

Q. Please state your name and position.

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- 3 A. My name is Ronald Snow. I am the director of Marketing/Development of the
- 4 Brain Injury Association of NH(BIANH) representing Steve Wade, Executive
- 5 Director. The office is located at 52 Pleasant Street, Concord, NH.

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## Q. What is the purpose of your testimony?

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- 9 A The BIANH as one of the Joint Petitioners in this proceeding is seeking
- 10 Commission approval of said Petition in order to assist the non-governmental
- customers of Concord Steam who are faced with incurring extremely high
- 12 conversion costs with very long payback periods, forced upon them by the
- 13 upcoming closure of Concord Steam Corp
- 14 For a small non-profit, the conversion costs could have significant impact as an
- unbudgeted expense. Most of our funding sources(grants, donations) have
- restrictions. It would be unethical and possibly unlawful for us to use funds
- dedicated for a specific purpose or program. Thus, our only option would be to
- use unrestrictive funds to cover the cost of the conversion.

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20 Q. Please provide some background on the BIANN and its mission.

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- 22 Brain injury is not an event or an outcome. It is the start of a misdiagnosed,
- 23 misunderstood, under-funded neurological disease. People who sustain brain
- 24 injuries must have timely access to expert trauma care, specialized rehabilitation,
- 25 lifelong disease management, and individualized services and supports in order to
- live healthy, independent, and satisfying lives.

- 1 After the trauma care is where the BIANH begins. We assist survivors and
- 2 their families with the necessary supports and services they will need. **The one**
- 3 question we hear the most is "What do I do now?" That is where our neruo-
- 4 **resource facilitation program comes in**. I like to think of it as a garmin gps
- 5 helping the survivor navigate the social system and make sure they get the services
- 6 and supports that are necessary. Along this line, we have what we call our
- 7 "**Transition program**". This program assists survivors transition from an
- 8 institutional setting back into their home or community. Our goal is that survivors
- 9 not just survive, **but rather Thrive.**
- 10 **There is no magic pill to cure a brain injury.** Prevention is the only way. We
- are in a partnership with NH DOT on providing education and practical training to
- teen drivers. Teen drivers make up the highest percentage of traffic accidents in
- the state. This is mostly due to inexperience and distraction. We have created a
- pilot program working with 15 high schools that focus on peer to peer mentoring.
- 15 In addition, we created a teen drivers toolbox which assists parents on how to
- better teach their child how to drive.
- We are currently working with **18,000 HS students in providing concussion**
- 18 **testing.** More importantly then providing the test, we contract with Dartmouth
- 19 Hitchcock Hospital to have an expert Neuropsychologist review the results. This
- 20 is especially important when there is a more challenging case or if there is some
- 21 other disorder present likes ADHD, depression...things along those lines. We are
- doing a pilot study in 10 NH HS with the focus on return to learn and the school's
- concussion policy. Our study is to try to come up with best practice to help
- 24 students and teachers better understand the necessity of a stepwise process in
- 25 returning to the classroom.

- 1 We are a small nonprofit. Our funding comes from a variety of sources. We do
- 2 have a balanced budget. We do understand the long-term benefits of converting to
- 3 natural gas. However, the conversion, which we are currently in the process of,
- 4 will cost us approximately 37,000. The funding gap of unrestricted funds is a
- 5 challenge for our organization and very possibly going to affect our
- 6 programs/personnel. That is why we have joined this petition to offer some relief.
- 8 Q. Does this complete your testimony?
- 9 10 A. Yes.

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