	\$	19,850.76	\$	11,117.49	\$	17,407.73	\$	28,525.22
SBC REVENUES COLLECTED (including Interest on Reserve)					\$	3,079,815.49					\$	5,803,398.45

^{*} Costs from 2015-2016 and 2016-2017 Program Years